STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

http://www.in.gov/iurc
Office: (317) 232-2701
Facsimile: (317) 232-6758

# Pipeline Safety Division Investigation Report

**Investigation regarding: Direct Line Communications**

UPPAC Database Record ID: 2990

Investigator: Mike Orr

Report Date: 11/1/2012

Damage Date: 5/23/2012 10:58:14 AM

Damage Address: Willowcreek Rd

City: Portage

County: Porter

**The Parties**

Excavator: **Direct Line Communications**

Contact: Terry Combs, Vice President Operations

Address: Po Box 928, Mishawaka, In 46546

Telephone:

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

**Pipeline Facility**

Facility Type: Natural Gas

Facility Function: Distribution

**Investigation regarding: Direct Line Communications**

UPPAC Database Record ID: 2990

**Damage Impact**

Product release: Yes

Ignition: No

Service Interruption: False

Number of Customers Affected:

Injuries: 0

Fatalities: 0

Repair Cost (if known): $

**Excavator Activities/Cause of damage information:**

Excavator request locates: Yes Indiana 811 ticket Number: 1205163524

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Telecommunications

**Synopsis:** Damage to a natural gas main occurred during a boring procedure to install a water line.

**Findings:** Reported by Indiana 811; excavator's response to initial notice was received on 7/12/2012. The excavator had a valid locate; however, the gas operator failed locate or provided incorrect markings since a record of an unknown stub was not in map or record.

**Conclusion:** The gas operator failed to locate or provided incorrect locate markings.

**Violation: IC 8-1-26-18(f): Operator failed to locate or provided incorrect locate markings.**

**INFORMATION REQUEST**
State Form 54909 (2-12)
INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

**Case Number:** 2990

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*The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.*

***Upon completion of answers select email button for submission.***

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## The Parties

**Excavator Information:**

Business Name: DIRECT LINE COMMUNICATIONS, INC.

Responsible Party Personal Name: TOM POTTS

Title (*if any*): _____

Address (*number and street*): 917 UNION STREET

City, State and ZIP Code: MISHAWAKA, IN 46544

Preferred Telephone Number (area code): (574)272-9814

Cellular Telephone Number (area code): _____

Email Address: _____

**Facility Information:**

Business Name: NORTHERN INDIANA PUBLIC SERVICE CORPORATION (NIPSCO)

Responsible Party Personal Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): (800)4-NIPSCO

Cellular Telephone Number (area code): _____

Email Address: _____

**Locator Service Information:**

Business Name: INDIANA811

Responsible Party Personal Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

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## Cause of Damage Information

**Type of Equipment *(select one)*:** Backhoe/Trackhoe

**Type of Work Performed *(select one)*:** Telecommunications

**Other Information (Witness, Police, Fire, Other):**

Personal Contact: ERIC (EMPLOYEE # 121317)

Business/Organization Name: NIPSCO

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): (219)384-7196

Cellular Telephone Number (area code): _____

Email Address: _____

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## Utility Line Impact

**Location of Damage:**

Address (*number and street*): NW CORNER OF WILLIOWCREEK RD

City, State and ZIP Code: PORTAGE, IN

Nearest Intersection: STERLING CREEK

**Product Type *(select one)*:** Natural Gas

**Facility Type *(select one)*:** Distribution

**Size (Diameter/etc.):** 6"

**Pressure (PSIG/Inches):** UNKNOWN

**Interruption in Service:** ☒ Yes ☐ No **Number of Customers Affected:** _____

**Evacuation:** ☒ Yes ☐ No **If yes, How Many Evacuated?** _____

**Repair Cost (if known): $**_____

**Release of Product:** ☒ Yes ☐ No

**Ignition and/or Fire:** ☐ Yes ☒ No

**Excavator Notify 811:** ☒ Yes ☐ No

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## Locate Information

**Excavator Request Locate:** ☒ Yes ☐ No

**Indiana 811 Locate Ticket Number:** 1205163524

**Locate Marks Visible:** ☒ Yes ☐ No

**Locate Marks Correct:** ☐ Yes ☒ No

**Excavator "White Lined":** ☒ Yes ☐ No

**Maps Used to Mark Facilities:** ☐ Yes ☐ No

**Was Locate Provided within Two (2) Working Days:** ☒ Yes ☐ No

**Operator Employees On-site during Excavation:** ☒ Yes ☐ No

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## Incident Impact Information

**Number of Outpatient Treated:** 0

**Number of Inpatient Treated:** 0

**Number of Fatalities:** 0

**Fire Department Response:** ☐ Yes ☒ No

**Police Department Response:** ☐ Yes ☒ No

**Ambulance Response:** ☐ Yes ☒ No

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## Additional Information / Comments

Locates were called in on 5/16/2012 to plow telecommunications cable in at Willowcreek Road in Portage, IN. The ticket was good on 5/18/2012 at 3:51pm.

Direct Line Communications began work on the morning of 5/23/2012. The locate marks were already on site and clearly marked. We proceeded with placement of cable utilizing a vibratory plow when we hit a 6" gas main at approximately 10:00am.

The gas main was incorrectly located. NISPCO was immediately contacted as well as Indiana811. NIPSCO and the locator arrived onsite to inspect locates and damage.

It was determined that the locates were mismarked at this time. The crews discontinued work until locators remarked gas lines.

Please see photos attached.

## NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 2990

Your Full Name: TERRY COMBS

Full Name of Business / Entity (*if applicable*): DIRECT LINE COMMUNICATIONS, INC.

Your Business Title (*if applicable*): VICE PRESIDENT OPERATIONS

Address (*number and street*): 917 UNION STREET

City: MISHAWAKA State: IN ZIP Code: 46544

Your E-mail Address: tcombs@dlci.net

Today's Date (*month, day, year*): 7/9/2012

Your Signature: Terry L. Combs Title (*if any*) Vice President-Operations

Please return your Narrative Statement to:

**Pipeline Safety Division – Case Number** 2990
**Indiana Utility Regulatory Commission**
**101 West Washington Street, 1500E**
**Indianapolis, IN 46204**

Or scan the statement and Email to:

**PipelineDamageCase@urc.in.gov**

Indiana 811

Know what's below.
Call before you dig.

June 29, 2012

Direct Line Communications
Ryan James
917 Union St
Mishawaka, IN 46544

Dear Mr. James,

Attached is a copy of the archived ticket(s) that you requested. Locate requests have a 10 digit number, the first six digits represent the year, then month, then day, and the last four digits are the sequence for that day.

**Please note the following:** INDIANA 811 is only a communications link between the excavator and the underground facility owner. It is the responsibility of the facility owner to properly mark the location of the underground facilities within two full working days from the time of the call (not including weekends or federal and state holidays).

INDIANA 811 Call Center Personnel obtain specific information concerning locate requests. After required information is taken from the excavator, the answering attendant issues a ticket number. A ticket is then distributed to the underground facility members. INDIANA 811 does not locate and/or mark the underground facility itself. Locate requests are valid for 20 days from the time they are submitted.

If you have any questions, please feel free to contact me.

Sincerely,

Connie Geiger
Director of Operations
Indiana 811

CG/ms

Enclosure

PO Box 219 · Greenwood, IN 46142 · 877.230.0495 · FAX: 877.230.0496 · www.Indiana811.org

NORMAL NOTICE

Ticket : 1205163524 Date: 05/16/2012 Time: 15:51 Oper: SWOODFORD Chan:058

State: IN Cnty: PORTER Twp: PORTAGE
Cityname: PORTAGE Inside: Y Near: N
Subdivision:

Address :
Street : WILLOWCREEK RD
Cross 1 : US RT 6 Within 1/4 mile: Y
Location: TRAVEL SOUTH APPROX 500 FEET ON THE WEST SIDE OF THE ROAD AT TERMINAL NUMBER 110-70 -THEN LOCATE EXISTING CABLE ROUTE GOING EAST APPROX 900 FEET TO TERMINAL NUMBER 41502-10
***Boring Where = VARIOUS LOCATIONS ALONG THE DIG SITE
:
Grids : 4132A8710B 4132A8710A 4132A8711D

Work type : BURYING FIBER OPTIC CABLE
Done for : FRONTIER COMMUNICATIONS
Start date: 05/18/2012 Time: 16:00 Hours notice: 48/048 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N
Duration : 3 WEEKS Depth: 10 FEET

Company : DIRECT LINE COMMUNICATIONS Type: CONT
Co addr : PO BOX 928
City : MISHAWAKA State: IN Zip: 46546
Caller : TOM POTTS Phone: (231)578-1800
Contact : TOM POTTS CELL Phone:
BestTime:
Mobile : (231)578-1800

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 05/16/2012 Time: 15:51
Members: COMCN ID2227 ID2986 ID8000 NIPSCO SM

**101 West Ohio Street, Suite 1707**
**Indianapolis, IN 46204**

July 25, 2012

***Via Electronic Transmission – PipelineDamageCase@urc.in.gov***

Pipeline Safety Division – Case No. 2990
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 2990

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/23/2012

Event Location: Willowcreek Rd, Portage

Facility Owner: Northern Indiana Public Service Company

Excavator: Direct Line Communications

Other Party: N/A

Pipeline Division Case No. 2990

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit") Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

| IURC INFORMATION REQUEST | |
|---|---|
| **Pipeline Safety Division Case No. 2990** | |
| | |
| Date of Event | 5/23/2012 |
| Event Location | Willowcreek Rd, Portage |
| Facility Owner | Northern Indiana Public Service Company |
| Excavator | Direct Line Communications |
| Date of IURC Information Request | 7/5/2012 |
| **THE PARTIES** | |
| **EXCAVATOR:** | |
| BUSINESS NAME | Direct Line Communications |
| RESPONSIBLE PARTY PERSONAL NAME | Tom Potts |
| TITLE (IF ANY) | |
| ADDRESS | P. O. Box 928 |
| CITY/ STATE/ZIP | Mishawaka, IN 46544 |
| PREFERRED TELEPHONE | 231-578-1800 |
| CELL PHONE TELEPHONE | |
| EMAIL ADDRESS | |
| **FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:** | |
| BUSINESS NAME | NORTHERN INDIANA PUBLIC SERVICE COMPANY |
| RESPONSIBLE PARTY PERSONAL NAME | LUKE SELKING |
| TITLE | |
| ADDRESS | 1501 HALE AVENUE |
| CITY/STATE/ZIP | FORT WAYNE, IN 46802 |
| PREFERRED TELEPHONE | 260/439-1290 |
| SECONDARY TELEPHONE | |
| EMAIL ADDRESS | LSELKING@NISOURCE.COM |
| **LOCATOR SERVICE INFORMATION** | |
| BUSINESS NAME | USIC Locating Service |
| RESPONSIBLE PARTY PERSONAL NAME | |
| TITLE (IF ANY) | |
| ADDRESS | 9045 North River Road, Suite 300 |
| CITY/ STATE/ZIP | Indianapolis, IN 46240 |
| PREFERRED TELEPHONE | |
| CELL PHONE TELEPHONE | |
| EMAIL ADDRESS | |
| **OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION** | |
| PERSONAL CONTACT | |
| BUSINESS/ORGANIZATION NAME | |
| TITLE (IF ANY) | |

| | |
|---|---|
| ADDRESS | |
| CITY/ STATE/ZIP | |
| PREFERRED TELEPHONE | |
| CELL PHONE TELEPHONE | |
| EMAIL ADDRESS | |
| **UTILITY LINE IMPACT** | |
| **LOCATION OF DAMAGE** | |
| ADDRESS | Willowcreek |
| CITY/STATE/ZIP | Portage, IN |
| NEAREST INTERSECTION | Sterling Creek |
| **PRODUCT TYPE (Select One)** | |
| NATURAL GAS | X |
| LIQUID PIPELINE | |
| UNKNOWN/OTHER | |
| **FACILITY TYPE (Select One)** | |
| DISTRIBUTION | X |
| GATHERING | |
| SERVICE/DROP | |
| TRANSMISSION | |
| UNKNOWN/OTHER | |
| | |
| SIZE (DIAMETER/ETC.) | 6” |
| PRESSURE (PSIG/INCHES) | |
| INTERRUPTION IN SERVICE (YES/NO) | |
| NUMBER OF CUSTOMERS AFFECTED | |
| EVACUATION (YES/NO) | |
| IF YES, HOW MANY EVACUATED | |
| REPAIR COST (IF KNOWN) ($) | |
| | |
| **CAUSE OF DAMAGE INFORMATION:** | |
| **TYPE OF EQUIPMENT (Select One)** | |
| Auger | |
| Backhoe/Trackhoe | |
| Boring/Drilling | |
| Directional Drilling | |
| Explosives | |
| Farm Equipment | |
| Grader/Scrapper | |
| Hand Tools | |
| Milling Equipment | |
| Probing Device | |

| | |
|---|---|
| Trencher | |
| Vacuum Equipment | |
| Unknown/Other | X |
| **TYPE OF WORK PERFORMED (Select One)** | |
| Agriculture | |
| Cable TV | |
| Curb/Sidewalk | |
| Bldg. Construction | |
| Bldg. Demolition | |
| Drainage | |
| Driveway | |
| Electric | |
| Engineering/Surveying | |
| Fencing | |
| Grading | |
| Irrigation | |
| Landscaping | |
| Liquid Pipeline | |
| Milling | |
| Natural Gas | |
| Pole | |
| Public Transit Authority | |
| Railroad Maintenance | |
| Road Work | |
| Sewer (Sanitary/Storm) | |
| Site Development | |
| Steam | |
| Storm Drain/Culvert | |
| Street Light | |
| Telecommunications | X |
| Traffic Signal | |
| Traffic Sign | |
| Water | |
| Waterway Improvement | |
| Unknown/Other | |
| | |
| RELEASE OF PRODUCT (YES/NO) | Yes |
| IGNITION AND/OR FIRE (YES/NO) | No |
| EXCAVATOR NOTIFY 811 (YES/NO) | Yes 1205231680 |
| **LOCATE INFORMATION:** | |
| EXCAVATOR REQUEST LOCATE (YES/NO) | Yes |

| | |
|---|---|
| INDIANA 811 LOCATE TICKET NUMBER | 1205163524 |
| LOCATE MARKS VISIBLE (YES/NO) | |
| LOCATE MARKS CORRECT (YES/NO) | No |
| EXCAVATOR "WHITE LINED" (YES/NO) | |
| MAPS USED TO MARK FACILITIES (YES/NO) | No |
| OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO) | No |
| **INCIDENT IMPACT INFORMATION** | |
| NUMBER OF OUTPATIENT TREATED | 0 |
| NUMBER OF INPATIENT TREATED | 0 |
| NUMBER OF FACILITIES | |
| FIRE DEPARTMENT RESPONSE (YES/NO) | |
| FPOLICE DEPARTMENT RESPONSE (YES/NO | |
| AMBULANCE RESPONSE (YES/NO) | |
| **ADDITIONAL INFORMATION/COMMENTS** | |
| Locate contractor failed to accurately mark facility. | |

# Fact Based Investigation Report

**NOTIFICATION ID:** 01820120523003

**DISTRICT:** Northern IN

**DAMAGE DATE:** 5/23/2012 10:55:00 AM

**NOTIFICATION DATE:** 5/23/2012 11:05:09 AM

**NOTIFIED BY:** TOM POTTS

**DAMAGE ADDRESS:** WILLOWCREEK RD

**CITY:** PORTAGE

**ST:** IN **ZIP:**

---

**DAMAGED CUSTOMER:** NIPSCO

---

**INVESTIGATION DATE:** 05/23/2012

**FROM:** 10:00:00

**TO:** 17:00:00

---

**EXCAVATOR INVOLVED:** DIERCT LINE

**TYPE OF EXCAVATION:** Boring

---

**ORIG. LOCATE REQ.:** 1205163524

**START DATE/TIME:**

**TYPE OF TICKET:** Routine

**LOCATE REQ. INFO N/A:**

---

**DIG UP/DAMAGE REQ.:** 1205231680

**START DATE/TIME:** 5/23/2012 10:30:00 AM

---

**PICTURES TAKEN BY:** Bob Anderson

**DATE/TIME:** 5/23/2012 4:00:00 PM

**PHOTOGRAPHY TYPE:** Digital

**FRAME #:**

---

**INVESTIGATOR EMP#:** 117382

**INVESTIGATOR NAME:** Robert Anderson

**BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?**
Possibly

# Fact Based Investigation Customer Information

**NOTIFICATION ID:** 01820120523003

**SELECT A CUSTOMER:** NIPSCO

**CUSTOMER #:** *(optional)*

---

**FACILITY DESCRIPTION:** HIPROF

**FACILITY ID:** Gas Main - 6" or greater

**LOCATOR NAME & EMP #:** Day Scott - 131986

**LOCATOR NOT KNOWN:**

---

**CHECK ALL THAT APPLY TO INVESTIGATION:**
Other

**Other:** See Below

---

**CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):**
Visual, Facility Exposed At Time Of Investigation

---

**INVESTIGATOR STATEMENT/CAUSAL FACTORS:**
Locator did not have the most up to date prints. Old prints do not show the stubs measurements. Most recent prints show the footage when you zoom in closer. Stub was not painted out as far as it goes. Stub runs 46' north of tee and we only marked it about 5' north. Stub does not tone.

**NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:**
5 man crew, bypassed the 2" main so that hospital wouldnt go down.

**NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:**
pictures are on 1205152986, 1205231680

**LIST ANY OTHER INDIVIDUALS ON SITE:**
Bob Anderson

---

**WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?** Yes

**WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?** Yes

**WAS THE EXCAVATION WITHIN THE TOLERENCE ZONE OF MARKS?** No

**EXTENT OF FACILITY DAMAGE** punctured

**REPLACEMENT FOOTAGE** capped main

**WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?** No

**WHAT CONTRACTOR EQUIPMENT WAS USED?** backhoe

**IS THE FACILITY SHOWN ON THE UTILITY RECORDS?** Yes

**IF YES, PLEASE LIST RECORD #(S)** New Prints

NIPSCO 00459 IUPPSa 05/23/2012 10:58:40 1205231680-00A EMER DAMG GRID

DAMAGE SEE REMARKS

Ticket : 1205231680 Date: 05/23/2012 Time: 10:55 Oper: AGRIGGS Chan:015

State: IN Cnty: PORTER Twp: PORTAGE
Cityname: PORTAGE Inside: Y Near: N
Subdivision:

#2990

Address :
Street : WILLOWCREEK RD
Cross 1 : US RT 6 Within 1/4 mile: Y
Location: TRAVEL SOUTH APPROX 500 FEET ON THE WEST SIDE OF THE ROAD AT TERMINAL NUMBER 110-70 -THEN LOCATE EXISTING CABLE ROUTE GOING EAST APPROX 900 FEET TO TERMINAL NUMBER 41502-10
***Boring Where = VARIOUS LOCATIONS ALONG THE DIG SITE
:
Grids : 4132A8710B 4132A8710A 4132A8711D
Boundary: n 41.549648 s 41.548546 w -87.183365 e -87.178658

Work type : BURYING FIBER OPTIC CABLE
Done for : FRONTIER COMMUNICATIONS
Start date: 05/23/2012 Time: 10:55 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: Y
Duration : 3 WEEKS Depth: 10 FEET

Company : DIRECT LINE COMMUNICATIONS Type: CONT
Co addr : PO BOX 928
City : MISHAWAKA State: IN Zip: 46546
Caller : TOM POTTS Phone: (231)578-1800
Contact : TOM POTTS CELL Phone:
BestTime:
Mobile : (231)578-1800

Remarks : All tickets are taken and processed on Eastern Daylight Time
A NIPSCO GAS LINE HAS BEEN CUT AND IS BLOWING NEXT TO THE TELEPHONE TERMINAL AT THE NORTHWEST CORNER OF THE INTERSECTION - SIZE COLOR AND MATERIAL UNKNOWN - HAVE CALLED NIPSCO TO REPORT - ADVISED TO CALL 911- CREW IS ON SITE - PREVIOUS TICKET NUMBER 1205163524
Will you be white-lining the dig site area? NO
:

Submitted date: 05/23/2012 Time: 10:55
Members: COMCN ID2227 ID2986 ID8000 NIPSCO SM

NIPSCO 01131 IUPPSa 05/16/2012 15:57:44 1205163524-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1205163524 Date: 05/16/2012 Time: 15:51 Oper: SWOODFORD Chan:058

State: IN Cnty: PORTER Twp: PORTAGE
Cityname: PORTAGE Inside: Y Near: N
Subdivision:

#2990

Address :
Street : WILLOWCREEK RD
Cross 1 : US RT 6 Within 1/4 mile: Y
Location: TRAVEL SOUTH APPROX 500 FEET ON THE WEST SIDE OF THE ROAD AT TERMINAL NUMBER 110-70 -THEN LOCATE EXISTING CABLE ROUTE GOING EAST APPROX 900 FEET TO TERMINAL NUMBER 41502-10
***Boring Where = VARIOUS LOCATIONS ALONG THE DIG SITE
:
Grids : 4132A8710B 4132A8710A 4132A8711D
Boundary: n 41.549648 s 41.548546 w -87.183365 e -87.178658

Work type : BURYING FIBER OPTIC CABLE
Done for : FRONTIER COMMUNICATIONS
Start date: 05/18/2012 Time: 16:00 Hours notice: 48/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N
Duration : 3 WEEKS Depth: 10 FEET

Company : DIRECT LINE COMMUNICATIONS Type: CONT
Co addr : PO BOX 928
City : MISHAWAKA State: IN Zip: 46546
Caller : TOM POTTS Phone: (231)578-1800
Contact : TOM POTTS CELL Phone:
BestTime:
Mobile : (231)578-1800

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 05/16/2012 Time: 15:51
Members: COMCN ID2227 ID2986 ID8000 NIPSCO SM

# DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jun 6, 2012

## Who is submitting this information?

Name of person providing this information: Carrie Ludwig

Business address *(number and street)*: 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number *(area code)*: 219 962 0422

Fax number *(area code)*: 219 962 0404

E-mail address: cludwig@nisource.com

## Excavator Information, if known

Full name: Direct Line Communication

Business address *(number and street)*: PO Box 928

City, State, and ZIP code: Mishawaka, IN 46546

Telephone number *(area code)*: 231 578 1800

Fax number *(area code)*:

E-mail address:

## Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Unknown/Other

Type of work performed: Telecommunications

## Date and Location of Damage

Date of damage (*month, day, year*): May 23, 2012

County: Porter

City: Portage

Street address (*number and street, city, state, and ZIP code*):
Willow Creek & Sterling Creek Road Portage IN

Nearest intersection: US RT 6

Right of way where damage occurred: Unknown/Other

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? Yes

If yes, how many evacuated? _____

Was there a customer service interruption? No

If yes, how many affected? 0

Time to restore service (*in hours*): 4.5

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate $_____

## Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Distribution

What was the depth of the facility, in inches? 40

## Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1205163524

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? No

Type of markings used: Paint and Flags

If other, please specify: _____

Was site marked by "White Lining"?

Were special instructions part of the locate request?

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? No

## Description of Cause

Select from the list the most accurate cause for the damage: Other

## Additional Comments

Locate contractor was using outdated maps

Damage ticket #: 1205231680

Emergency ticket #: 1205231718

Date 5/23/12

City Portage

Address Willow Creek & STERLING CREEK

Contractor DIRECT LINE COMMUNICATION

Type of Equipment VERMEER Plow

Work Type UTILITY

Locate # UNKNOWN

Locates (yes/no) YES

Accurate Locates (yes/no) NO

Paint, flags or both BOTH

Release of Gas (yes/no) YES

Detailed description of Event including equipment used Plowing IN FIBER, HIT DEAD END OF 6" MAIN

Depth of line 40"

Were locates performed in 2 working days (yes/no) YES

Service or main and size of line 6"

Pressure (PSI) 42 PSI

Outage (yes/no) NO

How many customers lost Ø

Time to restore service NONE lost - Repair time 4.5 hrs

Evacuation (yes/no) YES

How many evacuated multiple (Gov't complex)

Damage or leak DAMAGE