



INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

<http://www.in.gov/iurc>
Office: (317) 232-2701
Facsimile: (317) 232-6758

Pipeline Safety Division Investigation Report

Investigation regarding: **Thomas Losher**

UPPAC Database Record ID: 4630

Report Date: 7/11/2013

Investigator: Mike Orr

Damage Date: 4/15/2013 3:25:28 PM

Damage Address: 7711 Inverness Glens Dr, Aboite, Allen

The Parties

Excavator: **Thomas Losher**

Address: 7711 Inverness Glens Drive, Fort Wayne, In 46804

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Auger

Type of Work Performed: Fencing

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No

Indiana 811 Ticket Number:

Original Start Date:

Locate Instructions: LOCATE THE FRONT OF THE PROPERTY

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing fencing work.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 5/13/2013. Excavator/homeowner failed to request a locate from the association prior to excavating deeper than twelve (12) inches and severing the natural gas service line.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.



150 West Market Street, Suite 600
Indianapolis, IN 46204

May 31, 2013

[Via Electronic Transmission – PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)

Pipeline Safety Division – Case No. 4630
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4630

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 4/15/2013

Event Location: 7711 Inverness Glens Dr

City: Aboite

Facility Owner: Nipsco

Excavator: Thomas Losher

Other Party: N/A

Pipeline Division Case No. 4630

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4630	
Date of Event	4/15/2013
Event Location	7711 Inverness Glens Dr
Event City	Aboite
Facility Owner	Nipsco
Excavator	Thomas Losher
Date of IURC Information Request	May 1, 2013
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Thomas Losher
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	7711 Inverness Glens Drive
CITY/ STATE/ZIP	Fort Wayne / IN / 46804
PREFERRED TELEPHONE	(260)459-7694
CELL PHONE TELEPHONE	
EMAIL ADDRESS	terrystisco@lmlestatemanagement.com
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	7711 Inverness Glens Drive
CITY/STATE/ZIP	Fort Wayne / IN / 46804
NEAREST INTERSECTION	Inverness Lakes Crossing
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	X
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	X
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y – 1304153044
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	N

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	N
LOCATE MARKS CORRECT (YES/NO)	N/A
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	N
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	Y
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
<p>No notification made to the one-call center.</p> <p>Emergency ticket# 1304153092.</p>	

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA FORT WAYNE MAXIMO WO # M 726769

OPERATING AREA CONTACT JASON HANER JOB ORDER # 564496

TRACKING NUMBER 018-2013-0415-011 LOCATE REF #

DATE AND TIME OF ACCIDENT MON 4-15-13 2013 15:06 M DATE OF REPORT 4-15-13

PLACE OF DAMAGE (INCLUDE CITY) 7711 INVERNESS GLENS DR Int Wayne, In 46204

DAMAGE WAS TO: ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES () NO ()

OTHER (DESCRIBE)

GAS: SERVICE (X) MAIN () SIZE 5/8 MATERIAL: (PLASTIC) () STEEL () METER () REG STATION () STUB ()

DEPTH OF FACILITY (inches) 22 PRESSURE (PSI) 50 Lbs.

RELEASE OF GAS: YES () NO () IGNITION OF GAS: YES () NO () EVACUATION REQUIRED: YES () # NO (X)

INTERRUPTION OF SERVICE: YES () NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 15:06 TIME SHUT OFF 15:30 TIME RESTORED 16:30

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: CUT IN TWO

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS NO (X)
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) TOM LOSHER - HOME OWNER

ADDRESS OF PARTY (INCLUDE CITY) 7711 INVERNESS GLENS DR Int Wayne, In 46204

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE TOM

WITNESS NAME AND ADDRESS CHRIS LAPHAM

WITNESS REMARKS DIGGING SAME HOLE AS POST WERE IN

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY REPORT #

FIRE (X) AGENCY FWFD REPORT #

OTHER () Any Injuries? () YES # (X) NO

PHOTOS TAKEN: YES () NO () TAKEN BY: (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO ()

- WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
() AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER POWER AUGER
(X) POLE/SIGN POST () ROAD WORK () SEWER FOR FENCE POST

- TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
(X) AUGER () HAND TOOLS () BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE () BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER

- REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW
(X) AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB () OTHER

SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM

COMMENTS: Homeowner was digging Post-holes for Fence Post; Post-holes were
from previous fence post just widening or deepening them.

PERSON PREPARING REPORT Felipe Saucedo

FIELD SUPERVISOR [Signature]

FIELD MANAGER [Signature] 022505

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information

FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ DATE: _____

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00978 IUPPSa 04/15/2013 15:25:30 1304153044-00A EMER DAMG STRT

DAMAGE SEE REMARKS

Ticket : 1304153044 Date: 04/15/2013 Time: 15:20 Oper: KSWANK Chan:063

State: IN Cnty: ALLEN Twp: ABOITE
Cityname: FORT WAYNE Inside: Y Near: N
Subdivision: INVERNESS LAKES CROSSING

Address : 7711
Street : INVERNESS GLENS DR
Cross 1 : INVERNESS LAKES XING Within 1/4 mile: Y
Location: LOCATE THE FRONT OF THE PROPERTY
:
Grids : 4103A8514A 4103A8514B 4103A8514C 4104D8514A 4104D8514B
Grids : 4104D8514C
Boundary: n 41.067138 s 41.065938 w -85.246230 e -85.241333

Work type : REMOVE AND REPLACE FENCE
Done for : THOMAS LOSHER
Start date: 04/15/2013 Time: 15:23 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : UNKNOWN Depth: UNKNOWN

Company : THOMAS LOSHER Type: OTHR
Co addr : 7711 INVERNESS GLENS DRIVE
City : FORT WAYNE State: IN Zip: 46804
Caller : TERRY SISCO Phone: (260)459-7694
Contact : THOMAS LOSHER - HOME Phone:
BestTime:
Mobile : (260)459-7694
Email : TERRYSISCO@LMLSTATEMANAGEMENT.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
A NIPSCO GAS LINE WAS HIT IN THE FRONT OF THE PROPERTY - GAS IS BLOWING - CREW
IS ON SITE - THE DESCRIPTION ON THE LINE IS UNKNOWN - CALLER HAS CALLED NIPSCO
AND 911 TO REPORT THE DAMAGED LINE - NO PREVIOUS TICKET NUMBER - THANKS
Will you be white-lining the dig site area? NO
:

Submitted date: 04/15/2013 Time: 15:20
Members: AEPIN AQUA CC FW ID8000 NIPSCO SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00991 IUPPSa 04/15/2013 15:32:51 1304153092-00A EMER NEW STRT

EMERGENCY SEE REMARKS

Ticket : 1304153092 Date: 04/15/2013 Time: 15:29 Oper: KSWANK Chan:063

State: IN Cnty: ALLEN Twp: ABOITE
Cityname: FORT WAYNE Inside: Y Near: N
Subdivision:

Address : 7711
Street : INVERNESS GLENS DR
Cross 1 : INVERNESS LAKES XING Within 1/4 mile: Y
Location: LOCATE THE ENTIRE PROPERTY
:
Grids : 4103A8514A 4103A8514B 4103A8514C 4104D8514A 4104D8514B
Grids : 4104D8514C
Boundary: n 41.067138 s 41.065938 w -85.246230 e -85.241333

Work type : REPAIR GAS LINE
Done for : NIPSCO
Start date: 04/15/2013 Time: 15:30 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB
Co addr : 801 EAST 86TH AVENUE
City : MERRILLVILLE State: IN Zip: 46410
Caller : DAWN COLUMBUS Phone: (800)322-2806
Contact : RICK WILLIAMS - CELL Phone:
BestTime:
Mobile : (260)413-2750

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW EN ROUTE

Will you be white-lining the dig site area? NO
:

Submitted date: 04/15/2013 Time: 15:29
Members: AEPIN AQUA CC FW ID8000 NIPSCO SM

Fact Based Investigation Report

Notification ID 01820130415011
Damage Date 04/15/2013 15:25
Notified By TERRY SISCO ()
Damage Address 7711 INVERNESS GLENS DR
FORT WAYNE, IN
District Northern Indiana
Notification Date 04/15/2013 15:30

Damaged Customer NIPSCO

Investigation Date From 04/15/2013 15:45:00 **To** 04/15/2013 17:10:00

Excavator Involved Homeowner
Type of Excavation FENCE

Orig. Locate Request **Start Date**
Type of Ticket **Locate Req. Info** N/A Yes

Damage Request # 1304153044 **Start Date**

Pictures Taken By RON STEPHENS **Date** 04/15/2013 16:30
Photography Type Digital **Frame #** N/A

Investigator Emp. # 123132 **Investigator Name** RON STEPHENS
Based on your investigation, is further investigation needed? No

Fact Based Investigation Customer Information

Facility Description Low Profile **Facility ID** Gas Service
Locator Name & EMP # - **Locator Not Known** Yes

Investigation Findings
No Locate Req. By Contractor
Other Notes

Investigation Methods
Investigation Results Verified By Utility Representative
Visual, Facility Exposed At Time Of Investigation

Investigator Statement/Causal Factors
NO LOCATE REQUEST
Names of Utility Representatives Contacted or on Site and Statement
N/A
Names of Excavator's Representatives Contacted or on Site and Statement
N/A
Other individuals on site
N/A

Were any markings visible on the damage site upon arrival? No
Were any other indicators of facility present in the area? Yes
Was the excavation within the tolerance zone of marks? Yes

Extent of facility damage	CUT 5/8 PLASTIC SERVICE
Replacement Footage	3
Was contractor assistance required? If yes, who?	No
What contractor equipment was used?	N.A
Is the facility shown on the utility records?	Yes
If yes, list record numbers	N/A



INFORMATION REQUEST

State Form 54808 (R / 3-13)

INDIANA UTILITY REGULATORY COMMISSION - PIPELINE SAFETY DIVISION

RECEIVED

MAY 13 2013

Case Number: 4630

Date of Damage (month, day, year): 4/15/2013

INDIANA UTILITY
REGULATORY COMMISSION

Location of Damage:

Address (number and street): 7711 Inverness Glens Drive

City, State and ZIP Code: Fort Wayne, IN 46804

Nearest Intersection: Hadley Rd

Excavator Information:

Business Name: homeowner

Responsible Party Personal Name: Thomas P Losher

Title (if any): _____

Address (number and street): 7711 Inverness Glens Dr

City, State and ZIP Code: Fort Wayne, IN 46804

Preferred Telephone Number (area code): 260-459-7694

Email Address: btlosher@frontier.com

Utility Information:

Utility Name: Nipsco

Contact Person: _____

Title (if any): _____

Cause of Damage Information

Type of Equipment (select one):

Auger

Type of Work Performed (select one):

Fencing

Repair Cost: \$ don't knowDid a leak result from damage: Yes NoWas there ignition: Yes NoExcavator Notify 911 due to leak: Yes NoExcavator Notify 811 upon damage: Yes NoExcavator Notify Utility upon Damage: Yes No**Locate Information**Excavator Request Locate: Yes No

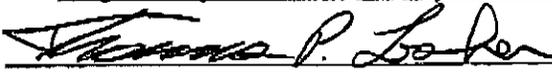
Indiana 811 Locate Ticket Number: _____

Locate Marks Visible: Yes NoLocate Marks Correct: Yes NoExcavator "White Lined": Yes NoWas Locate Provided within Two (2) Working Days: Yes NoUtility Employees On-site during Excavation: Yes No**Incident Information:**Fire Department Response: Yes NoPolice Department Response: Yes NoAmbulance Response: Yes No

Additional Information / Comments

I was replacing an existing fence post in the same location. I Removed the existing post and in cleaning out excess soil I punctured the gas line. The gas line was between 18" to 24" deep. I am the homeowner and had Chris Lapham helping me. His address is 3657 S. 950 E. LaOtto, IN 46763. His phone number is 260-710-3028. His email is debojudge@gmail.com.

In hindsight I realize that even though I was replacing an existing post I should have not assumed there would be no utilities under the post. Utility locates should have been called. I was obviously surprised to hit the gas line especially at that depth.

Printed Name: THOMAS P. LOSHER
Signature:  Date (month, day, year): 5-11-13

**If submitting this form electronically, typing your name in the signature box will act as an electronic signature.*

Please return completed form to:

PipelineDamageCase@urc.in.gov

Or mail to:

**Indiana Utility Regulatory Commission
Pipeline Safety Division - Case Number _____
101 West Washington Street, 1500E
Indianapolis, IN 46204**

**Or fax to:
317-233-2410**