



Pipeline Safety Division Investigation Report

Investigation regarding: **Town Of Silver Lake**

UPPAC Database Record ID: 3238

Investigator: Howard Friend

Report Date: 8/17/2012

Damage Date: 5/10/2012

Damage Address: 304 N High St

City: Silver Lake

County: Kosciusko

The Parties

Excavator: **Town Of Silver Lake**

Contact: Jasum Blocher, Town Superintendent

Address: Po Box 159, Silver Lake, In 46982

Telephone: 260 352 2120

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Town Of Silver Lake

UPPAC Database Record ID: 3238

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$467

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1204093950 expired

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Water

Synopsis: A natural gas service was damaged during excavation for a water line.

Findings: Reported by Carrie Ludwig (NIPSCo); excavator did not respond to initial notice mailed July 13, 2012. The excavator requested locates on 4/9/12 and damaged the natural gas line 31 days later. The operator reports the original locate markings were still visible however; they were not accurate.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jul 2, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig (NIPSCO)

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Town of Silver Lake

Business address (*number and street*): PO Box 159

City, State, and ZIP code: Silver Lake, IN 46982

Telephone number (*area code*): 260 352 2120

Fax number (*area code*): 260 352 2035

E-mail address: JREAHARD@TOWNOFSILVERLAKE.COM

Excavation or Demolition Information

Excavator type: Municipality

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Sewer (Sanitary/Storm)

Date and Location of Damage

Date of damage (*month, day, year*): May 10, 2012

County: Kosciusko

City: Silver Lake

Street address (*number and street, city, state, and ZIP code*):
304 N High St

Nearest intersection: IN RT 14

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? No

If yes, how many affected? 0

Time to restore service (*in hours*): 1

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Distribution

What was the depth of the facility, in inches? 36

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1204093950 expired

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? No

Type of markings used: Paint

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Notification to one-call center made but not sufficient

Additional Comments

Nipsco emergency repair ticket #: 1205100725

Excavator was digging on an expired ticket

Facility could not be found/located

Excavator was working under an expired locate ticket. Had the ticket been renewed there is the possibility the facility would have been found. MAO 7/3/2012



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

August 13, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3238
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3238

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/10/2012

Event Location: 304 N High St, Silver Lake

Facility Owner: Northern Indiana Public Service Company

Excavator: Town of Silver Lake

Other Party: N/A

Pipeline Division Case No. 3238

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3238	
Date of Event	5/10/2012
Event Location	304 N High St, Silver Lake
Facility Owner	Northern Indiana Public Service Company
Excavator	Town of Silver Lake
Date of IURC Information Request	7/13/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Silver Lake Utility Department
RESPONSIBLE PARTY PERSONAL NAME	Jasun Blocher
TITLE (IF ANY)	Town Superintendent
ADDRESS	P. O. Box 159
CITY/ STATE/ZIP	Silver Lake, IN 46982
PREFERRED TELEPHONE	260 352-2120
CELL PHONE TELEPHONE	
EMAIL ADDRESS	jblocher@townofsilverlake.com
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC Locating Service
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	9045 North River Road, Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	301 N. High St
CITY/STATE/ZIP	Silver Lake, IN 46982
NEAREST INTERSECTION	
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	X
GATHERING	
SERVICE/DROP	
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	1 1/8 plastic
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	
NUMBER OF CUSTOMERS AFFECTED	
EVACUATION (YES/NO)	
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	467.46
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	X
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	X
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	
IGNITION AND/OR FIRE (YES/NO)	
EXCAVATOR NOTIFY 811 (YES/NO)	
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	

INDIANA 811 LOCATE TICKET NUMBER	
LOCATE MARKS VISIBLE (YES/NO)	
LOCATE MARKS CORRECT (YES/NO)	
EXCAVATOR "WHITE LINED" (YES/NO)	
MAPS USED TO MARK FACILITIES (YES/NO)	
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
Locate ticket expired (31 days).	

Fact Based Investigation Report

01820120510001
Northern IN
5/10/2012 8:55:00 AM
5/10/2012 9:00:21 AM
Steven/Nipsco Other
304 N High St X E Wells
Silver Lake
ST: IN ZIP:

NOTIFICATION ID:
DISTRICT:
DAMAGE DATE:
NOTIFICATION DATE:
NOTIFIED BY:
DAMAGE ADDRESS:
CITY:

NIPSCO

DAMAGED CUSTOMER:

05/10/2012
09:45:00
10:15:00

INVESTIGATION DATE:
FROM:
TO:

TOWN OF SILVER LAKE
WATER LEAK

EXCAVATOR INVOLVED:
TYPE OF EXCAVATION:

1204093950

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A:

1205100725

DIG UP/DAMAGE REQ.:
START DATE/TIME:

D SCHLEMMER
5/10/2012 9:50:00 AM
Digital
N/A

PICTURES TAKEN BY:
DATE/TIME:
PHOTOGRAPHY TYPE:
FRAME #:

117332

INVESTIGATOR EMP#:
INVESTIGATOR NAME:

DAN SCHLEMMER
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?
No

Fact Based Investigation Customer Information

01820120510001

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

service - 1 1/8"

Schlemmer Dan - 117332

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Other

Other: Not on Print

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation,
Investigator Verified Existing Marks By Hooking Up

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

TIX IS EXPIRED, NIPSCO THINKS THIS DAMAGED LINE IS EITHER A 1 1/8 MAIN, WHICH IS NOT ON THE PRINTS OR A STUBBED BRANCE SERVICE. NO WAY TO KNOW GAS LINE WAS THERE. NIPSCO JUST CAPPED END OF GAS LINE, I HAD ORIGINALLY MARKED GAS SER TO ADDRESS 304 PAST THE LOCATE INSTRUCTIONS ON TICKET, CONTRACTOR WAS DIGGING ALONG EDGE OF ROAD APPROX 10 FEET FROM FLAG POLE.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

JAMESSON

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

N/A

LIST ANY OTHER INDIVIDUALS ON SITE:

N/A

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?

Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?

No

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?

No

EXTENT OF FACILITY DAMAGE

NICKED

REPLACEMENT FOOTAGE

CAPPED

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?

No

WHAT CONTRACTOR EQUIPMENT WAS USED?

IS THE FACILITY SHOWN ON THE UTILITY RECORDS?

No

IF YES, PLEASE LIST RECORD #(S)

NIPSCO 01171 IUPPSa 04/09/2012 16:51:04 1204093950-00A NORM NEW STRT

NORMAL NOTICE

Ticket : 1204093950 Date: 04/09/2012 Time: 16:39 Oper: AHUNTER Chan:016

State: IN Cnty: KOSCIUSKO Twp: LAKE
Cityname: SILVER LAKE Inside: Y Near: N
Subdivision:

#3238

Address : 304
Street : N HIGH ST
Cross 1 : IN RT 14 Within 1/4 mile: Y
Location: LOCATE-- FOR APPROX 5 FEET IN FRONT OF THE FLAG POLE
:
Grids : 4104C8553C 4104B8553C 4104C8553B 4104B8553B
Boundary: n 41.075260 s 41.073227 w -85.891884 e -85.890175

Work type : WATER LEAK REPAIR
Done for : TOWN OF SILVER LAKE
Start date: 04/11/2012 Time: 17:00 Hours notice: 48/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 2 DAYS Depth: 6 FEET

Company : TOWN OF SILVER LAKE Type: OTHR
Co addr : PO BOX 159
City : SILVER LAKE State: IN Zip: 46982
Caller : JULIE REAHARD Phone: (260)352-2120
Contact : JOEY MCNEAL---CELL Phone:
BestTime:
Mobile : (260)578-4305
Fax : (260)352-2035
Email : JREAHARD@TOWNOFSILVERLAKE.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 04/09/2012 Time: 16:39
Members: COMCN ID2035 ID3151 ID8000 NIPSCO SM

Ticket Expired - 31 days old
No Damage Ticket



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jul 2, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Town of Silver Lake

Business address (*number and street*): PO Box 159

City, State, and ZIP code: Silver Lake, IN 46982

Telephone number (*area code*): 260 352 2120

Fax number (*area code*): 260 352 2035

E-mail address: JREAHARD@TOWNOFSILVERLAKE.COM

Excavation or Demolition Information

Excavator type: Municipality

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Sewer (Sanitary/Storm)

Date and Location of DamageDate of damage (*month, day, year*): May 10, 2012County: KosciuskoCity: Silver LakeStreet address (*number and street, city, state, and ZIP code*):
304 N High St, Silver Lake INNearest intersection: IN RT 14Right of way where damage occurred: Private - Land OwnerWas there a release of product? YesIf yes, was there an ignition of product? NoWere evacuations necessary as a result of release? NoIf yes, how many evacuated? 0Was there a customer service interruption? NoIf yes, how many affected? 0Time to restore service (*in hours*): 1Enter number of injuries, if applicable and known: 0Enter number of fatalities, if applicable and known: 0Property damage, Estimate \$

Affected Facility InformationWhat type of pipeline was damaged? Natural GasWhat was the affected facility? DistributionWhat was the depth of the facility, in inches? 36

Notification, Locating, MarkingDid excavator request locates prior to commencing work? YesEnter Indiana 811 ticket number, if known: 1204093950 expired

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? No

Type of markings used: Paint

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Facility could not be found/located

Additional Comments

Nipsco emergency repair ticket #: 1205100725

Excavator was digging on an expired ticket