



Pipeline Safety Division Investigation Report

Investigation regarding: **Thomas Ward**

UPPAC Database Record ID: 4679

Report Date: 8/19/2013

Investigator: Mike Orr

Damage Date: 5/1/2013 9:34:39 AM

Damage Address: 14940 Feichner Rd, Lafayette, Allen

The Parties

Excavator: **Thomas Ward**

Address: 14940 Feichner Rd, Roanoke, In 46783

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Grader/Scraper

Type of Work Performed: Driveway

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No

Indiana 811 Ticket Number: Original Start Date:

Locate Instructions: LOCATE THE ENTIRE NORTH SIDE OF THE DRIVEWAY AT THE ABOVE ADDRESS

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing driveway work with a bobcat.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 7/10/2013. Excavator failed to request a locate ticket before proceeding with the driveway turn around.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.



150 West Market Street, Suite 600
Indianapolis, IN 46204

August 12, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4679
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4679

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/1/2013
Event Location: 14940 Feichner Rd
City: Indianapolis
Facility Owner: Nipsco
Excavator: Thomas Ward
Other Party: N/A
Pipeline Division Case No. 4679

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher Earle".

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4679	
Date of Event	5/1/2013
Event Location	14940 Feichner Rd
Event City	Lafayette
Facility Owner	Nipsco
Excavator	Thomas Ward
Date of IURC Information Request	July 12, 2013
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	
RESPONSIBLE PARTY PERSONAL NAME	Thomas Ward
TITLE (IF ANY)	
ADDRESS	14940 Feichner Road
CITY/ STATE/ZIP	Roanoke / IN / 46783
PREFERRED TELEPHONE	260-638-4475
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	14940 Feichner Road
CITY/STATE/ZIP	Roanoke / IN / 46783
NEAREST INTERSECTION	
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	Click here to enter text.
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	X
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	X
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	Yes - 1305010869
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	No

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	No
LOCATE MARKS CORRECT (YES/NO)	
EXCAVATOR "WHITE LINED" (YES/NO)	No
MAPS USED TO MARK FACILITIES (YES/NO)	No
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	N/A
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
<p>No notification made to the one-call center. NIPSCO Emergency Repair Ticket Number: 1305010904.</p>	

Fact Based Investigation Report

Notification ID 01820130501004
Damage Date 05/01/2013 09:34
Notified By THOMAS WARD ()
Damage Address 14940 FEICHNER RD
ROANOKE, IN
District Northern Indiana
Notification Date 05/01/2013
09:40

Damaged Customer NIPSCO

Investigation Date From 05/01/2013 10:30:00 **To** 05/01/2013 11:30:00

Excavator Involved Thomas Ward
Type of Excavation driveway turn around

Orig. Locate Request N/A **Start Date**
Type of Ticket Other **Locate Req. Info** N/A Yes

Damage Request # 1305010869 **Start Date**

Pictures Taken By Caleb Lederle **Date** 05/01/2013 11:00
Photography Type Digital **Frame #** N/a

Investigator Emp. # 131110 **Investigator Name** Caleb Lederle
Based on your investigation, is further investigation needed? No

Fact Based Investigation Customer Information

Facility Description Low Profile **Facility ID** Gas Service
Locator Name & EMP # - **Locator Not Known** Yes

Investigation Findings
No Locate Req. By Contractor
Other Notes

Investigation Methods
Investigation Results Verified By Utility Representative
Visual, Facility Exposed At Time Of Investigation

Investigator Statement/Causal Factors
Contractor stated he was going off flags that were already there when he hit the service he did not call in a locate request prior to digging
Names of Utility Representatives Contacted or on Site and Statement
Nipsco
Names of Excavator's Representatives Contacted or on Site and Statement
Thomas Ward
Other individuals on site
Homeowner

Were any markings visible on the damage site upon arrival? No

Were any other indicators of facility present in the area?	Yes
Was the excavation within the tolerance zone of marks?	No
Extent of facility damage	Cut service
Replacement Footage	2ft
Was contractor assistance required? If yes, who?	No
What contractor equipment was used?	No
Is the facility shown on the utility records?	No
If yes, list record numbers	

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00214 IUPPSa 05/01/2013 09:34:45 1305010869-00A EMER DAMG STRT

DAMAGE SEE REMARKS

Ticket : 1305010869 Date: 05/01/2013 Time: 09:31 Oper: DSEGO Chan:087

State: IN Cnty: ALLEN Twp: LAFAYETTE
Cityname: ROANOKE Inside: N Near: Y
Subdivision:

Address : 14940
Street : FEICHNER RD
Cross 1 : HAMILTON RD Within 1/4 mile: Y
Location: LOCATE THE ENTIRE NORTH SIDE OF THE DRIVEWAY AT THE ABOVE ADDRESS
:
Grids : 4056A8516A 4056B8516A
Boundary: n 40.946487 s 40.941813 w -85.281897 e -85.280373

Work type : INSTALLING A DRIVEWAY TURN AROUND
Done for : MARYBELL WARD
Start date: 05/01/2013 Time: 09:31 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 1 FOOT

Company : THOMAS WARD Type: OTHR
Co addr : 14940 FEICHNER RD
City : ROANOKE State: IN Zip: 46783
Caller : THOMAS WARD Phone: (260)638-4475
Contact : NO Phone:
BestTime:

Remarks : All tickets are taken and processed on Eastern Daylight Time
A NIPSCO GAS LINE HAS BEEN DAMAGED ON THE NORTH SIDE OF THE DRIVEWAY---GAS LINE
DOES NOT SEEM TO BE BLOWING AND CAN NOT BE HEARD OR SMELLED---DAMAGED LINE IS
DESCRIBED AS BEING A YELLOW HALF INCH LINE---THOMAS WARD IS ON SITE---THOMAS
WARD WILL CALL 911 AND HAS ALREADY NOTIFIED NOTIFIED NIPSCO OF THE DAMAGE--- NO
PREVIOUS TICKET NUMBER

Will you be white-lining the dig site area? NO

:

Submitted date: 05/01/2013 Time: 09:31
Members: AEPIN FW ID2034 ID2083 ID5857 ID8000 NIPSCO SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00300 IUPPSa 05/01/2013 10:13:26 1305010904-01A EMER CNCL GRID

CANCEL SEE REMARKS

Ticket : 1305010904 Date: 05/01/2013 Time: 10:11 Oper: SLUCAS Chan:060
Old Tkt: 1305010904 Date: 05/01/2013 Time: 09:35 Oper: JSMITH Rev: 00A

State: IN Cnty: ALLEN Twp: LAFAYETTE
Cityname: ROANOKE Inside: Y Near: N
Subdivision:

Address : 14940
Street : FEIGHNER RD
Cross 1 : HAMILTON RD Within 1/4 mile: Y
Location: LOCATE THE ENTIRE PROPERTY
:
Grids : 4056A8516A 4056A8516B 4056A8517D 4056B8516A 4056B8516B
Grids : 4056B8517D 4056C8516A 4056C8516B 4056C8517D
Boundary: n 40.946320 s 40.941316 w -85.284513 e -85.278087

Work type : REPAIRING GAS LINE
Done for : NIPSCO
Start date: 05/01/2013 Time: 09:37 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB
Co addr : 801 EAST 86TH AVENUE
City : MERRILLVILLE State: IN Zip: 46410
Caller : ANGELA SCHUFFERT Phone: (800)322-2806
Contact : JASON OTIS--CELL Phone:
BestTime:
Mobile : (260)241-3246
Fax : (219)647-4764

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER ANNISA BAILEY - THIS TICKET IS BEING CANCELED DUE TO WORK NOT BEING DONE -
THANK YOU

Will you be white-lining the dig site area? NO
:

Submitted date: 05/01/2013 Time: 10:11
Members: AEPIN FW ID2034 ID2083 ID5857 ID8000 NIPSCO SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA Fort Wayne MAXIMO WO # M 744114
 OPERATING AREA CONTACT JASON HANER JOB ORDER # 595506
 TRACKING NUMBER 018 2013 0501 005 LOCATE REF # _____
 Locate Performed By: _____

DATE AND TIME OF ACCIDENT 9:22 EST 5-1 2013, _____ M DATE OF REPORT 5-1-13
 PLACE OF DAMAGE (INCLUDE CITY) 14940 FEIGHNER RD ROANOK 46783

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # _____ SIZE _____ YEAR INSTALLED _____ BROKEN YES () NO ()

OTHER (DESCRIBE) _____

GAS: SERVICE () MAIN () SIZE 5/8" MATERIAL PLASTIC () STEEL () METER () REG STATION () STUB ()
 OTHER (DESCRIBE) _____

DEPTH OF FACILITY (Inches) 12" PRESSURE (PSI) 45 Lbs.

RELEASE OF GAS: YES () NO () IGNITION OF GAS: YES () NO () EVACUATION REQUIRED: YES () # _____ NO () FLOW VALVE

INTERRUPTION OF SERVICE: YES () NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 9:22 AM TIME SHUT OFF FLOW VALVE TIME RESTORED 11:30 AM

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 5/8" CUT CLEAN

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS _____ NO ()
 HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) THOMAS WARD 260-638-4475

ADDRESS OF PARTY (INCLUDE CITY) 14940 FEIGHNER RD

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE THOMAS

WITNESS NAME AND ADDRESS _____

WITNESS REMARKS didn't tank deep enough

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY _____ REPORT # _____

FIRE () AGENCY _____ REPORT # _____

OTHER () _____ Any Injuries? () YES # _____ () NO

PHOTOS TAKEN: YES () NO () TAKEN BY: _____ (ATTACH PHOTOS TO REPORT)
 MEDIA ON SITE YES () NO ()

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW

- | | | | |
|--|-------------------------------------|--|---|
| <input type="checkbox"/> AGRICULTURE/FARMING | <input type="checkbox"/> CABLE TV | <input type="checkbox"/> CURB/SIDEWALK | <input type="checkbox"/> TELECOMMUNICATIONS |
| <input type="checkbox"/> BLDG CONSTRUCTION | <input type="checkbox"/> DEMOLITION | <input type="checkbox"/> DRAINAGE | <input type="checkbox"/> WATER |
| <input checked="" type="checkbox"/> DRIVEWAY | <input type="checkbox"/> ELECTRIC | <input type="checkbox"/> SURVEYING | <input type="checkbox"/> DRAINS/CULVERTS |
| <input checked="" type="checkbox"/> FENCING | <input type="checkbox"/> GRADING | <input type="checkbox"/> IRRIGATION | <input type="checkbox"/> MOWING |
| <input type="checkbox"/> LANDSCAPING | <input type="checkbox"/> PIPELINE | <input type="checkbox"/> MILLING | <input type="checkbox"/> OTHER _____ |
| <input type="checkbox"/> POLE/SIGN POST | <input type="checkbox"/> ROAD WORK | <input type="checkbox"/> SEWER | |

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW

- | | | |
|--|---|---|
| <input type="checkbox"/> AUGER | <input type="checkbox"/> HAND TOOLS | <input type="checkbox"/> BACKHOE/TRACKHOE |
| <input type="checkbox"/> MILLING EQUIPMENT | <input type="checkbox"/> PROBING DEVICE | <input type="checkbox"/> BORING / DRILLING |
| <input type="checkbox"/> EXPLOSIVES | <input type="checkbox"/> TRENCHER | <input type="checkbox"/> FARM EQUIPMENT |
| <input type="checkbox"/> VACCUUM EQUIPMENT | <input type="checkbox"/> GRADER | <input checked="" type="checkbox"/> OTHER <u>BOBCAT</u> |

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW

- | | | |
|--|--|--|
| <input type="checkbox"/> AUTOMOTIVE ACCIDENT | <input type="checkbox"/> EXCAVATING BEFORE LOCATES DUE | <input type="checkbox"/> CARELESS MACHINE OPERATOR |
| <input type="checkbox"/> NO NOTIFICATION | <input type="checkbox"/> MARKS DISTURBED | <input type="checkbox"/> STUB |
| | | <input checked="" type="checkbox"/> OTHER <u>DIDN'T SPOT</u> |

• SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM

COMMENTS : CUST DID NOT POT HOLE

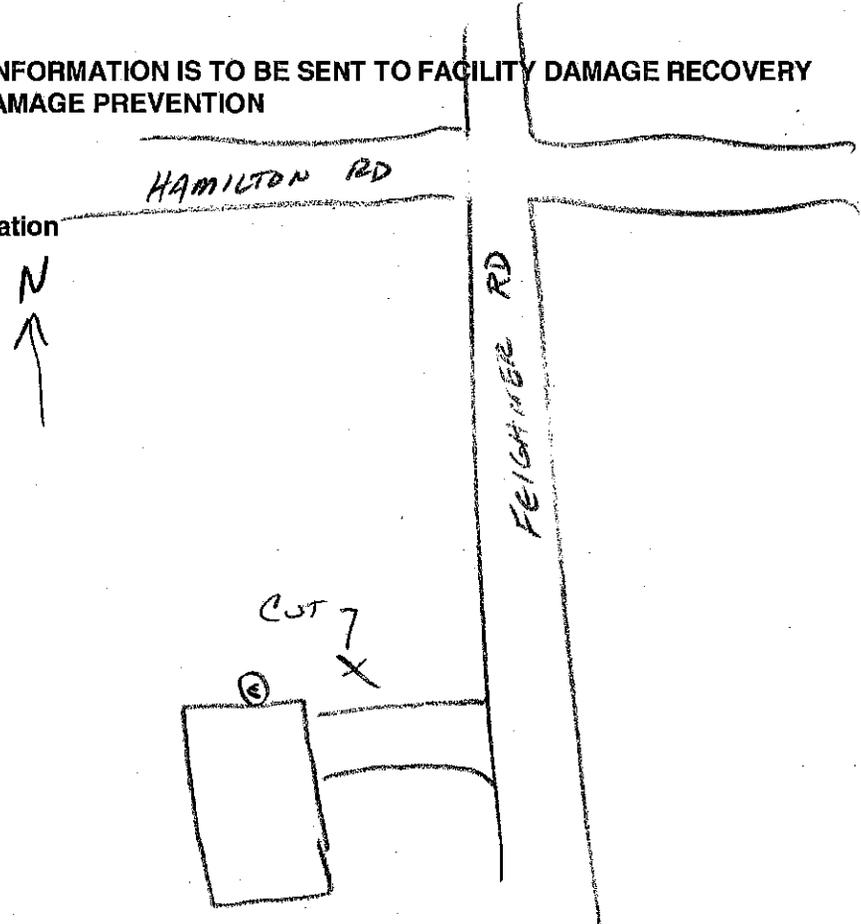
PERSON PREPARING REPORT F. SAUCEDO 121329

FIELD SUPERVISOR _____

FIELD MANAGER [Signature] 022505

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ DATE: _____



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Photo taken on 5/1/2013 10:43:17 AM