



Pipeline Safety Division Investigation Report

Investigation regarding: Bayers Plumbing Incorporated

UPPAC Database Record ID: 4256

Report Date: 7/12/2013

Investigator: Mike Orr

Damage Date: 11/30/2012 3:29:27 PM

Damage Address: 829 Criterion Way, Evansville, Vanderburgh

The Parties

Excavator: **Bayers Plumbing Incorporated**

Address: 7944 Bell Oaks Drive, Newburgh, In 47630

Facility Owner: **Vectren**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Sewer

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes

Indiana 811 Ticket Number: 1211272782

Original Start Date:

Locate Instructions: Entire Property

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing sewer work.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 2/21/2013. The excavator had a valid locate ticket; however, the gas operator self reported a failure to locate the damaged service line.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-18(f) Operator failed to locate or provided incorrect locate markings.



DAMAGE INFORMATION REPORT – PIPELINE SAFETY

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

INITIAL DOCUMENTS -
OPERATOR

CASE # 4256

Submitted to IURC-Pipeline Safety on: 2-19-2013

Who is submitting this information?

Name of person providing this information: Darlene Kulhanek

Business address (number and street): 1 Main Street

City, State, and ZIP code: Evansville, IN 47711

Telephone number (area code): 812-491-4227

Fax number (area code): 812-491-4504

E-mail address: dkulhanek@vectren.com

Excavator Information, if known

Full name: Bayers Plumbing Inc.

Business address (number and street): 7944 Bell Oaks Drive

City, State, and ZIP code: Newburgh, IN 47630

Telephone number (area code): 812-853-2305

Fax number (area code): 812-853-2807

E-mail address: Unknown

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Sewer (Sanitary/Storm)

Date and Location of Damage

Date of damage (*month, day, year*): 11-30-2012

County: Vanderburgh

City: Evansville

Street address (*number and street, city, state, and ZIP code*):
829 Criterion Way, Evansville, IN

Nearest intersection: Unknown

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? No

If yes, how many affected? 0

Time to restore service (*in hours*): 0

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ 393.53

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? _____

Notification, Locating, Marking

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known: 1211122478

Was the locate request completed within two working days? No

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC _____

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? No

Type of markings used: Other

If other, please specify: None _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

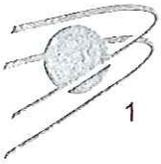
Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Facility was not located or marked

Additional Comments

1" plastic service severed by hoe. Not Marked.



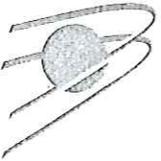
1 VECTREN ENERGY DELIVERY OF INDIANA - SOUTH

NOW DUE
\$393.53

USIC INC
9045 N RIVER ROAD, SUITE 300
INDIANAPOLIS, IN 46240

Type: GAS
Invoice: FDS0017282
BillToID: 32867
Billing Date: 12/28/2012
Date of Loss: 11/30/2012
5854 103.0510

Please return this portion with your remittance.



Mail Payment To: VECTREN ENERGY DELIVERY OF INDIANA - SOUTH
Vectren Utilities Holding Group, Inc.
1239 Reliable Parkway
Chicago, IL 60686-0012
Inquiries: 1-877-902-2934, Mon.-Fri., 8-5
Risk Management/Claims Department

NOW DUE
\$393.53

USIC INC
9045 N RIVER ROAD, SUITE 300
INDIANAPOLIS, IN 46240

Type: GAS
Invoice: FDS0017282
BillToID: 32867
Billing Date: 12/28/2012
Date of Loss: 11/30/2012

Invoice For Costs to Repair and Reconstruct Damaged Property

Address: 829 CRITERION WAY, EVANSVILLE
1" PLASTIC SERVICE DAMAGED BY HOE. NOT MARKED.

Material:	\$29.68
Company Labor:	\$328.60
Contract Labor:	\$0.00
Transportation/Equipment:	\$35.25
Misc:	\$0.00
Gas Loss:	\$0.00
Adjustments:	\$0.00
Payments:	\$0.00
<hr/>	
Total:	\$393.53

5854 103.0510

Remember, call two (2) working days before digging. Contact I.U.P.P.S. at 1-800-382-5544.

Task No: 103,0570 Capital % O & M (circle one)
Date of Damage 11 / 30 / 12
Cost Center # 5854
Time Occurred 2:35 am/pm
Time Found 2:45 am/pm
Latitude _____ Longitude: _____

Vectren Claim Number: _____
Police Report /MO #: _____

Vectren Claims Camera:

FACILITIES DAMAGE REPORT

GAS

VE00550
Form 3112

DAMAGE SITE:
Address 829 CRITERION WAY Lot # _____
County VANDERBURGH City EVANSVILLE State IN Township Center (city)

FACILITY TYPE:
 Distribution Propane
 Service Storage
 Transmission: (include supplemental report)

FACILITIES DAMAGED:	ORIFICE SIZE(S):	(1)	(2)	(3)
<input type="checkbox"/> Farm Tap	0.50 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Heater	5/8 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Main	0.75 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Meter (Residential)	1.00 inch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Meter (Industrial / Commercial)	1.25 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Odorizer	2.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Regulator Station	3.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Relief Valve	4.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Riser	5.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Service Line	6.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Valve	10.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	12.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	16.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	20.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other _____				

VISUAL OBSERVATION AT DAMAGE SITE:
 Visual Observation: Above Ground Below Ground
 Locate Applicable Yes No N/S
 Facilities Properly Marked Yes No N/S
 Marking Methods: Conventional Flags None
 Offset Paint Stakes Whiskers
 Locate Marking Faded: Yes No N/S
 Wrong Address Requested Yes No N/S

Facilities Improperly Located:
 Qualified Locator Could Not Have Accurately Located
 Inaccurate Maps / Cards
 Broken or No Tracer Wire (Plastic)
 Insulation Preventing Accurate Locate

Locator Error:
 Failure to Follow Policy
 Inappropriate Site Markings
 Incomplete Locate
 No Locates Performed
 Qualified Locator Could Have Accurately Located
 Wrong Address Located
 Marking Off By: _____ (Feet / Inches)

Were Facility Marks Visible Yes No
 Was Area White Lined Yes No Destroyed
 Positive Response Yes No Destroyed
 Tolerance Zone Violated Yes No
 Part of Project Yes No
 Company Representative On-Site Yes No

Observation by (ID#): 460 8115

Name of Locator: _____

LOCATING ORGANIZATION:

Contract Locator
 Unknown / Other
 Utility Owner

TYPE OF MATERIAL: Plastic (MDPE) DAMAGE TYPE: Not Cut
 Cast Iron Severed
 Plastic (HDPE) Not Cut
 Plastic (MDPE) Severed
 Steel Size _____ x _____
 Other _____

PRESSURE:
 25 PSIG
 40 PSIG
 50 PSIG
 55 PSIG
 60 PSIG
 6 WC (.2163)
 7 WC (252)
 Other _____

PROTECTION IN PLACE:
 Building Fence None
 Post Rail Vault N/A
 Other _____

DURATION OF ESCAPING GAS:

Minutes: 1

LEAK REPORT NUMBER: _____

EFV Activated Yes No N/S

FEED TYPE:
 One-Way Feed
 Two-Way Feed

Number of Customers Affected: 0
 Total Hours Service: _____
 Was Off: 0

SERVICE ORDER NUMBER: _____

DAMAGED BY:
 Company Crew
 Contractor
 County
 Developer
 Farmer
 Municipality
 Property Owner/ Tenant
 Railroad
 State
 Unknown
 Utility
 Vehicle Accident
 Other _____

TYPE OF CONSTRUCTION:
 Agriculture
 Building Construction
 Building Demolition
 Cable TV
 Curbs / Sidewalk
 Drainage
 Driveway
 Electric
 Engineering / Surveying
 Fencing
 Grading
 Irrigation
 Landscaping
 Liquid Pipeline
 Milling
 Pole
 Natural Gas
 Public Transit Authority
 Railroad Maintenance
 Other _____

NOTIFICATIONS AND OTHER DETAILS OF LOCATE:

Locate Ticket: _____
 Date: _____ Time: _____ am / pm

TYPE OF REQUEST:

Regular Request Emergency Request
 Locate Company Notified
 Contact Name: _____
 Time Called: _____ am / pm
 Time Locator Arrived at the Site: _____ am / pm

Company Notified of Locate Near Critical Facilities
 Yes No N/S

Copy of Mark Out Request Provided Within 2 Working Days
 Yes No N/S

ONE-CALL CENTER:

IUPPS
 OUPS
 Unknown

WORKING FOR:
 City County Developer
 State Property Owner
 Utility

Vectren Claim Number: _____

TYPE OF EQUIPMENT:

- Auger
- Backhoe / Track hoe
- Boring
- Drilling
- Explosives
- Farm Equipment
- Grader / Scraper
- Hand Tools
- Milling Equipment
- Plow
- Probing Device
- Trencher
- Vacuum Equipment
- Vehicle

Other _____

ROOT DAMAGING CAUSE:

- Abandoned Facility
- Deteriorated Facility
- Facility Could Not be Found/ Located
- Facility Was Not Located / Marked
- Failure to Maintain Clearance
- Failure to Maintain Marks
- Failure to Support Exposed Facility
- Failure to Use Hand Tools Where Required
- Improper Backfilling
- Incorrect Records / Maps
- Marking or Location Not Sufficient
- No Notification Made to One-Call
- One-Call Notification Error
- Previous Damage
- Wrong Information Provided

Other _____

Did Excavator Notify You

- Yes No

Excavation Required

- Yes No

Media at Site

- Yes No

Was There Ignition of Gas?

- Yes No

INVOICE:

- Yes No N/S

CONTRACTOR REPAIRS:

- Contractor Working for Vectren Made Repairs at Own Expense
 Yes No N/S
- Contractor Repaired Damage
 Yes No N/S

Name of Contractor: _____

of Regular Hours; _____

of Overtime Hours; _____

of Regular Hours; _____

Crew Type: _____

MATERIALS OR ROAD WORK:

- Meter was replaced _____ (Stores Code)
- Regulator Was Replaced _____ (Stores Code)
- Temporary Asphalt Repair: _____ (sq. ft.)
- Permanent Asphalt Repair: _____ (sq. ft.)

RIGHT OF WAY:

- Dedicated Utility Easement
- Federal Utility Easement
- Pipeline
- Power / Transmission Line
- Private - Business
- Private - Easement
- Private - Land Owner
- Public - County Road
- Public - Interstate Highway
- Public - Other
- Public - State Highway
- Public - City Street
- Unknown

DAMAGING PARTY:

Name: BAYER PLUMBING

Address: _____

City/ State/ Zip: _____

Phone: () _____

Prepared / Investigated By: _____ Date: _____

PARTY TO INVOICE:

Name: BAYER PLUMBING

Address: _____

City/ State/ Zip: _____

Phone: () _____

Reviewed by Field Supervisor: [Signature] Date: [Signature]

NORMAL NOTICE

Ticket : 1211122478 Date: 11/12/2012 Time: 04:49 Oper: TERA.BAYER Chan:000

State: IN Cnty: VANDERBURGH Twp: CENTER
 Cityname: EVANSVILLE Inside: Y Near: N
 Subdivision: THE ORCHARD Lot: 103

Address : 829
 Street : CRITERION WAY
 Cross 1 : CHRIST RD Within 1/4 mile: Y
 Location: ENTIRE PROPERTY
 :
 Grids : 3801C8732A 3801B8732A

Work type : SEWER INSTALLATION
 Done for : HOME OWNER
 Start date: 11/15/2012 Time: 07:00 Hours notice: 74/48 Priority: NORM
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
 Duration : ALL DAY Depth: 5 FOOT

Company : BAYERS PLUMBING INCORPORATED Type: CONT
 Co addr : 7944 BELL OAKS DRIVE
 City : NEWBURGH State: IN Zip: 47630
 Caller : TERA BAYER Phone: (812)853-2305
 Contact : JEREMY GIBSON-CELL Phone:
 BestTime:
 Mobile : (812)305-6713
 Fax : (812)853-2807
 Email : TERA@BAYERSPLUMBING.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
 Will you be white-lining the dig site area? NO
 :

Submitted date: 11/12/2012 Time: 04:49
 Members: ID0716 ID0723 ID2470 ID4752 ID4866 ID5347 SBCIN SM

Member Name	Facility Types
AT&T - DISTRIBUTION	COMMUNICATIONS
EVANSVILLE WATER & SEWER UTILITY	SEWER & WATER
INSIGHT COMMUNICATIONS OF EVANSVILLE	CABLE TV
VECTREN - EVANSVILLE	GAS & ELECTRIC
WIDE OPEN WEST	CABLE TV
WINDSTREAM KDL	COMMUNICATIONS
ZAYO BANDWIDTH	FIBER OPTIC



Property of United States Infrastructure Corporation
Photo taken on 11/14/2012 1:18:58 PM



Property of United States Infrastructure Corporation
Photo taken on 1/14/2012 1:19:12 PM



Property of United States Infrastructure Corporation
Photo taken on 1/14/2012 1:19:04 PM



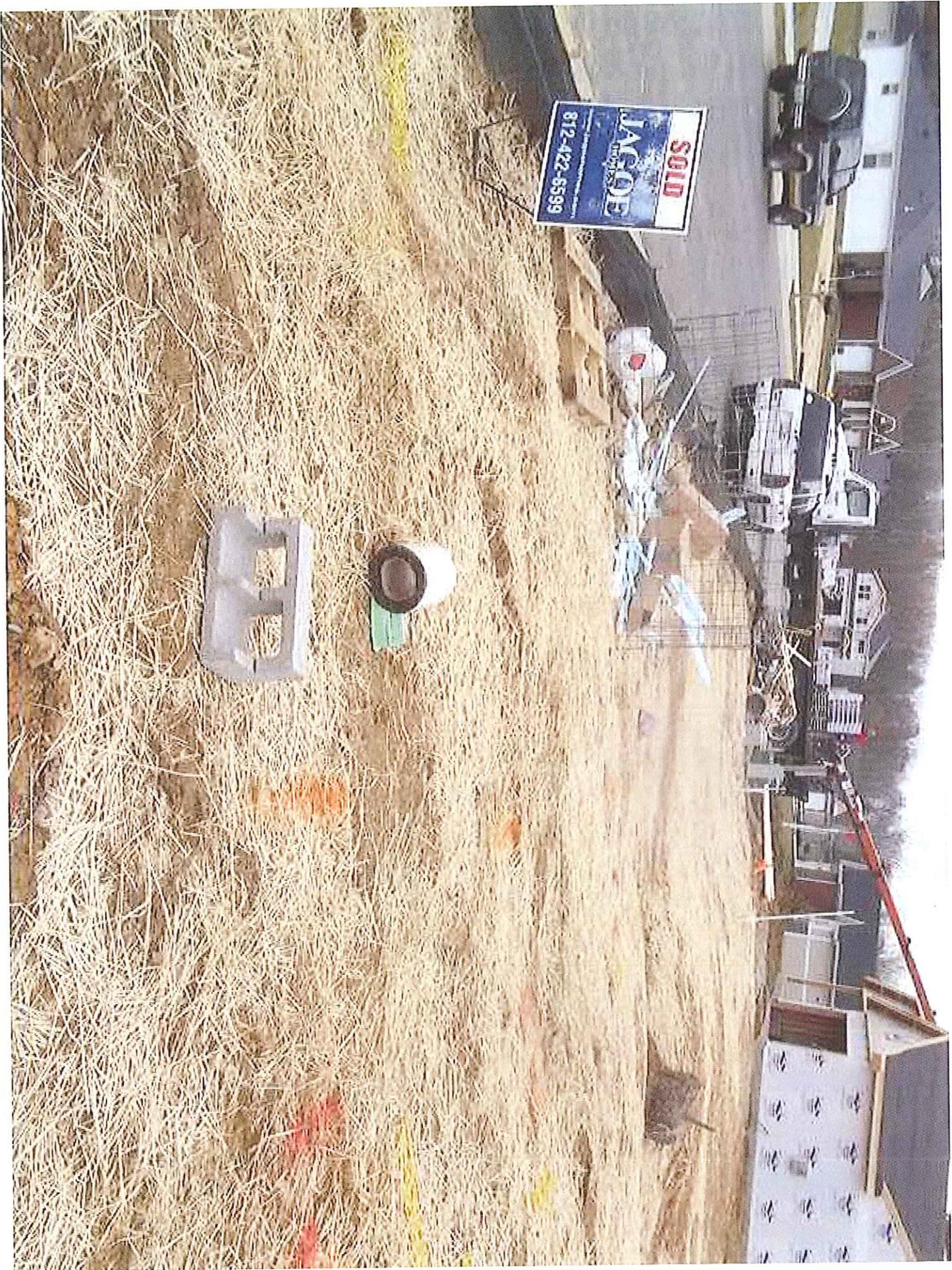
Property of United States Infrastructure Corporation
Photo taken on 1/14/2012 1:18:58 PM



Property of United States Infrastructure Corporation
Photo taken on 11/14/2012 1:19:38 PM



Property of United States Infrastructure Corporation
Photo taken on 1/14/2012 1:19:18 PM



Property of United States Infrastructure Corporation
Photo taken on 11/14/2012 1:19:24 PM



Property of United States Infrastructure Corporation
Photo taken on 11/14/2012 1:19:38 PM

DAMAGE SEE REMARKS

Ticket : 1211302087 Date: 11/30/2012 Time: 15:26 Oper: MMOELLER Chan:039

State: IN Cnty: VANDERBURGH Twp: CENTER
 Cityname: EVANSVILLE Inside: Y Near: N
 Subdivision: THE ORCHARD Lot: 103

Address : 829
 Street : CRITERION WAY
 Cross 1 : CHRIST RD Within 1/4 mile: Y
 Location: ENTIRE PROPERTY

Grids : 3801B8732A 3801C8732A
 Boundary: n 38.026859 s 38.024670 w -87.549431 e -87.546097

Work type : WATER INSTALLATION
 Done for : JAGOE HOMES
 Start date: 11/30/2012 Time: 15:26 Hours notice: 0/000 Priority: EMER
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
 Duration : ALL DAY Depth: 5 FOOT

Company : BAYERS PLUMBING INCORPORATED Type: CONT
 Co addr : 7944 BELL OAKS DRIVE
 City : NEWBURGH State: IN Zip: 47630
 Caller : TERA BAYER Phone: (812)853-2305
 Contact : JEREMY GIBSON CELL Phone:
 BestTime:
 Mobile : (812)305-6713
 Fax : (812)853-2807
 Email : TERA@BAYERSPLUMBING.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
 PER TERA BAYER - CUT VECTREN MAIN GAS LINE IN THE FRONT YARD - CAN SMELL GAS -
 CANNOT DESCRIBE THE LINE - WILL CALL VECTREN AND 911 - CREW IS ON SITE -
 PREVIOUS TICKET 1211272782 - THANK YOU
 Will you be white-lining the dig site area? NO

Submitted date: 11/30/2012 Time: 15:26
 Members: ID0716 ID0723 ID2470 ID4752 ID4866 ID5347 SBCIN SM

Member Name	Facility Types
AT&T - DISTRIBUTION	COMMUNICATIONS
EVANSVILLE WATER & SEWER UTILITY	SEWER & WATER
INSIGHT COMMUNICATIONS OF EVANSVILLE	CABLE TV
VECTREN - EVANSVILLE	GAS & ELECTRIC
WIDE OPEN WEST	CABLE TV
WINDSTREAM KDL	COMMUNICATIONS
ZAYO BANDWIDTH	FIBER OPTIC



Property of United States Infrastructure Corporation
Photo taken on 11/30/2012 3:21:36 PM



Property of United States Infrastructure Corporation
Photo taken on 11/30/2012 3:21:42 PM



Property of United States Infrastructure Corporation
Photo taken on 11/30/2012 3:21:56 PM



Property of United States Infrastructure Corporation
Photo taken on 11/30/2012 3:22:16 PM



Property of United States Infrastructure Corporation
Photo taken on 11/30/2012 3:20:56 PM



Property of United States Infrastructure Corporation
Photo taken on 11/30/2012 3:20:50 PM

Service Order Status

Monday, December 10, 2012

Enter Service Order Number:

2153021



Clear Form

Refresh Data

Banner Instance: CS03PROD CS01PROD CS02PROD

Order Number: S2153021

Order Type: LEAK

Order Status: Completed

Customer: 300274116 - JAGOE HOMES INC

Prem: 1427141 - 829 CRITERION WAY

Technician: 0460 - Ellis, Keith

Order Dates and Times

Need Date: 11/30/2012 2:44:00 PM
Time Created: 11/30/2012 2:36:56 PM
Time Dispatched: 11/30/2012 2:36:56 PM
Time In Route: 11/30/2012 2:37:55 PM
Time On-Site: 11/30/2012 2:48:04 PM
Tech Complete: 11/30/2012 3:09:39 PM
Time Closed: 11/30/2012 3:09:39 PM

Events Performed/Completion Code

LKNS - CMP

Meter Information

Current ReadStatus

Old Meter:

New Meter:

Completion Notes

hit line for curb stop--no meter/service

Request Notes

11/30/2012 TAMERA BAYER W/ BAYER PLUMBING REPORTS HIT GAS LINE IN FRNT YARDNOT SURE IF BLOWING JEREMY GIBSON ONSITE CONT# 812-305-6713 LOC#1211272782 DAMAGE # 1211302087

MDSI Event Dates and Times

Event	Date/Time	User
AsnAssignmentManualAck_evt	11/30/2012 2:37:40 PM	Ellis, Keith
AsnAssignmentEnRoute_evt	11/30/2012 2:37:55 PM	Ellis, Keith
AsnAssignmentOnSite_evt	11/30/2012 2:48:04 PM	Ellis, Keith
OrdOrderComplete_evt	11/30/2012 3:09:39 PM	Ellis, Keith

NOTE:The Reporting database replicates in near real-time; it has been approximately 0 minute(s) since the last transaction replicated.



INFORMATION REQUEST

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 4256

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: BAYER'S PLUMBING, INC.

Responsible Party Personal Name: MICHAEL BAYER C/O BAYER'S PLUMBING, INC.

Title (if any): CO-OWNER

Address (number and street): 7944 BELL OAKS DRIVE

City, State and ZIP Code: NEWBURGH, IN. 47630

Preferred Telephone Number (area code): 812-853-2305

Cellular Telephone Number (area code): _____

Email Address: TERA@BAYERSPLUMBING.COM

Facility Information:

Business Name: VECTREN CORPORATION

Responsible Party Personal Name: DARLENE KULHANEK

Title (if any): RISK MANAGEMENT CONSULTANT

Address (number and street): P.O. BOX 209 (MAILING)

City, State and ZIP Code: EVANSVILLE, IN. 47702-0209

Preferred Telephone Number (area code): 812-491-4227 (DARLENE) 812-491-4000 (OFFICE)

Cellular Telephone Number (area code): N/A

Email Address: N/A

Locator Service Information:

Business Name: USIC (PREVIOUSLY KNOWN AS SM&P UTILITY RESOURCES)

Responsible Party Personal Name: N/A

Title (if any): _____

Address (number and street): 3818 EAST MORGAN AVE.

City, State and ZIP Code: EVANVILLE, IN. 47715

Preferred Telephone Number (area code): 812-479-9236

Cellular Telephone Number (area code): N/A

Email Address: N/A

Cause of Damage Information

Type of Equipment (select one): Backhoe/Trackhoe

Type of Work Performed (select one): Water

Other Information (Witness, Police, Fire, Other):

Personal Contact: JEREMY GIBSON

Business/Organization Name: BAYER'S PLUMBING, INC

Title (if any): OPERATOR

Address (number and street): 7944 BELL OAKS DRIVE

City, State and ZIP Code: NEWBURGH, IN. 47630

Preferred Telephone Number (area code): 812-853-2305

Cellular Telephone Number (area code): 812-305-6713

Email Address: TERA@BAYERSPLUMBING.COM

Utility Line Impact

Location of Damage:

Address (number and street): 829 CRITERION WAY

City, State and ZIP Code: EVANSVILLE, IN. 47711

Nearest Intersection: CHRIST RD.

Product Type (select one): Natural Gas

Facility Type (select one): Service/Drop

Size (Diameter/etc.): 1"

Pressure (PSIG/Inches): N/A

Interruption in Service: Yes No **Number of Customers Affected:** 0

Evacuation: Yes No **If yes, How Many Evacuated?** 0

Repair Cost (if known): \$ 393.53

Release of Product: Yes No

Ignition and/or Fire: Yes No

Excavator Notify 811: Yes No

Locate Information

Excavator Request Locate: Yes No

Indiana 811 Locate Ticket Number: 121122478 & 1211272782

- Locate Marks Visible: Yes No
- Locate Marks Correct: Yes No
- Excavator "White Lined": Yes No
- Maps Used to Mark Facilities: Yes No
- Was Locate Provided within Two (2) Working Days: Yes No
- Operator Employees On-site during Excavation: Yes No

Incident Impact Information

Number of Outpatient Treated: ⁰ _____

Number of Inpatient Treated: ⁰ _____

Number of Fatalities: ⁰ _____

Fire Department Response: Yes No

Police Department Response: Yes No

Ambulance Response: Yes No

Additional Information / Comments

In regards to IC8-1-26-16(g): Our locate ticket# 121122478 was turned in on 11-12-12 at 04:49. Due to weather we had to call in a remark on 11-27-12 at 04:25 ticket# 1211272782 and we started digging on 11-30-12 which in with-in our window to dig. Damage ticket# 1211302087 at 15:26

In regards to IC8-1-26-16(h): As stated in IC8-1-26-16(h), we gave an exact address & cross street to dig location and this dig site is not a highway; therefore there would be no reason for us to white line the dig area.

In regards to IC8-1-26-20(b): The locates that were on the ground done by USIC were not visible and were not located properly. We were hand digging when we hit the line. We received a bill from Vectren Corporation and talked to Darlene Kulhanek in Risk Management and told her that the line was not marked. We told her that we had pictures to show her what the dig site looked like and after she saw the pictures, she determined that the locate company did not locate the gas line that was hit. She instructed us not to worry, Vectren was dropping the claim and she stated this was not the fault of Bayer's Plumbing but USIC Utility's. We received a bill from Vectren in January for \$393.53, no loss of gas billed. We made all the right calls and attempts to assure that the service was marked and not in jeopardy. We should be clear of all charges.

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 4256

Your Full Name: Tera Lyn Bayer

Full Name of Business / Entity (if applicable): Bayer's Plumbing, Inc.

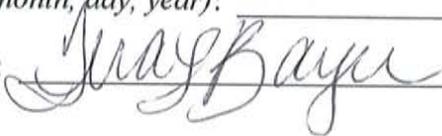
Your Business Title (if applicable): New Construction Manager

Address (number and street): 7944 Bell Oaks Drive

City: Newburgh, State: In. ZIP Code: 47630

Your E-mail Address: tera@bayersplumbing.com

Today's Date (month, day, year): 2-21-13

Your Signature:  Title (if any) New Construction Manager

Please return your Narrative Statement to:

Pipeline Safety Division – Case Number 4256
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov

NORMAL NOTICE

Ticket : 1211122478 Date: 11/12/2012 Time: 04:49 Oper: TERA.BAYER Chan:000

State: IN Cnty: VANDERBURGH Twp: CENTER
 Cityname: EVANSVILLE Inside: Y Near: N
 Subdivision: THE ORCHARD Lot: 103

Address : 829
 Street : CRITERION WAY
 Cross 1 : CHRIST RD Within 1/4 mile: Y
 Location: ENTIRE PROPERTY
 :
 Grids : 3801C8732A 3801B8732A



Work type : SEWER INSTALLATION
 Done for : HOME OWNER
 Start date: 11/15/2012 Time: 07:00 Hours notice: 74/48 Priority: NORM
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
 Duration : ALL DAY Depth: 5 FOOT

Company : BAYERS PLUMBING INCORPORATED Type: CONT
 Co addr : 7944 BELL OAKS DRIVE
 City : NEWBURGH State: IN Zip: 47630
 Caller : TERA BAYER Phone: (812)853-2305
 Contact : JEREMY GIBSON-CELL Phone:
 BestTime:
 Mobile : (812)305-6713
 Fax : (812)853-2807
 Email : TERA@BAYERSPLUMBING.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
 Will you be white-lining the dig site area? NO
 :

Submitted date: 11/12/2012 Time: 04:49
 Members: ID0716 ID0723 ID2470 ID4752 ID4866 ID5347 SBCIN SM

Member Name	Facility Types
AT&T - DISTRIBUTION	COMMUNICATIONS
EVANSVILLE WATER & SEWER UTILITY	SEWER & WATER
INSIGHT COMMUNICATIONS OF EVANSVILLE	CABLE TV
VECTREN - EVANSVILLE	GAS & ELECTRIC
WIDE OPEN WEST	CABLE TV
WINDSTREAM KDL	COMMUNICATIONS
ZAYO BANDWIDTH	FIBER OPTIC

NORMAL NOTICE

Ticket : 1211272782 Date: 11/27/2012 Time: 04:25 Oper: TERA.BAYER Chan:000

State: IN Cnty: VANDERBURGH Twp: CENTER
 Cityname: EVANSVILLE Inside: Y Near: N
 Subdivision: THE ORCHARD Lot: 103

Address : 829
 Street : CRITERION WAY
 Cross 1 : CHRIST RD Within 1/4 mile: Y
 Location: ENTIRE PROPERTY
 :
 Grids : 3801C8732A 3801B8732A

Work type : WATER INSTALLATION
 Done for : JAGOE HOMES
 Start date: 11/29/2012 Time: 16:45 Hours notice: 60/48 Priority: NORM
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
 Duration : ALL DAY Depth: 5 FOOT

Company : BAYERS PLUMBING INCORPORATED Type: CONT
 Co addr : 7944 BELL OAKS DRIVE
 City : NEWBURGH State: IN Zip: 47630
 Caller : TERA BAYER Phone: (812)853-2305
 Contact : JEREMY GIBSON CELL Phone:
 BestTime:
 Mobile : (812)305-6713
 Fax : (812)853-2807
 Email : TERA@BAYERSPLUMBING.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
 Will you be white-lining the dig site area? NO
 :

Submitted date: 11/27/2012 Time: 04:25
 Members: ID0716 ID0723 ID2470 ID4752 ID4866 ID5347 SBCIN SM

Member Name	Facility Types
AT&T - DISTRIBUTION	COMMUNICATIONS
EVANSVILLE WATER & SEWER UTILITY	SEWER & WATER
INSIGHT COMMUNICATIONS OF EVANSVILLE	CABLE TV
VECTREN - EVANSVILLE	GAS & ELECTRIC
WIDE OPEN WEST	CABLE TV
WINDSTREAM KDL	COMMUNICATIONS
ZAYO BANDWIDTH	FIBER OPTIC

DAMAGE SEE REMARKS

Ticket : 1211302087 Date: 11/30/2012 Time: 15:26 Oper: MMOELLER Chan:039

State: IN Cnty: VANDERBURGH Twp: CENTER
 Cityname: EVANSVILLE Inside: Y Near: N
 Subdivision: THE ORCHARD Lot: 103

Address : 829
 Street : CRITERION WAY
 Cross 1 : CHRIST RD Within 1/4 mile: Y
 Location: ENTIRE PROPERTY

Grids : 3801B8732A 3801C8732A
 Boundary: n 38.026859 s 38.024670 w -87.549431 e, -87.546097



Work type : WATER INSTALLATION
 Done for : JAGOE HOMES
 Start date: 11/30/2012 Time: 15:26 Hours notice: 0/000 Priority: EMER
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
 Duration : ALL DAY Depth: 5 FOOT

Company : BAYERS PLUMBING INCORPORATED Type: CONT
 Co addr : 7944 BELL OAKS DRIVE
 City : NEWBURGH State: IN Zip: 47630
 Caller : TERA BAYER Phone: (812)853-2305
 Contact : JEREMY GIBSON CELL Phone:
 BestTime:
 Mobile : (812)305-6713
 Fax : (812)853-2807
 Email : TERA@BAYERSPLUMBING.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
 PER TERA BAYER - CUT VECTREN MAIN GAS LINE IN THE FRONT YARD - CAN SMELL GAS -
 CANNOT DESCRIBE THE LINE - WILL CALL VECTREN AND 911 - CREW IS ON SITE -
 PREVIOUS TICKET 1211272782 - THANK YOU
 Will you be white-lining the dig site area? NO
 :

Submitted date: 11/30/2012 Time: 15:26
 Members: ID0716 ID0723 ID2470 ID4752 ID4866 ID5347 SBCIN SM

Member Name	Facility Types
AT&T - DISTRIBUTION	COMMUNICATIONS
EVANSVILLE WATER & SEWER UTILITY	SEWER & WATER
INSIGHT COMMUNICATIONS OF EVANSVILLE	CABLE TV
VECTREN - EVANSVILLE	GAS & ELECTRIC
WIDE OPEN WEST	CABLE TV
WINDSTREAM KDL	COMMUNICATIONS
ZAYO BANDWIDTH	FIBER OPTIC











