



## Pipeline Safety Division Investigation Report

### Investigation regarding: F F C Fencing Company

UPPAC Database Record ID: 4029

Report Date: 3/13/2013

Investigator: Howard Friend

Damage Date: 10/15/2012 12:48:53 PM

Damage Address: 1504 Ironwood St Sw, De Motte, Jasper

### The Parties

Excavator: F F C Fencing Company

Address: 15080 Us Hwy 41, Cedar Lake, In 46303

Facility Owner: NIPSCO

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Hand Tools

Type of Work Performed: Fencing

### Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

### Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes

Indiana 811 Ticket Number: 1210040212

Original Start Date:

Locate Instructions: Locate entire property

Follow-Up Locate Instructions (if applicable):

**Synopsis:** A natural gas service was damaged during excavation to install a fence post.

**Findings:** Reported by Indiana 811; excavator's response to initial notice was received on 12/5/2012. The excavator had a valid locate request and the operator provided accurate locate markings. The pictures provided by the excavator indicate the facility was accurately located and the damage occurred between the locate mark and the gas meter.

**Conclusion:** There was a failure to plan excavation to avoid damage.

**Violation: 8-1-26-20(a)(1) Failure to plan excavation to avoid damage or interference with underground facilities.**



150 West Market Street, Suite 600  
Indianapolis, IN 46204

January 31, 2013

*Via Electronic Transmission – [PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)*

Pipeline Safety Division – Case No. 4029  
Indiana Utility Regulatory Commission  
101 West Washington Street, Suite 1500 East  
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4029

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 10/15/2012

Event Location: 1504 Ironwood St Sw

Facility Owner: Northern Indiana Public Service Company

Excavator: F F C Fencing Company

Other Party: N/A

Pipeline Division Case No. 4029

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle  
NiSource Corporate Services - Legal  
Phone: 317-684-4904  
Fax: 317-684-4918  
Email: [cearle@nisource.com](mailto:cearle@nisource.com)

<b>IURC INFORMATION REQUEST</b>	
<b>Pipeline Safety Division Case No. 4029</b>	
Date of Event	10/15/2012
Event Location	1504 Ironwood St Sw
Event City	De Motte
Facility Owner	Northern Indiana Public Service Company
Excavator	F F C Fencing Company
Date of IURC Information Request	12/5/2012
<b>THE PARTIES</b>	
<b>EXCAVATOR:</b>	
BUSINESS NAME	FFC Fence Company
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	15080 US HWY 41
CITY/ STATE/ZIP	Cedar Lake, IN 46303
PREFERRED TELEPHONE	219-696-7646
CELL PHONE TELEPHONE	219-746-7424
EMAIL ADDRESS	JOSH@FFCFENCING.COM
<b>FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:</b>	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
<b>LOCATOR SERVICE INFORMATION</b>	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	<a href="mailto:morganthompson@usicinc.com">morganthompson@usicinc.com</a>
<b>OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION</b>	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>UTILITY LINE IMPACT</b>	
<b>LOCATION OF DAMAGE</b>	
ADDRESS	1504 Ironwood St SW
CITY/STATE/ZIP	DeMotte, IN 46310
NEAREST INTERSECTION	15 <sup>th</sup> Street SW
<b>PRODUCT TYPE (Select One)</b>	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
<b>FACILITY TYPE (Select One)</b>	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
<b>CAUSE OF DAMAGE INFORMATION:</b>	
<b>TYPE OF EQUIPMENT (Select One)</b>	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	X
Milling Equipment	
Probing Device	

Trancher	
Vaccuum Equipment	
Unknown/Other	
<b>TYPE OF WORK PERFORMED (Select One)</b>	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	X
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y- 1210152194
<b>LOCATE INFORMATION:</b>	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1210040212
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	Y
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
<b>INCIDENT IMPACT INFORMATION</b>	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
<b>ADDITIONAL INFORMATION/COMMENTS</b>	
Excavator hit accurately marked facility with hand tool.	

**Fact Based Investigation Report**

NOTIFICATION ID: 01820121015012

DISTRICT: Northern IN

DAMAGE DATE: 10/15/2012 12:49:02 PM

NOTIFICATION DATE: 10/15/2012 12:55:22 PM

NOTIFIED BY: DEIRDRE HAM

DAMAGE ADDRESS: 1504 IRONWOOD ST SW

CITY: DE MOTTE

ST: IN ZIP:

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 10/15/2012

FROM: 13:40:00

TO: 13:50:00

EXCAVATOR INVOLVED: FFC FENCING

TYPE OF EXCAVATION: FENCE

ORIG. LOCATE REQ.: 1210040212

START DATE/TIME:

TYPE OF TICKET:

LOCATE REQ. INFO N/A:

DIG UP/DAMAGE REQ.: 1210152194

START DATE/TIME:

PICTURES TAKEN BY: ROB PUENT

DATE/TIME: 10/15/2012 1:45:00 PM

PHOTOGRAPHY TYPE: Digital

FRAME #: NA

INVESTIGATOR EMP#: 125837

INVESTIGATOR NAME: ROB PUENT

BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? No

**Fact Based Investigation Customer Information**

NOTIFICATION ID: 01820121015012

SELECT A CUSTOMER: NIPSCO

CUSTOMER #: (optional)

FACILITY DESCRIPTION: LOWPROF

FACILITY ID: service - 5/8"

LOCATOR NAME & EMP #: Puent Robert - 125915

LOCATOR NOT KNOWN:

**CHECK ALL THAT APPLY TO INVESTIGATION:**

Facility Marked Accurately

Other:

**CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):**

Visual, Facility Exposed At Time Of Investigation

**INVESTIGATOR STATEMENT/CAUSAL FACTORS:**

CONTRACTOR CUT A PL. GAS SERVICE RIGHT NEXT TO METER WITH POST HOLE DIGGERS WHILE DIGGING FOR FENCE POST, SERVICE WAS MARKED CORRECTLY.

**NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:**  
NA

**NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:**  
NA

**LIST ANY OTHER INDIVIDUALS ON SITE:**  
NA

**WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?** Yes

**WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?** Yes

**WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?** Yes

**EXTENT OF FACILITY DAMAGE** CUT PL. SERVICE

**REPLACEMENT FOOTAGE** 1 FT

**WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?** No

**WHAT CONTRACTOR EQUIPMENT WAS USED?** NA

**IS THE FACILITY SHOWN ON THE UTILITY RECORDS?** No

**IF YES, PLEASE LIST RECORD #(S)**

CASE #  
4029

NIPSCO 00077 IUPPSa 10/04/2012 08:19:44 1210040212-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1210040212 Date: 10/03/2012 Time: 15:42 Oper: JOSH.WILSON Chan:000

State: IN Cnty: JASPER Twp: KEENER  
Cityname: DE MOTTE Inside: Y Near: N  
Subdivision:

Address : 1504  
Street : IRONWOOD ST SW  
Cross 1 : 15TH ST SW Within 1/4 mile: Y  
Location: LOCATE ENTIRE PROPERTY  
:  
Grids : 4111C8712B 4111D8712B  
Boundary: n 41.188503 s 41.186985 w -87.210854 e -87.209251

Work type : FENCE INSTALLATION  
Done for : OWNER BRODA  
Start date: 10/09/2012 Time: 08:30 Hours notice: 136/64 Priority: NORM  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N  
Duration : 2 WEEKS Depth: 3 FEET

Company : F F C FENCING COMPANY Type: CONT  
Co addr : 15080 US HWY 41  
City : CEDAR LAKE State: IN Zip: 46303  
Caller : JOSH WILSON Phone: (219)696-7646  
Contact : JOSH WILSON Phone:  
BestTime:  
Mobile : (219)746-7424  
Fax : (219)696-4122  
Email : JOSH@FFCFENCING.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
Will you be white-lining the dig site area? NO  
:

Submitted date: 10/03/2012 Time: 15:42  
Members: COMCN ID2009 ID3831 ID4601 NIPSCO SM

CASE #

4029

NIPSCO 00666 IUPPSa 10/15/2012 12:49:02 1210152194-00A EMER DAMG GRID

DAMAGE DAMAGE

Ticket : 1210152194 Date: 10/15/2012 Time: 12:46 Oper: LPORTER Chan:046

State: IN Cnty: JASPER Twp: KEENER  
Cityname: DE MOTTE Inside: Y Near: N  
Subdivision:

Address : 1504  
Street : IRONWOOD ST SW  
Cross 1 : 15TH ST SW Within 1/4 mile: Y  
Location: LOCATE ENTIRE PROPERTY  
:  
Grids : 4111C8712B 4111D8712B  
Boundary: n 41.188503 s 41.186985 w -87.210854 e -87.209251

Work type : FENCE INSTALLATION  
Done for : OWNER BRODA  
Start date: 10/15/2012 Time: 12:46 Hours notice: 0/0 Priority: EMER  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
Duration : 2 WEEKS Depth: 3 FEET

Company : F F C FENCING COMPANY Type: CONT  
Co addr : 15080 US HWY 41  
City : CEDAR LAKE State: IN Zip: 46303  
Caller : DEIRDRE HAM Phone: (219)696-7646  
Contact : JOSH WILSON Phone:  
BestTime:  
Mobile : (219)746-7424  
Fax : (219)696-4122  
Email : JOSH@FFCFENCING.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
PER DEIRDRE HAM - HIT A NIPSCO GAS LINE - GAS IS BLOWING - LINE HAS BEEN BURIED  
- LINE DESCRIPTION UNKNOWN - DIGGING REAR OF 1504 IRONWOOD ST SW - CREW STILL ON  
SITE - DEIRDRE HAS CALLED NIPSCO - PREVIOUS TICKET 1210040212  
Will you be white-lining the dig site area? NO  
:

Submitted date: 10/15/2012 Time: 12:46  
Members: COMCN ID2009 ID3831 ID4601 NIPSCO SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY  
FACILITY DAMAGE REPORT

\*\* COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES \*\*

REPORTING OPERATING AREA Crown Point MAXIMO WO # M 58425 / M 584251

OPERATING AREA CONTACT Stan Lewandowski JOB ORDER # 583964

TRACKING NUMBER 01820121015006 LOCATE REF # 1210040212  
Locate Performed By: ASIC

DATE AND TIME OF ACCIDENT 10-15 2012 1046 M DATE OF REPORT 10-15-12

PLACE OF DAMAGE (INCLUDE CITY) 1504 Ironwood St Sw, Demerits

DAMAGE WAS TO:  
ELECTRIC - POLE / TRANSFORMER: # \_\_\_\_\_ SIZE \_\_\_\_\_ YEAR INSTALLED \_\_\_\_\_ BROKEN YES ( ) NO ( )

OTHER (DESCRIBE) \_\_\_\_\_

GAS: SERVICE ( ) MAIN ( ) SIZE 5/8" MATERIAL: PLASTIC ( ) STEEL ( ) METER ( ) REG STATION ( ) STUB ( )  
OTHER (DESCRIBE) \_\_\_\_\_

DEPTH OF FACILITY (inches) 26" PRESSURE (PSI) 40 Lbs.

RELEASE OF GAS: YES ( ) NO ( ) IGNITION OF GAS: YES ( ) NO ( ) EVACUATION REQUIRED: YES ( ) # \_\_\_\_\_ NO ( )

INTERRUPTION OF SERVICE: YES ( ) NO ( ) NUMBER OF CUSTOMERS LOST: \_\_\_\_\_

DURATION OF INTERRUPTION: TIME REPORTED 1046 TIME SHUT OFF 1240 TIME RESTORED 1500

DIAMETER MEASUREMENT OF HOLE IN GAS FACILITY: 5/8"

LOCATE MARKS ON SITE: YES ( ) NO ( ) DISTANCE BETWEEN FACILITY AND LOCATE MARKS \_\_\_\_\_ NO ( )  
HOW LOCATED: PAINT ( ) FLAGS ( ) BOTH ( ) WHITE LINED ( )

PARTY THAT CAUSED DAMAGES (NAME) FFC Fence Company

ADDRESS OF PARTY (INCLUDE CITY) 17080 US Hwy 41 Cedar Lake

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Joe Hill

WITNESS NAME AND ADDRESS \_\_\_\_\_

WITNESS REMARKS \_\_\_\_\_

AGENCIES NOTIFIED / ONSITE: POLICE ( ) AGENCY \_\_\_\_\_ REPORT # \_\_\_\_\_

FIRE ( ) AGENCY \_\_\_\_\_ REPORT # \_\_\_\_\_

OTHER ( ) \_\_\_\_\_ Any Injuries? ( ) YES # \_\_\_\_\_ ( ) NO

PHOTOS TAKEN: YES ( ) NO ( ) TAKEN BY: \_\_\_\_\_ (ATTACH PHOTOS TO REPORT)

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW  
( ) AGRICULTURE/FARMING ( ) CABLE TV ( ) CURB/SIDEWALK ( ) TELECOMMUNICATIONS  
( ) BLDG CONSTRUCTION ( ) DEMOLITION ( ) DRAINAGE ( ) WATER  
( ) DRIVEWAY ( ) ELECTRIC ( ) SURVEYING ( ) DRAINS/CULVERTS  
( ) FENCING ( ) GRADING ( ) IRRIGATION ( ) MOWING  
( ) LANDSCAPING ( ) PIPELINE ( ) MILLING ( ) OTHER  
( ) POLE/SIGN POST ( ) ROAD WORK ( ) SEWER

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW  
( ) AUGER ( ) GRAND TOOLS ( ) BACKHOE/TRACKHOE  
( ) MILLING EQUIPMENT ( ) PROBING DEVICE ( ) BORING / DRILLING  
( ) EXPLOSIVES ( ) TRENCHER ( ) FARM EQUIPMENT  
( ) VACCUUM EQUIPMENT ( ) GRADER ( ) OTHER

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW  
( ) AUTOMOTIVE ACCIDENT ( ) EXCAVATING BEFORE LOCATES DUE ( ) CARELESS MACHINE OPERATOR  
( ) NO NOTIFICATION ( ) MARKS DISTURBED ( ) STUB ( ) OTHER Customer hit while head

• SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM

COMMENTS :

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PERSON PREPARING REPORT

Joseph Budz

FIELD SUPERVISOR

Stan Leonardowski

FIELD MANAGER \_\_\_\_\_

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information

|

FOR OFFICE USE ONLY:

- |   |     |    |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE  | YES | NO |
| • NO IN 811 LOCATE CALLED IN                    | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE                                | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST  | YES | NO |

COMPLETED BY: \_\_\_\_\_

DATE: \_\_\_\_\_

**From:** [Boyd, William](#)  
**To:** [Deirdre Ham; IURC PipelineDamageCase](#)  
**Subject:** RE: Initial Documents - Excavator - Case No. 4029  
**Date:** Monday, December 17, 2012 9:53:05 AM

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Ms. Ham,

Thank you for submitting your response regarding Case 4029 to us. I need to ask you to resubmit your information request form, as the PDF we received is blank.

If you only have Adobe Reader on your computer you will not be able to send the completed form because Reader will not save documents. With Reader, I think the best way to accomplish this is to fill out the form, print it and then fax or scan it and send with an email.

I am assuming that this is the case, and apologize for any inconvenience.

Thank you,  
William Boyd  
317-232-2718

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**From:** Deirdre Ham [mailto:deirdre@ffcfencing.com]  
**Sent:** Wednesday, December 05, 2012 4:28 PM  
**To:** IURC PipelineDamageCase  
**Subject:** Initial Documents - Excavator - Case No. 4029

Completed information request form along with excavator documentation regarding gas line damage. Let me know if you need any additional information.

*Deirdre Ham*

**ffC Fencing Co.**  
15080 U.S. Hwy. 41  
Cedar Lake, IN 46303  
PH: 219-696-7646  
FX: 219-696-4122

## NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 4029

Your Full Name: Deirdre Ham

Full Name of Business / Entity (if applicable): FFC Fencing Co

Your Business Title (if applicable): Office Manager

Address (number and street): 15080 US Hwy 41

City: Cedar Lake State: IN ZIP Code: 46303

Your E-mail Address: deirdre@ffc fencing.com

Today's Date (month, day, year): 12/05/2012

Your Signature: \_\_\_\_\_ Title (if any) Office Manager

Please return your Narrative Statement to:

**Pipeline Safety Division – Case Number 4029**  
**Indiana Utility Regulatory Commission**  
**101 West Washington Street, 1500E**  
**Indianapolis, IN 46204**

Or scan the statement and Email to:

**[PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)**

# ffc underground damage report

Date Oct 15-12 Job Name: 3000A Cable Electric  Gas  Phone  Private

Address: 1504 IRON WOOD DeMotte



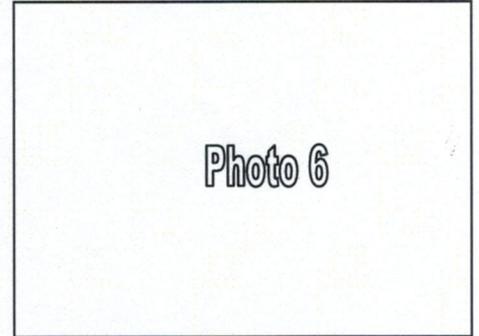
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

MARK ENDS @ END  
of HOUSE

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

WE ASSUMED LINE  
THEN WENT TO  
METER FROM WHERE  
MARKS ENDED

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



Set Post NEAR HOUSE  
WITH NO PROBLEM  
HIT LINE IN HOLE  
3' WEST OF ~~HOLE~~  
WHERE MARK SHOULD  
HAVE BEEN

FROM THE LAST MARK  
THE LINE SWUNG  
AROUND MORE THAN  
3' OUT OF THE LINE  
FROM THAT MARK  
TO THE METER

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Was the line marked clearly & correctly? YES  NO

Did company arrive for repair?  YES  NO Truck number: ?

Did repairperson make more marks? YES  NO

What equipment was in use when line was hit? HAND DIGGER

Was customer aware line was hit?  YES  NO

Do you have good photos of marks and hole?  YES  NO Foreman: [Signature]