



Pipeline Safety Division Investigation Report

Investigation regarding: Don Lors Electronics

UPPAC Database Record ID: 4575

Report Date: 8/13/2013

Investigator: Mike Orr

Damage Date: 3/23/2013 9:37:42 AM

Damage Address: 2934 S 300 W, Pipe Creek, Miami

The Parties

Excavator: **Don Lors Electronics**

Address: 6238 Lapas Trail, Indianapolis, In

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Hand Tools

Type of Work Performed: Pole

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No

Indiana 811 Ticket Number: Original Start Date:

Locate Instructions: TRAILER #218

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing pole installation work.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 5/1/2013. The excavator failed to request a locate ticket from the association (IN811) prior to excavation.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.



150 West Market Street, Suite 600
Indianapolis, IN 46204

May 31, 2013

[Via Electronic Transmission – PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)

Pipeline Safety Division – Case No. 4575
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4575

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 3/23/2013

Event Location: 2934 S 300 W

City: Pipe Creek

Facility Owner: Nipsco

Excavator: Don Lors Electronics

Other Party: N/A

Pipeline Division Case No. 4575

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4575	
Date of Event	3/23/2013
Event Location	2934 S 300 W
Event City	Pipe Creek
Facility Owner	Nipsco
Excavator	Don Lors Electronics
Date of IURC Information Request	May 1, 2013
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Don Lors Electronics
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	6238 Lapas Trail
CITY/ STATE/ZIP	Indianapolis / IN /
PREFERRED TELEPHONE	(866)366-5677
CELL PHONE TELEPHONE	(765)475-6728
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	2934 S 300 W
CITY/STATE/ZIP	Peru / IN / 46970
NEAREST INTERSECTION	31
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	25
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	X
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	X
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y – 1303230028
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	N

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	N
LOCATE MARKS CORRECT (YES/NO)	N/A
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	N
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	Y
POLICE DEPARTMENT RESPONSE (YES/NO)	Y
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
<p>No notification made to the one-call center.</p> <p>Emergency ticket# 1303230036.</p>	

NORTHERN INDIANA PUBLIC SERVICE COMPANY FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA Peru MAXIMO WO # M705710

OPERATING AREA CONTACT Diana Palmer JOB ORDER # 592981-18

TRACKING NUMBER 01820130323002 LOCATE REF # _____
Locate Performed By: _____

DATE AND TIME OF ACCIDENT 03-24²³-2013 0915H DATE OF REPORT 03-24-13

PLACE OF DAMAGE (INCLUDE CITY) 2934 S 300W Lot 218 Peru

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # _____ SIZE _____ YEAR INSTALLED _____ BROKEN YES () NO ()

OTHER (DESCRIBE) _____

GAS: SERVICE MAIN () SIZE 5/8" MATERIAL: PLASTIC STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE) _____

DEPTH OF FACILITY (Inches) 18" PRESSURE (PSI) 25 Lbs.

RELEASE OF GAS: YES NO () IGNITION OF GAS: YES () NO EVACUATION REQUIRED: YES () # _____ NO *But fire dept did*

INTERRUPTION OF SERVICE: YES NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 0915 TIME SHUT OFF 11:15 TIME RESTORED 12:00

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 1/8"

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS _____ NO
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) Don-LORS-Elect

ADDRESS OF PARTY (INCLUDE CITY) 6238 LA PAS Trail Indianapolis IN *ph 317-305-5677*

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Matthew Mitchell *1-800-Don-LORS*

WITNESS NAME AND ADDRESS _____ *734-432-9900*

WITNESS REMARKS _____ *EX 235*

AGENCIES NOTIFIED / ONSITE: POLICE AGENCY County REPORT # _____

FIRE AGENCY Township REPORT # _____

OTHER () _____ Any Injuries? () YES # _____ () NO

PHOTOS TAKEN: YES () NO TAKEN BY: _____ (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO

- WORK IN PROGRESS WHEN FACILITY DAMAGED** - CHECK APPROPRIATE CHOICE BELOW
- | | | | |
|--|-------------------------------------|--|---|
| <input type="checkbox"/> AGRICULTURE/FARMING | <input type="checkbox"/> CABLE TV | <input type="checkbox"/> CURB/SIDEWALK | <input type="checkbox"/> TELECOMMUNICATIONS |
| <input type="checkbox"/> BLDG CONSTRUCTION | <input type="checkbox"/> DEMOLITION | <input type="checkbox"/> DRAINAGE | <input type="checkbox"/> WATER |
| <input type="checkbox"/> DRIVEWAY | <input type="checkbox"/> ELECTRIC | <input type="checkbox"/> SURVEYING | <input type="checkbox"/> DRAINS/CULVERTS |
| <input type="checkbox"/> FENCING | <input type="checkbox"/> GRADING | <input type="checkbox"/> IRRIGATION | <input type="checkbox"/> MOWING |
| <input type="checkbox"/> LANDSCAPING | <input type="checkbox"/> PIPELINE | <input type="checkbox"/> MILLING | <input type="checkbox"/> OTHER _____ |
| <input checked="" type="checkbox"/> POLE/SIGN POST | <input type="checkbox"/> ROAD WORK | <input type="checkbox"/> SEWER | |

- TYPE OF EQUIPMENT USED** - CHECK APPROPRIATE CHOICE BELOW
- | | | |
|--|--|--|
| <input type="checkbox"/> AUGER | <input checked="" type="checkbox"/> HAND TOOLS | <input type="checkbox"/> BACKHOE/TRACKHOE |
| <input type="checkbox"/> MILLING EQUIPMENT | <input type="checkbox"/> PROBING DEVICE | <input type="checkbox"/> BORING / DRILLING |
| <input type="checkbox"/> EXPLOSIVES | <input type="checkbox"/> TRENCHER | <input type="checkbox"/> FARM EQUIPMENT |
| <input type="checkbox"/> VACCUUM EQUIPMENT | <input type="checkbox"/> GRADER | <input type="checkbox"/> OTHER _____ |

- REASON DAMAGE OCCURRED** - CHECK APPROPRIATE CHOICE BELOW
- | | | |
|--|--|--|
| <input type="checkbox"/> AUTOMOTIVE ACCIDENT | <input type="checkbox"/> EXCAVATING BEFORE LOCATES DUE | <input type="checkbox"/> CARELESS MACHINE OPERATOR |
| <input type="checkbox"/> NO NOTIFICATION | <input type="checkbox"/> MARKS DISTURBED | <input type="checkbox"/> STUB |
| | | <input checked="" type="checkbox"/> OTHER <u>no locates?</u> |

COMMENTS :

PERSON PREPARING REPORT

A West

FIELD SUPERVISOR

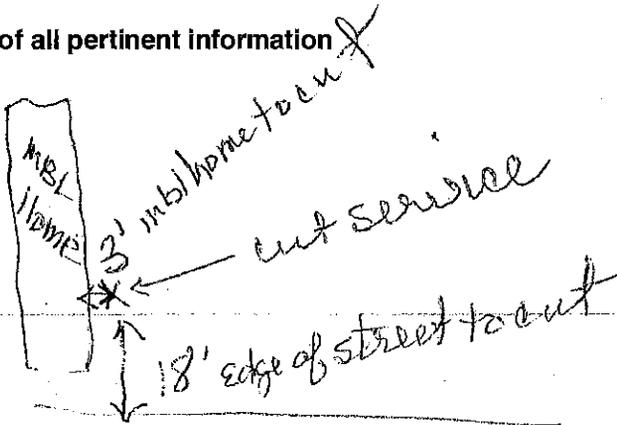
D Palmer

FIELD MANAGER

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION



SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____

DATE: _____

Fact Based Investigation Report

Notification ID 01820130323001
Damage Date 03/23/2013 09:37
Notified By MATTHEW MITCHELL ()
Damage Address 2934 S 300 W
PERU, IN
District Northern Indiana
Notification Date 03/23/2013 09:40

Damaged Customer NIPSCO

Investigation Date From 03/23/2013 10:40:00 **To** 03/23/2013 10:45:00

Excavator Involved DON LORS ELECTRONICS
Type of Excavation POLE FOR SAT. DISH

Orig. Locate Request **Start Date**
Type of Ticket **Locate Req. Info** N/A Yes

Damage Request # 1303230028 **Start Date**

Pictures Taken By JAMES FROMM **Date** 03/23/2013 11:00
Photography Type Digital **Frame #** N/A

Investigator Emp. # 125235 **Investigator Name** JAMES FROMM
Based on your investigation, is further investigation needed? No

Fact Based Investigation Customer Information

Facility Description Low Profile **Facility ID** Gas Service
Locator Name & EMP # - **Locator Not Known** Yes

Investigation Findings
No Locate Req. By Contractor
Other Notes

Investigation Methods
Visual, Facility Exposed At Time Of Investigation

Investigator Statement/Causal Factors
NO LOCATE CALLED
Names of Utility Representatives Contacted or on Site and Statement
N/A
Names of Excavator's Representatives Contacted or on Site and Statement
N/A
Other individuals on site
N/A

Were any markings visible on the damage site upon arrival? No
Were any other indicators of facility present in the area? Yes
Was the excavation within the tolerance zone of marks? No
Extent of facility damage CUT

Replacement Footage

2'

Was contractor assistance required? If yes, who?

No N/A

What contractor equipment was used?

N/A

Is the facility shown on the utility records?

No

If yes, list record numbers

N/A

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00009 IUPPSa 03/23/2013 09:37:47 1303230028-00A EMER DAMG GRID

DAMAGE SEE REMARK

Ticket : 1303230028 Date: 03/23/2013 Time: 09:15 Oper: LSTEVENSON Chan:018

State: IN Cnty: MIAMI Twp: PIPE CREEK

Cityname: PERU Inside: Y Near: N

Subdivision:

Address : 2934

Street : S 300 W

Cross 1 : 31 Within 1/4 mile: Y

Location: TRAILER #218

:

Grids : 4043C8607A 4043C8607B 4043C8608D 4043D8608D

Boundary: n 40.722012 s 40.720816 w -86.136612 e -86.126564

Work type : INSTALL POLE

Done for : LYNN CHILDRESS

Start date: 03/23/2013 Time: 09:19 Hours notice: 0/000 Priority: EMER

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y

Duration : 1 DAY Depth: 3 FEET

Company : DON LORS ELECTRONICS Type: CONT

Co addr : 6238 LAPAS TRAIL

City : INDIANAPOLIS State: IN

Caller : MATTHEW MITCHELL Phone: (866)366-5677

Contact : MATTHEW MITCHELL - CELL Phone:

BestTime:

Mobile : (765)475-6728

Remarks : All tickets are taken and processed on Eastern Daylight Time
NIPSCO GAS LINE HIT ON THE RIGHT SIDE OF THE TRAILER IF FACING THE PROPERTY FROM
THE ROAD---LINE IS DISCRIPTION IS UNKNOWN---GAS CAN BE HEARD AND SMELLED---CREW
IS ON SITE---911 AND NIPSCO ARE AWARE OF THE DAMAGE---NO PREVIOUS TICKET
NUMBER---THANK YOU

Will you be white-lining the dig site area? NO

:

Submitted date: 03/23/2013 Time: 09:15

Members: ID3651 ID3652 ID5291 ID6633 NIPSCO SBCIN SM

Facility: Distribution Lines; Folder: On-Hold folder; Assigned To: N/A

NIPSCO 00012 IUPPSa 03/23/2013 10:23:50 1303230036-00A EMER NEW GRID

EMERGENCY SEE REMARKS

Ticket : 1303230036 Date: 03/23/2013 Time: 10:14 Oper: NBOYD Chan:002

State: IN Cnty: MIAMI Twp: PIPE CREEK

Cityname: PERU Inside: Y Near: N

Subdivision: Lot: 218

Address : 2934

Street : S 300 W

Cross 1 : US RT 31 Within 1/4 mile: Y

Location: LOCATE THE ENTIRE PROPERTY

:

Grids : 4043B8607A 4043B8607B 4043C8607A 4043C8607B

Boundary: n 40.727096 s 40.722160 w -86.130297 e -86.125248

Work type : REPAIR GAS LIEN

Done for : NIPSCO

Start date: 03/23/2013 Time: 10:15 Hours notice: 0/000 Priority: EMER

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y

Duration : 1 DAY Depth: 3 FEET

Company : NIPSCO Type: MEMB

Co addr : 801 EAST 86TH AVENUE

City : MERRILLVILLE State: IN Zip: 46410

Caller : ANGELA STUBBS Phone: (219)647-4701

Contact : DIANA PALMER - CELL Phone:

BestTime:

Mobile : (765)870-1153

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW IS ON SITE

Will you be white-lining the dig site area? YES

:

Submitted date: 03/23/2013 Time: 10:14

Members: ID3651 ID3652 ID5291 ID6633 NIPSCO SBCIN SM