



INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

<http://www.in.gov/iurc>
Office: (317) 232-2701
Facsimile: (317) 232-6758

Pipeline Safety Division Investigation Report

Investigation regarding: Hinse Plumbing

UPPAC Database Record ID: 4802

Report Date: 9/18/2013

Investigator: Mike Orr

Damage Date: 5/7/2013 4:46:40 PM

Damage Address: Andover Dr, Center, Porter

The Parties

Excavator: **Hinse Plumbing**

Address: 54 Lafayette, Valparaiso, In 46383

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Sewer

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No
4/24/2013

Indiana 811 Ticket Number: 1304222818

Original Start Date:

Locate Instructions: LOCATE THE PARKWAY IN FRONT OF 556 AND 558 ANDOVER DRIVE

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing sewer work.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 7/26/2013. Excavator failed to provide notice of excavation to the association(IN811) and was attempting to work under the locate ticket of Valparaiso Water Department.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.



150 West Market Street, Suite 600
Indianapolis, IN 46204

August 12, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4802
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4802

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/7/2013
Event Location: Andover Dr
City: Indianapolis
Facility Owner: Nipsco
Excavator: Valparaiso Water Department
Other Party: N/A
Pipeline Division Case No. 4802

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4802	
Date of Event	5/7/2013
Event Location	Andover Dr
Event City	Center
Facility Owner	Nipsco
Excavator	Valparaiso Water Department
Date of IURC Information Request	July 12, 2013
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Hines Plumbing
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	360 Indiana Avenue
CITY/ STATE/ZIP	Valparaiso / IN /
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	558 Andover Drive
CITY/STATE/ZIP	Valparaiso / IN /
NEAREST INTERSECTION	
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	Click here to enter text.
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	X
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	No
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	No

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	No
LOCATE MARKS CORRECT (YES/NO)	
EXCAVATOR "WHITE LINED" (YES/NO)	No
MAPS USED TO MARK FACILITIES (YES/NO)	No
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	N/A
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
No notification made to the one-call center. Hines Plumbing working under Valparaiso Water Department ticket#1304222818.	

Fact Based Investigation Report

Notification ID 01820130507014
Damage Date 05/07/2013 16:46
Notified By TONY MCGINLEY ()
Damage Address ANDOVER DR
VALPARAISO, IN
District Northern Indiana
Notification Date 05/07/2013
16:50

Damaged Customer NIPSCO

Investigation Date From 05/07/2013 16:10:00 **To** 05/07/2013 18:10:00

Excavator Involved HINES PLUMBING
Type of Excavation REPLACING DRAIN TILE

Orig. Locate Request 1304222818 **Start Date** 04/24/2013 14:00
Type of Ticket Routine **Locate Req. Info** N/A

Damage Request # 1305073501 **Start Date** 05/07/2013 16:55

Pictures Taken By PHIL BELEGAL **Date** 05/07/2013 16:10
Photography Type Digital **Frame #**

Investigator Emp. # 117702 **Investigator Name** PHIL BELEGAL
Based on your investigation, is further investigation needed? No

Fact Based Investigation Customer Information

Facility Description Low Profile **Facility ID** Gas Service

Locator Name & EMP # Cardenas Nicholas - 134731 **Locator Not Known**

Investigation Findings

Contractor Dug Outside Marking Instructions
Facility Marked Accurately
No Locate Req. By Contractor

Other Notes

Investigation Methods

Investigator Verified Existing Marks By Hooking Up
Visual, Facility Exposed At Time Of Investigation

Investigator Statement/Causal Factors

UUPON ARRIVAL TO JOB SITE, EXPOSED GAS SERVICE 5/8"PL TO 558 ANDOVER DRIVE LOT 9 WAS EXPOSED AND DAMAGED/CLAMPED OFF//FIRST RESPONDER WAITING FOR CREW. EXISTING MARKINGS ALONG PARKWAY AND AREA MARKED IN WHITE SOMEWHAT VISIBLE WITH OLD PAINT AND FLAGS. DAMAGED AREA---MARKS DESTROYED DUE TO EXCAVATION.UPON FURTHER INVESTIGATION, FACILITY WAS MARKED AND ACCURATE AS REFERRED TO POST LOCATE PHOTOS. ACTUAL TICKET FOR LOCATE WAS CALLED IN FOR VALPO SEWER DEPT. FOR REPAIRING STORM/SEWER LINE. HINES PLUMBING WAS DOING WORK FROM PARKWAY UP TO HOUSE. NO LOCATE REQUEST BY CONTRACTOR. LOCATES WERE CALLED IN BY VALPARAISO WATER DEPT. FOR PARKWAY AREA FOR 556 AND 558 MARKED IN WHITE. NO LOCATE REQUEST BY CONTRACTOR

AND CONTRACTOR DUG OUT SIDE OF LOCATE INSTRUCTIONS/CLAIMS HE WAS DOING WORK FOR CITY OF VALPO. FACILITY MARKED ACCURATELY.

Names of Utility Representatives Contacted or on Site and Statement

NIPSCO ON SITE FIRST RESPONDER//CALLED IN CREW TO REPAIR//DAMAGE IS EXPOSED//NEEDS TO BE SPLICED TOGETHER...

Names of Excavator's Representatives Contacted or on Site and Statement

JACK HINES OF HINES PLUMBING ON SITE DIGGING FROM PARKWAY TO BACK OF HOUSE UP TO FRONT OF FENCE IN BACKYARD.HE CLAIMS TICKET WAS CALLED IN BY VALPO.//UPON FURTHER INVESTIGATION OF POST-LOCATE PHOTOS, SERVICE AND SECONDARY OF 558 WAS MARKED AT THE EXACT AREA WHERE IT WAS DAMAGED.UPON JACKS REQUEST TO FINISH HIS DIGGING, I QUICKLY MARKED THE UTILITIES UP TO THE HOUSE FOR HINM TO SAFELY DIG.

Other individuals on site

NIPSCO FIRST RESPONDER

Were any markings visible on the damage site upon arrival?	Yes
Were any other indicators of facility present in the area?	Yes
Was the excavation within the tolerance zone of marks?	Yes
Extent of facility damage	HIT 5/8"PL GAS SERVICE
Replacement Footage	UNKNOWN
Was contractor assistance required? If yes, who?	No
What contractor equipment was used?	EXCAVATOR
Is the facility shown on the utility records?	Yes
If yes, list record numbers	FIELDBROWSER

NIPSCO 00791 IUPPSa 04/22/2013 13:47:33 1304222818-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1304222818 Date: 04/22/2013 Time: 13:38 Oper: MMOELLER Chan:039

State: IN Cnty: PORTER Twp: CENTER
Cityname: VALPARAISO Inside: Y Near: N
Subdivision: CAMPBELL MEADOWS

Address :

Street : ANDOVER DR

Cross 1 : CONCORD SQUARE DR Within 1/4 mile: Y

Location: LOCATE THE PARKWAY IN FRONT OF 556 AND 558 ANDOVER DRIVE

:

Grids : 4130B8703A 4130B8704D

Boundary: n 41.510973 s 41.509819 w -87.066706 e -87.063358

Work type : REPAIR STORM SEWE LINE

Done for : VALPARAISO SEWER DEPT

Start date: 04/24/2013 Time: 14:00 Hours notice: 48/048 Priority: NORM

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N

Duration : 2 DAYS Depth: 8 FEET

Company : VALPARAISO WATER DEPARTMENT Type: CONT

Co addr : 205 BILLINGS STREET

City : VALPARAISO State: IN Zip: 46383

Caller : TONY MCGINLEY Phone: (219)462-6174

Contact : MIKE STEEGE -- OFFICE Phone:

BestTime:

Mobile : (219)462-6174

Remarks : All tickets are taken and processed on Eastern Daylight Time

Will you be white-lining the dig site area? YES

:

Submitted date: 04/22/2013 Time: 13:38

Members: COMCN ID3800 ID4752 ID4866 ID8000 NIPSCO SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA Valpo MAXIMO WO# 6073633720805070351
OPERATING AREA CONTACT Tommy Parker JOB ORDER # 597383
TRACKING NUMBER 0182013 0507 015 LOCATE REF # NONE
Locate Performed By: USIC

DATE AND TIME OF ACCIDENT MAY 7, 2013 15:51 M DATE OF REPORT 05/07/13
PLACE OF DAMAGE (INCLUDE CITY) 558 ANSOVER DR, Valpo

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # _____ SIZE _____ YEAR INSTALLED _____ BROKEN YES () NO ()

OTHER (DESCRIBE) _____

GAS: SERVICE () MAIN () SIZE 5/8" MATERIAL: PLASTIC () STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE) _____

DEPTH OF FACILITY (Inches) 18" PRESSURE (PSI) 45 Lbs.

RELEASE OF GAS: YES () NO () IGNITION OF GAS: YES () NO () EVACUATION REQUIRED: YES () # _____ NO ()

INTERRUPTION OF SERVICE: YES () NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 18:51 TIME RESTORED 19:00

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 5/8"

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS _____ NO ()
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) Hines Plumbing 219-464-8938

ADDRESS OF PARTY (INCLUDE CITY) 360 INDIANA AVE, Valpo US P.O. 974771

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE JACK HINES

WITNESS NAME AND ADDRESS 360 INDIANA AVE, Valpo

WITNESS REMARKS "Gas line not located", contractor did not call 811

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY _____ REPORT # _____

FIRE () AGENCY _____ REPORT # _____

OTHER () _____ Any Injuries? () YES # _____ () NO

PHOTOS TAKEN: YES () NO () TAKEN BY: _____ (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO ()

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW

- | | | | |
|-------------------------|----------------|-------------------|------------------------|
| () AGRICULTURE/FARMING | () CABLE TV | () CURB/SIDEWALK | () TELECOMMUNICATIONS |
| () BLDG CONSTRUCTION | () DEMOLITION | () DRAINAGE | () WATER |
| () DRIVEWAY | () ELECTRIC | () SURVEYING | () DRAINS/CULVERTS |
| () FENCING | () GRADING | () IRRIGATION | () MOWING |
| () LANDSCAPING | () PIPELINE | () MILLING | () OTHER _____ |
| () POLE/SIGN POST | () ROAD WORK | () SEWER | |

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW

- | | | |
|-----------------------|--------------------|-----------------------|
| () AUGER | () HAND TOOLS | () BACKHOE/TRACKHOE |
| () MILLING EQUIPMENT | () PROBING DEVICE | () BORING / DRILLING |
| () EXPLOSIVES | () TRENCHER | () FARM EQUIPMENT |
| () VACUUM EQUIPMENT | () GRADER | () OTHER _____ |

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW

- | | | |
|-------------------------|-----------------------------------|-----------------------------------|
| () AUTOMOTIVE ACCIDENT | () EXCAVATING BEFORE LOCATES DUE | () CARELESS MACHINE OPERATOR |
| () NO NOTIFICATION | () MARKS DISTURBED | () STUB |
| | | () OTHER <u>Did not call 811</u> |

• SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM

COMMENTS :

Plumber installing drain tile w/ backhoe worked off of the City of Valpo locate ticket which is two weeks old. Contractor did not call 811

PERSON PREPARING REPORT

Ryan Walsh

FIELD SUPERVISOR

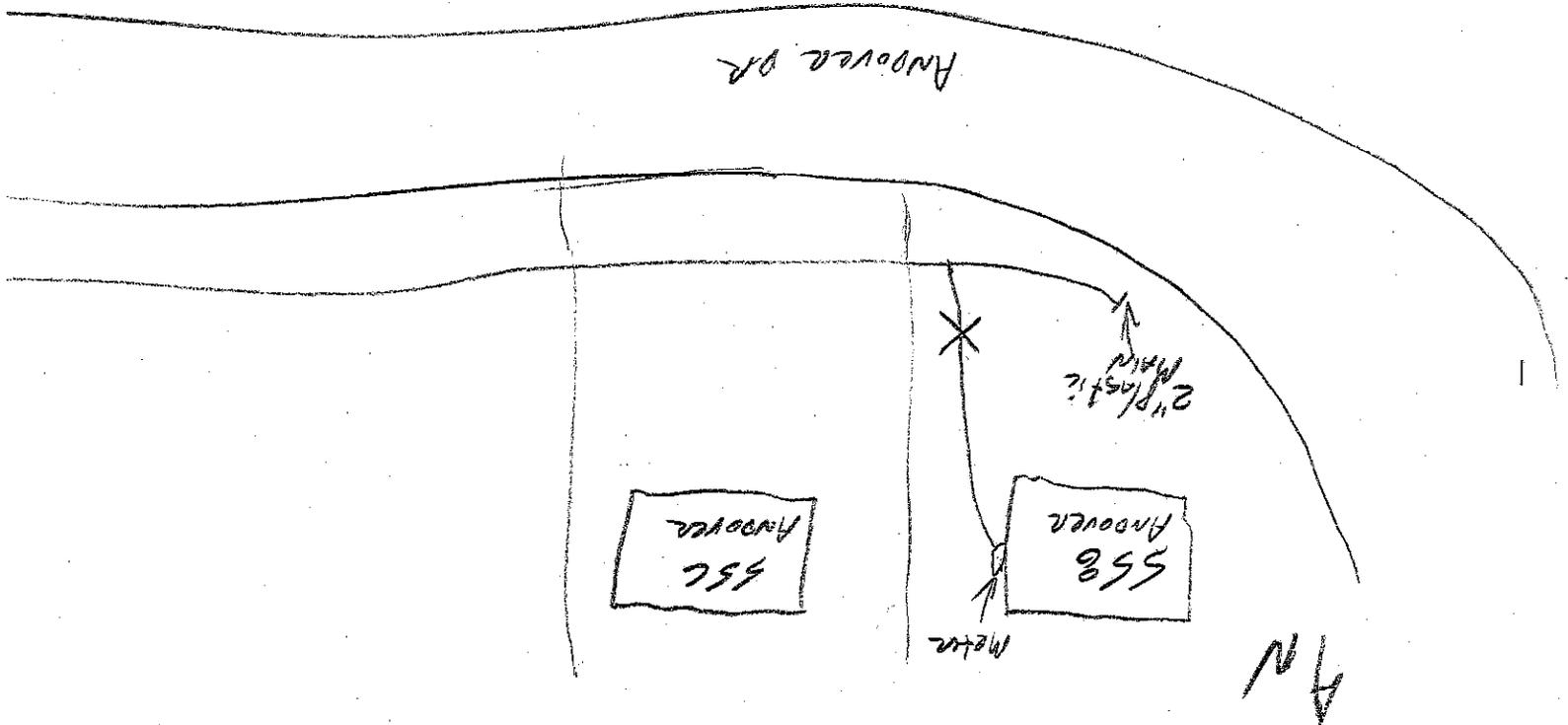
Tommy Becker

FIELD MANAGER

John Todd

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE YES NO
- NO IN 811 LOCATE CALLED IN YES NO
- DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE YES NO
- EXPIRED LOCATE YES NO
- WAS WHITE LINING INDICATED ON LOCATE REQUEST YES NO

COMPLETED BY: _____

DATE: _____



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Photo taken on 5/7/2013 @ 4:45 PM