



Pipeline Safety Division Investigation Report

Investigation regarding: Nipsco

UPPAC Database Record ID: 4467

Report Date: 7/17/2013

Investigator: Mike Orr

Damage Date: 2/12/2013 11:07:03 AM

Damage Address: 2636 Lincoln St, Highland, Lake

The Parties

Excavator: Nipsco

Address: 1313 East 167th Street, Hammond, In 46324

Facility Owner: NIPSCO

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Natural Gas

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes
2/1/2013

Indiana 811 Ticket Number: 1301300824

Original Start Date:

Locate Instructions: LOCATE GAS SERVICE FROM RISER TO MAIN

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing natural gas repair work.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 4/26/2013. The excavator had a valid locate ticket; however the gas operator self reported a failure to provide complete facility locate markings.

Conclusion: There was a failure to provide complete facility locate markings.

Violation: IC 8-1-26-18(f) Operator failed to locate or provided incorrect locate markings.



150 West Market Street, Suite 600
Indianapolis, IN 46204

April 22, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4467
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4467

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 2/12/2013

Event Location: 2636 Lincoln St

City: North

Facility Owner: Northern Indiana Public Service Company

Excavator: Nipsco

Other Party: N/A

Pipeline Division Case No. 4467

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4467	
Date of Event	2/12/2013
Event Location	2636 Lincoln St
Event City	North
Facility Owner	Northern Indiana Public Service Company
Excavator	Nipsco
Date of IURC Information Request	3/27/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	NIPSCO
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	1313 East 167 th Street
CITY/ STATE/ZIP	Hammond / IN / 46324
PREFERRED TELEPHONE	(219)853-5071
CELL PHONE TELEPHONE	(219)853-5026
EMAIL ADDRESS	Marcella@nisource.com
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	2636 Lincoln Street
CITY/STATE/ZIP	Highland / IN / 46322
NEAREST INTERSECTION	Hook Street
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	X
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y – 1302121065
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1301300824
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	N
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	Y
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	N/A
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
Facility marking or location not sufficient (the long side service was not marked).	

Ticket Detail: 1301300824



From: IRTHNet At: 01/30/13 09:58 AM Seq No: 193
Facility: Distribution Lines

NIPSCO 00226 IUPPSa 01/30/2013 10:51:03 1301300824-00A NORM NEW STRT

NORMAL NOTICE SEE NOTE

Ticket : 1301300824 Date: 01/30/2013 Time: 10:48 Oper: MELISSA.ARCELLA Chan:000

State: IN Cnty: LAKE Twp: NORTH
Cityname: HIGHLAND Inside: Y Near: N
Subdivision:

Address : 2636
Street : LINCOLN ST
Cross 1 : HOOK ST Within 1/4 mile: Y
Location: LOCATE GAS SERVICE FROM RISER TO MAIN
:
Grids : 4133D8727A
Boundary: n 41.552633 s 41.551516 w -87.466635 e -87.463342

Work type : GRADE 2 LEAK SURVEY
Done for : NIPSCO
Start date: 02/01/2013 Time: 11:00 Hours notice: 48/048 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 4 HOURS Depth: 4 FEET

Company : NIPSCO Type: MEMB
Co addr : 1313 EAST 167TH STREET
City : HAMMOND State: IN Zip: 46324
Caller : MELISSA ARCELLA Phone: (219)853-5071
Contact : TONY SANCHEZ/MATT GRAY Phone:
BestTime:
Mobile : (219)853-5026
Email : MARCELLA@NISOURCE.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
GAS LEAK INDICATION NEAR ENTRANCE TO DRIVEWAY - NORTH EDGE OF SIDEWALK - 19 FEET
SOUTHWEST OF POLE 96025
Will you be white-lining the dig site area? NO
:

Submitted date: 01/30/2013 Time: 10:48
Members: BE COMCN IB ID0252 ID2509 ID5069 ID5845 ID7382 ID8240 ID9330
NIPSCO SM

Ticket History (All Times in Central Standard Time):
1/30/2013 9:51:31 AM: Received
Details: Ticket received for registration code NIPSCO

Distribution Lines
1/30/2013 9:51:31 AM: Put in Folder
Details: Put in REGION 1 by auto process
Notes: Auto Processed per State, County, and Place

1/30/2013 9:58:07 AM: Assigned
Details: Assigned to USIC by Thomas Buher

1/30/2013 9:58:07 AM: Ticket Queued
Details: Ticket queued for delivery

Transmission Lines
1/30/2013 9:51:31 AM: Responded
Details: Transmission - N/A: added by auto process
Notes: Auto Processed per Facility Location

Email_From: irthnetapp@nisource.com
Email_Subject: Seq# 193: 1301300824 for NIPSCO - Distribution Lines

Ticket Detail: 1301300824



Email_Sent_Date: 2013-01-30 09:58:17 CST
Email_MessageID: <OFE201BA2A.AC88FDEB-ON86257B03.0057BBFD@nisource.com>
Email_host: tickets6.811tickets.com
Email_user: 811.in.ni
Email_To: 811.in.ni@tickets.811tickets.com
Email_ContentType: text/Plain; charset=US-ASCII

Ticket Detail: 1301300824



Ticket Position: 41.5520745,-87.4649885



Attachments

Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1301300824	20130131134238_10 08650.jpg	Feb 1, 2013 9:54 AM CST	Berry, Daniel	1/31/13 1:42 PM	



Property of United States Infrastructure Corporation
Photo taken on 1/31/2013 1:42:38 PM

Ticket Detail: 1301300824



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1301300824	20130131134242_10 08651.jpg	Feb 1, 2013 9.54 AM CST	Berry, Daniel	1/31/13 1:42 PM	



Property of United States Infrastructure Corporation
Photo taken on 1/31/2013 1:42:42 PM

Ticket Detail: 1301300824



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1301300824	20130131134244_10 08652.jpg	Feb 1, 2013 9.54 AM CST	Berry, Daniel	1/31/13 1:42 PM	



Property of United States Infrastructure Corporation
Photo taken on 1/31/2013 1:42:44 PM

Ticket Detail: 1301300824



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1301300824	20130131134248_10 08653.jpg	Feb 1, 2013 9.54 AM CST	Berry, Daniel	1/31/13 1:42 PM	



Property of United States Infrastructure Corporation
Photo taken on 1/31/2013 1:42:48 PM

Ticket Detail: 1301300824



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1301300824	20130131134250_10 08654.jpg	Feb 1, 2013 9.54 AM CST	Berry, Daniel	1/31/13 1:42 PM	



Property of United States Infrastructure Corporation
Photo taken on 1/31/2013 1:42:50 PM

Ticket Detail: 1301300824



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1301300824	20130131134256_10 08655.jpg	Feb 1, 2013 9.54 AM CST	Berry, Daniel	1/31/13 1:42 PM	



Property of United States Infrastructure Corporation
Photo taken on 1/31/2013 1:42:56 PM

Ticket Detail: 1301300824



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1301300824	20130131134258_10 08656.jpg	Feb 1, 2013 9:53 AM CST	Berry, Daniel	1/31/13 1:42 PM	



Property of United States Infrastructure Corporation
Photo taken on 1/31/2013 1:42:58 PM

Ticket Detail: 1301300824



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1301300824	20130131134300_10 08657.ipc	Feb 1, 2013 9:53 AM CST	Berry, Daniel	1/31/13 1:42 PM	



Property of United States Infrastructure Corporation
Photo taken on 1/31/2013 1:43:00 PM

Ticket Detail: 1301300824



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1301300824	20130131134314_10 08658.jpg	Feb 1, 2013 9.53 AM CST	Berry, Daniel	1/31/13 1:43 PM	



Property of United States Infrastructure Corporation
Photo taken on 1/31/2013 1:43:14 PM

Ticket Detail: 1301300824



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1301300824	20130131134316_10 08659.jpg	Feb 1, 2013 9:53 AM CST	Berry, Daniel	1/31/13 1:43 PM	



Property of United States Infrastructure Corporation
Photo taken on 1/31/2013 1:43:16 PM

Ticket Detail: 1301300824



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1301300824	20130131134318_10 08660.jpg	Feb 1, 2013 9:53 AM CST	Berry, Daniel	1/31/13 1:43 PM	



Property of United States Infrastructure Corporation
Photo taken on 1/31/2013 1:43:18 PM

Ticket Detail: 1301300824



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1301300824	response_sent_68336 631.txt	Jan 31, 2013 1:57 PM CST	System		

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA Hammond LOA Gas C&M MAXIMO WO # _____
OPERATING AREA CONTACT Tony Sanchez JOB ORDER # Digging under ticket
TRACKING NUMBER 018 2013 02 12 002 LOCATE REF # 1301300824
Locate Performed By: _____

DATE AND TIME OF ACCIDENT 2-12 2013 M DATE OF REPORT 2-12-13
PLACE OF DAMAGE (INCLUDE CITY) 2631 LINCOLN ST. NIGHLAND IN.

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # _____ SIZE _____ YEAR INSTALLED _____ BROKEN YES () NO ()

OTHER (DESCRIBE) _____
GAS: SERVICE MAIN () SIZE 5/8" MATERIAL: PLASTIC () STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE) _____

DEPTH OF FACILITY (inches) 32" PRESSURE (PSI) 40 Lbs.

RELEASE OF GAS: YES () NO () IGNITION OF GAS: YES () NO () EVACUATION REQUIRED: YES () # _____ NO ()

INTERRUPTION OF SERVICE: YES () NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 9:40 AM TIME RESTORED customer still not home @ end of shift

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 4'x5' 32"

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS 1 FT NO () From exposed line being worked on.

HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) NIPSCO GAS

ADDRESS OF PARTY (INCLUDE CITY) Hammond CHQ - 1313 - 167th Hammond

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Martin Warth

WITNESS NAME AND ADDRESS N/A

WITNESS REMARKS NO LOCATES FOR SERVICE ACROSS STREET

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY _____ REPORT # _____
FIRE () AGENCY _____ REPORT # _____
OTHER USIC Any Injuries? () YES # _____ () NO

PHOTOS TAKEN: YES () NO () TAKEN BY: _____ (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO ()

- WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
- | | | | |
|--|-------------------------------------|--|--|
| <input type="checkbox"/> AGRICULTURE/FARMING | <input type="checkbox"/> CABLE TV | <input type="checkbox"/> CURB/SIDEWALK | <input type="checkbox"/> TELECOMMUNICATIONS |
| <input type="checkbox"/> BLDG CONSTRUCTION | <input type="checkbox"/> DEMOLITION | <input type="checkbox"/> DRAINAGE | <input type="checkbox"/> WATER |
| <input type="checkbox"/> DRIVEWAY | <input type="checkbox"/> ELECTRIC | <input type="checkbox"/> SURVEYING | <input type="checkbox"/> DRAINS/CULVERTS |
| <input type="checkbox"/> FENCING | <input type="checkbox"/> GRADING | <input type="checkbox"/> IRRIGATION | <input type="checkbox"/> MOWING |
| <input type="checkbox"/> LANDSCAPING | <input type="checkbox"/> PIPELINE | <input type="checkbox"/> MILLING | <input checked="" type="checkbox"/> OTHER <u>GAS LEAK REPAIR</u> |
| <input type="checkbox"/> POLE/SIGN POST | <input type="checkbox"/> ROAD WORK | <input type="checkbox"/> SEWER | |

- TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
- | | | |
|--|---|--|
| <input type="checkbox"/> AUGER | <input type="checkbox"/> HAND TOOLS | <input checked="" type="checkbox"/> BACKHOE/TRACKHOE |
| <input type="checkbox"/> MILLING EQUIPMENT | <input type="checkbox"/> PROBING DEVICE | <input type="checkbox"/> BORING / DRILLING |
| <input type="checkbox"/> EXPLOSIVES | <input type="checkbox"/> TRENCHER | <input type="checkbox"/> FARM EQUIPMENT |
| <input type="checkbox"/> VACCUUM EQUIPMENT | <input type="checkbox"/> GRADER | <input type="checkbox"/> OTHER |

- REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW
- | | | |
|--|--|---|
| <input type="checkbox"/> AUTOMOTIVE ACCIDENT | <input type="checkbox"/> EXCAVATING BEFORE LOCATES DUE | <input type="checkbox"/> CARELESS MACHINE OPERATOR |
| <input type="checkbox"/> NO NOTIFICATION | <input type="checkbox"/> MARKS DISTURBED | <input type="checkbox"/> STUB |
| | | <input type="checkbox"/> OTHER <u>NO LOCATES FROM ACROSS STREET</u> |

COMMENTS: SERVICE FROM ACROSS THE STREET WAS NOT
LOCATED

PERSON PREPARING REPORT Martin Werth

FIELD SUPERVISOR Tony Sanchez

FIELD MANAGER Karina Hasan Bey

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information

FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ DATE: _____

Facility: Distribution Lines; Folder: N/A; Assigned To: USIC

NIPSCO 00226 IUPPSa 01/30/2013 10:51:03 1301300824-00A NORM NEW STRT

NORMAL NOTICE SEE NOTE

Ticket : 1301300824 Date: 01/30/2013 Time: 10:48 Oper: MELISSA.ARCELLA Chan:000

State: IN Cnty: LAKE Twp: NORTH
Cityname: HIGHLAND Inside: Y Near: N
Subdivision:

Address : 2636
Street : LINCOLN ST
Cross 1 : HOOK ST Within 1/4 mile: Y
Location: LOCATE GAS SERVICE FROM RISER TO MAIN
:
Grids : 4133D8727A
Boundary: n 41.552633 s 41.551516 w -87.466635 e -87.463342

Work type : GRADE 2 LEAK SURVEY
Done for : NIPSCO
Start date: 02/01/2013 Time: 11:00 Hours notice: 48/048 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 4 HOURS Depth: 4 FEET

Company : NIPSCO Type: MEMB
Co addr : 1313 EAST 167TH STREET
City : HAMMOND State: IN Zip: 46324
Caller : MELISSA ARCELLA Phone: (219)853-5071
Contact : TONY SANCHEZ/MATT GRAY Phone:
BestTime:
Mobile : (219)853-5026
Email : MARCELLA@NISOURCE.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
GAS LEAK INDICATION NEAR ENTRANCE TO DRIVEWAY - NORTH EDGE OF SIDEWALK - 19 FEET
SOUTHWEST OF POLE 96025
Will you be white-lining the dig site area? NO
:

Submitted date: 01/30/2013 Time: 10:48
Members: BE COMCN IB ID0252 ID2509 ID5069 ID5845 ID7382 ID8240 ID9330
NIPSCO SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00314 IUPPSa 02/12/2013 11:07:06 1302121065-00A EMER DAMG STRT

DAMAGE SEE NOTE

Ticket : 1302121065 Date: 02/12/2013 Time: 11:04 Oper: AOWENS Chan:041

State: IN Cnty: LAKE Twp: NORTH
Cityname: HIGHLAND Inside: Y Near: N
Subdivision:

Address : 2636
Street : LINCOLN ST
Cross 1 : HOOK ST Within 1/4 mile: Y
Location: LOCATE GAS SERVICE FROM RISER TO MAIN
:
Grids : 4133D8727A
Boundary: n 41.552633 s 41.551516 w -87.466635 e -87.463342

Work type : GRADE 2 LEAK SURVEY
Done for : NIPSCO
Start date: 02/12/2013 Time: 11:05 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 4 HOURS Depth: 4 FEET

Company : NIPSCO Type: MEMB
Co addr : 1313 EAST 167TH STREET
City : HAMMOND State: IN Zip: 46324
Caller : MARK DILOSA Phone: (219)853-5071
Contact : TONY SANCHEZ/MATT GRAY Phone:
BestTime:
Mobile : (219)853-5026
Email : MARCELLA@NISOURCE.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW CUT A NIPSCO GAS SERVICE LINE IN THE FRONT OF THE PROPERTY---A 5 1/8 INCHE
SERVICE LINE--NO GAS BLOWING--CREW ON SITE--PREVIOUS TICKET 1301300824
Will you be white-lining the dig site area? NO
:

Submitted date: 02/12/2013 Time: 11:04
Members: BE COMCN IB ID0252 ID2509 ID5069 ID5845 ID7382 ID8240 ID9330
NIPSCO SM

Fact Based Investigation Report

Notification ID 01820130212002
Damage Date 02/12/2013 11:07
Notified By MARK DILOSA ()
Damage Address 2636 LINCOLN
ST
HIGHLAND, IN
District Northern Indiana
Notification Date 02/12/2013 11:10

Damaged Customer NIPSCO

Investigation Date From 02/12/2013 11:15:00 **To** 02/12/2013 11:50:00

Excavator Involved NIPSCO

Type of Excavation Leak survey

Orig. Locate Request 1301300824 **Start Date** 01/31/2013 14:30
Type of Ticket Routine **Locate Req. Info** N/A

Damage Request # 1301300824 **Start Date** 02/12/2013 11:15

Pictures Taken By Brad Nagel **Date** 02/12/2013 11:15

Photography Type Digital **Frame #**

Investigator Emp. # 134728 **Investigator Name** Brad Nagel

Based on your investigation, is further investigation needed? No

Fact Based Investigation Customer Information

Facility Description Low Profile **Facility ID** Gas Service

Locator Name & EMP # Berry Daniel - 134214 **Locator Not Known**

Investigation Findings

Other

Other Notes

long side service not marked

Investigation Methods

Visual, Facility Exposed At Time Of Investigation

Investigator Statement/Causal Factors

The long side service cut coming from across the street. The line was not marked. The service did come into the scope of the ticket. NIPSCO gas crew was on site and repaired the damage within a matter of minutes. According to LOA manager Tony Sanchez.

Names of Utility Representatives Contacted or on Site and Statement

n/a

Names of Excavator's Representatives Contacted or on Site and Statement

n/a

Other individuals on site

n/a

Were any markings visible on the damage site upon arrival? No

Were any other indicators of facility present in the area?	No
Was the excavation within the tolerance zone of marks?	No
Extent of facility damage	cut to service line
Replacement Footage	1'
Was contractor assistance required? If yes, who?	No
What contractor equipment was used?	
Is the facility shown on the utility records?	No
If yes, list record numbers	

DAMAGE/ ROOT CAUSE ANALAYISS

Department: Hammond C&M Street **Address:** 2636 Lincoln St, Highland

Damage Facility: 5/8" plastic service **Date/Time of Incident:** 2/12/13 10:15am

Supervisor: Tony Sanchez 219-742-5267

Description of Incident: *Street crew was excavating at 2636 Lincoln St, Highland to make scheduled grade 2 repairs. Crew hit an unmarked 5/8" service that fed a home across the street from work zone. Damage was reported to 811 damage #130 212 1065. USIC tracking # 018 2013 02 12 002. Gas street crew called supervisor to report incident and made repair.*

Root Cause:

USIC failed to locate all utilities within the scope of dig ticket for property.

Corrective Actions:

USIC area supervisor Nate Wolf did a tailgate with his techs to insure they locate all utilities within the scope of their dig tickets.



150 West Market Street, Suite 600
Indianapolis, IN 46204

April 26, 2013

[Via Electronic Transmission – PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)

Pipeline Safety Division – Case No. 4467
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Notification of Preliminary Determination of Violation
Date of Event: 2/12/2013
Event Location: 2636 Lincoln St, North, Lake County
Facility Owner: Northern Indiana Public Service Company
Excavator: Northern Indiana Public Service Company
Other Party: N/A
Pipeline Division Case No. 4467

To Whom It May Concern:

In response to the Notice of Preliminary Determination dated November 30, 2012, as detailed above, please refer to Northern Indiana Public Service Company's ("NIPSCO") facility owner response in Case No. 4467. All relevant documents, including both NIPSCO's operator records relevant to the damage as well as information that addresses the potential statutory violation by NIPSCO as an excavator are attached to that response.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact me.

Very truly yours,

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