



Pipeline Safety Division Investigation Report

Investigation regarding: Jason Vanderwoude

UPPAC Database Record ID: 5038

Report Date: 9/16/2013

Investigator: William Boyd

Damage Date: 7/1/2013 9:42:05 PM

Damage Address: 3695 W 900 N, Walker, Jasper

The Parties

Excavator: **Jason Vanderwoude**

Address: 3695 W 900 N, Wheatfield, In 46392

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Drainage

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No

Indiana 811 Ticket Number:

Original Start Date:

Locate Instructions: Locate-- a 10 foot radius of the northeast corner of the house

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service line while performing drainage work.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 8/21/2013. Excavator failed to call 811 prior to excavation.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.



150 West Market Street, Suite 600
Indianapolis, IN 46204

August 26, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 5038
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 5038

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 7/1/2013
Event Location: 3695 W 900 N
City: WALKER
Facility Owner: NIPSCO
Excavator: JASON VANDERWOUDE
Other Party: N/A
Pipeline Division Case No. 5038

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 5038	
Date of Event	7/1/2013
Event Location	3695 W 900 N
Event City	WALKER
Facility Owner	NIPSCO
Excavator	JASON VANDERWOUDE
Date of IURC Information Request	July 26, 2013
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	
RESPONSIBLE PARTY PERSONAL NAME	Jason Vanderwoude
TITLE (IF ANY)	
ADDRESS	3695 W 900 N
CITY/ STATE/ZIP	Wheatfield / IN / 46392
PREFERRED TELEPHONE	219-898-0348
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	3695 W 900 N
CITY/STATE/ZIP	Wheatfield / IN /
NEAREST INTERSECTION	
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	1 1/8"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	X
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	Yes - 1307014456
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	No

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	No
LOCATE MARKS CORRECT (YES/NO)	
EXCAVATOR "WHITE LINED" (YES/NO)	No
MAPS USED TO MARK FACILITIES (YES/NO)	No
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	N/A
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
<p>No notification made to the one-call center. NIPSCO Emergency Repair Ticket Number: 1307014536.</p>	

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA Gown Point MAXIMO WO # _____
OPERATING AREA CONTACT MARK SCHLESSE JOB ORDER # 598013
TRACKING NUMBER 01820130701020 LOCATE REF # N-A
Locate Performed By: _____

DATE AND TIME OF ACCIDENT 7-1-13 20:28 P M DATE OF REPORT 7-1-13
PLACE OF DAMAGE (INCLUDE CITY) 3695 W 900 N Wheatfield IN

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # _____ SIZE _____ YEAR INSTALLED _____ BROKEN YES () NO ()

OTHER (DESCRIBE) _____

GAS: SERVICE MAIN () SIZE 1 1/8 MATERIAL: PLASTIC STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE) _____

DEPTH OF FACILITY (inches) 18" PRESSURE (PSI) 45 Lbs.

RELEASE OF GAS: YES NO () IGNITION OF GAS: YES () NO EVACUATION REQUIRED: YES () # _____ NO

INTERRUPTION OF SERVICE: YES NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 20:28 TIME SHUT OFF 20:25 TIME RESTORED _____

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 1 1/8

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS _____ NO
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) Jason Vanderwoorde

ADDRESS OF PARTY (INCLUDE CITY) 3695 W 900 N Wheatfield

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE None owner

WITNESS NAME AND ADDRESS Eric Garcia

WITNESS REMARKS no locates

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY _____ REPORT # _____

FIRE () AGENCY _____ REPORT # _____

OTHER () _____

Any Injuries? () YES # _____ () NO
PHOTOS TAKEN: YES () NO TAKEN BY: _____ (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO

WORK IN PROGRESS WHEN FACILITY DAMAGED -- CHECK APPROPRIATE CHOICE BELOW
() AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION DRAINAGE () WATER ()
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS ()
() FENCING () GRADING () IRRIGATION () MOWING ()
() LANDSCAPING () PIPELINE () MILLING () OTHER _____
() POLE/SIGN POST () ROAD WORK () SEWER

TYPE OF EQUIPMENT USED -- CHECK APPROPRIATE CHOICE BELOW
() AUGER () HAND TOOLS () BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE () BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT ()
() VACCUUM EQUIPMENT () GRADER () OTHER _____

REASON DAMAGE OCCURRED-- CHECK APPROPRIATE CHOICE BELOW
() AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB () OTHER No locates

• SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM

COMMENTS :

not located - no request

PERSON PREPARING REPORT 0122175 Eric Garcia

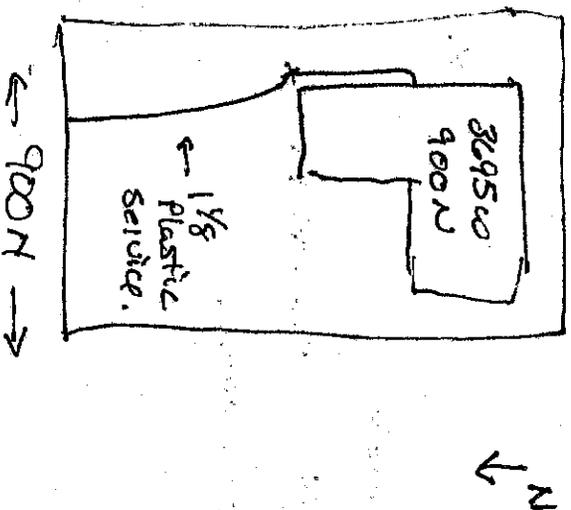
FIELD SUPERVISOR

Mrs. J. M. ...

FIELD MANAGER

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____

DATE: _____

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 01636 IUPPSa 07/01/2013 22:30:15 1307014536-00A EMER NEW GRID

EMERGENCY

Ticket : 1307014536 Date: 07/01/2013 Time: 22:27 Oper: MWALLACE Chan:022

State: IN Cnty: JASPER Twp: WALKER
Cityname: WHEATFIELD Inside: Y Near: N
Subdivision:

Address : 3695
Street : W 900 N
Cross 1 : N 400 W Within 1/4 mile: Y
Location: LOCATE THE ENTIRE PROPERTY
:
Grids : 4108B8706A 4108B8706B 4108B8706C 4108B8707C 4108B8707D
Boundary: n 41.144591 s 41.142239 w -87.122989 e -87.104783

Work type : REPAIR UG GAS LEAK
Done for : NIPSCO
Start date: 07/01/2013 Time: 22:29 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 2 - 3 HOUR Depth: 3 FEET

Company : NIPSCO Type: MEMB
Co addr : 801 EAST 86TH AVENUE
City : MERRILLVILLE State: IN Zip: 46410
Caller : RONNIE VICKERSTAFF Phone: (800)322-2806
Contact : RONNIE VICKERSTAFF - OFFICE Phone:
BestTime:
Mobile : (800)322-2806
Fax : (219)647-4764

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW ON SITE

Will you be white-lining the dig site area? NO
:

Submitted date: 07/01/2013 Time: 22:27
Members: ID2034 ID4601 ID5857 NIPSCO SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 01605 IUPPSa 07/01/2013 21:42:07 1307014456-00A EMER DAMG GRID

DAMAGE

Ticket : 1307014456 Date: 07/01/2013 Time: 21:22 Oper: AHUNTER Chan:037

State: IN Cnty: JASPER Twp: WALKER
Cityname: WHEATFIELD Inside: N Near: Y
Subdivision:

Address : 3695
Street : W 900 N
Cross 1 : N 400 W Within 1/4 mile: Y
Location: LOCATE-- A 10 FOOT RADIUS OF THE NORTHEAST CORNER OF THE HOUSE
:
Grids : 4108B8706A 4108B8707C 4108B8707D
Boundary: n 41.144595 s 41.142175 w -87.123017 e -87.115276

Work type : INSTALL DRAINAGE
Done for : JASON VANDERWOUDE
Start date: 07/01/2013 Time: 21:36 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : UNKNOWN Depth: 2 FEET

Company : JASON VANDERWOUDE Type: HOME
Co addr : 3695 W 900 N
City : WHEATFIELD State: IN Zip: 46392
Caller : JASON VANDERWOUDE Phone: (219)898-0348
Contact : JASON VANDERWOUDE--CELL Phone:
BestTime:
Mobile : (219)898-0348

Remarks : All tickets are taken and processed on Eastern Daylight Time
A NIPSCO GAS LINE HAS BEEN CUT-- THE LINE IS NOT BLOWING --IT CANNOT BE HEARD OR
SMELT-- THE LINE WAS CUT ON THE NORTHEAST CORNER OF THE HOUSE-- THE LINE IS
APPROX 1 INCH THICK ITS A YELLOW PLASTIC LINE-- ADVISED THE CALLER TO REPORT THE
DAMAGE TO NIPSCO AND TO CALL 911-- CREW IS ON SITE-- NO PREVIOUS TICKET NUMBER--
THANK YOU

Will you be white-lining the dig site area? NO
:

Submitted date: 07/01/2013 Time: 21:22
Members: ID2034 ID4601 ID5857 NIPSCO SM

Fact Based Investigation Report

Notification ID 01820130701019
Damage Date 07/01/2013 21:42
Notified By JASON VANDERWOUDE ()
Damage Address 3695 W 900 N
WHEATFIELD, IN
District Northern Indiana
Notification Date 07/01/2013 21:45

Damaged Customer NIPSCO

Investigation Date From 07/01/2013 22:00:00 **To** 07/01/2013 22:45:00

Excavator Involved Homeowner
Type of Excavation unk

Orig. Locate Request none **Start Date**
Type of Ticket **Locate Req. Info** N/A Yes

Damage Request # 1307014456 **Start Date**

Pictures Taken By jeffery sellers **Date** 07/01/2013 22:30
Photography Type Digital **Frame #**

Investigator Emp. # 136464 **Investigator Name** jefferey sellers
Based on your investigation, is further investigation needed? No

Fact Based Investigation Customer Information

Facility Description Low Profile **Facility ID** Gas Service
Locator Name & EMP # - **Locator Not Known** Yes

Investigation Findings

No Locate Req. By Contractor
Other Notes

Investigation Methods

Visual, Facility Exposed At Time Of Investigation

Investigator Statement/Causal Factors

no locate ticket called in

Names of Utility Representatives Contacted or on Site and Statement

n/a

Names of Excavator's Representatives Contacted or on Site and Statement

n/a

Other individuals on site

n/a

Were any markings visible on the damage site upon arrival? No

Were any other indicators of facility present in the area? Yes

Was the excavation within the tolerance zone of marks? No

Extent of facility damage cut svc line

Replacement Footage

n/a

Was contractor assistance required? If yes, who?

No

What contractor equipment was used?

unk

Is the facility shown on the utility records?

No

If yes, list record numbers

nipsco



Property of United States Infrastructure Corporation
Photo taken on 7/1/2013 10:25:51 PM



INFORMATION REQUEST

Slate Form 54909 (R / 3-13)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 5038

Date of Damage (month, day, year): 07/01/2013

Location of Damage:

Address (number and street): 3695 W 900 N

City, State and ZIP Code: Wheatfield, IN 46392

Nearest Intersection: 400 W 900 N

Excavator Information:

Business Name: Homeowner

Responsible Party Personal Name: Jason Vander Woude

Title (if any): Homeowner

Address (number and street): 3695 W 900 N

City, State and ZIP Code: Demotte, IN 46392

Preferred Telephone Number (area code): 2199562924

Email Address: jjvwood@hotmail.com

Utility Information:

Utility Name: Nipsco

Contact Person: _____

Title (if any): _____

Cause of Damage Information

Type of Equipment (*select one*):

Type of Work Performed (*select one*):

Repair Cost: \$ unknown

Did a leak result from damage: Yes No

Was there ignition: Yes No

Excavator Notify 911 due to leak: Yes No

Excavator Notify 811 upon damage: Yes No

Excavator Notify Utility upon Damage: Yes No

Locate Information

Excavator Request Locate: Yes No

Indiana 811 Locate Ticket Number: _____

Locate Marks Visible: Yes No

Locate Marks Correct: Yes No

Excavator "White Lined": Yes No

Was Locate Provided within Two (2) Working Days: Yes No

Utility Employees On-site during Excavation: Yes No

Incident Information:

Fire Department Response: Yes No

Police Department Response: Yes No

Ambulance Response: Yes No

Additional Information / Comments

I am the home owner and I was putting in underground drainage for my gutters and they had just marked the lines a few weeks prior so I thought I knew where they were at. I stopped the gas from leaking as soon as the line was cut, called NIPSCO and they advised calling to call 811, they all came out and took care of the repair.

Printed Name: Jason Vander Woude

Signature: _____ Date (month, day, year): 08/21/2013

**If submitting this form electronically, typing your name in the signature box will act as an electronic signature.*

Please return completed form to:

PipelineDamageCase@urc.in.gov

Or mail to:

**Indiana Utility Regulatory Commission
Pipeline Safety Division - Case Number _____
101 West Washington Street, 1500E
Indianapolis, IN 46204**

**Or fax to:
317-233-2410**