



INDIANA UTILITY REGULATORY COMMISSION  
101 W. WASHINGTON STREET, SUITE 1500E  
INDIANAPOLIS, INDIANA 46204-3407

<http://www.in.gov/iurc>  
Office: (317) 232-2701  
Facsimile: (317) 232-6758

## Pipeline Safety Division Investigation Report

### Investigation regarding: Jose Santos

UPPAC Database Record ID: 4643

Report Date: 8/19/2013

Investigator: Mike Orr

Damage Date: 4/18/2013 4:33:53 PM

Damage Address: 450 S Carlisle St, Portage, St Joseph

### The Parties

Excavator: Jose Santos

Address: 1313 Grace St, South Bend, In 46619

Facility Owner: NIPSCO

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Hand Tools

Type of Work Performed: Fencing

### Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

### Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No  
4/22/2013

Indiana 811 Ticket Number: 1304182804

Original Start Date:

Locate Instructions: LOCATE ENTIRE REAR AND WEST SIDES OF THE PROPERTY

Follow-Up Locate Instructions (if applicable):

**Synopsis:** Excavator struck and damaged an underground natural gas service while performing fencing work.

**Findings:** Reported by Indiana 811; excavator did not respond to initial notice mailed 5/1/2013. Excavator failed to request a locate be performed prior to excavation. The above listed 811 ticket is after the damager occurred and not a normal notice.

**Conclusion:** There was a failure to provide notice of excavation.

**Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.**



150 West Market Street, Suite 600  
Indianapolis, IN 46204

May 31, 2013

[Via Electronic Transmission – PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)

Pipeline Safety Division – Case No. 4643  
Indiana Utility Regulatory Commission  
101 West Washington Street, Suite 1500 East  
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4643

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 4/18/2013  
Event Location: 450 S Carlisle St  
City: Portage  
Facility Owner: Nipsco  
Excavator: Jose Santos  
Other Party: N/A  
Pipeline Division Case No. 4643

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle  
NiSource Corporate Services - Legal  
Phone: 317-684-4904  
Fax: 317-684-4918  
Email: [cearle@nisource.com](mailto:cearle@nisource.com)

<b>IURC INFORMATION REQUEST</b>	
<b>Pipeline Safety Division Case No. 4643</b>	
Date of Event	4/18/2013
Event Location	450 S Carlisle St
Event City	Portage
Facility Owner	Nipsco
Excavator	Jose Santos
Date of IURC Information Request	May 1, 2013
<b>THE PARTIES</b>	
<b>EXCAVATOR:</b>	
BUSINESS NAME	Jose Santos
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	1313 Grace Street
CITY/ STATE/ZIP	South Bend / IN / 46619
PREFERRED TELEPHONE	(574)226-6694
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:</b>	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	<a href="mailto:LSELKING@NISOURCE.COM">LSELKING@NISOURCE.COM</a>
<b>LOCATOR SERVICE INFORMATION</b>	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
<b>OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION</b>	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>UTILITY LINE IMPACT</b>	
<b>LOCATION OF DAMAGE</b>	
ADDRESS	450 S Carlisle Street
CITY/STATE/ZIP	South Bend / IN / 46619
NEAREST INTERSECTION	Huron Street
<b>PRODUCT TYPE (Select One)</b>	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
<b>FACILITY TYPE (Select One)</b>	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	1 1/8"
PRESSURE (PSIG/INCHES)	35
INTERRUPTION IN SERVICE (YES/NO)	N
NUMBER OF CUSTOMERS AFFECTED	0
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
<b>CAUSE OF DAMAGE INFORMATION:</b>	
<b>TYPE OF EQUIPMENT (Select One)</b>	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	X
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
<b>TYPE OF WORK PERFORMED (Select One)</b>	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	X
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y – 1304182818
<b>LOCATE INFORMATION:</b>	
EXCAVATOR REQUEST LOCATE (YES/NO)	N

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	N
LOCATE MARKS CORRECT (YES/NO)	N/A
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	N
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
<b>INCIDENT IMPACT INFORMATION</b>	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	Y
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
<b>ADDITIONAL INFORMATION/COMMENTS</b>	
<p>No notification made to the one-call center.</p> <p>Emergency ticket# 1304182220.</p>	

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

\*\* COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES \*\*

REPORTING OPERATING AREA South Bend MAXIMO WO #
OPERATING AREA CONTACT Jim Armstrong JOB ORDER # 589570
TRACKING NUMBER 01820130418003 LOCATE REF #
Locate Performed By:

DATE AND TIME OF ACCIDENT 4-18-13 13:57 2013 P M DATE OF REPORT 4-18-13
PLACE OF DAMAGE (INCLUDE CITY) 456 S Carlisle St

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES ( ) NO ( )

OTHER (DESCRIBE)
GAS: SERVICE MAIN ( ) SIZE 1 1/2" MATERIAL: PLASTIC ( ) STEEL ( ) METER ( ) REG STATION ( ) STUB ( )
OTHER (DESCRIBE)

DEPTH OF FACILITY (inches) 18" PRESSURE (PSI) 35 Lbs.

RELEASE OF GAS: YES ( ) NO ( ) IGNITION OF GAS: YES ( ) NO ( ) EVACUATION REQUIRED: YES ( ) # NO ( )

INTERRUPTION OF SERVICE: YES ( ) NO ( ) NUMBER OF CUSTOMERS LOST: 0

DURATION OF INTERRUPTION: TIME REPORTED 13:57 TIME SHUT OFF 14:30 TIME RESTORED 17:25

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 1 1/2"

LOCATE MARKS ON SITE: YES ( ) DISTANCE BETWEEN FACILITY AND LOCATE MARKS NO ( )
HOW LOCATED: PAINT ( ) FLAGS ( ) BOTH ( ) WHITE LINED ( )

PARTY THAT CAUSED DAMAGES (NAME) Jose Santos

ADDRESS OF PARTY (INCLUDE CITY) 1313 Grace St, South Bend 46619

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Jose

WITNESS NAME AND ADDRESS

WITNESS REMARKS

AGENCIES NOTIFIED / ONSITE: POLICE ( ) AGENCY REPORT #
FIRE AGENCY A.B.F.D. REPORT #

OTHER ( ) Any Injuries? ( ) YES # ( ) NO

PHOTOS TAKEN: YES ( ) NO ( ) TAKEN BY: U.S.I.C. (ATTACH PHOTOS TO REPORT)

MEDIA ON SITE YES ( ) NO ( )

- WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
( ) AGRICULTURE/FARMING ( ) CABLE TV ( ) CURB/SIDEWALK ( ) TELECOMMUNICATIONS
( ) BLDG CONSTRUCTION ( ) DEMOLITION ( ) DRAINAGE ( ) WATER
( ) DRIVEWAY ( ) ELECTRIC ( ) SURVEYING ( ) DRAINS/CULVERTS
( ) FENCING ( ) GRADING ( ) IRRIGATION ( ) MOWING
( ) LANDSCAPING ( ) PIPELINE ( ) MILLING ( ) OTHER
( ) POLE/SIGN POST ( ) ROAD WORK ( ) SEWER

- TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
( ) AUGER ( ) HAND TOOLS ( ) BACKHOE/TRACKHOE
( ) MILLING EQUIPMENT ( ) PROBING DEVICE ( ) BORING / DRILLING
( ) EXPLOSIVES ( ) TRENCHER ( ) FARM EQUIPMENT
( ) VACCUUM EQUIPMENT ( ) GRADER ( ) OTHER

- REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW
( ) AUTOMOTIVE ACCIDENT ( ) EXCAVATING BEFORE LOCATES DUE ( ) CARELESS MACHINE OPERATOR
( ) NO NOTIFICATION ( ) MARKS DISTURBED ( ) STUB ( ) OTHER

COMMENTS :

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PERSON PREPARING REPORT L. Weisner 057183

FIELD SUPERVISOR T. LOPEZ

FIELD MANAGER GARY DODGE Gary Dodge

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information

FOR OFFICE USE ONLY:

- |   |     |    |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE  | YES | NO |
| • NO IN 811 LOCATE CALLED IN                    | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE                                | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST  | YES | NO |

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_

Facility: Distribution Lines; Folder: N/A; Assigned To: USIC

NIPSCO 00918 IUPPSa 04/18/2013 16:33:56 1304182818-00A EMER DAMG STRT

DAMAGE SEE REMARKS

Ticket : 1304182818 Date: 04/18/2013 Time: 16:30 Oper: BMORRIS Chan:016

State: IN Cnty: ST JOSEPH Twp: PORTAGE  
Cityname: SOUTH BEND Inside: Y Near: N  
Subdivision:

Address : 450  
Street : S CARLISLE ST  
Cross 1 : HURON ST Within 1/4 mile: Y  
Location: LOCATE ENTIRE REAR AND WEST SIDES OF THE PROPERTY  
:  
Grids : 4140C8616A 4140D8616A  
Boundary: n 41.672667 s 41.669718 w -86.281886 e -86.280384

Work type : INSTALLING A FENCE  
Done for : JOSE SANTOS  
Start date: 04/18/2013 Time: 16:30 Hours notice: 0/000 Priority: EMER  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
Duration : 3 DAYS Depth: 4 FOOT

Company : JOSE SANTOS Type: HOME  
Co addr : 1313 GRACE ST  
City : SOUTH BEND State: IN Zip: 46619  
Caller : JOSE SANTOS Phone: (574)226-6694  
Contact : JOSE SANTOS - CELL Phone:  
BestTime:  
Mobile : (574)226-6694

Remarks : All tickets are taken and processed on Eastern Daylight Time  
NIPSCO GAS LINE HAS BEEN CUT ON THE NORTHEAST CORNER OF THE PROPERTY NEAR THE  
ALLEY - GAS LINE IS NOT BLOWING AS NIPSCO IS ON SITE MAKING REPAIRS - 1 1/8TH  
INCH PLASTIC SERVICE LINE - 911 HAS BEEN CALLED - CREW AND NIPSCO IS ON SITE -  
PREVIOUS TICKET - 1304182804  
Will you be white-lining the dig site area? NO  
:

Submitted date: 04/18/2013 Time: 16:30  
Members: AEPIN COMCN ID5610 ID6590 NIPSCO SBCIN SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00669 IUPPSa 04/18/2013 14:22:16 1304182220-00A EMER NEW STRT

EMERGENCY SEE REMARKS

Ticket : 1304182220 Date: 04/18/2013 Time: 14:19 Oper: AGRIGGS Chan:074

State: IN Cnty: ST JOSEPH Twp: PORTAGE  
Cityname: SOUTH BEND Inside: Y Near: N  
Subdivision:

Address : 450  
Street : S CARLISLE ST  
Cross 1 : HURON ST Within 1/4 mile: Y  
Location: LOCATE THE ENTIRE PROPERTY  
:  
Grids : 4140C8616A 4140D8616A  
Boundary: n 41.672667 s 41.669718 w -86.281886 e -86.280384

Work type : GAS LINE REPAIR  
Done for : NIPSCO  
Start date: 04/18/2013 Time: 14:20 Hours notice: 0/000 Priority: EMER  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB  
Co addr : 801 EAST 86TH AVENUE  
City : MERRILLVILLE State: IN Zip: 46410  
Caller : TENNILLE FORD Phone: (800)322-2806  
Contact : TONY LOPEZ - CELL Phone:  
BestTime:  
Mobile : (574)876-8107  
Fax : (219)647-4764

Remarks : All tickets are taken and processed on Eastern Daylight Time  
CREW EN ROUTE  
Will you be white-lining the dig site area? NO  
:

Submitted date: 04/18/2013 Time: 14:19  
Members: AEPIN COMCN ID5610 ID6590 NIPSCO SBCIN SM

Fact Based Investigation Report

**Notification ID** 01820130418003  
**Damage Date** 04/18/2013 12:55  
**Notified By** TENNILLE FORD (Facility Owner)  
**Damage Address** 450 S CARLISLE ST X HURON ST ST JOSEPH  
SOUTH BEND, IN  
**District** Northern Indiana  
**Notification Date** 04/18/2013 14:33

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**Damaged Customer** NIPSCO

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**Investigation Date From** 04/18/2013 15:10:00 **To** 04/18/2013 15:35:00

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**Excavator Involved** Homeowner  
**Type of Excavation** POSTHOLE DIGGING

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**Orig. Locate Request** UNK **Start Date**  
**Type of Ticket** **Locate Req. Info** N/A Yes

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**Damage Request #** M85334289 **Start Date** 04/18/2013 00:00

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**Pictures Taken By** ALLEN ODONNELL **Date** 04/18/2013 15:15  
**Photography Type** Digital **Frame #**

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**Investigator Emp. #** 113463 **Investigator Name** BRIAN ARENS  
**Based on your investigation, is further investigation needed?** No

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**Fact Based Investigation Customer Information**

**Facility Description** Low Profile **Facility ID** Gas Service  
**Locator Name & EMP #** - **Locator Not Known** Yes

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**Investigation Findings**  
No Locate Req. By Contractor  
**Other Notes**

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**Investigation Methods**  
Visual, Facility Exposed At Time Of Investigation

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**Investigator Statement/Causal Factors**  
NO PAINT AND FLAGS ONSITE, HO PUTTING IN A NEW FENCE WITHOUT CALLING IN A LOCATE REQUEST.

**Names of Utility Representatives Contacted or on Site and Statement**  
LARRY, NO METER ON HOME JUST A RISER

**Names of Excavator's Representatives Contacted or on Site and Statement**  
JOSE

**Other individuals on site**  
NA

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**Were any markings visible on the damage site upon arrival?** No  
**Were any other indicators of facility present in the area?** Yes  
**Was the excavation within the tolerance zone of marks?** No

**Extent of facility damage**

CUT

**Replacement Footage**

UNKNOWN

**Was contractor assistance required? If yes, who?**

No NA

**What contractor equipment was used?**

NA

**Is the facility shown on the utility records?**

No

**If yes, list record numbers**

NA



Property of United States Infrastructure Corporation  
Photo taken on 4/18/2013 2:47:36 PM