



## Pipeline Safety Division Investigation Report

### Investigation regarding: **Gaylord And Sons**

UPPAC Database Record ID: 3867

Investigator: Howard Friend

Report Date: 12/28/2012

Damage Date: 9/25/2012 9:44:04 AM

Damage Address: 711 Pike St

City: West Lafayette

County: Tippecanoe

### The Parties

Excavator: **Gaylord And Sons**

Contact: Terry Gaylord

Address: 4931 North 225 West, West Lafayette, In 47906

Telephone:

Facility Owner: Vectren

Contact: Darlene Kulhanek

Address: 1 N Main Street, Evansville, IN 47702

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

**Investigation regarding: Gaylord And Sons**

UPPAC Database Record ID: 3867

**Damage Impact**

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$347

**Excavator Activities/Cause of damage information:**

Excavator request locates: Yes Indiana 811 ticket Number: 1208240795 (Expired)

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Construction

**Synopsis:** A natural gas service was damaged during excavation to install a footer for a room addition.

**Findings:** Reported by Indiana 811; excavator's response to initial notice was received on 12/18/2012. The excavator provided notice of excavation on 9/13/12 and damaged the natural gas service 32 days later.

**Conclusion:** There was a failure to provide notice of excavation as required by code.

**Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.**



## INFORMATION REQUEST

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 3867

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*The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.*

*Upon completion of answers select email button for submission.*

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### The Parties

#### Excavator Information:

Business Name: Poisel Construction, Inc, 5845 North 225 West, West Lafayette, IN 47906

Responsible Party Personal Name: Terry Gaylord owner of Gaylord Contractors

Title (if any): \_\_\_\_\_

Address (number and street): 4931 N 225 W

City, State and ZIP Code: West Lafayette IN 47906

Preferred Telephone Number (area code): 765-497-0239

Cellular Telephone Number (area code): 765-430-1318

Email Address: gaylordcontractors@gmail.com

#### Facility Information:

Business Name: \_\_\_\_\_

Responsible Party Personal Name: \_\_\_\_\_

Title (if any): \_\_\_\_\_

Address (number and street): \_\_\_\_\_

City, State and ZIP Code: \_\_\_\_\_

Preferred Telephone Number (area code): \_\_\_\_\_

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

**Locator Service Information:**

Business Name: "Call Before You Dig" \_\_\_\_\_

Responsible Party Personal Name: \_\_\_\_\_

Title (*if any*): \_\_\_\_\_

Address (*number and street*): \_\_\_\_\_

City, State and ZIP Code: \_\_\_\_\_

Preferred Telephone Number (area code): \_\_\_\_\_

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

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**Cause of Damage Information**

Type of Equipment (*select one*): Backhoe/Trackhoe

Type of Work Performed (*select one*): Bldg. Construction

**Other Information (Witness, Police, Fire, Other):**

Personal Contact: Vectren Employees and Backhoe operator and owners of home \_\_\_\_\_

Business/Organization Name: \_\_\_\_\_

Title (*if any*): \_\_\_\_\_

Address (*number and street*): \_\_\_\_\_

City, State and ZIP Code: \_\_\_\_\_

Preferred Telephone Number (area code): \_\_\_\_\_

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

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**Utility Line Impact**

**Location of Damage:**

Address (number and street): 711 Pike Street

City, State and ZIP Code: West Lafayette, IN 47906

Nearest Intersection: Crawford and Pike

Product Type (select one): Natural Gas

Facility Type (select one): Unknown/Other

Size (Diameter/etc.): \_\_\_\_\_

Pressure (PSIG/Inches): \_\_\_\_\_

Interruption in Service:  Yes  No Number of Customers Affected: 1

Evacuation:  Yes  No If yes, How Many Evacuated? \_\_\_\_\_

Repair Cost (if known): \$ 347.28

Release of Product:  Yes  No

Ignition and/or Fire:  Yes  No

Excavator Notify 811:  Yes  No

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**Locate Information**

Excavator Request Locate:  Yes  No

Indiana 811 Locate Ticket Number: \_\_\_\_\_

- Locate Marks Visible:  Yes  No
- Locate Marks Correct:  Yes  No
- Excavator "White Lined":  Yes  No
- Maps Used to Mark Facilities:  Yes  No
- Was Locate Provided within Two (2) Working Days:  Yes  No
- Operator Employees On-site during Excavation:  Yes  No

### Incident Impact Information

Number of Outpatient Treated: none

Number of Inpatient Treated: none

Number of Fatalities: none

- Fire Department Response:  Yes  No
- Police Department Response:  Yes  No
- Ambulance Response:  Yes  No

### Additional Information / Comments

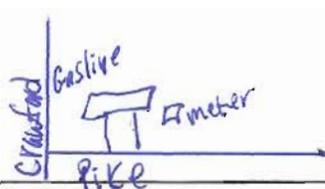
I called the number for "Call Before your Dig" 3 weeks before incident. Backhoe operator from Poisel Construction, Inc, was hired to dig. There were flags and ground markings and we saw no lines marked as gas, therefore, digging of footings began, and then a gas line was hit. I called Vectren to have them re hook line. I had Vectren employees look for gas line marking and they also found none marked as gas.

My guess is the house sits at corner of Crawford and Pike. Front of house faces north - addition was put on back of house which is south. Gas meter is on the west side of house. You Dig may have thought the gas line came in from north side.

My responsibility is to "Call Before You Dig" and I called, and then go by their markings. The homeowners can testify they came to mark lines, and backhoe operator can testify that there were no gas lines marked as well as the Vectren employees who re hooked the line.

Three weeks later Vectren re routed gas line and we were able to continue with addition.

Respectfully,  
Terry Gaylord



**NARRATIVE STATEMENT**

Your Pipeline Safety Division Case Number: 3867

Your Full Name: Terry Gaylord

Full Name of Business / Entity (if applicable): Gaylord Contractors

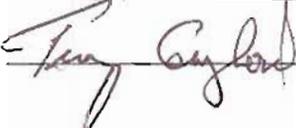
Your Business Title (if applicable): Owner

Address (number and street): 4931 N 225 W

City: West Lafayette State: IN ZIP Code: 47906

Your E-mail Address: gaylordcontractors@gmail.com

Today's Date (month, day, year): December 17, 2012

Your Signature:  Title (if any) \_\_\_\_\_

Please return your Narrative Statement to:

**Pipeline Safety Division – Case Number 3867**  
**Indiana Utility Regulatory Commission**  
**101 West Washington Street, 1500E**  
**Indianapolis, IN 46204**

Or scan the statement and Email to:

**[PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)**



## DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)  
INDIANA UTILITY REGULATORY COMMISSION

INITIAL DOCUMENTS -  
OPERATOR

CASE 3867

Submitted to IURC-Pipeline Safety on: 12-7-2012

### Who is submitting this information?

Name of person providing this information: Darlene Kulhanek

Business address (number and street): 1 Main Street

City, State, and ZIP code: Evansville, IN 47711

Telephone number (area code): 812-491-4227

Fax number (area code): 812-491-4504

E-mail address: dkulhanek@vectren.com

### Excavator Information, if known

Full name: Gaylord & Sons

Business address (number and street): 4931 N County Rd 225 W

City, State, and ZIP code: W Lafayette, IN 47906

Telephone number (area code): 765-430-1318

Fax number (area code): Unknown

E-mail address: Unknown

### Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Bldg. Construction

### Date and Location of Damage

Date of damage (month, day, year): 9-25-2012

County: Tippecanoe

City: W. Lafayette

Street address (number and street, city, state, and ZIP code):  
711 Pike Street, W. Lafayette, IN

Nearest intersection: Unknown

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (in hours): 2

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ 347.28

### Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches?

### Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1208240795-expired

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC \_\_\_\_\_

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Unknown/Other

Type of markings used: Other

If other, please specify: None \_\_\_\_\_

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

### **Description of Cause**

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

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### **Additional Comments**

1" plastic service severed by hoe. No valid locate & not hand exposed.



2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH

NOW DUE

\$347.28

GAYLORD & SONS  
4931 N COUNTY RD 225 W  
W LAFAYETTE, IN 47906

Type: GAS  
Invoice: FDS0016989  
BillToID: 32662  
Billing Date: 10/31/2012  
Date of Loss: 9/25/2012  
5955 103.0510

Please return this portion with your remittance.



Mail Payment To:  
Vectren Utilities Holdings Company  
1239 Reliable Parkway  
Chicago, IL 60686-0012  
Inquiries: 1-877-902-2934, Mon.-Fri., 8-5  
Risk Management/Claims Department

NOW DUE  
  
\$347.28

GAYLORD & SONS  
4931 N COUNTY RD 225 W  
W LAFAYETTE, IN 47906

Type: GAS  
Invoice: FDS0016989  
BillToID: 32662  
Billing Date: 10/31/2012  
Date of Loss: 9/25/2012

Invoice For Costs to Repair and Reconstruct Damaged Property

Address: 711 PIKE STREET, W LAFAYETTE

1" PLASTIC SERVICE SEVERED BY HOE. NO VALID LOCATES & NOT HAND EXPOSED.

Material:	\$42.01
Company Labor:	\$257.46
Contract Labor:	\$0.00
Transportation/Equipment:	\$47.81
Misc:	\$0.00
Gas Loss:	\$0.00
Adjustments:	\$0.00
Payments:	\$0.00
<hr/> Total:	\$347.28

5955 103.0510

Remember, call two (2) working days before digging. Contact I.U.P.P.S. at 1-800-382-5544.

Task No: 103.0510 Capital / O & M (circle one)

Vectren Claim Number: \_\_\_\_\_

Date of Damage 9 / 25 / 12

Police Report / MO #: \_\_\_\_\_

Cost Center # 5955

Time Occurred 9:50 am/pm

Time Found 10:18 am/pm

Latitude: 40.465333 Longitude: 86.911801

# FACILITIES DAMAGE REPORT

Vectren Claims Camera:

VE02359

4

## GAS

### DAMAGE SITE:

Address 711 Pike St Lot # \_\_\_\_\_

County Jeppeconne City West Lafayette State IN Township Winbask

### FACILITY TYPE:

- Distribution
- Service
- Transmission: (include supplemental report)
- Propane
- Storage

### FACILITIES DAMAGED:

	ORIFICE SIZE(S):	(1)	(2)	(3)
<input type="checkbox"/> Farm Tap	0.50 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Heater	5/8 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Main	0.75 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Meter (Residential)	1.00 inch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Meter (Industrial / Commercial)	1.25 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Odorizer	2.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Regulator Station	3.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Relief Valve	4.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Riser	5.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Service Line	6.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Valve	10.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	12.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	16.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	20.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other	Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

927

### VISUAL OBSERVATION AT DAMAGE SITE:

- Visual Observation:  Above Ground  Below Ground
- Locate Applicable  Yes  No  N/S
- Facilities Properly Marked  Yes  No  N/S
- Marking Methods:  Conventional  Flags  None  Whiskers
- Offset  Paint  Stakes
- Locate Marking Faded:  Yes  No  N/S
- Wrong Address Requested  Yes  No  N/S

9/25

### Facilities Improperly Located:

- Qualified Locator Could Not Have Accurately Located
- Inaccurate Maps / Cards
- Broken or No Tracer Wire (Plastic)
- Insulation Preventing Accurate Locate

### Locator Error:

- Failure to Follow Policy
- Inappropriate Site Markings
- Incomplete Locate
- No Locates Performed
- Qualified Locator Could Have Accurately Located
- Wrong Address Located
- Marking Off By: \_\_\_\_\_ (Feet / Inches)

OCT 11 2012

### TYPE OF MATERIAL:

- Cast Iron
- Plastic (HDPE)
- Plastic (MDPE)
- Steel
- Other \_\_\_\_\_

### DAMAGE TYPE:

- Severed
- Not Cut
- Severed
- Size 1 x 1

### PRESSURE:

- 25 PSIG
- 40 PSIG
- 50 PSIG
- 55 PSIG
- 60 PSIG
- 6 WC (.2163)
- 7 WC (252)
- Other \_\_\_\_\_

### PROTECTION IN PLACE:

- Building  Fence  None
- Post  Rail  Vault  N/A
- Other \_\_\_\_\_

### DURATION OF ESCAPING GAS:

Minutes: \_\_\_\_\_ / \_\_\_\_\_

### LEAK REPORT

NUMBER: 5376469

EFV Activated  Yes  No  N/S

Number of Customers Affected: 1

Total Hours Service Was Off: 2

- Were Facility Marks Visible  Yes  No  Destroyed
- Was Area White Lined  Yes  No  Destroyed
- Positive Response  Yes  No  Destroyed
- Tolerance Zone Violated  Yes  No
- Part of Project  Yes  No
- Company Representative On-Site  Yes  No

Observation by (ID#): 2443

### FEED TYPE:

- One-Way Feed
- Two-Way Feed

Name of Locator: \_\_\_\_\_

### LOCATING ORGANIZATION:

- Contract Locator
- Unknown / Other
- Utility Owner

SERVICE ORDER NUMBER: \_\_\_\_\_

### DAMAGED BY:

- Company Crew
- Contractor
- County
- Developer
- Farmer
- Municipality
- Property Owner/ Tenant
- Railroad
- State
- Unknown
- Utility
- Vehicle Accident
- Other \_\_\_\_\_

### TYPE OF CONSTRUCTION:

- Agriculture
- Building Construction
- Building Demolition
- Cable TV
- Curbs / Sidewalk
- Drainage
- Driveway
- Electric
- Engineering / Surveying
- Fencing
- Grading
- Irrigation
- Landscaping
- Liquid Pipeline
- Milling
- Pole
- Natural Gas
- Public Transit Authority
- Railroad Maintenance
- Other digging holes

### NOTIFICATIONS AND OTHER DETAILS OF LOCATE:

Locate Ticket: \_\_\_\_\_

Date: \_\_\_\_\_ Time: \_\_\_\_\_ am / pm

### TYPE OF REQUEST:

- Regular Request  Emergency Request
- Locate Company Notified
- Contact Name: \_\_\_\_\_
- Time Called: \_\_\_\_\_ am / pm
- Time Locator Arrived at the Site: \_\_\_\_\_ am / pm

Company Notified of Locate Near Critical Facilities  Yes  No  N/S

Copy of Mark Out Request Provided Within 2 Working Days  Yes  No  N/S

### ONE-CALL CENTER:

- IUPPS
- OUPS
- Unknown

Vectren Claim Number: \_\_\_\_\_

**TYPE OF EQUIPMENT:**

- Auger
- Backhoe / Track hoe
- Boring
- Drilling
- Explosives
- Farm Equipment
- Grader / Scraper
- Hand Tools
- Milling Equipment
- Plow
- Probing Device
- Trencher
- Vacuum Equipment
- Vehicle
- Other \_\_\_\_\_

**ROOT DAMAGING CAUSE:**

- Abandoned Facility
- Deteriorated Facility
- Facility Could Not be Found/ Located
- Facility Was Not Located / Marked
- Failure to Maintain Clearance
- Failure to Maintain Marks
- Failure to Support Exposed Facility
- Failure to Use Hand Tools Where Required
- Improper Backfilling
- Incorrect Records / Maps
- Marking or Location Not Sufficient
- No Notification Made to One-Call
- One-Call Notification Error
- Previous Damage
- Wrong Information Provided
- Other \_\_\_\_\_

**CONTRACTOR REPAIRS:**

- Contractor Working for Vectren Made Repairs at Own Expense  
 Yes  No  N/S
- Contractor Repaired Damage  
 Yes  No  N/S

Name of Contractor: \_\_\_\_\_  
 # of Regular Hours: \_\_\_\_\_  
 # of Overtime Hours: \_\_\_\_\_  
 # of Regular Hours: \_\_\_\_\_  
 Crew Type: \_\_\_\_\_

**MATERIALS OR ROAD WORK:**

- Meter was replaced \_\_\_\_\_ (Stores Code)
- Regulator Was Replaced \_\_\_\_\_ (Stores Code)
- Temporary Asphalt Repair: \_\_\_\_\_ (sq. ft.)
- Permanent Asphalt Repair: \_\_\_\_\_ (sq. ft.)

**RIGHT OF WAY:**

- Dedicated Utility Easement
- Federal Utility Easement
- Pipeline
- Power / Transmission Line
- Private - Business
- Private - Easement
- Private - Land Owner
- Public - County Road
- Public - Interstate Highway
- Public - Other
- Public - State Highway
- Public - City Street
- Unknown

- Did Excavator Notify You  Yes  No
- Excavation Required  Yes  No
- Media at Site  Yes  No
- Was There Ignition of Gas?  Yes  No
- INVOICE:  Yes  No  N/S

**DAMAGING PARTY:**  
 Name: Terry Campbell  
 Address: 4931 N 225 St  
 City/ State/ Zip: Hammond, IN 47906  
 Phone: (765) 438-3118  
 Prepared / Investigated By: [Signature] Date: 10-1-12

**PARTY TO INVOICE:**  
 Name: Terry Campbell  
 Address: 4931 N 225 St  
 City/ State/ Zip: Hammond, IN 47906  
 Phone: (765) 438-3118  
 Reviewed by Field Supervisor: [Signature] Date: 10-1-12

*Found that contractor located and repaired meter and regulator at site. Meter and regulator were replaced with new ones. The contractor also replaced the gas line and the gas line was tested. The contractor also replaced the gas line and the gas line was tested.*

NORMAL NOTICE

Ticket : 1208240795 Date: 08/24/2012 Time: 09:50 Oper: LPORTER Chan:046

State: IN Cnty: TIPPECANOE Twp: WABASH  
 Cityname: WEST LAFAYETTE Inside: Y Near: N  
 Subdivision: UNIVERSITY FARMS

Address : 711  
 Street : PIKE ST  
 Cross 1 : CRAWFORD ST Within 1/4 mile: Y  
 Location: LOCATE BACK SIDE OF HOUSE  
 :  
 Grids : 4027A8654B 4027A8654A

Work type : ROOM ADDITION  
 Done for : NARAYAN  
 Start date: 08/28/2012 Time: 10:00 Hours notice: 96/048 Priority: NORM  
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N  
 Duration : 2 WEEKS Depth: 36 INCHES

Company : GAYLORD AND SONS Type: CONT  
 Co addr : 4931 N 225 W  
 City : WEST LAFAYETTE State: IN Zip: 47906  
 Caller : TERRY GAYLORD Phone: (765)430-1318  
 Contact : TERRY GAYLORD - CELL Phone:  
 BestTime:  
 Mobile : (765)430-1318

Remarks : All tickets are taken and processed on Eastern Daylight Time  
 Will you be white-lining the dig site area? NO  
 :

Submitted date: 08/24/2012 Time: 09:50  
 Members: ID0002 ID5145 ID5958 ID7973 ID8000 ID9488 SM

Member Name	Facility Types
COMCAST-LAFAYETTE	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
FRONTIER	TELEPHONE
IN AMERICAN WATER WEST LAFAYETTE	
VECTREN-CRAWFORDSVILLE	GAS
WEST LAFAYETTE, CITY OF	

[View Map](#)

[Close Map](#)

DAMAGE SEE REMARKS

Ticket : 1209250833 Date: 09/25/2012 Time: 09:40 Oper: JSMITH Chan:088

State: IN Cnty: TIPPECANOE Twp: WABASH  
 Cityname: WEST LAFAYETTE Inside: Y Near: N  
 Subdivision: UNIVERSITY FARMS

Address : 711  
 Street : PIKE ST  
 Cross 1 : CRAWFORD ST Within 1/4 mile: Y  
 Location: LOCATE BACK SIDE OF HOUSE  
 :  
 Grids : 4027A8654B 4027A8654A

Work type : ROOM ADDITION  
 Done for : NARAYAN  
 Start date: 09/25/2012 Time: 09:40 Hours notice: 0/000 Priority: EMER  
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
 Duration : 2 WEEKS Depth: 3 FEET

Company : GAYLORD AND SONS Type: CONT  
 Co addr : 4931 NORTH 225 WEST  
 City : WEST LAFAYETTE State: IN Zip: 47906  
 Caller : TERRY GAYLORD Phone: (765)430-1318  
 Contact : TERRY GAYLORD--CELL Phone:  
 BestTime:  
 Mobile : (765)430-1318

Remarks : All tickets are taken and processed on Eastern Daylight Time  
 VECTREN GAS LINE WAS CUT IN THE REAR OF THE PROPERTY--GAS LINE IS  
 BLOWING--CALLER HAS BEEN ADVISED TO PLEASE NOTIFY BOTH VECTREN AND 911 OF THE  
 DAMAGED GAS LINE--CREW IS ON SITE--CALLER DESCRIBES THE LINE AS YELLOW PLASTIC  
 AND IS APPROX 1 INCH TO 1 1/2 INCH IN DIAMETER--THERE IS NO PREVIOUS TICKET  
 NUMBER FOR THIS DAMAGE TICKET--THANK YOU!!  
 Will you be white-lining the dig site area? NO  
 :

Submitted date: 09/25/2012 Time: 09:40  
 Members: ID0002 ID5145 ID5958 ID7973 ID8000 ID9488 SM

Member Name	Facility Types
COMCAST-LAFAYETTE	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
FRONTIER	TELEPHONE
IN AMERICAN WATER WEST LAFAYETTE	
VECTREN-CRAWFORDSVILLE	GAS
WEST LAFAYETTE, CITY OF	

[View Map](#)

[Close Map](#)



Property of United States Infrastructure Corporation  
Photo taken on 9/25/2012 10:32:46 AM



Property of United States Infrastructure Corporation  
Photo taken on 9/25/2012 10:32:42 AM

# Service Order Status

Tuesday, October 16, 2012

**Enter Service Order Number:**

5376469



Clear Form

Refresh Form

**Banner Instance:**  CS03PROD  CS01PROD  CS02PROD

**Order Number:** N5376469

**Order Type:** LEAK

**Order Status:** Completed

**Customer:** 600536875 - SUBRAMANIAN ANNA PURNI

**Prem:** 5275313 - 711 PIKE ST

**Technician:** 2443 - Whiteaker, Pat

**Order Dates and Times**

**Need Date:** 9/25/2012 10:02:00 AM  
**Time Created:** 9/25/2012 10:02:51 AM  
**Time Dispatched:** 9/25/2012 10:02:51 AM  
**Time In Route:** 9/25/2012 10:15:53 AM  
**Time On-Site:** 9/25/2012 10:18:00 AM  
**Tech Complete:** 9/25/2012 12:21:31 PM  
**Time Closed:** 9/25/2012 12:21:31 PM

**Events Performed/Completion Code**

LKOT - CMP

**Meter Information**

**Current ReadStatus**

**Old Meter:** 5964 **Active**  
**New Meter:**

**Completion Notes**

contractor was digging out footers and hit 1" pl service.squeezed off.patton made repairs and i relite appliances.the locate request had expired and there were no marks.service will need to be relocated.whiteaker

**Request Notes**

HIT 1" PL SERV LINE IN BACK OF PROP PER TERRY GAYLORD WITH GAYLORDCONTRACTORS..BLOWING...ONSITE...ADV SAFETY...LINES LOCATED...XSTCRAWFORD....PH 765-430-1318.....THANKS,,LOCATES WERE EXPIRED PER SHERRY

**MDSI Event Dates and Times**

Event	Date/Time	User
AsnAssignmentManualAck_evt	9/25/2012 10:03:35 AM	Whiteaker, Pat
AsnAssignmentEnRoute_evt	9/25/2012 10:03:40 AM	Whiteaker, Pat
AsnAssignmentOnSite_evt	9/25/2012 10:15:48 AM	Whiteaker, Pat
AsnAssignmentEnRoute_evt	9/25/2012 10:15:53 AM	Whiteaker, Pat
AsnAssignmentOnSite_evt	9/25/2012 10:18:00 AM	Whiteaker, Pat
OrdOrderComplete_evt	9/25/2012 12:21:31 PM	Whiteaker, Pat

NOTE:The Reporting database replicates in near real-time; it has been approximately 1 minute(s) since the last transaction replicated.