



## Pipeline Safety Division Investigation Report

### Investigation regarding: Walsh & Kelly, Inc

UPPAC Database Record ID: 2999

Investigator: Howard Friend

Telephone: (317) 650-9105

Report Date: 8/8/12

### The Parties

Excavator: Walsh & Kelly, Inc

Contact: Mark Krachenfels, Project Manager

Address (City, State): 1700 EAST MAIN ST., GRIFFITH, IN 46319

Telephone: 219-924-5900

### Facility Owner Information:

Business Name: NIPSCO

Contact: Luke Selking

Address (City, State): 1501 Hale Avenue, Fort Wayne, IN 46802

Telephone: (260) 439-1290

### Utility Line Impact:

Damage Date: 5/24/12

Damage Address: 164<sup>th</sup> Place

City: Hammond

County: Lake

**Pipeline Facility**

Product Type: Natural Gas

Facility Type/Function: Distribution

Facility size: 2"

Service Interruption: Yes

Number of Customers 2

Repair Cost (if known): Unknown

**Excavator Activities/Cause of damage information:**

Type of Equipment: Hand Tools

Type of work performed: Road Work

Product release: Yes

Ignition: No

Excavator notify 811: Yes

**Locate Information:**

Excavator request locates: Yes, Expired

Indiana 811 ticket Number: 1205013307

**Incident Impact Information:**

Injuries: None

Fatalities: None

**Synopsis:** A 2" natural gas main was damaged during excavation for road work.

**Findings:** The excavator requested locates on 5/1/12 and damaged the natural gas line 23 days later.

**Conclusion:** The excavator was working with expired locates.

**Violation:** IC 8-1-26-16(g): Failure to provide notice of excavation.

NO

LOCATE

TICKET

PROVIDED



101 West Ohio Street, Suite 1707  
Indianapolis, IN 46204

July 25, 2012

*Via Electronic Transmission – [PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)*

Pipeline Safety Division – Case No. 2999  
Indiana Utility Regulatory Commission  
101 West Washington Street, Suite 1500 East  
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 2999

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/24/2012

Event Location: 164th Pl, Hammond

Facility Owner: Northern Indiana Public Service Company

Excavator: Walsh and Kelly

Other Party: N/A

Pipeline Division Case No. 2999

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle  
NiSource Corporate Services - Legal  
Phone: 317-684-4904  
Fax: 317-684-4918  
Email: [cearle@nisource.com](mailto:cearle@nisource.com)

<b>IURC INFORMATION REQUEST</b>	
<b>Pipeline Safety Division Case No. 2999</b>	
Date of Event	5/24/2012
Event Location	164th Pl, Hammond
Facility Owner	Northern Indiana Public Service Company
Excavator	Walsh and Kelly
Date of IURC Information Request	7/5/2012
<b>THE PARTIES</b>	
<b>EXCAVATOR:</b>	
BUSINESS NAME	Walsh & Kelly
RESPONSIBLE PARTY PERSONAL NAME	Al Watts
TITLE (IF ANY)	
ADDRESS	1700 E. Main St.
CITY/ STATE/ZIP	Griffith, IN 46319
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:</b>	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	<a href="mailto:LSELKING@NISOURCE.COM">LSELKING@NISOURCE.COM</a>
<b>LOCATOR SERVICE INFORMATION</b>	
BUSINESS NAME	USIC Locating Service
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	9045 North River Road, Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION</b>	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>UTILITY LINE IMPACT</b>	
<b>LOCATION OF DAMAGE</b>	
ADDRESS	164th
CITY/STATE/ZIP	Hammond, IN 46320
NEAREST INTERSECTION	Rev. Burns Drive
<b>PRODUCT TYPE (Select One)</b>	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
<b>FACILITY TYPE (Select One)</b>	
DISTRIBUTION	X
GATHERING	
SERVICE/DROP	
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	2" plastic
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	2
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
<b>CAUSE OF DAMAGE INFORMATION:</b>	
<b>TYPE OF EQUIPMENT (Select One)</b>	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	X Concrete Form Stake
<b>TYPE OF WORK PERFORMED (Select One)</b>	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	X
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y 1205241822
<b>LOCATE INFORMATION:</b>	
EXCAVATOR REQUEST LOCATE (YES/NO)	Yes

INDIANA 811 LOCATE TICKET NUMBER	1205013307
LOCATE MARKS VISIBLE (YES/NO)	Yes
LOCATE MARKS CORRECT (YES/NO)	Yes
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
<b>INCIDENT IMPACT INFORMATION</b>	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
<b>ADDITIONAL INFORMATION/COMMENTS</b>	
Excavator hit accurately marked facility Nipsco emergency ticket #: 1205241993	

# Fact Based Investigation Report

01820120524005  
Northern IN  
5/24/2012 11:35:00 AM  
5/24/2012 11:45:13 AM  
MINDY LAWSON  
164TH PL  
HAMMOND  
ST: IN ZIP:

---

NOTIFICATION ID:  
DISTRICT:  
DAMAGE DATE:  
NOTIFICATION DATE:  
NOTIFIED BY:  
DAMAGE ADDRESS:  
CITY:

NIPSCO

---

DAMAGED CUSTOMER:

05/24/2012  
11:00:00  
11:25:00

---

INVESTIGATION DATE:  
FROM:  
TO:

WALSH AND KELLY  
Road Construction

---

EXCAVATOR INVOLVED:  
TYPE OF EXCAVATION:

1205013307

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ORIG. LOCATE REQ.:  
START DATE/TIME:  
TYPE OF TICKET:  
LOCATE REQ. INFO N/A:

1205241822  
5/24/2012 11:35:00 AM

---

DIG UP/DAMAGE REQ.:  
START DATE/TIME:

Bob Anderson  
5/24/2012 11:10:00 AM  
Digital  
1

---

PICTURES TAKEN BY:  
DATE/TIME:  
PHOTOGRAPHY TYPE:  
FRAME #:

117382

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INVESTIGATOR EMP#:  
INVESTIGATOR NAME:

Bob Anderson  
**BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?**  
No

## Fact Based Investigation Customer Information

01820120524005

NIPSCO

(optional)

**NOTIFICATION ID:**

**SELECT A CUSTOMER:**

**CUSTOMER #:**

LOWPROF

main - 2"

Johnson Vince - 118013

**FACILITY DESCRIPTION:**

**FACILITY ID:**

**LOCATOR NAME & EMP #:**

**LOCATOR NOT KNOWN:**

**CHECK ALL THAT APPLY TO INVESTIGATION:**

Facility Marked Accurately

**Other:**

**CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):**

Investigator Verified Existing Marks By Hooking Up,  
Investigation Results Verified By Utility Representative

**INVESTIGATOR STATEMENT/CAUSAL FACTORS:**

An employee of Walsh & Kelly was putting in form stake for a new concrete curb form and accidentally punched it into a 2" plastic gas main at the intersection of 164th & Rev. Burns Drive. Marks were still visible in area. Post locates show line was marked correctly.

**NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:**

Nipsco crew along with supervisor, Tony Sanchez from Hammond district arrived to make repairs.

**NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:**

Walsh & Kelly still on site. No further statement.

**LIST ANY OTHER INDIVIDUALS ON SITE:**

None

**WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?**

Yes

**WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?**

Yes

**WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?**

Yes

**EXTENT OF FACILITY DAMAGE**

Poked hole into main

**REPLACEMENT FOOTAGE**

N/A

**WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?**

No

**WHAT CONTRACTOR EQUIPMENT WAS USED?**

N/A

**IS THE FACILITY SHOWN ON THE UTILITY RECORDS?**

Yes

**IF YES, PLEASE LIST RECORD #(S)**

Nipsco prints for this area



NIPSCO 00596 IUPPSa 05/24/2012 11:40:48 1205241822-00A EMER DAMG GRID

DAMAGE SEE REMARKS

Ticket : 1205241822 Date: 05/24/2012 Time: 11:35 Oper: SLUCAS Chan:060

State: IN Cnty: LAKE Twp: NORTH  
Cityname: HAMMOND Inside: Y Near: N  
Subdivision:

#2999

Address :  
Street : 164TH PL  
Cross 1 : HOWARD AVE Within 1/4 mile: Y  
Location: LOCATE 164TH PLACE FROM THE CENTERLINE OF HOWARD AVENUE TO THE  
CENTERLINE OF COLUMBIA AVENUE RIGHT OF WAY TO RIGHT OF WAY

Grids : 4135A8729A 4135A8730D  
Boundary: n 41.597111 s 41.595966 w -87.503647 e -87.499138

Work type : ROAD CONSTRUCTION  
Done for : CITY OF HAMMOND  
Start date: 05/24/2012 Time: 11:35 Hours notice: 0/0 Priority: EMER  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
Duration : 3 MONTHS Depth: 4 FEET

Company : WALSH AND KELLY Type: CONT  
Co addr : 1700 EAST MAIN ST  
City : GRIFFITH State: IN Zip: 46319  
Caller : MINDY LAWSON Phone: (219)924-5900  
Contact : MARK KRACHENFELS Phone:  
BestTime:  
Mobile : (219)146-3668  
Fax : (219)924-8768  
Email : MINDYL@WALSHKELLY.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
A NIPSCO LINE HAS BEEN HIT AT THE INTERSECTION OF 164TH PLACE AND REVEREND BURNS  
DRIVE - CAN SMELL GAS BUT IT ISNT BLOWING AT MOMENT DUE TO PIN STILL BEING IN  
THE HOLE - CALLER HAS NOT CALLED 911 BUT WAS ADVISED TO DO SO - CREW IS ON SITE  
- CALLER HAS CALLED UTILITY TO LET THEM KNOW OF THE DAMAGE - PREVIOUS TICKET  
NUMBER IS 1205013307 - THANK YOU  
Will you be white-lining the dig site area? NO  
:

Submitted date: 05/24/2012 Time: 11:35  
Members: COMCN IB ID3128 ID4057 ID6405 ID6428 ID8240 NIPSCO SM

TKt 23 days old

NIPSCO 01143 IUPPSa 05/01/2012 17:24:02 1205013307-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1205013307 Date: 05/01/2012 Time: 17:21 Oper: MINDY.LAWSON Chan:000

State: IN Cnty: LAKE Twp: NORTH  
Cityname: HAMMOND Inside: Y Near: N  
Subdivision:

#2999

Address :

Street : 164TH PL

Cross 1 : HOWARD AVE Within 1/4 mile: Y

Location: LOCATE 164TH PLACE FROM THE CENTERLINE OF HOWARD AVENUE TO THE CENTERLINE OF COLUMBIA AVENUE RIGHT OF WAY TO RIGHT OF WAY

:

Grids : 4135A8729A 4135A8730D

Boundary: n 41.597111 s 41.595966 w -87.503647 e -87.499138

Work type : ROAD CONSTRUCTION

Done for : CITY OF HAMMOND

Start date: 05/03/2012 Time: 17:45 Hours notice: 48/48 Priority: NORM

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N

Duration : 3 MONTHS Depth: 4 FEET

Company : WALSH AND KELLY Type: CONT

Co addr : 1700 EAST MAIN ST

City : GRIFFITH State: IN Zip: 46319

Caller : MINDY LAWSON Phone: (219)924-5900

Contact : MARK KRACHENFELS Phone:

BestTime:

Mobile : (219)146-3668

Fax : (219)924-8768

Email : MINDYL@WALSHKELLY.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time

Will you be white-lining the dig site area? NO

:

Submitted date: 05/01/2012 Time: 17:21

Members: COMCN IB ID3128 ID4057 ID6405 ID6428 ID8240 NIPSCO SM



## INFORMATION REQUEST

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 2999 \_\_\_\_\_

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*The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.*

*Upon completion of answers select email button for submission.*

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### The Parties

#### Excavator Information:

Business Name: Walsh & Kelly, Inc. \_\_\_\_\_

Responsible Party Personal Name: Mark Krachenfels \_\_\_\_\_

Title (if any): Project Manager \_\_\_\_\_

Address (number and street): 1700 E. Main Street \_\_\_\_\_

City, State and ZIP Code: Griffith, IN 46319 \_\_\_\_\_

Preferred Telephone Number (area code): (219) 924-5900 \_\_\_\_\_

Cellular Telephone Number (area code): (219) 746-3668 \_\_\_\_\_

Email Address: markk@walshkelly.com \_\_\_\_\_

#### Facility Information:

Business Name: NIPSCO \_\_\_\_\_

Responsible Party Personal Name: \_\_\_\_\_

Title (if any): \_\_\_\_\_

Address (number and street): \_\_\_\_\_

City, State and ZIP Code: \_\_\_\_\_

Preferred Telephone Number (area code): \_\_\_\_\_

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

**Locator Service Information:**

Business Name: INDIANA 811 \_\_\_\_\_

Responsible Party Personal Name: \_\_\_\_\_

Title (*if any*): \_\_\_\_\_

Address (*number and street*): \_\_\_\_\_

City, State and ZIP Code: \_\_\_\_\_

Preferred Telephone Number (area code): 800-382-5544 \_\_\_\_\_

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

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**Cause of Damage Information**

**Type of Equipment (*select one*):** Hand Tools

**Type of Work Performed (*select one*):** Curb/Sidewalk

**Other Information (Witness, Police, Fire, Other):**

Personal Contact: \_\_\_\_\_

Business/Organization Name: \_\_\_\_\_

Title (*if any*): \_\_\_\_\_

Address (*number and street*): \_\_\_\_\_

City, State and ZIP Code: \_\_\_\_\_

Preferred Telephone Number (area code): \_\_\_\_\_

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

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**Utility Line Impact**

**Location of Damage:**

Address (*number and street*): 164th Place and Reverend Burns Drive \_\_\_\_\_

City, State and ZIP Code: Hammond, IN 46320 \_\_\_\_\_

Nearest Intersection: 164th Place and Columbia Avenue \_\_\_\_\_

**Product Type (*select one*):** Natural Gas

**Facility Type (*select one*):** Service/Drop

**Size (Diameter/etc.):** \_\_\_\_\_

**Pressure (PSIG/Inches):** \_\_\_\_\_

**Interruption in Service:**  Yes  No **Number of Customers Affected:** \_\_\_\_\_

**Evacuation:**  Yes  No **If yes, How Many Evacuated?** \_\_\_\_\_

**Repair Cost (if known):** \$ \_\_\_\_\_

**Release of Product:**  Yes  No

**Ignition and/or Fire:**  Yes  No

**Excavator Notify 811:**  Yes  No

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**Locate Information**

**Excavator Request Locate:**  Yes  No

**Indiana 811 Locate Ticket Number:** 1205013307 \_\_\_\_\_

Locate Marks Visible:  Yes  No

Locate Marks Correct:  Yes  No

Excavator "White Lined":  Yes  No

Maps Used to Mark Facilities:  Yes  No

Was Locate Provided within Two (2) Working Days:  Yes  No

Operator Employees On-site during Excavation:  Yes  No

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**Incident Impact Information**

Number of Outpatient Treated: <sup>0</sup> \_\_\_\_\_

Number of Inpatient Treated: <sup>0</sup> \_\_\_\_\_

Number of Fatalities: <sup>0</sup> \_\_\_\_\_

Fire Department Response:  Yes  No

Police Department Response:  Yes  No

Ambulance Response:  Yes  No

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**Additional Information / Comments**

**NARRATIVE STATEMENT**

Your Pipeline Safety Division Case Number: 2999

Your Full Name: Melinda (Mindy) Lawson

Full Name of Business / Entity (if applicable): Walsh & Kelly, Inc.

Your Business Title (if applicable): Administrative Assistant

Address (number and street): 1700 E. Main Street

City: Griffith State: IN ZIP Code: 46319

Your E-mail Address: mindyl@walshkelly.com

Today's Date (month, day, year): July 11, 2012

Your Signature:  Title (if any) Administrative Assistant

Please return your Narrative Statement to:

**Pipeline Safety Division – Case Number 2999**  
**Indiana Utility Regulatory Commission**  
**101 West Washington Street, 1500E**  
**Indianapolis, IN 46204**

Or scan the statement and Email to:

[PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)

Close Window

*Damage Ticket # 1205241822*

"If you have a pencil handy, I have a ticket number to provide to you. If you need to call us back for any reason, your ticket number will assist us in locating this ticket. Are you ready for your number?"

## NORMAL NOTICE

Ticket : 1205013307 Date: 05/01/2012 Time: 05:21 Oper: MINDY.LAWSON Chan:000

State: IN Cnty: LAKE Twp: NORTH  
Cityname: HAMMOND Inside: Y Near: N  
Subdivision:

Address :  
Street : 164TH PL  
Cross 1 : HOWARD AVE Within 1/4 mile: Y  
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Will you be white-lining the dig site area? NO  
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Submitted date: 05/01/2012 Time: 05:21  
Members: COMCN IB ID3128 ID4057 ID6405 ID6428 ID8240 NIPSCO SM

Member Name	Facility Types
AT&T - DISTRIBUTION	TELEPHONE
COMCAST NORTH	CABLE TV
HAMMOND SANITARY DISTRICT	
HAMMOND WATER DEPARTMENT	
LEVEL 3 COMMUNICATIONS	FIBER OPTIC
NIPSCO	GAS & ELECTRIC
WIDE OPEN WEST	CABLE TV
WOW INTERNET AND CABLE	