



INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

<http://www.in.gov/iurc>
Office: (317) 232-2701
Facsimile: (317) 232-6758

Pipeline Safety Division Investigation Report

Investigation regarding: Miller Pipe Line

UPPAC Database Record ID: 4043

Report Date: 3/13/2013

Investigator: Howard Friend

Damage Date: 10/18/2012 1:16:25 PM

Damage Address: N Sheridan Ave, South Bend, St Joseph

The Parties

Excavator: **Miller Pipe Line**

Address: 8850 Crawfordsville Rd, Indianapolis, In 46234

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Natural Gas

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: False

Number of Customers Affected: 0

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$139

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes

Indiana 811 Ticket Number: 1210100618

Original Start Date:

Locate Instructions: Paint and flag entire right of way on the west side of n sheridan ave in front of 1519 1601 1609 n sheridan ave

Follow-Up Locate Instructions (if applicable):

Synopsis: A natural gas service was damaged during excavation to install a natural gas service.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 12/28/2012. The excavator had a valid locate request and the operator provided accurate locate markings. The damaged service was installed after the notice of excavation was called in however, the excavator knew of the line due to the same excavator installing the facility. The line was damaged after the excavation caved in and the excavator had to extend the size of the bell hole.

Conclusion: There was a failure to protect the facility during excavation.

Violation: 8-1-26-20(a)(1) Failure to plan excavation to avoid damage or interference with underground facilities.



150 West Market Street, Suite 600
Indianapolis, IN 46204

January 31, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4043
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4043

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 10/18/2012

Event Location: N Sheridan Ave

Facility Owner: Northern Indiana Public Service Company

Excavator: Miller Pipe Line

Other Party: N/A

Pipeline Division Case No. 4043

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4043	
Date of Event	10/18/2012
Event Location	N Sheridan Ave
Event City	South Bend
Facility Owner	Northern Indiana Public Service Company
Excavator	Miller Pipe Line
Date of IURC Information Request	12/5/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Miller Pipe Line
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	8850 Crawfordsville Rd
CITY/ STATE/ZIP	Indianapolis, IN 46234
PREFERRED TELEPHONE	317-295-6417
CELL PHONE TELEPHONE	317-339-8230
EMAIL ADDRESS	SARAH.HEMINGER@MILLERPIPELINE.COM
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	1519 N Sheridan St
CITY/STATE/ZIP	South Bend, IN 46628
NEAREST INTERSECTION	Keller St
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	0
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	X
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y- 1210182448
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1210100618
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	Y
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	
NUMBER OF INPATIENT TREATED	
NUMBER OF FATALITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>Failure to maintain the marks. Excavator should have called in for new locates because they installed a new service since the original locate was done.</p>	

Fact Based Investigation Report

NOTIFICATION ID: 01820121018005

DISTRICT: Northern IN

DAMAGE DATE: 10/18/2012 1:16:29 PM

NOTIFICATION DATE: 10/18/2012 1:20:11 PM

NOTIFIED BY: JAY WHITAKER

DAMAGE ADDRESS: N SHERIDAN AVE

CITY: SOUTH BEND

ST: IN ZIP:

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 10/18/2012

FROM: 13:45:00

TO: 14:40:00

EXCAVATOR INVOLVED: MILLER PIPELINE

TYPE OF EXCAVATION: PLACING NEW GAS LINES

ORIG. LOCATE REQ.: 1210100618

START DATE/TIME: 10/12/2012 12:00:00 AM

TYPE OF TICKET: Routine

LOCATE REQ. INFO N/A:

DIG UP/DAMAGE REQ.: M68016942

START DATE/TIME: 10/18/2012 12:00:00 AM

PICTURES TAKEN BY: BRIAN ARENS DATE/TIME: 10/18/2012 2:00:00 PM

PHOTOGRAPHY TYPE: Digital

FRAME #:

INVESTIGATOR EMP#: 113463

INVESTIGATOR NAME: BRIAN ARENS

BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? No

Fact Based Investigation Customer Information

NOTIFICATION ID: 01820121018005

SELECT A CUSTOMER: NIPSCO

CUSTOMER #: (optional)

FACILITY DESCRIPTION: LOWPROF

FACILITY ID: Gas Service

LOCATOR NAME & EMP #: Arens Brian - 113463

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Relocate Needed,
Other

Other: Line installed after locate.

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation,
Investigation Results Verified By Utility Representative

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

THERE ARE PAINT AND FLAGS ONSITE. MILLER PIPE LINE WAS DIGGING IN FRONT OF 1522 TO HOOK UP THIS NEW SERVICE AND HIT THE SERVICE FROM 1517 THAT THEY INSTALLED THIS WEEK. THERE HAVE BEEN NO

LOCATE REQUESTS FOR THIS AREA SINCE THIS SERVICE WAS PLACED AND HOOKED UP. WE CAN NOT MARK WHAT IS NOT IN THE GROUND WHEN WE ARE THERE.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:
ROBERT HAYWARD, THIS DAMAGE IS MILLERS RESSPONSIBILITY

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:
JAY, WE HIT OUR OWN LINE

LIST ANY OTHER INDIVIDUALS ON SITE:
NA

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? No

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS? No

EXTENT OF FACILITY DAMAGE CUT IN 1/2

REPLACEMENT FOOTAGE 1'

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No NA

WHAT CONTRACTOR EQUIPMENT WAS USED? NA

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? No

IF YES, PLEASE LIST RECORD #(S) NA

NIPSCO 00195 IUPPSa 10/10/2012 09:11:24 1210100618-00A NORM NEW GRID

NORMAL NOTICE JOB EXTENSION

Ticket : 1210100618 Date: 10/10/2012 Time: 09:11 Oper: SARAH.HEMINGER Chan:000
Old Tkt: 1209241101 Date: 09/24/2012 Time: 09:56 Oper: SARAH.HEMINGER Rev: 00A

State: IN Cnty: ST JOSEPH Twp: PORTAGE
Cityname: SOUTH BEND Inside: Y Near: N
Subdivision:

Address :
Street : N SHERIDAN AVE
Cross 1 : KELLER ST Within 1/4 mile: Y
Location: PAINT AND FLAG ENTIRE RIGHT OF WAY ON THE WEST SIDE OF N SHERIDAN AVE
IN FRONT OF 1519 1601 1609 N SHERIDAN AVE

Grids : 4141B8618D 4141A8618D
Boundary: n 41.697842 s 41.694450 w -86.304085 e -86.302361

Work type : REPLACE GAS SERVICE
Done for : NIPSCO
Start date: 10/12/2012 Time: 09:30 Hours notice: 48/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 3 DAY Depth: 10FT

Company : MILLER PIPE LINE Type: CONT
Co addr : 8850 CRAWFORDSVILLE RD
City : INDIANAPOLIS State: IN Zip: 46234
Caller : SARAH HEMINGER Phone: (317)295-6417
Contact : JAY WHITAKER Phone:
BestTime:
Mobile : (317)339-8230
Fax : (317)295-6418
Email : SARAH.HEMINGER@MILLERPIPELINE.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
NEED ALL UTILITIES TO RETURN AND REMARK PREVIOUS TICKET 1209241101
Will you be white-lining the dig site area? NO

Submitted date: 10/10/2012 Time: 09:11
Members: AEPIN COMCN ID5610 ID6590 NIPSCO SBCIN SM

CASE #
4043

CASE #
4043

NIPSCO 00714 IUPPSa 10/18/2012 13:16:29 1210182448-00A EMER DAMG GRID

DAMAGE SEE REMARKS

Ticket : 1210182448 Date: 10/18/2012 Time: 13:12 Oper: BLIEVERTZ Chan:025

State: IN Cnty: ST JOSEPH Twp: PORTAGE
Cityname: SOUTH BEND Inside: Y Near: N
Subdivision:

Address :

Street : N SHERIDAN AVE
Cross 1 : KELLER ST Within 1/4 mile: Y
Location: PAINT AND FLAG ENTIRE RIGHT OF WAY ON THE WEST SIDE OF N SHERIDAN AVE
IN FRONT OF 1519 1601 1609 N SHERIDAN AVE

:

Grids : 4141B8618D 4141A8618D
Boundary: n 41.697842 s 41.694450 w -86.304085 e -86.302361

Work type : REPLACE GAS SERVICE

Done for : NIPSCO

Start date: 10/18/2012 Time: 13:13 Hours notice: 0/0 Priority: EMER

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y

Duration : 3 DAY Depth: 10FT

Company : MILLER PIPE LINE Type: CONT
Co addr : 8850 CRAWFORDSVILLE RD
City : INDIANAPOLIS State: IN Zip: 46234
Caller : JAY WHITAKER Phone: (317)295-6417
Contact : JAY WHITAKER - CELL Phone:
BestTime:
Mobile : (317)339-8230
Fax : (317)295-6418
Email : SARAH.HEMINGER@MILLERPIPELINE.COMRemarks : All tickets are taken and processed on Eastern Daylight Time
A NIPSCO GAS LINE WAS HIT NEXT TO SHERIDAN AVE IN FRONT OF THE PROPERTY AT 1519
SHERIDAN AVE - GAS LINE IS NOT BLOWING - LINE IS 5/8 INCH PLASTIC/YELLOW/PLASTIC
- CALLER HAS CALLED 911 - CALLERS CREW AND NIPSCO CREWS ARE ON SITE - CALLER HAS
CALLED NIPSCO TO REPORT THE DAMAGE - PREVIOUS TICKET NUMBER IS 1210100618 -
THANK YOU

Will you be white-lining the dig site area? NO

:

Submitted date: 10/18/2012 Time: 13:12

Members: AEPIN COMCN ID5610 ID6590 NIPSCO SBCIN SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA 060/SB. MAXIMO WO # 11586538

OPERATING AREA CONTACT Tim Armstrong JOB ORDER # 576037

TRACKING NUMBER 01820121018004 LOCATE REF # 1210100618

Locate Performed By:

DATE AND TIME OF ACCIDENT Oct. 18th 2012, 11:58AM DATE OF REPORT 10/18/12

PLACE OF DAMAGE (INCLUDE CITY) 1519 N. Sheridan ST. South Bend

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES () NO ()

OTHER (DESCRIBE)

GAS: SERVICE MAIN () SIZE 5/8" MATERIAL: PLASTIC STEEL () METER () REG STATION () STUB ()

DEPTH OF FACILITY (inches) 24" PRESSURE (PSI) 35 Lbs.

RELEASE OF GAS: YES NO () IGNITION OF GAS: YES () NO () EVACUATION REQUIRED: YES () # NO ()

INTERRUPTION OF SERVICE: YES () NO () NUMBER OF CUSTOMERS LOST: 0

DURATION OF INTERRUPTION: TIME REPORTED 11:58 TIME RESTORED 12:00

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 5/8 1/2"

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS NO ()

HOW LOCATED: PAINT () FLAG () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) Miller Pipeline

ADDRESS OF PARTY (INCLUDE CITY) 8850 Crawfordville Rd. Indianapolis IN

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Donnie DieFenderfer

WITNESS NAME AND ADDRESS John Gerbick

WITNESS REMARKS Accidental Hit

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY REPORT #

FIRE () AGENCY REPORT #

OTHER () Any Injuries? () YES # NO

PHOTOS TAKEN: YES () NO () TAKEN BY: MEDIA ON SITE YES () NO () (ATTACH PHOTOS TO REPORT)

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW

- () AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER Gas Service W/P
() POLE/SIGN POST () ROAD WORK () SEWER

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW

- () AUGER () HAND TOOLS () BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE () BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW

- () AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB () OTHER

SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM

COMMENTS: Flow valve ON Service gas stopped @
Time of Release

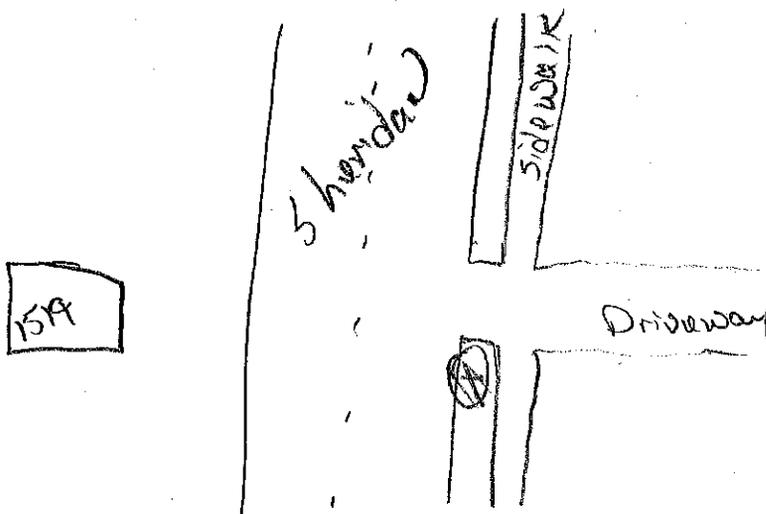
PERSON PREPARING REPORT Randy Edmaiston

FIELD SUPERVISOR Tim Armstrong

FIELD MANAGER Rick Gray

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: _____ DATE: _____



INFORMATION REQUEST

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 4043

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: Miller Pipeline

Responsible Party Personal Name: Don Deifenderfer

Title (if any): Foreman

Address (number and street): 8850 Crawfordsville Rd.

City, State and ZIP Code: Indianapolis, IN 46234

Preferred Telephone Number (area code): 317 293-0278

Cellular Telephone Number (area code): _____

Email Address: info@millerpipeline.com

Facility Information:

Business Name: NIPSCO

Responsible Party Personal Name: Dennis Steinbeck

Title (if any): Inspector

Address (number and street): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): 260 740 6648

Email Address: _____

Locator Service Information:

Business Name: USIC

Responsible Party Personal Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Cause of Damage Information

Type of Equipment (*select one*): Backhoe/Trackhoe

Type of Work Performed (*select one*): Natural Gas

Other Information (Witness, Police, Fire, Other):

Personal Contact: _____

Business/Organization Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Utility Line Impact

Location of Damage:

Address (*number and street*): 1519 Sheridan Str. _____

City, State and ZIP Code: South Bend, IN _____

Nearest Intersection: Sheridan and US 20 (Lincoln Way W.) _____

Product Type (*select one*): Natural Gas

Facility Type (*select one*): Service/Drop

Size (Diameter/etc.): ^{1/2"} _____

Pressure (PSIG/Inches): medium pressure _____

Interruption in Service: Yes No **Number of Customers Affected:** _____

Evacuation: Yes No **If yes, How Many Evacuated?** _____

Repair Cost (if known): \$ ^{139.16} _____

Release of Product: Yes No

Ignition and/or Fire: Yes No

Excavator Notify 811: Yes No

Locate Information

Excavator Request Locate: Yes No

Indiana 811 Locate Ticket Number: ¹²¹⁰¹⁰⁰⁶¹⁸ _____

Locate Marks Visible: Yes No

Locate Marks Correct: Yes No

Excavator "White Lined": Yes No

Maps Used to Mark Facilities: Yes No

Was Locate Provided within Two (2) Working Days: Yes No

Operator Employees On-site during Excavation: Yes No

Incident Impact Information

Number of Outpatient Treated: ⁰ _____

Number of Inpatient Treated: ⁰ _____

Number of Fatalities: ⁰ _____

Fire Department Response: Yes No

Police Department Response: Yes No

Ambulance Response: Yes No

Additional Information / Comments

The morning huddle/planning session discussed not digging on street side of main since there was a long side service installed by other MP crew a few days prior. When work began the crew spotted main and short side service as the backhoe work commenced, sand was caving in and lots of extra digging was required to remove flowing sand, forgetting about the long side service. The long side service was struck and the 1/2" plastic pulled out of the excess flow valve. The excess flow valve tripped and very little gas escaped as the excess flow valve did it's job and stopped gas flow.

There was no lost service since this line had not been tied over to the customers meter yet.

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 4043

Your Full Name: Ralph Miller

Full Name of Business / Entity (if applicable): Miller Pipeline

Your Business Title (if applicable): VP of HR

Address (number and street): 8850 Crawfordsville Rd.

City: Indianapolis State: IN ZIP Code: 46234

Your E-mail Address: ralph.miller@millerpipeline.com

Today's Date (month, day, year): December 13, 2012

Your Signature: Ralph Miller Digitally signed by Ralph Miller
DN: cn=Ralph Miller, o=Miller Pipeline, ou=Miller
Pipeline, email=ralph.miller@millerpipeline.com, c=US
Date: 2012.12.13 13:19:51 -05'00' Title (if any) VP of HR

Please return your Narrative Statement to:

Pipeline Safety Division – Case Number 4043
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov

Cayce, Brittany

32765

From: Miller Pipeline Corp [no-reply@wufoo.com]
Sent: Friday, October 19, 2012 8:26 AM
To: Baughman, Ben; Tucker, Dave; Quimby, Fred; Neuner, Gerry; Cayce, Brittany
Subject: Utility Damage Report IN/KY/KS [#91]

1510 gas construction

Employee Name: * jeff garner 9105

Is this report for record only? No
(For record only indicates the damage has been resolved and no further action is needed.) *

Job Title: * operator

Date of incident: * Thursday, October 18, 2012

Time of incident 11:00:00 AM

Street address of incident: 1519 sberidan sr

City * south bend

State: * in

Did an MPC employee cause the incident to occur? Yes
No

Has the owner been notified of the damage? Yes

What caused the damage: * Backhoe

What type of utility was damaged? * Gas

State of the utility: Live

Were locates requested? Yes

Were locates performed? Yes

Were locates legible? Yes

Did locates expire? No

Were all utilities marked? Yes

Were marks accurate? Yes

Types of markers: Paint

Were utilities hand exposed? No

Did digging begin prior to locating? No

Name of locating company: * usic

Date located: * Wednesday, October 10, 2012

Locate reference number: 1210100618

Foreman DONALD D. 356

2 NIPSCO IN North

Describe the event in detail (be specific: include all persons involved, sequence of events, measurements, etc.): *

walk crew thru the services planned for the day telling them not to dig on street side of main their is a long side service that other crew had put on main already they all new about service crew spotted main and short side service to tie over forgetting about new long side service also dug on wrong side of main had new main and service to tie over uncovered went clean out bell hole and hit pl service flow valve triped no lose of gas and costermer had not been put on new sevice yet no lose of service

Division:

Gas Construction

Customer: *

nipsco

Indicate any opinions or conclusions regarding who was at fault afer reviewing the facts of this incident: *

slow down and keep the big picture of what going on around you at all times

Please select your superintendent so we can send them and your area safety & compliance specialist a copy of this form *

Ben Baughman

If you would like to receive a copy of this form, enter your email address here:

Donovan.Diefenderfer@millerline.com

11/26/12 LOSS CONTROL RESERVE/PAID TRANSACTIONS - REVIEW/EDIT LCWK25-SUBF4

LOSS ID#: 32765 INCIDENT TYPE: PD

MSTR ID#: 32765 PROPERTY DAMAGE

EMPLOYEE#: 8165 DIV: GASCN AREA: IN TECH/CST: NIPSC

INCIDENT DATE: 10/18/12 DAY: THU TIME: 11:00 AM

TRN TRN R/P

POST

DATE TYP TYP DESCRIPTION

STAT

AMOUNT

SOURCE

USER ID

11/26/12 P CO NIPSCO

RLSD

13916

LCWK25

BRITTANYC

Bottom

F12=PREVIOUS



Facility Damage Recovery
850 North Sherman
Crawfordsville, IN 47322
www.nipSCO.com

November 20, 2012

Miller Pipeline
8850 Crawfordsville Road
Indianapolis, IN 46234

RE: Our Claim 12 2321

Gentlemen:

Enclosed is our Damage Claim Bill in the amount of \$139.16, being the expense this Company incurred as the result of your contact with our facilities located in the vicinity of 1519 North Sheridan Street, South Bend, Indiana. Our reports indicate that our facilities were damaged on October 18, 2012.

If you have insurance to cover this type of damage claims, please forward the enclosed Damage Claim Bill and envelope to your insurance carrier for payment and advise this Department of the company's name and address so that we can follow the matter to a conclusion. In the event you are not insured, your check or money order in the above amount is requested. To insure proper credit to your account, please remit the top portion of the Damage Claim Bill, along with payment, in the enclosed pre-addressed envelope.

If you wish to discuss this matter further, please contact the undersigned.

Sincerely,

MARY L. LECHOWICZ
Leader Facility Damages

MLL:ke

Enclosure

**Northern Indiana Public Service Company
DAMAGE CLAIM BILL**

CLAIM NO.: 12 2321

JOB ORDER NO.: 576037

DATE: November 20, 2012

Miller Pipeline
8850 Crawfordsville Road
Indianapolis, IN 46234

PAYMENT DUE 25 DAYS FROM ABOVE DATE.
PLEASE MAKE REMITTANCE PAYABLE TO:

NORTHERN INDIANA PUBLIC SERVICE COMPANY
801 E. 86TH AVENUE
MERRILLVILLE, INDIANA 46410-6271
ATTENTION: FACILITY DAMAGES RECOVERY

AMOUNT REMITTED

AMOUNT DUE
\$ 139.16

PLEASE DETACH HERE AND RETURN THIS PORTION WITH PAYMENT

OK TO PAY

DATE	DESCRIPTION	AMOUNT
10/18/12	Expense incurred as the result of damage to NIPSCO facilities located in the vicinity of 1519 North Sheridan Street, South Bend, Indiana, by the above organization.	
	LABOR:	\$ 120.33
	MATERIAL:	9.83
	EQUIPMENT:	9.00
	TOTAL EXPENSE:	\$ 139.16
<p><i>Job# 25507321</i></p> <p>If you have any questions regarding this bill, please contact Mary Lechowicz, Leader Facility Damages, at 219-647-4033 or 1-800-884-2684</p>		
 <p>Know what's below. Call before you dig.</p>		

Northern Indiana Public Service Company
DAMAGE CLAIM BILL

CLAIM NO.: 12 2321

JOB ORDER NO.: 576037

DATE: November 20, 2012

NORMAL NOTICE JOB EXTENSION

Ticket : 1210100618 Date: 10/10/2012 Time: 09:11 Oper: SARAH.HEMINGER Chan:000
 Old Tkt: 1209241101 Date: 09/24/2012 Time: 09:56 Oper: SARAH.HEMINGER Rev: 00A

State: IN Cnty: ST JOSEPH Twp: PORTAGE
 Cityname: SOUTH BEND Inside: Y Near: N
 Subdivision:

Address :
 Street : N SHERIDAN AVE
 Cross 1 : KELLER ST Within 1/4 mile: Y
 Location: PAINT AND FLAG ENTIRE RIGHT OF WAY ON THE WEST SIDE OF N SHERIDAN AVE
 IN FRONT OF 1519 1601 1609 N SHERIDAN AVE
 :
 Grids : 4141B8618D 4141A8618D

Work type : REPLACE GAS SERVICE
 Done for : NIPSCO
 Start date: 10/12/2012 Time: 09:30 Hours notice: 48/48 Priority: NORM
 Ug/On/Both: U Blasting: N Boring: N Railroad: N Emergency: N
 Duration : 3 DAY Depth: 10FT

Company : MILLER PIPE LINE Type: CONT
 Co addr : 8850 CRAWFORDSVILLE RD
 City : INDIANAPOLIS State: IN Zip: 46234
 Caller : SARAH HEMINGER Phone: (317)295-6417
 Contact : JAY WHITAKER Phone:
 BestTime:
 Mobile : (317)339-8230
 Fax : (317)295-6418
 Email : SARAH.HEMINGER@MILLERPIPELINE.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
 NEED ALL UTILITIES TO RETURN AND REMARK PREVIOUS TICKET 1209241101
 Will you be white-lining the dig site area? NO
 :

Submitted date: 10/10/2012 Time: 09:11
 Members: AEPIN COMCN ID5610 ID6590 NIPSCO SBCIN SM

Member Name	Facility Types
AMERICAN ELECTRIC POWER	ELECTRIC
AT&T - DISTRIBUTION	COMMUNICATIONS
COMCAST NORTH	CABLE TV
NIPSCO	GAS & ELECTRIC
SOUTH BEND, CITY OF	SEWER & WATER
ST. JOE VALLEY METRONET	

NORMAL NOTICE JOB EXTENSION

Ticket : 1210100613 Date: 10/10/2012 Time: 09:10 Oper: SARAH.HEMINGER Chan:000
 Old Tkt: 1209241091 Date: 09/24/2012 Time: 09:54 Oper: SARAH.HEMINGER Rev: 00A

State: IN Cnty: ST JOSEPH Twp: PORTAGE
 Cityname: SOUTH BEND Inside: Y Near: N
 Subdivision:

Address :
 Street : N SHERIDAN AVE
 Cross 1 : KELLER ST Within 1/4 mile: Y
 Location: PAINT AND FLAG ENTIRE PROPERTY OF 1519 1601 1609 N SHERIDAN AVE
 :
 Grids : 4141B8618D 4141A8618D 4141B8618C 4141A8618C

Work type : REPLACE GAS SERVICE
 Done for : NIPSCO
 Start date: 10/12/2012 Time: 09:30 Hours notice: 48/48 Priority: NORM
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
 Duration : 3 DAY Depth: 10FT

Company : MILLER PIPE LINE Type: CONT
 Co addr : 8850 CRAWFORDSVILLE RD
 City : INDIANAPOLIS State: IN Zip: 46234
 Caller : SARAH HEMINGER Phone: (317)295-6417
 Contact : JAY WHITAKER Phone:
 BestTime:
 Mobile : (317)339-8230
 Fax : (317)295-6418
 Email : SARAH.HEMINGER@MILLERPIPELINE.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
 NEED ALL UTILITIES TO RETURN AND REMARK PREVIOUS TICKET 1209241091
 Will you be white-lining the dig site area? NO
 :

Submitted date: 10/10/2012 Time: 09:10
 Members: AEPIN COMCN ID5610 ID6590 NIPSCO SBCIN SM

Member Name	Facility Types
AMERICAN ELECTRIC POWER	ELECTRIC
AT&T - DISTRIBUTION	COMMUNICATIONS
COMCAST NORTH	CABLE TV
NIPSCO	GAS & ELECTRIC
SOUTH BEND, CITY OF	SEWER & WATER
ST. JOE VALLEY METRONET	