



## Pipeline Safety Division Investigation Report

### Investigation regarding: Gatlin Plumbing Inc

UPPAC Database Record ID: 4657

Report Date: 7/24/2013

Investigator: Mike Orr

Damage Date: 4/24/2013 11:53:33 AM

Damage Address: Oregon St, Hobart, Lake

### The Parties

Excavator: **Gatlin Plumbing Inc**

Address: 1111 East Main Street, Griffith, In 46319

Facility Owner: **NIPSCO**

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Water

### Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

### Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes  
4/22/2013

Indiana 811 Ticket Number: 1304182213

Original Start Date:

Locate Instructions: LOCATE FROM THE ABOVE INTERSECTION GOING NORTH FOR 750 FEET ON BOTH SIDES OF THE STREET AND FROM R-O-W TO R-O-W

Follow-Up Locate Instructions (if applicable):

**Synopsis:** Excavator struck and damaged an underground natural gas service while performing water work.

**Findings:** Reported by Indiana 811; excavator's response to initial notice was received on 5/29/2013. The excavator had a valid locate ticket and the gas operator provided accurate locate markings; however, the excavator used mechanical equipment rather than hand tools within the tolerance zone.

**Conclusion:** There was a failure to use only hand tools within the tolerance zone.

**Violation: IC 8-1-26-20(a)(2) Failure to maintain two (2) feet clearance with mechanized equipment.**



150 West Market Street, Suite 600  
Indianapolis, IN 46204

May 31, 2013

[Via Electronic Transmission – PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)

Pipeline Safety Division – Case No. 4657  
Indiana Utility Regulatory Commission  
101 West Washington Street, Suite 1500 East  
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4657

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 4/24/2013  
Event Location: Oregon St  
City: Hobart  
Facility Owner: Nipsco  
Excavator: Gatlin Plumbing Inc  
Other Party: N/A  
Pipeline Division Case No. 4657

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle  
NiSource Corporate Services - Legal  
Phone: 317-684-4904  
Fax: 317-684-4918  
Email: [cearle@nisource.com](mailto:cearle@nisource.com)

<b>IURC INFORMATION REQUEST</b>	
<b>Pipeline Safety Division Case No. 4657</b>	
Date of Event	4/24/2013
Event Location	Oregon St
Event City	Hobart
Facility Owner	Nipsco
Excavator	Gatlin Plumbing Inc
Date of IURC Information Request	May 1, 2013
<b>THE PARTIES</b>	
<b>EXCAVATOR:</b>	
BUSINESS NAME	Gatlin Plumbing Inc
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	1111 East Main Street
CITY/ STATE/ZIP	Griffith / IN / 46319
PREFERRED TELEPHONE	(219)924-6972
CELL PHONE TELEPHONE	(219)798-3788
EMAIL ADDRESS	<a href="mailto:gatlinplumbing@comcast.net">gatlinplumbing@comcast.net</a>
<b>FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:</b>	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	<a href="mailto:LSELKING@NISOURCE.COM">LSELKING@NISOURCE.COM</a>
<b>LOCATOR SERVICE INFORMATION</b>	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	<a href="mailto:morganthompson@usicinc.com">morganthompson@usicinc.com</a>
<b>OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION</b>	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>UTILITY LINE IMPACT</b>	
<b>LOCATION OF DAMAGE</b>	
ADDRESS	3401 Oregon Street
CITY/STATE/ZIP	Lake Station / IN / 46405
NEAREST INTERSECTION	35th Avenue
<b>PRODUCT TYPE (Select One)</b>	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
<b>FACILITY TYPE (Select One)</b>	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
<b>CAUSE OF DAMAGE INFORMATION:</b>	
<b>TYPE OF EQUIPMENT (Select One)</b>	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
<b>TYPE OF WORK PERFORMED (Select One)</b>	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	X
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y – 1304241694
<b>LOCATE INFORMATION:</b>	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1304182213
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	Y
EXCAVATOR "WHITE LINED" (YES/NO)	Y
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
<b>INCIDENT IMPACT INFORMATION</b>	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	N/A
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
<b>ADDITIONAL INFORMATION/COMMENTS</b>	
<p>Failure to use hand tools where required.</p> <p>Emergency ticket# 1304241839.</p>	

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00668 IUPPSa 04/18/2013 14:21:47 1304182213-00A NORM NEW GRID

NORMAL NOTICE JOB EXTENSION

Ticket : 1304182213 Date: 04/18/2013 Time: 14:21 Oper: ALOUIE Chan:032  
Old Tkt: 1304033239 Date: 04/03/2013 Time: 17:09 Oper: MWALLACE Rev: 00A

State: IN Cnty: LAKE Iwp: HOBART  
Cityname: LAKE STATION Inside: Y Near: N  
Subdivision:

Address :

Street : OREGON ST  
Cross 1 : 35TH AVE Within 1/4 mile: Y  
Location: LOCATE FROM THE ABOVE INTERSECTION GOING NORTH FOR 750 FEET ON BOTH  
SIDES OF THE STREET AND FROM R-O-W TO R-O-W

:  
Grids : 4133B8718D 4133C8718D 4133D8718D  
Boundary: n 41.558727 s 41.554157 w -87.303450 e -87.301881

Work type : WATER MAIN INSTALLATION  
Done for : NEW CHICAGO WATERWORKS  
Start date: 04/22/2013 Time: 14:30 Hours notice: 96/048 Priority: NORM  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N  
Duration : 1 MONTH Depth: 6 FEET

Company : GATLIN PLUMBING INC Type: CONT  
Co addr : 1111 EAST MAIN STREET  
City : GRIFFITH State: IN Zip: 46319  
Caller : MATT MURPHY Phone: (219)924-6972  
Contact : AARON GRAHAM--CELL Phone:  
BestTime:  
Mobile : (219)798-3788  
Fax : (219)924-1401  
Email : GATLINPLUMBING@COMCAST.NET

Remarks : All tickets are taken and processed on Eastern Daylight Time  
Will you be white-lining the dig site area? YES  
:

Submitted date: 04/18/2013 Time: 14:21  
Members: BE COMCN ID1158 ID5769 ID8000 NIPSCO SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00555 IUPPSa 04/24/2013 11:53:34 1304241694-00A EMER DAMG GRID

DAMAGE SEE REMARKS

Ticket : 1304241694 Date: 04/24/2013 Time: 11:49 Oper: JSMITH Chan:088

State: IN Cnty: LAKE Twp: HOBART  
Cityname: LAKE STATION Inside: Y Near: N  
Subdivision:

Address :  
Street : OREGON ST  
Cross 1 : 35TH AVE Within 1/4 mile: Y  
Location: LOCATE FROM THE ABOVE INTERSECTION GOING NORTH FOR 750 FEET ON BOTH  
SIDES OF THE STREET AND FROM R-O-W TO R-O-W  
:  
Grids : 4133B8718D 4133C8718D 4133D8718D  
Boundary: n 41.558727 s 41.554157 w -87.303450 e -87.301881

Work type : WATER MAIN INSTALLATION  
Done for : NEW CHICAGO WATERWORKS  
Start date: 04/24/2013 Time: 11:50 Hours notice: 0/000 Priority: EMER  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
Duration : 1 MONTH Depth: 6 FEET

Company : GATLIN PLUMBING INC Type: CONT  
Co addr : 1111 EAST MAIN STREET  
City : GRIFFITH State: IN Zip: 46319  
Caller : AARON GRAHAM Phone: (219)924-6972  
Contact : AARON GRAHAM--CELL Phone:  
BestTime:  
Mobile : (219)798-3788  
Fax : (219)924-1401  
Email : GATLINPLUMBING@COMCAST.NET

Remarks : All tickets are taken and processed on Eastern Daylight Time  
NIPSCO GAS LINE WAS CUT IN FRONT OF THE ADDRESS OF 3401 OREGON STREET ON THE  
WEST SIDE OF THE STREET--GAS LINE IS NOT BLOWING--CALLER HAS INFORMED NIPSCO OF  
THE CUT LINE--CALLER HAS BEEN ADVISED TO PLEASE CALL 911 AS WELL--CALLER  
DESCRIBES THE LINE AS YELLOW PLASTIC LINE AND IS APPROX 5/8 OF AN INCH IN  
DIAMETER--CREW IS ON SITE--PREVIOUS TICKET NUMBER IS 1304182213--THANK YOU!!  
Will you be white-lining the dig site area? YES  
:

Submitted date: 04/24/2013 Time: 11:49  
Members: BE COMCN ID1158 ID5769 ID8000 NIPSCO SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00622 IUPPSa 04/24/2013 12:21:31 1304241839-00A EMER NEW GRID

EMERGENCY SEE REMARKS

Ticket : 1304241839 Date: 04/24/2013 Time: 12:17 Oper: MMILLER Chan:001

State: IN Cnty: LAKE Twp: HOBART  
Cityname: LAKE STATION Inside: Y Near: N  
Subdivision:

Address : 3401  
Street : OREGON ST  
Cross 1 : E 34TH AVE Within 1/4 mile: Y  
Location: LOCATE THE ENTIRE PROPERTY  
:  
Grids : 4133C8718D 4133D8718D  
Boundary: n 41.557078 s 41.554150 w -87.303437 e -87.301932

Work type : REPAIR GAS LINE  
Done for : NIPSCO  
Start date: 04/24/2013 Time: 12:19 Hours notice: 0/000 Priority: EMER  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB  
Co addr : 801 EAST 86TH AVENUE  
City : MERRILLVILLE State: IN Zip: 46410  
Caller : ANNISA BAILEY Phone: (800)322-2806  
Contact : MATT GRAY - CELL Phone:  
BestTime:  
Mobile : (219)314-2967  
Fax : (219)647-4764

Remarks : All tickets are taken and processed on Eastern Daylight Time  
CREW EN ROUTE

Will you be white-lining the dig site area? NO  
:

Submitted date: 04/24/2013 Time: 12:17  
Members: BE COMCN ID1158 ID5769 ID8000 NIPSCO SM

Fact Based Investigation Report

**Notification ID** 01820130424005  
**Damage Date** 04/24/2013 11:53  
**Notified By** AARON GRAHAM ()  
**Damage Address** OREGON ST  
LAKE STATION, IN  
**District** Northern Indiana  
**Notification Date** 04/24/2013  
11:55

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**Damaged Customer** NIPSCO

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**Investigation Date From** 04/24/2013 11:40:00 **To** 04/24/2013 12:15:00

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**Excavator Involved** GAVA PLUMBING  
**Type of Excavation** Water main project

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**Orig. Locate Request** 1304182213 **Start Date** 04/22/2013 14:30  
**Type of Ticket** Ongoing Project **Locate Req. Info** N/A

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**Damage Request #** 1304241694 **Start Date** 04/24/2013 11:50

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**Pictures Taken By** Scott Day **Date** 04/24/2013 11:45  
**Photography Type** Digital **Frame #** 1

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**Investigator Emp. #** 131986 **Investigator Name** Scott Day  
**Based on your investigation, is further investigation needed?** No

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**Fact Based Investigation Customer Information**  
**Facility Description** Low Profile **Facility ID** Gas Service  
**Locator Name & EMP #** Day Scott - 131986 **Locator Not Known**

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**Investigation Findings**  
Facility Marked Accurately  
**Other Notes**

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**Investigation Methods**  
Investigation Results Verified By Utility Representative  
Investigator Verified Existing Marks By Hooking Up  
Visual, Facility Exposed At Time Of Investigation

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**Investigator Statement/Causal Factors**  
Gas service was marked within tolerance and was hit with a shovel while trying to spot it.  
**Names of Utility Representatives Contacted or on Site and Statement**  
Josh from Nipsco was first responder on site.  
**Names of Excavator's Representatives Contacted or on Site and Statement**  
Steve from Gatlin said that they hit it with a shovel while looking for it. They crimped it over to stop it from blowing and called Nipsco.  
**Other individuals on site**  
N/A

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**Were any markings visible on the damage site upon arrival?** Yes

<b>Were any other indicators of facility present in the area?</b>	Yes
<b>Was the excavation within the tolerance zone of marks?</b>	Yes
<b>Extent of facility damage</b>	Cut plastic gas service
<b>Replacement Footage</b>	Splice repair
<b>Was contractor assistance required? If yes, who?</b>	No
<b>What contractor equipment was used?</b>	Shovel
<b>Is the facility shown on the utility records?</b>	No
<b>If yes, list record numbers</b>	

NORTHERN INDIANA PUBLIC SERVICE COMPANY  
FACILITY DAMAGE REPORT

\*\* COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES \*\*

REPORTING OPERATING AREA Gary MAXIMO WO # \_\_\_\_\_  
OPERATING AREA CONTACT Wheeler Stanly JOB ORDER # \_\_\_\_\_  
TRACKING NUMBER 018-2013-0924-005 LOCATE REF # 1304182213  
Locate Performed By: \_\_\_\_\_

DATE AND TIME OF ACCIDENT 04/24/13 10:53AM <sup>2013</sup> 10:53AM DATE OF REPORT 04/24/13  
PLACE OF DAMAGE (INCLUDE CITY) 3401 Oregon St. Lake Station

DAMAGE WAS TO:  
ELECTRIC - POLE / TRANSFORMER: # \_\_\_\_\_ SIZE \_\_\_\_\_ YEAR INSTALLED \_\_\_\_\_ BROKEN YES ( ) NO ( )

OTHER (DESCRIBE) \_\_\_\_\_

GAS: SERVICE ( ) MAIN ( ) SIZE 3/8 MATERIAL: PLASTIC ( ) STEEL ( ) METER ( ) REG STATION ( ) STUB ( )  
OTHER (DESCRIBE) \_\_\_\_\_

DEPTH OF FACILITY (inches) 20" PRESSURE (PSI) 40 Lbs.

RELEASE OF GAS: YES ( ) NO ( ) IGNITION OF GAS: YES ( ) NO ( ) EVACUATION REQUIRED: YES ( ) # \_\_\_\_\_ NO ( )

INTERRUPTION OF SERVICE: YES ( ) NO ( ) NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 10:53AM TIME RESTORED 1A:53

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 3/8 in

LOCATE MARKS ON SITE: YES ( ) DISTANCE BETWEEN FACILITY AND LOCATE MARKS 6 inches NO ( )  
HOW LOCATED: PAINT ( ) FLAGS ( ) BOTH ( ) WHITE LINED ( )

PARTY THAT CAUSED DAMAGES (NAME) Getlin Plumbing

ADDRESS OF PARTY (INCLUDE CITY) 1111 E. Main St. Griffith

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Gerald Jackson Foreman

WITNESS NAME AND ADDRESS \_\_\_\_\_

WITNESS REMARKS \_\_\_\_\_

AGENCIES NOTIFIED / ONSITE: POLICE ( ) AGENCY \_\_\_\_\_ REPORT # \_\_\_\_\_

FIRE ( ) AGENCY \_\_\_\_\_ REPORT # \_\_\_\_\_

OTHER ( ) \_\_\_\_\_ Any Injuries? ( ) YES # \_\_\_\_\_ ( ) NO ( )

PHOTOS TAKEN: YES ( ) NO ( ) TAKEN BY: \_\_\_\_\_  
MEDIA ON SITE YES ( ) NO ( ) (ATTACH PHOTOS TO REPORT)

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW  
( ) AGRICULTURE/FARMING ( ) CABLE TV ( ) CURB/SIDEWALK  
( ) BLDG CONSTRUCTION ( ) DEMOLITION ( ) DRAINAGE  
( ) DRIVEWAY ( ) ELECTRIC ( ) SURVEYING  
( ) FENCING ( ) GRADING ( ) IRRIGATION ( ) MILLING  
( ) LANDSCAPING ( ) PIPELINE ( ) ROAD WORK  
( ) POLE/SIGN POST ( ) SEWER  
( ) TELECOMMUNICATIONS  
( ) WATER ( ) DRAINS/CULVERTS  
( ) MOWING ( ) OTHER

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW  
( ) AUGER ( ) HAND TOOLS ( ) BACKHOE/TRACKHOE  
( ) MILLING EQUIPMENT ( ) PROBING DEVICE ( ) BORING / DRILLING  
( ) EXPLOSIVES ( ) TRENCHER ( ) FARM EQUIPMENT  
( ) VACCUUM EQUIPMENT ( ) GRADER ( ) OTHER

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW  
( ) AUTOMOTIVE ACCIDENT ( ) EXCAVATING BEFORE LOCATES DUE ( ) CARELESS MACHINE OPERATOR  
( ) NO NOTIFICATION ( ) MARKS DISTURBED ( ) STUB ( ) OTHER

• SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM



04/24/2013 11:44

Property of United States Infrastructure Corporation

Photo taken on 4/24/2013 11:44:26 AM



INDIANA UTILITY REGULATORY COMMISSION  
101 W. WASHINGTON STREET, SUITE 1500E  
INDIANAPOLIS, INDIANA 46204-3407

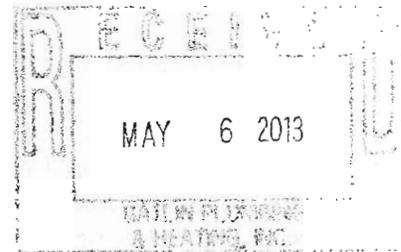
<http://www.in.gov/iurc>  
Office: (317) 232-2701  
Facsimile: (317) 232-6758

May 1, 2013

Aaron Graham  
Gatlin Plumbing Inc  
1111 East Main Street  
Griffith, In 46319

**Re: Notice of Preliminary Determination of Violation  
Pipeline Safety Division Case No. 4657**

**Date of Event:** 4/24/2013  
**Event Location:** Oregon St, Hobart, Lake County  
**Excavator:** Gatlin Plumbing Inc  
**Facility Owner:** Nipsco



Dear Aaron Graham,

On behalf of the Indiana Utility Regulatory Commission ("Commission"), I am writing to inform you that information has been filed with the Commission's Pipeline Safety Division regarding an alleged violation of Indiana Code chapter 8-1-26, the Indiana Damage to Underground Facilities Act ("the Act"). You are receiving this letter because you have been identified as the Respondent Excavator.

To ensure safety, the Indiana Underground Plant Protection Service (Indiana 811) and gas operators routinely provide reports to the Pipeline Safety Division when an operator's facility is damaged. The Division has received a report from one of these entities that on **4/24/2013**, you or your business damaged a pipeline facility owned by **Nipsco** and located at **Oregon St, Hobart, Lake County**.

Based upon the information received, the Pipeline Safety Division is commencing an investigation into the event concerning you or your business to determine whether any statutory violations were committed regarding public safety, specifically the following:

- IC 8-1-26-16(g): Failure to provide notice of excavation.
- IC 8-1-26-16(h): Failure to perform required white lining.
- IC 8-1-26-20(b): Failure to maintain two (2) feet clearance with mechanized equipment.
- IC 8-1-26-18(f): Failure to properly locate facilities (operator violation)

The Division provides both you and Nipsco with an opportunity to send in documentation explaining what occurred. This may include maps, photographs, narrative statements, and any other evidence you wish to provide. You have thirty (30) days from the date this letter is received to send in information, but an extension may be given for good cause shown. Please note that the Division's investigation will be completed after this time period, even if you do not respond or fail to provide

**Information Request**  
**Pipeline Safety Division**  
**Indiana Utility Regulatory Commission**

**Case No. 4657**

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

The Parties:

Excavator Information: Gatlin Plumbing & Heating, Inc.  
Responsible Party Personal Name: Aaron Graham  
Title (if any): Estimator / Project Manager  
Address: 1111 E. Main Street  
City, State Zip: Griffith, IN 46319-2897  
Preferred Telephone: 219-924-6972  
Cell Phone Number: 219-798-3788  
Email Address: [gatlinplumbing@comcast.net](mailto:gatlinplumbing@comcast.net)

Facility Information:

Business Name: Nipsco  
Responsible Party Personal Name: Mary L. Lechowicz  
Title (if any): Leader Facility Damages  
Address: 801 E. 86<sup>th</sup> Avenue  
City, State Zip: Merrillville, IN 46410-6271  
Preferred Telephone: 219-647-4033  
Cell Phone Number: Unknown  
Email Address: [www.nipsco.com](http://www.nipsco.com)

Locator Service Information:

Business Name: USIC  
Responsible Party Personal Name: Unknown  
Title (if any): Unknown  
Address: Unknown  
City, State Zip: Unknown  
Preferred Telephone: Unknown  
Cell Phone Number: Unknown  
E-mail Address: Unknown

Other (Witness, Police, Fire, Other) Information:

Personal Contact: None

Business / Organization Name:

Title (if any): Unknown

Address: Unknown

City, State Zip: Unknown

Preferred Telephone: Unknown

Cell Phone Number: Unknown

E-mail Address: Unknown

Utility Line Impact:

Location of Damage: Lake County

Address: 3401 Oregon Street

City, State Zip: Lake Station, IN

Nearest Intersection: Oregon & 34<sup>th</sup> Street

Product Type (circle one):

Natural Gas

Facility Type (circle one):

Service Line: 1/2" plastic service line

Size (Diameter /etc): 1/2"

Pressure (PSIG/Inches): Unknown

Interruption in Service: Yes Number of Customers Affected: 1

Evacuation: No If yes, How Many Evacuated? None

Repair Cost (if known): N/A

Cause of Damage Information:

Type of Equipment : John Deere 200 Excavator

Type of Work Performed: Installing Water Main

Release of Product: No

Ignition and/or Fire: No

Excavator Notify 811: Yes

Locate Information:

Excavator Request Locate: Yes  
Indiana 811 Locate Ticket Number: 1304182213  
Locate Marks Visible: Yes  
Locates Marks Correct: Yes  
Excavator "White Lined": Yes  
Maps Used to Mark Facilities: None  
Was Locate Provided within Two (2) Working Days: Yes  
Operator Employees On-site during Excavation: No

Incident Impact Information:

Number of Outpatient Treated: None  
Number of Inpatient Treated: None  
Number of Fatalities: None  
Fire Department Response: No  
Police Department Response: No  
Ambulance Response: No

Additional Information:

We were installing water main north along the west side of Oregon Street. As we were removing the asphalt grindings and the road base in order to look for the gas service we struck the plastic gas service. The service was not more than 10" deep. Please see attached photos.

Crew on site: Darl Gatlin, Jr. – Excavator Operator Edward Dunn – Loader Operator  
Gerald Jackson, Jr. - Foreman Doyle Sayers – Laborer Joe Yankauskas - Laborer

YOUR PIPELINE SAFETY DIVISION CASE NO: 4657

YOUR FULL NAME: AARON GRAHAM  
FULL NAME OF BUSINESS ENTITY: GATLIN PLUMBING & HEATING, INC.  
YOUR BUSINESS TITLE: ESTIMATOR / PROJECT MANAGER  
ADDRESS: 1111 E. MAIN STREET  
CITY: GRIFFITH STATE: IN ZIP CODE: 46319  
YOUR TELEPHONE NUMBER: 219-924-6972 CELL NO: 219-798-3788  
YOUR EMAIL ADDRESS: [GATLINPLUMBING@COMCAST.NET](mailto:GATLINPLUMBING@COMCAST.NET)

TODAY'S DATE: May 28<sup>th</sup>, 2013

YOUR SIGNATURE: 

TITLE IF ANY: ESTIMATOR/PROJECT MANAGER

Please return your Narrative Statement and Answers to the above questions to:

Pipeline Safety Division – Case No. 4657  
Indiana Utility Regulatory Commission  
101 West Washington Street, #1500E  
Indianapolis, IN 46204

Or scan document(s) and Email to:

[PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)

