



Pipeline Safety Division Investigation Report

Investigation regarding: Phend & Brown Inc

UPPAC Database Record ID: 4189

Report Date: 7/11/2013

Investigator: Mike Orr

Damage Date: 10/1/2012

Damage Address: 602 E Battell St, Mishawaka, St. Joseph

The Parties

Excavator: **Phend & Brown Inc**

Address: Po Box 150, 367 E 1250 N., Milford, In 46542

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Curb / Sidewalk

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 2

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$234

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes

Indiana 811 Ticket Number: 1209273009

Original Start Date:

Locate Instructions:

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing curb/sidewalk work.

Findings: Reported by Carrie Ludwig; excavator's response to initial notice was received on 3/12/2013. The excavator had a valid locate ticket; however, the gas operator self reported a failure to locate facility.

Conclusion: There was a failure to provide a locate of facility.

Violation: IC 8-1-26-18(f) Operator failed to locate or provided incorrect locate markings.



150 West Market Street, Suite 600
Indianapolis, IN 46204

March 6, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4189
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4189

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 10/1/2012

Event Location: 602 E Battell St

City: Mishawaka

Facility Owner: Northern Indiana Public Service Company

Excavator: Phend /brown Construction

Other Party: N/A

Pipeline Division Case No. 4189

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4189	
Date of Event	10/1/2012
Event Location	602 E Battell St
Event City	Mishawaka
Facility Owner	Northern Indiana Public Service Company
Excavator	Phend /brown Construction
Date of IURC Information Request	2/13/2013
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Phend /Brown Construction
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	PO BOX 150
CITY/ STATE/ZIP	Milford, IN 46542
PREFERRED TELEPHONE	574 658 4166
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	602 E Battell St
CITY/STATE/ZIP	Mishawaka, IN 46545
NEAREST INTERSECTION	Chestnut St
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	35
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	2
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	X
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	N
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1209273009
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	N
EXCAVATOR "WHITE LINED" (YES/NO)	Y
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>Facility marking or location not sufficient Meter was under the porch. Service not marked Nipsco emergency repair ticket #: 1210012823</p>	

Fact Based Investigation Report

NOTIFICATION ID: 01820121001010

DISTRICT: Northern IN

DAMAGE DATE: 10/1/2012 2:35:00 PM

NOTIFICATION DATE: 10/1/2012 2:40:41 PM

NOTIFIED BY: DAWN GALAMBUS Other

DAMAGE ADDRESS: 602 E BATTELL ST

CITY: MISHAWAKA

ST: IN ZIP:

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 10/01/2012

FROM: 14:55:00

TO: 15:10:00

EXCAVATOR INVOLVED: PHEND & BROWN

TYPE OF EXCAVATION: Excavation

ORIG. LOCATE REQ.: 1210012823

START DATE/TIME:

TYPE OF TICKET:

LOCATE REQ. INFO N/A:

DIG UP/DAMAGE REQ.: M65893094

START DATE/TIME:

PICTURES TAKEN BY: Jose Galicia

DATE/TIME: 10/1/2012 3:00:00 PM

PHOTOGRAPHY TYPE: Digital

FRAME #:

INVESTIGATOR EMP#: 116375

INVESTIGATOR NAME: Joe Hendrickson

BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? No

Fact Based Investigation Customer Information

NOTIFICATION ID: 01820121001010

SELECT A CUSTOMER: NIPSCO

CUSTOMER #: *(optional)*

FACILITY DESCRIPTION: LOWPROF

FACILITY ID: Gas Service

LOCATOR NAME & EMP #: Houghton Paul - 129851

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Other

Other: Not Marked - meter under porch

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

This ticket is an ongoing project for this entire neighborhood. It was marked by several techs and this particular service was never marked. There is a main in the front parkway and a main in the alley behind the house. There are no visuals on the front or sides of the house that show there is a meter on this house. This house was assumed to have been fed from the rear

of the lot in the alley. Marks on site for the mains are all accurate. Crew hit this service while replacing sidewalk and curbs.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

N/A

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

N/A

LIST ANY OTHER INDIVIDUALS ON SITE:

N/A

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS? No

EXTENT OF FACILITY DAMAGE Cut gas service

REPLACEMENT FOOTAGE N/A

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No N/A

WHAT CONTRACTOR EQUIPMENT WAS USED? Backhoe

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? No

IF YES, PLEASE LIST RECORD #(S) N/A

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA 060 MAXIMO WO #
OPERATING AREA CONTACT King JOB ORDER # 595859
TRACKING NUMBER LOCATE REF #
Locate Performed By:

DATE AND TIME OF ACCIDENT 10-1 2:14:00 M DATE OF REPORT 10-1-12
PLACE OF DAMAGE (INCLUDE CITY) 602 E. Battell

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES () NO ()

OTHER (DESCRIBE)

GAS: SERVICE (X) MAIN () SIZE 578 MATERIAL: PLASTIC (X) STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE)

DEPTH OF FACILITY (inches) 12" PRESSURE (PSI) med Lbs. 35#

RELEASE OF GAS: YES (X) NO () IGNITION OF GAS: YES () NO (X) EVACUATION REQUIRED: YES () # NO (X)

INTERRUPTION OF SERVICE: YES (X) NO () NUMBER OF CUSTOMERS LOST: 2

DURATION OF INTERRUPTION: TIME REPORTED 14:00 TIME RESTORED 19:00

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: Cut

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS request no locate
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED () NO (X)

PARTY THAT CAUSED DAMAGES (NAME) Phenel / Brown Coast.

ADDRESS OF PARTY (INCLUDE CITY) PO Box 152 Milford, In.

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Dave Cult

WITNESS NAME AND ADDRESS Same as above

WITNESS REMARKS Said not marked

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY REPORT #
FIRE () AGENCY REPORT #
OTHER () Any Injuries? () YES # (X) NO

PHOTOS TAKEN: YES () NO (X) TAKEN BY: (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO (X)

- WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
() AGRICULTURE/FARMING () CABLE TV (X) CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER
() POLE/SIGN POST () ROAD WORK () SEWER

- TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
() AUGER () HAND TOOLS (X) BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE () BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER

- REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW
() AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB (X) OTHER Not spotted

COMMENTS :

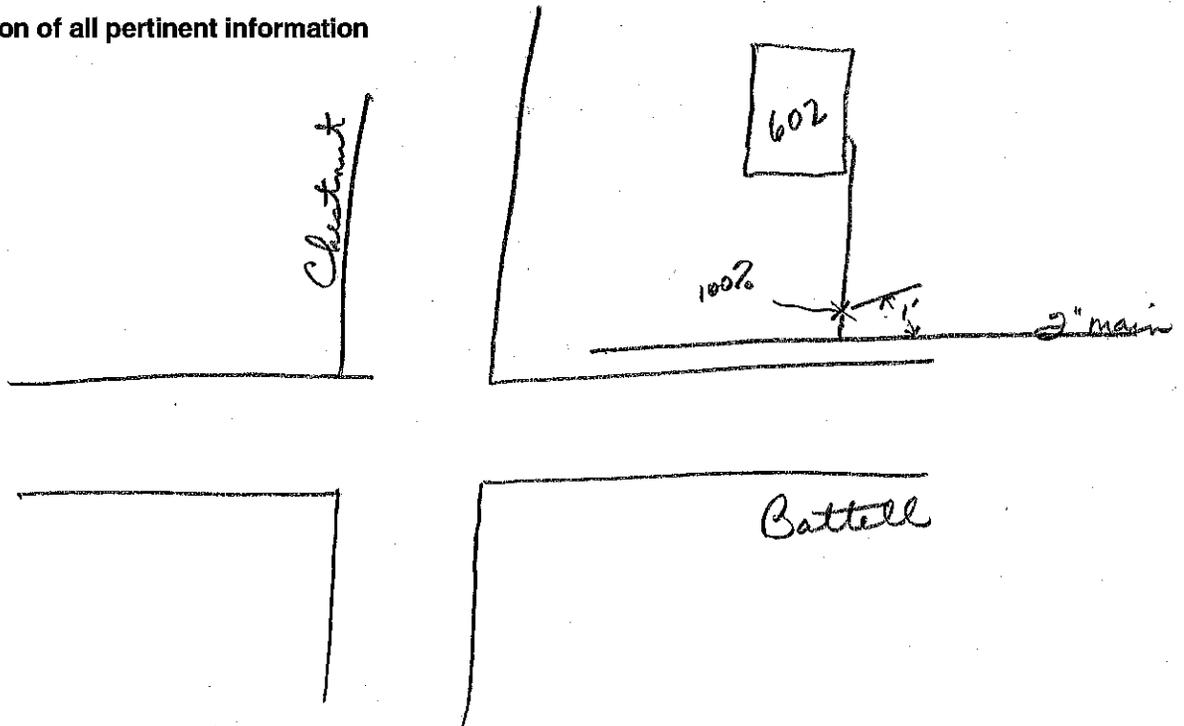
PERSON PREPARING REPORT L. MULLINS

FIELD SUPERVISOR Gary Oof

FIELD MANAGER R. Hay

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ DATE: _____



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Nov 21, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Phend /Brown Construction

Business address (*number and street*): PO Box 150

City, State, and ZIP code: Milford, IN 46542

Telephone number (*area code*): 574 658 4166

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Curb/Sidewalk

Date and Location of DamageDate of damage (*month, day, year*): Oct 1, 2012County: St. JosephCity: MishawakaStreet address (*number and street, city, state, and ZIP code*):
602 E Battell St, Mishawaka, INNearest intersection: Chestnut StRight of way where damage occurred: Private - Land OwnerWas there a release of product? YesIf yes, was there an ignition of product? NoWere evacuations necessary as a result of release? NoIf yes, how many evacuated? 0Was there a customer service interruption? YesIf yes, how many affected? 2Time to restore service (*in hours*): 5Enter number of injuries, if applicable and known: 0Enter number of fatalities, if applicable and known: 0Property damage, Estimate \$

Affected Facility InformationWhat type of pipeline was damaged? Natural GasWhat was the affected facility? Service/DropWhat was the depth of the facility, in inches? 12

Notification, Locating, MarkingDid excavator request locates prior to commencing work? YesEnter Indiana 811 ticket number, if known: 1209273009

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC _____

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify: _____

Was site marked by "White Lining"? Yes

Were special instructions part of the locate request? No

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Facility marking or location not sufficient

Additional Comments

Nipsco emergency ticket #: 1210012823

NIPSCO 01031 IUPPSa 09/27/2012 16:02:12 1209273009-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1209273009 Date: 09/27/2012 Time: 16:00 Oper: CSCOTT Chan:052

State: IN Cnty: ST JOSEPH Twp: PENN
Cityname: MISHAWAKA Inside: Y Near: N
Subdivision:

Address :

Street : E BATTELL ST

Cross 1 : CHESTNUT ST Within 1/4 mile: Y

Location: FROM THE ABOVE INTERSECTION - LOCATE EAST ON BOTH SIDES OF BATTELL ST
RIGHT OF WAY TO RIGHT OF WAY ENDING AT THE EAST SIDE OF ELM ST APPROX 740 FEET

:

Grids : 4140D8610C 4140D8610B

Boundary: n 41.669590 s 41.668484 w -86.175209 e -86.171074

Work type : REMOVING AND REPLACING CURBS AND SIDEWAL

Done for : INDOT

Start date: 10/01/2012 Time: 16:15 Hours notice: 96/48 Priority: NORM

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N

Duration : 6 WEEKS Depth: 3 FEET

Company : PHEND AND BROWN Type: CONT

Co addr : P O BOX 150

City : MILFORD State: IN Zip: 46542

Caller : ED PILIPOW Phone: (574)658-4166

Contact : ED PILIPOW - CELL Phone:

BestTime:

Mobile : (574)377-7108

Fax : (574)658-4584

Email : EPILIPOW@PHEND-BROWN.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time

Will you be white-lining the dig site area? YES

:

Submitted date: 09/27/2012 Time: 16:00

Members: COMCN ID1639 ID1640 ID5610 ID6590 NIPSCO SBCIN SM ID0106



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Nov 21, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Phend /Brown Construction

Business address (*number and street*): PO Box 150

City, State, and ZIP code: Milford, IN 46542

Telephone number (*area code*): 574 658 4166

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Curb/Sidewalk

Date and Location of Damage

Date of damage (*month, day, year*): Oct 1, 2012

County: St. Joseph

City: Mishawaka

Street address (*number and street, city, state, and ZIP code*):
602 E Battell St

Nearest intersection: Chestnut St

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 2

Time to restore service (*in hours*): 5

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 12

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1209273009

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? No

Type of markings used: Paint and Flags

If other, please specify: _____

Was site marked by "White Lining"? Yes

Were special instructions part of the locate request? No

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Facility marking or location not sufficient

Additional Comments

Nipsco emergency ticket #: 1210012823

Gas operator reported the main had been located; however, the service was NOT. The resulting determination is an OPERATOR VIOLATION. MAO 11/29/2012.



PHEND & BROWN, INC. CONTRACTORS AND ENGINEERS

800-998-4234

General Highway and Heavy Construction Since 1922

INITIAL DOCUMENTS - EXCAVATOR
IURC CASE # 4189

Edward J. Pilipow
Phend & Brown, Inc
epilipow@phend-brown.com
574-658-4166 ofc
574-377-7108 cell

367 E 1250 N ~ P.O. Box 150 ~ Milford, In 46542 ~ Ph. (574)658-4166 ~ Fax (574)658-4584

An Equal Opportunity Employer



INFORMATION REQUEST

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 4189: 602 E. Battell St., Mishawaka, IN, St. Joseph County

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: Phend & Brown, Inc.

Responsible Party Personal Name: David Culp/Ed Pilipow

Title (if any): Job Site Supervisor(Dave) & Project Manager/Estimator(Ed)

Address (number and street): 367E 1250N, P.O. Box 150

City, State and ZIP Code: Milford, IN 46542

Preferred Telephone Number (area code): 574-658-4166

Cellular Telephone Number (area code): 574-527-8398(Dave) & 574-377-7108(Ed)

Email Address: epilipow@phend-brown.com

Facility Information:

Business Name: Northern Indiana Public Service Company

Responsible Party Personal Name: Mary Lechowicz & Robert Hayward

Title (if any): Leader Facility Damages(Mary) & Damage Prevention Representative(Robert)

Address (number and street): 801 E. 86th Street(Mary) & 3511 E. 15th Ave(Robert)

City, State and ZIP Code: Merrillville, IN 46410(Mary) & Gary, IN 46403(Robert)

Preferred Telephone Number (area code): 219-647-4033(Mary) & 219-629-5071(Robert)

Cellular Telephone Number (area code): 219-309-1733(Robert)

Email Address: rhayward@nisource.com(Robert)

Locator Service Information:

Business Name: U.S.I.C.

Responsible Party Personal Name: Paul

Title (if any): Technician

Address (number and street): unknown

City, State and ZIP Code: unknown

Preferred Telephone Number (area code): unknown

Cellular Telephone Number (area code): 574-320-2335

Email Address: unknown

Cause of Damage Information

Type of Equipment (select one): Excavator(EX 78-small excavator) with hand excavation

Type of Work Performed (select one): Remove/replace concrete sidewalk

Other Information (Witness, Police, Fire, Other):

Personal Contact: NONE

Business/Organization Name: N.A.

Title (if any): N.A.

Address (number and street): N.A.

City, State and ZIP Code: N.A.

Preferred Telephone Number (area code): N.A.

Cellular Telephone Number (area code): N.A.

Email Address: N.A.

Utility Line Impact

Location of Damage:

Address (*number and street*): 602 E. Battell St.

City, State and ZIP Code: Mishawaka, IN

Nearest Intersection: NE corner Battell St. & Chestnut St.

Product Type (*select one*): Natural Gas

Facility Type (*select one*): RESIDENTIAL HOUSE SERVICE LINE

Size (Diameter/etc.): 3/4" plastic

Pressure (PSIG/Inches): unknown

Interruption in Service: Yes No Number of Customers Affected: 1

Evacuation: Yes No If yes, How Many Evacuated? None

Repair Cost (if known): \$ 233.73 (This cost should not be considered billable, since NIPSCO's MAP'S DID NOT SHOW THIS UNMARKED GAS SERVICE LINE.)

Release of Product: Yes No

Ignition and/or Fire: Yes No

Excavator Notify 811: Yes No

Locate Information

Excavator Request Locate: Yes No

Indiana 811 Locate Ticket Number: 120-927-3009 ←

Locate Marks Visible:
(Gas service line WAS NOT LOCATED) Yes No

Gas Main was located. However, gas service line WAS NOT LOCATED!!

Locate Marks Correct: Yes No

Excavator "White Lined": Yes No

Maps Used to Mark Facilities: Yes No

However, Operator's Map did not show gas service line. Hence the reason gas service line was NOT LOCATED.

Was Locate Provided within Two (2) Working Days: Yes No

Operator Employees On-site during Excavation: Yes No

Incident Impact Information

Number of Outpatient Treated: None

Number of Inpatient Treated: None

Number of Fatalities: None

Fire Department Response: Yes No

Police Department Response: Yes No

Ambulance Response: Yes No

Additional Information / Comments

Upon striking the gas service line, 811 & USIC(Locator) was contacted. Locator discovered that the struck gas service line was not shown on his records. Later, Robert Hayward, NIPSCO Damage Prevention Representative arrived on the site. He also discovered that the gas service line was not shown on his records.

USIC Locator and NIPSCO Damage Prevention representative., Robert Hayward conveyed this information to Dave Culp(Excavator's Superintendent) as well as Mary Lechowicz, NIPSCO Leader Facility Damages.

Phend & Brown used extreme caution and hand digging procedures to excavate and locate the marked gas main. The marked gas main ran behind and parallel to the back of sidewalk. The unmarked gas service line ran from the gas main to the resident's meter.

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 4189

Your Full Name: Edward J. Pilipow

Full Name of Business / Entity (if applicable): Phend & Brown, Inc.

Your Business Title (if applicable): Project Manager/Estimator

Address (number and street): 367 E. 1250N, P.O. Box 150

City: Milford State: IN ZIP Code: 46542

Your E-mail Address: epilipow@phend-brown.com

Today's Date (month, day, year): March 12, 2013

Your Signature: Edward J. Pilipow, P.E. Title (if any) Project Manager/Estimator

Please return your Narrative Statement to:

**Pipeline Safety Division – Case Number 4189
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204**

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov