



Pipeline Safety Division Investigation Report

Investigation regarding: Henderson Construction

UPPAC Database Record ID: 4719

Report Date: 8/20/2013

Investigator: Mike Orr

Damage Date: 4/4/2013

Damage Address: 8309 Killeen Run Lot 278, Fort Wayne, Allen

The Parties

Excavator: **Henderson Construction**

Address: 3942 United States Highway 6, Waterloo, In 46793

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Landscaping

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No

Indiana 811 Ticket Number: Original Start Date:

Locate Instructions:

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing landscaping work.

Findings: Reported by Carrie Ludwig; excavator did not respond to initial notice mailed 7/10/2013. Excavator failed to request a locate ticket and was excavating by piggybacking on another excavator's locate ticket. The gas operator had provided accurate locate marking as requested by the other excavator.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.



150 West Market Street, Suite 600
Indianapolis, IN 46204

August 12, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4719
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4719

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 4/4/2013
Event Location: 8309 Killeen Run Lot 278
City: Indianapolis
Facility Owner: Nipsco
Excavator: Henderson Construction
Other Party: N/A
Pipeline Division Case No. 4719

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4719	
Date of Event	4/4/2013
Event Location	8309 Killeen Run Lot 278
Event City	Fort Wayne
Facility Owner	Nipsco
Excavator	Henderson Construction
Date of IURC Information Request	July 12, 2013
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Henderson Construction
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	3942 United States Highway 6
CITY/ STATE/ZIP	Waterloo / IN / 46793
PREFERRED TELEPHONE	260-908-2044
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	8309 Killeen Run Lot 278
CITY/STATE/ZIP	Fort Wayne / IN /
NEAREST INTERSECTION	
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	Click here to enter text.
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	X
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	No
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	No

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	No
LOCATE MARKS CORRECT (YES/NO)	
EXCAVATOR "WHITE LINED" (YES/NO)	No
MAPS USED TO MARK FACILITIES (YES/NO)	No
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	N/A
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
Failure to utilize hand digging where required.	

Fact Based Investigation Report

Notification ID 01820130404003
Damage Date 04/04/2013 09:15
Notified By TANEESHA GHOLSTON (Other)
Damage Address 8309 KILLEEN RUN ALLEN/ST JOSEPH
FT WAYNE, IN
District Northern Indiana
Notification Date 04/04/2013 10:27

Damaged Customer NIPSCO

Investigation Date From 04/04/2013 11:15:00 **To** 04/04/2013 11:25:00

Excavator Involved Henderson Construction
Type of Excavation landscape

Orig. Locate Request 1303251682 **Start Date** 04/04/2013 08:00
Type of Ticket Routine **Locate Req. Info** N/A

Damage Request # M83546885 **Start Date**

Pictures Taken By John Deitrick **Date** 04/04/2013 11:20
Photography Type Digital **Frame #**

Investigator Emp. # 131108 **Investigator Name** John Deitrick
Based on your investigation, is further investigation needed? No

Fact Based Investigation Customer Information

Facility Description Low Profile **Facility ID** Gas Service

Locator Name & EMP # Deitrick John - 131108 **Locator Not Known**

Investigation Findings

Facility Marked Accurately

Other Notes

Investigation Methods

Investigator Verified Existing Marks By Hooking Up
Visual, Facility Exposed At Time Of Investigation

Investigator Statement/Causal Factors

Marks were dead on. They hit it while trying to uncover it and the line ended up being shallow

Names of Utility Representatives Contacted or on Site and Statement

na

Names of Excavator's Representatives Contacted or on Site and Statement

na

Other individuals on site

na

Were any markings visible on the damage site upon arrival? Yes

Were any other indicators of facility present in the area? Yes

Was the excavation within the tolerance zone of marks? Yes

Extent of facility damage

cut

Replacement Footage

1ft

Was contractor assistance required? If yes, who?

No

What contractor equipment was used?

shovel

Is the facility shown on the utility records?

No

If yes, list record numbers

Other Excavator's locate working in same area

NIPSCO 00554 IUPPSa 03/25/2013 15:31:53 1303251682-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1303251682 Date: 03/25/2013 Time: 15:25 Oper: AGRIGGS Chan:074

State: IN Cnty: ALLEN Twp: ST JOSEPH
Cityname: FORT WAYNE Inside: N Near: Y
Subdivision:

Address : 8309
Street : KILLEEN RUN
Location: LOCATE THE FRONT AND BACK YARD OF THE PROPERTY
:

Grids : 4108A8501A 4108A8502D 4108B8501A 4108B8502C 4108B8502D
Boundary: n 41.146370 s 41.143414 w -85.038941 e -85.030782

Work type : INSTALL TREES AND LANDSCAPING HARDSCAPE
Done for : HOFFMAN RESIDENCE
Start date: 03/27/2013 Time: 15:45 Hours notice: 48/048 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 2 WEEKS Depth: 36 INCHES

Company : DECORATIVE CONCRETE Type: OTHR
Co addr : 6221 CO RT 427
City : AUBURN State: IN Zip: 46706
Caller : MARY HUNNICUTT Phone: (260)438-8018
Contact : ELLEN LESLIE - CELL Phone:
BestTime:
Mobile : (260)438-8018
Email : JGLESLIE@MAIL.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 03/25/2013 Time: 15:25
Members: AEPIN CC FW ID8000 NIPSCO SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA 220 FW MAXIMO WO # M 716176
OPERATING AREA CONTACT Jim Craig JOB ORDER # 595637
TRACKING NUMBER 018-2013-0404-003 LOCATE REF #
Locate Performed By:

DATE AND TIME OF ACCIDENT 4/4/13 2013, 10:13 AM DATE OF REPORT 4/4/13
PLACE OF DAMAGE (INCLUDE CITY) 8309 Killeen Run FW lot 278 46835

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES () NO ()

OTHER (DESCRIBE)

GAS: SERVICE (X) MAIN () SIZE 5/8" MATERIAL: PLASTIC (X) STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE)

DEPTH OF FACILITY (inches) 14 @ time of repair PRESSURE (PSI) 460 Lbs.

RELEASE OF GAS: YES (X) NO () IGNITION OF GAS: YES () NO (X) EVACUATION REQUIRED: YES () # NO (X)

INTERRUPTION OF SERVICE: YES (X) NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 10:13 A.M. EST. TIME SHUT OFF 10:25 AM EST. TIME RESTORED 10:36 AM

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: Severed 1/2 inch

LOCATE MARKS ON SITE: YES (X) DISTANCE BETWEEN FACILITY AND LOCATE MARKS MARKS WERE RIGHT ON NO ()
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) Henderson Construction - Waterloo 260-837-6041

ADDRESS OF PARTY (INCLUDE CITY) Waterloo, IN 46793 4049 Co-Rd-24

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE ?

WITNESS NAME AND ADDRESS

WITNESS REMARKS we hit it / shallow

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY REPORT #

FIRE () AGENCY REPORT #

OTHER () Any Injuries? () YES # () NO

PHOTOS TAKEN: YES () NO (X) TAKEN BY: (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO (X)

- WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
() AGRICULTURE/FARMING () CABLE TV (X) CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER
() POLE/SIGN POST () ROAD WORK () SEWER

- TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
() AUGER () HAND TOOLS (X) BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE () BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACUUM EQUIPMENT () GRADER () OTHER

- REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW
() AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE (X) CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB () OTHER

COMMENTS: Service when hit was less than 14"
informed them depth not guaranteed

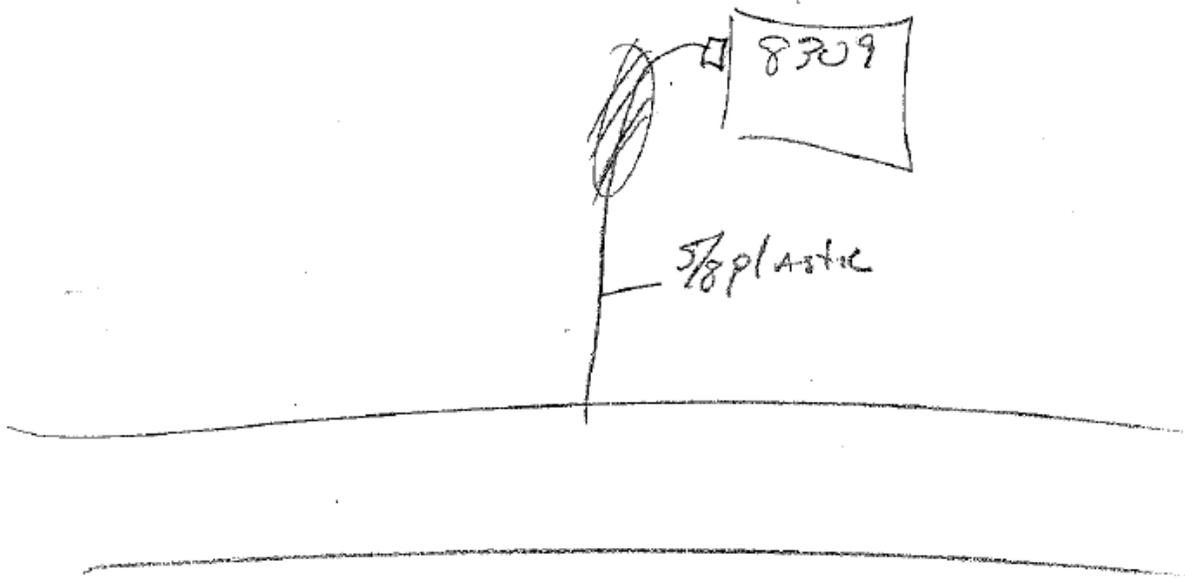
PERSON PREPARING REPORT Jim CRAIG 118126 403 0895

FIELD SUPERVISOR Douglas Wagner

FIELD MANAGER JRH 022505

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ DATE: _____



Property of United States Infrastructure Corporation
Photo taken on 4/4/2013 11:23:47 AM



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Apr 18, 2013

Who is submitting this information?

Name of person providing this information: Carrie Ludwig

Business address (*number and street*): 3511 East 15th Avenue

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): (219)962-0422

Fax number (*area code*): (219)962-0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Henderson Construction

Business address (*number and street*): 3942 United States Highway 6

City, State, and ZIP code: Waterloo, IN 46793

Telephone number (*area code*): (260)908-2044

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Landscaping

Date and Location of Damage

Date of damage (*month, day, year*): Apr 4, 2013 _____

County: Allen _____

City: Fort Wayne _____

Street address (*number and street, city, state, and ZIP code*):
8309 Killeen Run Lot 278 _____

Nearest intersection: N/A _____

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? _____

Was there a customer service interruption? Yes

If yes, how many affected? 1 _____

Time to restore service (*in hours*): 0.15 _____

Enter number of injuries, if applicable and known: _____

Enter number of fatalities, if applicable and known: _____

Property damage, Estimate \$ _____

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 6 _____

Notification, Locating, Marking

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known: _____

Was the locate request completed within two working days? Unknown/Other

If locates were performed, were they done so by a contractor or pipeline employee? Unknown/Other

If a contractor locator, enter the company name, if known: _____

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Unknown/Other

Type of markings used: Other

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request?

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

Additional Comments

Contractor was working off another contractor 's ticket#1303251682.



INFORMATION REQUEST
State Form 54909 (R / 3-13)
INDIANA UTILITY REGULATORY COMMISSION - PIPELINE SAFETY DIVISION

RECEIVED

AUG 29 2013

INDIANA UTILITY
REGULATORY COMMISSION

Case Number: 4719

Date of Damage (month, day, year): April 4, 2013

Location of Damage:

Address (number and street): 8309 Killcoen Run Lot 278

City, State and ZIP Code: Et. Wayne, IN

Nearest Intersection: _____

Excavator Information:

Business Name: Henderson Construction

Responsible Party Personal Name: Brett Henderson

Title (if any): owner

Address (number and street): 3942 us Highway 1e

City, State and ZIP Code: Waterloo, IN 46793

Preferred Telephone Number (area code): 260-837-6041

Email Address: Brett@hendersonconstruction.com

Utility Information:

Utility Name: NIPSO

Contact Person: _____

Title (if any): _____

Cause of Damage Information

Type of Equipment (select one):

mini excavator

Type of Work Performed (select one):

excavating for new sidewalks

Repair Cost: \$ 94.77

Did a leak result from damage:

Yes No

Was there ignition:

Yes No

Excavator Notify 911 due to leak:

Yes No

Excavator Notify 811 upon damage:

Yes No

Excavator Notify Utility upon Damage:

Yes No

Locate Information

Excavator Request Locate:

Yes No

Indiana 811 Locate Ticket Number: _____

Locate Marks Visible:

Yes No

Locate Marks Correct:

Yes No

Excavator "White Lined":

Yes No

Was Locate Provided within Two (2) Working Days:

Yes No

Utility Employees On-site during Excavation:

Yes No

Incident Information:

Fire Department Response:

Yes No

Police Department Response:

Yes No

Ambulance Response:

Yes No

Additional Information / Comments

Was performing work for "Decorative Concrete Specialist" owned by: Ellen Leslie. She called in locates. Gas Line ranged anywhere from 16" to 4" in depth. ran up to hill to 4" by the house where we hit it.

Printed Name: MARK A. VOIZZI

Signature: Mark A Voizzi

Date (month, day, year): 8/30/13

**If submitting this form electronically, typing your name in the signature box will act as an electronic signature.*

Please return completed form to:

PipelineDamageCase@urc.in.gov

Or mail to:

**Indiana Utility Regulatory Commission
Pipeline Safety Division - Case Number 4719
101 West Washington Street, 1500E
Indianapolis, IN 46204**

**Or fax to:
317-233-2410**

DAMAGE CLAIM BILL

CLAIM NO.: 13 1191

JOB ORDER NO.: 595637

DATE: May 15, 2013

Henderson Construction
4049 County Road 24
Waterloo, IN 46793

PAYMENT DUE 28 DAYS FROM ABOVE DATE.
PLEASE MAKE REMITTANCE PAYABLE TO:
NORTHERN INDIANA PUBLIC SERVICE COMPANY
801 E. 86TH AVENUE
MERRILLVILLE, INDIANA 46410-6271
ATTENTION: FACILITY DAMAGES RECOVERY

PLEASE DETACH HERE AND RETURN THIS PORTION WITH PAYMENT

AMOUNT REMITTED

AMOUNT DUE
\$94.77

DATE	DESCRIPTION	AMOUNT
04/04/13	Expense incurred as the result of damage to NIPSCO facilities located in the vicinity of 8309 Killeen Run lot 278, Fort Wayne, Indiana, by the above organization.	
	LABOR:	\$ 77.74
	MATERIAL:	7.93
	EQUIPMENT:	6.00
	GAS LOSS:	3.10
	TOTAL EXPENSE:	\$ 94.77

If you have any questions regarding this bill, please contact Mary Lechowicz, Leader Facility Damages, at 219-647-4033 or 1-800-884-2684



**Know what's below.
Call before you dig.**

Northern Indiana Public Service Company
DAMAGE CLAIM BILL