



Pipeline Safety Division Investigation Report

Investigation regarding: Ferguson Michiana Company

UPPAC Database Record ID: 4431

Report Date: 3/28/2013

Investigator: Howard Friend

Damage Date: 1/7/2013

Damage Address: 135 Norman St, South Bend, St. Joseph

The Parties

Excavator: **Ferguson Michiana Company**

Address: 7162 M140 North, Eau Claire, Mi, 49111

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Distribution

Type of Equipment: Directional Drilling

Type of Work Performed: Telecommunications

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: False

Number of Customers Affected: 0

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes

Indiana 811 Ticket Number: 1212271164

Original Start Date:

Locate Instructions:

Follow-Up Locate Instructions (if applicable):

Synopsis: A natural main was damaged during directional boring for a telecommunications line.

Findings: Reported by Steve Noffsinger (NIPSCO); excavator's response to initial notice was received on 2/22/2013. The excavator had a valid locate request and reports the operator marked a retired gas facility and not the active line. The operator reports the line was accurately located for the original locate nine (9) days earlier but, because of the heavy snow prior to the damage, the marks should have been renewed. After reviewing the pictures from the day the locate was completed and the day of the damage it is obvious the snow covered up most of the locate markings. The excavator was working on top of the gas facility and directional boring parallel with the facility.

Conclusion: There was a failure to maintain clearance.

Violation: 8-1-26-20(a)(1) Failure to plan excavation to avoid damage or interference with underground facilities.



INFORMATION REQUEST

State Form 54909 (2-12)
INDIANA UTILITY REGULATORY COMMISSION - PIPELINE SAFETY DIVISION

Case Number: 4431 _____

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: Ferguson Michiana INC

Responsible Party Personal Name: Dave Ferguson

Title (if any): Vice President

Address (number and street): 7162 M-140

City, State and ZIP Code: Eau Claire, Mi 49111

Preferred Telephone Number (area code): 269-461-6167

Cellular Telephone Number (area code): 269-876-7120

Email Address: Dave@Fergusonmichiana.com

Facility Information:

Business Name: NIPSCO

Responsible Party Personal Name: _____

Title (if any): _____

Address (number and street): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Locator Service Information:

Business Name: _____ USIC

Responsible Party Personal Name: _____

Title (if any): _____

Address (number and street): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Cause of Damage Information

Type of Equipment (select one): Directional Drilling

Type of Work Performed (select one): Telecommunications

Other Information (Witness, Police, Fire, Other):

Personal Contact: Robert Boerson _____

Business/Organization Name: Ferguson Michiana Inc _____

Title (if any): Employee _____

Address (number and street): 7162 M-140 N _____

City, State and ZIP Code: Eau Claire MI 49111 _____

Preferred Telephone Number (area code): 269-461-6167 _____

Cellular Telephone Number (area code): _____

Email Address: _____

Utility Line Impact

Location of Damage:

Address (*number and street*): 127 Norman St

City, State and ZIP Code: South Bend IN

Nearest Intersection: US 31 (S.Michigan)

Product Type (*select one*): Natural Gas

Facility Type (*select one*):

Size (Diameter/etc.): 2"

Pressure (PSIG/Inches): _____

Interruption in Service: Yes No Number of Customers Affected: _____

Evacuation: Yes No If yes, How Many Evacuated? _____

Repair Cost (if known): \$ _____

Release of Product: Yes No

Ignition and/or Fire: Yes No

Excavator Notify 811: Yes No

Locate Information

Excavator Request Locate: Yes No

Indiana 811 Locate Ticket Number: 122201175; 1212271164; 130109031

Locate Marks Visible: Yes No

Locate Marks Correct: Yes No

Excavator "White Lined": Yes No

Maps Used to Mark Facilities: Yes No

Was Locate Provided within Two (2) Working Days: Yes No

Operator Employees On-site during Excavation: Yes No

Incident Impact Information

Number of Outpatient Treated: _____

Number of Inpatient Treated: _____

Number of Fatalities: _____

Fire Department Response: Yes No

Police Department Response: Yes No

Ambulance Response: Yes No

Additional Information / Comments

USIC Located the Old abandoned 2" Line and DID NOT Mark the new 2" main 4 feet away. We hit the new main.

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 4431

Your Full Name: Dave Ferguson

Full Name of Business / Entity (if applicable): Ferguson Michiana Inc

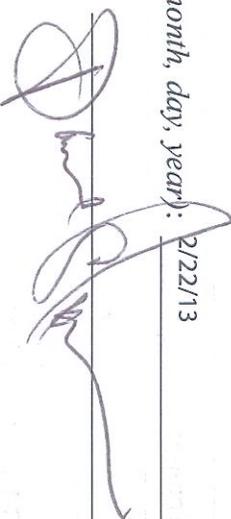
Your Business Title (if applicable): Owner

Address (number and street): 7162 M-140 North

City: Eau Claire State: MI ZIP Code: 49111

Your E-mail Address: Dave@Fergusonmichiana.com

Today's Date (month, day, year): 2/22/13

Your Signature:  Title (if any) Owner

Please return your Narrative Statement to:

Pipeline Safety Division – Case Number 4431
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov



150 West Market Street, Suite 600
Indianapolis, IN 46204

March 13, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4431
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4431

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 1/7/2013

Event Location: 135 Norman St

City: South Bend

Facility Owner: Northern Indiana Public Service Company

Excavator: Ferguson Michiana Company

Other Party: N/A

Pipeline Division Case No. 4431

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

| IURC INFORMATION REQUEST | |
|---|---|
| Pipeline Safety Division Case No. 4431 | |
| Date of Event | 1/7/2013 |
| Event Location | 135 Norman St |
| Event City | South Bend |
| Facility Owner | Northern Indiana Public Service Company |
| Excavator | Ferguson Michiana Company |
| Date of IURC Information Request | 2/13/2013 |
| THE PARTIES | |
| EXCAVATOR: | |
| BUSINESS NAME | Ferguson Michiana Inc. |
| RESPONSIBLE PARTY PERSONAL NAME | |
| TITLE (IF ANY) | |
| ADDRESS | 7161 M140 North |
| CITY/ STATE/ZIP | Eau Claire / MI / 49111 |
| PREFERRED TELEPHONE | (269) 461-6167 |
| CELL PHONE TELEPHONE | |
| EMAIL ADDRESS | |
| FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE: | |
| BUSINESS NAME | NORTHERN INDIANA PUBLIC SERVICE COMPANY |
| RESPONSIBLE PARTY PERSONAL NAME | LUKE SELKING |
| TITLE | |
| ADDRESS | 1501 HALE AVENUE |
| CITY/STATE/ZIP | FORT WAYNE, IN 46802 |
| PREFERRED TELEPHONE | 260/439-1290 |
| SECONDARY TELEPHONE | |
| EMAIL ADDRESS | LSELKING@NISOURCE.COM |
| LOCATOR SERVICE INFORMATION | |
| BUSINESS NAME | USIC |
| RESPONSIBLE PARTY PERSONAL NAME | Morgan Thompson |
| TITLE (IF ANY) | Claims Coordinator |
| ADDRESS | 9045 N. River Rd. Suite 300 |
| CITY/ STATE/ZIP | Indianapolis, IN 46240 |
| PREFERRED TELEPHONE | 1-317-538-7301 |
| CELL PHONE TELEPHONE | Same |
| EMAIL ADDRESS | morganthompson@usicinc.com |
| OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION | |
| PERSONAL CONTACT | |
| BUSINESS/ORGANIZATION NAME | |

| | |
|---------------------------------------|-------------------------|
| TITLE (IF ANY) | |
| ADDRESS | |
| CITY/ STATE/ZIP | |
| PREFERRED TELEPHONE | |
| CELL PHONE TELEPHONE | |
| EMAIL ADDRESS | |
| UTILITY LINE IMPACT | |
| LOCATION OF DAMAGE | |
| ADDRESS | 135 Norman Street |
| CITY/STATE/ZIP | South Bend / IN / 46614 |
| NEAREST INTERSECTION | US T 31 BUS |
| PRODUCT TYPE (Select One) | |
| NATURAL GAS | X |
| LIQUID PIPELINE | |
| UNKNOWN/OTHER | |
| FACILITY TYPE (Select One) | |
| DISTRIBUTION | X |
| GATHERING | |
| SERVICE/DROP | |
| TRANSMISSION | |
| UNKNOWN/OTHER | |
| SIZE (DIAMETER/ETC.) | 2" |
| PRESSURE (PSIG/INCHES) | |
| INTERRUPTION IN SERVICE (YES/NO) | N |
| NUMBER OF CUSTOMERS AFFECTED | 0 |
| EVACUATION (YES/NO) | N |
| IF YES, HOW MANY EVACUATED | |
| REPAIR COST (IF KNOWN) (\$) | |
| | |
| CAUSE OF DAMAGE INFORMATION: | |
| TYPE OF EQUIPMENT (Select One) | |
| Auger | |
| Backhoe/Trackhoe | |
| Boring/Drilling | X |
| Directional Drilling | |
| Explosives | |
| Farm Equipment | |
| Grader/Scraper | |
| Hand Tools | |
| Milling Equipment | |

| | |
|--|---|
| Probing Device | |
| Trencher | |
| Vacuum Equipment | |
| Unknown/Other | |
| TYPE OF WORK PERFORMED (Select One) | |
| Agriculture | |
| Cable TV | X |
| Curb/Sidewalk | |
| Bldg. Construction | |
| Bldg. Demolition | |
| Drainage | |
| Driveway | |
| Electric | |
| Engineering/Surveying | |
| Fencing | |
| Grading | |
| Irrigation | |
| Landscaping | |
| Liquid Pipeline | |
| Milling | |
| Natural Gas | |
| Pole | |
| Public Transit Authority | |
| Railroad Maintenance | |
| Road Work | |
| Sewer (Sanitary/Storm) | |
| Site Development | |
| Steam | |
| Storm Drain/Culvert | |
| Street Light | |
| Telecommunications | |
| Traffic Signal | |
| Traffic Sign | |
| Water | |
| Waterway Improvement | |
| Unknown/Other | |
| | |
| RELEASE OF PRODUCT (YES/NO) | Y |
| IGNITION AND/OR FIRE (YES/NO) | N |
| EXCAVATOR NOTIFY 811 (YES/NO) | N |
| LOCATE INFORMATION: | |

| | |
|---|------------|
| EXCAVATOR REQUEST LOCATE (YES/NO) | Y |
| INDIANA 811 LOCATE TICKET NUMBER | 1212271164 |
| LOCATE MARKS VISIBLE (YES/NO) | Y |
| LOCATE MARKS CORRECT (YES/NO) | Y |
| EXCAVATOR "WHITE LINED" (YES/NO) | N |
| MAPS USED TO MARK FACILITIES (YES/NO) | Y |
| OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO) | N |
| INCIDENT IMPACT INFORMATION | |
| NUMBER OF OUTPATIENT TREATED | |
| NUMBER OF INPATIENT TREATED | |
| NUMBER OF FATALITIES | |
| FIRE DEPARTMENT RESPONSE (YES/NO) | N/A |
| POLICE DEPARTMENT RESPONSE (YES/NO) | N/A |
| AMBULANCE RESPONSE (YES/NO) | N/A |
| ADDITIONAL INFORMATION/COMMENTS | |
| <p>Failure to verify location by test-hole (pot-holing). Accurate locates were done on 12/26/12, but snow storms left very little paint on 1/7/13.</p> <p>Emergency Ticket# 1301071041.</p> | |

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00256 IUPPSa 12/27/2012 14:10:23 1212271164-00A NORM NEW STRT

NORMAL NOTICE REMARK REMARK

Ticket : 1212271164 Date: 12/27/2012 Time: 14:01 Oper: LPORTER Chan:046
Old Tkt: 1212201175 Date: 12/20/2012 Time: 14:20 Oper: SPOPE Rev: 00A

State: IN Cnty: ST JOSEPH Twp: CENTRE
Cityname: SOUTH BEND Inside: N Near: Y
Subdivision:

Address :
Street : NORMAN ST
Cross 1 : US RT 31 BUS Within 1/4 mile: Y
Location: STARTING AT HWY 31 GOING EAST APPROX 500FT--LOCATE ALONG THE
NORTHSIDE OF NORMAN ST THEN SOUTH TO PED 202N
***Boring Where = UNDER NORMAN ST
:
Grids : 4137A8614A 4137A8615D
Boundary: n 41.630504 s 41.629345 w -86.251702 e -86.248361

Work type : BURY PHONE
Done for : ATT
Start date: 12/31/2012 Time: 14:15 Hours notice: 96/048 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N
Duration : 1 WEEK Depth: 3 FEET

Company : FERGUSON MICHIANA INC Type: CONT
Co addr : 7162 M140 NORTH
City : EAU CLAIRE State: MI Zip: 49111
Caller : DAVE FERGUSON Phone: (269)461-6167
Contact : DAVE FERGUSON - OFFICE Phone:
BestTime:
Mobile : (269)461-6167
Fax : (269)461-4375
Email : JIM@FERGUSONMICHIANA.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
REMARK DUE TO WEATHER
Will you be white-lining the dig site area? NO
:

Submitted date: 12/27/2012 Time: 14:01
Members: AEPIN BE COMCN ID4866 ID5610 ID6590 ID7150 NIPSCO SBCIN SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00325 IUPPSa 12/20/2012 14:23:43 1212201175-00A NORM NEW STRT

NORMAL NOTICE

Ticket : 1212201175 Date: 12/20/2012 Time: 14:20 Oper: SPOPE Chan:044

State: IN Cnty: ST JOSEPH Twp: CENTRE
Cityname: SOUTH BEND Inside: N Near: Y
Subdivision:

Address :
Street : NORMAN ST
Cross 1 : US RT 31 BUS Within 1/4 mile: Y
Location: STARTING AT HWY 31 GOING EAST APPROX 500FT--LOCATE ALONG THE
NORTHSIDE OF NORMAN ST THEN SOUTH TO PED 202N
***Boring Where = UNDER NORMAN ST
:
Grids : 4137A8614A 4137A8615D
Boundary: n 41.630504 s 41.629345 w -86.251702 e -86.248361

Work type : BURY PHONE
Done for : ATT
Start date: 12/26/2012 Time: 14:30 Hours notice: 144/048 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N
Duration : 1 WEEK Depth: 3 FEET

Company : FERGUSON MICHIANA INC Type: CONT
Co addr : 7162 M140 NORTH
City : EAU CLAIRE State: MI Zip: 49111
Caller : DAVE FERGUSON Phone: (269)461-6167
Contact : DAVE FERGUSON - OFFICE Phone:
BestTime:
Mobile : (269)461-6167
Fax : (269)461-4375
Email : JIM@FERGUSONMICHIANA.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 12/20/2012 Time: 14:20
Members: AEPIN BE COMCN ID4866 ID5610 ID6590 ID7150 NIPSCO SBCIN SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00267 IUPPSa 01/07/2013 10:35:37 1301071041-00A EMER NEW STRT

EMERGENCY EMERGENCY

Ticket : 1301071041 Date: 01/07/2013 Time: 10:32 Oper: BBASTIN Chan:045

State: IN Cnty: ST JOSEPH Twp: CENTRE
Cityname: SOUTH BEND Inside: Y Near: N
Subdivision:

Address : 135
Street : NORMAN ST
Cross 1 : S MICHIGAN ST Within 1/4 mile: Y
Location: LOCATE--ENTIRE PROPERTY
:
Grids : 4137A8614A 4137A8615D
Boundary: n 41.630504 s 41.629348 w -86.251588 e -86.248361

Work type : GAS LEAK REPAIR
Done for : NIPSCO
Start date: 01/07/2013 Time: 10:34 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB
Co addr : 801 EAST 86TH AVENUE
City : MERRILLVILLE State: IN Zip: 46410
Caller : JOEL DEJESUS Phone: (800)322-2806
Contact : GARY DODGE - CELL Phone:
BestTime:
Mobile : (574)876-6040
Fax : (219)647-4764

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW EN ROUTE

Will you be white-lining the dig site area? NO

:

Submitted date: 01/07/2013 Time: 10:32
Members: AEPIN BE COMCN ID4866 ID5610 ID6590 ID7150 NIPSCO SBCIN SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA South Bend MAXIMO WO #
OPERATING AREA CONTACT Tim Armstrong JOB ORDER # 575733
TRACKING NUMBER 01820130107003 LOCATE REF #
Locate Performed By:

DATE AND TIME OF ACCIDENT 1/7 2013 10:15AM DATE OF REPORT 1/7/13
PLACE OF DAMAGE (INCLUDE CITY) 135 Norman ST, South Bend

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES () NO ()

OTHER (DESCRIBE)

GAS: SERVICE () MAIN (X) SIZE 2" MATERIAL: PLASTIC (X) STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE)

DEPTH OF FACILITY (inches) 24" PRESSURE (PSI) 50# Lbs.

RELEASE OF GAS: YES (X) NO () IGNITION OF GAS: YES () NO (X) EVACUATION REQUIRED: YES () # NO (X)

INTERRUPTION OF SERVICE: YES () NO (X) NUMBER OF CUSTOMERS LOST: 0

DURATION OF INTERRUPTION: TIME REPORTED 10:15AM TIME RESTORED 17:53

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 2" X 1"

LOCATE MARKS ON SITE: YES (X) DISTANCE BETWEEN FACILITY AND LOCATE MARKS 5' NO ()
HOW LOCATED: PAINT (X) FLAGS (X) BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) Ferguson of Michigan

ADDRESS OF PARTY (INCLUDE CITY) 7162 M-140 North Eau Claire MI. 49111-0365

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Chuck Miller

WITNESS NAME AND ADDRESS

WITNESS REMARKS

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY REPORT #
FIRE () AGENCY REPORT #
OTHER () Any Injuries? () YES # (X) NO

PHOTOS TAKEN: YES () NO (X) TAKEN BY: (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO (X)

- WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
() AGRICULTURE/FARMING (X) CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER
() POLE/SIGN POST () ROAD WORK () SEWER

- TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
() AUGER () HAND TOOLS () BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE (X) BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER

- REASON DAMAGE OCCURRED- CHECK APPROPRIATE CHOICE BELOW
() AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB (X) OTHER misMarked

COMMENTS :

PERSON PREPARING REPORT

FIELD SUPERVISOR

Gary Odzga

FIELD MANAGER

R. Shroy

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information

FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ **DATE:** _____



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jan 24, 2013

Who is submitting this information?

Name of person providing this information: Steve Noffsinger

Business address (*number and street*): 3511 E 15th Ave

City, State, and ZIP code: Gary, IN, 46403

Telephone number (*area code*): (219)962-0422

Fax number (*area code*): (219)962-0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Ferguson Michiana Company

Business address (*number and street*): 7162 M140 North

City, State, and ZIP code: Eau Claire, MI, 49111

Telephone number (*area code*): 269-461-6167

Fax number (*area code*): 269-461-4375

E-mail address: JIM@FERGUSONMICHIANA.COM

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Boring

Type of work performed: Cable TV

Date and Location of Damage

Date of damage (*month, day, year*): Jan 7, 2013

County: St. Joseph

City: South Bend

Street address (*number and street, city, state, and ZIP code*):
135 Norman St, South Bend, IN 46614

Nearest intersection: US RT 31 Bus

Right of way where damage occurred: Public - City Street

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? No

If yes, how many affected? 0

Time to restore service (*in hours*): 7.5

Enter number of injuries, if applicable and known: _____

Enter number of fatalities, if applicable and known: _____

Property damage, Estimate \$ _____

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Distribution

What was the depth of the facility, in inches? 24

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1212271164

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify: _____

Was site marked by "White Lining"? Yes

Were special instructions part of the locate request? Yes

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Failure to verify location by test-hole (pot-holing)

Additional Comments

Nipsco emergency repair ticket 1301071041

See also ticket 1212201175

Fact Based Investigation Report

NOTIFICATION ID: 01820130107003

DISTRICT: Northern IN

DAMAGE DATE: 1/7/2013 12:00:00 AM

NOTIFICATION DATE: 1/7/2013 11:17:41 AM

NOTIFIED BY: JOEL Facility Owner

DAMAGE ADDRESS: 135 NORMAN

CITY: SOUTH BEND

ST: IN ZIP:

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 01/07/2013

FROM: 11:15:00

TO: 17:15:00

EXCAVATOR INVOLVED: FERGUSON MICHIANA

TYPE OF EXCAVATION: BORING TELEPHONE

ORIG. LOCATE REQ.: 1212201175

START DATE/TIME: 12/26/2012 12:00:00 AM

TYPE OF TICKET: Routine

LOCATE REQ. INFO N/A:

DIG UP/DAMAGE REQ.: M75311918.

START DATE/TIME: 1/7/2013 12:00:00 AM

PICTURES TAKEN BY: ALLEN O'DONNELL DATE/TIME: 1/7/2013 3:15:00 PM

PHOTOGRAPHY TYPE: Digital

FRAME #:

INVESTIGATOR EMP#: 113463

INVESTIGATOR NAME: BRIAN ARENS

BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? Possibly

Fact Based Investigation Customer Information

NOTIFICATION ID: 01820130107003

SELECT A CUSTOMER: NIPSCO

CUSTOMER #: *(optional)*

FACILITY DESCRIPTION: LOWPROF

FACILITY ID: Gas Main

LOCATOR NAME & EMP #: Waits Travis - 134075

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Facility Marked Accurately,

Old Request,

Relocate Needed

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation,

Investigator Verified Existing Marks By Hooking Up,

Investigation Results Verified By Utility Representative

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

CONTRACTOR WAS BORING AT THE PROPERTY OF THE NEW DUNKIN DONUTS ON THE CORNER OF NORMAN & MICHIGAN (ADDRESS IS UNCERTAIN). BORING IN NEW TELEPHONE IN THE FRONT EASEMENT OF NORMAN HEADING TOWARD MICHIGAN ST. WHILE BORING THEY STRUCK AND DAMAGED A 2" PL GAS MAIN, (EFFECTING SEVERAL BUSINESSES AND HOMES) THE GAS BLEW WELL INTO THE LATE AFTERNOON. NIPSCO PLACED A BYPASS AROUND THE DAMAGE AREA SO REPAIRS COULD BE MADE WITHOUT SHUTTING OFF ANY GAS CUSTOMERS (IE: RESTAURANTS & HOMES) CONTR WAS DIGGING ON A OLD TICKET, DIG SITE WAS PAINTED ON 12-26-12 BEFORE A COUPLE SNOW STORMS LEAVING VERY LITTLE PAINT. USIC LOCATOR ONSITE RECREATED THE GAS LOCATE AND VERIFIED ALL REMAINING PAINT WAS ACCURATE. SEE POST LOCATE PHOTOS ON TK# 1212221175. AND DAMAGE INVESTAGATION PHOTOS ON DAMAGE DIG TK# 1301071041 AND DAMAGE NOTIFICATION TK#M75311918

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

ROBERT HAYWOOD (NIPSCO DP) STATED TO MR O'DONNELL 'LOOKS LIKE OLD PAINT WAS RIGHT ON', 'CONTR WAS BORING ALONG THE PATH OF THE MAIN, RIGHT ON TOP OF IT, JUST A FEW INCHES ABOVE THIS MAIN' IN AREAS NIPSCO HAD TO POTHOLE IN EFFORTS TO PINCH OFF THE BLOWING.

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

JONNY, SAID HE BORED YESTERDAY AND RETURNED THIS MORNING TO PULL BACK THE BORE, THIS IS WHEN THEY SMELL GAS.

LIST ANY OTHER INDIVIDUALS ON SITE:

NA

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS? Yes

EXTENT OF FACILITY DAMAGE UNKNOWN

REPLACEMENT FOOTAGE UNKNOWN

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No NA

WHAT CONTRACTOR EQUIPMENT WAS USED? NA

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? Yes

IF YES, PLEASE LIST RECORD #(S) ARCREADER WMGIS

Ticket

1212201175



ATTIN Seq: 706 Transmitted: Thu Dec 20 13:28:57 CST 2012

SBCIN 00702 IUPPSa 12/20/2012 14:27:32 1212201175-00A NORM NEW STRT

NORMAL NOTICE

Ticket : 1212201175 Date: 12/20/2012 Time: 14:20 Oper: SPOPE Chan:044

State: IN Cnty: ST JOSEPH Twp: CENTRE
Cityname: SOUTH BEND Inside: N Near: Y
Subdivision:

Address :

Street : NORMAN ST
Cross 1 : US RT 31 BUS Within 1/4 mile: Y
Location: STARTING AT HWY 31 GOING EAST APPROX 500FT--LOCATE ALONG THE
NORTHSIDE OF NORMAN ST THEN SOUTH TO PED 202N
***Boring Where = UNDER NORMAN ST

Grids : 4137A8614A 4137A8615D
Boundary: n 41.630504 s 41.629345 w -86.251702 e -86.248361

Work type : BURY PHONE
Done for : ATT
Start date: 12/26/2012 Time: 14:30 Hours notice: 144/048 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N
Duration : 1 WEEK Depth: 3 FEET

Company : FERGUSON MICHIANA INC Type: CONT
Co addr : 7162 M140 NORTH
City : EAU CLAIRE State: MI Zip: 49111
Caller : DAVE FERGUSON Phone: (269)461-6167
Contact : DAVE FERGUSON - OFFICE Phone:
BestTime:
Mobile : (269)461-6167
Fax : (269)461-4375
Email : JIM@FERGUSONMICHIANA.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 12/20/2012 Time: 14:20
Members: AEPIN BE COMCN ID4866 ID5610 ID6590 ID7150 NIPSCO SBCIN SM

Email_From: att-tickets@tickets.translore.com
Email_Subject: ATT Translore - 1212201175
Email_Sent_Date: 2012-12-20 13:28:57 CST
Email_MessageID: <1356031737869.594896603.TransLore.att-tickets@tickets.translore.com>
Email_host: tickets6.811tickets.com
Email_user: 811.in.att
Email_To: 811.in.att@tickets.811tickets.com
Email_ContentType: text/plain; charset=ISO-8859-1

Ticket

1212201175



Ticket Position: 41.6299245,-86.2500315



Attachments

| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084012_10 08733.jpg | Dec 26, 2012 8:21 AM CST | Waits, Travis | 12/26/12 8:40 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:40:12 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084018_10 08734.jpg | Dec 26, 2012 8:21 AM CST | Waits, Travis | 12/26/12 8:40 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:40:18 AM



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084022_10 08735.jpg | Dec 26, 2012 8.21 AM CST | Waits, Travis | 12/26/12 8:40 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:40:22 AM



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084026_10 08736.jpg | Dec 26, 2012 8.20 AM CST | Waits, Travis | 12/26/12 8:40 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:40:26 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084030_10 08737.jpg | Dec 26, 2012 8.20 AM CST | Waits, Travis | 12/26/12 8:40 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:40:30 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084034_10 08738.jpg | Dec 26, 2012 8.20 AM CST | Waits, Travis | 12/26/12 8:40 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:40:34 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084040_10 08739.jpg | Dec 26, 2012 8.20 AM CST | Waits, Travis | 12/26/12 8:40 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:40:40 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084046_10 08740.jpg | Dec 26, 2012 8.20 AM CST | Waits, Travis | 12/26/12 8:40 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:40:46 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084054_10 08741.jpg | Dec 26, 2012 8:20 AM CST | Waits, Travis | 12/26/12 8:40 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:40:54 AM



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084106_10 08742.jpg | Dec 26, 2012 8.20 AM CST | Waits, Travis | 12/26/12 8:41 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:41:06 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084114_10 08743.jpg | Dec 26, 2012 8.20 AM CST | Waits, Travis | 12/26/12 8:41 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:41:14 AM



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084124_10 08744.jpg | Dec 26, 2012 8.20 AM CST | Waits, Travis | 12/26/12 8:41 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:41:24 AM



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084424_10 08745.jpg | Dec 26, 2012 8.20 AM CST | Waits, Travis | 12/26/12 8:44 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:44:24 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084432_10 08746.jpg | Dec 26, 2012 8.20 AM CST | Waits, Travis | 12/26/12 8:44 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:44:32 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226084440_10 08747.jpg | Dec 26, 2012 8.20 AM CST | Waits, Travis | 12/26/12 8:44 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:44:40 AM



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226085140_10 08748.jpg | Dec 26, 2012 8.19 AM CST | Waits, Travis | 12/26/12 8:51 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:51:40 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226085806_10 08749.jpg | Dec 26, 2012 8.20 AM CST | Waits, Travis | 12/26/12 8:58 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:58:06 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226085816_10 08750.jpg | Dec 26, 2012 8:19 AM CST | Waits, Travis | 12/26/12 8:58 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 8:58:16 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226090120_10 08751.jpg | Dec 26, 2012 8.19 AM CST | Waits, Travis | 12/26/12 9:01 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 9:01:20 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226090132_10 08752.jpg | Dec 26, 2012 8.19 AM CST | Waits, Travis | 12/26/12 9:01 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 9:01:32 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226090140_10 08753.jpg | Dec 26, 2012 8.19 AM CST | Waits, Travis | 12/26/12 9:01 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 9:01:40 AM



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226090142_10 08754.jpg | Dec 26, 2012 8.19 AM CST | Waits, Travis | 12/26/12 9:01 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 9:01:42 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|---------------|---------------|----------|
| Ticket 1212201175 | 20121226090148_10 08755.jpg | Dec 26, 2012 8.19 AM CST | Waits, Travis | 12/26/12 9:01 | |



Property of United States Infrastructure Corporation
Photo taken on 12/26/2012 9:01:48 AM

Ticket

1212201175



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|-------------|---------|----------|
| Ticket 1212201175 | response_sent_65631 974.txt | Dec 26, 2012 8.37 AM CST | System | | |

Ticket

1301071041



ATTIN Seq: 630 Transmitted: Mon Jan 07 09:37:07 CST 2013

SBCIN 00627 IUPPSa 01/07/2013 10:35:40 1301071041-00A EMER NEW STRT

EMERGENCY EMERGENCY

Ticket : 1301071041 Date: 01/07/2013 Time: 10:32 Oper: BBASTIN Chan:045

State: IN Cnty: ST JOSEPH Twp: CENTRE
Cityname: SOUTH BEND Inside: Y Near: N
Subdivision:

Address : 135
Street : NORMAN ST
Cross 1 : S MICHIGAN ST Within 1/4 mile: Y
Location: LOCATE--ENTIRE PROPERTY
:
Grids : 4137A8614A 4137A8615D
Boundary: n 41.630504 s 41.629348 w -86.251588 e -86.248361

Work type : GAS LEAK REPAIR
Done for : NIPSCO
Start date: 01/07/2013 Time: 10:34 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB
Co addr : 801 EAST 86TH AVENUE
City : MERRILLVILLE State: IN Zip: 46410
Caller : JOEL DEJESUS Phone: (800)322-2806
Contact : GARY DODGE - CELL Phone:
BestTime:
Mobile : (574)876-6040
Fax : (219)647-4764

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW EN ROUTE
Will you be white-lining the dig site area? NO
:

Submitted date: 01/07/2013 Time: 10:32
Members: AEPIN BE COMCN ID4866 ID5610 ID6590 ID7150 NIPSCO SBCIN SM

Email_From: att-tickets@tickets.translore.com
Email_Subject: ATT Translore - 1301071041
Email_Sent_Date: 2013-01-07 09:37:07 CST
Email_MessageID: <1357573027729.106289918.TransLore.att-tickets@tickets.translore.com>
Email_host: tickets6.811tickets.com
Email_user: 811.in.att
Email_To: 811.in.att@tickets.811tickets.com
Email_ContentType: text/plain; charset=ISO-8859-1

Ticket

1301071041



Ticket Position: 41.6299260,-86.2499745

Ticket

1301071041



Attachments

| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111324_10 03944.jpg | Jan 7, 2013 10:37 AM CST | O'Donnell, Allen | 1/7/13 11:13 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:13:24 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|-------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111422_10 03945.ipc | Jan 7, 2013 1.00 PM CST | O'Donnell, Allen | 1/7/13 11:14 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:14:22 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|-------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111428_10 03946.jpg | Jan 7, 2013 1.00 PM CST | O'Donnell, Allen | 1/7/13 11:14 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:14:28 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|-------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111430_10 03947.jpg | Jan 7, 2013 1.00 PM CST | O'Donnell, Allen | 1/7/13 11:14 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:14:30 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|-------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111432_10 03948.jpg | Jan 7, 2013 1.00 PM CST | O'Donnell, Allen | 1/7/13 11:14 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:14:32 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|-------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111452_10 03949.jpg | Jan 7, 2013 1.00 PM CST | O'Donnell, Allen | 1/7/13 11:14 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:14:52 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|-------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111454_10 03950.jpg | Jan 7, 2013 1.00 PM CST | O'Donnell, Allen | 1/7/13 11:14 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:14:54 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111456_10 03951.jpg | Jan 7, 2013 12:59 PM CST | O'Donnell, Allen | 1/7/13 11:14 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:14:56 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111458_10 03952.jpg | Jan 7, 2013 12:59 PM CST | O'Donnell, Allen | 1/7/13 11:14 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:14:58 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111502_10 03953.jpg | Jan 7, 2013 12:59 PM CST | O'Donnell, Allen | 1/7/13 11:15 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:15:02 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111504_10 03954.jpg | Jan 7, 2013 12:59 PM CST | O'Donnell, Allen | 1/7/13 11:15 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:15:04 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111506_10 03955.jpg | Jan 7, 2013 12.59 PM CST | O'Donnell, Allen | 1/7/13 11:15 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:15:06 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111520_10 03956.jpg | Jan 7, 2013 12:59 PM CST | O'Donnell, Allen | 1/7/13 11:15 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:15:20 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111522_10 03957.jpg | Jan 7, 2013 12:59 PM CST | O'Donnell, Allen | 1/7/13 11:15 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:15:22 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111524_10 03958.jpg | Jan 7, 2013 12:59 PM CST | O'Donnell, Allen | 1/7/13 11:15 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:15:24 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111526_10 03959.jpg | Jan 7, 2013 12:59 PM CST | O'Donnell, Allen | 1/7/13 11:15 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:15:26 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111530_10 03960.jpg | Jan 7, 2013 12:59 PM CST | O'Donnell, Allen | 1/7/13 11:15 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:15:30 AM



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111532_10 03961.jpg | Jan 7, 2013 12:59 PM CST | O'Donnell, Allen | 1/7/13 11:15 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:15:32 AM



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111534_10 03962.jpg | Jan 7, 2013 12:58 PM CST | O'Donnell, Allen | 1/7/13 11:15 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:15:34 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111636_10 03963.jpg | Jan 7, 2013 12:58 PM CST | O'Donnell, Allen | 1/7/13 11:16 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:16:36 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111640_10 03964.ipc | Jan 7, 2013 12:58 PM CST | O'Donnell, Allen | 1/7/13 11:16 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:16:40 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111642_10 03965.jpg | Jan 7, 2013 12:58 PM CST | O'Donnell, Allen | 1/7/13 11:16 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:16:42 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111646_10 03966.jpg | Jan 7, 2013 12:58 PM CST | O'Donnell, Allen | 1/7/13 11:16 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:16:46 AM



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111648_10 03967.jpg | Jan 7, 2013 12:58 PM CST | O'Donnell, Allen | 1/7/13 11:16 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:16:48 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111650_10 03968.jpg | Jan 7, 2013 12.58 PM CST | O'Donnell, Allen | 1/7/13 11:16 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:16:50 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111654_10 03969.jpg | Jan 7, 2013 12:58 PM CST | O'Donnell, Allen | 1/7/13 11:16 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:16:54 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|--------------------------------|--------------------------|------------------|--------------|----------|
| Ticket 1301071041 | 20130107111656_10 03970.jpg | Jan 7, 2013 12:58 PM CST | O'Donnell, Allen | 1/7/13 11:16 | |



Property of United States Infrastructure Corporation
Photo taken on 1/7/2013 11:16:56 AM

Ticket

1301071041



| Attached to | Name | Upload Date | Uploaded by | Created | Position |
|----------------------|-------------------------------------|--------------------------|------------------|---------|----------|
| Ticket 1301071041 | callout_2013-01-07- 09-46-02.mp3 | Jan 7, 2013 10.13 AM CST | O'Donnell, Allen | | |
| Ticket 1301071041 | callout_2013-01-07- 09-52-06.mp3 | Jan 7, 2013 10.18 AM CST | O'Donnell, Allen | | |
| Ticket 1301071041 | response_sent_66330 553.txt | Jan 7, 2013 1.18 PM CST | System | | |