



Pipeline Safety Division Investigation Report

Investigation regarding: J L C Underground

UPPAC Database Record ID: 4101

Report Date: 9/12/2013

Investigator: Mike Orr

Damage Date: 11/8/2012 11:28:17 AM

Damage Address: Bent Tree Ct, Auburn, Dekalb

The Parties

Excavator: J L C Underground

Address: 1631 11th St, Martin, Mi 49070

Facility Owner: NIPSCO

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Hand Tools

Type of Work Performed: Telecommunications

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes

Indiana 811 Ticket Number: 1210190489

Original Start Date:

Locate Instructions: THIS IS FOR ADDRESSES 1905-1907 AND 1909 BENT TREE CT - LOCATE ENTIRE LOT OF ADDRESS FROM HOUSE TO REAR EASEMENT

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing telecommunications work.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 11/30/2012. Excavator had a valid locate ticket; however, the gas operator self reported a failure to provide accurate facility locate markings.

Conclusion: There was a failure to provide accurate facility locate markings.

Violation: IC 8-1-26-18(f) Operator failed to locate or provided incorrect locate markings.



150 West Market Street, Suite 600
Indianapolis, IN 46204

February 1, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4101
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4101

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 11/8/2012

Event Location: Bent Tree Ct

Facility Owner: Northern Indiana Public Service Company

Excavator: J L C Underground

Other Party: N/A

Pipeline Division Case No. 4101

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4101	
Date of Event	11/8/2012
Event Location	Bent Tree Ct
Event City	Auburn
Facility Owner	Northern Indiana Public Service Company
Excavator	J L C Underground
Date of IURC Information Request	12/5/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	JLC Underground
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	1631 11 th St
CITY/ STATE/ZIP	Martin, MI 49070
PREFERRED TELEPHONE	269-672-9414
CELL PHONE TELEPHONE	269-760-6853
EMAIL ADDRESS	AMYC@JLC-UNDERGROUND.COM
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	Bent Tree Ct
CITY/STATE/ZIP	Auburn, IN 46706
NEAREST INTERSECTION	Morningstar Rd
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	3/4"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	X
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	X
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y-1211081338
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1210190489
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	N
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
Facility marking or location not sufficient.	

with a shovel while digging to expose it.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:
n/a

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:
n/a

LIST ANY OTHER INDIVIDUALS ON SITE:
n/a

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? No

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS? No

EXTENT OF FACILITY DAMAGE cut

REPLACEMENT FOOTAGE splice

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No n/a

WHAT CONTRACTOR EQUIPMENT WAS USED? n/a

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? No

IF YES, PLEASE LIST RECORD #(S) n/a

NIPSCO 00114 IUPPSa 10/19/2012 08:55:59 1210190489-00A NORM NEW GRID

Case: 9101

NORMAL NOTICE

Ticket : 1210190489 Date: 10/19/2012 Time: 08:52 Oper: AMY.CLUGSTON Chan:000

State: IN Cnty: DEKALB Twp: UNION
Cityname: AUBURN Inside: Y Near: N
Subdivision:

Address :

Street : BENT TREE CT

Cross 1 : MORNINGSTAR RD Within 1/4 mile: Y

Location: THIS IS FOR ADDRESSES 1905-1907 AND 1909 BENT TREE CT - LOCATE ENTIRE
LOT OF ADDRESS FROM HOUSE TO REAR EASEMENT

***Boring Where = UNDER PROPERTY

:

Grids : 4123D8501B 4123D8501A

Boundary: n 41.385872 s 41.384743 w -85.031418 e -85.028633

Work type : INSTALLING FIBER OPTIC SERVICE

Done for : AUBURN ELECTRIC

Start date: 10/23/2012 Time: 09:15 Hours notice: 96/48 Priority: NORM

Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N

Duration : 1 TO 3 WEE Depth: 2 FEET

Company : J L C UNDERGROUND Type: CONT

Co addr : 1631 11TH ST

City : MARTIN State: MI Zip: 49070

Caller : AMY CLUGSTON Phone: (269)672-9414

Contact : DION KIRBY - CELL Phone:

BestTime:

Mobile : (269)760-6853

Fax : (269)672-9424

Email : AMYC@JLC-UNDERGROUND.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO

:

Submitted date: 10/19/2012 Time: 08:52

Members: AEPIN ID2200 ID2885 NIPSCO SBCIN SM

NIPSCO 00413 IUPPSa 11/08/2012 11:28:26 1211081338-00A EMER DAMG GRID

DAMAGE DAMAGE

Ticket : 1211081338 Date: 11/08/2012 Time: 11:24 Oper: MMOELLER Chan:039

State: IN Cnty: DEKALB Twp: UNION
Cityname: AUBURN Inside: Y Near: N
Subdivision:

Case: 4101

Address :

Street : BENT TREE CT

Cross 1 : MORNINGSTAR RD Within 1/4 mile: Y

Location: THIS IS FOR ADDRESSES 1905-1907 AND 1909 BENT TREE CT - LOCATE ENTIRE
LOT OF ADDRESS FROM HOUSE TO REAR EASEMENT

***Boring Where = UNDER PROPERTY

:

Grids : 4123D8501B 4123D8501A

Boundary: n 41.385872 s 41.384743 w -85.031418 e -85.028633

Work type : INSTALLING FIBER OPTIC SERVICE

Done for : AUBURN ELECTRIC

Start date: 11/08/2012 Time: 11:25 Hours notice: 0/0 Priority: EMER

Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: Y

Duration : 1 TO 3 WEE Depth: 2 FEET

Company : J L C UNDERGROUND Type: CONT

Co addr : 1631 11TH ST

City : MARTIN State: MI Zip: 49070

Caller : DION KIRBY Phone: (269)672-9414

Contact : DION KIRBY - CELL Phone:

BestTime:

Mobile : (269)760-6853

Fax : (269)672-9424

Email : AMYC@JLC-UNDERGROUND.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER DION KIRBY - NICKED NIPSCO GAS LINE AT THE SIDE OF THE HOUSE AT 1907 BENT
TREE COURT - CAN HEAR AND SMELL GAS - HAVE NOTIFIED NIPSCO - WILL CALL 911 - 1/4
INCH YELLOW PLASTIC LINE - CREW IS ON SITE - PREVIOUS TICKET 1210190489 - THANK
YOU

Will you be white-lining the dig site area? NO

:

Submitted date: 11/08/2012 Time: 11:24

Members: AEPIN ID2200 ID2885 NIPSCO SBCIN SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA Angola MAXIMO WO # C0719686201
OPERATING AREA CONTACT J. Thomas JOB ORDER # 571358
TRACKING NUMBER 018 2012 1108004 LOCATE REF # 1210190489
Locate Performed By: USIC

DATE AND TIME OF ACCIDENT 11/8 11:10 AM 2012, 11 M DATE OF REPORT 11/8/12
PLACE OF DAMAGE (INCLUDE CITY) 1907 Bent Tree Ct

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES () NO ()

OTHER (DESCRIBE)
GAS: SERVICE MAIN () SIZE 3/4 MATERIAL: PLASTIC (X) STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE)

DEPTH OF FACILITY (inches) 19 PRESSURE (PSI) 26 Lbs.
RELEASE OF GAS: YES (X) NO () IGNITION OF GAS: YES () NO (X) EVACUATION REQUIRED: YES () # NO (X)
INTERRUPTION OF SERVICE: YES (X) NO () NUMBER OF CUSTOMERS LOST: 1
DURATION OF INTERRUPTION: TIME REPORTED 11:10 am TIME SHUT OFF 11:30 am TIME RESTORED 12:30 pm
DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 1/8"

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS NO (X)
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) JLC Underground
ADDRESS OF PARTY (INCLUDE CITY) 1631 11th St. Martin MI 49070

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Dion Kirby 269-760-6853
WITNESS NAME AND ADDRESS

WITNESS REMARKS

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY REPORT #
FIRE () AGENCY REPORT #
OTHER () Any Injuries? () YES # (X) NO

PHOTOS TAKEN: YES (X) NO () TAKEN BY: 121562 (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO (X)

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
() AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING (X) OTHER Fiber Optics
() POLE/SIGN POST () ROAD WORK () SEWER

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
() AUGER (X) HAND TOOLS () BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE () BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW
() AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE (X) CARELESS MACHINE OPERATOR
DM NO NOTIFICATION () MARKS DISTURBED () STUB (X) OTHER No Locates on ground

COMMENTS:

cut 3/4 service with shovel (1/8 cut) repaired with 3/4 single
permasert & 5/8 x 3/4 single permasert & 2' 3/4 pl. pipe

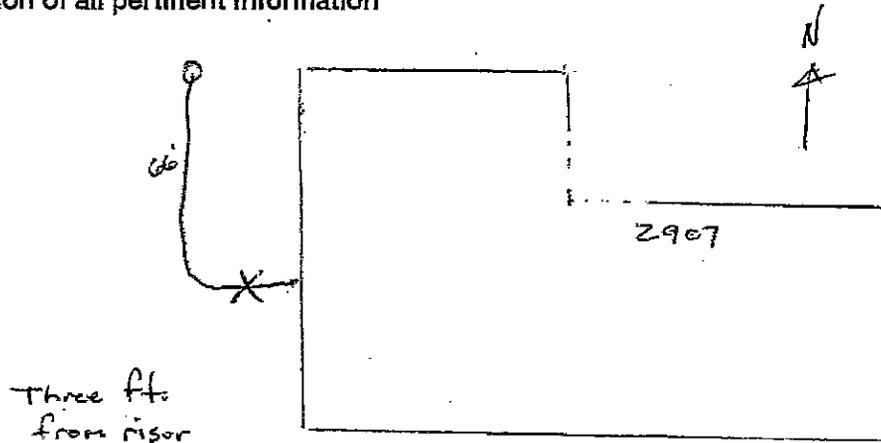
PERSON PREPARING REPORT D. Mitchell

FIELD SUPERVISOR Joe Thomas

FIELD MANAGER Ranell Dunn

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ DATE: _____