



Pipeline Safety Division Investigation Report

Investigation regarding: U S Sign Crafters

UPPAC Database Record ID: 1098

Investigator: Jay Scherer

Telephone: (317) 232-2717

Report Date: 01/17/2012

Damage Date: 08/02/2010

Damage Address: 54151 Co Rt 33

City: Middlebury

County: Elkhart

The Parties

Excavator: U S Sign Crafters

Commercial Business

Contact: Scott Franko

Address: 216 Lincoln Way East, Osceola, In 46561

Telephone: (574) 674-5055

Facility Owner: NIPSCO

Contact: Luke Selking, Leader Integrity Management & Pipeline Safety

Address: 1501 Hale Avenue, Fort Wayne, IN 46802

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Pipeline Safety Division Investigation Report

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Damage Impact

Product release: Yes

Ignition: No

Service Interruption: Yes

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$695

Excavator Activities

Indiana 811 Locate Request Number: NA

Excavation Equipment: Auger

Nature of Excavation: Pole

Synopsis: Natural gas facility damaged during work to install a sign.

Findings: Reported by Indiana 811; excavator signed for initial mailing on 09/23/2011. Excavator failed to request locates.

Conclusion: Failure by the excavator to request location of underground facilities.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.

U S Sign Crafters has no other damage reports in the record.

NO

LOCATE

TICKET

PROVIDED

October 20, 2011

*Via Electronic Transmission – PipelineDamageCase@urc.in.gov*Pipeline Safety Division – Case No. 1098
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 1098

To Whom It May Concern:

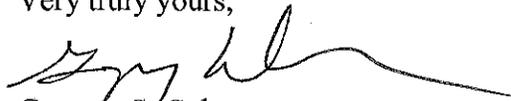
Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information relating to the following event:

Date of Event: 8/2/10
Event Location: 54151 County Route 33, Middlebury
Facility Owner: NIPSCO
Excavator: US Sign Crafters
Other Party: N/A
Pipeline Division Case No. 1098

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Gregory S. Colton
NiSource Corporate Services - Legal
Phone: 317-684-4923
Fax: 317-684-4918
Email: gscolton@nisource.com

IURC INFORMATION REQUEST**Pipeline Safety Division Case No. 1098**

| | |
|----------------------------------|---|
| Date of Event | 08/2/10 |
| Event Location | 54151 CR 33, MIDDLEBURY, IN |
| Facility Owner | Northern Indiana Public Service Company |
| Excavator | US SIGN CRAFTERS |
| Date of IURC Information Request | 09/20/11 |

EVENT LOCATION:

| | |
|---|----------------|
| ADDRESS | 54151 |
| STREET | CR 33 |
| CITY/TOWN/IN ZIP CODE | MIDDLEBURY, IN |
| COUNTY | |
| TOWNSHIP | |
| PROPERTY OWNER | |
| USE - COMMERCIAL/RESIDENTIAL | |
| TENANT'S NAME | |
| IF COMMERCIAL USE, TENANT OR OWNER OCCUPIED | |
| IF TENANT OCCUPIED, TENANT'S FULL NAME | |

EXCAVATOR:

| | |
|---------------------------------|----------------------|
| NON BUSINESS FULL PERSONAL NAME | |
| BUSINESS NAME | US SIGN CRAFTERS INC |
| ADDRESS | 216 |
| STREET | LINCOLNWAY EAST |
| CITY/ STATE/ZIP | OSCEOLA, IN 46561 |
| PREFERRED TELEPHONE | |
| SECONDARY TELEPHONE | |
| EMAIL ADDRESS | |

FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:

| | |
|--|---|
| BUSINESS NAME | NORTHERN INDIANA PUBLIC SERVICE COMPANY |
| RESPONSIBLE BUSINESS PERSON NAME AND TITLE | LUKE SELKING |

ADDRESS
CITY/STATE/ZIP
PREFERRED TELEPHONE
SECONDARY TELEPHONE
EMAIL ADDRESS

1501 HALE AVENUE
FORT WAYNE, IN 46802
260/439-1290

LSELKING@NISOURCE.COM

LOCATE MARKS:

DATE LOCATE REQUESTED
DATE LOCATE PERFORMED
DATE OF EVENT
LOCATE NUMBER
811 DAMAGE NOTIFICATION NUMBER
WERE LOCATE MARKS VISIBLE
DID THE EXCAVATOR WHITE LINE
WERE MAPS USED TO MARK FACILITY
WAS THERE A POSITIVE RESPONSE FROM OPERATOR/HOW
WAS OPERATOR EMPLOYEES ON SITE AT TIME OF INCIDENT

NO LOCATE REQUESTED
NO LOCATE REQUESTED
08/02/11
NO LOCATE REQUESTED
UNKNOWN
NO LOCATE REQUESTED
UNKNOWN
NO LOCATE REQUESTED
NO LOCATE REQUESTED
NO

INJURIES:

NUMBER OF OUT-PATIENT
NUMBER OF IN-PATIENT INJURIES
WAS LOCAL FIRE DEPARTMENT CALLED
FIRE DEPARTMENT NAME
FIRE DEPARTMENT RESPONSE DESCRIPTION
WAS LOCAL POLICE DEPARTMENT CALLED
DEPARTMENT NAME
POLICE DEPARTMENT RESPONSE DESCRIPTION
ANY OTHER RESPONSE - IF SO, WHO AND DESCRIBE

0
0
UNKNOWN
UNKNOWN
UNKNOWN
UNKNOWN
UNKNOWN
UNKNOWN

DESCRIBE WHAT HAPPENED AND WHY

NIPSCO GAS SERVICE STRUCK AND DAMAGED DURING EXCAVATION BY US SIGN CRAFTERS. FACILITY STRUCK DUE TO A FAILURE TO REQUEST LOCATES PRIOR TO THE ONSET OF OPERATIONS.

9/28/2011

Information Request
Pipeline Safety Division
Indiana Utility Regulatory Commission

CASE# 1098

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

The Parties:

Excavator Information:

Business Name: *US SIGNCRAFTERS, INC*
Responsible Party Personal Name: *Scott Franko*
Title (if any): *PRESIDENT*
Address: *216 LINCOLN WAY EAST*
City, State Zip: *OSCEOLA - 46561 - INDIANA*
Preferred Telephone: *574-674-5055*
Cell Phone Number: *574-220-5331*
Email Address: *SCOTT@USSIGNCRAFTERS.COM*

RECEIVED

SEP 29 2011

INDIANA UTILITY
REGULATORY COMMISSION

Facility Information:

Business Name: *US SIGNCRAFTERS INC*
Responsible Party Personal Name: *Scott Franko*
Title (if any): *PRESIDENT*
City, State, Zip: *OSCEOLA - IN - 46561*
Address: *216 LINCOLNWAY EAST*
Preferred Telephone: *574-674-5055*
Cell Phone Number: *574-220-5331*
Email Address: *SCOTT@USSIGNCRAFTERS.COM*

Locator Service Information:

Business Name: *US SIGNCRAFTERS INC.*
Responsible Party Personal Name: *Jeff FRANKO*
Title (if any): *Foreman*
Address: *216 LINCOLNWAY EAST*
City, State Zip: *OSCEOLA - IN - 46561*
Preferred Telephone: *574-674-5055*
Cell Phone Number: *574-674-5333C*
Email Address: *Jeff@USSIGNCRAFTERS.COM*

*all information from
Lauri Woolly, VP
USSIGNCRAFTERS, INC*

Other (Witness, Police, Fire, Other) Information: - Customer

Personal Contact: Daryl Abbott

Business/Organization Name: Love Way INC

Title (if any)

Address: 54151 CR 33

City, State, Zip Middlebury, IN 46540

Preferred Telephone: 574-825-5666

Cell Phone Number:

Email Address: dabbottconsults@gmail.com

Utility Line Impact:

Product Type (circle one):

Natural Gas

Liquid Pipeline

Unknown/Other

Facility Type (circle one):

Distribution

Gathering

Service/Drop

Transmission

Unknown/Other

Size (Diameter/etc.): Small

Pressure (PSIG/Inches): _____

Interruption in Service: Yes No

Number of Customers Affected: UNKNOWN

Evacuation: Yes No If yes, How Many Evacuated? _____

Repair Cost (if known): \$ _____

Cause of Damage Information:

Type of Equipment (circle one):

Auger

HAND HELD

Backhoe/Trackhoe

Boring /Drilling

Directional Drilling

Explosives

Farm Equipment

Grader/Scraper

Hand Tools — POST HOLE DIGGER

Milling Equipment

Probing Device

Trencher

Vacuum Equipment

Unknown/Other

Type of Work Performed (circle one):

- Agriculture
- Cable TV
- Curb/Sidewalk
- Bldg. Construction
- Bldg. Demolition
- Drainage
- Driveway
- Electric
- Engineering/Surveying
- Fencing
- Grading
- Irrigation
- Landscaping
- Liquid Pipeline
- Milling
- Natural Gas
- Pole
- Public Transit Authority
- Railroad Maintenance
- Road Work
- Sewer (Sanitary/Storm)
- Site Development
- Steam
- Storm Drain/Culvert
- Street Light
- Telecommunications
- Traffic Signal
- Traffic Sign
- Water
- Waterway Improvement
- Unknown/Other - *INSTALLING SIGN*

Release of Product: Yes / No

Ignition and/or Fire: Yes / No

Excavator Notify 811: Yes / No

Locate Information:

Excavator Request Locate: Yes / No

Indiana 811 Locate Ticket Number: _____

Locate Marks Visible: Yes / No

Locate Marks Correct: Yes/No

Excavator "White Lined": Yes / No

Maps Used to Mark Facilities: Yes / No

Was Locate Provided within Two (2) Working Days: Yes / No

Operator Employees On-site during Excavation: Yes / No

Incident Impact Information:

Number of Outpatient Treated: -1

Number of Inpatient Treated: -1

Number of Fatalities: -0

Fire Department Response: Yes / No

Police Department Response: Yes / No

Ambulance Response: Yes / No

Additional Information/Comments: INSTALLERS CALLED NIPSCO
TO come & fix line - Bill Alhadhud
\$ 694.85

Customer said he had called UG locators
we did not call originally because was going where
existing sig was
when we got there customer changed location
& we agreed to install where he pointed.

| DATE | DESCRIPTION | AMOUNT |
|----------|--|------------------|
| 8/2/2010 | <p>Expense incurred as the result of damage to NIPSCO facilities located in the vicinity of 54151 County Road 33, Middlebury, Indiana, by the above organization.</p> <p>LABOR: \$ 557.74</p> <p>MATERIAL: 17.40</p> <p>EQUIPMENT: <u>119.72</u></p> <p>TOTAL EXPENSE: \$ 694.86</p> <p><i>Lokeway</i> <i>"Repairs to onsite damage"</i></p> <p><i>[Signature]</i></p> <p>If you have any questions regarding this bill, please contact Mary Lechowicz, Leader Facility Damages, at 219-647-4033 or 1-800-884-2684</p> <p> Know what's below. Call before you dig.</p> | <p><i>pe</i></p> |

Northern Indiana Public Service Company
DAMAGE CLAIM BILL

CLAIM NO.: 10 1858

JOB ORDER NO.: 523821

DATE: September 09, 2010

MARY L. LECHOWICZ
Leader Facility Damages

MLL:kml

Enclosure

APPROVED ART

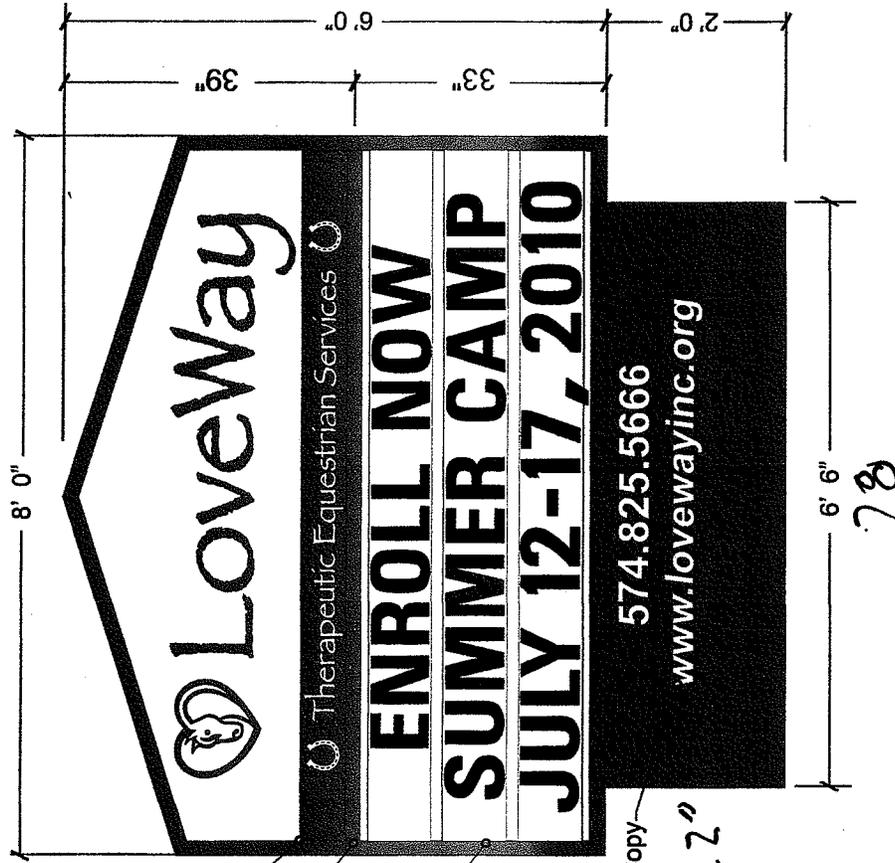


Existing Sign

One (1) Non-Illuminated, Double-Sided Monument Sign.

- White Dibond® face with burgundy copy & logo.
- Three (3) lines of changeable black copy - 8" on 9 bold condensed font
- Sign depth front to back 8"
- Remove existing monument and move to front of building

Scale 1/2" = 1'



6" Vinyl
Divider Bar

2" Metal
Divider Bar

8" on 9"
Changeable
Copy

Vinyl Copy

22"

6' 6"
78

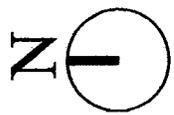
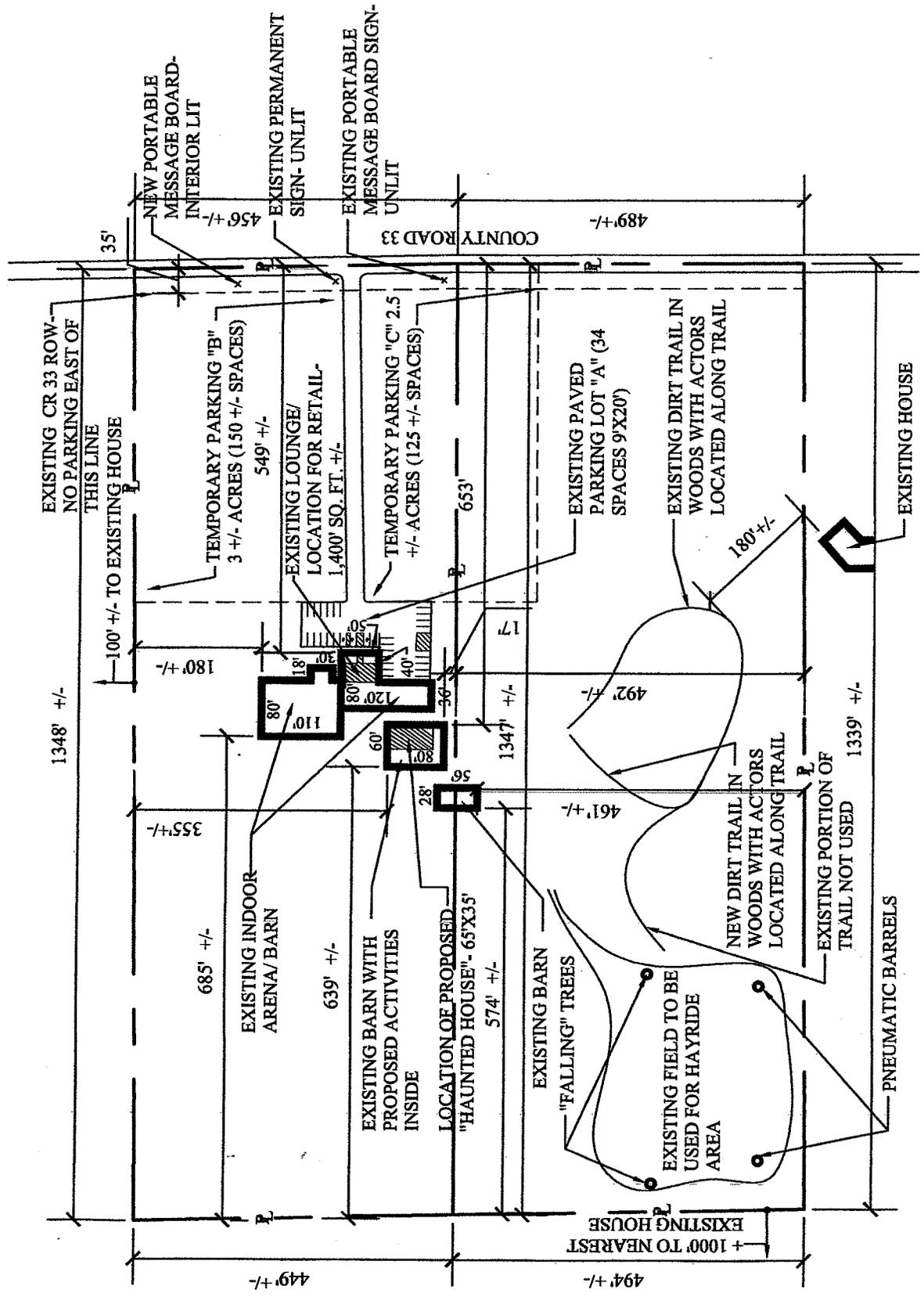
■ PMS 1858C / FDC 012 Burgundy / MP23446 Count ry Red LRV 7.8



PHONE (574) 674-5055 / FAX (574) 674-5255

www.usigncrafters.com

216 Lincolnway East - Osceola, Indiana 46561



LOVEWAY SITE PLAN
 MIDDLEBURY, IN SCALE=1:200