STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

http://www.in.gov/iurc
Office: (317) 232-2701
Facsimile: (317) 232-6758

Pipeline Safety Division Investigation Report

Investigation regarding: Jeff Bishop

UPPAC Database Record ID: 5123

Report Date: 10/3/2013 Investigator: Mike Orr

Damage Date: 6/4/2013 Damage Address: 1764 Crabtree Lane, Elkhart, Elkhart

The Parties

Excavator: **Jeff Bishop**

Address: 1764 Crabtree Lane, Elkhart, In 46514

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas Facility Function: Service/Drop

Type of Equipment: Hand Tools Type of Work Performed: Construction

Damage Impact

Product Release: Yes Ignition: No

Service Interruption: True Number of Customers Affected: 1

Injuries: 0 Fatalities: 0 Repair Cost (if known): $

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No Indiana 811 Ticket Number: Original Start Date:

Locate Instructions:

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator/occupant struck and damaged an underground natural gas service while performing deck construction work.

Findings: Reported by Carrie Ludwig (NIPSCo); excavator/occupant's response to initial notice was received on 8/29/2013. Excavator/occupant failed to provide notice of excavation to the association (IN811).

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.

DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jun 28, 2013

Who is submitting this information?

Name of person providing this information: Carrie Ludwig (NIPSCo)

Business address *(number and street)*: 3511 East 15th Avenue

City, State, and ZIP code: Gary, IN 46403

Telephone number *(area code)*: (219)962-0422

Fax number *(area code)*: (219)962-0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Jeff Bishop

Business address *(number and street)*: 1764 Crabtree Lane

City, State, and ZIP code: Elkhart, IN 46514

Telephone number *(area code)*: (574)262-1176

Fax number *(area code)*:

E-mail address:

Excavation or Demolition Information

Excavator type: Occupant

Excavation or demolition equipment: Hand Tools

Type of work performed: Bldg. Construction

Date and Location of Damage

Date of damage (*month, day, year*): Jun 4, 2013

County: Elkhart

City: Elkhart

Street address (*number and street, city, state, and ZIP code*):
1764 Crabtree Lane

Nearest intersection: Boxwood Court

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? _____

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 2

Enter number of injuries, if applicable and known: _____

Enter number of fatalities, if applicable and known: _____

Property damage, Estimate $_____

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 30

Notification, Locating, Marking

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known: _____

Was the locate request completed within two working days?

If locates were performed, were they done so by a contractor or pipeline employee?

If a contractor locator, enter the company name, if known: _____

Were facility marks visible in the area of excavation?

Were facilities marked correctly?

Type of markings used:

If other, please specify: _____

Was site marked by "White Lining"?

Were special instructions part of the locate request?

Were maps used to complete the locate request?

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Yes

Description of Cause

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

Additional Comments

Emergency ticket# 1306043024.

150 West Market Street, Suite 600
Indianapolis, IN 46204

August 29, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 5123
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 5123

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 6/4/2013

Event Location: 1764 Crabtree Lane

City: Elkhart

Facility Owner: NIPSCO

Excavator: Jeff Bishop

Other Party: N/A

Pipeline Division Case No. 5123

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit") Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 5123	
Date of Event	6/4/2013
Event Location	1764 Crabtree Lane
Event City	Elkhart
Facility Owner	NIPSCO
Excavator	Jeff Bishop
Date of IURC Information Request	July 29, 2013
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	
RESPONSIBLE PARTY PERSONAL NAME	Jeff Bishop
TITLE (IF ANY)	
ADDRESS	1764 Crabtree Lane
CITY/ STATE/ZIP	Elkhart / IN / 46514
PREFERRED TELEPHONE	574-262-1176
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	1764 Crabtree Lane
CITY/STATE/ZIP	Elkhart / IN / 46514
NEAREST INTERSECTION	
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8”
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) ($)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scrapper	
Hand Tools	X
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	X
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	No
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	No

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	
LOCATE MARKS CORRECT (YES/NO)	
EXCAVATOR "WHITE LINED" (YES/NO)	
MAPS USED TO MARK FACILITIES (YES/NO)	No
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	Yes
POLICE DEPARTMENT RESPONSE (YES/NO	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
No notification made to the one-call center. Emergency ticket number: 1306043024.	

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

**** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES ****

REPORTING OPERATING AREA SB MAXIMO WO #

OPERATING AREA CONTACT TIM ARMSTRONG JOB ORDER # 602687

TRACKING NUMBER 018-2013-0604-10 LOCATE REF #

Locate Performed By:

DATE AND TIME OF ACCIDENT 06/04 2013, 1356M DATE OF REPORT 6/4/13

PLACE OF DAMAGE (INCLUDE CITY) 1764 CRABTREE LN, ELK

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES ( ) NO ( )

OTHER (DESCRIBE)

GAS: SERVICE (✓) MAIN ( ) SIZE 5/8 MATERIAL: PLASTIC (✓) STEEL ( ) METER ( ) REG STATION ( ) STUB ( )
OTHER (DESCRIBE)

DEPTH OF FACILITY (inches) 30" PRESSURE (PSI) 40 Lbs.

RELEASE OF GAS: YES (✓) NO ( ) IGNITION OF GAS: YES ( ) NO (✓) EVACUATION REQUIRED: YES (✓) # 2 NO ( )

INTERRUPTION OF SERVICE: YES (✓) NO ( ) NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 1356 TIME SHUT OFF 1500 TIME RESTORED 1630

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 1/2 SLICE

LOCATE MARKS ON SITE: YES ( ) DISTANCE BETWEEN FACILITY AND LOCATE MARKS NO (X)
HOW LOCATED: PAINT ( ) FLAGS ( ) BOTH ( ) WHITE LINED ( )

PARTY THAT CAUSED DAMAGES (NAME) JEFF BISHOP 875-8466

ADDRESS OF PARTY (INCLUDE CITY)

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE JEFF BISHOP

WITNESS NAME AND ADRESS NONE

WITNESS REMARKS NONE

AGENCIES NOTIFIED / ONSITE: POLICE ( ) AGENCY REPORT #

FIRE (✓) AGENCY REPORT #

OTHER ( ) Any Injuries? ( ) YES # ( ) NO

PHOTOS TAKEN: YES ( ) NO (✓) TAKEN BY: (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES ( ) NO (✓)

WORK IN PROGRESS WHEN FACILITY DAMAGED – CHECK APPROPRIATE CHOICE BELOW

( ) AGRIGULTURE/FARMING	( ) CABLE TV	( ) CURB/SIDEWALK	( ) TELECOMMUNICATIONS
( ) BLDG CONSTRUCTION	( ) DEMOLITION	( ) DRAINAGE	( ) WATER
( ) DRIVEWAY	( ) ELECTRIC	( ) SURVEYING	( ) DRAINS/CULVERTS
( ) FENCING	( ) GRADING	( ) IRRIGATION	( ) MOWING
( ) LANDSCAPING	( ) PIPELINE	( ) MILLING	(X) OTHER DECK
( ) POLE/SIGN POST	( ) ROAD WORK	( ) SEWER	

TYPE OF EQUPMENT USED – CHECK APPROPRIATE CHOICE BELOW

( ) AUGER	(X) HAND TOOLS	( ) BACKHOE/TRACKHOE
( ) MILLING EQUIPMENT	( ) PROBING DEVICE	( ) BORING / DRILLING
( ) EXPLOSIVES	( ) TRENCHER	( ) FARM EQUIPMENT
( ) VACCUUM EQUIPMENT	( ) GRADER	( ) OTHER

REASON DAMAGE OCCURRED– CHECK APPROPRIATE CHOICE BELOW

( ) AUTOMOTIVE ACCIDENT	( ) EXCAVATING BEFORE LOCATES DUE	( ) CARELESS MACHINE OPERATOR
(X) NO NOTIFICATION	( ) MARKS DISTURBED	( ) STUB ( ) OTHER

- **SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM**

COMMENTS : CONTRACTOR HIT SERVICE THOUGHT WAS DECEIVED, NO LOCATES DONE. DECK CONSTRUCTION WOULD PLACE LOCKWING/RISER UNDER STRUCTURE - RELOCATES

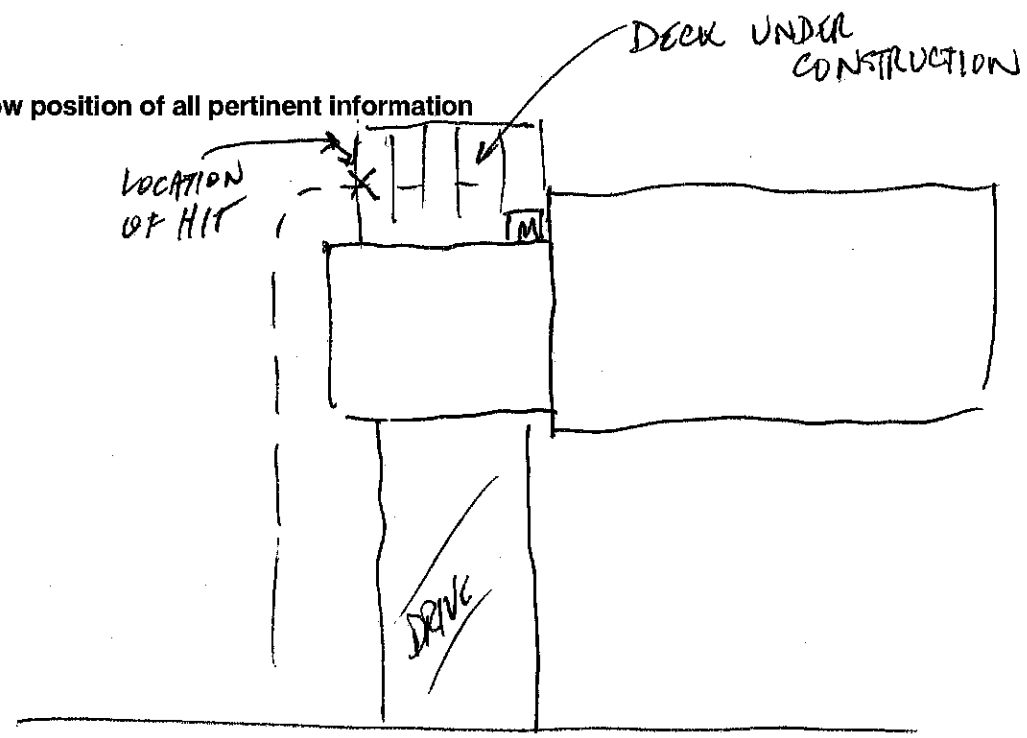
PERSON PREPARING REPORT S CLODFELTER

FIELD SUPERVISOR TIM ARMSTRONG

FIELD MANAGER G. DODGE

- **ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY**
- **COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION**

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY: CRAB TREE

• DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE	YES	NO
• NO IN 811 LOCATE CALLED IN	YES	NO
• DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE	YES	NO
• EXPIRED LOCATE	YES	NO
• WAS WHITE LINING INDICATED ON LOCATE REQUEST	YES	NO

COMPLETED BY: _____ DATE: _____

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

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NIPSCO 01021 IUPPSa 06/04/2013 14:40:45 1306043024-00A EMER NEW  STRT

EMERGENCY EMERGENCY

Ticket : 1306043024 Date: 06/04/2013 Time: 14:37 Oper: STURNER Chan:055

State: IN Cnty: ELKHART Twp: OSOLO
Cityname: ELKHART  Inside: Y Near: N
Subdivision:

Address : 1764
Street  : CRABTREE LN
Cross 1 : BOXWOOD CT   Within 1/4 mile: Y
Location: LOCATE ENTIRE PROEPRTY
:
Grids   : 4142B8555A   4142B8555B
Boundary: n 41.711602    s 41.709768    w -85.930169    e -85.927808

Work type : REPAIRING GAS LINE
Done for  : NIPSCO
Start date: 06/04/2013  Time: 14:39  Hours notice: 0/000  Priority: EMER
Ug/Oh/Both: U  Blasting: N  Boring: N  Railroad: N  Emergency: Y
Duration  : 1 DAY         Depth: 8 FEET

Company : NIPSCO  Type: MEMB
Co addr : 801 EAST 86TH AVENUE
City    : MERRILLVILLE State: IN Zip: 46410
Caller  : MARK DILOSA Phone: (800)322-2806
Contact : GARY DODGE CELL Phone:
BestTime:
Mobile  : (574)876-6040
Fax     : (219)647-4764

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW IS ENROUTE
Will you be white-lining the dig site area? NO
:

Submitted date: 06/04/2013 Time: 14:37
Members: AEPIN  COMCN  ID0598 ID8000 NIPSCO SM
```

Fact Based Investigation Report

Notification ID 01820130604010
Damage Date 06/04/2013 12:55
Notified By MARK (Facility Owner)
Damage Address 1764 CRABTREE LN X BOXWOOD CT (ELKHART COUNTY)
ELKHART, IN
District Northern Indiana
Notification Date 06/04/2013 14:47

Damaged Customer NIPSCO

Investigation Date From 06/04/2013 15:10:00 **To** 06/04/2013 15:40:00

Excavator Involved Homeowner
Type of Excavation Installing a deck

Orig. Locate Request UNK **Start Date**
Type of Ticket **Locate Req. Info N/A** Yes

Damage Request # 1306043024 **Start Date** 06/04/2013 14:40

Pictures Taken By Jason Klapp **Date** 06/04/2013 15:15
Photography Type Digital **Frame #** see 1306043024

Investigator Emp. # 130534 **Investigator Name** Josh Scheibelhut
Based on your investigation, is further investigation needed? No

Fact Based Investigation Customer Information
Facility Description Low Profile **Facility ID** Gas Service
Locator Name & EMP # - **Locator Not Known** Yes

Investigation Findings
No Locate Req. By Contractor
Other Notes

Investigation Methods
Investigation Results Verified By Utility Representative
Visual, Facility Exposed At Time Of Investigation

Investigator Statement/Causal Factors
No locate request on file. USIC not at fault.
Names of Utility Representatives Contacted or on Site and Statement
n/a
Names of Excavator's Representatives Contacted or on Site and Statement
n/a
Other individuals on site
Jason Klapp, USIC

Were any markings visible on the damage site upon arrival? No
Were any other indicators of facility present in the area? Yes
Was the excavation within the tolerence zone of marks? No

Extent of facility damage	n/a
Replacement Footage	n/a
Was contractor assistance required? If yes, who?	No n/a
What contractor equipment was used?	n/a
Is the facility shown on the utility records?	No
If yes, list record numbers	n/a

INFORMATION REQUEST
State Form 54909 (R / 3-13)
INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 5123

Date of Damage *(month, day, year)*: 6/4/2013

Location of Damage:

Address (*number and street*): 1764 Crabtree Lane

City, State and ZIP Code: Elkhart, Indiana 46514

Nearest Intersection: Crabtree Lane and East Lake Drive North

Excavator Information:

Business Name:

Responsible Party Personal Name: Krista Riblet

Title (*if any*):

Address (*number and street*): 1764 Crabtree Lane

City, State and ZIP Code: Elkhart, Indiana 46514

Preferred Telephone Number (area code): 574-596-1813

Email Address: krista.riblet@gmail.com

Utility Information:

Utility Name: NIPSCO

Contact Person:

Title (*if any*):

Cause of Damage Information

Type of Equipment *(select one)*: Hand Tools

Type of Work Performed *(select one)*: Bldg. Construction

Repair Cost: $ 996.00

Did a leak result from damage: ☒ Yes ☐ No

Was there ignition: ☐ Yes ☒ No

Excavator Notify 911 due to leak: ☒ Yes ☐ No

Excavator Notify 811 upon damage: ☒ Yes ☐ No

Excavator Notify Utility upon Damage: ☒ Yes ☐ No

Locate Information

Excavator Request Locate: ☒ Yes ☐ No

Indiana 811 Locate Ticket Number: _____

Locate Marks Visible: ☒ Yes ☐ No

Locate Marks Correct: ☒ Yes ☐ No

Excavator "White Lined": ☐ Yes ☐ No

Was Locate Provided within Two (2) Working Days: ☒ Yes ☐ No

Utility Employees On-site during Excavation: ☐ Yes ☒ No

Incident Information:

Fire Department Response: ☒ Yes ☐ No

Police Department Response: ☐ Yes ☒ No

Ambulance Response: ☐ Yes ☒ No

Additional Information / Comments

My husband and our friend were digging a hole to fill with concrete for our deck and they struck the line. I am not sure what "Excavator White Lined" means. Also, I do not have our 811 ticket number.

Printed Name: Krista Riblet

Signature: _____ Date *(month, day, year)*: 8/29/13

**If submitting this form electronically, typing your name in the signature box will act as an electronic signature.*

Please return completed form to:

PipelineDamageCase@urc.in.gov

Or mail to:

Indiana Utility Regulatory Commission
Pipeline Safety Division - Case Number _____
101 West Washington Street, 1500E
Indianapolis, IN 46204

Or fax to:
317-233-2410