



## Pipeline Safety Division Investigation Report

### Investigation regarding: **Kenneth Miller**

UPPAC Database Record ID: 4258

Report Date: 3/27/2013

Investigator: Howard Friend

Damage Date: 12/1/2012 4:15:51 PM

Damage Address: 424 Nature Trl, Topeka, Lagrange

### The Parties

Excavator: **Kenneth Miller**

Address: 424 Nature Trail, Topeka, In 46571

Facility Owner: **NIPSCO**

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Hand Tools

Type of Work Performed: Pole

### Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 0

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

### Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No

Indiana 811 Ticket Number:

Original Start Date:

Locate Instructions: Locate the rear of the property

Follow-Up Locate Instructions (if applicable):

**Synopsis:** A natural gas service was damaged during excavation to install a post.

**Findings:** Reported by Indiana 811; excavator's response to initial notice was received on 2/24/2013. The homeowner failed to provide notice of excavation prior to digging a hole to install a post. The operator reported the depth of the facility at fourteen (14) inches.

**Conclusion:** There was a failure to provide notice of excavation.

**Violation: 8-1-26-16(g) Failure to provide notice of excavation.**



150 West Market Street, Suite 600  
Indianapolis, IN 46204

March 7, 2013

**Via Electronic Transmission – [PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)**

Pipeline Safety Division – Case No. 4258  
Indiana Utility Regulatory Commission  
101 West Washington Street, Suite 1500 East  
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4258

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 12/1/2012

Event Location: 424 Nature Trl

City: Topeka

Facility Owner: Northern Indiana Public Service Company

Excavator: Kenneth Miller

Other Party: N/A

Pipeline Division Case No. 4258

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle  
NiSource Corporate Services - Legal  
Phone: 317-684-4904  
Fax: 317-684-4918  
Email: [cearle@nisource.com](mailto:cearle@nisource.com)

<b>IURC INFORMATION REQUEST</b>	
<b>Pipeline Safety Division Case No. 4258</b>	
Date of Event	12/1/2012
Event Location	424 Nature Trl
Event City	Topeka
Facility Owner	Northern Indiana Public Service Company
Excavator	Kenneth Miller
Date of IURC Information Request	2/13/2013
<b>THE PARTIES</b>	
<b>EXCAVATOR:</b>	
BUSINESS NAME	
RESPONSIBLE PARTY PERSONAL NAME	Kenneth Miller
TITLE (IF ANY)	
ADDRESS	424 Nature Trail
CITY/ STATE/ZIP	Topeka / IN / 46571
PREFERRED TELEPHONE	(260) 593-0264
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:</b>	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
<b>LOCATOR SERVICE INFORMATION</b>	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
<b>OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION</b>	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>UTILITY LINE IMPACT</b>	
<b>LOCATION OF DAMAGE</b>	
ADDRESS	424 Nature Trail
CITY/STATE/ZIP	Topeka / IN / 46571
NEAREST INTERSECTION	N/A
<b>PRODUCT TYPE (Select One)</b>	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
<b>FACILITY TYPE (Select One)</b>	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
<b>CAUSE OF DAMAGE INFORMATION:</b>	
<b>TYPE OF EQUIPMENT (Select One)</b>	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	X
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
<b>TYPE OF WORK PERFORMED (Select One)</b>	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	X
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y 1212010166
<b>LOCATE INFORMATION:</b>	
EXCAVATOR REQUEST LOCATE (YES/NO)	N

INDIANA 811 LOCATE TICKET NUMBER	
LOCATE MARKS VISIBLE (YES/NO)	N
LOCATE MARKS CORRECT (YES/NO)	
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	N
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
<b>INCIDENT IMPACT INFORMATION</b>	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	Y
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
<b>ADDITIONAL INFORMATION/COMMENTS</b>	
<p>No notification made to the one-call center (no locate requested).</p> <p>Emergency Ticket# 1212010170</p>	

NIPSCO 00057 IUPPSa 12/01/2012 16:15:53 1212010166-00A EMER DAMG GRID

DAMAGE SEE REMARKS

Ticket : 1212010166 Date: 12/01/2012 Time: 16:07 Oper: ASCHLICHTER Chan:042

State: IN Cnty: LAGRANGE Twp: CLEARSPRING  
Cityname: TOPEKA Inside: N Near: Y  
Subdivision:

Address : 424

Street : NATURE TRL

Location: LOCATE THE REAR OF THE PROPERTY

:

Grids : 4132C8531A 4132C8531B 4132D8531A 4132D8531B

Boundary: n 41.540382 s 41.533652 w -85.532853 e -85.527856

Work type : INSTALLING POST

Done for : KENNETH MILLER

Start date: 12/01/2012 Time: 16:09 Hours notice: 0/000 Priority: EMER

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y

Duration : 1 DAY Depth: 36 INCHES

Company : KENNETH MILLER Type: HOME

Co addr : 424 NATURE TRAIL

City : TOPEKA State: IN Zip: 46571

Caller : KENNETH MILLER Phone: (260)593-0264

Contact : NO Phone:

BestTime:

Remarks : All tickets are taken and processed on Eastern Daylight Time  
A NIPSCO LINE WAS STRUCK BEHIND THE HOME - GAS CAN BE SMELLED AND HEARD BUT IS  
NOT BLOWING - CALLER HAS NOT CALLED 911 BUT HAS BEEN ADVISED TO - SIZE AND COLOR  
AND MATERIAL ARE UNKNOWN - NIPSCO HAS BEEN NOTIFIED - CREW IS IN ROUTE - NO  
PREVIOUS TICKET NUMBER

Will you be white-lining the dig site area? NO

:

Submitted date: 12/01/2012 Time: 16:07

Members: ID2034 ID2765 ID5857 ID7165 NIPSCO

NIPSCO 00062 IUPPSa 12/01/2012 16:50:51 1212010170-00A EMER NEW GRID

EMERGENCY EMERGENCY

Ticket : 1212010170 Date: 12/01/2012 Time: 16:44 Oper: DBROOKING Chan:008

State: IN Cnty: LAGRANGE Twp: CLEARSPRING  
Cityname: TOPEKA Inside: Y Near: N  
Subdivision:

Address : 424  
Street : NATURE TRL  
Cross 1 : E LAKE ST Within 1/4 mile: Y  
Location: LOCATE ENTIRE PROPERTY  
:  
Grids : 4132C8531A 4132C8531B 4132C8532D 4132D8531A 4132D8531B  
Grids : 4132D8532D  
Boundary: n 41.540034 s 41.535369 w -85.533632 e -85.527911

Work type : REPAIR DAMAGED GAS LINE  
Done for : NIPSCO  
Start date: 12/01/2012 Time: 16:45 Hours notice: 0/000 Priority: EMER  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB  
Co addr : 801 EAST 86TH AVENUE  
City : MERRILLVILLE State: IN Zip: 46410  
Caller : LAKISHA VANCE Phone: (219)647-4701  
Contact : GARY DODGE--CELL Phone:  
BestTime:  
Mobile : (574)876-6040  
Fax : (219)647-4764  
Email : LVANCE@NISOURCE.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
CREW IS ON SITE--THANK YOU  
Will you be white-lining the dig site area? NO  
:

Submitted date: 12/01/2012 Time: 16:44  
Members: ID2034 ID2765 ID5857 ID7165 NIPSCO

NORTHERN INDIANA PUBLIC SERVICE COMPANY  
FACILITY DAMAGE REPORT

\*\* COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES \*\*

REPORTING OPERATING AREA Goshen MAXIMO WO # M618843  
OPERATING AREA CONTACT Joe Cole JOB ORDER # 50571249  
TRACKING NUMBER 01820121 201005 LOCATE REF # \_\_\_\_\_  
Locate Performed By: \_\_\_\_\_

DATE AND TIME OF ACCIDENT 12/01/2012 4:00p M DATE OF REPORT 12/01/2012  
PLACE OF DAMAGE (INCLUDE CITY) 422 Nature Trail Bldg Shop Topeka 46571

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # \_\_\_\_\_ SIZE \_\_\_\_\_ YEAR INSTALLED \_\_\_\_\_ BROKEN YES ( ) NO ( )

OTHER (DESCRIBE) \_\_\_\_\_

GAS: SERVICE (  MAIN ( ) SIZE 5/8 MATERIAL: PLASTIC ( )  STEEL ( ) METER ( ) REG STATION ( ) STUB ( )  
OTHER (DESCRIBE) \_\_\_\_\_

DEPTH OF FACILITY (Inches) 14 PRESSURE (PSI) 50 Lbs.

RELEASE OF GAS: YES ( ) NO (  ) IGNITION OF GAS: YES ( ) NO (  ) EVACUATION REQUIRED: YES ( ) # \_\_\_\_\_ NO (  )

INTERRUPTION OF SERVICE: YES (  ) NO ( ) NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 16:00 TIME SHUT OFF 16:40 TIME RESTORED 17:30

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 1/16"

LOCATE MARKS ON SITE: YES ( ) DISTANCE BETWEEN FACILITY AND LOCATE MARKS \_\_\_\_\_ NO (  )  
HOW LOCATED: PAINT ( ) FLAGS ( ) BOTH ( ) WHITE LINED ( )

PARTY THAT CAUSED DAMAGES (NAME) Kenneth Miller

ADDRESS OF PARTY (INCLUDE CITY) 424 NATURE TRAIL

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Kenneth Miller

WITNESS NAME AND ADDRESS \_\_\_\_\_

WITNESS REMARKS Knicked Service with shovel

AGENCIES NOTIFIED / ONSITE: POLICE ( ) AGENCY NA REPORT # NA

FIRE (  ) AGENCY Topeka Fire REPORT # NA

OTHER ( ) NA Any Injuries? ( ) YES # NA (  ) NO

PHOTOS TAKEN: YES (  ) NO ( ) TAKEN BY: Kyle Conroy (ATTACH PHOTOS TO REPORT)  
MEDIA ON SITE YES ( ) NO ( )

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW

- |  |                |                   |                        |
|--|----------------|-------------------|------------------------|
| ( ) AGRICULTURE/FARMING                                | ( ) CABLE TV   | ( ) CURB/SIDEWALK | ( ) TELECOMMUNICATIONS |
| ( ) BLDG CONSTRUCTION                                  | ( ) DEMOLITION | ( ) DRAINAGE      | ( ) WATER              |
| ( ) DRIVEWAY   | ( ) ELECTRIC   | ( ) SURVEYING     | ( ) DRAINS/CULVERTS    |
| ( ) FENCING  | ( ) GRADING    | ( ) IRRIGATION    | ( ) MOWING             |
| ( ) LANDSCAPING  | ( ) PIPELINE   | ( ) MILLING       | ( ) OTHER <u>NA</u>    |
| ( <input checked="" type="checkbox"/> ) POLE/SIGN POST | ( ) ROAD WORK  | ( ) SEWER         |                        |

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW

- |                       |  |                       |
|-----------------------|--|-----------------------|
| ( ) AUGER             | ( <input checked="" type="checkbox"/> ) HAND TOOLS | ( ) BACKHOE/TRACKHOE  |
| ( ) MILLING EQUIPMENT | ( ) PROBING DEVICE                                 | ( ) BORING / DRILLING |
| ( ) EXPLOSIVES        | ( ) TRENCHER                                       | ( ) FARM EQUIPMENT    |
| ( ) VACCUUM EQUIPMENT | ( ) GRADER   | ( ) OTHER             |

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW

- |   |                                   |                               |
|---|-----------------------------------|-------------------------------|
| ( ) AUTOMOTIVE ACCIDENT                                 | ( ) EXCAVATING BEFORE LOCATES DUE | ( ) CARELESS MACHINE OPERATOR |
| ( <input checked="" type="checkbox"/> ) NO NOTIFICATION | ( ) MARKS DISTURBED               | ( ) STUB ( ) OTHER _____      |

• SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM

COMMENTS: Customer digging a hole for Post Kicked 5/8"  
Plastic Service

PERSON PREPARING REPORT [Signature]

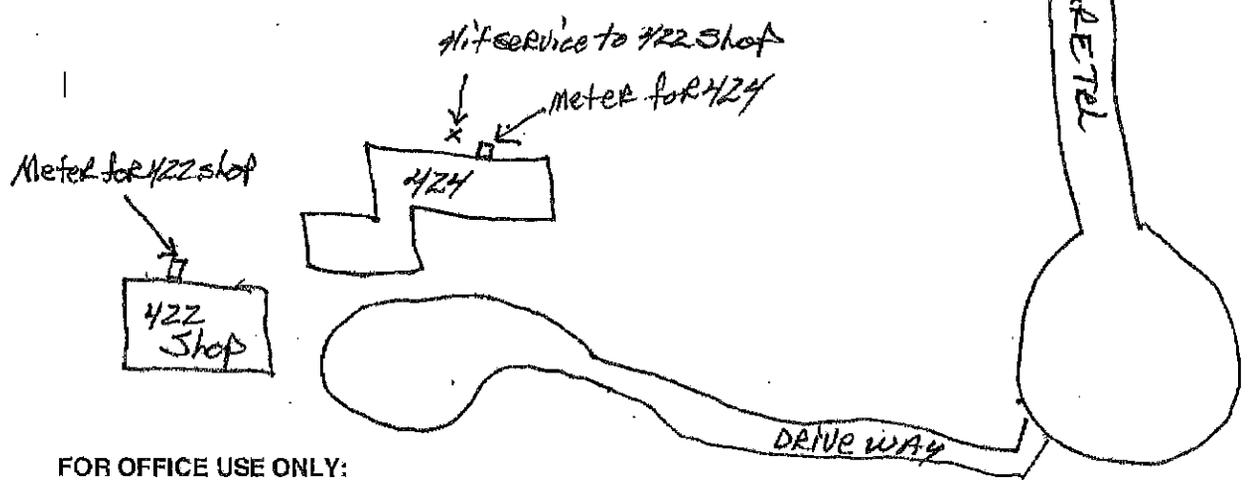
FIELD SUPERVISOR [Signature]

FIELD MANAGER Rick Gray

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information

X = 4' Not foundation  
 11' W of Riser for 424



FOR OFFICE USE ONLY:

- |   |     |    |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE  | YES | NO |
| • NO IN 811 LOCATE CALLED IN                    | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE                                | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST  | YES | NO |

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_

**Fact Based Investigation Report**

NOTIFICATION ID: 01820121201005

DISTRICT: Northern IN

DAMAGE DATE: 12/1/2012 3:30:00 PM

NOTIFICATION DATE: 12/1/2012 6:03:41 PM

NOTIFIED BY: GLAENDA Facility Owner

DAMAGE ADDRESS: 404 NATURE TRL X 700 S

CITY: TOPEKA

ST: IN ZIP:

---

DAMAGED CUSTOMER: NIPSCO

---

INVESTIGATION DATE: 12/01/2012

FROM: 18:00:00

TO: 18:20:00

---

EXCAVATOR INVOLVED: Homeowner

TYPE OF EXCAVATION: TREE

---

ORIG. LOCATE REQ.:

START DATE/TIME:

TYPE OF TICKET:

LOCATE REQ. INFO N/A: Yes

---

DIG UP/DAMAGE REQ.: 1212010166

START DATE/TIME:

---

PICTURES TAKEN BY: MIKEOBERLIN

DATE/TIME: 12/1/2012 6:30:00 PM

PHOTOGRAPHY TYPE: Digital

FRAME #:

---

INVESTIGATOR EMP#: 113397

INVESTIGATOR NAME: MIKEOBERLIN

BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? No

**Fact Based Investigation Customer Information**

NOTIFICATION ID: 01820121201005

SELECT A CUSTOMER: NIPSCO

CUSTOMER #: (optional)

---

FACILITY DESCRIPTION: LOWPROF FACILITY ID: service

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN: Yes

---

CHECK ALL THAT APPLY TO INVESTIGATION:

No Locate Req. By Contractor

Other:

---

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation

---

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

NO LOCATE TICKET

**NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:**  
N/A

**NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:**  
N/A

**LIST ANY OTHER INDIVIDUALS ON SITE:**  
N/A

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**WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?** No

**WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?** Yes

**WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?** No

**EXTENT OF FACILITY DAMAGE** SERVICE

**REPLACEMENT FOOTAGE** 2'

**WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?** No

**WHAT CONTRACTOR EQUIPMENT WAS USED?**

**IS THE FACILITY SHOWN ON THE UTILITY RECORDS?** No

**IF YES, PLEASE LIST RECORD #(S)**

# Ticket Detail: 1212010170



From: IRTNet At: 12/01/12 03:51 PM Seq No: 62

NIPSCO 00062 IUPPSa 12/01/2012 16:50:51 1212010170-00A EMER NEW GRID

EMERGENCY EMERGENCY

Ticket : 1212010170 Date: 12/01/2012 Time: 16:44 Oper: DBROOKING Chan:008

State: IN Cnty: LAGRANGE Twp: CLEARSPRING  
Cityname: TOPEKA Inside: Y Near: N  
Subdivision:

Address : 424  
Street : NATURE TRL  
Cross 1 : E LAKE ST Within 1/4 mile: Y  
Location: LOCATE ENTIRE PROPERTY  
:

Grids : 4132C8531A 4132C8531B 4132C8532D 4132D8531A 4132D8531B  
Grids : 4132D8532D  
Boundary: n 41.540034 s 41.535369 w -85.533632 e -85.527911

Work type : REPAIR DAMAGED GAS LINE  
Done for : NIPSCO  
Start date: 12/01/2012 Time: 16:45 Hours notice: 0/000 Priority: EMER  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB  
Co addr : 801 EAST 86TH AVENUE  
City : MERRILLVILLE State: IN Zip: 46410  
Caller : LAKISHA VANCE Phone: (219)647-4701  
Contact : GARY DODGE--CELL Phone:  
BestTime:  
Mobile : (574)876-6040  
Fax : (219)647-4764  
Email : LVANCE@NISOURCE.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
CREW IS ON SITE--THANK YOU  
Will you be white-lining the dig site area? NO  
:

Submitted date: 12/01/2012 Time: 16:44  
Members: ID2034 ID2765 ID5857 ID7165 NIPSCO

Ticket History (All Times in Central Standard Time):  
12/1/2012 3:51:11 PM: Received  
Details: Ticket received for registration code NIPSCO

12/1/2012 3:51:11 PM: Ticket Queued  
Details: Ticket queued for delivery

Distribution Lines  
12/1/2012 3:51:11 PM: Put in Folder  
Details: Put in REGION 3 by auto process  
Notes: Auto Processed per State, County, and Place

Transmission Lines  
12/1/2012 3:51:11 PM: Responded  
Details: Transmission - N/A: added by auto process  
Notes: Auto Processed per Facility Location

-----  
Email\_From: irthnetapp@nisource.com  
Email\_Subject: Seq# 62: 1212010170 for NIPSCO  
Email\_Sent\_Date: 2012-12-01 15:51:18 CST  
Email\_MessageID: <OFA3BC6FC8.6E2D0B37-ON86257AC7.00780D8A@nisource.com>  
Email\_host: tickets6.811tickets.com  
Email\_user: 811.in.ni

Ticket Detail: 1212010170



Email\_To: 811.in.ni@tickets.811tickets.com  
Email\_ContentType: text/Plain; charset=US-ASCII

Ticket Detail: 1212010170



Ticket Position: 41.5377015,-85.5307715



Attachments

Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1212010170	20121201174348_IM G7535.jpg	Dec 1, 2012 5.05 PM CST	Oberlin, Mike	12/1/12 5:43 PM	



Property of United States Infrastructure Corporation  
Photo taken on 12/1/2012 5:43:48 PM

# Ticket Detail: 1212010170



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1212010170	20121201174358_IM G7536.jpg	Dec 1, 2012 5.05 PM CST	Oberlin, Mike	12/1/12 5:43 PM	



Property of United States Infrastructure Corporation  
Photo taken on 12/1/2012 5:43:58 PM

# Ticket Detail: 1212010170



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1212010170	20121201174410_IM G7537.jpg	Dec 1, 2012 5.05 PM CST	Oberlin, Mike	12/1/12 5:44 PM	



Property of United States Infrastructure Corporation  
Photo taken on 12/1/2012 5:44:10 PM

# Ticket Detail: 1212010170



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1212010170	20121201174421_IM G7538.jpg	Dec 1, 2012 5.05 PM CST	Oberlin, Mike	12/1/12 5:44 PM	



Property of United States Infrastructure Corporation  
Photo taken on 12/1/2012 5:44:21 PM

Ticket Detail: 1212010170



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1212010170	20121201174435_IM G7539.jpg	Dec 1, 2012 5:05 PM CST	Oberlin, Mike	12/1/12 5:44 PM	



Property of United States Infrastructure Corporation  
Photo taken on 12/1/2012 5:44:35 PM

# Ticket Detail: 1212010170



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1212010170	20121201175325_IM G7540.jpg	Dec 1, 2012 5:04 PM CST	Oberlin, Mike	12/1/12 5:53 PM	



Property of United States Infrastructure Corporation  
Photo taken on 12/1/2012 5:53:25 PM

Ticket Detail: 1212010170



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1212010170	20121201175334_IM G7541.jpg	Dec 1, 2012 5:04 PM CST	Oberlin, Mike	12/1/12 5:53 PM	



Property of United States Infrastructure Corporation  
Photo taken on 12/1/2012 5:53:34 PM

# Ticket Detail: 1212010170



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1212010170	20121201175347_IM G7542.jpg	Dec 1, 2012 5:04 PM CST	Oberlin, Mike	12/1/12 5:53 PM	



Property of United States Infrastructure Corporation  
Photo taken on 12/1/2012 5:53:47 PM

# Ticket Detail: 1212010170



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1212010170	20121201175356_IM G7543.jpg	Dec 1, 2012 5:04 PM CST	Oberlin, Mike	12/1/12 5:53 PM	



Property of United States Infrastructure Corporation  
Photo taken on 12/1/2012 5:53:56 PM

# Ticket Detail: 1212010170



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1212010170	20121201175410_IM G7544.jpg	Dec 1, 2012 5:04 PM CST	Oberlin, Mike	12/1/12 5:54 PM	



Property of United States Infrastructure Corporation  
Photo taken on 12/1/2012 5:54:10 PM

Ticket Detail: 1212010170



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1212010170	20121201175425_IM G7545.jpg	Dec 1, 2012 5.05 PM CST	Oberlin, Mike	12/1/12 5:54 PM	



Property of United States Infrastructure Corporation  
Photo taken on 12/1/2012 5:54:25 PM

Ticket Detail: 1212010170



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1212010170	20121201175538_IM G7546.jpg	Dec 1, 2012 5:05 PM CST	Oberlin, Mike	12/1/12 5:55 PM	



Property of United States Infrastructure Corporation  
Photo taken on 12/1/2012 5:55:38 PM

# Ticket Detail: 1212010170



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1212010170	callout_2012-12-01- 15-59-06.mp3	Dec 1, 2012 4.09 PM CST	Oberlin, Mike		
Ticket 1212010170	callout_2012-12-01- 16-04-58.mp3	Dec 1, 2012 4.09 PM CST	Oberlin, Mike		
Ticket 1212010170	response_sent_63791 056.txt	Dec 1, 2012 6.24 PM CST	System		

On Dec. 1 2012 I Decided to  
dig a hole by hand to put in  
a post to feed the birds I dug down  
about 12" to 16" hit the Gasline  
I quickly call NipSCO they informed me  
to dial (911) which I did the  
Fire department came and stood by in  
the NipSCO Mantience Show up then they  
Left

My business Name is Maple Grove  
Woodworking

RECEIVED

CASE # 4258

FEB 24 2013

INDIANA UTILITY  
REGULATORY COMMISSION

