



Pipeline Safety Division Investigation Report

Investigation regarding: Affordable Sewer Service LLC

UPPAC Database Record ID: 4812

Report Date: 8/16/2013

Investigator: Howard Friend

Damage Date: 5/13/2013 10:23:07 AM

Damage Address: Winterbury Pl, Yoder, Allen

The Parties

Excavator: Affordable Sewer Service LLC

Address: 1831 Lima Lane, Fort Wayne, In 46818

Facility Owner: NIPSCO

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Water

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes
5/2/2013

Indiana 811 Ticket Number: 1305020966

Original Start Date:

Locate Instructions: THIS IS WOODLAKE ESTATES MOBILE HOME PARK---LOCATE ENTIRE PROPERTY OF LOTS 199 AND 200 WINTERBURY

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing water work.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 7/10/2013. The excavator provided notice of excavation on 5/1/13 and the operator provided the necessary locate markings. The locate flags had been removed by the occupant to cut the grass and this also eliminated the paint markings.

Conclusion: There was a failure to provide notice of excavation when the locate markings have become illegible.

Violation: IC 8-1-26-20(a)(3)(b) Failure to notify IN811 when locate markings have become illegible



150 West Market Street, Suite 600
Indianapolis, IN 46204

August 12, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4812
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4812

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/13/2013

Event Location: Winterbury Pl

City: Indianapolis

Facility Owner: Nipsco

Excavator: Affordable Sewer Service Llc

Other Party: N/A

Pipeline Division Case No. 4812

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4812	
Date of Event	5/13/2013
Event Location	Winterbury Pl
Event City	Lafayette
Facility Owner	Nipsco
Excavator	Affordable Sewer Service LLC
Date of IURC Information Request	July 12, 2013
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Affordable Sewer Service LLC
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	1831 Lima Lane
CITY/ STATE/ZIP	Fort Wayne / IN / 46818
PREFERRED TELEPHONE	260-422-4500
CELL PHONE TELEPHONE	260-515-5900
EMAIL ADDRESS	affordablesewer@gmail.com
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	199 Winterbury Place Lot 199
CITY/STATE/ZIP	Yoder / IN /
NEAREST INTERSECTION	
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	Click here to enter text.
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	X
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	Yes - 1305131297
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Yes

INDIANA 811 LOCATE TICKET NUMBER	1305020966
LOCATE MARKS VISIBLE (YES/NO)	Yes
LOCATE MARKS CORRECT (YES/NO)	Yes
EXCAVATOR "WHITE LINED" (YES/NO)	No
MAPS USED TO MARK FACILITIES (YES/NO)	Yes
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	N/A
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
<p>Failure to maintain the marks. NIPSCO Emergency Repair Ticket Number: 1305131691.</p>	

Fact Based Investigation Report

Notification ID 01820130513008
Damage Date 05/13/2013 11:00
Notified By AMBER FURGERSON (Facility Owner)
Damage Address 199 WINTERBURY PL X SOMERDALE DR ALLEN CTY / LAFAYETTE TWP
YODER, IN
District Northern Indiana
Notification Date 05/13/2013 11:27

Damaged Customer NIPSCO

Investigation Date From 05/13/2013 00:00:00 **To** 05/13/2013 00:00:00

Excavator Involved Affordable Sewer
Type of Excavation SEWER INSTALL

Orig. Locate Request 1305020966 **Start Date**
Type of Ticket Emergency **Locate Req. Info** N/A

Damage Request # 1305131297 **Start Date**

Pictures Taken By ERIC BLANTON **Date** 05/13/2013 00:00
Photography Type Digital **Frame #**

Investigator Emp. # 113185 **Investigator Name** ROSS GILLESPIE
Based on your investigation, is further investigation needed? No

Fact Based Investigation Customer Information

Facility Description Low Profile **Facility ID** Gas Service

Locator Name & EMP # Blanton Eric - 134735 **Locator Not Known**

Investigation Findings

Facility Marked Accurately

Other Notes

Investigation Methods

Investigator Verified Existing Marks By Hooking Up
Visual, Facility Exposed At Time Of Investigation

Investigator Statement/Causal Factors

SEE POST PICS MARKS WERE DESTROYED. MARKS WERE GOOD, CONTRACTOR DID NOT HAND EXPOSE THE LINE.

Names of Utility Representatives Contacted or on Site and Statement

NA

Names of Excavator's Representatives Contacted or on Site and Statement

NA

Other individuals on site

NA

Were any markings visible on the damage site upon arrival? Yes

Were any other indicators of facility present in the area? Yes

Was the excavation within the tolerance zone of marks?	Yes
Extent of facility damage	SERVICE
Replacement Footage	1
Was contractor assistance required? If yes, who?	No
What contractor equipment was used?	BACKHOE
Is the facility shown on the utility records?	No
If yes, list record numbers	

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00576 IUPPSa 05/13/2013 11:20:47 1305131691-00A EMER NEW STRT

EMERGENCY SEE REMARKS

Ticket : 1305131691 Date: 05/13/2013 Time: 11:15 Oper: SLUCAS Chan:060

State: IN Cnty: ALLEN Twp: LAFAYETTE
Cityname: YODER Inside: Y Near: N
Subdivision:

Address : 199
Street : WINTERBURY PL
Cross 1 : SOMERDALE DR Within 1/4 mile: Y
Location: THIS IS IN WOODLAKE ESTATES MHP - LOCATE THE ENTIRE PROPERTY
:
Grids : 4058D8514C 4058D8514D
Boundary: n 40.970213 s 40.967573 w -85.238964 e -85.234467

Work type : REPAIRING GAS LINE
Done for : NIPSCO
Start date: 05/13/2013 Time: 11:17 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB
Co addr : 801 EAST 86TH AVENUE
City : MERRILLVILLE State: IN Zip: 46410
Caller : AMBER FERGUSON Phone: (800)322-2806
Contact : JASON OTIS - CELL Phone:
BestTime:
Mobile : (260)241-3246
Fax : (219)647-4764

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW IN EN ROUTE
Will you be white-lining the dig site area? NO
:

Submitted date: 05/13/2013 Time: 11:15
Members: AEPIN CC FW ID8000 NIPSCO SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00300 IUPPSa 05/02/2013 09:43:19 1305020966-00A EMER NEW GRID

EMERGENCY SEE REMARKS

Ticket : 1305020966 Date: 05/02/2013 Time: 09:38 Oper: DHIGHBAUGH Chan:091

State: IN Cnty: ALLEN Twp: LAFAYETTE
Cityname: YODER Inside: Y Near: N
Subdivision:

Address :
Street : WINTERBURY PL
Cross 1 : WOODLAKE RUN Within 1/4 mile: Y
Location: THIS IS WOODLAKE ESTATES MOBILE HOME PARK---LOCATE ENTIRE PROPERTY OF
LOTS 199 AND 200 WINTERBURY
:
Grids : 4058D8514C 4058D8514D
Boundary: n 40.970131 s 40.967527 w -85.238930 e -85.234478

Work type : REPAIR WATER MAIN BREAK
Done for : WOODLAKE ESTATES
Start date: 05/02/2013 Time: 09:39 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 2 WEEKS Depth: 10 FEET

Company : AFFORDABLE SEWER SERVICE LLC Type: OTHR
Co addr : 1831 LIMA LANE
City : FORT WAYNE State: IN Zip: 46818
Caller : TOREE RIDDLE Phone: (260)422-4500
Contact : BRAD OLSON - CELL Phone:
BestTime:
Mobile : (260)515-5900
Fax : (260)422-6300
Email : AFFORDABLESEWER@GMAIL.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW EN ROUTE---THANK YOU
Will you be white-lining the dig site area? NO
:

Submitted date: 05/02/2013 Time: 09:38
Members: AEPIN CC FW ID8000 NIPSCO SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00444 IUPPSa 05/13/2013 10:23:07 1305131297-00A EMER DAMG GRID

DAMAGE SEE REMARKS

Ticket : 1305131297 Date: 05/13/2013 Time: 10:21 Oper: KSWANK Chan:063

State: IN Cnty: ALLEN Twp: LAFAYETTE

Cityname: YODER Inside: Y Near: N

Subdivision:

Address :

Street : WINTERBURY PL

Cross 1 : WOODLAKE RUN Within 1/4 mile: Y

Location: THIS IS WOODLAKE ESTATES MOBILE HOME PARK---LOCATE ENTIRE PROPERTY OF
LOTS 199 AND 200 WINTERBURY

:

Grids : 4058D8514C 4058D8514D

Boundary: n 40.970131 s 40.967527 w -85.238930 e -85.234478

Work type : REPAIR WATER MAIN BREAK

Done for : WOODLAKE ESTATES

Start date: 05/13/2013 Time: 10:21 Hours notice: 0/000 Priority: EMER

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y

Duration : 2 WEEKS Depth: 10 FEET

Company : AFFORDABLE SEWER SERVICE LLC Type: OTHR

Co addr : 1831 LIMA LANE

City : FORT WAYNE State: IN Zip: 46818

Caller : TOREE RIDDLE Phone: (260)422-4500

Contact : BRAD OLSON - CELL Phone:

BestTime:

Mobile : (260)515-5900

Fax : (260)422-6300

Email : AFFORDABLESEWER@GMAIL.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time

A NIPSCO GAS LINE WAS HIT ON LOT NUMBER 199 WINTERBURY PLACE - GAS IS BLOWING -

CREW IS ON SITE - THE DESCRIPTION OF THE LINE IS UNKNOWN - CALLER HAS CONTACTED

BOTH NIPSCO AND 911 TO REPORT THE DAMAGED LINE - PREVIOUS TICKET NUMBER

1305020966 - THANKS!

Will you be white-lining the dig site area? NO

:

Submitted date: 05/13/2013 Time: 10:21

Members: AEPIN CC FW ID8000 NIPSCO SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA Ft. WAYNE MAXIMO WO # M756271
OPERATING AREA CONTACT DWIGHT WAGNER JOB ORDER # 595655
TRACKING NUMBER 018 2013 0513 008 LOCATE REF # 1305020966
Locate Performed By: CIS # 770126203

DATE AND TIME OF ACCIDENT 5-13 2013, 10:16 M DATE OF REPORT 5-13-13

PLACE OF DAMAGE (INCLUDE CITY) 12204 MORNING POLIS RD L. 199 YODER, IN 46798
199 WINTERBURY PL L. 199

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES () NO ()

OTHER (DESCRIBE)

GAS: SERVICE () MAIN () SIZE 5/8 MATERIAL: PLASTIC () STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE)

DEPTH OF FACILITY (inches) 18" PRESSURE (PSI) 50 Lbs.

RELEASE OF GAS: YES () NO () IGNITION OF GAS: YES () NO () EVACUATION REQUIRED: YES () # NO ()

INTERRUPTION OF SERVICE: YES () NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 10:16 TIME SHUT OFF 10:45 TIME RESTORED 11:45

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 5/8" JRW

LOCATE MARKS ON SITE: YES () NO () DISTANCE BETWEEN FACILITY AND LOCATE MARKS NO ()
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) AFFORDABLE SEWER SER.

ADDRESS OF PARTY (INCLUDE CITY) Ft. WAYNE

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE BRAD OLSEN PH 260-515-8900

WITNESS NAME AND ADDRESS

WITNESS REMARKS CUST. PULL FLAG TO CUT GRASS, COULD NOT SEE PAINT

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY REPORT #

FIRE () AGENCY REPORT #

OTHER () Any Injuries? () YES # () NO

PHOTOS TAKEN: YES () NO () TAKEN BY: (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO ()

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW

- () AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER
() POLE/SIGN POST () ROAD WORK () SEWER

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW

- () AUGER () HAND TOOLS () BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE () BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW

- () AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB () OTHER

SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM

COMMENTS : INSTALLING NEW WATER LINE, HIT 3/8 SER. CUST. PULL
FLAG TO CUT GRASS & PAINT MARKS WAS GOING

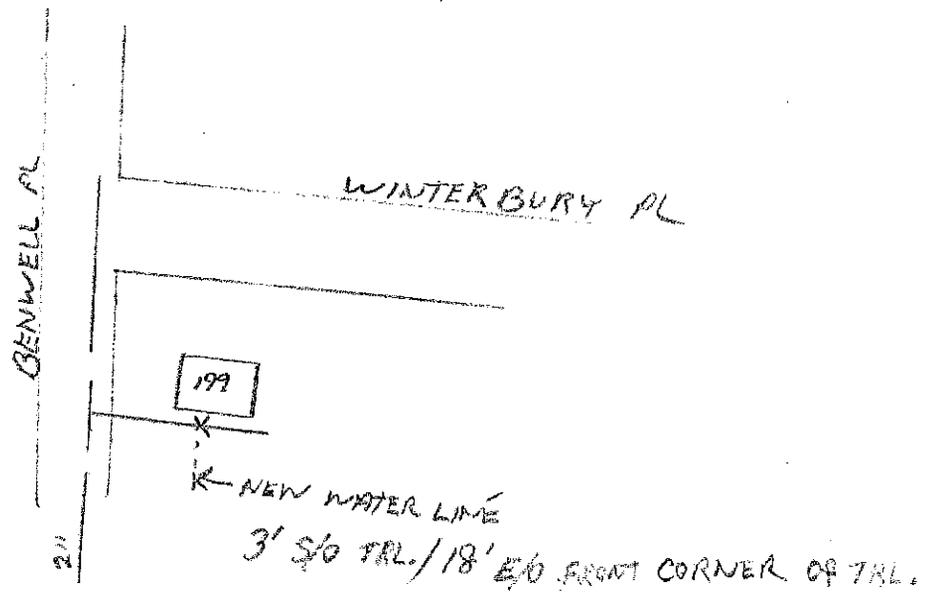
PERSON PREPARING REPORT JON HOAGLAND

FIELD SUPERVISOR _____

FIELD MANAGER [Signature] 022505

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ DATE: _____



Property of United States Infrastructure Corporation
Photo taken on 5/13/2013 11:10:19 AM



Property of United States Infrastructure Corporation
Photo taken on 5/13/2013 11:10:53 AM