



## Pipeline Safety Division Investigation Report

### Investigation regarding: Metzlers Mr. Plumber

UPPAC Database Record ID: 4599

Report Date: 8/15/2013

Investigator: William Boyd

Damage Date: 4/4/2013 10:12:11 AM

Damage Address: 140 E Main St, Clay, Hamilton

### The Parties

Excavator: Metzlers Mr. Plumber

Address: 1077 3rd Avenue Southwest, Carmel, In 46032

Facility Owner: Vectren

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Sewer

### Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

### Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes  
4/2/2013

Indiana 811 Ticket Number: 1304020889

Original Start Date:

Locate Instructions: DIG SITE IS CREATIVE UNDERWRITERS--LOCATE ENTIRE PROPERTY--CREW IS ON SITE--THANK YOU

Follow-Up Locate Instructions (if applicable):

**Synopsis:** Excavator struck and damaged an underground natural gas service while performing sewer work.

**Findings:** Reported by Indiana 811; excavator's response to initial notice was received on 5/22/2013. The excavator had a valid locate ticket; however, the excavator failed to maintain required clearance from the gas service with the backhoe.

**Conclusion:** There was a failure to maintain clearance with mechanized equipment.

**Violation:** IC 8-1-26-20(a)(2) Failure to maintain two (2) feet clearance with mechanized equipment.



**INFORMATION REQUEST**

State Form 54909 (R / 3-13)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

**Case Number:** 4599

**Date of Damage** (*month, day, year*): 4/4/2013

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**Location of Damage:**

Address (*number and street*): 140 E Main St.

City, State and ZIP Code: Carmel IN 46032

Nearest Intersection: \_\_\_\_\_

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**Excavator Information:**

Business Name: Williams Comfort Air / Mr. Plumber

Responsible Party Personal Name: Paul Law

Title (*if any*): Crew Leader

Address (*number and street*): 7508E 550 S.

City, State and ZIP Code: Morristown IN 46161

Preferred Telephone Number (area code): 317-752-1576

Email Address: paul.law@williamscomfortair.com

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**Utility Information:**

Utility Name: Vectren

Contact Person: \_\_\_\_\_

Title (*if any*): \_\_\_\_\_

**Cause of Damage Information**

Type of Equipment (select one):   
Type of Work Performed (select one):   
Repair Cost: \$ 220.77

- Did a leak result from damage:  Yes  No
- Was there ignition:  Yes  No
- Excavator Notify 911 due to leak:  Yes  No
- Excavator Notify 811 upon damage:  Yes  No
- Excavator Notify Utility upon Damage:  Yes  No

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**Locate Information**

- Excavator Request Locate:  Yes  No
- Indiana 811 Locate Ticket Number: 1304020889
- Locate Marks Visible:  Yes  No
- Locate Marks Correct:  Yes  No
- Excavator "White Lined":  Yes  No
- Was Locate Provided within Two (2) Working Days:  Yes  No
- Utility Employees On-site during Excavation:  Yes  No

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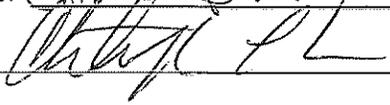
**Incident Information:**

- Fire Department Response:  Yes  No
- Police Department Response:  Yes  No
- Ambulance Response:  Yes  No

**Additional Information / Comments**

Line was hand dug, once found we proceeded with the equipment, however the house gas service line did make a drastic change in depth which is how we hit it.  
Line went from 4 feet to 18 inches within a couple feet.

Printed Name: Christopher L Davis

Signature: 

Date (month, day, year): 5-22-13

*\*If submitting this form electronically, typing your name in the signature box will act as an electronic signature.*

**Please return completed form to:**

**[PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)**

**Or mail to:**

**Indiana Utility Regulatory Commission  
Pipeline Safety Division - Case Number \_\_\_\_\_  
101 West Washington Street, 1500E  
Indianapolis, IN 46204**

**Or fax to:  
317-233-2410**