



Pipeline Safety Division Investigation Report

Investigation regarding: Arthur Newbury

UPPAC Database Record ID: 4372

Report Date: 3/15/2013

Investigator: Howard Friend

Damage Date: 10/26/2012

Damage Address: 1710 East 975 N, Wheatfield, Jasper

The Parties

Excavator: Arthur Newbury

Address: 1710 East 975 N, Wheatfield, In 46392

Facility Owner: NIPSCO

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Trencher

Type of Work Performed: Electric

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$510

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No

Indiana 811 Ticket Number:

Original Start Date:

Locate Instructions:

Follow-Up Locate Instructions (if applicable):

Synopsis: A natural gas service was damaged during excavation to install an electric line.

Findings: Reported by Carrie Ludwig (NIPSCO); excavator's response to initial notice was received on 2/27/2013. The excavator/homeowner reported he did not provide notice of excavation because he thought he knew the location of the underground facilities when he rented the trencher.

Conclusion: There was a failure to provide notice of excavation.

Violation: 8-1-26-16(g) Failure to provide notice of excavation.



150 West Market Street, Suite 600
Indianapolis, IN 46204

March 8, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4372
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4372

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 10/26/2012

Event Location: 1710 East 975 N

City: Wheatfield

Facility Owner: Northern Indiana Public Service Company

Excavator: Arthur Newbury

Other Party: N/A

Pipeline Division Case No. 4372

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4372	
Date of Event	10/26/2012
Event Location	1710 East 975 N
Event City	Wheatfield
Facility Owner	Northern Indiana Public Service Company
Excavator	Arthur Newbury
Date of IURC Information Request	2/13/2013
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Arthur Newbury
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	1710 East 975 N
CITY/ STATE/ZIP	Wheatfield, IN 46392
PREFERRED TELEPHONE	219-956-3644
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	1710 East 975 N
CITY/STATE/ZIP	Wheatfield, IN 46392
NEAREST INTERSECTION	N 200 W
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	X
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	X
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	N
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	N

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	N
LOCATE MARKS CORRECT (YES/NO)	N
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	N
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	Y
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>No notification made to the one-call center Nipsco emergency repair ticket 1210260665</p>	

Fact Based Investigation Report

Notification ID 01820121026002
Damage Date 10/26/2012 08:50
Notified By TENNILLE FORD (Other)
Damage Address 1710 E 975 N N 200 W (JASPER CTY)
WHEATFIELD, IN
District Northern Indiana
Notification Date 10/26/2012 10:18

Damaged Customer NIPSCO

Investigation Date From 10/26/2012 10:50:00 **To** 10/26/2012 11:00:00

Excavator Involved Homeowner
Type of Excavation TRENCHING ELECTRIC

Orig. Locate Request UNK **Start Date**
Type of Ticket **Locate Req. Info** N/A Yes

Damage Request # 1210260665 **Start Date**

Pictures Taken By ROB PUENT **Date** 10/26/2012 10:55
Photography Type Digital **Frame #** NA

Investigator Emp. # 125915 **Investigator Name** ROB PUENT
Based on your investigation, is further investigation needed? No

Fact Based Investigation Customer Information

Facility Description Low Profile **Facility ID** Gas Service
Locator Name & EMP # - **Locator Not Known** Yes

Investigation Findings
No Locate Req. By Contractor
Other Notes

Investigation Methods
Visual, Facility Exposed At Time Of Investigation

Investigator Statement/Causal Factors
HOMEOWNER CUT A PLASTIC GAS SERVICE WHILE DIGGING WITHOUT LOCATES.
Names of Utility Representatives Contacted or on Site and Statement
NA
Names of Excavator's Representatives Contacted or on Site and Statement
NA
Other individuals on site
NA

Were any markings visible on the damage site upon arrival? No
Were any other indicators of facility present in the area? No
Was the excavation within the tolerance zone of marks? No
Extent of facility damage CUT PL. SERVICE

Replacement Footage

2 FT

Was contractor assistance required? If yes, who?

No

What contractor equipment was used?

NA

Is the facility shown on the utility records?

No

If yes, list record numbers

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00194 IUPPSa 10/26/2012 10:12:38 1210260665-00A EMER NEW GRID

EMERGENCY SEE REMARKS

Ticket : 1210260665 Date: 10/26/2012 Time: 09:45 Oper: DMEYER Chan:034

State: IN Cnty: JASPER Twp: WHEATFIELD
Cityname: WHEATFIELD Inside: N Near: Y
Subdivision:

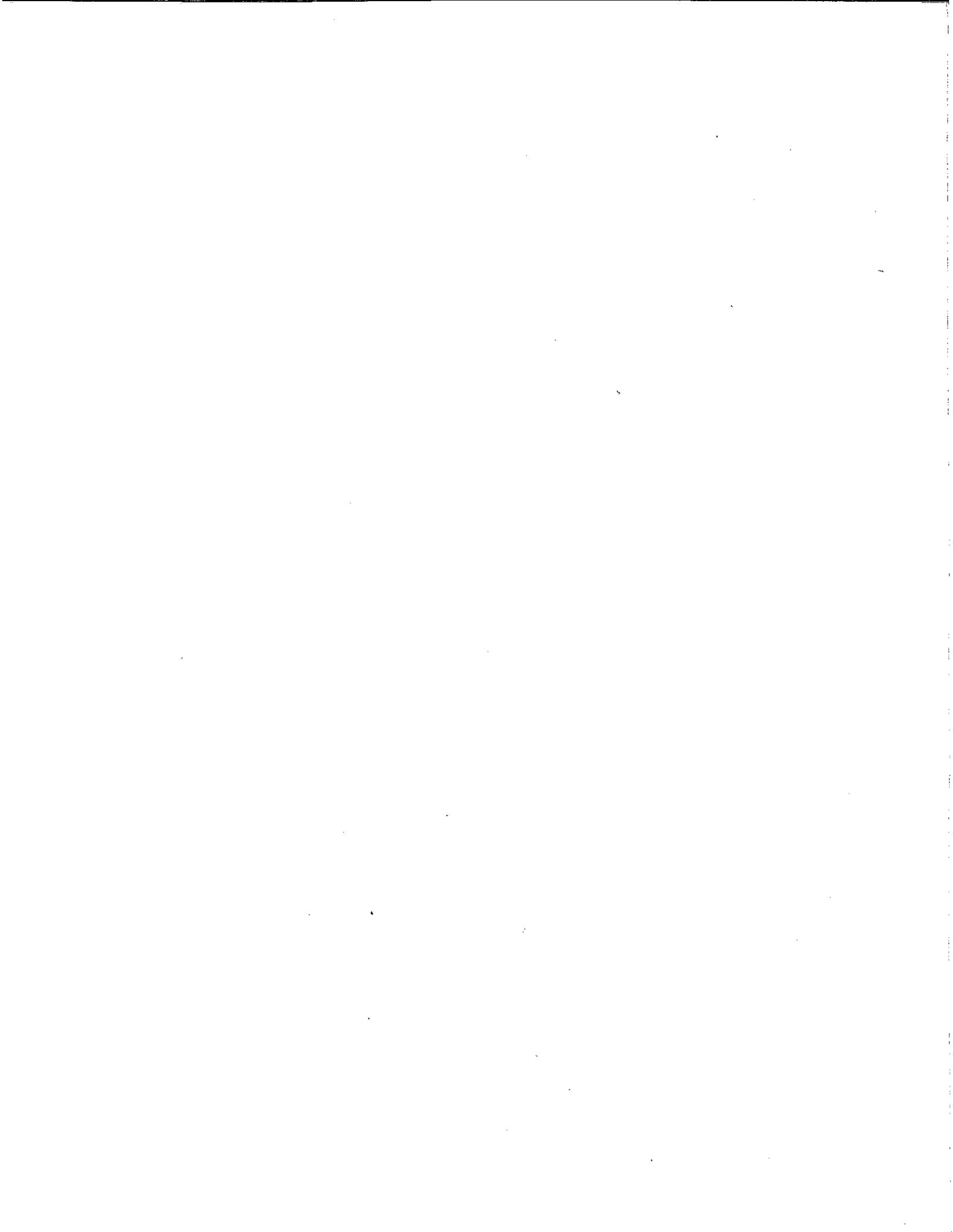
Address : 1710
Street : E 975 N
Cross 1 : N 200 W Within 1/4 mile: Y
Location: LOCATE ENTIRE PROPERTY
:
Grids : 4109D8700C 4109C8700C 4109D8700B 4109C8700B 4109D8700A
Grids : 4109C8700A
Boundary: n 41.156441 s 41.151897 w -87.013596 e -87.006828

Work type : REPAIR GAS LINE
Done for : NIPSCO
Start date: 10/26/2012 Time: 10:08 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB
Co addr : 801 EAST 86TH AVENUE
City : MERRILLVILLE State: IN Zip: 46410
Caller : TENNILLE FORD Phone: (800)322-2806
Contact : TOMMY PARKER - CELL Phone:
BestTime:
Mobile : (219)252-3093
Fax : (219)647-4764

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW ENROUTE
Will you be white-lining the dig site area? NO
:

Submitted date: 10/26/2012 Time: 09:45
Members: ID2034 ID4601 NIPSCO ID5857 SM



NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA Valparaiso MAXIMO WO# LO 5383716204
OPERATING AREA CONTACT Rick Smith JOB ORDER# 51619916
TRACKING NUMBER OIB 2012 10216 002 LOCATE REF #
Locate Performed By: N/A

DATE AND TIME OF ACCIDENT 10-26-2012 8:50 AM DATE OF REPORT 10-26-12
PLACE OF DAMAGE (INCLUDE CITY) 1710 East 975 North Wheatfield

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES () NO ()

OTHER (DESCRIBE)

GAS: SERVICE MAIN () SIZE MATERIAL: PLASTIC X STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE)

DEPTH OF FACILITY (inches) 116" PRESSURE (PSI) 50 Lbs.

RELEASE OF GAS: YES X NO () IGNITION OF GAS: YES () NO X EVACUATION REQUIRED: YES () # NO X

INTERRUPTION OF SERVICE: YES Y NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 8:50 AM TIME RESTORED 11:00

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 5/8

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS N/A NO X
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) Arthur Newbury

ADDRESS OF PARTY (INCLUDE CITY) 1710 East 975 North Wheatfield

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Arthur

WITNESS NAME AND ADDRESS N/A

WITNESS REMARKS N/A

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY REPORT #

FIRE X AGENCY Wheatfield Fire REPORT #

OTHER X USIL a Any Injuries? () YES # NO X

PHOTOS TAKEN: YES X NO () TAKEN BY: (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES X NO ()

- WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
() AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC X () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER
() POLE/SIGN POST () ROAD WORK () SEWER

- TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
() AUGER () HAND TOOLS () BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE () BORING / DRILLING
() EXPLOSIVES () TRENCHER X () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER

- REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW
() AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR
X () NO NOTIFICATION () MARKS DISTURBED () STUB () OTHER



COMMENTS :

hit 5/8 pipe w/ trencher no locates
Wheatfield fire Bent over & Taped

PERSON PREPARING REPORT

Michael Uake

FIELD SUPERVISOR

Rick Smith

FIELD MANAGER

John Todd

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information

FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ DATE: _____



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jan 15, 2013

Who is submitting this information?

Name of person providing this information: Carrie Ludwig

Business address (*number and street*): 3511 East 15th Avenue

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): (219) 962-0422

Fax number (*area code*): (219) 962-0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Arthur Newbury

Business address (*number and street*): 1710 East 975 N

City, State, and ZIP code: Wheatfield, IN 46392

Telephone number (*area code*): (219) 956-3644

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Occupant

Excavation or demolition equipment: Trencher

Type of work performed: Electric

Date and Location of Damage

Date of damage (*month, day, year*): Oct 26, 2012

County: Jasper

City: Wheatfield

Street address (*number and street, city, state, and ZIP code*):
1710 East 975 N, Wheatfield, IN 46392

Nearest intersection: _____

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? _____

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 2

Enter number of injuries, if applicable and known: _____

Enter number of fatalities, if applicable and known: _____

Property damage, Estimate \$ _____

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 16

Notification, Locating, Marking

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known: _____

Was the locate request completed within two working days? Unknown/Other

If locates were performed, were they done so by a contractor or pipeline employee? Unknown/Other

If a contractor locator, enter the company name, if known: _____

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Unknown/Other

Type of markings used:

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request?

Were maps used to complete the locate request?

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Yes

Description of Cause

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

Additional Comments

Emergency Ticket # 1210260665



INFORMATION REQUEST

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION - PIPELINE SAFETY DIVISION

RECEIVED

FEB 27 2013

INDIANA UTILITY
REGULATORY COMMISSION

Case Number: 4372

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: NA

Responsible Party Personal Name: Arthur R Hendrix III

Title (if any): Home owner of property

Address (number and street): 1710 E 975 N

City, State and ZIP Code: Whitfield IN 46396

Preferred Telephone Number (area code): (719) 956-3644

Cellular Telephone Number (area code): NA

Email Address: NA

Facility Information:

Business Name: _____

Responsible Party Personal Name: _____

Title (if any): _____

Address (number and street): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Locator Service Information:

Business Name: _____

Responsible Party Personal Name: _____

Title (if any): _____

Address (number and street): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Cause of Damage Information

Type of Equipment (select one): *Trencher*

Type of Work Performed (select one): *I was putting a trench in for rent to run to my pole barn*

Other Information (Witness, Police, Fire, Other): *fire*

Personal Contact: _____

Business/Organization Name: _____

Title (if any): _____

Address (number and street): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Utility Line Impact

Location of Damage:

Address (number and street): 1710 E 975 N

City, State and ZIP Code: Wheatfield IN 46392

Nearest Intersection: County Rd 975 - County Rd 200

Product Type (select one):

Facility Type (select one): House

Size (Diameter/etc.): 1/2 Round

Pressure (PSIG/Inches): _____

Interruption in Service: Yes No Number of Customers Affected: 1 My Son

Evacuation: Yes No If yes, How Many Evacuated? _____

Repair Cost (if known): \$ 510.⁰⁰

Release of Product: Yes No

Ignition and/or Fire: Yes No

Excavator Notify 811: Yes No

Locate Information

Excavator Request Locate: Yes No

Indiana 811 Locate Ticket Number: _____

- Locate Marks Visible: Yes No
- Locate Marks Correct: Yes No
- Excavator "White Lined": Yes No
- Maps Used to Mark Facilities: Yes No
- Was Locate Provided within Two (2) Working Days: Yes No
- Operator Employees On-site during Excavation: Yes No

Incident Impact Information

Number of Outpatient Treated: 0

Number of Inpatient Treated: 0

Number of Fatalities: 0

Fire Department Response: Yes No

Police Department Response: Yes No

Ambulance Response: Yes No

Additional Information / Comments

Arthur R Newbury III rented a trencher from Fises rental. I did not call 811, I was pretty sure that the gas line and phone line was on the other side of my transformer. Then I knew I screwed up and called 911. Fire department showed up and fixed the gas line and then left. HIPSco showed up and fixed the line and left. and 811 showed up too.

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 4372

Your Full Name: Arthur R Hawley III

Full Name of Business / Entity (if applicable): N/A

Your Business Title (if applicable): Home Owner

Address (number and street): 1710 E 975 N

City: Whiteland State: IN ZIP Code: 46392

Your E-mail Address: N/A

Today's Date (month, day, year): 2-24-13

Your Signature: Arthur R Hawley III Title (if any) Home owner of Property

Please return your Narrative Statement to:

**Pipeline Safety Division – Case Number 4372
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204**

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov