



Pipeline Safety Division Investigation Report

Investigation regarding: **Huff Septic And Sewer**

UPPAC Database Record ID: 2970

Investigator: Mike Orr

Report Date: 11/1/2012

Damage Date: 5/21/2012 10:26:39 AM

Damage Address: 8045 N Wakew Ln

City: Koontz Lake

County: Starke

The Parties

Excavator: **Huff Septic And Sewer**

Contact: Greg Huff

Address: 12700 3a Road, Plymouth, In 46563

Telephone:

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Huff Septic And Sewer

UPPAC Database Record ID: 2970

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: False

Number of Customers Affected: 0

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1205170141

Type of Equipment: Unknown/Other

Type of work performed: Sewer

Synopsis: A natural gas service stub line was damaged while sewer work was being performed.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 6/21/2012. The excavator had a valid locate; however, the gas operator did not reflect the live service stub on the maps or records.

Conclusion: The gas operator failed to locate or provided incorrect locate markings.

Violation: IC 8-1-26-18(f): Operator failed to locate or provided incorrect locate markings.



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

July 25, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 2970
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 2970

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/21/2012

Event Location: 8045 N Wakew Ln, Koontz Lake

Facility Owner: Northern Indiana Public Service Company

Excavator: Huff Septic and Sewer

Other Party: N/A

Pipeline Division Case No. 2970

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 2970	
Date of Event	5/21/2012
Event Location	8045 N Wakew Ln, Koontz Lake
Facility Owner	Northern Indiana Public Service Company
Excavator	Huff Septic and Sewer
Date of IURC Information Request	7/5/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Huff Septic
RESPONSIBLE PARTY PERSONAL NAME	Greg Huff
TITLE (IF ANY)	
ADDRESS	12700 3A Road
CITY/ STATE/ZIP	Plymouth, IN 46563
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC Locating Service
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	9045 North River Road, Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	8045 North Wakew
CITY/STATE/ZIP	Walkerton (Koontz Lake), IN 46563
NEAREST INTERSECTION	E Cherokee Rd
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	¾
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	N
NUMBER OF CUSTOMERS AFFECTED	0
EVACUATION (YES/NO)	
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	X
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	X
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	
EXCAVATOR NOTIFY 811 (YES/NO)	Y 1205211384
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1205170141
LOCATE MARKS VISIBLE (YES/NO)	N
LOCATE MARKS CORRECT (YES/NO)	N
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>Locate contractor failed to accurately locate facility</p> <p>Locate contractor did not locate facility that was under a plant with no meter to it</p> <p>Nipsco emergency ticket #: 1205211602</p>	

NIPSCO 00410 IUPPSa 05/21/2012 10:26:47 1205211384-00A EMER DAMG STRT

DAMAGE SEE REMARKS

Ticket : 1205211384 Date: 05/21/2012 Time: 10:24 Oper: TSPAINHOWER Chan:049

State: IN Cnty: STARKE Twp: OREGON
Cityname: KOONTZ LAKE Inside: Y Near: N
Subdivision:

#2970

Address : 8045
Street : N WAKEW LN
Cross 1 : E CHEROKEE RD Within 1/4 mile: Y
Location: LOCATE THE ENTIRE PROPERTY
:
Grids : 4125D8628A 4125D8629D
Boundary: n 41.420467 s 41.417824 w -86.484787 e -86.483315

Work type : SEWER HOOKUP
Done for : PAUL PAVILONIS
Start date: 05/21/2012 Time: 10:24 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 2 DAYS Depth: 8 FEET

Company : HUFF SEPTIC AND SEWER Type: CONT
Co addr : 12700 3A ROAD
City : PLYMOUTH State: IN Zip: 46563
Caller : GREG HUFF Phone: (574)784-8503
Contact : GREG HUFF--OFFICE Phone:
BestTime:
Mobile : (574)784-8503
Fax : (574)784-2723
Email : HUFFSEPTIC@YAHOO.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER GREG HUFF - A GAS LINE WAS CUT IN FRONT OF PROPERTY TOWARDS THE STREET - THE
LINE IS A NIPSCO LINE - THE GAS LINE IS NOT BLOWING - LINE IS A 1 INCH STEEL
LINE - 911 HAS BEEN CALLED - CREW IS ON SITE - NIPSCO HAS BEEN NOTIFIED -
PREVIOUS TICKET NUMBER 1205170141 - THANK YOU
Will you be white-lining the dig site area? NO
:

Submitted date: 05/21/2012 Time: 10:24
Members: ID0004 ID2034 ID2885 NIPSCO ID5857 SM

NIPSCO 00039 IUPPSa 05/17/2012 07:20:24 1205170141-00A NORM NEW STRT

NORMAL NOTICE

Ticket : 1205170141 Date: 05/17/2012 Time: 07:15 Oper: JSMITH Chan:088

State: IN Cnty: STARKE Twp: OREGON
Cityname: KOONTZ LAKE Inside: Y Near: N
Subdivision:

#2970

Address : 8045
Street : N WAKEW LN
Cross 1 : E CHEROKEE RD Within 1/4 mile: Y
Location: LOCATE THE ENTIRE PROPERTY
:
Grids : 4125D8628A 4125D8629D
Boundary: n 41.420467 s 41.417824 w -86.484787 e -86.483315

Work type : SEWER HOOKUP
Done for : PAUL PAVILONIS
Start date: 05/21/2012 Time: 07:30 Hours notice: 96/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 2 DAYS Depth: 8 FEET

Company : HUFF SEPTIC AND SEWER Type: CONT
Co addr : 12700 3A ROAD
City : PLYMOUTH State: IN Zip: 46563
Caller : GREG HUFF Phone: (574)784-8503
Contact : GREG HUFF--OFFICE Phone:
BestTime:
Mobile : (574)784-8503
Fax : (574)784-2723
Email : HUFFSEPTIC@YAHOO.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 05/17/2012 Time: 07:15
Members: ID0004 ID2034 ID2885 NIPSCO ID5857 SM

Fact Based Investigation Report

01820120521002
Northern IN
5/21/2012 10:24:00 AM
5/21/2012 10:30:11 AM
GREG HUFF
8045 N WAKEW LN
KOONTZ LAKE
ST: IN ZIP:

NOTIFICATION ID:
DISTRICT:
DAMAGE DATE:
NOTIFICATION DATE:
NOTIFIED BY:
DAMAGE ADDRESS:
CITY:

NIPSCO

DAMAGED CUSTOMER:

05/21/2012
11:00:00
13:00:00

INVESTIGATION DATE:
FROM:
TO:

HUFF SEPTIC SERVICES
SEWER LINE

EXCAVATOR INVOLVED:
TYPE OF EXCAVATION:

1205170141

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A:

1205211384

DIG UP/DAMAGE REQ.:
START DATE/TIME:

DICK HANSELMAN
5/21/2012 12:00:00 PM
Digital
NA

PICTURES TAKEN BY:
DATE/TIME:
PHOTOGRAPHY TYPE:
FRAME #:

117330

INVESTIGATOR EMP#:
INVESTIGATOR NAME:

BRAD WELLMAN
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?
No

Fact Based Investigation Customer Information

01820120521002

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

Gas Service

Hanselman Dick - 121917

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Other

Other: See Below

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

CONTRACTOR DUG INTO A ST. GAS SERVICE PULLING IT APART AT THE NORMAC FITTING APPROX. 4 FT FROM MAIN. THERE WAS NO METER ON HOUSE, THERE WAS A RISER UNDER A HOSTA PLANT THAT LOCATOR DID NOT SEE AND NEVER SAW LAST YEAR WHEN HE MARKED THIS AREA MULTIPLE TIMES FOR SEWER MAIN INSTALL. HE CALLED NIPSCO LAST YEAR TO SEE IF THIS HOUSE HAD GAS AND THEY HAD NO RECORDS OF THIS HOME HAVING GAS. SERVICE RECORDS THAT WE HAVE DO NOT SHOW A SERVICE. HE TALKED TO HOME OWNER WHO SAID HE HASNT HAD GAS SINCE HE LIVED THERE IN 1999. NIPSCO SHUT DOWN THE MAIN ON THIS STREET TO MAKE THE REPAIR, WILL REQUIRE 9 RELIGHTS. NIPSCO CUT OFF AND CAPPED THIS SERVICE AT THE MAIN.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

3 PERSON STREET CREW AND 2 SERVICEMAN, TINA WAS CREW LEADER.

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

NO MARKED ON SERVICE.

LIST ANY OTHER INDIVIDUALS ON SITE:

NA

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?

No

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?

No

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?

No

EXTENT OF FACILITY DAMAGE

CUT ST. SERVICE

REPLACEMENT FOOTAGE

CUT OFF AT MAIN

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?

No

WHAT CONTRACTOR EQUIPMENT WAS USED?

NA

IS THE FACILITY SHOWN ON THE UTILITY RECORDS?

No

IF YES, PLEASE LIST RECORD #(S)

