



Pipeline Safety Division Investigation Report

Investigation regarding: Triton Services

UPPAC Database Record ID: 4498

Investigator: Grant Gray

Report Date: 5/24/13

The Parties

Excavator: Triton Services

Contact: Bryan Gessner

Address (City, State): 8162 Duke Blvd., Mason, OH 45040

Telephone: 513-679-6800

Facility Owner Information:

Business Name: Citizens Gas

Synopsis: A natural gas distribution line was damaged during excavation related to water service.

Findings: Triton services indicated in their reply to the PSD (April 19) that the foreman who was hired for the project is no longer with Triton Services. The foreman indicated he did call in a locate but cannot give the specific locate ticket #. Excavator did confirm 5 locate tickets; the one ticket for the entire project was expired (1209272175). However, 4 of the locates would have been valid for the date of the damage. But, the 4 valid locates are not for the location where the damage occurred. Excavator has not provided any further information or a valid locate for the area where the damage occurred.

Conclusion: The excavator did not have a valid locate (3 months expired).

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation-expired ticket.



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Feb 16, 2013

Who is submitting this information?

Name of person providing this information: Tony Chan (Citizens Gas)

Business address (*number and street*): 2150 Dr. M.L. King Jr. St.

City, State, and ZIP code: Indianapolis, IN 46202

Telephone number (*area code*): (317) 927-4619

Fax number (*area code*): (317) 927-4619

E-mail address: AChan@CitizensEnergyGroup.com

Excavator Information, if known

Full name: CITIZENS WATER

Business address (*number and street*): 2020 N MERIDIAN ST

City, State, and ZIP code: Indianapolis, IN 46202

Telephone number (*area code*): _____

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Utility

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Water

Date and Location of Damage

Date of damage (*month, day, year*): Dec 6, 2012

County: Marion

City: BEECH GROVE

Street address (*number and street, city, state, and ZIP code*):
1105 W MAIN ST

Nearest intersection: S 11th Ave

Right of way where damage occurred: Public - City Street

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 1

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ 0

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Distribution

What was the depth of the facility, in inches? 24

Notification, Locating, Marking

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known: _____

Was the locate request completed within two working days? No

If locates were performed, were they done so by a contractor or pipeline employee? Contractor

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Unknown/Other

Type of markings used: Paint and Flags

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? No

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? No

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Yes

Description of Cause

Select from the list the most accurate cause for the damage: --Notification to one-call center made but not sufficient

Additional Comments

From: [Chan, Antonio M.](#)
To: [Klingler, Kelsey](#)
Cc: [IURC PipelineDamageCase](#); [Burton, Rob](#)
Subject: Revised IURC Case
Date: Monday, April 15, 2013 2:57:40 PM
Attachments: [Case - 1105 W Main St 12.06.12.docx](#)

Kelsey,

We had originally submitted the information for the damage gas line which occurred on December 6, 2012 at 1105 W Main St in Beech Groove. The original report has Citizens Water as the excavator that damage our 2" gas main. After further investigation, it has been determined that Triton Services was the excavator who damage the gas main. We are resubmitting the case for the damages to the address shown above. I do not have the original case number. Is there any documentation in the IURC webpage which lists all the case numbers with its damage location?

Please let me know if there are any questions regarding the attached report.

Thanks

Tony Chan
Manager Gas Distribution

2150 Dr. Martin Luther King Jr. St.
Indianapolis, IN 46202
phone/fax (317) 927-4619
achan@citizensenergygroup.com



Information Request

Pipeline Safety Division Indiana Utility Regulatory Commission

Case No. XXXX - REVISED

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

The Parties:

Excavator Information:

Business Name: TRITON SERVICES INC
Responsible Party Personal Name: unavailable
Title (if any): unavailable
Address: 8162 DUKE BLVD
City, State Zip: Mason, OH 45040
Preferred Telephone: 513-679-6800
Cell Phone Number: unavailable
Email Address: unavailable

Facility Information:

Business Name: Citizens Gas
Responsible Party Personal Name: Tony Chan
Title (if any): Manager Gas Distribution
Address: 2150 Dr/ Martin Luther King Jr. St.
City, State, Zip: Indianapolis, IN 46202
Preferred Telephone: (317) 927-4619
Cell Phone Number: (317) 407-8278
Email Address: achan@citizensenergygroup.com

Locator Service Information:

Business Name: USIC
Responsible Party Personal Name: Blaine Walters
Title (if any): District Manager
Address: 9045 River Rd., Suite 300
City, State Zip: Indianapolis, IN 46240
Preferred Telephone: 317-575-7800
Cell Phone Number: unavailable
Email Address: BlaineWalters@usicinc.com

Other (Witness, Police, Fire, Other) Information:

Personal Contact: n/a
Business/Organization Name: n/a
Title (if any) n/a
Address: n/a
City, State, Zip: n/a
Preferred Telephone: n/a
Cell Phone Number: n/a
Email Address: n/a

Utility Line Impact:

Location of Damage:

Address: 1105 W Main St
City, State Zip: Beech Groove, IN 46107
Nearest Intersection: S 13th St & W Main

Product Type (circle one):

Natural Gas
 Liquid Pipeline
 Unknown/Other

Facility Type (circle one):

Distribution
 Gathering
 Service/Drop
 Transmission
 Unknown/Other

Size (Diameter/etc.): 2"

Pressure (PSIG/Inches): 30 psig

Interruption in Service: Yes / No **Number of Customers Affected:** 1

Evacuation: Yes / No **If yes, How Many Evacuated?** 0

Repair Cost (if known): \$ 422

Cause of Damage Information:

Type of Equipment (circle one):

Auger

Backhoe/Trackhoe

Boring /Drilling

Directional Drilling

Explosives

Farm Equipment

Grader/Scraper

Hand Tools

Milling Equipment

Probing Device

Trencher

Vacuum Equipment

Unknown/Other

Type of Work Performed (circle one):

Agriculture

Cable TV

Curb/Sidewalk

Bldg. Construction

Bldg. Demolition

Drainage

Driveway

Electric

Engineering/Surveying

Fencing

Grading

Irrigation

Landscaping

Liquid Pipeline

Milling

Natural Gas

Pole

Public Transit Authority

Railroad Maintenance

Road Work

Sewer (Sanitary/Storm)

Site Development

Steam

Storm Drain/Culvert

Street Light

Telecommunications

Traffic Signal

Traffic Sign

Water

Waterway Improvement

Unknown/Other

Release of Product: Yes / No
Ignition and/or Fire: Yes / No
Excavator Notify 811: Yes / No

Locate Information:

Excavator Request Locate: Yes No
Indiana 811 Locate Ticket Number: _____ N/A _____
Locate Marks Visible: Yes No
Locate Marks Correct: Yes No
Excavator "White Lined": Yes No
Maps Used to Mark Facilities: Yes No
Was Locate Provided within Two (2) Working Days: Yes No
Operator Employees On-site during Excavation: Yes No

Incident Impact Information:

Number of Outpatient Treated: _____ 0 _____
Number of Inpatient Treated: _____ 0 _____
Number of Fatalities: _____ 0 _____
Fire Department Response: Yes No
Police Department Response: Yes No
Ambulance Response: Yes No

Additional Information/Comments:

Excavator had expired locate (3 months old – 1209272080). After further investigation, the excavator was no Citizens Water, it was Triton Services. This case is being re-submitted due to reflect the proper excavator that damaged the gas main.

YOUR PIPELINE SAFETY DIVISION CASE NO. XXXX

YOUR FULL NAME: Tony Chan

FULL NAME OF BUSINESS/ENTITY (if applicable): Citizens Energy Group

YOUR BUSINESS TITLE (if applicable): Manager Gas Distribution

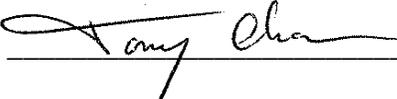
ADDRESS: 2150 Dr. Martin Luther King Jr St

CITY: Indianapolis STATE: IN ZIP CODE: 46202

YOUR TELEPHONE NUMBER: (317) 927 - 4619 SECOND NO. (317) 407-8278

YOUR EMAIL ADDRESS: achan@citizensenergygroup.com

TODAY'S DATE: 04/15/13

YOUR SIGNATURE:  TITLE (if any) Manager Gas Distribution

Please return your Narrative Statement and Answers to the above questions to:

Commiss Safety Division – Case No. XXXX
Indiana Utility Regulatory Commission
101 West Washington Street, # 1500E
Indianapolis, IN 46204

Or scan document(s) and Email to:

PipelineDamageCase@urc.in.gov



April 17, 2013

Hunt Construction Group
2450 South Tibbs Avenue
Indianapolis, IN 46206

Project: Citizens Energy Group – Main Street Water Main Relocation
Beech Grove, IN

Attn: Mr. Bruce Carter

Re: Response to State of Indiana – Notice of Preliminary Determination of Violation
Pipeline Safety Division Case #4498

Dear Bruce:

Please be advised that Triton is in contact with Ms. Lisa Coahran with IURC. Mrs. Coahran has been informed of the circumstances surrounding the utility hit, and has asked us to forward her an E-mail explaining the history. We are preparing the information to transmit currently and will copy Hunt on any correspondence relative to this matter.

If we can be of any assistance or if you have any additional questions please do not hesitate to contact us.

Sincerely,

A handwritten signature in blue ink, appearing to read "Bryan Gessner", is written over a faint, light blue circular stamp.

Bryan Gessner
Director of Site Development
Triton Services Inc.



April 19, 2013

Indiana Utility Regulatory Commission
101 W. Washington Street
Suite 1500E
Indianapolis, Indiana 46204

Subject: Citizens Energy Group – Main Street Water Main Relocation
Beech Grove, IN – Gas Line Hit – Case #4498

Attn: Ms. Lisa Coahran

Re: Response to State of Indiana – Notice of Preliminary Determination of Violation
Pipeline Safety Division Case #4498

Dear Lisa:

As requested, and in response to the IURC's 3/27/13 letter regarding case #4498, the following are what we have so far confirmed:

- 1) # 1209272175 for the entire project
- 2) # 1211260418 for Main & 3rd
- 3) # 1211260427 for Main & 4th
- 4) # 1211260433 for Main & 2nd
- 5) # 1211260443 for Main & 1st

The foreman whom we had hired for this project is no longer with us. We called him, and he assured us he had called in for the Locate Ticket. However he cannot give us the # s which he had gotten. We are still looking through his paperwork to see if we can come up with the Locate Tickets.

Please let me know if there is anything we can do, and I thank you again for your understanding.

Sincerely,

A handwritten signature in black ink, appearing to read "Bryan Gessner", is written over the typed name.

Bryan Gessner
Director of Site Development
Triton Services Inc.