## SULLIVAN-VIGO RURAL WATER CORP.

## PO Box 52, Pimento, Indiana 47866

(812) 299-8909
(812) 299-3589 FAX


May 11, 2017
Via Email and US Mail

Received: May 11, 2017
IURC 30-Day Filing No.: 50055
Indiana Utility Regulatory Commission

Secretary of the Commission
Indiana Utility Regulatory Commission
101 W Washington St
Suite 1500 E
Indianapolis, IN 46204
RE: Sullivan-Vigo Rural Water Corp. 30 Day Filing Pursuant to 170 IAC 1-6-5.
To Whom It May Concern:
Pursuant to 170 IAC 1-6-5 please find enclosed the following 30 Day Filing by Sullivan-Vigo Rural Water Corp. This Rate increase request is due to our water supplier Indiana American Water recent rate increase.

The person at Sullivan-Vigo Rural Water Corp to be contacted regarding this file is:
Laine Auler
812-299-8909 Email:sullivanvigowater@yahoo.com
PO Box 52, Pimento, IN 47866
Enclosed you will find the following:

- 30 day filing water tracker form
- Indiana American Water Bills
- Sullivan Vigo Rural Water monthly summary of billed amount
- Proposed Tariff
- Resolution
- Public Notification sent to Tribune star on 5/10/17
- Indiana American Water letter explaining billing error on account \#1010210007070203

Thank you,

Laine Auler
Office Manager

## VERIFIED STATEMENT IN SUPPORT OF TARIFF CHANGE

## TO THE INDIANA UTILITY REGULATORY COMMISSION

1. Sullivan-Vigo Rural Water Corp. under and pursuant to Indiana code chapter 8-1-2, as amended, hereby file with the Indiana Utility Regulatory Commission, an increase in its schedule of rates for water sold in the amount of $\$ .03$ per 1,000 gals.
2. The accompanying tariff changes are based solely upon the changes in the cost of water purchased by this utility computed in accordance with 170 IAC 6-5.
3. All of the matters and facts stated herin and in the attached exhibits are true and correct. The rate changes shall take effect for the next practical consumption period following final approval by the commision.


STATE OF INDIANA )
COUNTY OF Vigo SS:

Franklin Rush路 said County and State, this _11 $11^{\text {th }}$ day of May_, 2019, who after having been duly sworn according to law, stated that he/she is an officer of
Sullivan -Vigo Rural Water Corp; that he/she has read the matters and facts stated above and in all exhibits attached hereto and that the same are true; and that he/she is duly authorized to execute this instrument for and on behalf of Applicant herein.


My Commission expires: $\quad 9 / 24 / 2021$


## COMPUTATION OF CHANGE IN COST OF WHOLESALE WATER PURCHASED

Company Name: Sullivan Vigo Rural Water Corp
Address: P O Box 52, Pimento, IN 47866

Name of Wholesale Water Supplier(s): Indiana American Water
Effective Date of Rate/Supplier Change: March 22, 2017
Based Upon Water Purchased for Twelve Months Ended: April 2017

| Supplier's Rates |  |  | Annual Cost of Wholesale Water Purchased |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $(1)$ | $(2)$ | $(3)$ | $(4)$ | $(5)$ | $(6)$ |
|  |  |  | Purchased Water | At Rates Effective |  |
| Rate Component | Immediately |  |  | 1,000 gals. or 100 | Immediately Prior to |
| Prior to Change | Changed Rate | cu. ft. | Change | At Changed Rate |  |

## Service Charge:

| Meter Size: $1 " \& 4 "$ | $\$$ | 280.43 | $\$$ | 293.22 | $\$$ | 3,365 | $\$$ | 3,519 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Meter Size: $2-4 "$ | $\$$ | 492.29 | $\$$ | 514.75 | $\$$ | 5,907 | $\$$ | 6,177 |
| Volume Charge: |  |  |  |  |  |  |  |  |


| First | 300,000 |  |  |  |  |  | \$ | - | \$ | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Next |  | \$ | 0.29 | \$ | 0.30 | 38,056 | \$ | 10,855 | \$ | 11,572 |
| Next |  | \$ | - | \$ | - | - | \$ | - | \$ | - |
| Next |  | \$ | - | \$ | - | - | \$ | - | \$ | - |
| Next |  | \$ | - | \$ | - | - | \$ | - | \$ | - |
| Next |  | \$ | - | \$ | - | - | \$ | - | \$ | - |
| All Over | 300,000 | \$ | - |  |  | - | \$ | - | \$ | - |
| Totals |  |  |  |  |  | 38,056 | \$ | 20,128 | \$ | 21,267 |


| COMPUTATION OF WATER TRACKING FACTOR |  |  |  |
| :---: | :---: | :---: | :---: |
| 1. Cost of Purchases from Exhibit 3, Column 6 | New Costs | \$ | 21,267 |
| 2. Cost of Purchases from Exhibit 3, Column 5 | Prior Costs | \$ | 20,128 |
| 3. Increase Purchased Water Costs: (1) - (2) <br> 4. Increase in Utility Receipts Tax and Other Si Charges @ \% (See footnote A) | Revenue B | \$ | 1,139 |
| 5. Increased Revenue Requirements: (3) + (4) <br> 6. Total Metered Water Sold: (in 1,000 Gals. or From Exhibit 2, Column (3) |  | \$ | 1,139 33,310 |
| Tracking Factor: (5) $\div$ (6) |  |  | 0.03 |

A - Utility Receipts Tax only applies to municipal and investor-owned water utilities.

# LEGAL NOTICE OF FILING FOR A CHANGE IN WATER RATES BY SULLIVAN-VIGO RURAL WATER C 

Notice is hereby given that on May 11th, 2017, Sullivan-Vigo Rural Water Corp., under and pursuant to the Public Service Commission Act, as amended, has filed with the Indiana Utility Regulatory Commission an increase in the schedule of rates and charges for water sold by its water utility in the amount of a $\$ .03$ per 1,000 gals. wholesale water cost tracker.

The changes in the schedule of rates and charges submitted to the Commission are based solely upon the change in the cost of water purchased by this utility from Indiana American Water. The rate charges shall apply for the next practical consumption period following final approval by the Commission in accordance with IC § 8-1-2-42.

This is a wholesale water cost tracker that is applicable to all class of customers. Objections can be made to the Secretary of the Commission: IURC, 101 W. Washington St., Ste. 1500E, Indianapolis, IN 46204 and the Office of Utility Consumer Counselor (OUCC): OUCC, 115 W. Washington St., Ste. 1500S, Indianapolis, IN 46204 or at 1-888-441-2494.

Sullivan-Vigo Rural Water Corp.
FOR ITS WATER UTILITY


# Sullivan Vigo Rural Water Corporation 

P O Box 52
Pimento, Indiana 47866

## Schedule of Water Rates and Charges

(Pursuant to IURC Order in Cause No. 42599, Dated June 23, 2004)
(A) Metered User Block Schedule

For use of and service rendered by the waterworks system, based upon the use of water supplied by said waterworks system.

| Monthly Water Usage | Rate Per |  |
| :--- | :--- | :--- |
| First 10,000 gallons | $\underline{1,000 \text { Gallons }}$ | $\$ 13.08$ |
| Next 20,000 gallons | $\$ 11.68$ |  |
| Over 30,000 gallons | $\$ 8.18$ |  |

(1) Subject to minimum consumption schedule set forth in section (C).
(*) Subject to water tracker rate shown in Appendix A

## (B) Service Charge

In addition to the metered block rate or applicable minimum consumption schedule, each user shall pay a monthly service charge in accordance with the following applicable size meter installed.

| Meter Size | Per Month |
| :--- | :--- |
| $5 / 8$ inch | $\$ 5.65$ |
| $3 / 4$ inch | $\$ 6.15$ |
| 1 inch | $\$ 7.60$ |
| $1 / 2$ inch | $\$ 9.55$ |
| 2 inch | $\$ 14.85$ |
| 3 inch | $\$ 54.10$ |
| 4 inch | $\$ 68.60$ |
| 6 inch | $\$ 102.50$ |

(2) Subject to minimum consumption schedule set forth in section (C).
(C) Minimum Consumption Schedule

Each user shall pay a minimum consumption charge in accordance with the following applicable size of meter installed, for which the user will be entitled to the quantity of water set out in the above schedule or rates.

| Meter Size | Gallons <br> $5 / 8$ inch | Allowed |
| :--- | :--- | :--- |
| $3 / 4$ inch | 2,840 |  |
| 1 inch | 4,260 | $\$ 42.80$ |
| $11 / 2$ inch | 7,100 | $\$ 61.87$ |
| 2 inch | 14,200 | $\$ 100.46$ |
| 3 inch | 22,720 | $\$ 189.40$ |
| 4 inch | 42,600 | $\$ 319.69$ |
| 6 inch | 71,000 | $\$ 454.26$ |
|  | 142,000 | $\$ 656.20$ |
|  |  | $\$ 1,158.70$ |

(*) Subject to water tracker rate shown in Appendix A

# Sullivan Vigo Rural Water Corporation 

## P O Box 52

Pimento, Indiana 47866

## Schedule of Water Rates and Charges

(Pursuant to IURC Order in Cause No. 42599, Dated June 23, 2004)
(D) Tap Charge (3)

| 5/8-3/4 inch meters | $\$ 995.00(3)$ |
| :--- | :--- |
| Larger Meters | Actual Cost (3) (4) |
| (3) If boring under a roadway in necessary to complete the tap, |  |
| then the customer will be charged $\$ 775.00$ in addition to the tap. | $\$ 775.00$ |
| (4) But not less than the charge for the $5 / 8-3 / 4$ inch meter. |  |

(E) Membership Fee

A membership of $\$ 50.00$ for all users including rental customers
$\$ 50.00$
shall be paid in addition to the above charges, upon application
for membership in the Corporation. The membership is
non-refundable and shall be transferable only upon the books
of the Corporation's Secretary. The membership fee is
transferable for rental customers when service is interrupted
for no longer than one year.
(F) Retum Funds Charge (NSF)
$\$ 20.00$
(G) Recomnection Charge
$\$ 30.00$
(H) Deferred Payment and Collection Charge

First $\$ 3.00$ of Delinquency
$10 \%$
Excess of $\$ 3.00$
3\%

# Sullivan Vigo Rural Water Corporation 

P O Box 52<br>Pimento, Indiana 47866

## Schedule of Water Rates and Charges

(Pursuant to IURC Order in Cause No. 42599, Dated June 23, 2004)

## Appendix A

Water Tracking Adjustment - The water tracking factor set forth in this schedule is applicable where clearly denoted on other rate schedules and shall be occasioned solely by changes in the wholesale cost of water, in accordance with 170 IAC 6-5-1.
(1) Inclusive of the following separate tracking factors:
$\$ .81$ per 1,000 gallons approved per conference minutes on July 26, 2006.
$\$ .77$ per 1,000 gallons approved per conference minutes on November 21, 2012.
\$ . 16 per 1,000 gallons approved per conference minutes on July 8, 2015 .
$\$ .10$ per 1,000 gallons approved per conference minutes July 20, 2016.
$\$ .04$ per 1,000 gallons approved per conference minutes

# Sullivan Vigo Rural Water Corporation 

P O Box 52
Pimento, Indiana 47866

## Schedule of Water Rates and Charges

## (Pursuant to IURC Order in Cause No. 42599, Dated June 23, 2004)

## Appendix A

Water Tracking Adjustment - The water tracking factor set forth in this schedule is applicable where clearly denoted on other rate schedules and shall be occasioned solely by changes in the wholesale cost of water, in accordance with 170 IAC 6-5-1.
(1) Inclusive of the following separate tracking factors:
$\$ .81$ per 1,000 gallons approved per conference minutes on July $26,2006$.
$\$ .77$ per 1,000 gallons approved per conference minutes on November 21, 2012.
\$.16 per 1,000 gallons approved per conference minutes on July 8, 2015.
$\$ .10$ per 1,000 gallons approved per conference minutes

## APPROVED BY

## Billing Edit List Summary

## Sullivan-Vigo Rural Water Corp

From: 04/27/2017 Through: 04/27/2017 REGULAR AND FINAL BILLS Sorted by: Name

| Water | Minimums | 798.00 | Allowances | 798.00 | Apartments | 798.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Water2 | Minimums | 2.00 | Allowances | 2.00 | Apartments | 2.00 |
| Overpayment | Minimums | 798.00 | Allowances | 798.00 | Apartments | 798.00 |
|  |  | 1598.00 |  | 1598.00 |  | 1598.00 |
| Water | Billed Usage | 2321230. GAL | Actual Usage | 2321180. GAL |  |  |
| Water2 | Billed Usage | 0. GAL | Actual Usage | 50. GAL |  |  |
| Overpayment | Billed Usage | 0. GAL | Actual Usage | 0. GAL |  |  |
|  |  |  |  |  | - |  |
| Water | \# of Bills | 798.00 |  |  |  |  |
| Water2 | \# of Bills | 2.00 |  |  |  |  |
| Overpayment | \# of Bills | 788.00 |  |  |  |  |

Total Bills to Print :
799

## Billing Edit List Summary

Sullivan-Vigo Rural Water Corp

## From: 03/29/2017 Through: 03/29/2017

REGULAR AND FINAL BILLS
Sorted by: Name

| Water | Minimums | 797.00 | Allowances | 797.00 | Apartments | 797.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Water2 | Minimums | 2.00 | Allowances | 2.00 | Apartments | 2.00 |
| Overpayment | Minimums | 797.00 | Allowances | 797.00 | Apartments | 797.00 |
|  |  | 1596.00 |  | 1596.00 |  | 1596.00 |


| Water | Billed Usage |
| :--- | :--- |
| Water2 | Billed Usage |
| Overpayment | Billed Usage |

2492520. GAL

Actual Usage
2492520. GAL
0. GAL

Actual Usage
0. GAL

Actual Usage
0. GAL

| Water | \# of Bills | 797.00 |
| :--- | :--- | ---: |
| Water2 | \# of Bills | 2.00 |
| Overpayment | \# of Bills | 788.00 |

## Billing Edit List Summary

## Sullivan-Vigo Rural Water Corp

## From: 02/27/2017 Through: 02/27/2017

REGULAR AND FINAL BILLS
Sorted by: Name

| Water | Minimums | 799.00 | Allowances | 799.00 | Apartments | 799.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Water2 | Minimums | 2.00 | Allowances | 2.00 | Apartments | 2.00 |
| Overpayment | Minimums | 799.00 | Allowances | 799.00 | Apartments | 799.00 |
|  |  | 1600.00 |  | 1600.00 |  | 1600.00 |
| Water | Billed Usage | 2773430. GAL | Actual Usage | 2773430. GAL |  |  |
| Water2 | Billed Usage | 0. GAL | Actual Usage | 0. GAL |  |  |
| Overpayment | Billed Usage | 0. GAL | Actual Usage | 0. GAL |  |  |
| Water | \# of Bills | 799.00 |  |  |  |  |
| Water2 | \# of Bills | 2.00 |  |  |  |  |
| Overpayment | \# of Bills | 790.00 |  |  |  |  |

## Billing Edit List Summary

## Sullivan-Vigo Rural Water Corp

From: 01/30/2017 Through: 01/30/2017
REGULAR AND FINAL BILLS
Sorted by: Name

| Water | Minimums | 799.00 | Allowances | 799.00 | Apartments | 799.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Water2 | Minimums | 2.00 | Allowances | 2.00 | Apartments | 2.00 |
| Overpayment | Minimums | 799.00 | Allowances | 799.00 | Apartments | 799.00 |
|  |  | 1600.00 |  | 1600.00 |  | 1600.00 |
| Water | Billed Usage | 2623600. GAL | Actual Usage | 2623600. GAL |  |  |
| Water2 | Billed Usage | 0. GAL | Actual Usage | 0. GAL |  |  |
| Overpayment | Billed Usage | 0. GAL | Actual Usage | 0. GAL |  |  |
| Water | \# of Bills | 799.00 |  |  |  |  |
| Water2 | \# of Bills | 2.00 |  |  |  |  |
| Overpayment | \# of Bills | 791.00 |  |  |  |  |

Total Bills to Print : 800


| Grand Totals | Actual Usage | Billed Usage |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| WATER | 2480330. | 2480540. | 0.00 | 21977.53 | 45811.26 | 1100 旦 | 8100 | (1)N08 60 | 1486.09 | 72384.69 |
| WATER2 | 210. | 0. | 0.00 | 0.00 | 0.00 | 11171 |  | 000 | 0.00 | 0.00 |
| OVERPAYME | 0. | 0. | 0.00 | -3451.40 | 0.00 | 11016 | 16 \% | 1441 16 | 0.00 | -3451.40 |
|  |  |  | 0.00 | 18526.13 | 45811.26 | 3109 KI | (1191) | 6-45130 | 1486.09 | 68933.29 |

Total Bill Count 803

## Billing Edit List Summary

## Sullivan-Vigo Rural Water Corp

From: 11/30/2016 Through: 11/30/2016
REGULAR AND FINAL BILLS
Sorted by: Name

| Water | Minimums | 810.00 | Allowances | 810.00 | Apartments | 810.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Water2 | Minimums | 2.00 | Allowances | 2.00 | Apartments | 2.00 |
| Overpayment | Minimums | 810.00 | Allowances | 810.00 | Apartments | 810.00 |
|  |  | 1622.00 |  | 1622.00 |  | 1622.00 |
| Water | Billed Usage | 3226490. GAL | Actual Usage | 3226420. GAL |  |  |
| Water2 | Billed Usage | 0. GAL | Actual Usage | 70. GAL |  |  |
| Overpayment | Billed Usage | 0. GAL | Actual Usage | 0. GAL |  |  |
| Water | \# of Bills | 810.00 |  |  |  |  |
| Water2 | \# of Bills | 2.00 |  |  |  |  |
| Overpayment | \# of Bills | 800.00 |  |  |  |  |

[^0]Billing Edit List Summary
Sullivan-Vigo Rural Water Corp
From: 10/27/2016 Through: 10/27/2016
REGULAR AND FINAL BILLS Sorted by: Name

| Water | Minimums | 810.00 | Allowances | 810.00 | Apartments | 810.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Water2 | Minimums | 2.00 | Allowances | 2.00 | Apartments | 2.00 |
| Overpayment | Minimums | 810.00 | Allowances | 810.00 | Apartments | 810.00 |
|  |  | 1622.00 |  | 1622.00 |  | 1622.00 |
| Water | Billed Usage | 2471600. GAL | Actual Usage | 2471570. GAL |  |  |
| Water2 | Billed Usage | 0. GAL | Actual Usage | 30. GAL |  |  |
| Overpayment | Billed Usage | 0. GAL | Actual Usage | 0. GAL |  |  |
| Water | \# of Bills | 810.00 |  |  |  |  |
| Water2 | \# of Bills | 2.00 |  |  |  |  |
| Overpayment | \# of Bills | 800.00 |  |  |  |  |

## Billing Edit List Summary

## Sullivan-Vigo Rural Water Corp

From: 09/29/2016 Through: 09/29/2016 REGULAR AND FINAL BILLS

Sorted by: Name

| Water | Minimums | 810.00 | Allowances | 810.00 | Apartments | 810.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Water2 | Minimums | 2.00 | Allowances | 2.00 | Apartments | 2.00 |
| Overpayment | Minimums | 795.00 | Allowances | 795.00 | Apartments | 795.00 |
|  |  | 1607.00 |  | 1607.00 |  | 1607.00 |
| Water | Billed Usage | 3437340. GAL | Actual Usage | 3437280. GAL |  |  |
| Water2 | Billed Usage | 0. GAL | Actual Usage | 60. GAL |  |  |
| Overpayment | Billed Usage | 0. GAL | Actual Usage | 0. GAL |  |  |
| Water | \# of Bills | 810.00 |  |  |  |  |
| Water2 | \# of Bills | 2.00 |  |  |  |  |
| Overpayment | \# of Bills | 795.00 |  |  |  |  |

Total Bills to Print : 811

## Billing Edit List Summary

## Sullivañ-Vigo Rural Water Corp

From: 08/31/2016 Through: 08/31/2016 REGULAR AND FINAL BILLS

Sorted by: Name


Billing Edit List Summary
Sullivan-Vigo Rural Water Corp
From: 07/28/2016 Through: 07/28/2016
REGULAR AND FINAL BILLS
Sorted by: Name

| Water | Minimums | 803.00 | Allowances | 803.00 | Apartments | 803.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Water2 | Minimums | 2.00 | Allowances | 2.00 | Apartments | 2.00 |
| Overpayment | Minimums | 803.00 | Allowances | 803.00 | Apartments | 803.00 |
|  |  | 1608.00 |  | 1608.00 |  | 1608.00 |
| Water | Billed Usage | 3215700. GAL | Actual Usage | 3215470. GAL |  |  |
| Water2 | Billed Usage | 0. GAL | Actual Usage | 230. GAL |  |  |
| Overpayment | Billed Usage | 0. GAL | Actual Usage | 0. GAL |  |  |
| Water | \# of Bills | 803.00 |  |  |  |  |
| Water2 | \# of Bills | 2.00 |  |  |  |  |
| Overpayment | \# of Bills | 792.00 |  |  |  |  |

- Billing Edit List Summary

Sullivan-Vigo Rural Water Corp
From: 06/30/2016 Through: 06/30/2016 REGULAR AND FINAL BILLS

Sorted by: Name

| Water | Minimums | 799.00 | Allowances | 799.00 | Apartments | 799.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Water2 | Minimums | 2.00 | Allowances | 2.00 | Apartments | 2.00 |
| Overpayment | Minimums | 799.00 | Allowances | 799.00 | Apartments | 799.00 |
|  |  | 1600.00 |  | 1600.00 |  | 1600.00 |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  | - |
| Water | Billed Usage | 3324400. GAL | Actual Usage | 3324270. GAL |  |  |
| Water2 | Billed Usage | 0. GAL | Actual Usage | 130. GAL |  |  |
| Overpayment | Billed Usage | 0. GAL | Actual Usage | 0. GAL |  |  |
| Water | \# of Bills | 799.00 |  |  |  |  |
| Water2 | \# of Bills | 2.00 |  |  |  |  |
| Overpayment | \# of Bills | 789.00 |  |  |  |  |

## Total Bills to Print :

| 1 - |  |  |
| :---: | :---: | :---: |
| $<$ |  | - |
| Water | Minimums | 788.00 |
| Water2 | Minimums | $2.00$ |
| Overpayment | Minimums | $788.00$ |
|  |  | 1578.00 |
| Water | Billed Usage | 2401550. GAL |
| Water2 | Billed Usage | 0. GAL |
| Overpayment | Billed Usage | 0. GAL |
| Water | \# of Bills | 788.00 |
| Water2 | \# of Bills | 2.00 |
| Overpayment | \# of Bills | 778.00 |

## Billing Edit List Summary <br> Sullivan-Vigo Rural Water Corp

From: 05/31/2016 Through: 05/31/2016
REGULAR AND FINAL BILLS
Sorted by: Name

|  |  |  |  |
| :--- | ---: | :--- | ---: |
| Allowances | 788.00 | Apartments | 788.00 |
| Allowances | 2.00 | Apartments | 2.00 |
| Allowances | 788.00 | Apartments | 788.00 |
|  | 1578.00 |  | 1578.00 |

# $\cdot|||1|$ <br> $021922+$ AB 0.400 21928/021928/02436652 01 ACUKD1 005 

SULLIVAN VIGO RURAL WATER CORP
POBOX 52
PIMENTO IN 47866-0052

For Service To:
Account Number: 1010-210007070401
Service Address: 2800 W Harlan Dr 4INMTR
Terre Haute, IN 47802-8983

Dear Sullivan Vigo Rural Water Corp,

Providing reliable, quality water and wastewater service to our customers is a top priority. This commitment includes timely and accurate biling. As a result, we are contacting you about an error that affected our ability to send your bill in a timely manner.

Recently, we experienced a system error that has prevented us from sending your billing statement as scheduled. These are isolated events and the issue has since been resolved. The good news is that your bill is on its way. This bill will be basedon meter readings taken from the meter at your property as of the scheduled read date.

We understand the financial impact that can result from not receiving your billing in a timely manner and want to assist by offering an extended time to pay, if needed. You will still have the normal number of days to make payment. Because your bill was delayed, you may be receiving your next bill before the due date of the delayed invoice has passed. There is no need for concern, your service will not be interrupted solely because of the delayed billing. Once you have received your invoice, please contact customer service at the number provided below if you are unable to pay the amount in full by in full by the due date and would like to discuss a payment agreement.

We sincerely apologize for any inconvenience this delayed billing has caused. We are taking steps to reduce the possibility of such an event occurring in the future. Thank you for your understanding.

Sincerely,
American Water Customer Service

For Service To: 1 S US HWY 41 4INMTRCheck this box for address changes and note new address on back.

| Account Number | $1010-210007070203$ |
| ---: | :--- |
| Due Date | May 30, 2017 |
| Total Due | $\$ 389.40$ |
| If Paid After Due Date | $\$ 692.75$ after 5/30/17 |

SULLIVAN VIGO RURAL WATER CORP P.O. BOX 52 PIMENTO, IN 47866-0052

INDIANA AMERICAN WATER
PO BOX 3027
MILWAUKEE, WI 53201-3027

BILLING PERIOD AND METER READINGS

- Billing date: May 10, 2017
- Due Date: May 30, 2017
- Billing period: Mar 18 to Apr 19 (33 Days)
- Next reading on or about: May 17, 2017
- Customer Type: SFR
- Meter Reading Measurement:

1 unit = 100 CF or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 31,715.20 CGL
- Same billing period 2016: 64,769.32 CGL

Billed Use Graph (100 gallons)


BILLING SUMMARY
For Service To: 1 S US HWY 41 4INMTR
For Account 1010-210007070203

| Prior Balance |  |
| :--- | ---: |
| - Balance from last bill | $8,079.39$ |
| Bayments as of May5. Thank you! | $-17,794.53$ |
| Cancelled Bill | $-9,715.14$ |
| Cancelled Bill Period $03 / 18 / 2017.04 / 19 / 2017$ |  |
| Reason: Rate Correctlon | $-9,715.14$ |
| Total Amount Cancelled | $-9,715.14$ |

Rebill (03/18/2017-04/19/2017)
Water Service

- Water Service Charge 482.88
- Water Usage Charge ( $\$ 0.28524000 \times 31,715.20) 9,046.44$

Other Charges

- Distrib System Improv Charge
- 03/18/17 to 03/21/17 (1,155.07 x 1.95\%) 22.52
- 03/22/17 to 04/19/17 ( $8,374.25 \times 6.60 \%$ ) 552.70
- Total Rebilled Charges (03/18/2017-04/19/2017) $\quad 10,104.54$

TOTAL CURRENT CHARGES
$10,104.54$
TOTAL AMOUNT DUE
\$389.40

Important messages from Indiana American Water

- Indiana American Water's Distribution System Improvement Charge (DSIC) rate was recently adjusted by the Indiana Utility Regulatory Commission to 6.60 percent and is reflected in your current bill. The DSIC allows the company to recover the costs of some system improvements outside a general rate case.
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## ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1
Mailing Address 2
City, State and Zip
Telephone Number ( )

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

## WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.
Online: Pay anytlme through our payment partner at amwater.com/ billpay. There is a $\$ 1.95$ vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.
Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A $\$ 1.95$ vendor service fee applies to all transactions.
Mail: Return your check or money order, along with the preaddressed payment stub, in the envelope provided with your bill.
In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-565-7292

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..


## MULTIPLE METERS SERVE THIS PROPERTY

Multiple meters serve this property. The below chart provides information on the current and prevlous meter readings, as well as the amount of water used.

| Meter No. | Size | Meter Type | From Date | To Date | Current Reading | Previous Read | Water Used |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 77043451 | $6{ }^{\prime \prime}$ | REGULAR | 03/18/2017 | 04/19/2017 | 182,114 CCF (Actual) | 177,042 CCF (Actual) | $\begin{aligned} & \text { 5,072 CCF } \\ & (3,793,856 \text { gallons }) \\ & \hline \end{aligned}$ |
| 77043453 | $6^{\prime \prime}$ | REGULAR | 03/18/2017 | 04/19/2017 | 157,478 CCF (Actual) | 153,229 CCF (Actual) | $\begin{aligned} & 4,249 \mathrm{CCF} \\ & (3,178,252 \text { gallons }) \end{aligned}$ |
| 77043450 | $6{ }^{\prime \prime}$ | DEDUCT | 03/18/2017 | 04/19/2017 | 69,331 CCF (Actual) | 66,549 CCF (Actual) | $\begin{aligned} & 2,782 \mathrm{CCF} \\ & (2,080,936 \text { gallons }) \end{aligned}$ |
| 77043452 | $6{ }^{\prime \prime}$ | DEDUCT | 03/18/2017 | 04/19/2017 | 451,800 CCF (Actual) | 449,501 CCF (Actual) | $\begin{aligned} & 2,299 \mathrm{CCF} \\ & (1,719,652 \text { gallons }) \\ & \hline \end{aligned}$ |

Total Water Consumption in CGL $=31715.2$ CGL
A = Actual Read
E = Estimated Read

## BILLING PERIOD AND METER READINGS

- Billing date: April 20, 2017
- Due Date: May 8, 2017
- Billing period: Mar 18 to Apr 19 (33 Days)
- Next reading on or about: May 17, 2017
- Customer Type: SFR
- Meter Reading Measurement:

1 unit $=100 \mathrm{CF}$ or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:

31,715.20 CGL

- Same billing period 2016: 64,769.32 CGL

Billed Use Graph (100 gallons)


## BILLING SUMMARY

For Service To: 1 S US HWY 41 4INMTR
For Account 1010-210007070203

## Pror Balance

- Balance from last bill 8,079.39
- Payments as of Apr4. Thank youl $\quad-8,079.39$

Balance Forward $\quad \mathbf{0 . 0 0}$
Current Water Service

- Water Service Charge 482.88
$\begin{array}{lll}\text { - Water Usage Charge }(\$ 0.28524000 \times 31,715.20) & 9,046.44 \\ \text { - Total Water Service Related Charges } & \mathbf{9 , 5 2 9 . 3 2}\end{array}$
Other Charges
- Distrib System Improv Charge $(9,529.32 \times 1.95 \%) \quad 185.82$
- Total Other Charges 185.82

TOTAL CURRENT CHARGES
9,71.5.14
TOTAL AMOUNT DUE
\$9,715.14
Pay your bill online: www.amwater.com/billpay
(f) Pay by eCheck wlthout a service fee: www.amwater.com/myh2o
(2) Pay by phone: 24-hours a day, every day at 1-855-748-6066

- Pay In person: Obtain a list of locations at www.amwater.com/myh2o


## Important messages from Indiana American Water

- Indiana American Water's Distribution System Improvement Charge (DSIC) rate was recently adjusted by the Indiana Utility Regulatory Commission to 6.60 percent and is reflected in your current bill. The DSIC allows the company to recover the costs of some system improvements outside a general rate case.
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## BILLING PERIOD AND METER READINGS

- Billing date: April 28, 2017
- Due Date: May 16, 2017
- Billing period: Mar 18 to Apr 19 (33 Days)
- Next reading on or about: May 17, 2017
- Customer Type: SFR
- Meter Reading Measurement:

1 unit $=100 \mathrm{CF}$ or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:
418.88 CGL
- Same billing period 2016:
321.64 CGL


## Billed Use Graph (100 gallons) <br> 

## BILLING SUMMARY

For Service To: 2800 W HARLAN DR 4INMTR
For Account 1010-210007070401

## Prlor Balance

- Balance from last bill 341.34
- Payments as of Apr4. Thank youl $-341,34$
$\begin{array}{ll}\text { Balance Forward } & \mathbf{0 . 0 0}\end{array}$
Current Water Service
- Water Service Charge 275.07
- Water Usage Charge $(\$ 0.28524000 \times 418.88) \quad 119.48$
- Total Water Service Related Charges $\quad 394.55$


## Other Charges

- Distrilb System Improv Charge
- 03/18/1.7 to 03/21/17 (47.83 x 1.95\%) 0.93
- $03 / 22 / 17$ to $04 . / 19 / 17(346.72 \times 6.60 \%)-22.88$
- Total Other Charges $\quad 23.81$

TOTAL CURRENT CHARGES
418.36

TOTAL AMOUNT DUE
\$418.36
Pay your bill onilne: www.amwater.com/bIllpay
(3) Pay by eCheck without a service fee: www.amwater.com/myh20

Pay by phone: 24 -hours a day, every day at 1-855-748-6066
Pay in person: Obtain a list of locations at www.amwater.com/myh2o

## Important messages from Indiana American Water

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BILLING PËRIOD AND METER READINGS

- Billing date: April 22, 2016
- Due Date: May 10, 2016
- Billing period: Mar 19 to Apr 18 (31 Days)
- Next reading on or about: May 17, 2016
- Customer Type: SFR
- Meter Reading Measurement: 1 unit $=100 \mathrm{CF}$ or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 27,952.76 CGL
- Same billing period 2015: 56,451.56 CGL

Billed Use Graph (100 gallons)


## BILLING SUMIMARY

For Service To: 1 S US HWY 41 4INMTR
For Account 1010-210007070203

## Prior Balance

- Balance from last bill 8,037.94
- Payments as of Apr5. Thank youl $-8,037.94$


## Balance Forward

 0.00
## Current Water Service

- Water Service Charge 482.88
- Water Usage Charge ( $\$ 0.28524000 \times 27,952.76) \quad \frac{7,973.25}{8,45613}$
- Total Water Service Related Charges


## 8,456.13

TOTAL CURRENT CHARGES 8,456.13

## TOTAL AMOUNT DUE

仿 Pay your bill online: www.amwater.com/billpay
隹 Pay by eCheck without a service fee: www.amwater.com/myh20
(1) Pay by phone: 24-hours a day, every day at 1-855-748-6066

- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Indiana American Water

## BILLIIVG REKIUU AND IVIEIEK KEADINGS

- Billing date: April 20, 2016
- Due Date: May 9, 2016
- Billing perisd: Mar 19 to Apr 18 (31 Days)
- Next reading on or about: May 17, 2016
- Customer Type: SFR
- Meter Reading"Measurement: 1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016:
- Same billing period 2015:

Billed Use Graph (100 gallons)


BILLING SUIVIVIARY
For Service To: 2800 W HARLAN DR 4INMTR
For Account 1010-210007070401
Prior Balance

- Balance from last bill 368.95
- Payments as of Apr5. Thank youl $-368.95$

| Balance Forward | 0.00 |
| :--- | :--- |

Current Water Service

- Water Service Charge 275.07
- Water Usage Charge (\$0.28524000 x 321.64) 91.74
- Total Water Service Related Charges $\quad 366.81$

TOTAL CURRENT CHARGES 366.81

TOTAL AMOUNT DUE
\$366.81
Pay your bill online: www.amwater.com/billpay
(手 Pay by eCheck without a service fee: www.amwater.com/myh2o
(D) Pay by phone: 24-hours a day, every day at 1-855-748-6066

- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Indiana American Water

GILLING P'EKIUD AND IVIEIEK HEADINGS

- Billing date: May 19, 2016
- Due Date: June 6, 2016
- Billing period: Apr 19 to May 17 (29 Days)
- Next readin̂g on or about: Jun 16, 2016
- Customer Type: SFR
- Meter Reading Measurement:

1 unit $=100 \mathrm{CF}$ or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016:
463.76 CGL 231.88 CGL


## BILLING SUMIMARY

For Service To: 2800 W HARLAN DR 4INMTR
For Account 1010-210007070401
Prior Balance

- Balance from last bill 366.81
- Payments as of May5. Thank youl -368.95
Balance Forward $\quad-2.14$
Current Water Service
- Water Service Charge 275.07
- Water Usage Charge $(\$ 0.28524000 \times 463.76) \quad 132.28$
- Total Water Service Related Charges $\quad 407.35$
Other Charges
$\begin{array}{ll}\text { - Distrib System Improv Charge }(196.66 \times 1.95 \%) & 3.83 \\ \text { - Total Other Charges }\end{array}$
TOTAL CURRENT CHARGES
411.18
TOTAL AMOUNT DUE
$\$ 409.04$
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\} Pay by eCheck without a servlce fee: www.amwater.com/myh2o
(D) Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh20


## Important messages from Indiana American Water

- Indiana American Water's Distribution System Improvement Charge (DSIC) rate was recently adjusted by the Indiana Utility Regulatory Commission to 1.95 percent and is reflected in your current bill. The DSIC allows the company to recover the costs of some system improvements outside a general rate case.
- ***IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at www.amwater.com/cor/ TerreHaute.pdf If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 800-492-8373.

BILLING PERIUD AND METER READINGS

- 'Billing dảte: May 25, 2016
- Due Date: June 13, 2016
- Billing period: Apr 19 to May 17 (29 Days)
- Next reading on or about: Jun 16, 2016
- Customer Type: SFR
- Meter Reading Measurement:

1 unit = 100 CF or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016:

29,560.96 CGL

- Same billing period 2015:

BILLING SUMMMARY
For Service To: 1 S US HWY 41 4INMTR
For Account 1010-210007070203
Prior Balance

- Balance from last bill 8,456.13
- Payments as of May11. Thank youl $\quad-8,456.13$
$\begin{array}{ll}\text { Balance Forward } & \mathbf{0 . 0 0}\end{array}$
Current Water Service
- Water Service Charge 482.88
$\begin{array}{ll}\text { - Water Usage Charge ( } \$ 0.28524000 \times 29,560.96) & 8,431.97 \\ \text { - Total Water Service Related Charges } & \mathbf{8 , 9 1 4 . 8 5}\end{array}$
Other Charges
- Distrib System Improv Charge $(4,303.71 \times 1.95 \%)$
- Total Other Charges

TOTAL CURRENT CHARGES
8,998.77
TOTAL AMOUNT DUE
$\checkmark$ Pay your bill oniline: www.amwater.com/billpay
$\checkmark$ Pay by eCheck without a service fee: www.amwater.com/myh20
(9) Pay by phone: 24-hours a day, every day at 1-855-748-6066

中 Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Indiana American Water

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For Service To: 1 S US HWY 41 4INMTR
Check this box for address changes and note new address on back.



$\| \cdot| |$<br>INDIANA AMERICAN WATER<br>PO BOX 94551<br>PALATINE IL 60094-4551

## BILLING PERIOD AND METER READINGS

- Billing date: June 17, 2016
- Due Date: July 5, 2016
- Billing period: May 18 to Jun 16 (30 Days)
- Next reading on or about: Jul 19, 2016
- Customer Type: SFR
- Meter Reading Measurement:

1 unit = 100 CF or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 34,931.60 CGL
- Same billing period 2015: 65,412.60 CGL



## BILLING SUMMARY

For Service To: 1 S US HWY 41 4INMTR
For Account 1010-210007070203
Prior Balance

- Balance from last bill 8,998.77
- Payments as of Jun7. Thank you! $\quad-8,998.77$

| Balance Forward | 0.00 |
| :--- | :--- |

Current Water Service

- Water Service Charge
482.88
- Water Usage Charge $(\$ 0.28524000 \times 34,931.60)$
- Total Water Service Related Charges 10,446.77

Other Charges

- Distrib System Improv Charge ( $10446.77 \times 1.95 \%) \quad 203.71$
- Total Other Charges
203.71

TOTAL. CURRENT CHARGES
10,650.48
TOTAL AMOUNT DUE
\$10,650.48

- Pay your bill online: www.amwater.com/billpay

U Pay by eCheck without a service fee: www.amwater.com/myh2o
(1) Pay by phone: 24-hours a day, every day at 1-855-748-6066

- Pay in person: Obtain a list of locations at www.amwater.com/myh20


## Important messages from Indiana American Water

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## BILLING PERIOD AND METER READINGS

- Billing date: June 17, 2016
- Due Date: July 5, 2016
- Billing period: May 18 to Jun 16 (30 Days)
- Next reading on or about: Jul 19, 2016
- Customer Type: SFR
- Meter Reading Measurement:

1 unit = 100 CF or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016:
561.00 CGL
- Same billing period 2015: 276.76 CGL


## Billed Use Graph (100 gallons) <br> 

## BILLING SUMMARY

For Service To: 2800 W HARLAN DR 4INMTR
For Account 1010-210007070401

## Prior Balance

- Balance from last bill 409.04
- Payments as of May31. Thank you! -409.04

Balance Forward 0.00
Current Water Service

- Water Service Charge 275.07
- Water Usage Charge ( $\$ 0.28524000 \times 561.00) \quad 160.02$
- Total Water Service Related Charges 435.09

Other Charges

- Distrib System Improv Charge ( $435.09 \times 1.95 \%$ ) $\quad 8.48$

TOTAL CURRENT CHARGES

## TOTAL AMOUNT DUE

 \$443.57Pay your bill online: www.amwater.com/billpay
Pay by eCheck without a service fee: www.amwater.com/myh2o
Pay by phone: 24-hours a day, every day at 1-855-748-6066
Pay in person: Obtain a list of locations at www.amwater.com/myh2o

## Important messages from Indiana American Water

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- Billing date: July 20, 2016
- Due Date: August 8,2016
- Billing period: Jun 17 to Jul 19 (33 Days)
- Next reading on or about: Aug 17, 2016
- Customer Type: SFR
- Meter Reading Measurement:

1 unit $=100 \mathrm{CF}$ or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016:
381.48 CGL
- Same billing period 2015:

Billed Use Graph (100 gallons)

bILLIIVG SUIVIVAKY
For Service To: 2800 W HARLAN DR 4INMTR
For Account 1010-210007070401

## Prior Balance

- Balance from last bill 443.57
- Payments as of Jun28. Thank youl -443.57

Balance Forward 0.00
Current Water Service

- Water Service Charge 275.07
- Water Usage Charge $(\$ 0.28524000 \times 381.48)$
- Total Water Service Related Charges

Other Charges

- Distrib System Improv Charge $(383.88 \times 1.95 \%)$
- Total Other Charges

TOTAL CURRENT CHARGES
391.37

TOTAL AMOUNT DUE
\$391.37
万 Pay your bill online: www.amwater.com/billpay
\} Pay by eCheck without a service fee: www.amwater.com/myh2o
(1) Pay by phone: 24-hours a day, every day at 1-855-748-6066

1 Pay in person: Obtain a list of locations at www.amwater.com/myh2o

## Important messages from Indiana American Water

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BILLING PERIOD AND METER READINGS

- Billing date: July 20, 2016
- Due Date: August 8,2016
- Billing period: Jun 17 to Jul 19 (33 Days)
- Next reading on or about: Aug 17, 2016
- Customer Type: SFR
- Meter Reading Measurement:

1 unit = 100 CE or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 37,489.76 CGL
- Same billing period 2015: 73,707.92 CGL


BILLING SUIVIVIAK Y
For Service To: 1 S US HWY 41 4INMTR
For Account 1010-210007070203

## Prior Balance

- Balance from last bil 10,650.48
- Payments as of Jul5. Thank youl
-10,650.48


## Balance Forward

 0.00Current Water Service

- Water Service Charge 482.88
- Water Usage Charge ( $\$ 0.28524000 \times 37,489.76) \quad 10,693.58$
- Total Water Service Related Charges

11,176.46
Other Charges

- Distrlb System Improv Charge $(11176.46 \times 1.95 \%) \quad 217.94$
- Total Other Charges
\$11,394.40
TOTAL AMOUNT DUE
Pay your bill online: www.amwater.com/billpay
$\checkmark$ Pay by echeck without a service fee: www.amwater.com/myh2o
(2) Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o


## Important messages from Indiana American Water

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## BILLING PERIOD AND METER READINGS

- Billing date: Auguist 18,2016
- Due Date: September 6,2016
- Billing period: Jul 20 to Aug 17 (29 Days)
- Next reading on or about: Sep 19, 2016
- Customer Type: SFR
- Meter Reading Measurement:

1 unit $=100 \mathrm{CF}$ or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016:
388.96 CGL
224.40 CGL


## BILLING SUMMARY

For Service To: 2800 W HARLAN DR 4INMTR
For Account 1010-210007070401
Prior Balance

- Balance from last bill 391.37
- Payments as of Aug2. Thank youl $\quad-391.37$

Balance Forward 0.00
Current Water Service

- Water Service Charge
275.07
- Water Usage Charge ( $\$ 0.28524000 \times 388.96$ )
- Total Water Service Related Charges
386.02

Other Charges

- Distrib System Improv Charge ( $386.02 \times 1.95 \%$ ) $\quad 7.53$

TOTAL CURRENT CHARGES
393.55

TOTAL AMOUNT DUE
\$393.55
Th Pay your blll online: www.amwater.com/billpay
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Pay in person: Obtain a list of locations at www.amwater.com/myh2o

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## BILLING PERIUD AND IVEIER READINGS

- Billing date: August 26, 2016
- Due Date: September 13, 2016
- Billing period: Jul 20 to Aug 17 (29 Days)
- Next reading on or about: Sep 19, 2016
- Customer Type: SFR
- Meter Reading Measurement:

1 unit $=100 \mathrm{CF}$ or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See adyitional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 30,682.96 CGL
- Same billing period 2015: 78,854.16 CGL

Billed Use Graph ( $\mathbf{1 0 0}$ gallons)


## BILLING SUMMARY

For Service To: 1 S US HWY 41 4INMTR
For Account 1010-210007070203

## Prior Balance

- Balance from last bill 11,394.40
- Payments as of Aug2. Thank youl $\quad-11,394.40$

Balance Forward 0.00
Current Water Service

- Water Service Charge
- Water Usage Charge (\$0.28524000 $\times 30,682,96) \quad 8,752.01$
- Total Water Service Related Charges

9,234.89

## Other Charges

- Distrib System Improv Charge $(9,234.89 \times 1.95 \%) 180.08$
- Total Other Charges 180.08

TOTAL CURRENT CHARGES
TOTAL AMOUNT DUE
\$9,414.97
$\checkmark$ Pay your bill online: www.amwater.com/billpay
Pay by echeck without a service fee: www.amwater.com/myh2o
(J) Pay by phone: 24-hours a day, every day at 1-855-748-6066

- Pay In person: Obtain a list of locations at www.amwater.com/myh2o


## BILLIIVG FEKIUN AND IVIEIEK KとADINGS

－Billing date：September 21，2016
－Due Date：October 11， 2016
－Billing period：Aug 18 to Sep 19 （33 Days）
－Next reading on or about：Oct 18， 2016
－Customer Type：SFR
－Meter Reading Measurement：
1 unit $=100 \mathrm{CF}$ or 748 gallons of water
－Billing Measurement： 100 gallons（CGL）
－See additional page for Meter details
Total Water Use Comparison（in 100 gallons）
－Current billing period 2016：
561．00 CGL
－Same billing period 2015：
336．60 CGL

## Billed Use Graph（100 gallons）



BILLING SUMIMARY
For Service To： 2800 W HARLAN DR 4INMTR
For Account 1010－210007070401
Prior Balance
－Balance from last bill 393.55
－Payments as of Aug30．Thank you！－393．55
$\begin{array}{ll}\text { Balance Forward } & 0.00\end{array}$
Current Water Service
－Water Service Charge 275.07
－Water Usage Charge（\＄0．28524000×561．00） 160.02
－Total Water Service Related Charges $\quad 435.09$
Other Charges
－Distrib System Improv Charge $(435.09 \times 1.95 \%) \quad \begin{array}{r}8.48 \\ \text {－Total Other Charges }\end{array}$
TOTAL CURRENT CHARGES
TOTAL AMOUNT DUE
\＄443．57
勺位 Pay your blll online：www．amwater．com／billpay
色 Pay by eCheck without a service fee：www．amwater．com／myh2o
（9）Pay by phone：24－hours a day，every day at 1－855－748－6066
\＄Pay in person：Obtain a list of locations at www．amwater．com／myh20

Important messages from Indiana American Water
－＊＊＊IMPORTANT WATER QUALITY MESSAGE：Your annual Water Quality Report can be viewed electronically at www．amwater．com／ccr／ TerreHaute．pdf If you prefer a paper copy to be sent to you，please contact our Customer Service Center at 800－492－8373．

BILLING PEKIUD AND IVIEIEK KEADINGS

- Billing date: September 27,2016
- Due Date: October 17, 2016
- Billing period: Aug 18 to Sep 19 (33 Days)
- Next reading on or about: Oct 18, 2016
- Customer Type: SFR
- Meter Reading Measurement: 1 unit $=100 \mathrm{CF}$ or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016:

33,607.64 CGL

- Same billing period 2015:

BILLING SUIVIMARY
For Service To: 1 S US HWY 41 4INMTR
For Account 1010-210007070203

## Prior Balance

- Balance from last biill 9,414.97
- Payments as of Sep14. Thank youl -9,414.97
Balance Forward 0.00

Current Water Service

- Water Service Charge
- Water Usage Charge ( $\$ 0.28524000 \times 33,607.64$ ) 9,586.24
- Total Water Service Related Charges

10,069.12
Other Charges

- Distrib System Improv Charge ( $10069.12 \times 1.95 \%) \quad 196.35$
- Total Other Charges $\quad 196.35$


## TOTAL CURRENT CHARGES

$10,265.47$
TOTAL AMOUNT DUE
\$10,265.47

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(手 Pay by eCheck without a service fee: www.amwater.com/myh20
(3) Pay by phone: 24-hours a day, every day at 1-855-748-6066

Pay in person: Obtain a list of locations at www.amwater.com/myh2o

## Important messages from Indiana American Water

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- Due Date: November 7, 2016
- Billing period: Sep 20 to Oct 18 (29 Days)
- Next reading on or about: Nov 17, 2016
- Customer Type: SFR
- Meter Reading Measurement:

1 unit $=100 \mathrm{CF}$ or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 538.56 CGL
- Same billing period 2015: 291.72 CGL


For Service To: 2800 W HARLAN DR 4INMTR
For Account 1010-210007070401

## Prior Balance

- Balance from last bill 443.57
- Payments as of Oct3. Thank youl -443.57
$\begin{array}{ll}\text { Balance Forward } & 0.00\end{array}$
Current Water Service
- Water Service Charge 275.07
- Water Usage Charge ( $\$ 0.28524000 \times 538.56$ ) 153.62
- Total Water Service Related Charges $\quad 428.69$


## Other Charges

- Distrib System Improv Charge ( $428.69 \times 1.95 \%)$
- Total Other Charges $\quad 8.36$

TOTAL CURRENT CHARGES
TOTAL AMOUNT DUE $\$ 437.05$

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## DHFLIVG FERIUU AIVN IVIEIER REAUINGD

- Billing date: October 27, 2016
- Due Date: November 14, 2016
- Billing period: Sep 20 to Oct 18 (29 Days)
- Next reading on or about: Nov 17, 2016
- Customer Type: SFR
- Meter Reading Measurement: 1 unit $=100 \mathrm{CF}$ or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016:

28,506.28 CGL

- Same billing period 2015: 66,572.00 CGL


BILLING SUIVIMAKY
For Service To: 1 S US HWY 41. 4INMTR
For Account 1010-210007070203
Prior Balance

- Balance from last bill $10,265.47$
- Payments as of Oct12. Thank youl $-10,265.47$


## Balance Forward

 0.00Current Water Service

- Water Service Charge 482.88
- Water Usage Charge $(\$ 0.28524000 \times 28,506.28) \quad \frac{8,131.13}{\mathbf{8 , 6 1 4 . 0 1}}$
- Total Water Service Related Charges

Other Charges

- Distrib System Improv Charge $(8,614.01 \times 1.95 \%)-\frac{167.97}{167.97}$
- Total Other Charges - 167.97

TOTAL CURRENT CHARGES
8,781.98
TOTAL AMOUNT DUE
\$8,781.98
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Important messages from Indlana American Water

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## BILLING PERIOD AND METER READINGS

- Billing date: November 18,2016
- Due Date: December 6,2016
- Billing period: Oct 19 to Nov 17 (30 Days)
- Next reading on or about: Dec 16, 2016
- Customer Type: SFR
- Meter Reading Measurement:

1 unit $=100 \mathrm{CF}$ or 748 gallons of water

- Billing Measurement; 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 374.00 CGL
- Same billing period 2015: 374.00 CGL


## BILLING SUMMARY

For Service To: 2800 W HARLAN DR 4INMTK
For Account 1010-210007070401

## Prlor Balance

- Balance from last bill 437.0
- Payments as of Nov2. Thank youl -437.05

Balance Forward
Current Water Service

- Water Service Charge
- Water Usage Charge ( $\$ 0.28524000 \times 374.00$ ) 106.68
- Total Water Service Related Charges $\quad \mathbf{3 8 1 . 7 5}$


## Other Charges

| - Distrib System Improv Charge $(381.75 \times 1.95 \%)$ | 7.44 |
| :--- | :--- |
| - Total Other Charges | $\mathbf{7 . 4 4}$ |

TOTAL CURRENT CHARGES
389.19

TOTAL AMOUNT DUE
\$389.19
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- PLEASE NOTE: Our address for payments has changed. For most, this doesn't impact the way you do business with us. For some, however, you may need to update the address in your records. For example, if you pay your bill electronically through your bank -- or another third-party payment program -- be sure to update the address where your payment is mailed so that it goes to correct location and is processed in a timely manner. If you are enrolled in our Auto Pay program, there's no need for you to take any further action.
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## BILLING PERIOD AND METER READINGS

- Billing date: November 28, 2016
- Due Date: December 16, 2016
- Billing period: Oct 19 to Nov 17 (30 Days)
- Next reading on or about: Dec 16, 2016
- Customer Type: SFR
- Meter Reäding Measurement: 1 unit $=100 \mathrm{CF}$ or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016:

30,226.68 CGL

- Same billing period 2015:

Billed Use Graph (100 gallons)


## BILLING SUMMARY

For Service To: 1 S US HWY 41 4INMTR
For Account 1010-210007070203

## Prlor Balance

- Balance from last bill 8,781.98
- Payments as of Nov8. Thank youl

Balance Forward
Current Water Service

- Water Service Charge 482.88
- Water Usage Charge $(\$ 0.28524000 \times 30,226.68) \quad 8,621,86$
- Total Water Service Related Charges 9,104.74

Other Charges

- Distrib System Improv Charge $(9,104.74 \times 1.95 \%) \quad 177.54$
- Total Other Charges $\quad 177.54$

TOTAL CURRENT CHARGES
9,282.28
TOTAL AMOUNT DUE
\$9,282.28
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$\checkmark$ Pay by eCheck without a service fee: www.amwater.com/myh2o
(D) Pay by phone: 24-hours a day, every day at 1-855-748-6066
| Pay In person: Obtain a list of locations at www.amwater.com/myh2o

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## BILLING PERIOD AND METER READINGS

- Billing date: December 19, 2016
- Due Date: January 6, 2017
- Billing period: Nov 18 to Dec 15 (28 Days)
- Next reading on or about: Jan 18, 2017
- Customer Type: SFR
- Meter Reading Measurement: 1 unit $=100 \mathrm{CF}$ or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 411.40 CGL
- Same billing period 2015: 755.48 CGL


BILLING SUMMARY
For Service To: 2800 W HARLAN DR 4INMTR
For Account 1010-210007070401
Prior Balance

- Balance from last bill 389.19
- Payments as of Nov28. Thank you! -389.19

Balance Forward 0.00
Current Water Service

- Water Service Charge 275.07
- Water Usage Charge (\$0.28524000 x 411.40) 117.35
- Total Water Service Related Charges $\quad 392.42$

Other Charges

- Distrib System Improv Charge ( $392.42 \times 1.95 \%) \quad \frac{7.65}{7.65}$

TOTAL CURRENT CHARGES

## TOTAL AMOUNT DUE

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(J) Pay by phone: 24-hours a day, every day at 1-855-748-6066
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## Important messages from Indiana American Water

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## BILLING PEER!QD AND METER READINGS

- Billing date: December 22, 2016
- Due Date: January 9, 2017
- Billing period: Nov 18 to Dec 15 (28 Days)
- Next reading on or about: Jan 18, 2017
- Customer Type: SFR
- Meter Reading Measurement:

1 unit $=100$ CF or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 26,868.16 CGL
- Same billing period 2015: 60,700.20 CGL


## Billed Use Graph ( 100 gallons) <br> 

## BILLING SUMMARY

For Service To: 1 S US HWY 41 4INMTR
For Account 1010-210007070203
Prior Balance

- Baiance from last bill 9,282.28
- Payments as of Dec15. Thank you! $\quad-9,292.28$

Balance Forward
Current Water Service

- Water Service Charge 482.88
- Water Usage Charge ( $\$ 0.28524000 \times 26,868.16) \quad \begin{array}{r}7,663.87 \\ \hline\end{array}$
- Total Water Service Related Charges

Other Charges

| - Distrlb System Improv Charge $(8,146.75 \times 1.95 \%)$ | 158.86 |
| :--- | :--- | :--- |
| - Total Other Charges | 158.86 |

TOTAL CURRENT CHARGES
8,305.61

## TOTAL AMOUNT DUE

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BILLING PEKIUD AND IVIEIEK KEADINGS

- Billing date: January 24, 2017
- Due Date: February 13, 2017
- Billing period: Dec 16 to Jan 18 (34 Days)
- Next reading on or about: Feb 16, 2017
- Customer Type: SFR
- Meter Reading Measurement:

1 unit $=100$ CF or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:
- Same billing period 2016:


## Billed Use Graph (100 gallons)



BILLING SUMMARY
For Service To: 2800 W HARLAN DR 4INMTR
For Account 1010-210007070401
Prior Balance

- Balance from last bill 400.07
- Payments as of Jan3. Thank youl

Balance Forward

Current Water Service

- Water Service Charge
- Water Usage Charge ( $\$ 0.28524000 \times 822.80$ )
- Total Water Service Related Charges $\quad \mathbf{5 0 9 . 7 7}$

Other Charges

| - Distrib System Improv Charge $(509.77 \times 1.95 \%)$ | 9.94 |
| :--- | :--- | :--- |
| - Total Other Charges | 9.94 |

TOTAL AMOUNT DUE
\$519.71
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- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Indiana American Water

DILLING REKIUU AIND IVIEIEK READINGS

- Billing date: January 24, 2017
- Due Date: February 13, 2017
- Billing period: Dec 16 to Jan 18 (34 Days)
- Next reading on or about: Feb 16, 2017
- Customer Type: SFR
- Meter Reading Measurement:

1 unit $=100$ CF or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:

34,288.32 CGL

- Same billing period 2016: 68,269.96 CGL

Billed Use Graph (100 gallons)


## BILLING SUMMMARY

For Service To: 1 S US HWY 41 4INMTR
For Account 1010-210007070203

## Prior Balance

- Balance from last bill 8,295.61
- Payments as of Jan3. Thank youl $\quad-8,295.61$

Balance Forward 0.00

Current Water Service

- Water Service Charge 482.88
- Water Usage Charge $(\$ 0.28524000 \times 34,288.32) \quad 9,780.40$
- Total Water Service Related Charges


## Other Charges

- Distrib System Improv Charge ( $10263.28 \times 1.95 \%$ ) 200.13
- Total Other Charges 200.13

TOTAL CURRENT CHARGES
10,463.41
TOTAL AMOUNT DUE
\$10,463.41
(\%) Pay your bill oniline: www.amwater.com/billpay
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Important messages from Indiana American Water

- Billing date: March 20,2017
- Due Date: April 7, 2017
- Billing period: Feb 18 to Mar 17 (28 Days)
- Next reading on or about: Apr 19, 2017
- Customer Type: SFR
- Meter Reading Measurement:

1 unit $=100 \mathrm{CF}$ or 748 gallons of water

- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:
209.44 CGL
329.12 CGL

Billed Use Graph ( $\mathbf{1 0 0}$ gallons)


For Service To: 2800 W HARLAN DR 4INMTR
For Account 1010-210007070401
Prlor Balance

- Balance from last bill $\quad 384.84$
- Payments as of Mar7. Thank you! -

Balance Forward
0.00

Current Water Service

- Water Service Charge
- Water Usage Charge (\$0.28524000 $\times 209.44$ )
- Total Water Service Related Charges


## Other Charges

- Distrib System Improv Charge ( $334.81 \times 1.95 \%$ ) 6.53
- Total Other Charges

TOTAL CURRENT CHARGES
TOTAL AMOUNT DUE
\$341.34

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d Pay In person: Obtain a list of locations at www.amwater.com/myh2o

## Important messages from Indiana American Water

DILKIVG FERIUL HIVU IVICIET TEMVIVMO

- Billing date: March 20, 2017
- Due Date: April 7, 2017
- Billing period: Feb 18 to Mar 17 (28 Days)
- Next reading on or about: Apr 19, 2017
- Customer Type: SFR
- Meter Reading Measurement: 1 unit $=100 \mathrm{CF}$ or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 26,090.24 CGL
- Same billing period 2016: 58,037.32 CGL

Billed Use Graph ( $\mathbf{1 0 0}$ gallons)


## DILLIIVG ovivivimit

For Service To: 1 S US HWY 41 4INMTR
For Account 1010-210007070203
Prior Balance

- Balance from last bill 9,541.13
- Payments as of Mar7. Thank you! $-9,541.13$


## Balance Forward

0.00

Current Water Service

- Water Service Charge 482.88
- Water Usage Charge ( $\$ 0.28524000 \times 26,090.24$ ) 7,441.98
- Total Water Service Related Charges

7,924.86
Other Charges

- Distrib System Improv Charge $(7,924.86 \times 1.95 \%) \quad 154.53$
- Total Other Charges $\quad 154.53$

TOTAL CURRENT CHARGES
8,079.39

## TOTAL AMOUNT DUE

\$8,079.39
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## Important messages from Indiana American Water

## BILLING REEIUL AIVD IVIEIEK REALINGS

- Billing date: February 21, 2017
- Due Date: March 13, 2017
- Billing period: Jan 19 to Feb 17 (30 Days)
- Next reading on or about: Mar 17, 2017
- Customer Type: SFR
- Meter Reading Measurement: 1 unit $=100 \mathrm{CF}$ or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:
359.04 CGL
- Same billing period 2016:

Billed Use Graph ( $\mathbf{1 0 0}$ gallons)

BILLIIVḠ SUIVIVIAKY
For Service To: 2800 W HARLAN DR 4INMTR
For Account 1010-210007070401
Prior Balance

- Balance from last bill 519.71
- Payments as of Feb8. Thank youl $\quad-519.71$
Balance Forward 0.00

Current Water Service

- Water Service Charge 275.07
- Water Usage Charge $(\$ 0.28524000 \times 359.04) \quad 102.41$
- Total Water Service Related Charges

Other Charges

- Distrib System Improv Charge ( $3.77 .48 \times 1.95 \%) \quad 7.36$
- Total Other Charges

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(\}) Pay by eCheck without a service fee: www.amwater.com/myh2o
(J) Pay by phone: 24-hours a day, every day at 1-855-748-6066

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## DILLIIVG PEKIUN mivL IVIEIEIK KEADIIVGis

- Billing date: February 22, 2017
- Due Date: March 13, 2017
- Billing period: Jan 19 to Feb 17 (30 Days)
- Next reading on or about: Mar 17, 2017
- Customer Type: SFR
- Meter Reading Measurement: 1 unit $=100 \mathrm{CF}$ or 748 gallons of water
- Billing Measurement: 100 gallons (CGL.)
- See additional page for Meter details

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:

31,116.80 CGL

- Same billing period 2016:


## BILLIING SUIVIVIAKY

For Service To: 1 S US HWY 41 4INMTR
For Account 1010-210007070203

## Prior Balance

- Balance from last bill $10,463.41$
- Payments as of Feb8. Thank youl


## Balance Forward

 0.00Current Water Service

- Water Service Charge 482.88
- Water Usage Charge ( $\$ 0.28524000 \times 31,116.80$ ) 8,875.76
- Total Water Service Related Charges

9,358.64
Other Charges

- Distrib System Improv Charge $(9,358.64 \times 1.95 \%) \quad 182.49$
- Total Other Charges
182.49

TOTAL CURRENT CHARGES
9,541.13
TOTAL AMOUNT DUE
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[^0]:    Total Bills to Print :
    811

