



## Pipeline Safety Division Investigation Report

### Investigation regarding: All Bore, Inc.

UPPAC Database Record ID: 4482

Report Date: 7/18/2013

Investigator: William Boyd

Damage Date: 2/23/2013 9:59:07 AM

Damage Address: 7337 N Clinton St, Fort Wayne, Allen

### The Parties

Excavator: **All Bore, Inc.**

Address: 16100 Allisonville Road, Noblesville, In 46060

Facility Owner: **NIPSCO**

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Telecommunications

### Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$150

### Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes

Indiana 811 Ticket Number: 1302210681

Original Start Date:

Locate Instructions: FROM DIEBOLD RD GO SOUTH 10500 FEET AND LOCATE THE WEST SIDE OF N CLINTON ST SOUTH FOR 1500 FEET

Follow-Up Locate Instructions (if applicable):

**Synopsis:** Excavator struck and damaged an underground natural gas service while performing telecommunication work.

**Findings:** Reported by Indiana 811; excavator's response to initial notice was received on 5/16/2013. The excavator had a valid extension of work locate ticket; but, commented the crew failed to hand excavate in the exclusion zone.

**Conclusion:** There was a failure to use hand tools in the exclusion zone.

**Violation:** IC 8-1-26-20(a)(2) Failure to maintain two (2) feet clearance with mechanized equipment.



150 West Market Street, Suite 600  
Indianapolis, IN 46204

April 26, 2012

**Via Electronic Transmission – [PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)**

Pipeline Safety Division – Case No. 4482  
Indiana Utility Regulatory Commission  
101 West Washington Street, Suite 1500 East  
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4482

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 2/23/2013

Event Location: N Clinton St

City: St Joseph

Facility Owner: Northern Indiana Public Service Company

Excavator: All Bore Inc

Other Party: N/A

Pipeline Division Case No. 4482

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Also, please note that Case No. 4482 and Case No. 4487 appear to be duplicate cases; however I will note that they each show a different Date of Event. We have provided a response to both cases, but this Case No. 4482 is the correct Date of Event.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher Earle". The signature is fluid and cursive, with the first name "Christopher" and last name "Earle" clearly distinguishable.

Christopher C. (Kit) Earle  
NiSource Corporate Services - Legal  
Phone: 317-684-4904  
Fax: 317-684-4918  
Email: [cearle@nisource.com](mailto:cearle@nisource.com)

<b>IURC INFORMATION REQUEST</b>	
<b>Pipeline Safety Division Case No. 4482</b>	
Date of Event	2/23/2013
Event Location	N Clinton St
Event City	St Joseph
Facility Owner	Northern Indiana Public Service Company
Excavator	All Bore Inc
Date of IURC Information Request	3/27/2012
<b>THE PARTIES</b>	
<b>EXCAVATOR:</b>	
BUSINESS NAME	All Bore Inc.
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	16100 Allisonville Road
CITY/ STATE/ZIP	Noblesville / IN / 46060
PREFERRED TELEPHONE	(317)670-5509
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:</b>	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
<b>LOCATOR SERVICE INFORMATION</b>	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usinc.com
<b>OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION</b>	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>UTILITY LINE IMPACT</b>	
<b>LOCATION OF DAMAGE</b>	
ADDRESS	7337 N Clinton
CITY/STATE/ZIP	Fort Wayne / IN / 46801
NEAREST INTERSECTION	Diebold Road
<b>PRODUCT TYPE (Select One)</b>	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
<b>FACILITY TYPE (Select One)</b>	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
<b>CAUSE OF DAMAGE INFORMATION:</b>	
<b>TYPE OF EQUIPMENT (Select One)</b>	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	
<b>TYPE OF WORK PERFORMED (Select One)</b>	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	X
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y – 1302230027
<b>LOCATE INFORMATION:</b>	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1302210681
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	Y
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
<b>INCIDENT IMPACT INFORMATION</b>	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	N/A
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
<b>ADDITIONAL INFORMATION/COMMENTS</b>	
<p>Failure to use hand tools where required (contractor hit accurately marked facility).  Duplicate of case 4487</p>	

NORTHERN INDIANA PUBLIC SERVICE COMPANY  
FACILITY DAMAGE REPORT

\*\* COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES \*\*

REPORTING OPERATING AREA FT WAYNE MAXIMO WO # M 683062  
OPERATING AREA CONTACT J. HANER JOB ORDER # JO 574264  
TRACKING NUMBER 01820130223001 LOCATE REF # 1302210681  
Locate Performed By: \_\_\_\_\_

DATE AND TIME OF ACCIDENT FEB 23 2013 9:45AM DATE OF REPORT SAME  
PLACE OF DAMAGE (INCLUDE CITY) 7337 N CLINTON ST FT WAYNE IN 46801

DAMAGE WAS TO:  
ELECTRIC - POLE / TRANSFORMER: # \_\_\_\_\_ SIZE \_\_\_\_\_ YEAR INSTALLED \_\_\_\_\_ BROKEN YES ( ) NO ( )

OTHER (DESCRIBE) \_\_\_\_\_  
GAS: SERVICE  MAIN ( ) SIZE 5/8" MATERIAL: PLASTIC  STEEL ( ) METER ( ) REG STATION ( ) STUB ( )  
OTHER (DESCRIBE) \_\_\_\_\_

DEPTH OF FACILITY (inches) 26" PRESSURE (PSI) 50 Lbs.  
RELEASE OF GAS: YES  NO ( ) IGNITION OF GAS: YES ( ) NO  EVACUATION REQUIRED: YES ( ) # \_\_\_\_\_ NO   
INTERRUPTION OF SERVICE: YES  NO ( ) NUMBER OF CUSTOMERS LOST: 1  
DURATION OF INTERRUPTION: TIME REPORTED 9:45A TIME SHUT OFF 10:15A TIME RESTORED 11:00A  
DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: TORN IN TWO 5/8"

LOCATE MARKS ON SITE: YES  NO ( ) DISTANCE BETWEEN FACILITY AND LOCATE MARKS RIGHT ON NO ( )  
HOW LOCATED: PAINT  FLAGS  BOTH ( ) WHITE LINED ( )  
PARTY THAT CAUSED DAMAGES (NAME) ALL BORE INC

ADDRESS OF PARTY (INCLUDE CITY) NOBLESVILLE IN 46061 P.O. BOX 1791  
WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE STEVE SPILLER (317) 670-5509 (CELL)  
WITNESS NAME AND ADDRESS K. WAGGONER

WITNESS REMARKS WHILE DIGGING TO EXPOSE SERVICE FOR FIBER OPTIC  
AGENCIES NOTIFIED / ONSITE: POLICE ( ) AGENCY \_\_\_\_\_ REPORT # LINE WAS STRUCK  
FIRE ( ) AGENCY \_\_\_\_\_ REPORT # \_\_\_\_\_  
OTHER ( ) \_\_\_\_\_ Any Injuries? ( ) YES # \_\_\_\_\_ ( ) NO  
PHOTOS TAKEN: YES ( ) NO  TAKEN BY: \_\_\_\_\_ (ATTACH PHOTOS TO REPORT)  
MEDIA ON SITE YES ( ) NO

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW  
( ) AGRICULTURE/FARMING ( ) CABLE TV ( ) CURB/SIDEWALK  TELECOMMUNICATIONS  
( ) BLDG CONSTRUCTION ( ) DEMOLITION ( ) DRAINAGE ( ) WATER  
( ) DRIVEWAY ( ) ELECTRIC ( ) SURVEYING ( ) DRAINS/CULVERTS  
( ) FENCING ( ) GRADING ( ) IRRIGATION ( ) MOWING  
( ) LANDSCAPING ( ) PIPELINE ( ) MILLING ( ) OTHER \_\_\_\_\_  
( ) POLE/SIGN POST ( ) ROAD WORK ( ) SEWER

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW  
( ) AUGER ( ) HAND TOOLS  BACKHOE/TRACKHOE  
( ) MILLING EQUIPMENT ( ) PROBING DEVICE ( ) BORING / DRILLING  
( ) EXPLOSIVES ( ) TRENCHER ( ) FARM EQUIPMENT  
( ) VACCUUM EQUIPMENT ( ) GRADER ( ) OTHER

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW  
( ) AUTOMOTIVE ACCIDENT ( ) EXCAVATING BEFORE LOCATES DUE ( ) CARELESS MACHINE OPERATOR  
( ) NO NOTIFICATION ( ) MARKS DISTURBED ( ) STUB  OTHER FAILURE TO HAND DIG WITHIN 2' OF SERVICE  
SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM

COMMENTS:

SERVICE WAS CORRECTLY MARKED OPERATOR FAILED TO EXPOSE BY HAND DIGGING AND STRUCK WITH EQUIPMENT SQUEEZED OFF BEFORE ARRIVAL

PERSON PREPARING REPORT

K. WAGGONE

FIELD SUPERVISOR

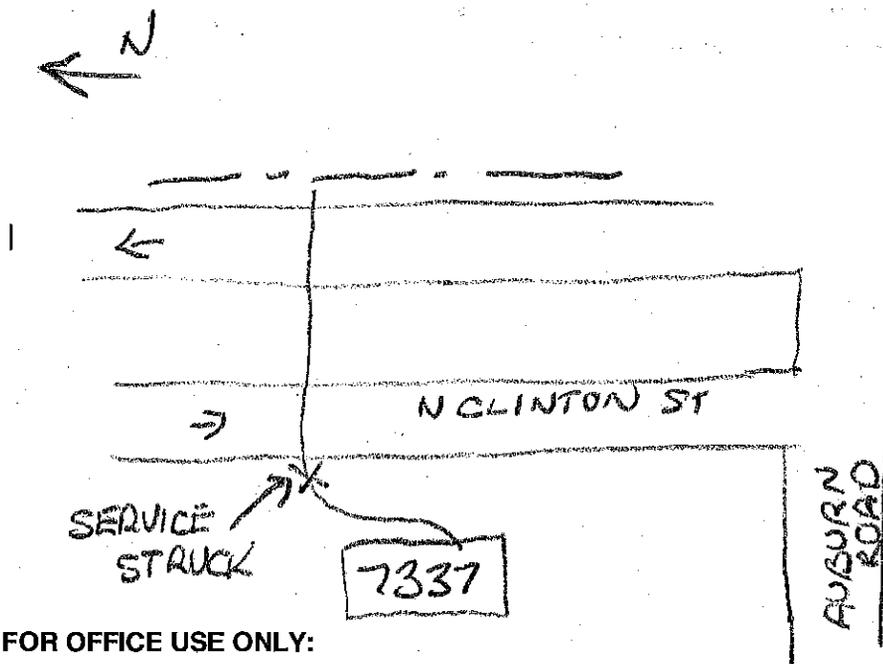
JRN

022505

FIELD MANAGER

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



5/8" PL SERVICE PINCHED OFF BEFORE ARRIVAL 26" DEEP PROPERLY LOCATED

FOR OFFICE USE ONLY:

- DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE YES NO
- NO IN 811 LOCATE CALLED IN YES NO
- DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE YES NO
- EXPIRED LOCATE YES NO
- WAS WHITE LINING INDICATED ON LOCATE REQUEST YES NO

COMPLETED BY:

DATE:

Facility: Distribution Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00228 IUPPSa 02/21/2013 10:26:39 1302210681-00A NORM NEW GRID

NORMAL NOTICE JOB EXTENSION SEE REMARKS

Ticket : 1302210681 Date: 02/21/2013 Time: 10:18 Oper: SPOPE Chan:044  
Old Tkt: 1302061996 Date: 02/06/2013 Time: 20:03 Oper: KLEWIS Rev: 00A

State: IN Cnty: ALLEN Twp: ST JOSEPH  
Cityname: FORT WAYNE Inside: Y Near: N  
Subdivision:

Address :

Street : N CLINTON ST

Cross 1 : DIEBOLD RD Within 1/4 mile: Y

Location: FROM DIEBOLD RD GO SOUTH 10500 FEET AND LOCATE THE WEST SIDE OF N  
CLINTON ST SOUTH FOR 1500 FEET

\*\*\*Boring Where = RIGHT OF WAY

:

Grids : 4108A8506A 4108A8506B 4108B8506A

Boundary: n 41.148308 s 41.142730 w -85.116286 e -85.112251

Work type : NEW FIBER OPTIC CONDUIT INSTALL

Done for : ZAYO BANDWIDTH

Start date: 02/25/2013 Time: 10:30 Hours notice: 96/048 Priority: NORM

Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N

Duration : 10 DAYS Depth: 15 FEET

Company : ALL BORE INC Type: CONT

Co addr : 16100 ALLISONVILLE ROAD

City : NOBLESVILLE State: IN Zip: 46060

Caller : STEVE SPILLER Phone: (317)670-5509

Contact : STEVE SPILLER CELL Phone:

BestTime:

Mobile : (317)670-5509

Email : DIVERCONSTSRV@AOL.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
REMARK AS NEEDED

Will you be white-lining the dig site area? NO

:

Submitted date: 02/21/2013 Time: 10:18

Members: AEPIN CC FW ID8000 NIPSCO SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00006 IUPPSa 02/23/2013 09:59:08 1302230027-00A EMER DAMG GRID

DAMAGE DAMAGE

Ticket : 1302230027 Date: 02/23/2013 Time: 09:56 Oper: STURNER Chan:022

State: IN Cnty: ALLEN Twp: ST JOSEPH  
Cityname: FORT WAYNE Inside: Y Near: N  
Subdivision:

Address :

Street : N CLINTON ST

Cross 1 : DIEBOLD RD Within 1/4 mile: Y

Location: FROM DIEBOLD RD GO SOUTH 10500 FEET AND LOCATE THE WEST SIDE OF N  
CLINTON ST SOUTH FOR 1500 FEET

\*\*\*Boring Where = RIGHT OF WAY

:

Grids : 4108A8506A 4108A8506B 4108B8506A

Boundary: n 41.148308 s 41.142730 w -85.116286 e -85.112251

Work type : NEW FIBER OPTIC CONDUIT INSTALL

Done for : ZAYO BANDWIDTH

Start date: 02/23/2013 Time: 09:56 Hours notice: 0/000 Priority: EMER

Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: Y

Duration : 10 DAYS Depth: 15 FEET

Company : ALL BORE INC Type: CONT

Co addr : 16100 ALLISONVILLE ROAD

City : NOBLESVILLE State: IN Zip: 46060

Caller : ADAM BROWN Phone: (317)670-5509

Contact : ADAM BROWN CELL Phone:

BestTime:

Mobile : (765)425-3804

Email : DIVERCONSTSRV@AOL.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
PER ADAM: NIPSCO A LINE HAS BEEN HIT AT 7337 N CLINTON ST -FRONT OF THE PROPERTY  
BY THE ROAD - GAS LINE IS BLOWING -- IT IS CRIMPED OFF -- 1/4 INCH LINE AND GREY  
IN COLOR -- NIPSCO HAS BEEN CALLED -- CREW IS ONSITE - PREVIOUS TICKET  
1302210681

Will you be white-lining the dig site area? NO

:

Submitted date: 02/23/2013 Time: 09:56

Members: AEPIN CC FW ID8000 NIPSCO SM

Fact Based Investigation Report

**Notification ID** 01820130223001  
**Damage Date** 02/23/2013 09:50  
**Notified By** Linda (Facility Owner)  
**Damage Address** 7337 Clinton (ST. JOSEPH TWNSHP) x 1/2 Mile N of Washington Center Rd  
Ft. Wayne (ALLEN CTY) , IN  
**District** Northern Indiana  
**Notification Date** 02/23/2013 09:55

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**Damaged Customer** NIPSCO

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**Investigation Date From** 02/23/2013 11:00:00 **To** 02/23/2013 11:15:00

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**Excavator Involved** ALL BORE INC  
**Type of Excavation** FIBER INST

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**Orig. Locate Request** 1302061996 **Start Date**  
**Type of Ticket** Ongoing Project **Locate Req. Info** N/A

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**Damage Request #** M79499897 **Start Date**

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**Pictures Taken By** KARL JONES **Date** 02/23/2013 11:15  
**Photography Type** Digital **Frame #**

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**Investigator Emp. #** 113185 **Investigator Name** ROSS GILLESPIE  
**Based on your investigation, is further investigation needed?** No

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Fact Based Investigation Customer Information

**Facility Description** Low Profile **Facility ID** Gas Service

**Locator Name & EMP #** Perez Victor - 124414 **Locator Not Known**

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**Investigation Findings**

Facility Marked Accurately

**Other Notes**

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**Investigation Methods**

Visual, Facility Exposed At Time Of Investigation

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**Investigator Statement/Causal Factors**

Facility Marked Accurately, contractor didnt hand expose the line.

**Names of Utility Representatives Contacted or on Site and Statement**

NA

**Names of Excavator's Representatives Contacted or on Site and Statement**

NA

**Other individuals on site**

NA

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**Were any markings visible on the damage site upon arrival?** Yes

**Were any other indicators of facility present in the area?** Yes

**Was the excavation within the tolerance zone of marks?** Yes

**Extent of facility damage** PL SERVICE

**Replacement Footage**

**Was contractor assistance required? If yes, who?**

**What contractor equipment was used?**

**Is the facility shown on the utility records?**

**If yes, list record numbers**

1

No

BORE

No

**INFORMATION REQUEST**

State Form 54909 (R / 3-13)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

**RECEIVED**

MAY 16 2013

INDIANA UTILITY  
REGULATORY COMMISSIONCase Number: 4482Date of Damage (month, day, year): 02, 23, 2013**Location of Damage:**Address (number and street): N Clinton St.City, State and ZIP Code: Ellettsville INNearest Intersection: Washington**Excavator Information:**Business Name: All Bore IncResponsible Party Personal Name: Steven L SpillerTitle (if any): SupervisorAddress (number and street): 16100 Allisonville RdCity, State and ZIP Code: Noblesville, IN 46060Preferred Telephone Number (area code): 317 670 5509Email Address: Diverconstsv@aol.com**Utility Information:**Utility Name: nipsco

Contact Person: \_\_\_\_\_

Title (if any): \_\_\_\_\_

**Cause of Damage Information**

Type of Equipment (*select one*):

Backhoe/Trackhoe

Type of Work Performed (*select one*):

Telecommunications

Repair Cost: \$ 150.00

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Did a leak result from damage:  Yes  No

Was there ignition:  Yes  No

Excavator Notify 911 due to leak:  Yes  No

Excavator Notify 811 upon damage:  Yes  No

Excavator Notify Utility upon Damage:  Yes  No

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**Locate Information**

Excavator Request Locate:  Yes  No

Indiana 811 Locate Ticket Number: \_\_\_\_\_

Locate Marks Visible:  Yes  No

Locate Marks Correct:  Yes  No

Excavator "White Lined":  Yes  No

Was Locate Provided within Two (2) Working Days:  Yes  No

Utility Employees On-site during Excavation:  Yes  No

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**Incident Information:**

Fire Department Response:  Yes  No

Police Department Response:  Yes  No

Ambulance Response:  Yes  No

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**Additional Information / Comments**

The crew hit the service while trying to expose so that the drill crew could maintain 2 feet clearance.

NOTE I TALKED WITH THE CREW  
TOLD THEM TO BE MORE CAREFUL,  
HAND DIG ONLY

Printed Name: STEVED E SPILLER

Signature: 

Date (month, day, year): 5/14/13

*\*If submitting this form electronically, typing your name in the signature box will act as an electronic signature.*

**Please return completed form to:**

[PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)

**Or mail to:**

**Indiana Utility Regulatory Commission  
Pipeline Safety Division - Case Number \_\_\_\_\_  
101 West Washington Street, 1500E  
Indianapolis, IN 46204**

**Or fax to:  
317-233-2410**