STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

http://www.in.gov/iurc
Office: (317) 232-2701
Facsimile: (317) 232-6758

Pipeline Safety Division Investigation Report

Investigation regarding: All American Exteriors

UPPAC Database Record ID: **3869**

Report Date: 03/11/2013 Investigator: William Boyd

Damage Date: 9/25/2012 1:02:19 PM Damage Address: 506 W Russ Ave, Mishawaka, St Joseph County

The Parties

Excavator: **All American Exteriors** (Contractor)

Address: 2202 South 17th Street, Niles, Mi 49120

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas Facility Function: Service/Drop

Type of Equipment: Hand Tools Type of Work Performed: Fencing

Damage Impact

Product Release: Yes Ignition: No

Service Interruption: True Number of Customers Affected: 1

Injuries: 0 Fatalities: 0 Repair Cost (if known): $

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes Indiana 811 Ticket Number: 1209112181 Original Start Date:

Locate Instructions: LOCATE THE REAR AND BOTH SIDES OF THE PROPERTY

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator damaged a natural gas service while replacing a fence.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 12/29/2012. Excavator cut gas service with post hole diggers while working to replacing fence posts. They did not attempt to spot the service within 2 feet of the locate marks.

Conclusion: Excavator failed to minimize the chance of striking the gas service by first attempting to spot it.

Violation: 8-1-26-20(a)(1) Failure to plan excavation to avoid damage or interference with underground facilities.

150 West Market Street, Suite 600
Indianapolis, IN 46204

January 29, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3869
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3869

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 9/25/2012

Event Location: 506 W Russ Ave

Facility Owner: Northern Indiana Public Service Company

Excavator: All American Exteriors

Other Party: N/A

Pipeline Division Case No. 3869

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit") Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3869	
Date of Event	9/25/2012
Event Location	506 W Russ Ave
Event City	Mishawaka
Facility Owner	Northern Indiana Public Service Company
Excavator	All American Exteriors
Date of IURC Information Request	12/5/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	All American Exteriors
RESPONSIBLE PARTY PERSONAL NAME	Angel Ackerson
TITLE (IF ANY)	
ADDRESS	2202 South 17th
CITY/ STATE/ZIP	Niles, MI 49120
PREFERRED TELEPHONE	269-683-8977
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	506 Russ Ave
CITY/STATE/ZIP	Mishawaka, IN 46544
NEAREST INTERSECTION	Charloette St
PRODUCT TYPE (Select One)	
NATURAL GAS	
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8”
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) ($)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scrapper	
Hand Tools	X
Milling Equipment	
Probing Device	

Trancher	
Vaccuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	X
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y 1209251930
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1209112181
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	Y
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	Y
POLICE DEPARTMENT RESPONSE (YES/NO	N
AMBULANCE RESPONSE (YES/NO)	N
ADDITIONAL INFORMATION/COMMENTS	
Failure to use hand tools where required Nipsco emergency repair ticket #: 1209252177	

Fact Based Investigation Report

NOTIFICATION ID: 01820120925008 **DISTRICT:** Northern IN
DAMAGE DATE: 9/25/2012 1:02:19 PM **NOTIFICATION DATE:** 9/25/2012 1:05:16 PM
NOTIFIED BY: ANGEL ACKERSON
DAMAGE ADDRESS: 506 W RUSS AVE
CITY: MISHAWAKA **ST:** IN **ZIP:**

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 09/25/2012
FROM: 13:30:00 **TO:** 13:45:00

EXCAVATOR INVOLVED: ALL AMERICAN CONSTRUCTION
TYPE OF EXCAVATION: INSTALLING FENCE

ORIG. LOCATE REQ.: 1209112181 **START DATE/TIME:**
TYPE OF TICKET: **LOCATE REQ. INFO N/A:**

DIG UP/DAMAGE REQ.: 1209251930 **START DATE/TIME:**

PICTURES TAKEN BY: JOSE GALICIA **DATE/TIME:** 9/25/2012 1:40:00 PM
PHOTOGRAPHY TYPE: Digital **FRAME #:**

INVESTIGATOR EMP#: 113212 **INVESTIGATOR NAME:** ERIC VEACH
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? No

Fact Based Investigation Customer Information

NOTIFICATION ID: 01820120925008
SELECT A CUSTOMER: NIPSCO
CUSTOMER #: *(optional)*

FACILITY DESCRIPTION: LOWPROF **FACILITY ID:** Gas Service
LOCATOR NAME & EMP #: Galicia Jose - 131981
LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:
Facility Marked Accurately

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):
Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:
CONTRACTOR WAS INSTALLING A NEW FENCE WHEN THEY CUT A NIPSCO 5/8 PL GAS SERVICE. THERE ARE SOME EXISTING MARKS ON SITE. THE LOCATES ARE ONLY 9 INCHES OFF.THE EXISTING MARKS ARE CIRCLED IN WHITE PAINT.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:
N/A

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:
N/A

LIST ANY OTHER INDIVIDUALS ON SITE:
N/A

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?	Yes
WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?	Yes
WAS THE EXCAVATION WITHIN THE TOLERENCE ZONE OF MARKS?	No
EXTENT OF FACILITY DAMAGE	CUT IN HALF
REPLACEMENT FOOTAGE	N/A
WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?	No
WHAT CONTRACTOR EQUIPMENT WAS USED?	POSTHOLE DIGGER
IS THE FACILITY SHOWN ON THE UTILITY RECORDS?	No
IF YES, PLEASE LIST RECORD #(S)	

NIPSCO 00669 IUPPSa 09/11/2012 13:20:46 1209112181-00A NORM NEW STRT

NORMAL NOTICE

Ticket : 1209112181 Date: 09/11/2012 Time: 13:17 Oper: BTHOMPSON Chan:084

State: IN Cnty: ST JOSEPH Twp: PENN
Cityname: MISHAWAKA Inside: Y Near: N
Subdivision:

CASe: 3869

Address : 506
Street : W RUSS AVE
Cross 1 : CHARLOTTE ST Within 1/4 mile: Y
Location: LOCATE THE REAR AND BOTH SIDES OF THE PROPERTY
:
Grids : 4140B8611C 4140A8611C
Boundary: n 41.680077 s 41.678951 w -86.190666 e -86.187500

Work type : INSTALLING FENCE
Done for : ELIZABETH HOWEL
Start date: 09/13/2012 Time: 13:30 Hours notice: 48/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 1 WEEK Depth: 4 FEET

Company : ALL AMERICAN EXTERIORS Type: CONT
Co addr : 2202 SOUTH 17TH STREET
City : NILES State: MI Zip: 49120
Caller : ANGEL ACKERSON Phone: (269)683-8977
Contact : ANGEL ACKERSON--OFFICE Phone:
BestTime:
Mobile : (269)683-8977
Fax : (269)683-8966
Email : DAVE@ALL-AMERICAN-EXTERIORS.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 09/11/2012 Time: 13:17
Members: AEPIN COMCN ID1639 ID1640 ID3498 ID5610 ID6590 NIPSCO SBCIN SM
ID0106

NIPSCO 00657 IUPPSa 09/25/2012 13:02:19 1209251930-00A EMER DAMG STRT

DAMAGE SEE REMARKS

Ticket : 1209251930 Date: 09/25/2012 Time: 12:59 Oper: AHINES Chan:075

State: IN Cnty: ST JOSEPH Twp: PENN
Cityname: MISHAWAKA Inside: Y Near: N
Subdivision:

CASE: 3869

Address : 506
Street : W RUSS AVE
Cross 1 : CHARLOTTE ST Within 1/4 mile: Y
Location: LOCATE THE REAR AND BOTH SIDES OF THE PROPERTY
:
Grids : 4140B8611C 4140A8611C
Boundary: n 41.680077 s 41.678951 w -86.190666 e -86.187500

Work type : INSTALLING FENCE
Done for : ELIZABETH HOWEL
Start date: 09/25/2012 Time: 12:59 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 WEEK Depth: 4 FEET

Company : ALL AMERICAN EXTERIORS Type: CONT
Co addr : 2202 SOUTH 17TH STREET
City : NILES State: MI Zip: 49120
Caller : ANGEL ACKERSON Phone: (269)683-8977
Contact : ANGEL ACKERSON--OFFICE Phone:
BestTime:
Mobile : (269)683-8977
Fax : (269)683-8966
Email : DAVE@ALL-AMERICAN-EXTERIORS.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
A GAS LINE HAS BEEN DAMAGED -- THE LINE BELONGS TO NIPSCO -- THE LINE IS BLOWING -- CAN HEAR AND SMELL IT -- THE LINE WAS DAMAGED IN THE REAR OF THE PROPERTY -- CALLER CANNOT DESCRIBE THE LINE -- ADVISED CALLER TO CONTACT 911 -- CREW IS ON SITE -- CALLER HAS CONTACTED THE UTILITY COMPANY -- PREVIOUS TICKET 1209112181
Will you be white-lining the dig site area? NO
:

Submitted date: 09/25/2012 Time: 12:59
Members: AEPIN COMCN ID1639 ID1640 ID3498 ID5610 ID6590 NIPSCO SBCIN SM ID0106

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

**** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES ****

REPORTING OPERATING AREA South Bend **MAXIMO WO #** _____

OPERATING AREA CONTACT Tim Armstrong **JOB ORDER #** 575678

TRACKING NUMBER 0182012092500 **LOCATE REF #** _____

Locate Performed By: _____

DATE AND TIME OF ACCIDENT 09-25-12 1257 PM 20__, ____ M DATE OF REPORT 09-25-12

PLACE OF DAMAGE (INCLUDE CITY) 506 W Russ Ave Mishawaka

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # _____ SIZE _____ YEAR INSTALLED _____ BROKEN YES ( ) NO ( )

OTHER (DESCRIBE) _____

GAS: SERVICE (✓) MAIN ( ) SIZE 5/8" PL MATERIAL: PLASTIC (✓) STEEL ( ) METER ( ) REG STATION ( ) STUB ( )
OTHER (DESCRIBE) _____

DEPTH OF FACILITY (inches) 28" PRESSURE (PSI) 45 Lbs.

RELEASE OF GAS: YES (X) NO ( ) IGNITION OF GAS: YES ( ) NO (X) EVACUATION REQUIRED: YES ( ) # ____ NO (X)

INTERRUPTION OF SERVICE: YES (X) NO ( ) NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 1257 PM TIME RESTORED 2:45

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 5/8" 1/2"

LOCATE MARKS ON SITE: YES (✓) DISTANCE BETWEEN FACILITY AND LOCATE MARKS 18" NO ( )
HOW LOCATED: PAINT ( ) FLAGS ( ) BOTH (X) WHITE LINED ( )

PARTY THAT CAUSED DAMAGES (NAME) All American Exteriors

ADDRESS OF PARTY (INCLUDE CITY) 2202 S 17th St Niles MI 49120

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Chris Jedefian

WITNESS NAME AND ADRESS _____

WITNESS REMARKS _____

AGENCIES NOTIFIED / ONSITE: POLICE ( ) AGENCY _____ REPORT # _____

FIRE (✓) AGENCY Mishawaka REPORT # _____

OTHER ( ) _____ Any Injuries? ( ) YES # ____ (X) NO

PHOTOS TAKEN: YES ( ) NO (X) TAKEN BY: _____ (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES ( ) NO (X)

WORK IN PROGRESS WHEN FACILITY DAMAGED – CHECK APPROPRIATE CHOICE BELOW

( ) AGRIGULTURE/FARMING	( ) CABLE TV	( ) CURB/SIDEWALK	( ) TELECOMMUNICATIONS
( ) BLDG CONSTRUCTION	( ) DEMOLITION	( ) DRAINAGE	( ) WATER
( ) DRIVEWAY	( ) ELECTRIC	( ) SURVEYING	( ) DRAINS/CULVERTS
(X) FENCING	( ) GRADING	( ) IRRIGATION	( ) MOWING
( ) LANDSCAPING	( ) PIPELINE	( ) MILLING	( ) OTHER _____
( ) POLE/SIGN POST	( ) ROAD WORK	( ) SEWER	

TYPE OF EQUPMENT USED – CHECK APPROPRIATE CHOICE BELOW

( ) AUGER	(X) HAND TOOLS	( ) BACKHOE/TRACKHOE
( ) MILLING EQUIPMENT	( ) PROBING DEVICE	( ) BORING / DRILLING
( ) EXPLOSIVES	( ) TRENCHER	( ) FARM EQUIPMENT
( ) VACCUUM EQUIPMENT	( ) GRADER	( ) OTHER

REASON DAMAGE OCCURRED– CHECK APPROPRIATE CHOICE BELOW

( ) AUTOMOTIVE ACCIDENT	( ) EXCAVATING BEFORE LOCATES DUE	(X) CARELESS MACHINE OPERATOR
( ) NO NOTIFICATION	( ) MARKS DISTURBED	( ) STUB ( ) OTHER _____

- **SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM**

COMMENTS: Did not hand dig to find sewer marks were within 18" of sewer

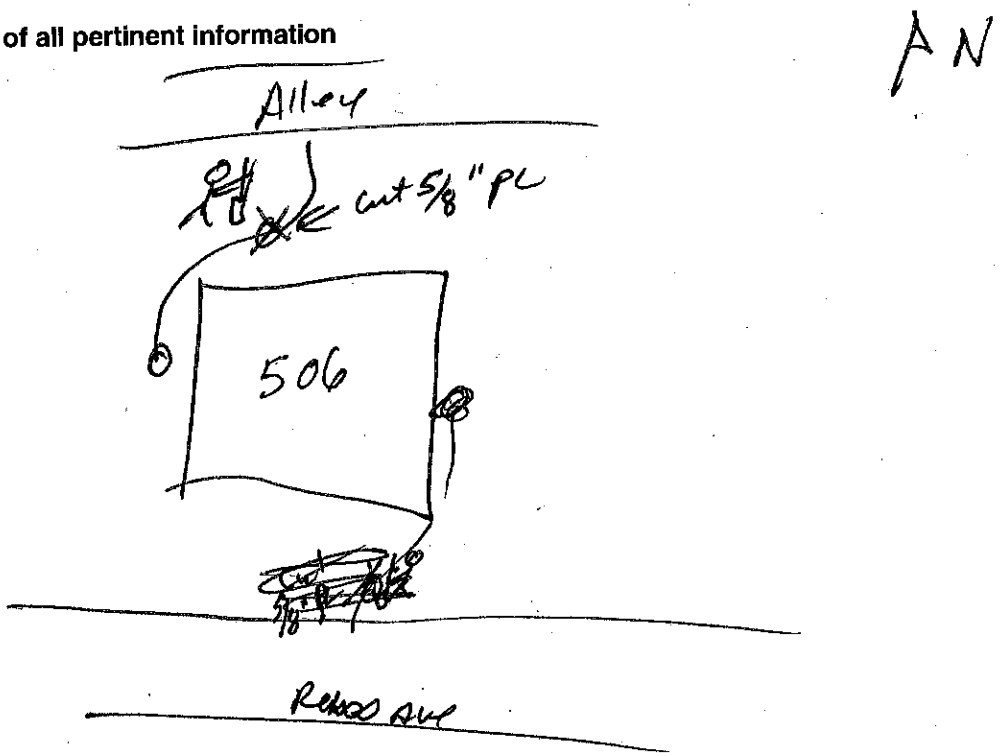
PERSON PREPARING REPORT 076056

FIELD SUPERVISOR

FIELD MANAGER

- **ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY**
- **COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION**

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

• DID EXCAVATION OCCUR BEOFRE LOCATES WERE DUE	YES	NO
• NO IN 811 LOCATE CALLED IN	YES	NO
• DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE	YES	NO
• EXPIRED LOCATE	YES	NO
• WAS WHITE LINING INDICATED ON LOCATE REQUEST	YES	NO

COMPLETED BY: _____ DATE: _____

12-18-2012

Property Address:

506 W Russ Ave,
Mishawaka, IN, 46545

Incident Date: 9/25/2012

Installer: Christopher Jebelian
Company: All American Exteriors

This is a statement of the work being performed on 9/25/2012 at the property listed above which resulted in damage to a NIPSCO gas line on the north side of the property along the alley way. The work requested was to install a new 4' tall picket fence along the back of the property, in place of an existing 4' picket fence. The property had been marked by Indiana 811, ref # 1209112181, and the gas line in question was marked at 19" away from the nearest pre-existing post location. We, the installers, were digging out the existing post locations on the sides of the holes to expand the holes to make them large enough to accommodate the new 4x4 post and concrete. Kenneth Kelly, my helper for the day, was digging out the holes when the gas line was hit, we immediately stopped working and called the 911 Emergency line to request the fire department, then called the Indiana 811 hotline to report the damage. The Fire Department arrived on site first followed by a NIPSCO worker and then a representative from the Indiana 811 utility markers. The gas leak was stopped shortly thereafter. A statement was given to the Fire Department on site.

Christopher Jebelian

INFORMATION REQUEST
State Form 54909 (2-12)
INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 3869

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: All American Exteriors of Michiana LLC

Responsible Party Personal Name: David Hare

Title (*if any*): Sole Member

Address (*number and street*): 2202 S 17th St

City, State and ZIP Code: Niles, MI 49120

Preferred Telephone Number (area code): (269)683-8977

Cellular Telephone Number (area code): _____

Email Address: dave@all-american-exteriors.com

Facility Information:

Business Name: Northern Indiana Public Service Company

Responsible Party Personal Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Locator Service Information:

Business Name: Indiana 811

Responsible Party Personal Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Cause of Damage Information

Type of Equipment *(select one)*: Hand Tools

Type of Work Performed *(select one)*: Fencing

Other Information (Witness, Police, Fire, Other):

Personal Contact: Christopher Jebelian

Business/Organization Name: _____

Title (*if any*): Fence Installer/Supervisor

Address (*number and street*): 2117 Morris St

City, State and ZIP Code: South Bend, IN 46613

Preferred Telephone Number (area code): (574)292-4224

Cellular Telephone Number (area code): _____

Email Address: kassket@gmail.com

Utility Line Impact

Location of Damage:

Address (*number and street*): 506 W Russ Ave

City, State and ZIP Code: Mishawaka, IN 46545

Nearest Intersection: Charlotte St

Product Type *(select one)*: Natural Gas

Facility Type *(select one)*:

Size (Diameter/etc.): _____

Pressure (PSIG/Inches): _____

Interruption in Service: ☐ Yes ☐ No **Number of Customers Affected:** _____

Evacuation: ☐ Yes ☐ No **If yes, How Many Evacuated?** _____

Repair Cost (if known): $_____

Release of Product: ☐ Yes ☐ No

Ignition and/or Fire: ☐ Yes ☒ No

Excavator Notify 811: ☒ Yes ☐ No

Locate Information

Excavator Request Locate: ☒ Yes ☐ No

Indiana 811 Locate Ticket Number: 1209112181

Locate Marks Visible: ☒ Yes ☐ No

Locate Marks Correct: ☐ Yes ☒ No

Excavator "White Lined": ☐ Yes ☒ No

Maps Used to Mark Facilities: ☐ Yes ☐ No

Was Locate Provided within Two (2) Working Days: ☒ Yes ☐ No

Operator Employees On-site during Excavation: ☐ Yes ☒ No

Incident Impact Information

Number of Outpatient Treated: 0

Number of Inpatient Treated: 0

Number of Fatalities: 0

Fire Department Response: ☒ Yes ☐ No

Police Department Response: ☐ Yes ☒ No

Ambulance Response: ☐ Yes ☒ No

Additional Information / Comments

All American Exteriors of Michiana LLC was subcontracted by Lowe's Home Improvements in Mishawaka, IN to remove and replace approximately 137 feet of fencing in the side and back yard of their customer, Elizabeth Howl, at 506 W Russ St in Mishawaka, Indiana. Indiana 811 was contacted (Ref #1209112181) and the utilities were marked when our installers arrived on 9/25/12 to begin the installation.

The nearest utility marking was 19" away from the nearest pre-existing fence post location. Our installers proceeded to remove the existing fence posts, and began using hand tools to expand the existing holes to accommodate the new posts and concrete. The gas line was hit, and the installers immediately contacted 911 and Indiana 811 to report the incident. The Fire Department arrived, followed by a Northern Indiana Public Service Company representative, then a representative from Indiana 811. The gas leak was stopped quickly, and there were no injuries.

All American Exteriors of Michiana LLC received a damage claim bill from Northern Indiana Public Service Company in the amount of $283.45, which was promptly paid in full on 11/21/12.

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 3869

Your Full Name: David A. Hare

Full Name of Business / Entity (*if applicable*): All American Exteriors of Michiana LLC

Your Business Title (*if applicable*): Sole Member

Address (*number and street*): 2202 S 17th St

City: Niles State: MI ZIP Code: 49120

Your E-mail Address: dave@all-american-exteriors.com

Today's Date *(month, day, year)*: 12/29/2012

Your Signature: Dave Hare Title (*if any*) Sole Member

Please return your Narrative Statement to:

Pipeline Safety Division – Case Number 3869
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov