



Pipeline Safety Division Investigation Report

Investigation regarding: **Jeanne Reed**

UPPAC Database Record ID: 4675

Report Date: 8/19/2013

Investigator: Mike Orr

Damage Date: 4/30/2013 1:05:04 PM

Damage Address: 3815 Nordway Rd, Union, Laporte

The Parties

Excavator: **Jeanne Reed**

Address: 3815 Norday Rd, Kingsford Heights, In 46346

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Hand Tools

Type of Work Performed: Fencing

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 2

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No

Indiana 811 Ticket Number: Original Start Date:

Locate Instructions: FACING THE HOME FROM THE ROAD LOCATE THE LEFTSIDE OF THE PROPERTY

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator/homeowner struck and damaged an underground natural gas service while performing fencing work.

Findings: Reported by Indiana 811; excavator/homeowner did not respond to initial notice was received on 7/10/2013. Excavator/homeowner failed to provide notice of excavation deeper than twelve (12) inches..

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.



150 West Market Street, Suite 600
Indianapolis, IN 46204

August 12, 2013

[Via Electronic Transmission – PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)

Pipeline Safety Division – Case No. 4675
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4675

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 4/30/2013

Event Location: 3815 Nordway Rd

City: Indianapolis

Facility Owner: Nipsco

Excavator: Jeanne Reed

Other Party: N/A

Pipeline Division Case No. 4675

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

| IURC INFORMATION REQUEST | |
|---|---|
| Pipeline Safety Division Case No. 4675 | |
| Date of Event | 4/30/2013 |
| Event Location | 3814 Norway Rd, |
| Event City | Kingsford Heights |
| Facility Owner | NIPSCO |
| Excavator | Jeanne Reed |
| Date of IURC Information Request | July 12, 2013 |
| THE PARTIES | |
| EXCAVATOR: | |
| BUSINESS NAME | |
| RESPONSIBLE PARTY PERSONAL NAME | Homeowner Jeanne Reed |
| TITLE (IF ANY) | |
| ADDRESS | 3814 Norway Rd, |
| CITY/ STATE/ZIP | Kingsford Heights, IN |
| PREFERRED TELEPHONE | |
| CELL PHONE TELEPHONE | |
| EMAIL ADDRESS | |
| FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE: | |
| BUSINESS NAME | NORTHERN INDIANA PUBLIC SERVICE COMPANY |
| RESPONSIBLE PARTY PERSONAL NAME | LUKE SELKING |
| TITLE | |
| ADDRESS | 1501 HALE AVENUE |
| CITY/STATE/ZIP | FORT WAYNE, IN 46802 |
| PREFERRED TELEPHONE | 260/439-1290 |
| SECONDARY TELEPHONE | |
| EMAIL ADDRESS | LSELKING@NISOURCE.COM |
| LOCATOR SERVICE INFORMATION | |
| BUSINESS NAME | |
| RESPONSIBLE PARTY PERSONAL NAME | |
| TITLE (IF ANY) | |
| ADDRESS | |
| CITY/ STATE/ZIP | |
| PREFERRED TELEPHONE | |
| CELL PHONE TELEPHONE | |
| EMAIL ADDRESS | |
| OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION | |
| PERSONAL CONTACT | |
| BUSINESS/ORGANIZATION NAME | |
| TITLE (IF ANY) | |

| | |
|---------------------------------------|------------------------|
| ADDRESS | |
| CITY/ STATE/ZIP | |
| PREFERRED TELEPHONE | |
| CELL PHONE TELEPHONE | |
| EMAIL ADDRESS | |
| UTILITY LINE IMPACT | |
| LOCATION OF DAMAGE | |
| ADDRESS | 3814 Nordway Blvd |
| CITY/STATE/ZIP | Kingsford Heights, IN, |
| NEAREST INTERSECTION | |
| PRODUCT TYPE (Select One) | |
| NATURAL GAS | X |
| LIQUID PIPELINE | |
| UNKNOWN/OTHER | |
| FACILITY TYPE (Select One) | |
| DISTRIBUTION | |
| GATHERING | |
| SERVICE/DROP | X |
| TRANSMISSION | |
| UNKNOWN/OTHER | |
| SIZE (DIAMETER/ETC.) | 5/8" |
| PRESSURE (PSIG/INCHES) | |
| INTERRUPTION IN SERVICE (YES/NO) | Yes |
| NUMBER OF CUSTOMERS AFFECTED | 2 |
| EVACUATION (YES/NO) | No |
| IF YES, HOW MANY EVACUATED | |
| REPAIR COST (IF KNOWN) (\$) | |
| | |
| CAUSE OF DAMAGE INFORMATION: | |
| TYPE OF EQUIPMENT (Select One) | |
| Auger | |
| Backhoe/Trackhoe | |
| Boring/Drilling | |
| Directional Drilling | |
| Explosives | |
| Farm Equipment | |
| Grader/Scraper | |
| Hand Tools | X |
| Milling Equipment | |
| Probing Device | |

| | |
|--|----------------|
| Trancher | |
| Vacuum Equipment | |
| Unknown/Other | |
| TYPE OF WORK PERFORMED (Select One) | |
| Agriculture | |
| Cable TV | |
| Curb/Sidewalk | |
| Bldg. Construction | |
| Bldg. Demolition | |
| Drainage | |
| Driveway | |
| Electric | |
| Engineering/Surveying | |
| Fencing | X |
| Grading | |
| Irrigation | |
| Landscaping | |
| Liquid Pipeline | |
| Milling | |
| Natural Gas | |
| Pole | |
| Public Transit Authority | |
| Railroad Maintenance | |
| Road Work | |
| Sewer (Sanitary/Storm) | |
| Site Development | |
| Steam | |
| Storm Drain/Culvert | |
| Street Light | |
| Telecommunications | |
| Traffic Signal | |
| Traffic Sign | |
| Water | |
| Waterway Improvement | |
| Unknown/Other | |
| | |
| RELEASE OF PRODUCT (YES/NO) | Yes |
| IGNITION AND/OR FIRE (YES/NO) | No |
| EXCAVATOR NOTIFY 811 (YES/NO) | Yes 1304302374 |
| LOCATE INFORMATION: | |
| EXCAVATOR REQUEST LOCATE (YES/NO) | No |

| | |
|---|-----|
| INDIANA 811 LOCATE TICKET NUMBER | N/A |
| LOCATE MARKS VISIBLE (YES/NO) | No |
| LOCATE MARKS CORRECT (YES/NO) | |
| EXCAVATOR "WHITE LINED" (YES/NO) | No |
| MAPS USED TO MARK FACILITIES (YES/NO) | No |
| OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO) | No |
| INCIDENT IMPACT INFORMATION | |
| NUMBER OF OUTPATIENT TREATED | |
| NUMBER OF INPATIENT TREATED | |
| NUMBER OF FATALITIES | |
| FIRE DEPARTMENT RESPONSE (YES/NO) | N/A |
| POLICE DEPARTMENT RESPONSE (YES/NO) | N/A |
| AMBULANCE RESPONSE (YES/NO) | N/A |
| ADDITIONAL INFORMATION/COMMENTS | |
| <p>No notification made to the one-call center NIPSCO Emergency Repair Ticket Number: 1304302429</p> | |

Fact Based Investigation Report

Notification ID 01820130430007
Damage Date 04/30/2013 13:05
Notified By JEANNE REED ()
Damage Address 3814 NORDWAY RD
KINGSFORD HEIGHTS, IN
District Northern Indiana
Notification Date 04/30/2013 13:10

Damaged Customer NIPSCO

Investigation Date From 04/30/2013 12:55:00 **To** 04/30/2013 13:20:00

Excavator Involved Homeowner
Type of Excavation Installing Fence

Orig. Locate Request **Start Date**
Type of Ticket **Locate Req. Info** N/A Yes

Damage Request # 1304302374 **Start Date** 04/30/2013 13:05

Pictures Taken By Jon Novak **Date** 04/30/2013 12:55
Photography Type Digital **Frame #** 1

Investigator Emp. # 131987 **Investigator Name** Jon Novak
Based on your investigation, is further investigation needed? No

 **Fact Based Investigation Customer Information**

Facility Description Low Profile **Facility ID** Gas Service
Locator Name & EMP # - **Locator Not Known** Yes

Investigation Findings
No Locate Req. By Contractor
Other Notes

Investigation Methods
Investigation Results Verified By Utility Representative

Investigator Statement/Causal Factors
Homeowner did not have a valid locate request. A plastic gas service was hit while digging to put in a fence post.

Names of Utility Representatives Contacted or on Site and Statement

Nipsco already had repaired service before arrival

Names of Excavator's Representatives Contacted or on Site and Statement

Homeowner showed where damage occurred

Other individuals on site

N/A

Were any markings visible on the damage site upon arrival? No

Were any other indicators of facility present in the area? No

Was the excavation within the tolerance zone of marks? No

Extent of facility damage

Replacement Footage

Was contractor assistance required? If yes, who?

What contractor equipment was used?

Is the facility shown on the utility records?

If yes, list record numbers

Cut plastic gas service

Splice repair

No

Post hole digger

No

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00770 IUPPSa 04/30/2013 13:21:19 1304302429-01A EMER RXMT STRT

RETRANSMIT EMERGENCY

Ticket : 1304302429 Date: 04/30/2013 Time: 13:19 Oper: BTHOMPSON Chan:084
Old Tkt: 1304302429 Date: 04/30/2013 Time: 13:05 Oper: STURNER Rev: 00A

State: IN Cnty: LAPORTE Twp: UNION
Cityname: KINGSFORD HEIGHTS Inside: Y Near: N
Subdivision:

Address : 3815
Street : NORDWAY RD
Cross 1 : CHATFIELD RD Within 1/4 mile: Y
Location: LOCATE ENTIRE PROPERTY
:
Grids : 4129D8641A 4129D8641B 4129D8642D
Boundary: n 41.487283 s 41.483712 w -86.700364 e -86.695647

Work type : REPAIRING GAS LINE
Done for : NIPSCO
Start date: 04/30/2013 Time: 13:06 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB
Co addr : 801 EAST 86TH AVENUE
City : MERRILLVILLE State: IN Zip: 46410
Caller : MARCIA KING Phone: (800)322-2806
Contact : RICH ELM CELL Phone:
BestTime:
Mobile : (219)851-3265
Fax : (219)647-4764

Remarks : All tickets are taken and processed on Eastern Daylight Time
THIS TICKET IS RETRANSMIT DUE TO INCORRECT ADDRESS--CORRECT ADDRESS IS 3814
NORDWAY ROAD--THANK YOU
Will you be white-lining the dig site area? NO
:

Submitted date: 04/30/2013 Time: 13:19
Members: COMCN ID2301 ID8000 ID9220 NIPSCO SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00731 IUPPSa 04/30/2013 13:05:12 1304302374-01A EMER DAMG STRT

RETRANSMIT RETRANSMIT

Ticket : 1304302374 Date: 04/30/2013 Time: 13:04 Oper: STURNER Chan:055
Old Tkt: 1304302374 Date: 04/30/2013 Time: 13:02 Oper: STURNER Rev: 00A

State: IN Cnty: LAPORTE Twp: UNION
Cityname: KINGSFORD HEIGHTS Inside: Y Near: N
Subdivision:

Address : 3815
Street : NORDWAY RD
Cross 1 : CHATFIELD RD Within 1/4 mile: Y
Location: FACING THE HOME FROM THE ROAD LOCATE THE LEFTSIDE OF THE PROPERTY
:
Grids : 4129D8641A 4129D8641B 4129D8642D
Boundary: n 41.487283 s 41.483712 w -86.700364 e -86.695647

Work type : INSTALLING FENCE
Done for : JEANNE REED
Start date: 04/30/2013 Time: 13:02 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : UNKNOWN Depth: 3 FEET

Company : JEANNE REED Type: HOME
Co addr : 3815 NORDWAY RD
City : KINGSFORD HEIGHTS State: IN Zip: 46346
Caller : JEANNE REED Phone: (219)331-6000
Contact : JEANNE REED--CELL Phone:
BestTime:
Mobile : (219)331-6000

Remarks : All tickets are taken and processed on Eastern Daylight Time
WE ARE RETRANSMITTING THIS TICKET TO ADD NO PREVIOUS TICKET NUMBER --- PER
JEANNE: NIPSCO A GAS LINE HAS BEEN DAMAGED ON THE LEFTSIDE OF THE PROPERTY AT
3815 NORDWAY RD -- UNKNOWN SIZE AND UNKNOWN COLOR OF LINE -- LINE WAS BLOWING --
HOMEOWNER ONSITE -- HAS CALLED NIPSCO
Will you be white-lining the dig site area? NO
:

Submitted date: 04/30/2013 Time: 13:04
Members: COMCN ID2301 ID8000 ID9220 NIPSCO SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA LAPORTE MAXIMO WO # CO720387203
OPERATING AREA CONTACT Rich Elm JOB ORDER # 58157416
TRACKING NUMBER 018 2013 0505010 LOCATE REF # N/A
Locate Performed By: _____

DATE AND TIME OF ACCIDENT 11:03 5-5 2013, A M DATE OF REPORT 5-5-13
PLACE OF DAMAGE (INCLUDE CITY) 3819 Nordway St. Kingsford Hts IN 46346

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # _____ SIZE _____ YEAR INSTALLED _____ BROKEN YES () NO ()

OTHER (DESCRIBE) NOTE

GAS: SERVICE (X) MAIN () SIZE 5/8" MATERIAL: PLASTIC (X) STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE) _____

DEPTH OF FACILITY (inches) 18" PRESSURE (PSI) 40 Lbs.

RELEASE OF GAS: YES (X) NO () IGNITION OF GAS: YES () NO (X) EVACUATION REQUIRED: YES () # _____ NO (X)

INTERRUPTION OF SERVICE: YES (X) NO () NUMBER OF CUSTOMERS LOST: 2

DURATION OF INTERRUPTION: TIME REPORTED 11:03 TIME RESTORED 1400

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: sewer

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS _____ NO (X)
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) Jay Jalovecky - 219-363-7061

ADDRESS OF PARTY (INCLUDE CITY) 3819 Nordway St. Kingsford Hts IN 46346

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Po Box 753 Jay Jalovecky

WITNESS NAME AND ADDRESS _____

WITNESS REMARKS _____

AGENCIES NOTIFIED / ONSITE: POLICE (X) AGENCY _____ REPORT # _____

FIRE (X) AGENCY _____ REPORT # _____

OTHER () _____ Any injuries? () YES # _____ (X) NO

PHOTOS TAKEN: YES () NO (X) TAKEN BY: _____ (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO (X)

WORK IN PROGRESS WHEN FACILITY DAMAGED -- CHECK APPROPRIATE CHOICE BELOW

- | | | | |
|-------------------------|----------------|-------------------|------------------------|
| () AGRICULTURE/FARMING | () CABLE TV | () CURB/SIDEWALK | () TELECOMMUNICATIONS |
| () BLDG CONSTRUCTION | () DEMOLITION | () DRAINAGE | () WATER |
| () DRIVEWAY | () ELECTRIC | () SURVEYING | () DRAINS/CULVERTS |
| (X) FENCING | () GRADING | () IRRIGATION | () MOWING |
| () LANDSCAPING | () PIPELINE | () MILLING | () OTHER _____ |
| () POLE/SIGN POST | () ROAD WORK | () SEWER | |

TYPE OF EQUIPMENT USED -- CHECK APPROPRIATE CHOICE BELOW

- | | | |
|-----------------------|--------------------|-----------------------|
| () AUGER | (X) HAND TOOLS | () BACKHOE/TRACKHOE |
| () MILLING EQUIPMENT | () PROBING DEVICE | () BORING / DRILLING |
| () EXPLOSIVES | () TRENCHER | () FARM EQUIPMENT |
| () VACCUUM EQUIPMENT | () GRADER | () OTHER _____ |

REASON DAMAGE OCCURRED-- CHECK APPROPRIATE CHOICE BELOW

- | | | |
|-------------------------|-----------------------------------|-------------------------------|
| () AUTOMOTIVE ACCIDENT | () EXCAVATING BEFORE LOCATES DUE | () CARELESS MACHINE OPERATOR |
| (X) NO NOTIFICATION | () MARKS DISTURBED | () STUB () OTHER _____ |

• SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM

COMMENTS :

PERSON PREPARING REPORT D. Schultz

FIELD SUPERVISOR R. ELW

FIELD MANAGER J TODD

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information

FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ DATE: _____



Property of United States Infrastructure Corporation
Photo taken on 4/30/2013 12:58:10 PM