



Pipeline Safety Division Investigation Report

Investigation regarding: **Dragonfly Renovation**

UPPAC Database Record ID: 4468

Report Date: 8/9/2013

Investigator: Mike Orr

Damage Date: 2/12/2013 11:44:23 AM

Damage Address: 860 W 65th Ln, Ross, Lake

The Parties

Excavator: **Dragonfly Renovation**

Address: , Griffith, In

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Auger

Type of Work Performed: Construction

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No

Indiana 811 Ticket Number: Original Start Date:

Locate Instructions: FACNG FROM THE STREET--DIGING ON THE RIGHT HAND SIDE OF THE PROPERTY

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing building construction work.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 3/27/2013. The excavator failed to provide notice of excavation prior to damaging the facility; but, did call in a normal notice to excavate after notifying the association the damage occurred.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.



150 West Market Street, Suite 600
Indianapolis, IN 46204

April 22, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4468
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4468

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 2/12/2013

Event Location: 860 W 65th Ln

City: Ross

Facility Owner: Northern Indiana Public Service Company

Excavator: Dragonfly Renovation

Other Party: N/A

Pipeline Division Case No. 4468

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4468	
Date of Event	2/12/2013
Event Location	860 W 65th Ln
Event City	Ross
Facility Owner	Northern Indiana Public Service Company
Excavator	Dragonfly Renovation
Date of IURC Information Request	3/27/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Dragonfly Renovation
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	2835 43 rd Street
CITY/ STATE/ZIP	Highland, IN 46322
PREFERRED TELEPHONE	(219)775-5829
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	860 W 65 th Lane
CITY/STATE/ZIP	Merrillville / IN / 46410
NEAREST INTERSECTION	Merrillville Road
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	X
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	X
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y - 1302121223
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1302121229
LOCATE MARKS VISIBLE (YES/NO)	N
LOCATE MARKS CORRECT (YES/NO)	N/A
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	N
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	N/A
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
<p>Notification to one-call center made but not sufficient (excavator appears to have called in ticket after damage occurred).</p> <p>Emergency ticket# 1302121258.</p>	

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT
** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA 150 MAXIMO WO # _____
OPERATING AREA CONTACT 150 JOB ORDER # 476096
TRACKING NUMBER #018-2013-0212-003 LOCATE REF # 1302121229 WAS NOT GOOD YET
Locate Performed By: _____

DATE AND TIME OF ACCIDENT 2-12-13 10:32AM M DATE OF REPORT 2-12-13
PLACE OF DAMAGE (INCLUDE CITY) 860 W. 65th AVE, MERRILLVILLE

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # _____ SIZE _____ YEAR INSTALLED _____ BROKEN YES () NO ()
OTHER (DESCRIBE) _____

GAS: SERVICE MAIN () SIZE 5/8 MATERIAL: PLASTIC STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE) _____
DEPTH OF FACILITY (inches) 24 PRESSURE (PSI) 415 Lbs.
RELEASE OF GAS: YES NO () IGNITION OF GAS: YES () NO EVACUATION REQUIRED: YES () # _____ NO ()
INTERRUPTION OF SERVICE: YES NO () NUMBER OF CUSTOMERS LOST: 1
DURATION OF INTERRUPTION: TIME REPORTED 10:32 TIME RESTORED 13:30
DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 1/4 INCH.

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS _____ NO
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) DRAGONFLY RENOVATION
ADDRESS OF PARTY (INCLUDE CITY) 2835 43 RD ST HIGHLAND, IN 46322

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Pete Batinic 219-775-5829
WITNESS NAME AND ADDRESS _____

WITNESS REMARKS _____
AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY _____ REPORT # _____
FIRE () AGENCY _____ REPORT # _____
OTHER () _____ Any Injuries? () YES # _____ () NO _____

PHOTOS TAKEN: YES () NO TAKEN BY: _____ (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
 AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
 BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER ()
 DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS ()
 FENCING () GRADING () IRRIGATION () MOWING ()
 LANDSCAPING () PIPELINE () MILLING () OTHER _____
 POLE/SIGN POST () ROAD WORK () SEWER ()

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
 AUGER () BACKHOE/TRACKHOE ()
 MILLING EQUIPMENT () HAND TOOLS () BORING / DRILLING ()
 EXPLOSIVES () TRENCHER () FARM EQUIPMENT ()
 VACUUM EQUIPMENT () GRADER () OTHER ()

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW
 AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR ()
 NO NOTIFICATION () MARKS DISTURBED () STUB () OTHER ()

Fact Based Investigation Report

Notification ID 01820130212003
Damage Date 02/12/2013 11:44
Notified By PETE BATINIC ()
Damage Address 860 W 65TH LN
MERRILLVILLE, IN
District Northern Indiana
Notification Date 02/12/2013
11:50

Damaged Customer NIPSCO

Investigation Date From 02/12/2013 12:25:00 **To** 02/12/2013 12:30:00

Excavator Involved Dragonfly Renovation

Type of Excavation installing handrail post

Orig. Locate Request 1302121229 **Start Date** 02/12/2013 12:30
Type of Ticket Routine **Locate Req. Info** N/A

Damage Request # 1302121223 **Start Date** 02/12/2013 12:25

Pictures Taken By Kevin Stewart **Date** 02/12/2013 12:25

Photography Type Digital **Frame #**

Investigator Emp. # 134728 **Investigator Name** Kevin Stewart

Based on your investigation, is further investigation needed? No

Fact Based Investigation Customer Information

Facility Description Low Profile **Facility ID** Gas Service

Locator Name & EMP # Stewart Kevin - 125481 **Locator Not Known**

Investigation Findings

Contractor Dug Before Ticket Due

No Locate Req. By Contractor

Other Notes

Investigation Methods

Visual, Facility Exposed At Time Of Investigation

Investigator Statement/Causal Factors

The damage occurred at 11:35am on 2/12. The normal notice was called in at 11:45am 10 minutes after the damage occurred. There was no previous ticket for this excation. The normal notice was billed out after the emergency ticket was completed for NIPSCO. USIC is not at fault there was no ticket for the job when the damage occurred. The normal notice was called in after the damage had already occurred.

Names of Utility Representatives Contacted or on Site and Statement

n/a

Names of Excavator's Representatives Contacted or on Site and Statement

n/a

Other individuals on site

n/a

Were any markings visible on the damage site upon arrival?	No
Were any other indicators of facility present in the area?	No
Was the excavation within the tolerance zone of marks?	No
Extent of facility damage	cut in service line
Replacement Footage	2'
Was contractor assistance required? If yes, who?	No
What contractor equipment was used?	
Is the facility shown on the utility records?	No
If yes, list record numbers	

EXCAVATOR DUG BEFORE TICKET WAS DUE

Facility: Distribution Lines; Folder: N/A; Assigned To: USIC

NIPSCO 00372 IUPPSa 02/12/2013 11:54:25 1302121229-00A NORM NEW STRT

NORMAL NOTICE

Ticket : 1302121229 Date: 02/12/2013 Time: 11:44 Oper: AOWENS Chan:041

State: IN Cnty: LAKE Twp: ROSS
 Cityname: MERRILLVILLE Inside: Y Near: N
 Subdivision: TURKEY CREEK

Address : 860
 Street : W 65TH LN
 Cross 1 : MERRILLVILLE RD Within 1/4 mile: Y
 Location: FACNG FROM THE STREET--LOCATE ON THE RIGHT HAND SIDE OF THE PROPERTY
 :
 Grids : 4129A8720A 4129A8720B 4130D8720A 4130D8720B
 Boundary: n 41.500129 s 41.497486 w -87.347630 e -87.344881

Work type : BUILD HANDICAP RAMP AND LANDING
 Done for : TEIKE CONSTRUCTIONQ
 Start date: 02/14/2013 Time: 12:00 Hours notice: 48/048 Priority: NORM
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
 Duration : 1 DAY Depth: 4 FEET

Company : DRAGONFLY RENOVATION Type: CONT
 Co addr :
 City : GRIFFITH State: IN
 Caller : PETE BATINIC Phone: (219)775-5829
 Contact : PETE BATINIC - CELL Phone:
 BestTime:
 Mobile : (219)775-5829

Remarks : All tickets are taken and processed on Eastern Daylight Time
 Will you be white-lining the dig site area? NO
 :

Submitted date: 02/12/2013 Time: 11:44
 Members: BE COMCN IB ID2227 ID2245 ID2600 ID2601 ID5693 ID6784 NIPSCO
 SM

Facility: Distribution Lines; Folder: N/A; Assigned To: USIC

NIPSCO 00369 IUPPSa 02/12/2013 11:44:32 1302121223-00A EMER DAMG STRT

DAMAGE SEE REMARKS

Ticket : 1302121223 Date: 02/12/2013 Time: 11:35 Oper: AOWENS Chan:041

State: IN Cnty: LAKE Twp: ROSS
Cityname: MERRILLVILLE Inside: Y Near: N
Subdivision: TURKEY CREEK

Address : 860
Street : W 65TH LN
Cross 1 : MERRILLVILLE RD Within 1/4 mile: Y
Location: FACNG FROM THE STREET--DIGING ON THE RIGHT HAND SIDE OF THE PROPERTY
:
Grids : 4129A8720A 4129A8720B 4130D8720A 4130D8720B
Boundary: n 41.500129 s 41.497486 w -87.347630 e -87.344881

Work type : BUILD HANDICAP RAMP AND LANDING
Done for : TEIKE CONSTRUCTIONQ
Start date: 02/12/2013 Time: 11:37 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 4 FEET

Company : DRAGONFLY RENOVATION Type: CONT
Co addr :
City : GRIFFITH State: IN
Caller : PETE BATINIC Phone: (219)775-5829
Contact : PETE BATINIC - CELL Phone:
BestTime:
Mobile : (219)775-5829

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW CUT A NIPSCO GAS SERVICE LINE ON THE RIGHT SIDE OF HE PROPERTY WHEN FACING
IN FROM THE STREET--GAS IS BLOWING--NO LINE DESCRIPTION--NIPSCO HAS BEEN
CALLED--CREW ON SITE--ADVISED TO CALL 911--NIPSCO ON SITE--NO PREVIOUS TICKET
Will you be white-lining the dig site area? NO
:

Submitted date: 02/12/2013 Time: 11:35
Members: BE COMCN IB ID2227 ID2245 ID2600 ID2601 ID5693 ID6784 NIPSCO
SM

Facility: Distribution Lines; Folder: N/A; Assigned To: USIC

NIPSCO 00370 IUPPSa 02/12/2013 11:54:20 1302121258-00A EMER NEW STRT

EMERGENCY SEE REMARKS

Ticket : 1302121258 Date: 02/12/2013 Time: 11:46 Oper: SPEOPLES Chan:036

State: IN Cnty: LAKE Twp: ROSS
Cityname: MERRILLVILLE Inside: Y Near: N
Subdivision:

Address : 860
Street : W 65TH LN
Cross 1 : W 66TH AVE Within 1/4 mile: Y
Location: LOCATE THE ENTIRE PROPERTY
:
Grids : 4129A8720A 4129A8720B 4130D8720A 4130D8720B
Boundary: n 41.500129 s 41.497486 w -87.347630 e -87.344881

Work type : REPAIRING GAS LINE
Done for : NIPSCO
Start date: 02/12/2013 Time: 11:52 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB
Co addr : 801 EAST 86TH AVENUE
City : MERRILLVILLE State: IN Zip: 46410
Caller : LAURA SZCZECINA Phone: (800)322-2806
Contact : STEVE TAYLOR - CELL Phone:
BestTime:
Mobile : (219)314-9567
Fax : (219)647-4764

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER LAURA - CREW IS EN ROUTE
Will you be white-lining the dig site area? NO
:

Submitted date: 02/12/2013 Time: 11:46
Members: BE COMCN IB ID2227 ID2245 ID2600 ID2601 ID5693 ID6784 NIPSCO
SM