



Pipeline Safety Division Investigation Report

Investigation regarding: Underground Contractors Inc

UPPAC Database Record ID: 4477

Report Date: 7/17/2013

Investigator: Mike Orr

Damage Date: 2/19/2013 2:50:32 PM

Damage Address: E Gump Rd, Perry, Allen

The Parties

Excavator: **Underground Contractors Inc**

Address: 6207 Milan Center Road, New Haven, In 46774

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Sewer

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes
2/20/2013

Indiana 811 Ticket Number: 1302050979

Original Start Date:

Locate Instructions: FROM AUBURN RD GO 1200 FEET WEST ON E GUMP RD--THEN LOCATE BOTH SIDES OF E GUMP RD GOING WEST FOR 1250 FEET INCLUDING BOTH RIGHTS OF WAY-EASEMENTS-SERVICE LINES AND DROPS

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas main while performing sewer work.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 4/11/2013. The excavator had a valid locate ticket; however, the gas operator self reported a failure to provide facility locates.

Conclusion: There was a failure to provide facility locate markings.

Violation: IC 8-1-26-18(f) Operator failed to locate or provided incorrect locate markings.



150 West Market Street, Suite 600
Indianapolis, IN 46204

April 22, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4477
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4477

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 2/19/2013

Event Location: E Gump Rd

City: Perry

Facility Owner: Northern Indiana Public Service Company

Excavator: Underground Contractors Inc

Other Party: N/A

Pipeline Division Case No. 4477

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4477	
Date of Event	2/19/2013
Event Location	E Gump Rd
Event City	Perry
Facility Owner	Northern Indiana Public Service Company
Excavator	Underground Contractors Inc
Date of IURC Information Request	3/27/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Underground Contractors Inc.
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	6207 Milan Center Road
CITY/ STATE/ZIP	New Haven / IN / 46774
PREFERRED TELEPHONE	(260)704-0180
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	2140 E. Gump Road
CITY/STATE/ZIP	Fort Wayne / IN / 46845
NEAREST INTERSECTION	Auburn Road
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	3/4"
PRESSURE (PSIG/INCHES)	30
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	X
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y – 1302191823
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1302151027
LOCATE MARKS VISIBLE (YES/NO)	N
LOCATE MARKS CORRECT (YES/NO)	N service not marked
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	N
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	Y
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
<p>Facility was not located or marked (locator did not mark service).</p> <p>Emergency ticket# 1302191984.</p>	

Facility: Distribution Lines; Folder: N/A; Assigned To: USIC

NIPSCO 00211 IUPPSa 02/15/2013 12:09:27 1302151027-00A NORM NEW GRID

NORMAL NOTICE REMARK SEE REMARKS

Ticket : 1302151027 Date: 02/15/2013 Time: 12:08 Oper: KCUNNINGHAM Chan:001
Old Tkt: 1302050979 Date: 02/05/2013 Time: 11:37 Oper: CLICH Rev: 00A

State: IN Cnty: ALLEN Twp: PERRY
Cityname: FORT WAYNE Inside: N Near: Y
Subdivision:

Address : 2140
Street : E GUMP RD
Cross 1 : AUBURN RD Within 1/4 mile: Y
Location: THIS IS FOR THE PROPERTIES AT 2140 -2116 - 2034 - 2014 AND 1930 E GUMP
RD - LOCATE ENTIRE PROPERTIES INCLUDING EASEMENTS - SERVICE LINES AND DROPS
***Boring Where - BORING GUMP RD RIGHT OF WAY

:
Grids : 4113B8506A 4113B8507D 4113C8506A 4113C8507D
Boundary: n 41.225522 s 41.224295 w -85.120436 e -85.113832

Work type : INSTALL SANITARY SEWER SYSTEM
Done for : CITY OF FORT WAYN
Start date: 02/20/2013 Time: 12:30 Hours notice: 120/048 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N
Duration : 8 MONTHS Depth: 20 FEET

Company : UNDERGROUND CONTRACTORS INC Type: CONT
Co addr : 6207 MILAN CENTER ROAD
City : NEW HAVEN State: IN Zip: 46774
Caller : JAMES SWARTZ Phone: (260)704-0180
Contact : JAMES SWARTZ - CELL Phone:
BestTime:
Mobile : (260)704-0180
Fax : (260)493-3102

Remarks : All tickets are taken and processed on Eastern Daylight Time
REMARK DUE TO CONSTRUCTION - PER JAMES
Will you be white-lining the dig site area? NO
:

Submitted date: 02/15/2013 Time: 12:08
Members: CC FW ID2885 ID6111 ID8000 NIPSCO SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00408 IUPPSa 02/19/2013 14:50:41 1302191823-00A EMER DAMG GRID

DAMAGE SEE REMARKS

Ticket : 1302191823 Date: 02/19/2013 Time: 14:48 Oper: SPOPE Chan:044

State: IN Cnty: ALLEN Twp: PERRY
Cityname: FORT WAYNE Inside: N Near: Y
Subdivision:

Address :

Street : E GUMP RD

Cross 1 : AUBURN RD Within 1/4 mile: Y

Location: FROM AUBURN RD GO 1200 FEET WEST ON E GUMP RD--THEN LOCATE BOTH SIDES
OF E GUMP RD GOING WEST FOR 1250 FEET INCLUDING BOTH RIGHTS OF
WAY-EASEMENTS-SERVICE LINES AND DROPS

***Boring Where - BORING GUMP RD RIGHT OF WAY

:

Grids : 4113B8506A 4113B8506B 4113B8507D 4113C8506A 4113C8506B

Grids : 4113C8507D

Boundary: n 41.226017 s 41.224906 w -85.117392 e -85.111367

Work type : INSTALL SANITARY SEWER SYSTEM

Done for : CITY OF FORT WAYNE

Start date: 02/19/2013 Time: 14:48 Hours notice: 0/000 Priority: EMER

Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: Y

Duration : 8 MONTHS Depth: 20 FEET

Company : UNDERGROUND CONTRACTORS INC Type: CONT

Co addr : 6207 MILAN CENTER ROAD

City : NEW HAVEN State: IN Zip: 46774

Caller : JAMES SCHWARTZ Phone: (260)704-0180

Contact : JAMES SCHWARTZ - CELL Phone:

BestTime:

Mobile : (260)704-0180

Fax : (260)493-3102

Remarks : All tickets are taken and processed on Eastern Daylight Time
NIPSCO GAS LINE HAS BEEN CUT--LINE IS NOT BLOWING BUT IS LEAKING--ADVISED TO
CALL 911--LINE WAS CUT ALONG THE RIGHT OF WAY APPROX 100FT WEST OF LAMBERT
DR--SMALL SERVICE LINE TO A HOUSE--UNKNOWN COLOR--CREW ON SITE--PREV TICKET
1302150999--THANK YOU

Will you be white-lining the dig site area? NO

:

Submitted date: 02/19/2013 Time: 14:48

Members: CC FW ID2885 ID6111 ID8000 NIPSCO SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00448 IUPPSa 02/19/2013 15:49:53 1302191984-00A EMER NEW STRT

EMERGENCY SEE REMARKS

Ticket : 1302191984 Date: 02/19/2013 Time: 15:45 Oper: SLUCAS Chan:060

State: IN Cnty: ALLEN Twp: PERRY
Cityname: FORT WAYNE Inside: Y Near: N
Subdivision:

Address : 2140
Street : E GUMP RD
Cross 1 : LAMBERT DR Within 1/4 mile: Y
Location: LOCATE THE ENTIRE PROPERTY

:
Grids : 4113B8506A 4113B8507D 4113C8506A 4113C8507D
Boundary: n 41.225966 s 41.224835 w -85.118089 e -85.113325

Work type : REPAIRING GAS LINE
Done for : NIPSCO
Start date: 02/19/2013 Time: 15:47 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB
Co addr : 801 EAST 86TH AVENUE
City : MERRILLVILLE State: IN Zip: 46410
Caller : IANECIA GHOLSTON Phone: (800)322-2806
Contact : JASON SPRUNGER—CELL Phone:
BestTime:
Mobile : (260)226-2330

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW IS EN ROUTE

Will you be white-lining the dig site area? NO

:

Submitted date: 02/19/2013 Time: 15:45
Members: CC FW ID2895 ID6111 ID8000 NIPSCO SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA Angola MAXIMO WO # 679421
OPERATING AREA CONTACT Joe Thomas JOB ORDER # 589739
TRACKING NUMBER 018 2013 2019 005 LOCATE REF # 1302151027 Pro.
Locate Performed By: USIC did not locate 1302150999 Right of Way

DATE AND TIME OF ACCIDENT 2-19 2013 3:00 P DATE OF REPORT 2-19-13

PLACE OF DAMAGE (INCLUDE CITY) 2140 E. Gump Rd. #7 Wayne

DAMAGE WAS TO: xst=AUBURN RD

ELECTRIC - POLE / TRANSFORMER: # _____ SIZE _____ YEAR INSTALLED _____ BROKEN YES () NO ()

OTHER (DESCRIBE) _____

GAS: SERVICE MAIN () SIZE 3/4" MATERIAL: PLASTIC STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE) _____

DEPTH OF FACILITY (inches) 30 PRESSURE (PSI) 30 Lbs.

RELEASE OF GAS: YES NO () IGNITION OF GAS: YES () NO EVACUATION REQUIRED: YES () # _____ NO

INTERRUPTION OF SERVICE: YES NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 2:52 Pm TIME SHUT OFF 3:42 Pm TIME RESTORED 50 min.

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 3/4"

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS _____ NO
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) Amber Gray's Carol JAMES SCWARTZ Phone: _____

ADDRESS OF PARTY (INCLUDE CITY) 6207 Milan Center Rd. New Haven
6207 MILAN CENTER ROAD NEW HAVEN 46774

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE _____

WITNESS NAME AND ADDRESS _____

WITNESS REMARKS _____

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY _____ REPORT # _____

FIRE AGENCY Huntertown FD REPORT # _____

OTHER () _____ Any Injuries? () YES # _____ NO

PHOTOS TAKEN: YES NO () TAKEN BY: 021839 (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO

WORK IN PROGRESS WHEN FACILITY DAMAGED — CHECK APPROPRIATE CHOICE BELOW
() AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER _____
() POLE/SIGN POST () ROAD WORK SEWER

TYPE OF EQUIPMENT USED — CHECK APPROPRIATE CHOICE BELOW
() AUGER () HAND TOOLS BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE () BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER _____

REASON DAMAGE OCCURRED — CHECK APPROPRIATE CHOICE BELOW
() AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB OTHER No locates marks

COMMENTS: cut out damage + replace

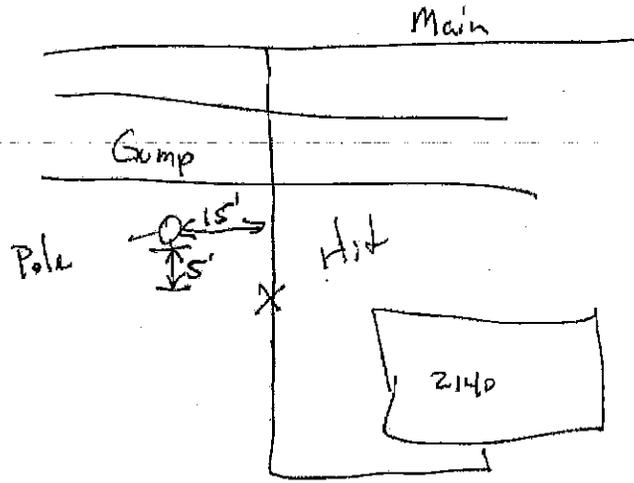
PERSON PREPARING REPORT Lendis

FIELD SUPERVISOR Steve Thomas

FIELD MANAGER Rod Dunn

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE YES NO
- NO IN 811 LOCATE CALLED IN YES NO
- DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE YES NO
- EXPIRED LOCATE YES NO
- WAS WHITE LINING INDICATED ON LOCATE REQUEST YES NO

COMPLETED BY: _____ DATE: _____

■ Fact Based Investigation Report

Notification ID 01820130219004
Damage Date 02/19/2013 14:50
Notified By JAMES SCWARTZ ()
Damage Address 2140 E GUMP RD
FORT WAYNE, IN
District Northern Indiana
Notification Date 02/19/2013
14:55

Damaged Customer NIPSCO

Investigation Date From 02/19/2013 15:45:00 **To** 02/19/2013 15:55:00

Excavator Involved UNDERGROUND CONTRACTORS
Type of Excavation Sewer install

Orig. Locate Request 1302150999 **Start Date**
Type of Ticket **Locate Req. Info** N/A

Damage Request # 1302191823 **Start Date**

Pictures Taken By Chris Rumbaugh **Date** 02/19/2013 15:45
Photography Type Digital **Frame #**

Investigator Emp. # 132171 **Investigator Name** Chris Rumbaugh
Based on your investigation, is further investigation needed? No

■ Fact Based Investigation Customer Information

Facility Description Low Profile **Facility ID** Gas Service
Locator Name & EMP # Rumbaugh Christophe - 132171 **Locator Not Known**

Investigation Findings

Other
Other Notes
Not marked

Investigation Methods

Investigation Results Verified By Utility Representative
Visual, Facility Exposed At Time Of Investigation

Investigator Statement/Causal Factors

Locator did not mark this gas service
Names of Utility Representatives Contacted or on Site and Statement
Nipsco
Names of Excavator's Representatives Contacted or on Site and Statement
Rudy said there were no marks.
Other individuals on site
other construction workers

Were any markings visible on the damage site upon arrival? No

Were any other indicators of facility present in the area?	No
Was the excavation within the tolerance zone of marks?	No
Extent of facility damage	severed
Replacement Footage	3 ft
Was contractor assistance required? If yes, who?	No
What contractor equipment was used?	excavator
Is the facility shown on the utility records?	No
If yes, list record numbers	



INFORMATION REQUEST

State Form 54909 (R / 3-13)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 4477

Date of Damage (month, day, year): 02/19/2013

Location of Damage:

Address (number and street): 2140 Lambert Drive

City, State and ZIP Code: Fort Wayne, IN

Nearest Intersection: East Gump Rd

Excavator Information:

Business Name: Underground Contractors, Inc.

Responsible Party Personal Name: Matthan Schwartz

Title (if any): Vice President

Address (number and street): 6207 Milan Center Rd.

City, State and ZIP Code: New Haven, IN 46774

Preferred Telephone Number (area code): 260-704-0180

Email Address: maggie@managementandtaxservices.com

Utility Information:

Utility Name: NIPSCO Gas Company

Contact Person: _____

Title (if any): _____

Cause of Damage Information

Type of Equipment (select one):

Backhoe/Trackhoe

Type of Work Performed (select one):

Sewer (Sanitary/Storm)

Repair Cost: \$ unknown

- Did a leak result from damage: Yes No
- Was there ignition: Yes No
- Excavator Notify 911 due to leak: Yes No
- Excavator Notify 811 upon damage: Yes No
- Excavator Notify Utility upon Damage: Yes No

Locate Information

- Excavator Request Locate: Yes No
- Indiana 811 Locate Ticket Number: 1302050946 and 1302050979
- Locate Marks Visible: Yes No
- Locate Marks Correct: Yes No
- Excavator "White Lined": Yes No
- Was Locate Provided within Two (2) Working Days: Yes No
- Utility Employees On-site during Excavation: Yes No

Incident Information:

- Fire Department Response: Yes No
- Police Department Response: Yes No
- Ambulance Response: Yes No

Additional Information / Comments

While installing the sanitary sewer main we damaged the unmarked natural gas service line going to house # 2140 Lambert Drive. We called in for utility locates but his service line never was located and marked.

Printed Name: James Schwartz - Secretary

Signature: James Schwartz Date (month, day, year): 4/11/2013

**If submitting this form electronically, typing your name in the signature box will act as an electronic signature.*

Please return completed form to:

PipelineDamageCase@urc.in.gov

Or mail to:

**Indiana Utility Regulatory Commission
Pipeline Safety Division - Case Number _____
101 West Washington Street, 1500E
Indianapolis, IN 46204**

**Or fax to:
317-233-2410**