



Pipeline Safety Division Investigation Report

Investigation regarding: **Arrow Fence Company Incorporated**

UPPAC Database Record ID: 440

Investigator: Howard Friend

Report Date: 04/20/2012

Damage Date: 05/26/2011 10:19:00 AM

Damage Address: 2914 Dodge Avenue

City: Fort Wayne

County: Allen

The Parties

Excavator: **Arrow Fence Company Incorporated**

Contact: Becky Hollo

Address: 318 Edgewood Avenue, Fort Wayne, In 46805

Telephone: (260) 483-2077

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Arrow Fence Company Incorporated

UPPAC Database Record ID: 440

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$135

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1105181113

Type of Equipment: Hand Tools

Type of work performed: Fencing

Synopsis: Damage to a natural gas service occurred during excavation to install a fence post.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 12/27/2011. Excavator failed to expose the service prior to beginning work; damage occurred as a result.

Conclusion: Excavator failed to expose the service prior to beginning work.

Violation: IC 8-1-26-20(b): Failure to plan excavation to avoid damage or interference with underground facilities; Failure to maintain two (2) feet clearance with mechanized equipment.

Arrow Fence Company Incorporated currently has 3 reports of damages in the record, between 09/18/2009 and 06/03/2011 4:19:56 PM.

NO

LOCATE

TICKET

PROVIDED



101 West Ohio Street
Suite 1707
Indianapolis, IN 46204

March 2, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 440
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 440

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information relating to the following event:

Date of Event: 5/26/2011

Event Location: 2914 Dodge Ave, Fort Wayne

Facility Owner: NIPSCO

Excavator: Arrow Fence Company Incorporated

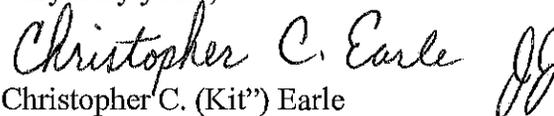
Other Party: N/A

Pipeline Division Case No. 440

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,



Christopher C. (Kit) Earle

NiSource Corporate Services - Legal

Phone: 317-684-4904

Fax: 317-684-4918

Email: cearle@nisource.com

IURC INFORMATION REQUEST**Pipeline Safety Division Case No. 440****440**

Date of Event 5/26/2011
Event Location 2914 Dodge Ave, Fort Wayne
Facility Owner Northern Indiana Public Service Company
Excavator Arrow Fence Company Incorporated
Date of IURC Information Request 1/12/2012

THE PARTIES**EXCAVATOR:**

BUSINESS NAME Arrow Fence Company
RESPONSIBLE PARTY PERSONAL NAME
TITLE (IF ANY)
ADDRESS 3818 Edgewood Ave
CITY/ STATE/ZIP Fort Wayne, IN
PREFERRED TELEPHONE 260-482-3425
CELL PHONE TELEPHONE
EMAIL ADDRESS ArrowFenceCo@AOL.com

FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:

BUSINESS NAME NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME LUKE SELKING
TITLE
ADDRESS 1501 HALE AVENUE
CITY/STATE/ZIP FORT WAYNE, IN 46802
PREFERRED TELEPHONE 260/439-1290
SECONDARY TELEPHONE
EMAIL ADDRESS LSELKING@NISOURCE.COM

LOCATOR SERVICE INFORMATION

BUSINESS NAME USIC
RESPONSIBLE PARTY PERSONAL NAME Morgan Thompson
TITLE (IF ANY) Claims Coordinator
ADDRESS 9045 N. River Rd Suite 300
CITY/ STATE/ZIP Indianapolis, In. 46240

PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	Unknown
BUSINESS/ORGANIZATION NAME	Unknown
TITLE (IF ANY)	Unknown
ADDRESS	Unknown
CITY/ STATE/ZIP	Unknown
PREFERRED TELEPHONE	Unknown
CELL PHONE TELEPHONE	Unknown
EMAIL ADDRESS	Unknown
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	2914 Dodge Ave.
CITY/STATE/ZIP	Fort Wayne, IN
NEAREST INTERSECTION	Beacon St.
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8" Plastic Service
PRESSURE (PSIG/INCHES)	45
INTERRUPTION IN SERVICE (YES/NO)	yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	

REPAIR COST (IF KNOWN) (\$)

CAUSE OF DAMAGE INFORMATION:

TYPE OF EQUIPMENT (Select One)

- Auger
- Backhoe/Trackhoe
- Boring/Drilling
- Directional Drilling
- Explosives
- Farm Equipment
- Grader/Scraper

Hand Tools

X

- Milling Equipment
- Probing Device
- Trancher
- Vacuum Equipment
- Unknown/Other

TYPE OF WORK PERFORMED (Select One)

- Agriculture
- Cable TV
- Curb/Sidewalk
- Bldg. Construction
- Bldg. Demolition
- Drainage
- Driveway
- Electric
- Engineering/Surveying

Fencing

X

- Grading
- Irrigation
- Landscaping
- Liquid Pipeline
- Milling
- Natural Gas
- Pole
- Public Transit Authority
- Railroad Maintenance

Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	Yes
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Yes
INDIANA 811 LOCATE TICKET NUMBER	1105181113
LOCATE MARKS VISIBLE (YES/NO)	Yes
LOCATE MARKS CORRECT (YES/NO)	Yes
EXCAVATOR "WHITE LINED" (YES/NO)	No
MAPS USED TO MARK FACILITIES (YES/NO)	Yes
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	Advised to call 911 - Unsure of response
FPOLICE DEPARTMENT RESPONSE (YES/NO)	Unknown
AMBULANCE RESPONSE (YES/NO)	No
ADDITIONAL INFORMATION/COMMENTS	
Accurately located NIPSCO gas service struck and damaged during excavation by hand for the installation of fence posts. Excavator failed to take necessary steps to prevent damage.	

NIPSCO 00258 IUPPSa 05/26/2011 10:19:02 1105260924-00A EMER DAMG STRT

DAMAGE DAMAGE

440

Ticket : 1105260924 Date: 05/26/2011 Time: 10:15 Oper: TSMITH Chan:015

State: IN Cnty: ALLEN Twp: ST JOSEPH
Cityname: FORT WAYNE Inside: Y Near: N
Subdivision:

Address : 2914
Street : DODGE AVE
Cross 1 : BEACON ST Within 1/4 mile: Y
Location: LOCATE ENTIRE BACK AND REAR OF THE PROPERTY
:
Grids : 4105A8506D 4105A8506C
Boundary: n 41.099728 s 41.098545 w -85.104263 e -85.100510

Work type : INSTALLING A FENCE
Done for : JOAN MICHAEL
Start date: 05/26/2011 Time: 10:15 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 2 WEEKS Depth: 3 FEET

Company : ARROW FENCE COMPANY INCORPORATED Type: CONT
Co addr : 318 EDGEWOOD AVENUE
City : FORT WAYNE State: IN Zip: 46805
Caller : BECKY HOLLO Phone: (260)482-3425
Contact : SARAH BOWESER - OFFICE Phone:
BestTime:
Mobile : (260)482-3425
Fax : (260)484-3430
Email : ARROWFENCECO@AOL.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER BECKY - NIPSCO GAS LINE CUT - GAS WAS BLOWING BUT HAS BEEN STOPPED - HAS NOT
CALLED 911 BUT I ADVISED THEY SHOULD - CAN'T DESCRIBE LINE - NOT SURE WHERE ON
THE PROPERTY LINE WAS DAMAGED - CREW IS ONSITE - NIPSCO HAS BEEN CALLED AND WAS
SENDING SOMEONE OUT - PREVIOUS TICKET 1105181113 - THANK YOU
Will you be white-lining the dig site area? NO
:

Submitted date: 05/26/2011 Time: 10:15
Members: AEPIN CC FW ID8000 NIPSCO SM

NIPSCO 00273 IUPPSa 05/18/2011 10:16:43 1105181113-00A NORM NEW STRT

NORMAL NOTICE

440

Ticket : 1105181113 Date: 05/18/2011 Time: 10:14 Oper: STURNER Chan:000

State: IN Cnty: ALLEN Twp: ST JOSEPH
Cityname: FORT WAYNE Inside: Y Near: N
Subdivision:

Address : 2914
Street : DODGE AVE
Cross 1 : BEACON ST Within 1/4 mile: Y
Location: LOCATE ENTIRE BACK AND REAR OF THE PROPERTY
:
Grids : 4105A8506D 4105A8506C
Boundary: n 41.099728 s 41.098545 w -85.104263 e -85.100510

Work type : INSTALLING A FENCE
Done for : JOAN MICHAEL
Start date: 05/20/2011 Time: 10:30 Hours notice: 48/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 2 WEEKS Depth: 3 FEET

Company : ARROW FENCE COMPANY INCORPORATED Type: CONT
Co addr : 318 EDGEWOOD AVENUE
City : FORT WAYNE State: IN Zip: 46805
Caller : SARAH BOWSER Phone: (260)482-3425
Contact : SARAH BOWSER - OFFICE Phone:
BestTime:
Mobile : (260)482-3425
Fax : (260)484-3430
Email : ARROWFENCECO@AOL.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 05/18/2011 Time: 10:14
Members: AEPIN CC FW ID8000 NIPSCO SM

Information Request
Pipeline Safety Division
Indiana Utility Regulatory Commission

RECEIVED

DEC 27 2011

INDIANA UTILITY
REGULATORY COMMISSION

Case No. 440

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

The Parties:

Excavator Information:

Business Name: ARROW FENCE CO., INC.
Responsible Party Personal Name: ARROW FENCE CO., INC.
Title (if any):
Address: 318 EDGEWOOD AVENUE
City, State Zip: FORT WAYNE IN 46805
Preferred Telephone: 260-483-2077
Cell Phone Number:
Email Address:

Facility Information:

Business Name: ARROW FENCE CO., INC.
Responsible Party Personal Name:
Title (if any):
Address: 318 EDGEWOOD AVENUE
City, State, Zip: FORT WAYNE IN 46805
Preferred Telephone: 260-483-2077
Cell Phone Number:
Email Address:

Locator Service Information:

Business Name: ARROW FENCE CO., INC.
Responsible Party Personal Name:
Title (if any):
Address: SAME AS ABOVE
City, State Zip:
Preferred Telephone:
Cell Phone Number:
Email Address:

Other (Witness, Police, Fire, Other) Information:

Personal Contact:

Business/Organization Name: ARROW FENCE CO., INC.

Title (if any)

Address: 318 EDGEWOOD AVENUE

City, State, Zip: FORT WAYNE IN 46805

Preferred Telephone:

Cell Phone Number:

Email Address:

Utility Line Impact:

Location of Damage:

Address: 2914 DODGE AVENUE

City, State Zip: FORT WAYNE IN 46805

Nearest Intersection:

Product Type (circle one):

Natural Gas

Liquid Pipeline

Unknown/Other

Facility Type (circle one):

Distribution

Gathering

Service/Drop

Transmission

Unknown/Other

Residential Home.

Size (Diameter/etc.): Residential

Pressure (PSIG/Inches): Residential

Interruption in Service: Yes/No **Number of Customers Affected:** 1 - Homeowner

Evacuation: Yes/No **If yes, How Many Evacuated?** _____

Repair Cost (if known): \$ 135.00

Cause of Damage Information:

Type of Equipment (circle one):

Auger
Backhoe/Trackhoe
Boring /Drilling
Directional Drilling
Explosives
Farm Equipment
Grader/Scraper
Hand Tools
Milling Equipment
Probing Device
Trencher
Vacuum Equipment
Unknown/Other

Type of Work Performed (circle one):

Agriculture
Cable TV
Curb/Sidewalk
Bldg. Construction
Bldg. Demolition
Drainage
Driveway
Electric
Engineering/Surveying
Fencing
Grading
Irrigation
Landscaping
Liquid Pipeline
Milling
Natural Gas
Pole
Public Transit Authority
Railroad Maintenance
Road Work
Sewer (Sanitary/Storm)
Site Development
Steam
Storm Drain/Culvert
Street Light
Telecommunications
Traffic Signal
Traffic Sign
Water
Waterway Improvement
Unknown/Other

Release of Product: Yes / No

Ignition and/or Fire: Yes / No

Excavator Notify 811: Yes / No

Locate Information:

Excavator Request Locate: Yes / No

Indiana 811 Locate Ticket Number: 110518113

Locate Marks Visible: Yes / No

Locate Marks Correct: Yes / No

Excavator "White Lined": Yes / No

Maps Used to Mark Facilities: Yes / No

Was Locate Provided within Two (2) Working Days: Yes / No

Operator Employees On-site during Excavation: Yes / No

Incident Impact Information:

Number of Outpatient Treated: _____

Number of Inpatient Treated: _____

Number of Fatalities: _____

Fire Department Response: Yes / No

Police Department Response: Yes / No

Ambulance Response: Yes / No

Additional Information/Comments:

YOUR PIPELINE SAFETY DIVISION CASE NO. 440

YOUR FULL NAME: Rebecca A. Hollo

FULL NAME OF BUSINESS/ENTITY (if applicable): Arrow Fence Co Inc

YOUR BUSINESS TITLE (if applicable): _____

ADDRESS: 318 Edgewood Ave.

CITY: N. Wayne STATE: IN ZIP CODE: 46805

YOUR TELEPHONE NUMBER: (260) 493 - 2077 SECOND NO. () - _____

YOUR EMAIL ADDRESS: _____

TODAY'S DATE: 12-12-11

YOUR SIGNATURE: Rebecca A. Hollo TITLE (if any) _____

Please return your Narrative Statement and Answers to the above questions to:

**Pipeline Safety Division – Case No. 440
Indiana Utility Regulatory Commission
101 West Washington Street, # 1500E
Indianapolis, IN 46204**

Or scan document(s) and Email to:

PipelineDamageCase@urc.in.gov