



INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

<http://www.in.gov/iurc>
Office: (317) 232-2701
Facsimile: (317) 232-6758

Pipeline Safety Division Investigation Report

Investigation regarding: Hoffman Brothers

UPPAC Database Record ID: 4810

Report Date: 9/18/2013

Investigator: Mike Orr

Damage Date: 5/10/2013 3:33:36 PM

Damage Address: E 7th St, Union, Dekalb

The Parties

Excavator: **Hoffman Brothers**

Address: 8574 Verona Road, Battle Creek, Mi 49014

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Water

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 6

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes
5/6/2013

Indiana 811 Ticket Number: 1305021988

Original Start Date:

Locate Instructions: FROM THE ABOVE INTERSECTION - LOCATE GOING EAST FOR 750 FEET ON BOTH SIDES OF THE ROAD

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing water work.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 7/10/2013. Excavator had a valid locate ticket and the gas operator provided accurate locate markings. The excavator damaged the gas service while removing sand/dirt from construction site.

Conclusion: There was a failure to plan excavation to avoid damage to underground gas service.

Violation: IC 8-1-26-20(a)(1) Failure to plan excavation to avoid damage or interference with underground facilities.



150 West Market Street, Suite 600
Indianapolis, IN 46204

August 12, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4810
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4810

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/10/2013
Event Location: E 7th St
City: Indianapolis
Facility Owner: Nipsco
Excavator: Hoffman Brothers
Other Party: N/A
Pipeline Division Case No. 4810

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

| IURC INFORMATION REQUEST | |
|---|---|
| Pipeline Safety Division Case No. 4810 | |
| Date of Event | 5/10/2013 |
| Event Location | E 7th St |
| Event City | Union |
| Facility Owner | Nipsco |
| Excavator | Hoffman Brothers |
| Date of IURC Information Request | July 12, 2013 |
| THE PARTIES | |
| EXCAVATOR: | |
| BUSINESS NAME | Hoffman Brothers Inc |
| RESPONSIBLE PARTY PERSONAL NAME | |
| TITLE (IF ANY) | |
| ADDRESS | 8574 Verona Road |
| CITY/ STATE/ZIP | Battle Creek / MI / 49014 |
| PREFERRED TELEPHONE | 269-420-0413 |
| CELL PHONE TELEPHONE | |
| EMAIL ADDRESS | trizor@hoffmanbrosinc.com |
| FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE: | |
| BUSINESS NAME | NORTHERN INDIANA PUBLIC SERVICE COMPANY |
| RESPONSIBLE PARTY PERSONAL NAME | LUKE SELKING |
| TITLE | |
| ADDRESS | 1501 HALE AVENUE |
| CITY/STATE/ZIP | FORT WAYNE, IN 46802 |
| PREFERRED TELEPHONE | 260/439-1290 |
| SECONDARY TELEPHONE | |
| EMAIL ADDRESS | LSELKING@NISOURCE.COM |
| LOCATOR SERVICE INFORMATION | |
| BUSINESS NAME | USIC |
| RESPONSIBLE PARTY PERSONAL NAME | Morgan Thompson |
| TITLE (IF ANY) | Claims Coordinator |
| ADDRESS | 9045 N. River Rd. Suite 300 |
| CITY/ STATE/ZIP | Indianapolis, IN 46240 |
| PREFERRED TELEPHONE | 1-317-538-7301 |
| CELL PHONE TELEPHONE | Same |
| EMAIL ADDRESS | morganthompson@usicinc.com |
| OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION | |
| PERSONAL CONTACT | |
| BUSINESS/ORGANIZATION NAME | |
| TITLE (IF ANY) | |

| | |
|---------------------------------------|---|
| ADDRESS | |
| CITY/ STATE/ZIP | |
| PREFERRED TELEPHONE | |
| CELL PHONE TELEPHONE | |
| EMAIL ADDRESS | |
| UTILITY LINE IMPACT | |
| LOCATION OF DAMAGE | |
| ADDRESS | 918 E 7th St |
| CITY/STATE/ZIP | Auburn, |
| NEAREST INTERSECTION | |
| PRODUCT TYPE (Select One) | |
| NATURAL GAS | X |
| LIQUID PIPELINE | |
| UNKNOWN/OTHER | |
| FACILITY TYPE (Select One) | |
| DISTRIBUTION | |
| GATHERING | |
| SERVICE/DROP | X |
| TRANSMISSION | |
| UNKNOWN/OTHER | |
| SIZE (DIAMETER/ETC.) | 3/4" |
| PRESSURE (PSIG/INCHES) | Click here to enter text. |
| INTERRUPTION IN SERVICE (YES/NO) | Yes |
| NUMBER OF CUSTOMERS AFFECTED | 6 |
| EVACUATION (YES/NO) | No |
| IF YES, HOW MANY EVACUATED | |
| REPAIR COST (IF KNOWN) (\$) | |
| CAUSE OF DAMAGE INFORMATION: | |
| TYPE OF EQUIPMENT (Select One) | |
| Auger | |
| Backhoe/Trackhoe | X |
| Boring/Drilling | |
| Directional Drilling | |
| Explosives | |
| Farm Equipment | |
| Grader/Scraper | |
| Hand Tools | |
| Milling Equipment | |
| Probing Device | |

| | |
|--|------------------|
| Trencher | |
| Vacuum Equipment | |
| Unknown/Other | |
| TYPE OF WORK PERFORMED (Select One) | |
| Agriculture | |
| Cable TV | |
| Curb/Sidewalk | |
| Bldg. Construction | |
| Bldg. Demolition | |
| Drainage | |
| Driveway | |
| Electric | |
| Engineering/Surveying | |
| Fencing | |
| Grading | |
| Irrigation | |
| Landscaping | |
| Liquid Pipeline | |
| Milling | |
| Natural Gas | |
| Pole | |
| Public Transit Authority | |
| Railroad Maintenance | |
| Road Work | |
| Sewer (Sanitary/Storm) | |
| Site Development | |
| Steam | |
| Storm Drain/Culvert | |
| Street Light | |
| Telecommunications | |
| Traffic Signal | |
| Traffic Sign | |
| Water | X |
| Waterway Improvement | |
| Unknown/Other | |
| | |
| RELEASE OF PRODUCT (YES/NO) | Yes |
| IGNITION AND/OR FIRE (YES/NO) | No |
| EXCAVATOR NOTIFY 811 (YES/NO) | Yes - 1305102886 |
| LOCATE INFORMATION: | |
| EXCAVATOR REQUEST LOCATE (YES/NO) | Yes |

| | |
|--|------------|
| INDIANA 811 LOCATE TICKET NUMBER | 1305021988 |
| LOCATE MARKS VISIBLE (YES/NO) | Yes |
| LOCATE MARKS CORRECT (YES/NO) | Yes |
| EXCAVATOR "WHITE LINED" (YES/NO) | Yes |
| MAPS USED TO MARK FACILITIES (YES/NO) | Yes |
| OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO) | No |
| INCIDENT IMPACT INFORMATION | |
| NUMBER OF OUTPATIENT TREATED | 0 |
| NUMBER OF INPATIENT TREATED | 0 |
| NUMBER OF FATALITIES | 0 |
| FIRE DEPARTMENT RESPONSE (YES/NO) | N/A |
| POLICE DEPARTMENT RESPONSE (YES/NO) | N/A |
| AMBULANCE RESPONSE (YES/NO) | N/A |
| ADDITIONAL INFORMATION/COMMENTS | |
| <p>Improper backfilling. NIPSCO Emergency Repair Ticket Number: 1305103003.</p> | |

Fact Based Investigation Report

Notification ID 0182013051000
9
Damage Date 05/10/2013
15:33
Notified By TOM RIZOR ()
Damage Address 918 E 7TH ST
AUBURN, IN
District Northern Indiana
Notification Date 05/10/2013 15:40

Damaged Customer NIPSCO

Investigation Date From 05/10/2013 00:00:00 **To** 05/10/2013 00:05:00

Excavator Involved HOFFMAN BROTHERS

Type of Excavation install water main

Orig. Locate Request 1305021992 **Start Date**
Type of Ticket **Locate Req. Info** N/A

Damage Request # M88389516 **Start Date**

Pictures Taken By ronald meeks jr **Date** 05/10/2013 00:05
Photography Type Digital **Frame #**

Investigator Emp. # 117956 **Investigator Name** ron meeks

Based on your investigation, is further investigation needed? No

Fact Based Investigation Customer Information

Facility Description Low Profile **Facility ID** Gas Service

Locator Name & EMP # Meeks Ronald - 117956 **Locator Not Known**

Investigation Findings

Facility Marked Accurately

Other Notes

Investigation Methods

Investigator Verified Existing Marks By Hooking Up
Visual, Facility Exposed At Time Of Investigation

Investigator Statement/Causal Factors

contractor hit gas svc while removing sand/dirt from construction site. svc was marked accurately.

Names of Utility Representatives Contacted or on Site and Statement

n/a

Names of Excavator's Representatives Contacted or on Site and Statement

n/a

Other individuals on site

n/a

Were any markings visible on the damage site upon arrival? Yes

Were any other indicators of facility present in the area? Yes

| | |
|---|----------|
| Was the excavation within the tolerance zone of marks? | Yes |
| Extent of facility damage | cut svc |
| Replacement Footage | n/a |
| Was contractor assistance required? If yes, who? | No |
| What contractor equipment was used? | back hoe |
| Is the facility shown on the utility records? | No |
| If yes, list record numbers | nipsco |

Facility: Distribution Lines; Folder: N/A; Assigned To: USIC

NIPSCO 00684 IUPPSa 05/02/2013 12:24:00 1305021988-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1305021988 Date: 05/02/2013 Time: 12:23 Oper: AHINES Chan:075

State: IN Cnty: DEKALB Twp: UNION
Cityname: AUBURN Inside: Y Near: N
Subdivision:

Address :

Street : E 7TH ST

Cross 1 : S CLARK ST Within 1/4 mile: Y

Location: FROM THE ABOVE INTERSECTION - LOCATE GOING EAST FOR 750 FEET ON BOTH SIDES OF THE ROAD

***Boring Where = UNDER 7TH ST

:

Grids : 4122D8502B 4122D8502C 4122D8502D

Boundary: n 41.368059 s 41.366897 w -85.043046 e -85.037233

Work type : INSTALL/REPLACE WATER MAIN

Done for : CITY OF AUBURN

Start date: 05/06/2013 Time: 12:45 Hours notice: 96/048 Priority: NORM

Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N

Duration : 2 MONTH Depth: 8 FEET

Company : HOFFMAN BROTHERS Type: CONT

Co addr : 8574 VERONA ROAD

City : BATTLE CREEK State: MI Zip: 49014

Caller : TOM RIZOR Phone: (269)420-0413

Contact : TOM RIZOR - CELL Phone:

BestTime:

Mobile : (269)420-0413

Email : TRIZOR@HOFFMANBROSINC.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time

Will you be white-lining the dig site area? YES

:

Submitted date: 05/02/2013 Time: 12:23

Members: ID2200 ID2885 NIPSCO SBCIN SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 01043 IUPPSa 05/10/2013 15:57:34 1305103003-00A EMER NEW GRID

EMERGENCY

Ticket : 1305103003 Date: 05/10/2013 Time: 15:54 Oper: LPORTER Chan:046

State: IN Cnty: DEKALB Twp: UNION
Cityname: AUBURN Inside: Y Near: N
Subdivision:

Address : 918
Street : E 7TH ST
Cross 1 : IWO ST Within 1/4 mile: Y
Location: LOCATE ENTIRE PROPERTY
:
Grids : 4122D8502A 4122D8502B 4122D8502C
Boundary: n 41.368085 s 41.366911 w -85.046443 e -85.041053

Work type : REPAIR GAS
Done for : NIPSCO
Start date: 05/10/2013 Time: 15:56 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 8 FEET

Company : NIPSCO Type: MEMB
Co addr : 801 E 86TH AVENUE
City : MERRILLVILLE State: IN Zip: 46410
Caller : MARK DILLOSO Phone: (800)322-2806
Contact : JASON SPRINGER - CELL Phone:
BestTime:
Mobile : (260)226-2300

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW ENROUTE

Will you be white-lining the dig site area? NO
:

Submitted date: 05/10/2013 Time: 15:54
Members: ID2200 ID2885 NIPSCO SBCIN SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 01004 IUPPSa 05/10/2013 15:33:38 1305102886-00A EMER DAMG GRID

DAMAGE

Ticket : 1305102886 Date: 05/10/2013 Time: 15:30 Oper: KMINGUS Chan:000

State: IN Cnty: DEKALB Twp: UNION
Cityname: AUBURN Inside: Y Near: N
Subdivision:

Address :
Street : E 7TH ST
Cross 1 : S CLARK ST Within 1/4 mile: Y
Location: FROM THE ABOVE INTERSECTION - LOCATE GOING EAST FOR 750 FEET ON BOTH
SIDES OF THE ROAD
***Boring Where = UNDER 7TH ST
:
Grids : 4122D8502B 4122D8502C 4122D8502D
Boundary: n 41.368059 s 41.366897 w -85.043046 e -85.037233

Work type : INSTALL/REPLACE WATER MAIN
Done for : CITY OF AUBURN
Start date: 05/10/2013 Time: 15:32 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: Y
Duration : 2 MONTH Depth: 8 FEET

Company : HOFFMAN BROTHERS Type: CONT
Co addr : 8574 VERONA ROAD
City : BATTLE CREEK State: MI Zip: 49014
Caller : TOM RIZOR Phone: (269)420-0413
Contact : TOM RIZOR - CELL Phone:
BestTime:
Mobile : (269)420-0413
Email : TRIZOR@HOFFMANBROSINC.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
NIPSCO GAS LINE HAS BEEN DAMAGED---GAS IS NOT BLOWING---LINE WAS DAMAGED APPROX
5 FEET OFF OF THE ROAD AT ADDRESS 918 7TH STREET---YELLOW PLASTIC 1/2 INCH
LINE---CALLER HAS NOT CONTACTED 911 BUT HAS CALLED NIPSCO FOR THE REPAIRS---CREW
IS ON SITE---PREVIOUS TICKET NUMBER 1305021988
Will you be white-lining the dig site area? YES
:

Submitted date: 05/10/2013 Time: 15:30
Members: ID2200 ID2885 NIPSCO SBCIN SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA Angola MAXIMO WO # 755106
OPERATING AREA CONTACT Joe Thomas JOB ORDER # 589741
TRACKING NUMBER 018 2013 0510 010 LOCATE REF # Not provided
Locate Performed By:

DATE AND TIME OF ACCIDENT 5-10-13 20 3:30 P DATE OF REPORT 5-10-13
PLACE OF DAMAGE (INCLUDE CITY) 918 E. 7th Auburn

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES () NO ()

OTHER (DESCRIBE)
GAS: SERVICE MAIN () SIZE 3/4" MATERIAL: PLASTIC () STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE)

DEPTH OF FACILITY (inches) 30" PRESSURE (PSI) 45 Lbs.
RELEASE OF GAS: YES () NO () IGNITION OF GAS: YES () NO () EVACUATION REQUIRED: YES () # NO ()
INTERRUPTION OF SERVICE: YES () NO () NUMBER OF CUSTOMERS LOST: 6
DURATION OF INTERRUPTION: TIME REPORTED 3:30 PM TIME SHUT OFF 3:30 TIME RESTORED 9:00 PM
DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 3/4"

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS Right On NO ()
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) Hoffman Bros phone # 616-944-1207
ADDRESS OF PARTY (INCLUDE CITY) 8574 Verona Rd Battle Creek MI

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Doug Smith
WITNESS NAME AND ADDRESS

WITNESS REMARKS
AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY REPORT #
FIRE () AGENCY REPORT #
OTHER () 811 Any Injuries? () YES # () NO

PHOTOS TAKEN: YES () NO () TAKEN BY: 021837 (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO ()

- WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
() AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER Main
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER
() POLE/SIGN POST () ROAD WORK () SEWER

- TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
() AUGER () HAND TOOLS () BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE () BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER

- REASON DAMAGE OCCURRED- CHECK APPROPRIATE CHOICE BELOW
() AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB () OTHER

COMMENTS: Excav. Company hit dual service line, replaced pipe and isolated
service

PERSON PREPARING REPORT Larry Long

FIELD SUPERVISOR Jason Sprunger

FIELD MANAGER Joe Thomas

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information

FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ DATE: _____



Property of United States Infrastructure Corporation
Photo taken on 5/10/2013 4:46:46 PM



Property of United States Infrastructure Corporation
Photo taken on 5/10/2013 4:47:38 PM