



Pipeline Safety Division Investigation Report

Investigation regarding: **Cypher Logic**

UPPAC Database Record ID: 996

Investigator: William Boyd

Telephone: 317-232-2718

Report Date: 03/03/2012

Damage Date: 06/09/2010

Damage Address: 5037 Hohman Ave

City: Hammond

County: Lake

The Parties

Excavator: **Cypher Logic**

Contact: John Glover, Safety Director

Address: P.o. Box 21, South Holland, Il 60473

Telephone:

Facility Owner: NIPSCO

Contact: Luke Selking

Address: 1501 Hale Avenue, Fort Wayne, IN 46802

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Unknown/Other

Investigation regarding: Cypher Logic

UPPAC Database Record ID: 996

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 0

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1006040681

Type of Equipment: Boring

Type of work performed: Cable TV

Synopsis: Damage to a natural gas facility occurred during a horizontal boring procedure to install a cable TV line.

Findings: Reported by Indiana 811; excavator responded on or about 08/26/2011. Excavator requested locates for the west side of building; damage occurred on the east side of building, according to copies of the tickets that were submitted by NIPSCO. It is unclear why the excavator was conducting their boring procedure on the opposite side of the building.

Conclusion: Considering that the damage occurred in a different location from that which was originally indicated, the conclusion of the pipeline safety division is that excavation occurred without proper notification.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.

Cypher Logic currently has 5 reports of damages in the record, between 01/11/2010 and 04/13/2011.

NO

LOCATE

TICKET

PROVIDED

October 17, 2011

*Via Electronic Transmission – PipelineDamageCase@urc.in.gov*Pipeline Safety Division – Case No. 996
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 996

To Whom It May Concern:

On September 16, 2011, Northern Indiana Public Service Company (“NIPSCO”) received a request from the Pipeline Safety Division for information pertaining to the following event:

Date of Event: 6/9/2010

Event Location: 5037 Hohman Ave., Hammond

Facility Owner: NIPSCO

Excavator: Cypher Logic

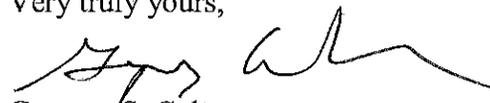
Other Party: N/A

Pipeline Division Case No. 996

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. NIPSCO is also providing a copy of the investigation report prepared by NIPSCO’s locate contractor.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division’s Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,



Gregory S. Colton

NiSource Corporate Services - Legal

Phone: 317-684-4923

Fax: 317-684-4918

Email: gscolton@nisource.com

IURC INFORMATION REQUEST**Pipeline Safety Division Case No. 996**

Date of Event	6/9/2010
Event Location	5037 Hohman Ave., Hammond
Facility Owner	Northern Indiana Public Service Company
Excavator	Cypher Logic
Date of IURC Information Request	9/16/2011

EVENT LOCATION:

ADDRESS	5037
STREET	Holman Ave
CITY/TOWN/IN ZIP CODE	Hammond
COUNTY	
TOWNSHIP	
PROPERTY OWNER	
USE - COMMERCIAL/RESIDENTIAL	
TENANT'S NAME	
IF COMMERCIAL USE, TENANT OR OWNER OCCUPIED	
IF TENANT OCCUPIED, TENANT'S FULL NAME	

EXCAVATOR:

NON BUSINESS FULL PERSONAL NAME	
BUSINESS NAME	Cypher Logic
ADDRESS	PO Box 21
STREET	
CITY/ STATE/ZIP	South Holland, ILL, 60473
PREFERRED TELPHONE	219-512-3003
SECONDARY TELEPHONE	
EMAIL ADDRESS	

FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:

BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE BUSINESS PERSON NAME AND TITLE	LUKE SELKING
ADDRESS	1501 HALE AVENUE

CITY/STATE/ZIP
PREFERRED TELEPHONE
SECONDARY TELEPHONE
EMAIL ADDRESS

FORT WAYNE, IN 46802
260/439-1290

LSELKING@NISOURCE.COM

LOCATE MARKS:

DATE LOCATE REQUESTED
DATE LOCATE PERFORMED
DATE OF EVENT
LOCATE NUMBER
811 DAMAGE NOTIFICATION NUMBER
WERE LOCATE MARKS VISIBLE
DID THE EXCAVATOR WHITE LINE
WERE MAPS USED TO MARK FACILITY
WAS THERE A POSITIVE RESPONSE FROM OPERATOR/HOW
WAS OPERATOR EMPLOYEES ON SITE AT TIME OF INCIDENT

6-4-2010
6-8-2010
6-9-2010
1006040681
1006091437

INJURIES:

NUMBER OF OUT-PATIENT
NUMBER OF IN-PATIENT INJURIES
WAS LOCAL FIRE DEPARTMENT CALLED
FIRE DEPARTMENT NAME
FIRE DEPARTMENT RESPONSE DESCRIPTION
WAS LOCAL POLICE DEPARTMENT CALLED
DEPARTMENT NAME
POLICE DEPARTMENT RESPONSE DESCRIPTION
ANY OTHER RESPONSE - IF SO, WHO AND DESCRIBE

DESCRIBE WHAT HAPPENED AND WHY

On 6-8-2010 USIC located Electric only, damage was outside the scope of what was requested.

996

Ticket Portal Production

Ticket Text Photos

Ticket Text

From: tcoocsachasmonctr@nisource.com
Sent: Friday, June 04, 2010 10:37 AM
To: onecall7+indy-nipsco@smptickets.com
Subject: Ticket 1006040681

IUPPS1006040681-00NIPSCO Area West2010/06/04 09:36:4600134

ID0448 00068 IUPPSa 06/04/2010 09:26:15 1006040681-00A NORM NEW STRT

NORMAL NOTICE

Ticket : 1006040681 Date: 06/04/2010 Time: 09:16 Oper: SPOPE Chan:044

State: IN Cnty: LAKE Twp: NORTH
Cityname: HAMMOND Inside: Y Near: N
Subdivision:

Address : 5037
Street : S HOHMAN AVE
Cross 1 : E MICHIGAN ST Within 1/4 mile: Y
Location: LOCATE FROM TRANS 6624 ON WESTSIDE OF BLDG NORTH 50FT THEN EAST 300FT TO CATV PEI
PAINT
:
Grids : 4137D8731D 4137C8731D

Work type : INSTALL CATV
Done for : COMCAST
Start date: 06/08/2010 Time: 09:30 Hours notice: 96/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 1 DAY Depth: 2FT

Company : CYPHER LOGIC Type: CONT
Co addr : PO BOX 21
City : SOUTH HOLLAND State: IL Zip: 60473
Caller : JOHN GLOVER Phone: (219)512-3003
Contact : JOHN GLOVER CELL Phone:
BestTime:
Mobile : (219)512-3003

Submitted date: 06/04/2010 Time: 09:16
Members: COMCN IB ID0448 ID6405 ID6428 ID8910 SM

Comments:

996

Date/Time Notice ID Description

2010/06/04 09:35:13AM IUPPS2010060400149 Assigned to NIPSCO Area West for ID0448 by RHayward

=====
123903 06/08/2010 08:39:29 AM

Rescheduled
Contact: john
Phone: (219)512-3003
Start Date: 06/08/2010
Time: 16:00
Project: N

996

Ticket Portal Production

Ticket Text Photos

Ticket Text

From: tcoocsachasmonctr@nisource.com
Sent: Wednesday, June 09, 2010 11:33 AM
To: onecall7+indy-nipsco@smptickets.com
Subject: Ticket 1006091437

IUPPS1006091437-00NIPSCO Area West2010/06/09 10:33:1300172

ID0448 00131 IUPPSa 06/09/2010 11:29:06 1006091437-00A EMER DAMG GRID

DAMAGE DAMAGE -

Ticket : 1006091437 Date: 06/09/2010 Time: 11:22 Oper: KPORTER Chan:045

State: IN Cnty: LAKE Twp: NORTH
Cityname: HAMMOND Inside: Y Near: N
Subdivision:

Address : 5037
Street : HOHMAN AVE
Cross 1 : W MICHIGAN ST Within 1/4 mile: N
Location: LOCATE EAST SIDE OF PROPERTY

Grids : 4137D8731D 4137C8731D 4137D8731C 4137C8731C

Work type : INSTALL CABLE
Done for : COMCAST
Start date: 06/09/2010 Time: 11:23 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 2 FEET

Company : CYPHER LOGIC Type: CONT
Co addr : PO BOX 21
City : SOUTH HOLLAND State: IL Zip: 60473
Caller : JOHN GLOVER Phone: (219)512-3003 Contact : JOHN GLOVER - CELL Phone:
BestTime:
Mobile : (219)512-3003

Remarks : PER JOHN -- HAS HIT A GAS LINE --UNKNOWN - OF GAS SERVICE IN AREA -- GAS LINE BLOWII
--5037 HOHMAN AVE -- EAST SIDE OF PROPERTY -- TOLD CUSTOMER TO CALL 911 AS WELL
-- CREW ON SITE -- NO PREV TICKET NUMBER

Submitted date: 06/09/2010 Time: 11:22
Members: COMCN IB ID0448 ID6405 ID6428 ID8910 SM

996

Comments:

Date/Time Notice ID Description

2010/06/09 10:33:00AM IUPPS2010060900473 Assigned to NIPSCO Area West for ID0448 by TBuher

Information Request

Pipeline Safety Division Indiana Utility Regulatory Commission

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

The Parties:

Excavator Information:

Business Name: Cypher Logic Inc.

Responsible Party Personal Name: Kendell Wade, John Glover

Title (if any): owner

Address: PO Box 21

City, State Zip: South Holland, IL 60473

Preferred Telephone: (219) 951-6699 (219) 512-3003

Cell Phone Number:

Email Address: kwade@cypherlogic.com jglover@cypherlogic.com

Facility Information:

Business Name:

Responsible Party Personal Name:

Title (if any):

City, State, Zip: Hammond, IN

Address: 5037 Hohman Ave.

Preferred Telephone:

Cell Phone Number:

Email Address:

Locator Service Information:

Business Name: Indiana 811 | SM&P Locators

Responsible Party Personal Name: Josh (locator)

Title (if any): locator

Address:

City, State Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

Other (Witness, Police, Fire, Other) Information:

Personal Contact: Terry Price

Business/Organization Name: Cypher Logic Inc.

Title (if any) operator

Address: Po Box 21

City, State, Zip South Holland, IL 60473

Preferred Telephone: (219) 805-4275

Cell Phone Number:

Email Address:

Utility Line Impact:

Product Type (circle one):

Natural Gas

Liquid Pipeline

Unknown/Other

Facility Type (circle one):

Distribution

Gathering

Service/Drop

Transmission

Unknown/Other

Size (Diameter/etc.): 2"

Pressure (PSIG/Inches):

Interruption in Service: Yes / No

Number of Customers Affected: _____

Evacuation: Yes / No If yes, How Many Evacuated? _____

Repair Cost (if known): \$ _____

Cause of Damage Information:

Type of Equipment (circle one):

Auger

Backhoe/Trackhoe

Boring /Drilling

Directional Drilling

Explosives

Farm Equipment

Grader/Scraper

Hand Tools

Milling Equipment

Probing Device

Trencher

Vacuum Equipment

Unknown/Other

Type of Work Performed (circle one):

- Agriculture
- Cable TV
- Curb/Sidewalk
- Bldg. Construction
- Bldg. Demolition
- Drainage
- Driveway
- Electric
- Engineering/Surveying
- Fencing
- Grading
- Irrigation
- Landscaping
- Liquid Pipeline
- Milling
- Natural Gas
- Pole
- Public Transit Authority
- Railroad Maintenance
- Road Work
- Sewer (Sanitary/Storm)
- Site Development
- Steam
- Storm Drain/Culvert
- Street Light
- Telecommunications
- Traffic Signal
- Traffic Sign
- Water
- Waterway Improvement
- Unknown/Other

Release of Product: Yes / No

Ignition and/or Fire: Yes / No

Excavator Notify 811: Yes / No

Locate Information:

Excavator Request Locate: Yes / No

Indiana 811 Locate Ticket Number: 1006040681

Locate Marks Visible: Yes / No

Locate Marks Correct: Yes / No

Excavator "White Lined": Yes / No

Maps Used to Mark Facilities: Yes / No

Cypher Logic Inc
Kendell Wade / John Glover
PO Box 21
South Holland, IL 60473
(219) 951-6699 - Kendell
(219) 512-3003 - John
kwade@cypherlogic.com
jglover@cypherlogic.com

August 26, 2011

Indiana Utility Regulatory Commission
101 W. Washington St, Suite 1500E
Indianapolis, IN 46204-3407

RE: Case # 996 – 5037 Hohman Ave., Hammond, Lake County, IN

Above all Cypher Logic Inc. takes pride in their work and doesn't take any unnecessary chances or risks that could jeopardize or injure any employee or innocent bystander. All of our crews are professionals and we take all necessary precautions before, during and after assigned projects. Cypher Logic Inc. feels that the original violation "IC 8-1-26-16(G): Failure to provide notice of excavation", does not accurately describe the events of the project. I Kendell Wade, part owner of Cypher Logic Inc, hope that this explanation could shed some light on the subject and bring an accurate portrayal of events.

Cypher Logic Inc. was subcontracted by prime contractors of Comcast to perform cable line installation/repairs at the address of 5037 Hohman Ave, Hammond, IN. On the date of June 4th, 2010 a locate request ticket (#1006040681) was called into Indiana 811 for work at the previously listed address. All present utility parties were to be notified of work being performed at the jobsite and utility markings should have been placed on existing utilities. Additional notes on the ticket and white paint described the start and ending of the work route.

During the process of installing the new line on June 9, 2010 the gas service line was struck. Upon immediate investigation it was determined that the gas line had not been properly located based upon the Indiana 811 ticket request. The proper authorities and locate service were contacted about the strike and NIPSCO came on-site to resolve the issue. The locate service created a damage ticket (#1006091437) about the incident. A locator came on-site and retraced the area that the line had been struck. He proceeded to mark the missing gas utility locate.

Unfortunately in recent times this type of issue has become more common in our business due to inadequate locate markings and/or failed locate request completion. Many times Cypher Logic Inc. employees have resorted to calling for second request markings as well as attempting to verify the accuracy of current markings using various techniques such as wire tracing and potholing.

In conclusion we feel that all industry preparation steps and policies were adhered to prior to this project engagement. Although we do sympathize with those that lost service during this issue, we do not agree with the charge of "Failure to provide notice of excavation". Proper procedures were followed by contacting Indiana 811 service and the 48 hour notice rule was adhered to. We feel that this is a wrongful charge and that once the proper facts are presented our name will be exonerated. Please contact either Kendell Wade or John Glover if any additional information is needed in the resolution of this matter.

Sincerely,

Kendell Wade / John Glover
Cypher Logic Inc. Management

Enc.