



Pipeline Safety Division Investigation Report

Investigation regarding: Rippe Well Service Inc

UPPAC Database Record ID: 4188

Report Date: 9/12/2013

Investigator: Mike Orr

Damage Date: 10/9/2012

Damage Address: 599 S 150 E, Kouts, Porter

The Parties

Excavator: **Rippe Well Service Inc**

Address: 261 N 475 W, Valparaiso, In 46385

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Water

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes

Indiana 811 Ticket Number: 1209252646

Original Start Date:

Locate Instructions:

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing water work.

Findings: Reported by Carrie Ludwig (NIPSCO); excavator did not respond to initial notice mailed 2/14/2013. Excavator had a valid locate ticket; however, the gas operator self reported a failure to provide accurate facility locate markings.

Conclusion: There was a failure to provide accurate facility locate markings.

Violation: IC 8-1-26-18(f) Operator failed to locate or provided incorrect locate markings.



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Nov 27, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig (NIPSCo)

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Rippe Well Service Inc

Business address (*number and street*): 261 N 475 W

City, State, and ZIP code: Valparaiso, IN 46385

Telephone number (*area code*): 219 759 2906

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Water

Date and Location of Damage

Date of damage (*month, day, year*): Oct 9, 2012

County: Porter

City: Kouts

Street address (*number and street, city, state, and ZIP code*):
599 S 150 E

Nearest intersection: E 600 S

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 2

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 24

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1209252646

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? No

Type of markings used: Paint and Flags

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? No

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Yes

Description of Cause

Select from the list the most accurate cause for the damage: --Facility marking or location not sufficient

Additional Comments

Service was marked on the wrong side of the house.

Nipsco emergency repair ticket #: 1210092265

Gas operator has self reported a failure to locate or provided incorrect markings resulting in an OPERATOR VIOLATION. MAO 12/4/2012.



150 West Market Street, Suite 600
Indianapolis, IN 46204

March 6, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4188
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4188

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 10/9/2012

Event Location: 599 S 150 E

City: Kouts

Facility Owner: Northern Indiana Public Service Company

Excavator: Rippe Well Service Inc

Other Party: N/A

Pipeline Division Case No. 4188

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4188	
Date of Event	10/9/2012
Event Location	599 S 150 E
Event City	Kouts
Facility Owner	Northern Indiana Public Service Company
Excavator	Rippe Well Service Inc
Date of IURC Information Request	2/13/2013
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Rippe Well Service Inc
RESPONSIBLE PARTY PERSONAL NAME	Tim Rippe
TITLE (IF ANY)	
ADDRESS	261 N 475 W
CITY/ STATE/ZIP	Valparaiso, IN 46385
PREFERRED TELEPHONE	219-759-2906
CELL PHONE TELEPHONE	219-766-3492
EMAIL ADDRESS	gorskip@hotmail.com
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	1-317-538-7301
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	599 S 150 E
CITY/STATE/ZIP	Kouts, IN 46347
NEAREST INTERSECTION	E 600 S
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	1 1/8
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	YES
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	NO
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	X
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	YES
IGNITION AND/OR FIRE (YES/NO)	NO
EXCAVATOR NOTIFY 811 (YES/NO)	NO
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	YES

INDIANA 811 LOCATE TICKET NUMBER	1209252646
LOCATE MARKS VISIBLE (YES/NO)	YES
LOCATE MARKS CORRECT (YES/NO)	NO
EXCAVATOR "WHITE LINED" (YES/NO)	NO
MAPS USED TO MARK FACILITIES (YES/NO)	YES
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	NO
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	YES
POLICE DEPARTMENT RESPONSE (YES/NO)	YES
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
Facility marking or location not sufficient NIPSCO Emergency Repair Ticket# 1210092265	

Fact Based Investigation Report

NOTIFICATION ID: 01820121009008

DISTRICT: Northern IN

DAMAGE DATE: 10/9/2012 11:30:00 AM

NOTIFICATION DATE: 10/9/2012 1:27:13 PM

NOTIFIED BY: LARONDA HATCHETT Facility Owner

DAMAGE ADDRESS: 599 S 150 E

CITY: KOUTS

ST: IN ZIP:

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 10/09/2012

FROM: 14:05:00

TO: 14:15:00

EXCAVATOR INVOLVED: Rippe Well Service

TYPE OF EXCAVATION: Install well

ORIG. LOCATE REQ.: 1209252646

START DATE/TIME:

TYPE OF TICKET:

LOCATE REQ. INFO N/A:

DIG UP/DAMAGE REQ.: M66885330

START DATE/TIME: 10/9/2012 2:25:00 PM

PICTURES TAKEN BY: Bob Anderson

DATE/TIME: 10/9/2012 2:10:00 PM

PHOTOGRAPHY TYPE: Digital

FRAME #: 1

INVESTIGATOR EMP#: 117382

INVESTIGATOR NAME: Bob Anderson

BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? Possibly

Fact Based Investigation Customer Information

NOTIFICATION ID: 01820121009008

SELECT A CUSTOMER: NIPSCO

CUSTOMER #: (optional)

FACILITY DESCRIPTION: LOWPROF

FACILITY ID: Gas Service

LOCATOR NAME & EMP #: Whitis Anita - 131983

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Other

Other: Not Marked

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Investigator Verified Existing Marks By Hooking Up

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

The area was already repaired and covered over before arrival. I spoke with the homeowner who showed me the area where the gas line was damaged. I did not see any markings other than a few clear flags left on the ground. The gas meter was on the opposite side of the screened in porch in back. I hooked onto the tracer wire and could not get any signal on the service

which supposedly was in the dig area. I could not find any untonable report turned in at the time of the original locate.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

Nipsco already repaired and gone.

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

No contractors on site. Work was complete.

LIST ANY OTHER INDIVIDUALS ON SITE:

Homeowner provided information.

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? No

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? No

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS? No

EXTENT OF FACILITY DAMAGE Cut plastic service

REPLACEMENT FOOTAGE Splice kit

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No

WHAT CONTRACTOR EQUIPMENT WAS USED? N/A

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? No

IF YES, PLEASE LIST RECORD #(S)

Facility: Transmission Lines; Folder: GM & T tickets; Assigned To: N/A

NIPSCO 00852 IUPPSa 09/25/2012 15:19:37 1209252646-00A NORM NEW GRID

NORMAL NOTICE JOB EXTENSION

Ticket : 1209252646 Date: 09/25/2012 Time: 15:13 Oper: SPOPE Chan:044

State: IN Cnty: PORTER Twp: MORGAN
Cityname: KOUTS Inside: N Near: Y
Subdivision:

Address : 599
Street : S 150 E
Cross 1 : E 600 S Within 1/4 mile: Y
Location: LOCATE THE NW SIDE OF PROPERTY
:
Grids : 4120A8702D 4121D8702D 4120A8702C 4121D8702C
Boundary: n 41.352291 s 41.347614 w -87.041649 e -87.035789

Work type : INSTALL WATER WELL
Done for : PROPERTY OWNER
Start date: 09/27/2012 Time: 15:30 Hours notice: 48/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : UNKNOWN Depth: UNKNOWN

Company : RIPPE WELL SERVICE Type: HOME
Co addr : 261 N 475 W
City : VALPARAISO State: IN Zip: 46385
Caller : PATRICIA GORSKI Phone: (219)759-2906
Contact : PATRICIA GORSKI—HOME Phone:
BestTime:
Mobile : (219)766-3492
Email : GORSKIP@HOTMAIL.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
NEED ALL UTILITIES TO REMARK AS NEEDED--PREV TICKET 1209071742--THANK YOU
Will you be white-lining the dig site area? NO

:

Submitted date: 09/25/2012 Time: 15:13
Members: ID2511 ID2885 ID8000 NIPSCO SM

Facility: Transmission Lines; Folder: GM & T tickets; Assigned To: N/A

NIPSCO 00762 IUPPSa 10/09/2012 13:17:50 1210092265-00A EMER NEW STRT

EMERGENCY SEE REMARKS

Ticket : 1210092265 Date: 10/09/2012 Time: 13:12 Oper: CALEVI Chan:031

State: IN Cnty: PORTER Twp: MORGAN
Cityname: KOUTS Inside: Y Near: N
Subdivision:

Address : 599
Street : S 150 E
Cross 1 : E 600 S Within 1/4 mile: Y
Location: LOCATE ENTIRE PROPERTY
:
Grids : 4120A8702D 4121D8702D 4121C8702D
Boundary: n 41.355209 s 41.346828 w -87.037407 e -87.035881

Work type : REPAIRING A GAS LINE
Done for : NIPSCO
Start date: 10/09/2012 Time: 13:15 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 6 FEET

Company : NIPSCO Type: MEMB
Co addr : 901 EAST 86TH AVENUE
City : MERRILLVILLE State: IN Zip: 46410
Caller : LARONDA HATCHETT Phone: (800)322-2806
Contact : RICK SMITH-CELL- Phone:
BestTime:
Mobile : (219)252-4057

Remarks : All tickets are taken and processed on Eastern Daylight Time
CREW IS ENROUTE

Will you be white-lining the dig site area? NO
:

Submitted data: 10/09/2012 Time: 13:12
Members: ID2511 ID2885 ID8000 NIPSCO SM



NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA VAlpo MAXIMO WO #
OPERATING AREA CONTACT Bonnie Parker JOB ORDER # 581182-5
TRACKING NUMBER 018-2012-1009-008 LOCATE REF #
Locate Performed By:

DATE AND TIME OF ACCIDENT 10/9 2012 11:30 AM DATE OF REPORT 10/9/12
PLACE OF DAMAGE (INCLUDE CITY) 599 S. 150 E. - Kouts

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES () NO ()

OTHER (DESCRIBE)

GAS: SERVICE MAIN () SIZE 1 1/8 MATERIAL: PLASTIC () STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE)

DEPTH OF FACILITY (inches) 24" PRESSURE (PSI) 50 Lbs.

RELEASE OF GAS: YES () NO () IGNITION OF GAS: YES () NO () EVACUATION REQUIRED: YES () # NO ()

INTERRUPTION OF SERVICE: YES () NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 11:30 TIME RESTORED 13:30

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 1 1/8"

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS NO ()
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) Rippe Well Service INC

ADDRESS OF PARTY (INCLUDE CITY) 261N 475W VAlPARAISO, IN 46385

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Tim Rippe

WITNESS NAME AND ADDRESS Same As Above

WITNESS REMARKS Same As Above

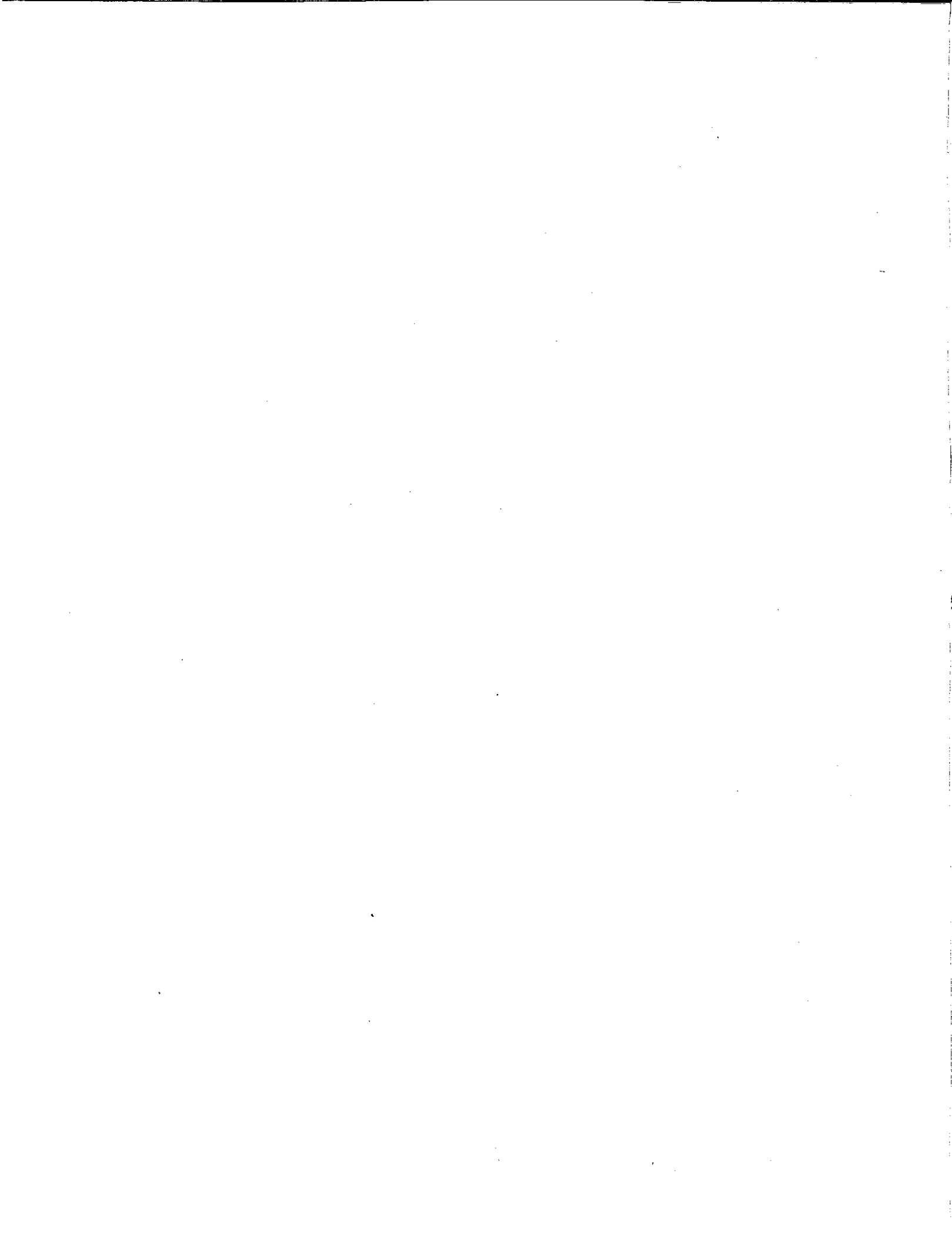
AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY REPORT #
FIRE () AGENCY REPORT #
OTHER () Any Injuries? () YES # () NO

PHOTOS TAKEN: YES () NO () TAKEN BY: (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO ()

- WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
() AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER
() POLE/SIGN POST () ROAD WORK () SEWER

- TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
() AUGER () HAND TOOLS () BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE () BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER

- REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW
() AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB () OTHER was located



COMMENTS: looks like locates have the
Service located on the wrong side of
The house - Service was Mislocated
Service was squeezed off when I arrived,

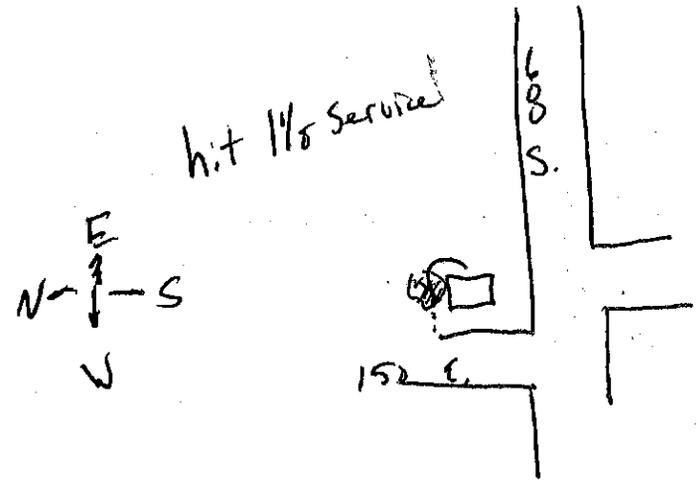
PERSON PREPARING REPORT JASON PRESSED

FIELD SUPERVISOR Rick Smith

FIELD MANAGER John Add

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- | | | |
|-------------------------------------------------|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ DATE: _____



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Nov 27, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Rippe Well Service Inc

Business address (*number and street*): 261 N 475 W

City, State, and ZIP code: Valparaiso, IN 46385

Telephone number (*area code*): 219 759 2906

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Water

Date and Location of Damage

Date of damage (month, day, year): Oct 9, 2012

County: Porter

City: Kouts

Street address (number and street, city, state, and ZIP code):
599 S 150 E, Kouts, IN

Nearest intersection: E 600 S

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (in hours): 2

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 24

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1209252646

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? No

Type of markings used: Paint and Flags

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? No

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Yes

Description of Cause

Select from the list the most accurate cause for the damage: --Facility marking or location not sufficient

Additional Comments

service was marked on the wrong side of the house
Nipsco emergency repair ticket #: 1210092265