STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

http://www.in.gov/iurc
Office: (317) 232-2701
Facsimile: (317) 232-6758

Pipeline Safety Division Investigation Report

Investigation regarding: Ed Mcgowan

UPPAC Database Record ID: 2945

Investigator: Mike Orr

Report Date: 8/11/2012

Damage Date: 5/10/2012 3:01:31 PM

Damage Address: 6695 South State Road 10

City: Knox

County: Starke

The Parties

Excavator: **Ed Mcgowan**

Contact: Ed Mcgowan

Address: 6677 South State Road 10, Knox, In 46534

Telephone: (219) 575-1080

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Ed Mcgowan

UPPAC Database Record ID: 2945

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): $

Excavator Activities/Cause of damage information:

Excavator request locates: No Indiana 811 ticket Number:

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Electric

Synopsis: A ¾" service was cut while performing landscaping.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed on 6/18/2012. Gas operator reported a backhoe damaged the service facility while landscaping without notifying IN811 for underground locates.

Conclusion: Excavator failed to request locates prior to landscaping.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.

Ed Mcgowan currently has no other report of damages in the record.

DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jun 27, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig (NIPSCo)

Business address *(number and street)*: 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number *(area code)*: 219 962 0422

Fax number *(area code)*: 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Ed McGowan

Business address *(number and street)*: 6677 South State Rd 10

City, State, and ZIP code: Knox, IN 46534

Telephone number *(area code)*: 219 575 1080

Fax number *(area code)*:

E-mail address:

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Trencher

Type of work performed: Electric

Date and Location of Damage

Date of damage (*month, day, year*): May 10, 2012

County: Starke

City: Knox

Street address (*number and street, city, state, and ZIP code*):
6695 S State Rd 10 Knox IN

Nearest intersection: Shewski Rd

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 7

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate $

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 15

Notification, Locating, Marking

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known: No locate requested

Was the locate request completed within two working days? No

If locates were performed, were they done so by a contractor or pipeline employee? Unknown/Other

If a contractor locator, enter the company name, if known: _____

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? No

Type of markings used: Other

If other, please specify: no locates

Was site marked by "White Lining"?

Were special instructions part of the locate request? No

Were maps used to complete the locate request? No

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

Additional Comments

Nipsco emergency repair ticket #: 1205103105

Excavator failed to request a valid locate; however, excavator did notify IN811 after damaging facility.
Case # 2945. MAO 6/29/2012

DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: May 30, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig (NIPSCo)

Business address *(number and street)*: 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number *(area code)*: 219 962 0422

Fax number *(area code)*: 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Ed McGowen

Business address *(number and street)*: 6677 South State Road 10

City, State, and ZIP code: Knox, IN 46534

Telephone number *(area code)*: 219 575 1080

Fax number *(area code)*: _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Occupant

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Electric

Date and Location of Damage

Date of damage (*month, day, year*): May 10, 2012

County: Starke

City: Knox

Street address (*number and street, city, state, and ZIP code*):
6695 S State Rd 10, Knox IN

Nearest intersection: Shewski Rd

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 7

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate $

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 15

Notification, Locating, Marking

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known: No locate requested

Was the locate request completed within two working days? Unknown/Other

If locates were performed, were they done so by a contractor or pipeline employee? Unknown/Other

If a contractor locator, enter the company name, if known: _____

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Unknown/Other

Type of markings used: Other

If other, please specify: no locates

Was site marked by "White Lining"?

Were special instructions part of the locate request?

Were maps used to complete the locate request?

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? No

Description of Cause

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

Additional Comments

Damage ticket #: 1205102889

Emergency Ticket #: 1205103105

101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

July 25, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 2945
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 2945

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/10/2012

Event Location: 6695 S In Rt 10, Knox

Facility Owner: Northern Indiana Public Service Company

Excavator: Ed Megowan

Other Party: N/A

Pipeline Division Case No. 2945

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit") Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 2945	
Date of Event	5/10/2012
Event Location	6695 S In Rt 10, Knox
Facility Owner	Northern Indiana Public Service Company
Excavator	Ed Megowan
Date of IURC Information Request	7/5/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	
RESPONSIBLE PARTY PERSONAL NAME	Ed McGowen
TITLE (IF ANY)	
ADDRESS	6695 S State Rd 10
CITY/ STATE/ZIP	Knox, IN
PREFERRED TELEPHONE	219 575 1080
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	6695 S State Rd 10
CITY/STATE/ZIP	Knox, IN
NEAREST INTERSECTION	Shewski Rd
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	¾”
PRESSURE (PSIG/INCHES)	40
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) ($)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scrapper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vaccuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	X
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	N

INDIANA 811 LOCATE TICKET NUMBER	
LOCATE MARKS VISIBLE (YES/NO)	N
LOCATE MARKS CORRECT (YES/NO)	
EXCAVATOR "WHITE LINED" (YES/NO)	
MAPS USED TO MARK FACILITIES (YES/NO)	
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
Excavator failed to notify the one-call center Damage ticket #: 1205102889 Nipsco emergency repair ticket #: 1205103105	

DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jun 27, 2012

Who is submitting this information?

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Business address *(number and street)*: 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number *(area code)*: 219 962 0422

Fax number *(area code)*: 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Ed Mcgowan

Business address *(number and street)*: 6677 South State Rd 10

City, State, and ZIP code: Knox, IN 46534

Telephone number *(area code)*: 219 575 1080

Fax number *(area code)*:

E-mail address:

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Trencher

Type of work performed: Electric

Date and Location of Damage

Date of damage (*month, day, year*): May 10, 2012

County: Starke

City: Knox

Street address (*number and street, city, state, and ZIP code*):
6695 S State Rd 10 Knox IN

Nearest intersection: Shewski Rd

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 7

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate $

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 15

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Unknown/Other

Enter Indiana 811 ticket number, if known:

Was the locate request completed within two working days? Unknown/Other

If locates were performed, were they done so by a contractor or pipeline employee? Unknown/Other

If a contractor locator, enter the company name, if known: _____

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Unknown/Other

Type of markings used: Other

If other, please specify: no locates

Was site marked by "White Lining"?

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

Additional Comments

Nipsco emergency repair ticket #: 1205103105

Fact Based Investigation Report

NOTIFICATION ID: 01820120510007

DISTRICT: Northern IN

DAMAGE DATE: 5/10/2012 2:55:00 PM

NOTIFICATION DATE: 5/10/2012 3:05:06 PM

NOTIFIED BY: ED MCGOWAN

DAMAGE ADDRESS: 6695 S IN RT 10

CITY: KNOX

ST: IN **ZIP:**

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 05/10/2012

FROM: 16:00:00

TO: 17:00:00

EXCAVATOR INVOLVED: Homeowner

TYPE OF EXCAVATION: GAS/ELECTRIC TO GARAGE

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A: Yes

DIG UP/DAMAGE REQ.: 1205102889

START DATE/TIME:

PICTURES TAKEN BY: JIM HOSTETLER

DATE/TIME: 5/10/2012 4:30:00 PM

PHOTOGRAPHY TYPE: Digital

FRAME #: NA

INVESTIGATOR EMP#: 125635

INVESTIGATOR NAME: JIM HOSTETLER

BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?
No

Fact Based Investigation Customer Information

NOTIFICATION ID: 01820120510007

SELECT A CUSTOMER: NIPSCO

CUSTOMER #: *(optional)*

FACILITY DESCRIPTION: LOWPROF

FACILITY ID: service - 3/4"

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN: Yes

CHECK ALL THAT APPLY TO INVESTIGATION:
No Locate Req. By Contractor

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):
Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:
THERE WAS NO LOCATE REQUESTED, HOMEOWNER DIGGING WITH BACKHOE GOT INTO A STEEL GAS SERVICE PULLING IT UP CAUSING A LEAK NEAR METER.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:
SERVICEMAN AND CREW

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:
NA

LIST ANY OTHER INDIVIDUALS ON SITE:
NA

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? No

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? Yes

WAS THE EXCAVATION WITHIN THE TOLERENCE ZONE OF MARKS? No

EXTENT OF FACILITY DAMAGE BENT AND PULLED STEEL SERVICE

REPLACEMENT FOOTAGE 10 FT

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No

WHAT CONTRACTOR EQUIPMENT WAS USED? NA

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? No

IF YES, PLEASE LIST RECORD #(S)

NIPSCO 00911 IUPPSa 05/10/2012 15:01:38 1205102889-00A EMER DAMG STRT

DAMAGE DAMAGE

Ticket : 1205102889 Date: 05/10/2012 Time: 14:55 Oper: MWALLACE Chan:043

#2945

State: IN Cnty: STARKE Twp: CALIFORNIA
Cityname: KNOX Inside: N Near: Y
Subdivision:

Address : 6695
Street : S IN RT 10
Cross 1 : SHEWSKI RD Within 1/4 mile: Y
Location: FACING THE HOUSE FROM THE STREET --- LOCATE FROM THE STREET TO THE HOUSE
:
Grids : 4113C8634C 4113D8634B 4113C8634B 4113D8634A 4113C8634A
Grids : 4112B8635D 4112A8635D 4113D8635D 4112C8635C 4112B8635C
Grids : 4112A8635C 4112C8635B 4112B8635B 4112C8635A 4112D8636D
Grids : 4112C8636D
Boundary: n 41.223244 s 41.201595 w -86.603745 e -86.574844

Work type : INSTALL ELECTRIC AND GAS TO GARAGE
Done for : KURT JOHNSON
Start date: 05/10/2012 Time: 14:59 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 HOUR Depth: 18 INCHES

Company : ED MCGOWAN Type: OTHR
Co addr : 6677 SOUTH STATE ROAD 10
City : KNOX State: IN Zip: 46534
Caller : ED MCGOWAN Phone: (219)575-1080
Contact : ED MCGOWAN - CELL Phone:
BestTime:
Mobile : (219)575-1080

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER ED MCGOWAN --- HIT A GAS LINE -- GAS IS BLOWING -- NIPSCO IS THE GAS COMPANY IN THE AREA -- LINE WAS HIT IN THE DRIVEWAY -- STEAL 3/4 INCH LINE -- HAS CALLED NIPSCO REGARDING DAMAGE -- NO PRIOR TICKET NUMBER
Will you be white-lining the dig site area? NO
:

Submitted date: 05/10/2012 Time: 14:55
Members: ID2034 ID2885 ID2961 NIPSCO ID5857 SM