



Pipeline Safety Division Investigation Report

Investigation regarding: **D R Watson Company**

UPPAC Database Record ID: 879

Investigator: Howard Friend

Report Date: 04/30/2012

Damage Date: 03/26/2010 8:56:02 AM

Damage Address: 815 Beechwood Centre Rd

City: Avon

County: Hendricks

The Parties

Excavator: **D R Watson Company**

Contact: Chuck Watson, Vice President

Address: 1966 Midwest Boulevard, Indianapolis, In 46214

Telephone: 317-271-1667

Facility Owner: Vectren

Contact: Darlene Kulhanek

Address: 1 N Main Street, Evansville, IN 47702

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: D R Watson Company

UPPAC Database Record ID: 879

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$433

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1003230390

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Water

Synopsis: A plastic natural gas service was damaged during excavation for a water line.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 02/18/2012. Excavator failed to maintain required clearance from the gas service with the backhoe.

Conclusion: Excavator failed to maintain the required clearance with mechanized equipment.

Violation: IC 8-1-26-20(b): Failure to plan excavation to avoid damage or interference with underground facilities; Failure to maintain two (2) feet clearance with mechanized equipment.

D R Watson Company currently has 5 reports of damages in the record, between 03/26/2010 8:56:02 AM and 04/30/2012 12:33:15 PM.

NO

LOCATE

TICKET

PROVIDED



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2/7-11)
INDIANA UTILITY REGULATORY COMMISSION



Submitted to IURC-Pipeline Safety on: 02-17-2012

Who is submitting this information?

Name of person providing this information: Darlene Kulhanek

Business address (*number and street*): 1 Main Street

City, State, and ZIP code: Evansville, IN 47711

Telephone number (*area code*): 812-491-4227

Fax number (*area code*): 812-491-4504

E-mail address: dkulhanek@vectren.com

Excavator Information, if known

Full name: DR Watson Company

Business address (*number and street*): 1966 Midwest Blvd.

City, State, and ZIP code: Indianapolis, IN 46214

Telephone number (*area code*): 317-271-1667

Fax number (*area code*): Unknown

E-mail address: Unknown

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Water

Date and Location of Damage

Date of damage (month, day, year): 3-26-2010

County: Hendricks

City: Avon

Street address (number and street, city, state, and ZIP code):
815 Beechwood Centre rd., Avon, IN

Nearest intersection: CR 800 E

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (in hours): 1

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ 432.95

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? _____

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1003230390

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? No

Did the excavator notify Indiana 811 in the event of this damage? Yes

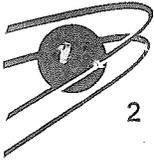
Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Failure to use hand tools where required

Additional Comments

1" plastic service damaged by backhoe. Not hand exposed. Locates completed prior to service installation. Service flagged upon installation.



2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH

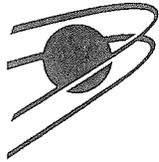
NOW DUE
FINAL
\$432.95

WATSON, D R CO
1966 MIDWEST BLVD,
INDIANAPOLIS, IN 46214

PAID

Type: GAS
Invoice: FDS0010993
BillToID: 27589
Billing Date: 5/14/2010
Date of Loss: 3/26/2010
5953 103.0510

Please return this portion with your remittance.



Mail Payment To: VECTREN ENERGY DELIVERY OF INDIANA - NORTH
Vectren Utilities Holding Group, Inc.
1239 Reliable Parkway
Chicago, IL 60686-0012
Inquiries: 1-877-902-2934, Mon.-Fri., 8-5
Risk Management/Claims Department

NOW DUE
FINAL
\$432.95

WATSON, D R CO
1966 MIDWEST BLVD,
INDIANAPOLIS, IN 46214

Type: GAS
Invoice: FDS0010993
BillToID: 27589
Billing Date: 5/14/2010
Date of Loss: 3/26/2010

Invoice For Costs to Repair and Reconstruct Damaged Property

Address: 815 BEECHWOOD CENTRE RD, AVON
1" PLASTIC SERVICE SEVERED BY BACKHOE. NOT HAND EXPOSED.

Material:	\$36.10
Company Labor:	\$316.33
Contract Labor:	\$0.00
Transportation/Equipment:	\$80.52
Misc:	\$0.00
Gas Loss:	\$0.00
Adjustments:	\$0.00
Payments:	\$0.00
Total:	\$432.95

5953 103.0510

Remember, call two (2) working days before digging. Contact I.U.P.S. at 1-800-382-5544.

FACILITIES DAMAGE REPORT GAS

Vectren Corporation
Form 3112 (Rev. 10/04)

- Indiana Gas
- Sigeco
- Vectren Energy Delivery of Ohio

Task No.: 103.0510 Capital O&M (circle one)

FDS 0010993

TIME: 9:10 AM PM

DATE OF DAMAGE: 3/26/10

Cost Center No.: 5953

DAMAGE SITE ADDRESS: 815 BEECHWOOD CENTRE ROAD

LOT #: 67 CITY: AVON INDIANA

FACILITIES DAMAGED

- MAIN
- SERVICE
- REGULATOR STATION
- FARM TAP
- RESIDENTIAL METER
- METER INDUSTRIAL/COMMERICAL
- OTHER

TYPE OF MATERIAL

- PLASTIC
- STEEL
- CAST IRON
- OTHER

DAMAGE TYPE

- SEVERED
- NOT CUT
- PUNCTURE
- SIZE X

SIZE(S)

- 0.50 INCH
- 0.75 INCH
- 1.00 INCH
- 2.00 INCH
- 4.00 INCH
- 6.00 INCH
- OTHER

PRESSURE

- 25 PSIG
- 40 PSIG
- 50 PSIG
- 60 PSIG
- 6 WC
- OTHER

PROTECTION IN PLACE

- RAIL
- POST
- NONE
- N/A

LEAK REPORT

589 449

- ONE-WAY FEED
- TWO-WAY FEED

DAMAGED BY

- CONTRACTOR
- MUNICIPALITY/UTILITY
- VEHICULAR ACCIDENT
- COMPANY CREW
- UNKNOWN
- PROPERTY OWNER/TENANT
- OTHER

WORKING FOR

- CITY
- STATE
- PROPERTY OWNER
- OTHER

TYPE OF EQUIPMENT

- BACKHOE
- TRACKHOE
- PLOW
- TRENCHER
- BULLDOZER
- POSTHOLE DIGGERS
- BORE
- AUGER
- STAKE/SHOVEL
- OTHER

DAMAGING PARTY

- DID NOT REQUEST LOCATES
- DID NOT HAND DIG
- USED EXPIRED LOCATES
- OTHER

NUMBER OF CUSTOMERS AFFECTED: 1

TOTAL HOURS SERVICE WAS OFF: 1

INVOICE: YES NO

DAMAGING PARTY

NAME: D.R. WATSON (317) 271-1667

ADDRESS: 1970 MIDWEST BLVD.

CITY/STATE/ZIP: INDIANAPOLIS IN.

PREPARED BY: SARY M. GODFREY DATE: 3/26/10

VISUAL OBSERVATION AT DAMAGE SITE

- LOCATE NOT APPLICABLE (Above Ground Damage Only)
- FACILITIES PROPERLY MARKED
- MARKING METHODS: CONVENTIONAL OFFSET
- FLAGS PAINT STAKES WHISKERS
- LOCATE MARKINGS FADED: YES NO
- WRONG ADDRESS REQUESTED
- FACILITIES IMPROPERLY LOCATED
- QUALIFIED LOCATOR COULD NOT HAVE ACCURATELY LOCATED
- INACCURATE MAPS/CARDS
- BROKEN OR NO TRACER WIRE (PLASTIC)
- INSULATION PREVENTING ACCURATE LOCATE
- LOCATOR ERROR
- QUALIFIED LOCATOR COULD HAVE ACCURATELY LOCATED
- INCOMPLETE LOCATE
- MARKINGS OFF BY _____ (FEET/INCHES)
- INAPPROPRIATE SITE MARKINGS
- NO LOCATE PERFORMED
- FAILURE TO FOLLOW POLICY
- WRONG ADDRESS LOCATED

OBSERVATION BY: _____

NAME OF LOCATOR: _____

- COPY OF MARKOUT REQUEST PROVIDED WITHIN 2 WORKING DAYS

NOTIFICATION AND OTHER DETAILS OF LOCATE

LOCATE TICKET #: _____

DATE: _____ TIME: _____ AM/PM

- REGULAR REQUEST
- EMERGENCY REQUEST

LOCATE COMPANY NOTIFIED

CONTACT NAME: _____

TIME CALLED: _____ AM/PM

TIME LOCATOR ARRIVED AT SITE: _____ AM/PM

COMPANY NOTIFIED OF LOCATE NEAR CRITICAL FACILITIES:

- YES
- NO

CONTRACTOR REPAIRS

- CONTRACTOR WORKING FOR VECTREN MADE REPAIRS AT OWN EXPENSE
- CONTRACTOR REPAIRED DAMAGE

NAME OF CONTRACTOR: _____

OF REGULAR HOURS: _____

OF OVERTIME HOURS: _____

CREW TYPE: _____

MATERIALS OR ROAD WORK

- METER WAS REPLACED _____ (STORES CODE)
- REGULATOR WAS REPLACED _____ (STORES CODE)
- TEMPORARY ASPHALT REPAIR _____ (SQ. FT.)
- PERMANENT ASPHALT REPAIR _____ (SQ. FT.)

PARTY TO INVOICE

NAME: ← SAME

ADDRESS: _____

CITY/STATE/ZIP: _____

REVIEWED BY FIELD SUPERVISOR: [Signature] DATE: 3/26/10

NORMAL NOTICE

Ticket : 1003230390 Date: 03/23/2010 Time: 08:38 Oper: STURNER Chan:055

State: IN Cnty: HENDRICKS Twp: WASHINGTON
 Cityname: AVON Inside: Y Near: N
 Subdivision: GROVES AT BEECHWOOD FARMS Lot: 67

Address : 815
 Street : BEECHWOOD CENTRE RD
 Cross 1 : CO RT 800 E Within 1/4 mile: Y
 Location: LOCATE FRONT AND BOTH SIDES OF THE PROPERTY AND BOTH SIDES OF THE ROAD
 ***Boring Where = UNDER ROAD

:
 Grids : 3945A8623D 3945A8623C

Work type : INSTALLING WATER AND SEWER
 Done for : BEAZER HOMES
 Start date: 03/25/2010 Time: 09:00 Hours notice: 48/048 Priority: NORM
 Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N
 Duration : 3 DAYS Depth: 5 FEET

Company : D R WATSON COMPANY Type: CONT
 Co addr : 1966 MIDWEST BOULEVARD
 City : INDIANAPOLIS State: IN Zip: 46214
 Caller : ANDREW GRAY Phone: (317)271-1667
 Contact : OFFICE Phone:
 BestTime:
 Mobile : (317)271-1667

Submitted date: 03/23/2010 Time: 08:38

Members: ID0002 ID1500 ID1835 ID2980 ID4471 ID4636 ID9999 SBCIN SM SM

Failed to get message text or map data: Object expected

Member Name	Facility Types
AT&T - DISTRIBUTION	COMMUNICATIONS
BRIGHT HOUSE NETWORKS INDIANAPOLIS	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
INDIANA FIBER NETWORK, LLC	FIBER OPTIC
VECTREN - DANVILLE	GAS
VWIOUTSIDE (FORMERLY VEOLIA WATER HARBOUR)	WATER
WASHINGTON TOWNSHIP FIBER, HENDRICKS COUNTY	
WEST CENTRAL CONSERVANCY DISTRICT	

[View Map](#)
[Close Map](#)

Tuesday, February 14, 2012

Service Order Status

Enter Service Order Number:

4290847



View Order

Print Order

Banner Instance: CS03PROD CS01PROD CS02PROD

Order Number: N4290847

Order Type: LEAK

Order Status: Completed

Customer: 620277326 - BEAZER HOMES INDIANA, LLP

Prem: 5612631 - 815 BEECHWOOD CENTRE RD

Technician: 2256 - Godfrey, Gary

Order Dates and Times

Need Date: 3/26/2010 9:17:00 AM
Time Created: 3/26/2010 9:06:08 AM
Time Dispatched: 3/26/2010 9:06:08 AM
Time In Route: 3/26/2010 9:07:05 AM
Time On-Site: 3/26/2010 9:12:45 AM
Tech Complete: 3/26/2010 9:45:14 AM
Time Closed: 3/26/2010 9:45:14 AM

Events Performed/Completion Code

LKOT - CMP

Meter Information

Current ReadStatus

Old Meter:

New Meter:

Completion Notes

CREW ON SITE TO REPAIR HIT LINE. 1" PL. SERVICE SEVERD L EFT IT TO THEM. G.GODFREY

Request Notes

3/26/10- PER AMBER W/ 811- PH#877-230-0495/ CUT SERV LINE/ NOT BLOW/ PER RHONDA W/ DK WATSON CO/ P H# 317-271-1667/ PREV LOC#1003230390/ IN FRONT OF PROP.. X-RD- CR 800

MDSI Event Dates and Times

Event	Date/Time	User
AsnAssignmentManualAck_evt	3/26/2010 9:06:41 AM	Godfrey, Gary
AsnAssignmentEnRoute_evt	3/26/2010 9:07:05 AM	Godfrey, Gary
AsnAssignmentOnSite_evt	3/26/2010 9:12:45 AM	Godfrey, Gary
OrdOrderComplete_evt	3/26/2010 9:45:14 AM	Godfrey, Gary

NOTE: The Reporting database replicates in near real-time; it has been approximately 0 minute(s) since the last transaction replicated.

DAMAGE DAMAGE

Ticket : 1003260441 Date: 03/26/2010 Time: 08:54 Oper: NBOYD Chan:002

State: IN Cnty: HENDRICKS Twp: WASHINGTON
 Cityname: AVON Inside: Y Near: N
 Subdivision: GROVES AT BEECHWOOD FARMS Lot: 67

Address : 815
 Street : BEECHWOOD CENTRE RD
 Cross 1 : CO RT 800 E Within 1/4 mile: Y
 Location: LOCATE FRONT AND BOTH SIDES OF THE PROPERTY AND BOTH SIDES OF THE ROAD
 ***Boring Where = UNDER ROAD
 :
 Grids : 3945A8623D 3945A8623C

Work type : INSTALLING WATER AND SEWER
 Done for : BEAZER HOMES
 Start date: 03/26/2010 Time: 08:55 Hours notice: 0/000 Priority: EMER
 Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: Y
 Duration : 3 DAYS Depth: 5 FEET

Company : D R WATSON COMPANY Type: CONT
 Co addr : 1966 MIDWEST BOULEVARD
 City : INDIANAPOLIS State: IN Zip: 46214
 Caller : RHONDA MOORE Phone: (317)271-1667
 Contact : OFFICE Phone:
 BestTime:
 Mobile : (317)271-1667

Remarks : PER RHONDA - VECTREN GAS LINE DAMAGED IN THE FRONT OF THE PROPERTY -
 DOES NOT THINK GAS LINE IS BLOWING - WILL CALL VECTREN - CREW IS ON SITE -
 PREVIOUS TICKET 1003230390

Submitted date: 03/26/2010 Time: 08:54
 Members: ID0002 ID1500 ID1835 ID2980 ID4471 ID4636 ID9999 SBCIN SM SM

Failed to get message text or map data: Object expected

Member Name	Facility Types
AT&T - DISTRIBUTION	COMMUNICATIONS
BRIGHT HOUSE NETWORKS INDIANAPOLIS	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
INDIANA FIBER NETWORK, LLC	FIBER OPTIC
VECTREN - DANVILLE	GAS
VWUIOUTSIDE (FORMERLY VEOLIA WATER HARBOUR)	WATER
WASHINGTON TOWNSHIP FIBER, HENDRICKS COUNTY	
WEST CENTRAL CONSERVANCY DISTRICT	

[View Map](#)

[Close Map](#)

Fact Based Investigation Report

NOTIFICATION ID: 01120100326003 DISTRICT: Central IN
DAMAGE DATE: 3/26/2010 9:00:00 AM NOTIFICATION DATE: 3/26/2010 9:11:15 AM
NOTIFIED BY: Vectren Facility Owner
DAMAGE ADDRESS: 815 Beechwood Centre Rd
CITY: Avon ST: IN ZIP:

DAMAGED CUSTOMER: VECTREN

INVESTIGATION DATE: 03/26/2010
FROM: 09:25:00 TO: 09:50:00

EXCAVATOR INVOLVED: D R Watson
TYPE OF EXCAVATION: water sewer

ORIG. LOCATE REQ.: 1003230390 START DATE/TIME: 3/24/2010 10:50:00 AM
TYPE OF TICKET: Routine LOCATE REQ. INFO N/A:

DIG UP/DAMAGE REQ.: D1409753 START DATE/TIME: 3/26/2010 9:25:00 AM

PICTURES TAKEN BY: chris little DATE/TIME: 3/26/2010 9:25:00 AM
PHOTOGRAPHY TYPE: Digital FRAME #: 13

INVESTIGATOR EMP#: 125358 INVESTIGATOR NAME: Christopher Little
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? No

Fact Based Investigation Customer Information

NOTIFICATION ID: 01120100326003
SELECT A CUSTOMER: VECTREN
CUSTOMER #: (optional)

FACILITY DESCRIPTION: LOWPROF FACILITY ID: service
LOCATOR NAME & EMP #: Ponzio Bradley - 130548
LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:
Relocate Needed

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation,
Investigation Results Verified By Utility Representative

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

Located lot for dr watson at 10:50 am vectren came in later that afternoon and put in a service Dr.Watson cut srevice today

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

Vectren crew We put this in yesterday

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

Dr Watson crew We know vectren just put it in after you did locate thought we were farther away

LIST ANY OTHER INDIVIDUALS ON SITE:

na

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS? Yes

EXTENT OF FACILITY DAMAGE cut services

REPLACEMENT FOOTAGE 2feet

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No na

WHAT CONTRACTOR EQUIPMENT WAS USED? na

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? No

IF YES, PLEASE LIST RECORD #(S) na

MISCELLANEOUS CASH RECEIPT

(PLEASE ATTACH A COPY OF ALL CHECKS TO THIS FORM AND
USE PAPER CLIPS/DO NOT STAPLE CHECKS TO FORM)

PROCESS ROUTING FOR ALL VECTREN COMPANIES INCLUDING UTILITIES
AND NON REGULATED SUBSIDIARIES: SEND COMPLETED FORM,
ORIGINAL CHECK AND COPY OF CHECK TO REBECCA MINEAR IN
FINANCIAL ACCOUNTING, BRAUN BUILDING, EVANSVILLE. RETAIN COPY
OF CHECK AND FORM FOR YOUR RECORDS. PLEASE INCLUDE PROPER
ACCOUNTING SO RECEIPT MAY BE CREDITED ACCURATELY. PLEASE
INCLUDE YOUR PHONE NUMBER SO THE RECEIPT MAY BE EASILY
RESEARCHED BY THE FINANCIAL ACCOUNTING GROUP.

Activity Date: **5/20/2010**
Your Name, not your initials (employee): **Pam Barber**
Your Phone Number (employee): **812-491-4734**
Party Check Received From (Check Payor):
Address of Check Writer (Check Payor):
BATCH97-D R WATSON CO INC

Check Number **17190**
Amount of Check **\$432.95**
Utility/Company Name **VECTREN ENERGY DELIVERY OF INDIANA - NORTH**
Task Number **103.0510**
Job Number **FDS0010993**

Date Printed: 5/21/2010

17190

D.R. WATSON CO., INC.
PH. (317) 271-1667
1966 MIDWEST BLVD. STE B
INDIANAPOLIS, IN 46214

National City.

20-6-740

5/18/2010

2-1

PAY TO THE ORDER OF: VECTREC UTILITIES HOLDING GROUP, INC

\$ **432.95

Four Hundred Thirty-Two and 95/100*****

DOLLARS

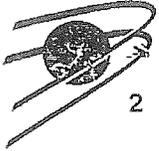
VECTREN UTILITIES HOLDING GROUP, INC
1239 RELIABLE PARKWAY
CHICAGO, IL 60686-0012

Shonda Moore
AUTHORIZED SIGNATURE

MEMO

Security features. Details on back.

⑈00017190⑈ ⑆074000065⑆ 69830757⑆⑈



2-1

2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH

NOW DUE

FINAL
\$432.95

WATSON, D R CO
1966 MIDWEST BLVD,
INDIANAPOLIS, IN 46214

Type: GAS
Invoice: FDS0010993
BillToID: 27589
Billing Date: 5/14/2010
Date of Loss: 3/26/2010
5953 103.0510

Please return this portion with your remittance.



1966 MIDWEST BLVD. SUITE B, INDIANAPOLIS, IN 46214
(317) 271-1667 FAX: (317) 271-2799

Utility Regulatory Commission

Case # 879

In response to pipeline safety division cases I have received, we have filled out the Information request as completely as we could. I would like to state that we do call in all job locations with the proper notice as required.

We do lots in residential subdivisions so all locations are called in with addresses and lot numbers. We also describe the area to be located when calling these addresses in. Normally this is front and both sides of the property and if boring both sides of the street. Where exactly we are digging depends on a lot of different factors that we determine after we start digging. We do not white line for this reason.

We completed 990 homes in 2009, 1231 homes in 2010 and 1171 homes in 2012.

I only mention amount of homes we do to emphasize the amount of crossings we do in a year but I do understand the seriousness of these cuts and I am determined to eliminate as many if not all of these cuts if possible.

With that being said I held a meeting with all operators, helpers and my field supervisor. I have attached the topics discussed in this meeting with the information you requested.

Sincerely,

Chuck Watson

D.R. Watson Co., Inc

Information Request

Pipeline Safety Division Indiana Utility Regulatory Commission

Case No. 879

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

The Parties:

Excavator Information:

Business Name: D.R. WATSON CO., INC.

Responsible Party Personal Name: CHUCK WATSON

Title (if any): V.P.

Address: 1966 M. O. WEST BLVD

City, State Zip: INDPLS IN

Preferred Telephone: 317-271-1667

Cell Phone Number: 317-557-5534

Email Address: CHUCK@DRWATSONCO.COM

Facility Information:

Business Name: VECTREN ENERGY

Responsible Party Personal Name:

Title (if any):

Address: 1239 RELIABLE PARKWAY

City, State, Zip: CHICAGO IL 60686

Preferred Telephone: 1-877-902-2934

Cell Phone Number:

Email Address:

Locator Service Information:

Business Name: USIC

Responsible Party Personal Name: BLAIR WAITERS

Title (if any): DISTRICT MANAGERS

Address: 13085 HAMILTON CROSSING BLVD

City, State Zip: CARMEL, IN.

Preferred Telephone: 317-513-3923 / 1812-459-2358

Cell Phone Number:

Email Address:

Other (Witness, Police, Fire, Other) Information:

Personal Contact:

Business/Organization Name:

Title (if any)

Address:

City, State, Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

Utility Line Impact:

Location of Damage:

Address: 815 BEECHWOOD CENTRE RD

City, State Zip: AVON IN

Nearest Intersection: DAN JONES ROAD / ROCKVILLE RD

Product Type (circle one):

Natural Gas

Liquid Pipeline

Unknown/Other

Facility Type (circle one):

Distribution

Gathering

Service/Drop

Transmission

Unknown/Other

Size (Diameter/etc.): 1" ?

Pressure (PSIG/Inches):

Interruption in Service: Yes No Number of Customers Affected: 0

Evacuation: Yes No If yes, How Many Evacuated? 0

Repair Cost (if known): \$ 432.95

Cause of Damage Information:

Type of Equipment (circle one):

- Auger
- Backhoe/Trackhoe
- Boring /Drilling
- Directional Drilling
- Explosives
- Farm Equipment
- Grader/Scraper
- Hand Tools
- Milling Equipment
- Probing Device
- Trencher
- Vacuum Equipment
- Unknown/Other

Type of Work Performed (circle one):

- Agriculture
- Cable TV
- Curb/Sidewalk
- Bldg. Construction
- Bldg. Demolition
- Drainage
- Driveway
- Electric
- Engineering/Surveying
- Fencing
- Grading
- Irrigation
- Landscaping
- Liquid Pipeline
- Milling
- Natural Gas
- Pole
- Public Transit Authority
- Railroad Maintenance
- Road Work
- Sewer (Sanitary/Storm)
- Site Development
- Steam
- Storm Drain/Culvert
- Street Light
- Telecommunications
- Traffic Signal
- Traffic Sign
- Water
- Waterway Improvement
- Unknown/Other

Release of Product: Yes No
Ignition and/or Fire: Yes No
Excavator Notify 811: Yes / No UNKNOWN

Locate Information:

Excavator Request Locate: Yes No
Indiana 811 Locate Ticket Number: 1003230390
Locate Marks Visible: Yes No Two Flags
Locate Marks Correct: Yes No ONLY Two Flags
Excavator "White Lined": Yes No
Maps Used to Mark Facilities: Yes / No UNKNOWN
Was Locate Provided within Two (2) Working Days: Yes No
Operator Employees On-site during Excavation: Yes No

Incident Impact Information:

Number of Outpatient Treated: 0
Number of Inpatient Treated: 0
Number of Fatalities: 0
Fire Department Response: Yes / No UNKNOWN
Police Department Response: Yes No
Ambulance Response: Yes No

Additional Information/Comments:
THE ONLY NOTE WE HAVE IS OPERATOR SAID THERE WERE ONLY TWO FLAGS
SERVICE MAY HAVE WENT IN AFTER LOT WAS LOCATED.

YOUR PIPELINE SAFETY DIVISION CASE NO. 879

YOUR FULL NAME: CHUCK WATSON

FULL NAME OF BUSINESS/ENTITY (if applicable): DR WATSON CO., INC.

YOUR BUSINESS TITLE (if applicable): VP

ADDRESS: 1966 MIDWEST BLVD

CITY: INDPLS STATE: IN ZIP CODE: 46214

YOUR TELEPHONE NUMBER: (317) 271-1667 SECOND NO. (317) 557-5534

YOUR EMAIL ADDRESS: CHUCK@DRWATSON.CO.COM

TODAY'S DATE: 2/18/12

YOUR SIGNATURE:  TITLE (if any) VP

Please return your Narrative Statement and Answers to the above questions to:

Pipeline Safety Division – Case No. _____
Indiana Utility Regulatory Commission
101 West Washington Street, # 1500E
Indianapolis, IN 46204

Or scan document(s) and Email to:

PipelineDamageCase@urc.in.gov

Although the topic today is gas line safety these steps should be taken on all utilities.

Not only will we reduce the danger of these cuts we will can save thousands of dollars a year in cost.

Any questions or suggestions.

In attendance at today's meeting:

Chuck Watson

Chad Barker

Tim Deal

Josh Vernon

Jeff Chapman

Ben Brown

Mark Fry

Wes Vernon

Danny Patterson

Steve Brown

I have attended this meeting and understand the importance of hand digging first not only for our safety but for safety of those in the communities we work.

Sign here _____

Print Name _____

2/13/12

We have been fortunate not to have someone hurt or killed by these cuts.

Check lots first before digging. Look at locates if not located check date to be located on job card. If you see something that is not located call office and we will call it back in.

Check for possible gas power services that may have been added since the locator marked the lot.

We must hand dig and expose all services and mains before for digging around them with backhoes.

Stop well short of any locates and hand dig to expose before you are close to locates.

There is no reason to take a chance and dig right up to the two or three foot allowance on marks, Stop short and hand dig first.

Don't feel with probing rod and trust this. You must expose by hand digging before digging with backhoe.

Never use pipe pusher or directional bore without exposing lines.

If locates are off and you know it's there it's not ok to go ahead and take a chance or cut it. This is still a safety issue even if we don't have to pay.

8/27/09 gas service our fault

10/13/09 gas main our fault

3/26/10 gas service our fault

4/9/10 gas main our fault

9/24/10 gas service our fault

8/20/10 gas main not our fault

8/28/11 gas service not our fault

8/30/11 gas service not our fault

9/6/11 gas main our fault

That's four mains and 5 service lines

With a total paid out so far of \$ 9247.00

All of the above cuts have been and all future cuts will be turned in the Utility Regulatory Commission for review.

We could get fined up to \$10,000.00 per cut!