



Pipeline Safety Division Investigation Report

Investigation regarding: Low Voltage Inc

UPPAC Database Record ID: 4269

Report Date: 7/15/2013

Investigator: Mike Orr

Damage Date: 12/6/2012 1:16:00 PM

Damage Address: 7341 Freedom Ave, Hammond, Lake

The Parties

Excavator: **Low Voltage Inc**

Address: 5048 Route 30, Schererville, In 46375

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Hand Tools

Type of Work Performed: Cable TV

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes

Indiana 811 Ticket Number: 1212031280

Original Start Date:

Locate Instructions: LOCATE ENTIRE PROPERTY LOCATING 20 FEET ON BOTH SIDES OF THE TEMPORARY CABLE

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing cable TV work.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 3/12/2013. The excavator had a valid locate ticket; however, the gas operator failed to locate the facility.

Conclusion: There was a failure to provide locate markings of the facility.

Violation: IC 8-1-26-18(f) Operator failed to locate or provided incorrect locate markings.



150 West Market Street, Suite 600
Indianapolis, IN 46204

March 7, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4269
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4269

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 12/6/2012

Event Location: 7341 Freedom Ave

City: Hammond

Facility Owner: Northern Indiana Public Service Company

Excavator: Low Voltage Inc

Other Party: N/A

Pipeline Division Case No. 4269

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4269	
Date of Event	12/6/2012
Event Location	7341 Freedom Ave
Event City	Hammond
Facility Owner	Northern Indiana Public Service Company
Excavator	Low Voltage Inc
Date of IURC Information Request	2/13/2013
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Low Voltage Inc
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	5048 Route 30
CITY/ STATE/ZIP	Schererville / IN / 46375
PREFERRED TELEPHONE	(206) 337-7088
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	7341 Freedom Avenue
CITY/STATE/ZIP	Hammond / IN / 46320
NEAREST INTERSECTION	173 rd Place
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	X
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	X
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y 1212061728
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1212031280
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	N
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	N
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	X
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
Facility was not located or marked (locate requested but not marked).	

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:
n/a

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:
n/a

LIST ANY OTHER INDIVIDUALS ON SITE:
n/a

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? No

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? No

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS? No

EXTENT OF FACILITY DAMAGE *cut to top of service*

REPLACEMENT FOOTAGE 12'

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No

WHAT CONTRACTOR EQUIPMENT WAS USED?

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? No

IF YES, PLEASE LIST RECORD #(S)

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00342 IUPPSa 12/03/2012 11:36:42 1212031280-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1212031280 Date: 12/03/2012 Time: 11:33 Oper: PARKS.TEENA Chan:000

State: IN Cnty: LAKE Twp: NORTH
Cityname: HAMMOND Inside: Y Near: N
Subdivision:

Address : 7341
Street : FREEDOM AVE
Cross 1 : 173RD PL Within 1/4 mile: Y
Location: LOCATE ENTIRE PROPERTY LOCATING 20 FEET ON BOTH SIDES OF THE
TEMPORARY CABLE

:
Grids : 4134A8729A 4134A8729B 4134B8729A 4134B8729B
Boundary: n 41.581213 s 41.578229 w -87.496937 e -87.495453

Work type : BURY COMCAST CABLE
Done for : COMCAST
Start date: 12/05/2012 Time: 11:45 Hours notice: 48/048 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 4 HOURS Depth: 10 INCHES

Company : LOW VOLTAGE INC Type: CONT
Co addr : 5048 ROUTE 30
City : SCHERERVILLE State: IN Zip: 46375
Caller : TEENA PARKS Phone: (219)227-8851
BestTime:
Fax : (206)337-7088
Email : TEENALVI@LIVE.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 12/03/2012 Time: 11:33
Members: COMCN IB ID5845 ID6405 ID6428 NIPSCO SM

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

NIPSCO 00530 IUPPSa 12/06/2012 13:16:02 1212061728-00A EMER DAMG GRID

DAMAGE SEE REMARKS

Ticket : 1212061728 Date: 12/06/2012 Time: 13:12 Oper: SMCCURE Chan:049

State: IN Cnty: LAKE Twp: NORTH
Cityname: HAMMOND Inside: Y Near: N
Subdivision:

Address : 7341
Street : FREEDOM AVE
Cross 1 : 173RD PL Within 1/4 mile: Y
Location: LOCATE ENTIRE PROPERTY LOCATING 20 FEET ON BOTH SIDES OF THE
TEMPORARY CABLE

:
Grids : 4134A8729A 4134A8729B 4134B8729A 4134B8729B
Boundary: n 41.581213 s 41.578229 w -87.496937 e -87.495453

Work type : BURY COMCAST CABLE
Done for : COMCAST
Start date: 12/06/2012 Time: 13:12 Hours notice: 0/000 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 4 HOURS Depth: 10 INCHES

Company : LOW VOLTAGE INC Type: CONT
Co addr : 5048 ROUTE 30
City : SCHERERVILLE State: IN Zip: 46375
Caller : TEENA PARKS Phone: (219)227-8851
BestTime:
Fax : (206)337-7088
Email : TEENALVI@LIVE.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER TEENA PARK - HAS DAMAGED A NIPSCO GAS LINE IN THE FRONT LINE OF THE
PROPERTY- GAS CAN BE SMELLED BUT NOT HEARD - LINE IS YELLOW APPROX 1/2 INCH IN
DIAMETER - CUSTOMER HAS CALLED 911 - ADVISED TO NOTIFY NIPSCO - CREW IS ON SITE
- PREVIOUS TICKET 1212031280 - THANK YOU
Will you be white-lining the dig site area? NO

:

Submitted date: 12/06/2012 Time: 13:12
Members: COMCN IB ID5845 ID6405 ID6428 NIPSCO SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA HAND MAXIMO WO #
OPERATING AREA CONTACT HAND JOB ORDER # 583505
TRACKING NUMBER 018 2012 1206007 LOCATE REF # 1212031280
Locate Performed By:

DATE AND TIME OF ACCIDENT 12/6/12 2012 1223P M DATE OF REPORT 12/6/12
PLACE OF DAMAGE (INCLUDE CITY) 7337 Freedom Avenue, Hammond (7341)

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES () NO ()

OTHER (DESCRIBE)

GAS: SERVICE X MAIN () SIZE 5/8 MATERIAL: PLASTIC X STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE)

DEPTH OF FACILITY (Inches) 12" NG 22" PRESSURE (PSI) 45 Lbs.

RELEASE OF GAS: YES X NO () IGNITION OF GAS: YES () NO X EVACUATION REQUIRED: YES () # NO X

INTERRUPTION OF SERVICE: YES X NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 12:30 PM TIME RESTORED 3:00 PM

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 2" x 2'

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS NO X
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) COMCAST Contractor (Low Voltage Industries)

ADDRESS OF PARTY (INCLUDE CITY) 5048 RT 30 Schererville, IN (219) 227-8851

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE JORGE Medina

WITNESS NAME AND ADDRESS

WITNESS REMARKS

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY REPORT #

FIRE X AGENCY HFD REPORT #

OTHER () Any Injuries? () YES # NO X

PHOTOS TAKEN: YES X NO () TAKEN BY: USIC (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO X

- WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
() AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER
() POLE/SIGN POST () ROAD WORK () SEWER

- TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
() AUGER () HAND TOOLS () BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE () BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER

- REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW
() AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR
X NO NOTIFICATION () MARKS DISTURBED () STUB X OTHER NO LOCATES

ERROR: undefined
OFFENDING COMMAND: get

STACK:

/quit
-dictionary-
-mark-