STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

http://www.in.gov/iurc
Office: (317) 232-2701
Facsimile: (317) 232-6758

Pipeline Safety Division Investigation Report

Investigation regarding: Nipsco

UPPAC Database Record ID: 4248

Report Date: 7/29/2013 Investigator: Mike Orr

Damage Date: 11/28/2012 12:15:04 PM Damage Address: 1109 E Lincolnway, La Porte, Laporte

The Parties

Excavator: **Nipsco**

Address: 1501 West In Rt 2, La Porte, In 46350

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe Type of Work Performed: Electric

Damage Impact

Product Release: No Ignition: No

Service Interruption: True Number of Customers Affected: 1

Injuries: 0 Fatalities: 0 Repair Cost (if known): $

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes Indiana 811 Ticket Number: 1211131854 Original Start Date:

Locate Instructions: LOCATE FROM POLE NUMBER 562 OVER 598 FOR 580 FEET DOWN THE ALLEY WAY TO THE BACK OF THE BUILDING

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing electric work.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 2/14/2013. The excavator had a valid locate ticket and the gas operator provided accurate locate markings; however, a backhoe damaged the underground facility.

Conclusion: There was a failure to maintain two (2) feet clearance.

Violation: IC 8-1-26-20(a)(2) Failure to maintain two (2) feet clearance with mechanized equipment.

150 West Market Street, Suite 600
Indianapolis, IN 46204

March 15, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4248
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4248

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 11/28/2012
Event Location: 1109 E Lincolnway
City: La Porte
Facility Owner: Northern Indiana Public Service Company
Excavator: Nipsco
Other Party: N/A
Pipeline Division Case No. 4248

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit") Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4248	
Date of Event	11/28/2012
Event Location	1109 E Lincolnway
Event City	La Porte
Facility Owner	Northern Indiana Public Service Company
Excavator	Nipsco
Date of IURC Information Request	2/13/2013
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	NIPSCO
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	1501 W SR 2
CITY/ STATE/ZIP	LaPorte, IN 46350
PREFERRED TELEPHONE	219-314-1651
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	1-317-538-7301
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	1109 E Lincolnway
CITY/STATE/ZIP	LaPorte, IN 46350
NEAREST INTERSECTION	Burson Ave
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8”
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	YES
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	NO
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) ($)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scrapper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	X
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	NO
IGNITION AND/OR FIRE (YES/NO)	NO
EXCAVATOR NOTIFY 811 (YES/NO)	YES 1211281466
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	YES

INDIANA 811 LOCATE TICKET NUMBER	1211131854
LOCATE MARKS VISIBLE (YES/NO)	YES
LOCATE MARKS CORRECT (YES/NO)	YES
EXCAVATOR "WHITE LINED" (YES/NO)	NO
MAPS USED TO MARK FACILITIES (YES/NO)	YES
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	YES
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
Failure to use hand tools where required	

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

**** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES ****

REPORTING OPERATING AREA: LaPorte MAXIMO WO #: n/A

OPERATING AREA CONTACT: S Georgson JOB ORDER #: NONE

811-351 TRACKING NUMBER: 018 2012 1128 005 LOCATE REF #: NONE 1211131854

Locate Performed By:

DATE AND TIME OF ACCIDENT: 11/26 2012, 1030 AM DATE OF REPORT: 11/28/12

PLACE OF DAMAGE (INCLUDE CITY): 1109 E Lincolnway, LaPorte

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES ( ) NO ( )

OTHER (DESCRIBE): NONE

GAS: SERVICE (X) MAIN ( ) SIZE 5/8 MATERIAL: PLASTIC (✓) STEEL ( ) METER ( ) REG STATION ( ) STUB ( )

OTHER (DESCRIBE):

DEPTH OF FACILITY (inches) 12" PRESSURE (PSI) 40 Lbs.

RELEASE OF GAS: YES ( ) NO (X) IGNITION OF GAS: YES ( ) NO (X) EVACUATION REQUIRED: YES ( ) # NO (X)

INTERRUPTION OF SERVICE: YES (X) NO ( ) NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 1030 TIME RESTORED 1330

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: NONE

LOCATE MARKS ON SITE: YES (X) DISTANCE BETWEEN FACILITY AND LOCATE MARKS 6" NO ( )

HOW LOCATED: PAINT (X) FLAGS ( ) BOTH ( ) WHITE LINED ( )

PARTY THAT CAUSED DAMAGES (NAME): Nipsco Construction Line

ADDRESS OF PARTY (INCLUDE CITY): 1501 W St Rd 2, LaPorte

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE: Nipsco Constr Line

WITNESS NAME AND ADRESS:

WITNESS REMARKS:

AGENCIES NOTIFIED / ONSITE: POLICE ( ) AGENCY REPORT #

FIRE (X) AGENCY LaPorte FD REPORT #

OTHER ( ) Any Injuries? ( ) YES # (X) NO

PHOTOS TAKEN: YES ( ) NO (X) TAKEN BY: (ATTACH PHOTOS TO REPORT)

MEDIA ON SITE YES ( ) NO (X)

WORK IN PROGRESS WHEN FACILITY DAMAGED – CHECK APPROPRIATE CHOICE BELOW

( ) AGRIGULTURE/FARMING	( ) CABLE TV	( ) CURB/SIDEWALK	( ) TELECOMMUNICATIONS
( ) BLDG CONSTRUCTION	( ) DEMOLITION	( ) DRAINAGE	( ) WATER
( ) DRIVEWAY	(X) ELECTRIC	( ) SURVEYING	( ) DRAINS/CULVERTS
( ) FENCING	( ) GRADING	( ) IRRIGATION	( ) MOWING
( ) LANDSCAPING	( ) PIPELINE	( ) MILLING	( ) OTHER
( ) POLE/SIGN POST	( ) ROAD WORK	( ) SEWER	

TYPE OF EQUPMENT USED – CHECK APPROPRIATE CHOICE BELOW

( ) AUGER	( ) HAND TOOLS	(X) BACKHOE/TRACKHOE
( ) MILLING EQUIPMENT	( ) PROBING DEVICE	( ) BORING / DRILLING
( ) EXPLOSIVES	( ) TRENCHER	( ) FARM EQUIPMENT
( ) VACCUUM EQUIPMENT	( ) GRADER	( ) OTHER

REASON DAMAGE OCCURRED– CHECK APPROPRIATE CHOICE BELOW

( ) AUTOMOTIVE ACCIDENT	( ) EXCAVATING BEFORE LOCATES DUE	(X) CARELESS MACHINE OPERATOR	
( ) NO NOTIFICATION	( ) MARKS DISTURBED	( ) STUB	( ) OTHER

- **SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM**

COMMENTS : Nipsco Construction Line Dept hit 5/8" service line with excavator while spotting for bore crew set to bore in Primary.

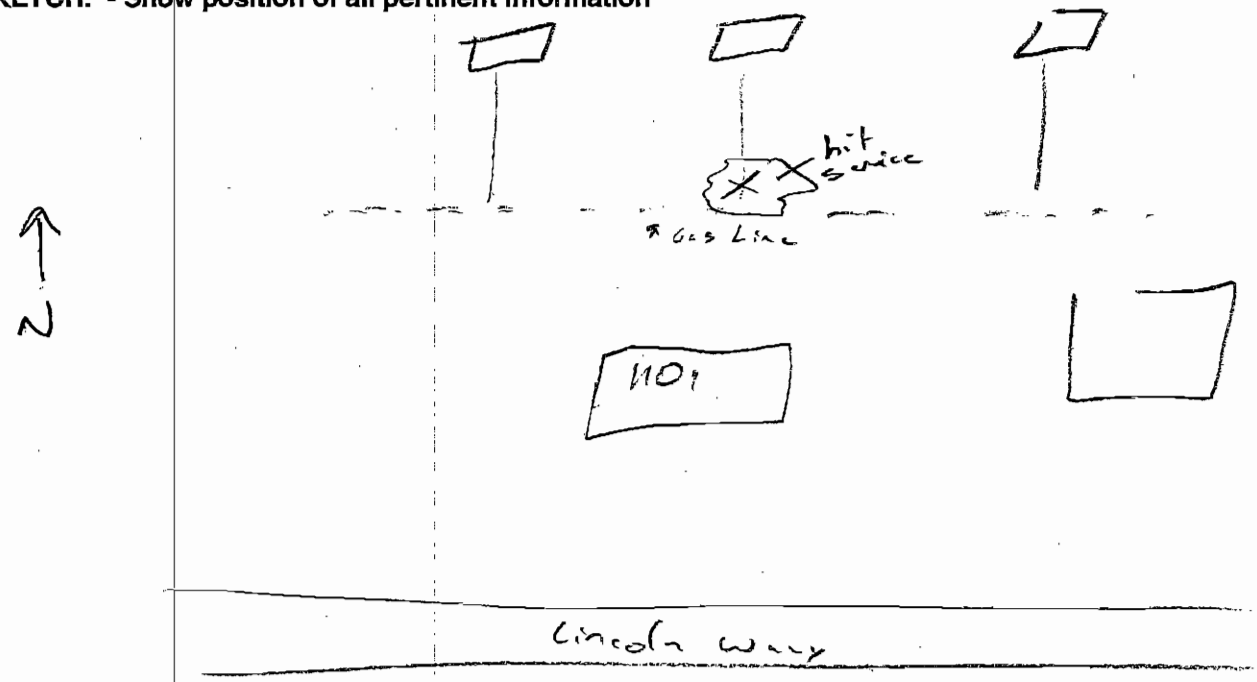
PERSON PREPARING REPORT Steve Garrison / Adam Danielson

FIELD SUPERVISOR Steve Garrison

FIELD MANAGER John Todd

- **ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY**
- **COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION**

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- DID EXCAVATION OCCUR BEOFRE LOCATES WERE DUE YES NO
- NO IN 811 LOCATE CALLED IN YES NO
- DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE YES NO
- EXPIRED LOCATE YES NO
- WAS WHITE LINING INDICATED ON LOCATE REQUEST YES NO

COMPLETED BY: _____ DATE: _____

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

```
NIPSCO 00582 IUPPSa 11/13/2012 12:59:32 1211131854-00A NORM NEW  STRT

NORMAL NOTICE

Ticket : 1211131854 Date: 11/13/2012 Time: 12:52 Oper: STURNER Chan:055

State: IN Cnty: LAPORTE Twp: KANKAKEE
Cityname: LA PORTE  Inside: Y Near: N
Subdivision:

Address : 1109
Street  : E LINCOLNWAY
Cross 1 : BURSON AVE   Within 1/4 mile: Y
Location: LOCATE FROM POLE NUMBER 562 OVER 598 FOR 580 FEET DOWN THE ALLEY WAY
TO THE BACK OF THE BUILDING
***Boring Where - UNDER ALLEY
:
Grids   : 4137D8641A   4137C8641A
Boundary: n 41.622948    s 41.620441    w -86.699959    e -86.695908

Work type : INSTALLING 4INCH CONDUIT
Done for  : NIPSCO
Start date: 11/15/2012  Time: 13:00  Hours notice: 48/48  Priority: NORM
Ug/Oh/Both: U  Blasting: N  Boring: Y  Railroad: N  Emergency: N
Duration  : 2 WEEKS       Depth: 8 FEET

Company : NIPSCO  Type: MEMB
Co addr : 1501 WEST IN RT 2
City    : LA PORTE State: IN Zip: 46350
Caller  : JOHN LUTHER Phone: (219)314-1651
Contact : JOHN LUTHER - CELL Phone:
BestTime:
Mobile  : (219)314-1651
Email   : JLUTHER@NISOURCE.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 11/13/2012 Time: 12:52
Members: COMCN  ID2354 ID8000 NIPSCO SM
```

Facility: Transmission Lines; Folder: N/A; Assigned To: N/A

```
NIPSCO 00544 IUPPSa 11/28/2012 12:15:15 1211281466-00A EMER DAMG STRT

DAMAGE SEE REMARKS

Ticket : 1211281466 Date: 11/28/2012 Time: 12:13 Oper: SPOPE Chan:044

State: IN Cnty: LAPORTE Twp: KANKAKEE
Cityname: LA PORTE  Inside: Y Near: N
Subdivision:

Address : 1109
Street  : E LINCOLNWAY
Cross 1 : BURSON AVE   Within 1/4 mile: Y
Location: LOCATE FROM POLE NUMBER 562 OVER 598 FOR 580 FEET DOWN THE ALLEY WAY
TO THE BACK OF THE BUILDING
***Boring Where - UNDER ALLEY
:
Grids   : 4137D8641A   4137C8641A
Boundary: n 41.622948    s 41.620441    w -86.699959    e -86.695908

Work type : INSTALLING 4INCH CONDUIT
Done for  : NIPSCO
Start date: 11/28/2012  Time: 12:13  Hours notice: 0/0  Priority: EMER
Ug/Oh/Both: U  Blasting: N  Boring: Y  Railroad: N  Emergency: Y
Duration  : 2 WEEKS       Depth: 8 FEET

Company : NIPSCO  Type: MEMB
Co addr : 1501 WEST IN RT 2
City    : LA PORTE State: IN Zip: 46350
Caller  : JEFF KORS Phone: (219)314-1651
Contact : STEVE GEORGIAN--CELL Phone:
BestTime:
Mobile  : (219)363-1033

Remarks : All tickets are taken and processed on Eastern Daylight Time
5INCH PLASTIC NIPSCO GAS LINE HAS BEEN CUT--LINE IS NOT BLOWING--LINE WAS CUT
ALONG THE ALLEY AT REAR OF PROPERTY--COLOR UNKNOWN--CREW ON SITE--PREV TICKET
1211131854--THANK YOU
Will you be white-lining the dig site area? NO
:

Submitted date: 11/28/2012 Time: 12:13
Members: COMCN  ID2354 ID8000 NIPSCO SM
```

Fact Based Investigation Report

NOTIFICATION ID: 01820121128004 DISTRICT: Northern IN
DAMAGE DATE: 11/28/2012 12:15:15 PM NOTIFICATION DATE: 11/28/2012 12:20:28 PM
NOTIFIED BY: JEFF KORB
DAMAGE ADDRESS: 1109 E LINCOLNWAY
CITY: LA PORTE ST: IN ZIP:

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 11/28/2012
FROM: 11:40:00 TO: 12:30:00

EXCAVATOR INVOLVED: NIPSCO
TYPE OF EXCAVATION: INSTALL ELECTRIC

ORIG. LOCATE REQ.: 1211131854 START DATE/TIME:
TYPE OF TICKET: LOCATE REQ. INFO N/A:

DIG UP/DAMAGE REQ.: 1211281466 START DATE/TIME:

PICTURES TAKEN BY: ERIC VEACH DATE/TIME: 11/28/2012 11:50:00 AM
PHOTOGRAPHY TYPE: Digital FRAME #:

INVESTIGATOR EMP#: 113212 INVESTIGATOR NAME: ERIC VEACH
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? No

Fact Based Investigation Customer Information

NOTIFICATION ID: 01820121128004
SELECT A CUSTOMER: NIPSCO
CUSTOMER #: (optional)

FACILITY DESCRIPTION: LOWPROF FACILITY ID: Gas Service
LOCATOR NAME & EMP #: Veach Eric - 113212
LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:
Facility Marked Accurately

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):
Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:
SERVICE WAS MARKED.THERE ARE EXISTING MARKS IN THE DIG AREA AND ARE CIRCLED IN WHITE PAINT. NIPSCO WAS INSTALLING ELECTRIC WHEN THEY CUT A NIPSCO 5/8 PL GAS SERVICE IN THE ALLEY WAY. THE ELECTRIC CREW WAS NOT POTHOLING THE BURIED SERVICES, THEY ARE USING A MINI BACKHOE.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:
N/A

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:
N/A

LIST ANY OTHER INDIVIDUALS ON SITE:
N/A

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?	Yes
WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?	Yes
WAS THE EXCAVATION WITHIN THE TOLERENCE ZONE OF MARKS?	No
EXTENT OF FACILITY DAMAGE	CUT IN HALF
REPLACEMENT FOOTAGE	N/A
WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?	No
WHAT CONTRACTOR EQUIPMENT WAS USED?	MINI BACK HOE
IS THE FACILITY SHOWN ON THE UTILITY RECORDS?	No
IF YES, PLEASE LIST RECORD #(S)	

Property of United States Infrastructure Corporation
Photo taken on 11/28/2012 12:04:12 PM

Property of United States Infrastructure Corporation
Photo taken on 11/28/2012 12:05:11 PM

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Photo taken on 11/28/2012 12:05:14 PM

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