



Pipeline Safety Division Investigation Report

Investigation regarding: **Rothenberger Company, Inc.**

UPPAC Database Record ID: 2947

Investigator: Mike Orr

Report Date: 8/12/2012

Damage Date: 5/10/2012 6:21:57 PM

Damage Address: E Redwood Ct

City: Buffalo

County: White

The Parties

Excavator: **Rothenberger Company, Inc.**

Contact: Scott Matthews

Address: 13380 Spring Arbor Rd, Concord, Mi 49237

Telephone:

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Distribution

Investigation regarding: Rothenberger Company, Inc.

UPPAC Database Record ID: 2947

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: False

Number of Customers Affected: 0

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1202060169

Type of Equipment: Unknown/Other

Type of work performed: Sewer (Sanitary/Storm)

Synopsis: A 2” main was damaged performing sewer work using a locate dated 2/6/2012.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 6/18/2012. Gas operator reported excavator was digging outside the scope of the locate ticket.

Conclusion: Excavator failed to notify IN811 to renew a locate ticket for the address where damage occurred.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.

Rothenberger Company, Inc. currently has 4 other reports of damages in the record, between 10/17/2011 10:00:42 AM and 7/23/2012 4:23:37 PM.



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

July 25, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 2947
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 2947

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/10/2012

Event Location: E Redwood Ct, Buffalo

Facility Owner: Northern Indiana Public Service Company

Excavator: Rothenberger Company Inc.

Other Party: N/A

Pipeline Division Case No. 2947

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 2947	
Date of Event	5/10/2012
Event Location	E Redwood Ct, Buffalo
Facility Owner	Northern Indiana Public Service Company
Excavator	Rothenberger Company Inc.
Date of IURC Information Request	7/5/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Rothenberger Company
RESPONSIBLE PARTY PERSONAL NAME	Thomas Shinaver
TITLE (IF ANY)	Project Manager
ADDRESS	P. O. Box 457
CITY/ STATE/ZIP	Concord, MI 49237
PREFERRED TELEPHONE	517 524-8944
CELL PHONE TELEPHONE	517 202-1055
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	Redwood
CITY/STATE/ZIP	Monticello IN (Buffalo)
NEAREST INTERSECTION	Lake Breeze
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	X
GATHERING	
SERVICE/DROP	
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	2"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	
NUMBER OF CUSTOMERS AFFECTED	
EVACUATION (YES/NO)	
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	X Mechanized Equipment
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	X
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	
EXCAVATOR NOTIFY 811 (YES/NO)	Yes 1205103525
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	No

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	N
LOCATE MARKS CORRECT (YES/NO)	
EXCAVATOR "WHITE LINED" (YES/NO)	
MAPS USED TO MARK FACILITIES (YES/NO)	
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>Contractor dug outside scope of ticket Damage ticket #: 1205103525 Duplicate of Case #: 2951</p>	

Fact Based Investigation Report

01820120510010
Northern IN
5/10/2012 6:14:00 PM
5/10/2012 6:25:08 PM
SCOTT MATTHEWS
5982 E REDWOOD CT
BUFFALO
ST: IN ZIP:

NOTIFICATION ID:
DISTRICT:
DAMAGE DATE:
NOTIFICATION DATE:
NOTIFIED BY:
DAMAGE ADDRESS:
CITY:

NIPSCO

DAMAGED CUSTOMER:

05/10/2012
20:50:00
21:05:00

INVESTIGATION DATE:
FROM:
TO:

ROTHENBERGER COMPANY
sewer-install

EXCAVATOR INVOLVED:
TYPE OF EXCAVATION:

1205030918

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A:

1205103525
5/10/2012 6:15:00 PM

DIG UP/DAMAGE REQ.:
START DATE/TIME:

TimBednarz
5/10/2012 8:50:00 PM
Digital

PICTURES TAKEN BY:
DATE/TIME:
PHOTOGRAPHY TYPE:
FRAME #:

116288

INVESTIGATOR EMP#:
INVESTIGATOR NAME:

TimBednarz
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?
No

Fact Based Investigation Customer Information

01820120510010

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

main - 2"

Bednarz Tim - 116288

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

No Locate Req. By Contractor,
Contractor Dug Outside Marking Instructions

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Investigator Verified Existing Marks By Hooking Up

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

Damage-was-repaired-and-covered-up-upon-arrival.Marked-main-out-in-white-paint.Couldn't-pick-up-main-that-goes-south-on-print-nipSCO-may-have-cut-that-one-off. Contractor was digging out of the scope of the ticket (LOCATE THE ENTIRE REAR OF THE PROPERTY AT THE ADDRESSES OF 5933 AND 5957 E REDWOOD CT), damage was on 5982.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

None

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

None

LIST ANY OTHER INDIVIDUALS ON SITE:

None

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?

No

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?

No

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?

No

EXTENT OF FACILITY DAMAGE

unsure

REPLACEMENT FOOTAGE

unsure

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?

WHAT CONTRACTOR EQUIPMENT WAS USED?

IS THE FACILITY SHOWN ON THE UTILITY RECORDS?

Yes

IF YES, PLEASE LIST RECORD #(S)

Monticello

NIPSCO 00787 IUPPSa 05/11/2012 14:28:12 1205103525-01A EMER (DAMG) STRT

RETRANSMIT SEE REMARKS -DAMAGE

Ticket : 1205103525 Date: 05/11/2012 Time: 14:26 Oper: KSWANK Chan:063
Old Tkt: 1205103525 Date: 05/10/2012 Time: 18:14 Oper: TFULLER Rev: 00A

State: IN Cnty: WHITE Twp: LIBERTY
Cityname: BUFFALO Inside: N Near: Y
Subdivision:

#2947
original

Address :
Street : E REDWOOD CT
Cross 1 : CO RT 800 N Within 1/4 mile: Y
Location: 150 FEET SOUTH OF CO RT 800 N ON E REDWOOD CT
***Boring Where = STREETS
:
Grids : 4052D8645D 4052D8645C
Boundary: n 40.869579 s 40.867298 w -86.754585 e -86.750534

#2951
Retransmitted

Work type : INSTALL NEW SEWER SYSTEM
Done for : TWIN LAKES REGIONAL SEWER DISTRI
Start date: 05/10/2012 Time: 18:15 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: Y
Duration : UNKNOWN Depth: 10 FEET

Company : ROTHENBERGER COMPANY INC Type: CONT
Co addr : 13380 SPRING ARBOR RD
City : CONCORD State: MI Zip: 49237
Caller : SCOTT MATTHEWS Phone: (260)437-6051
Contact : SCOTT RUSSELL - CELL Phone:
BestTime:
Mobile : (260)437-6051
Fax : (517)524-6287

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER SCOTT RUSSELL - THIS TICKET IS BEING RETRANSMITTED TO ADD THE PREVIOUS
TICKET NUMBER 1205030900 - THANKS! A NIPSCO GAS LINE HAS BEEN DAMAGED AND IS
BLOWING - CAN HEAR AND SMELL GAS - ON THE CORNER OF E REDWOOD CT & CO RT 800 N -
SIZE/COLOR/MATERIAL UNKNOWN - HAS CALLED FIRE DEPARTMENT AND NIPSCO - CREW IS ON
SITE - NO PREVIOUS TICKET NUMBER
Will you be white-lining the dig site area? NO
:

Submitted date: 05/11/2012 Time: 14:26
Members: ID5533 ID6601 ID7161 ID8338 NIPSCO SM

NIPSCO 00266 IUPPSa 05/03/2012 10:02:38 1205030900-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1205030900 Date: 05/03/2012 Time: 09:58 Oper: DHIGHBAUGH Chan:091

State: IN Cnty: WHITE Twp: LIBERTY
Cityname: BUFFALO Inside: N Near: Y
Subdivision:

#2947
Original

Address :
Street : E 800 N
Cross 1 : E REDWOOD CT Within 1/4 mile: Y
Location: LOCATE THE ENTIRE PROPERTY AT THE ADDRESSES OF 6030, 6070, 6096 AND
6138 CO RT 800 N
***Boring Where = STREETS

#2951
Retransmitted

Grids : 4052D8644A 4052D8645D
Boundary: n 40.869595 s 40.868549 w -86.753670 e -86.746696

Work type : INSTALL NEW SEWER SYSTEM
Done for : TWIN LAKES REGIONAL SEWER DISTRI
Start date: 05/07/2012 Time: 10:15 Hours notice: 96/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N
Duration : UNKNOWN Depth: 10 FEET

Company : ROTHENBERGER COMPANY INC Type: CONT
Co addr : 13380 SPRING ARBOR RD
City : CONCORD State: MI Zip: 49237
Caller : SCOTT RUSSELL Phone: (260)437-6051
Contact : SCOTT RUSSELL - CELL Phone:
BestTime:
Mobile : (260)437-6051
Fax : (517)524-6287

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 05/03/2012 Time: 09:58
Members: ID5533 ID6601 ID7161 ID8338 NIPSCO SM