



Pipeline Safety Division Investigation Report

Investigation regarding: Daniel Hershberger

UPPAC Database Record ID: 4442

Report Date: 7/18/2013

Investigator: William Boyd

Damage Date: 1/29/2013 5:35:37 PM

Damage Address: 0010 N 1000 W, Middlebury, Elkhart

The Parties

Excavator: Daniel Hershberger

Address: 0010 North 1000 West, Middlebury, In 46540

Facility Owner: NIPSCO

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Trencher

Type of Work Performed: Electric

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: False

Number of Customers Affected: 0

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No

Indiana 811 Ticket Number:

Original Start Date:

Locate Instructions: LOCATE THE WEST SIDE OF THE BUILDING

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing electric work.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 5/6/2013. The excavator admitted he did not notify Indiana 811 prior to excavation.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.



150 West Market Street, Suite 600
Indianapolis, IN 46204

April 22, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4442
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4442

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 1/29/2013

Event Location: 0010 N 1000 W

City: Newbury

Facility Owner: Northern Indiana Public Service Company

Excavator: Daniel Hershberger

Other Party: N/A

Pipeline Division Case No. 4442

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4442	
Date of Event	1/29/2013
Event Location	0010 N 1000 W
Event City	Newbury
Facility Owner	Northern Indiana Public Service Company
Excavator	Daniel Hershberger
Date of IURC Information Request	3/27/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	
RESPONSIBLE PARTY PERSONAL NAME	Daniel Hershberger
TITLE (IF ANY)	
ADDRESS	0010 North 1000 West
CITY/ STATE/ZIP	Middlebury / IN / 46540
PREFERRED TELEPHONE	(260)768-3110
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	0010 N 1000 W
CITY/STATE/ZIP	Middlebury / IN / 46540
NEAREST INTERSECTION	US RT 20
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	1 1/8"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	N
NUMBER OF CUSTOMERS AFFECTED	0
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	X
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	X
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y – 1301291689
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	N

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	N
LOCATE MARKS CORRECT (YES/NO)	N/A
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	N
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	N/A
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
<p>No notification made to the one-call center.</p> <p>Emergency ticket# 1301291688.</p>	

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA Goshen MAXIMO WO # _____

OPERATING AREA CONTACT Goshen JOB ORDER # 547283

TRACKING NUMBER 01820130129006 LOCATE REF # _____

Locate Performed By: _____

DATE AND TIME OF ACCIDENT Jan 29 2013 1:26 P M DATE OF REPORT 1-29-2013

PLACE OF DAMAGE (INCLUDE CITY) 010 N 1000 W Middlebury

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # _____ SIZE _____ YEAR INSTALLED _____ BROKEN YES () NO ()

OTHER (DESCRIBE) _____

GAS: SERVICE MAIN () SIZE 1 1/8 MATERIAL: PLASTIC STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE) _____

DEPTH OF FACILITY (Inches) 20" PRESSURE (PSI) 45 Lbs.

RELEASE OF GAS: YES NO () IGNITION OF GAS: YES () NO () EVACUATION REQUIRED: YES () # _____ NO

INTERRUPTION OF SERVICE: YES () NO NUMBER OF CUSTOMERS LOST: _____

DURATION OF INTERRUPTION: TIME REPORTED 2 1/4 TIME RESTORED 1 1/4

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 2"

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS _____ NO

HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) Daniel Horshberger (Home owner)

ADDRESS OF PARTY (INCLUDE CITY) 010 N 1000 W

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Daniel Horshberger

WITNESS NAME AND ADDRESS Daniel Horshberger

WITNESS REMARKS NO LOCATES

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY N/A REPORT # _____

FIRE () AGENCY N/A REPORT # _____

OTHER () N/A Any Injuries? () YES # _____ NO

PHOTOS TAKEN: YES () NO TAKEN BY: _____ (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW

- | | | | |
|--|--|--|---|
| <input type="checkbox"/> AGRICULTURE/FARMING | <input type="checkbox"/> CABLE TV | <input type="checkbox"/> CURB/SIDEWALK | <input type="checkbox"/> TELECOMMUNICATIONS |
| <input type="checkbox"/> BLDG CONSTRUCTION | <input type="checkbox"/> DEMOLITION | <input type="checkbox"/> DRAINAGE | <input type="checkbox"/> WATER |
| <input type="checkbox"/> DRIVEWAY | <input checked="" type="checkbox"/> ELECTRIC | <input type="checkbox"/> SURVEYING | <input type="checkbox"/> DRAINS/CULVERTS |
| <input type="checkbox"/> FENCING | <input type="checkbox"/> GRADING | <input type="checkbox"/> IRRIGATION | <input type="checkbox"/> MOWING |
| <input type="checkbox"/> LANDSCAPING | <input type="checkbox"/> PIPELINE | <input type="checkbox"/> MILLING | <input type="checkbox"/> OTHER _____ |
| <input type="checkbox"/> POLE/SIGN POST | <input type="checkbox"/> ROAD WORK | <input type="checkbox"/> SEWER | |

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW

- | | | |
|--|--|--|
| <input type="checkbox"/> AUGER | <input type="checkbox"/> HAND TOOLS | <input type="checkbox"/> BACKHOE/TRACKHOE |
| <input type="checkbox"/> MILLING EQUIPMENT | <input type="checkbox"/> PROBING DEVICE | <input type="checkbox"/> BORING / DRILLING |
| <input type="checkbox"/> EXPLOSIVES | <input checked="" type="checkbox"/> TRENCHER | <input type="checkbox"/> FARM EQUIPMENT |
| <input type="checkbox"/> VACCUUM EQUIPMENT | <input type="checkbox"/> GRADER | <input type="checkbox"/> OTHER _____ |

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW

- | | | |
|---|--|--|
| <input type="checkbox"/> AUTOMOTIVE ACCIDENT | <input type="checkbox"/> EXCAVATING BEFORE LOCATES DUE | <input type="checkbox"/> CARELESS MACHINE OPERATOR |
| <input checked="" type="checkbox"/> NO NOTIFICATION | <input type="checkbox"/> MARKS DISTURBED | <input type="checkbox"/> STUB |
| | | <input type="checkbox"/> OTHER _____ |

• SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM

Fact Based Investigation Report

NOTIFICATION ID: 01820130129006

DISTRICT: Northern IN

DAMAGE DATE: 1/29/2013 12:00:00 AM

NOTIFICATION DATE: 1/29/2013 5:39:22 PM

NOTIFIED BY: TENNIELLE Facility Owner

DAMAGE ADDRESS: 0010 N 1000 W

CITY: MIDDLEBURY

ST: IN **ZIP:**

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 01/29/2013

FROM: 00:00:00

TO: 00:05:00

EXCAVATOR INVOLVED: Homeowner

TYPE OF EXCAVATION: trenching

ORIG. LOCATE REQ.:

START DATE/TIME:

TYPE OF TICKET:

LOCATE REQ. INFO N/A: Yes

DIG UP/DAMAGE REQ.: 1301291689

START DATE/TIME:

PICTURES TAKEN BY: mike oberlin

DATE/TIME: 1/29/2013 12:20:00 AM

PHOTOGRAPHY TYPE: Digital

FRAME #:

INVESTIGATOR EMP#: 113397

INVESTIGATOR NAME: mike oberlin

BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? No

Fact Based Investigation Customer Information

NOTIFICATION ID: 01820130129006

SELECT A CUSTOMER: NIPSCO

CUSTOMER #: *(optional)*

FACILITY DESCRIPTION: LOWPROF **FACILITY ID:** Gas Service

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN: Yes

CHECK ALL THAT APPLY TO INVESTIGATION:

No Locate Req. By Contractor

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation,
Investigator Verified Existing Marks By Hooking Up

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

homeowner trenching in electric line with out locate ticket hit gas svc. Per NIPSCO area not safe and they would locate the gas. no way to get near damage. damage occurred at night.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

n/a

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

n/a

LIST ANY OTHER INDIVIDUALS ON SITE:

n/a

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? No

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS? No

EXTENT OF FACILITY DAMAGE cut svc line

REPLACEMENT FOOTAGE n/a

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No

WHAT CONTRACTOR EQUIPMENT WAS USED? trencher

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? No

IF YES, PLEASE LIST RECORD #(S) nipsco

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00389 IUPPSa 01/29/2013 17:35:46 1301291689-00A EMER DAMG GRID

DAMAGE SEE REMARKS

Ticket : 1301291689 Date: 01/29/2013 Time: 17:27 Oper: SPEOPLES Chan:036

State: IN Cnty: LAGRANGE Twp: NEWBURY
Cityname: SHIPSHEWANA Inside: N Near: Y
Subdivision:

Address : 0010
Street : N 1000 W
Cross 1 : US RT 20 Within 1/4 mile: N
Location: LOCATE THE WEST SIDE OF THE BUILDING

:
Grids : 4137A8536A 4137A8537C 4137A8537D 4138B8536A 4138B8537C
Grids : 4138B8537D 4138C8536A 4138C8537C 4138C8537D 4138D8536A
Grids : 4138D8537C 4138D8537D
Boundary: n 41.644345 s 41.632374 w -85.622465 e -85.614435

Work type : TRENCHING FOR ELECTRIC CABLE
Done for : DANIEL HERSHBERGER
Start date: 01/29/2013 Time: 17:30 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 45 MINUTES Depth: 20 INCHES

Company : DANIEL HERSHBERGER Type: HOME
Co addr : 0010 NORTH 1000 WEST
City : MIDDLEBURY State: IN Zip: 46540
Caller : DANIEL HERSHBERGER Phone: (260)768-3110
Contact : NO Phone:
BestTime:

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER DANIEL - GAS LINE IS DAMAGED - NIPSCO IS THE UTILITY - GAS LINE IS BLOWING -
IT CAN BE HEARD BUT NOT SMELT - GAS LINE WAS DAMAGED OUT IN THE YARD ON THE
WEST SIDE OF THE PROPERTY - DESCRIPTION OF LINE IS YELLOW IN COLOR AND PLASTIC
AND OTHER DESCRIPTION IS UNKNOWN - 911 HAS NOT BEEN CALLED - HAVE ADVISED TO
CALL 911 - CREW IS ON SITE - NIPSCO HAS BEEN CALLED - NO PREVIOUS TICKET NUMBER
Will you be white-lining the dig site area? NO
:

Submitted date: 01/29/2013 Time: 17:27
Members: ID2034 ID5857 NIPSCO

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00387 IUPPSa 01/29/2013 17:35:00 1301291688-00A EMER NEW GRID

EMERGENCY SEE REMARKS

Ticket : 1301291688 Date: 01/29/2013 Time: 17:14 Oper: MPLUMMER Chan:040

State: IN Cnty: LAGRANGE Twp: NEWBURY
Cityname: MIDDLEBURY Inside: N Near: Y
Subdivision:

Address : 0010
Street : N 1000 W
Cross 1 : CO RT 50 N Within 1/4 mile: Y
Location: ADDRESS 0010 N 1000 W LOCATE ENTIRE PROPERTY
:
Grids : 4138A8537D 4138B8537D
Boundary: n 41.647201 s 41.642439 w -85.620010 e -85.618376

Work type : REPAIR GAS LINE
Done for : NIPSCO
Start date: 01/29/2013 Time: 17:32 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB
Co addr : 801 EAST 86TH AVENUE
City : MERRILLVILLE State: IN Zip: 46410
Caller : TENNILLE FORD Phone: (800)322-2806
Contact : GARY KING - CELL NEW 1/13 Phone:
BestTime:
Mobile : (574)708-7796
Fax : (219)647-4764

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW ENROUTE TO SITE
Will you be white-lining the dig site area? NO
:

Submitted date: 01/29/2013 Time: 17:14
Members: ID2034 ID5857 NIPSCO



9214 8901 0661 5400 0013 7574 54

Return Receipt (Electronic)

RECEIVED

MAY 06 2013

INDIANA UTILITY
REGULATORY COMMISSION

4442
DANIEL HERSHBERGER
DANIEL HERSHBERGER
10 N 1000 W
MIDDLEBURY, IN 46540-9318

Excavator

case no. 4442

21

4-30-13

CUT / FOLD HERE

Dear Sir.

Enclosed is a picture of my farm buildings. I tried to outline NIPSCO lines and show where we hit gas line.

6"x8" ENVELOPE
CUT / FOLD HERE

I forgot to get locates, ~~with~~ and also thought lines were 4' down.

I wanted to run an electric cable from chicken barn to dairy barn, and

CUT / FOLD HERE

hit service line to chicken ~~barn~~.

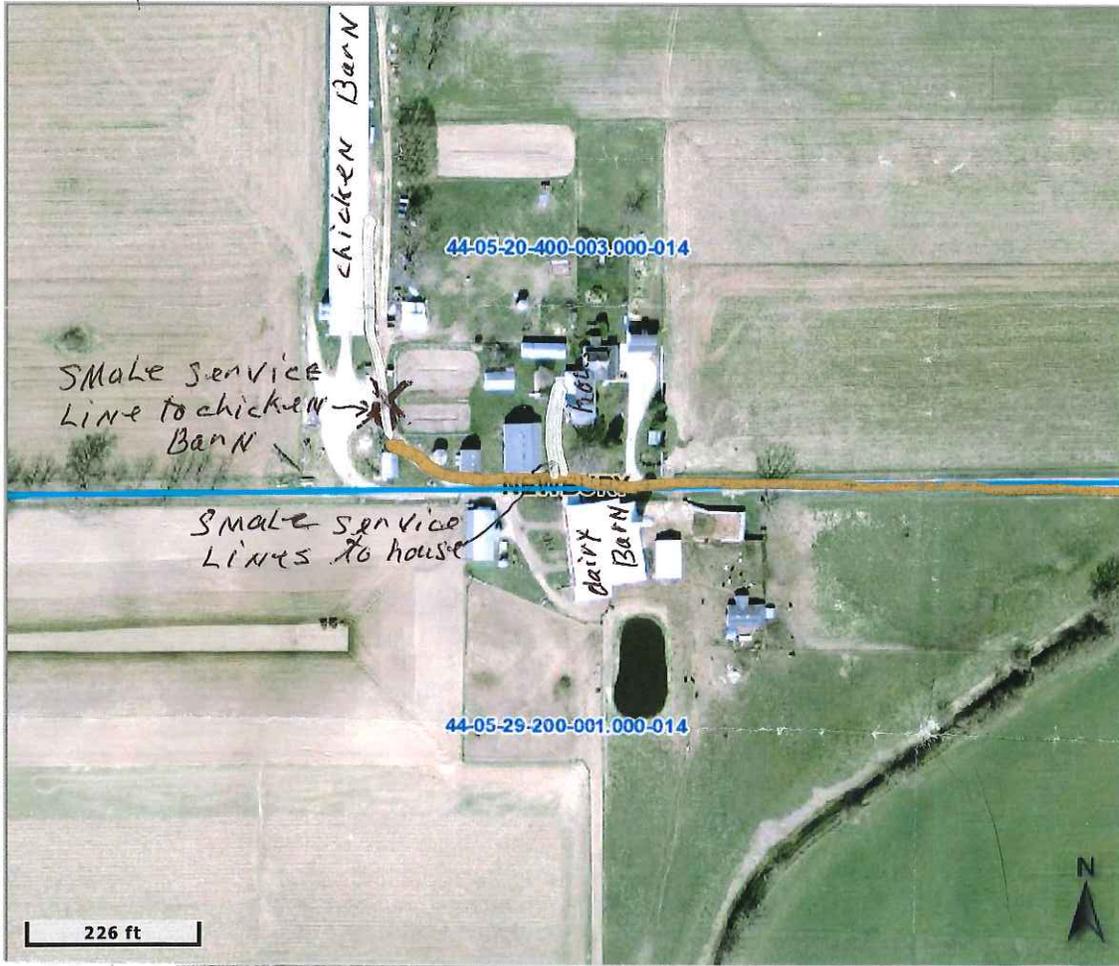
Nobody was hurt, and no fire erupted.

This was a new thing for me and I forgot all about locates. From now on
I want to do better.

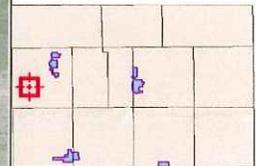
Daniel Hershberger

Date Created: 4/19/2013

X on Line to chicken Barn is where we hit gas Line



Overview



Legend

- Roads
- Political Townships
- Corp Limits
- Parcels
- P Parking

2" Main Line from Road

05-29-200
014