STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

http://www.in.gov/iurc
Office: (317) 232-2701
Facsimile: (317) 232-6758

Pipeline Safety Division Investigation Report

Investigation regarding: Brittany Padget

UPPAC Database Record ID: 5032

Report Date: 11/18/2013 Investigator: Mike Orr

Damage Date: 6/29/2013 3:01:43 PM Damage Address: 2533 Westbrook Dr, Wayne, Allen

The Parties

Excavator: **Brittany Padget**

Address: 2533 Westbrook Dr, Fort Wayne, In 46805

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas Facility Function: Service/Drop

Type of Equipment: Hand Tools Type of Work Performed: Landscaping

Damage Impact

Product Release: Yes Ignition: No

Service Interruption: True Number of Customers Affected: 1

Injuries: 0 Fatalities: 0 Repair Cost (if known): $

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No Indiana 811 Ticket Number: Original Start Date:

Locate Instructions: LOCATE FRONT OF PROPERTY

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator/occupant struck and damaged an underground natural gas service while performing landscaping work.

Findings: Reported by Indiana 811; excavator/occupant did not respond to initial notice mailed 10/3/2013. The excavator/occupant failed to provide notice of excavation to the association (IN811) excavating in excess of 12 inches in depth.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.

150 West Market Street, Suite 600
Indianapolis, IN 46204

August 26, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 5032
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 5032

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 6/29/2013

Event Location: 2533 WESTBROOK DR

City: WAYNE

Facility Owner: NIPSCO

Excavator: BRITTANY PADGET

Other Party: N/A

Pipeline Division Case No. 5032

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit") Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 5032	
Date of Event	6/29/2013
Event Location	2533 WESTBROOK DR
Event City	WAYNE
Facility Owner	NIPSCO
Excavator	BRITTANY PADGET
Date of IURC Information Request	July 26, 2013
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	
RESPONSIBLE PARTY PERSONAL NAME	Justin Grant
TITLE (IF ANY)	
ADDRESS	2533 Westbrook Drive
CITY/ STATE/ZIP	Fort Wayne / IN / 46805
PREFERRED TELEPHONE	574-370-5070
CELL PHONE TELEPHONE	574-370-7381
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	2533 Westbrook Drive
CITY/STATE/ZIP	Fort Wayne / IN /
NEAREST INTERSECTION	
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) ($)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scrapper	
Hand Tools	X
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	X
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	Yes - 1306290345
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	No

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	No
LOCATE MARKS CORRECT (YES/NO)	
EXCAVATOR "WHITE LINED" (YES/NO)	No
MAPS USED TO MARK FACILITIES (YES/NO)	No
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	Yes
POLICE DEPARTMENT RESPONSE (YES/NO	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
No notification made to the one-call center. NIPSCO Emergency Repair Ticket Number: N/A	

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

**** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES ****

REPORTING OPERATING AREA FORT WAYNE **MAXIMO WO #** _____

OPERATING AREA CONTACT JASON OTTS **JOB ORDER #** 603429

TRACKING NUMBER 01820130629006 **LOCATE REF #** _____

Locate Performed By: _____

DATE AND TIME OF ACCIDENT 6/29/13 2013, 2:53 PM DATE OF REPORT 6/29/13

PLACE OF DAMAGE (INCLUDE CITY) 2533 WEST BROOK DR

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # _____ SIZE _____ YEAR INSTALLED _____ BROKEN YES ( ) NO ( )

OTHER (DESCRIBE) _____

GAS: SERVICE (✓) MAIN ( ) SIZE 5/8" MATERIAL: PLASTIC (✓) STEEL ( ) METER ( ) REG STATION ( ) STUB ( )

OTHER (DESCRIBE) _____

DEPTH OF FACILITY (inches) 20" PRESSURE (PSI) ~40 Lbs.

RELEASE OF GAS: YES (✓) NO ( ) IGNITION OF GAS: YES ( ) NO (✓) EVACUATION REQUIRED: YES ( ) # _____ NO (✓)

INTERRUPTION OF SERVICE: YES (✓) NO ( ) NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 14:53 TIME SHUT OFF 14:53 TIME RESTORED 16:30

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 1/16 NICK

LOCATE MARKS ON SITE: YES ( ) DISTANCE BETWEEN FACILITY AND LOCATE MARKS _____ NO (✓)

HOW LOCATED: PAINT ( ) FLAGS ( ) BOTH ( ) WHITE LINED ( )

PARTY THAT CAUSED DAMAGES (NAME) HOME & LUMBER

ADDRESS OF PARTY (INCLUDE CITY) ↑

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE _____

WITNESS NAME AND ADRESS J. MANTE, JOHN GRUCKER (NIPSCO)

WITNESS REMARKS _____

AGENCIES NOTIFIED / ONSITE: POLICE ( ) AGENCY _____ REPORT # _____

FIRE (✓) AGENCY FWFD REPORT # _____

OTHER ( ) _____ Any Injuries? ( ) YES # _____ (✓) NO

PHOTOS TAKEN: YES ( ) NO (✓) TAKEN BY: _____ (ATTACH PHOTOS TO REPORT)

MEDIA ON SITE YES ( ) NO (✓)

WORK IN PROGRESS WHEN FACILITY DAMAGED – CHECK APPROPRIATE CHOICE BELOW

( ) AGRIGULTURE/FARMING	( ) CABLE TV	( ) CURB/SIDEWALK	( ) TELECOMMUNICATIONS
( ) BLDG CONSTRUCTION	( ) DEMOLITION	( ) DRAINAGE	( ) WATER
( ) DRIVEWAY	( ) ELECTRIC	( ) SURVEYING	( ) DRAINS/CULVERTS
( ) FENCING	( ) GRADING	( ) IRRIGATION	( ) MOWING
(✓) LANDSCAPING	( ) PIPELINE	( ) MILLING	( ) OTHER _____
( ) POLE/SIGN POST	( ) ROAD WORK	( ) SEWER	

TYPE OF EQUPMENT USED – CHECK APPROPRIATE CHOICE BELOW

( ) AUGER	(✓) HAND TOOLS	( ) BACKHOE/TRACKHOE
( ) MILLING EQUIPMENT	( ) PROBING DEVICE	( ) BORING / DRILLING
( ) EXPLOSIVES	( ) TRENCHER	( ) FARM EQUIPMENT
( ) VACCUUM EQUIPMENT	( ) GRADER	( ) OTHER

REASON DAMAGE OCCURRED-- CHECK APPROPRIATE CHOICE BELOW

(✓) AUTOMOTIVE ACCIDENT	( ) EXCAVATING BEFORE LOCATES DUE	( ) CARELESS MACHINE OPERATOR
(✓) NO NOTIFICATION	( ) MARKS DISTURBED	( ) STUB ( ) OTHER _____

- **SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM**

COMMENTS : VERY SMALL NICK IN SERVICE HIT WITH POST.

PERSON PREPARING REPORT JAMIE MANTE

FIELD SUPERVISOR JASON OTTS

FIELD MANAGER JASON HAUER

- **ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY**
- **COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION**

SKETCH: - Show position of all pertinent information

FOR OFFICE USE ONLY:

• DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE	YES	NO
• NO IN 811 LOCATE CALLED IN	YES	NO
• DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE	YES	NO
• EXPIRED LOCATE	YES	NO
• WAS WHITE LINING INDICATED ON LOCATE REQUEST	YES	NO

COMPLETED BY: _____ DATE: _____

Facility: Distribution Lines; Folder: On-Hold folder; Assigned To: N/A

NIPSCO 00138 IUPPSa 06/29/2013 15:01:45 1306290345-00A EMER DAMG STRT

DAMAGE SEE REMARKS

Ticket : 1306290345 Date: 06/29/2013 Time: 14:56 Oper: MPLUMMER Chan:040

State: IN Cnty: ALLEN Twp: WAYNE
Cityname: FORT WAYNE Inside: Y Near: N
Subdivision:

Address : 2533
Street : WESTBROOK DR
Cross 1 : STATE BLVD Within 1/4 mile: Y
Location: LOCATE FRONT OF PROPERTY
:
Grids : 4105A8508B 4105A8508C 4106D8508B 4106D8508C
Boundary: n 41.102436 s 41.097594 w -85.143923 e -85.139517

Work type : RETAIN WALL
Done for : BRITTANY PADGET
Start date: 06/29/2013 Time: 14:58 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : UNKNOWN Depth: 1 FOOT

Company : BRITTANY PADGET Type: OTHR
Co addr : 2533 WESTBROOK DR
City : FORT WAYNE State: IN Zip: 46805
Caller : BRITTANY PADGET Phone: (574)370-5070
Contact : JUSTIN GRANT CELL Phone:
BestTime:
Mobile : (574)370-7381

Remarks : All tickets are taken and processed on Eastern Daylight Time
HIT NIPSCO GAS LINE GAS NOT BLOWING HIT LINE FRONT OF PROPERTY NEAR SIDEWALK
UNKNOWN COLOR SIZE OF LINE CREW IS ON SITE NIPSCO AND 911 HAS BEEN CALL
NO PREV TICKET
Will you be white-lining the dig site area? NO
:

Submitted date: 06/29/2013 Time: 14:56
Members: AEPIN CC FW ID4866 ID6794 ID7053 ID8000 NIPSCO SM

Fact Based Investigation Report

Notification ID 01820130629006
Damage Date 06/29/2013 15:01
Notified By BRITTANY PADGET ()
Damage Address 2533 WESTBROOK DR
FORT WAYNE, IN
District Northern Indiana
Notification Date 06/29/2013 15:05

Damaged Customer NIPSCO

Investigation Date From 06/29/2013 00:05:00 **To** 06/29/2013 00:10:00

Excavator Involved Homeowner
Type of Excavation retaining wall

Orig. Locate Request **Start Date**
Type of Ticket **Locate Req. Info N/A** Yes

Damage Request # 1306290345 **Start Date**

Pictures Taken By tim warner **Date** 06/29/2013 00:05
Photography Type Digital **Frame #**

Investigator Emp. # 136335 **Investigator Name** tim warner
Based on your investigation, is further investigation needed? No

Fact Based Investigation Customer Information
Facility Description Low Profile **Facility ID** Gas Service
Locator Name & EMP # - **Locator Not Known** Yes

Investigation Findings
No Locate Req. By Contractor
Other Notes

Investigation Methods
Visual, Facility Exposed At Time Of Investigation

Investigator Statement/Causal Factors
no previous locate ticket called in for work
Names of Utility Representatives Contacted or on Site and Statement
n/a
Names of Excavator's Representatives Contacted or on Site and Statement
n/a
Other individuals on site
n/a

Were any markings visible on the damage site upon arrival? No
Were any other indicators of facility present in the area? Yes
Was the excavation within the tolerence zone of marks? No
Extent of facility damage cut svc line

Replacement Footage	unk
Was contractor assistance required? If yes, who?	No
What contractor equipment was used?	shovel
Is the facility shown on the utility records?	No
If yes, list record numbers	nipsco

Property of United States Infrastructure Corporation
Photo taken on 6/29/2013 3:51:38 PM

INFORMATION REQUEST
State Form 54909 (R / 3-13)
INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 5032

Date of Damage *(month, day, year)*: 6/29/2013

Location of Damage:

Address (*number and street*): 2533 Westbrook Dr.

City, State and ZIP Code: Ft Wayne IN

Nearest Intersection: Lima + Grove

Excavator Information:

Business Name:

Responsible Party Personal Name:

Title (*if any*):

Address (*number and street*):

City, State and ZIP Code:

Preferred Telephone Number (area code):

Email Address:

Utility Information:

Utility Name:

Contact Person:

Title (*if any*):

Nov 07 13 12:54p Custom Wood Products (574) 522-3303 p.1

Cause of Damage Information

Type of Equipment *(select one)*: Post Hole Digger

Type of Work Performed *(select one)*: Retaining wall

Repair Cost: $ 364.00

Did a leak result from damage: ☒ Yes ☐ No

Was there ignition: ☐ Yes ☒ No

Excavator Notify 911 due to leak: ☒ Yes ☐ No

Excavator Notify 811 upon damage: ☒ Yes ☐ No

Excavator Notify Utility upon Damage: ☒ Yes ☐ No

Locate Information

Excavator Request Locate: ☐ Yes ☒ No

Indiana 811 Locate Ticket Number: _____

Locate Marks Visible: ☐ Yes ☐ No

Locate Marks Correct: ☐ Yes ☐ No

Excavator "White Lined": ☐ Yes ☐ No

Was Locate Provided within Two (2) Working Days: ☐ Yes ☐ No

Utility Employees On-site during Excavation: ☐ Yes ☒ No

Incident Information:

Fire Department Response: ☒ Yes ☐ No

Police Department Response: ☐ Yes ☐ No

Ambulance Response: ☐ Yes ☐ No

Additional Information / Comments

To start I just want to say How sorry I am, I do alot of little jobs my self, and always call 811, we desided to do this wall at last minute, my dad came and helped me, with the Height of area digging versus street level we didn't thing we would have any problem. as you can see from the pictures, we use a 4x4 cut in to 4' for the post. witch couldn't come down to street level. with the gas Line 18" under street level, didn't think we would have any concern (we were wrong) I learned a Big lesson over all ~~of~~ this, along with a cost of 364.00

I'm very sorry and it will never happen again.

Printed Name: Justin Grant

Signature: [signature] Date *(month, day, year)*: 11/4/2013

**If submitting this form electronically, typing your name in the signature box will act as an electronic signature.*

Please return completed form to:

PipelineDamageCase@urc.in.gov

Or mail to:

Indiana Utility Regulatory Commission
Pipeline Safety Division - Case Number 50332
101 West Washington Street, 1500E
Indianapolis, IN 46204

Or fax to:
317-233-2410

I'm just a young homeowner learning a valuable lesson

Thank you
[signature]

Nov 07 13 12:55p Custom Wood Products (574) 522-3303 p.3

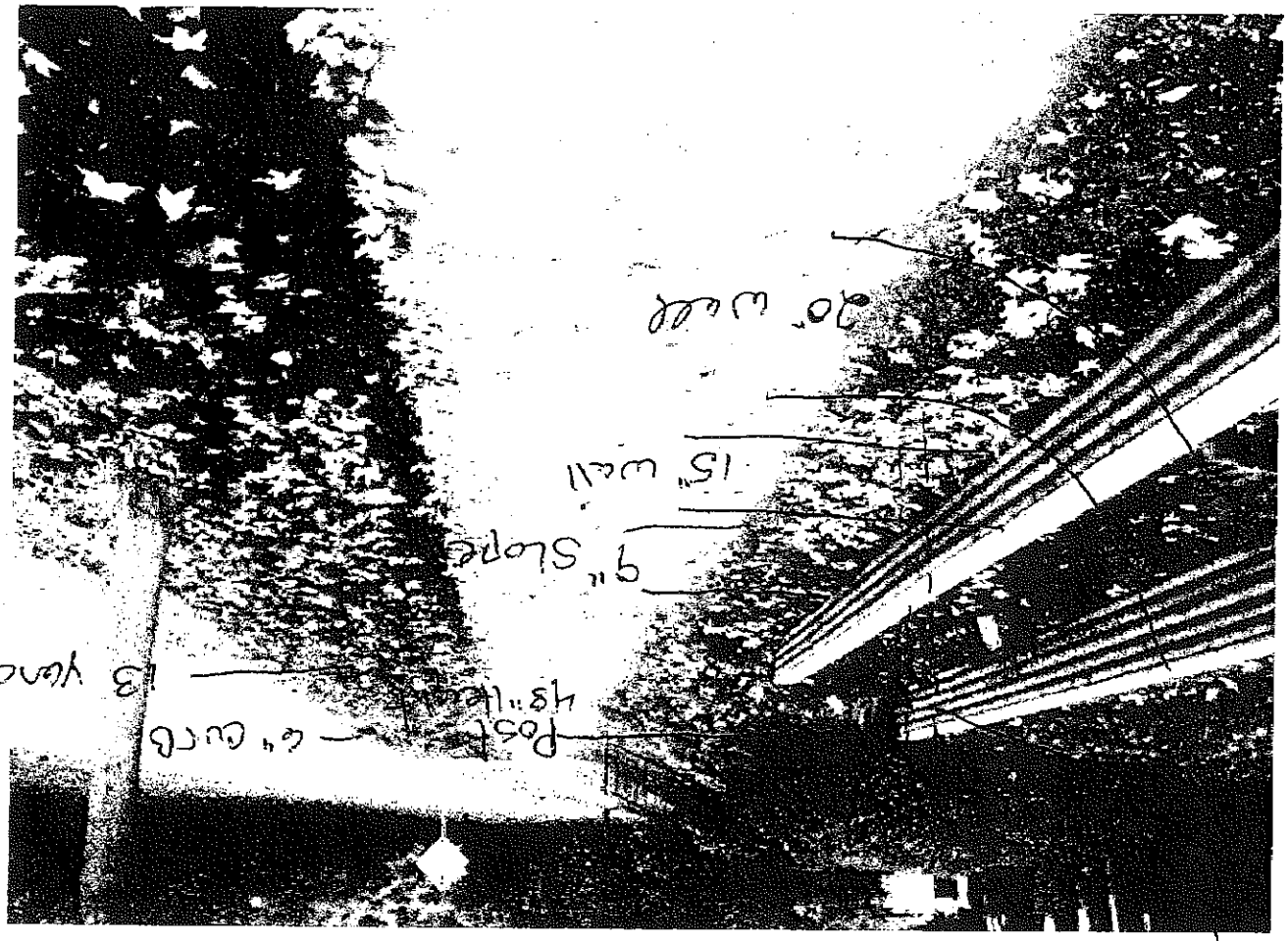
TOOK A 4X4X8 Cut into = 48"
Gave me 20" showing
" " 15" 1st level
" " 9" to Sidewalk
" " 4" Thick Sidewalk
48"

— 63" above street Level

I Thought my 48" Post would End at Bottom Side of Sidewalk. Leaving 13" Hard slope and 6" curb height and street thickness (10")? Gas Line 29" Behaw my Post.

Gas Line Curved up and was app. 3-4" under sidewalk and then Curved up again

Gas Line should Be 18" Below Sidewalk



Left Gas Line 49" Deep
with a 48" post.

20" wall
15" wall
9" Slope to Sidewalk
4" Thickness of Sidewalk
48"