



## Pipeline Safety Division Investigation Report

### Investigation regarding: Qc Communications

UPPAC Database Record ID: 3836

Investigator: Howard Friend

Report Date: 12/28/2012

Damage Date: 9/18/2012 1:10:13 PM

Damage Address: 738 Pin Oak Ln

City: Franklin

County: Johnson

### The Parties

Excavator: **Qc Communications**

Contact: Nate Kelley

Address: 7925 West 100 South, Wabash, In 46992

Telephone:

Facility Owner: Vectren

Contact: Darlene Kulhanek

Address: 1 N Main Street, Evansville, IN 47702

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

## **Investigation regarding: Qc Communications**

UPPAC Database Record ID: 3836

### **Damage Impact**

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$529

### **Excavator Activities/Cause of damage information:**

Excavator request locates: Yes    Indiana 811 ticket Number: 1209131929

Type of Equipment: Directional Drilling

Type of work performed: Telecommunications

**Synopsis:** A natural gas service was damaged during excavation for a telecommunications line.

**Findings:** Reported by Indiana 811; excavator's response to initial notice was received on 12/10/2012. The excavator had a valid locate request and the operator provided accurate locate markings. The excavator attempted to complete a bore across the accurately marked gas service without spotting the facility.

**Conclusion:** Excavator failed to maintain the required clearance with mechanized equipment.

**Violation: IC 8-1-26-20(b): Failure to plan excavation to avoid damage or interference with underground facilities; Failure to maintain two (2) feet clearance with mechanized equipment.**

RECEIVED

# UNDERGROUND UTILITY ACCIDENT REPORT 2012

INDIANA UTILITY REGULATORY COMMISSION

Company Name <u>Q.C. Communications</u> Address (Main Office)		Job Name <u>Franklin Lakes</u> Address	
Crew Members Names Supervisor: <u>Chris Kemp</u> Workers <u>Nathan Kelley</u>		Name of Other Witnesses (include phone #, address or employer's name, if possible)	
Description of Job <u>Energy network</u>			
Were Utility Lines marked? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		Name/Phone # of Locator Service: <u>USIC</u>	
Locator Log # (Confirmation #) _____		Date Marked: <u>9/17</u> By Whom: <u>Dwayne</u>	
Date of Accident <u>9/18/12</u>		Time of Accident <u>1:00 pm</u>	
Accident Description (Describe How the Accident Occurred) <u>Drilling along pin one Ln crossing gas line and hit it</u>			
Describe Damaged Property <u>1" Plastic orange gas line</u>			
List Owner of Damaged Property Name: <u>Veetren</u> Address: <u>Indianapolis</u> Phone # <u>1800 227 1376</u>			
Sketch of Job Where Accident Occurred (Sketch) Show Trench Point of Damage (approx.) Location & Depth of Utility Line Where were Marked & Unmarked Identify Location of Photos Show Direction of North			
List Names of Emergency Response Personnel (Police, Fire, EMTs, etc.) Names: _____ Badge # _____			
Name of Person Completing This Report: (Print Name) <u>Nathan Kelley</u> (Signature) <u>[Signature]</u>		Name of Photographer (If Video or Photo(s) were taken) (Print Name) <u>Nathan Kelley</u>	When was Report Completed (Date) <u>9/18</u> (Time) <u>1:00 pm</u>

Original: Bituminous Claims Office

cc: Customer Records

QC Communications, Inc.  
7925 W. 100 S.

Wabash, IN 46992  
Phone - 800-421-0582  
qccomm3@yahoo.com

# Locate Description Sheet

IUPPS - 800-382-5544

Caller: Nate Kelley  
Phone: 574-870-5317

Work Done For: Energy Metro.net

Subdivision(if any): Franklin lanes

Type of Work: Fiber Optic Placement

Address of Dig Site: 7810 Pin Oak Ln

City: Franklin

County: Johnson

Township: Franklin

Nearest Intersection: North shore Blvd

Within ¼ mile Y  N

### Description

Locate from 7810 Pin Oak Ln locate west approx 400 on ~~East~~  
North side of Pin Oak Ln ending at North shore Blvd.

Ticket # 1209131929

Ticket ~~Refresh~~ <sup>Damage</sup> # 1209182093

Good: Date 9/17 Time 1:15 pm

Good: Date \_\_\_\_\_ Time \_\_\_\_\_

Exp: 10/13

Exp: \_\_\_\_\_



## INFORMATION REQUEST

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION -- PIPELINE SAFETY DIVISION

Case Number: 3836

*The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.*

*Upon completion of answers select email button for submission.*

### The Parties

#### Excavator Information:

Business Name: Q.C. Communications

Responsible Party Personal Name: Nathan Kelley

Title (if any): Base machine operator

Address (number and street): 7925 w 100 s

City, State and ZIP Code: Wabash, IN 46992

Preferred Telephone Number (area code): 574-870-5312

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

#### Facility Information:

Business Name: Vectren

Responsible Party Personal Name: Vectren

Title (if any): \_\_\_\_\_

Address (number and street): Indianapolis, IN

City, State and ZIP Code: \_\_\_\_\_

Preferred Telephone Number (area code): 1800 227 1374

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

**Locator Service Information:**

Business Name: USIC

Responsible Party Personal Name: \_\_\_\_\_

Title (if any): \_\_\_\_\_

Address (number and street): \_\_\_\_\_

City, State and ZIP Code: \_\_\_\_\_

Preferred Telephone Number (area code): \_\_\_\_\_

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

**Cause of Damage Information**

Type of Equipment (select one): Box Machine

Type of Work Performed (select one): Directional Boring

**Other Information (Witness, Police, Fire, Other):**

Personal Contact: \_\_\_\_\_

Business/Organization Name: \_\_\_\_\_

Title (if any): \_\_\_\_\_

Address (number and street): \_\_\_\_\_

City, State and ZIP Code: \_\_\_\_\_

Preferred Telephone Number (area code): \_\_\_\_\_

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

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**Utility Line Impact**

**Location of Damage:**

Address (number and street): 786 Pindock Ln

City, State and ZIP Code: Franklin, IN

Nearest Intersection: North shore Blvd

Product Type (select one): Gas line

Facility Type (select one): Veetren

Size (Diameter/etc.): 1"

Pressure (PSIG/Inches): \_\_\_\_\_

Interruption in Service:  Yes  No Number of Customers Affected: 1

Evacuation:  Yes  No If yes, How Many Evacuated? \_\_\_\_\_

Repair Cost (if known): \$ \_\_\_\_\_

Release of Product:  Yes  No

Ignition and/or Fire:  Yes  No

Excavator Notify 811:  Yes  No

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**Locate Information**

Excavator Request Locate:  Yes  No

Indiana 811 Locate Ticket Number: 1209131929

- Locate Marks Visible:  Yes  No
- Locate Marks Correct:  Yes  No
- Excavator "White Lined":  Yes  No
- Maps Used to Mark Facilities:  Yes  No
- Was Locate Provided within Two (2) Working Days:  Yes  No
- Operator Employees On-site during Excavation:  Yes  No

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**Incident Impact Information**

Number of Outpatient Treated: 0

Number of Inpatient Treated: 0

Number of Fatalities: 0

Fire Department Response:  Yes  No

Police Department Response:  Yes  No

Ambulance Response:  Yes  No

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**Additional Information / Comments**

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 3836

Your Full Name: Nathan Kelley

Full Name of Business / Entity (if applicable): Q.C. Communications

Your Business Title (if applicable): Bore machine operator

Address (number and street): 7925 W 100 S

City: Wabash State: IN ZIP Code: 46992

Your E-mail Address: \_\_\_\_\_

Today's Date (month, day, year): 09/15/2012

Your Signature:  Title (if any) operator

Please return your Narrative Statement to:

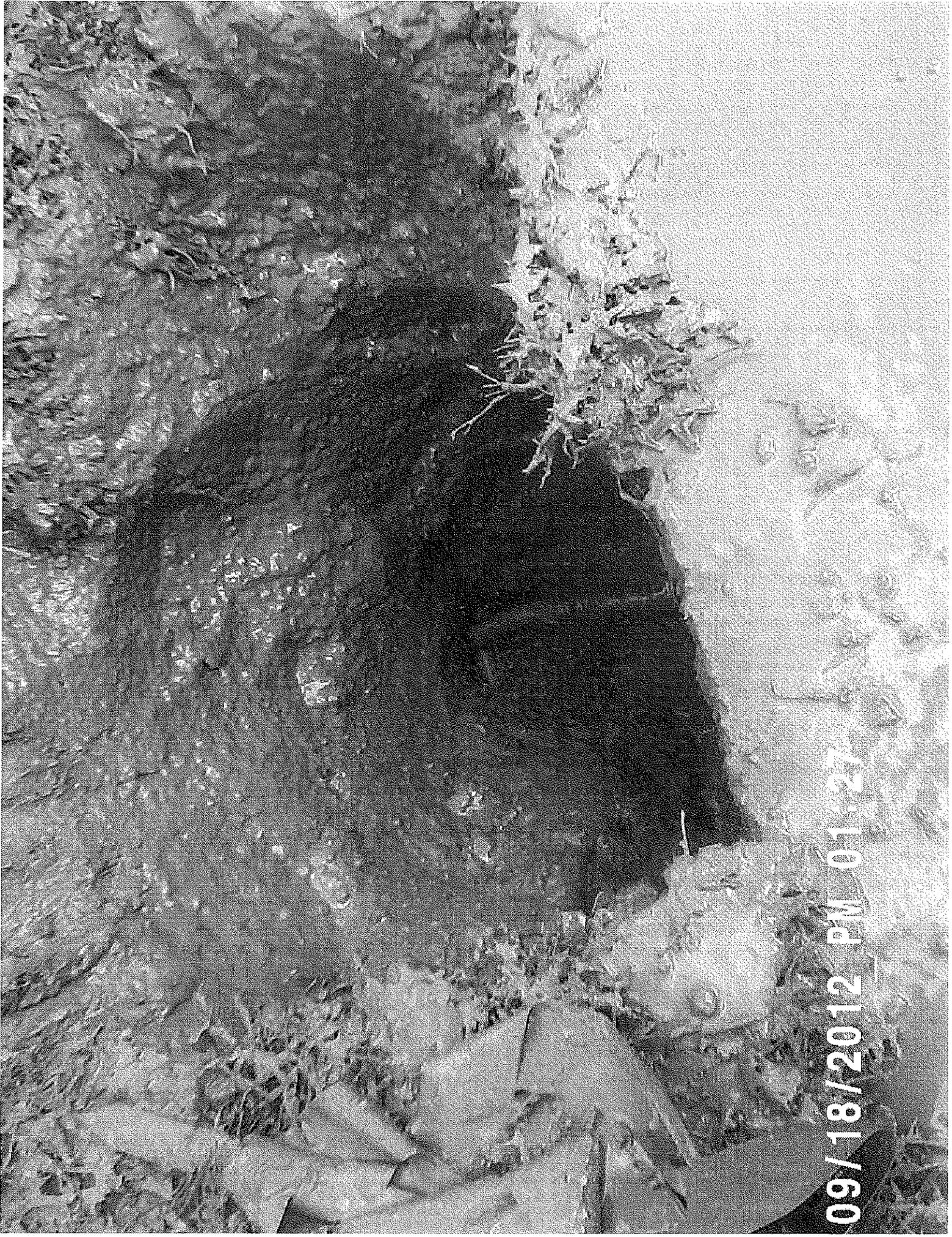
Pipeline Safety Division – Case Number 3836  
Indiana Utility Regulatory Commission  
101 West Washington Street, 1500E  
Indianapolis, IN 46204

Or scan the statement and Email to:

[PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)



09/18/2012 PM 01:27



09/18/2012 PM 01:27



# DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)  
INDIANA UTILITY REGULATORY COMMISSION

INITIAL DOCUMENTS -  
OPERATOR

CASE 3836

Submitted to IURC-Pipeline Safety on: 12-7-2012

## Who is submitting this information?

Name of person providing this information: Darlene Kulhanek

Business address (number and street): 1 Main Street

City, State, and ZIP code: Evansville, IN 47711

Telephone number (area code): 812-491-4227

Fax number (area code): 812-491-4504

E-mail address: dkulhanek@vectren.com

## Excavator Information, if known

Full name: QC Communicatinos

Business address (number and street): 7925 W County Rd 100 S

City, State, and ZIP code: Wabash, IN 46992

Telephone number (area code): 800-421-0582

Fax number (area code): 260-563-0963

E-mail address: Unknown

## Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Boring

Type of work performed: Telecommunications

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**Date and Location of Damage**Date of damage (*month, day, year*): 9-18-2012

County: Johnson

City: Franklin

Street address (*number and street, city, state, and ZIP code*):

786 Pin Oak Ct, Franklin, IN

Nearest intersection: Unknown

Right of way where damage occurred: Dedicated Public Utility Easement

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 1.5

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ 528.55

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**Affected Facility Information**

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 20

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**Notification, Locating, Marking**

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1209131929

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC \_\_\_\_\_

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify: \_\_\_\_\_

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

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### **Description of Cause**

Select from the list the most accurate cause for the damage: --Failure to use hand tools where required

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### **Additional Comments**

1" plastic service severed by bore. Not hand exposed.



2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH

NOW DUE

\$528.55

Q C COMMUNICATIONS  
7925 W COUNTY RD 100 S  
WABASH, IN 46992

Type: GAS  
Invoice: FDS0016964  
BillToID: 32561  
Billing Date: 10/30/2012  
Date of Loss: 9/18/2012  
5835 103.0510

Please return this portion with your remittance.



Mail Payment To:  
Vectren Utilities Holdings Corporation  
1239 Reliable Parkway  
Chicago, IL 60686-0012  
Inquiries: 1-877-902-2934, Mon.-Fri., 8-5  
Risk Management/Claims Department

NOW DUE  
  
\$528.55

Q C COMMUNICATIONS  
7925 W COUNTY RD 100 S  
WABASH, IN 46992

Type: GAS  
Invoice: FDS0016964  
BillToID: 32561  
Billing Date: 10/30/2012  
Date of Loss: 9/18/2012

**Invoice For Costs to Repair and Reconstruct Damaged Property**

Address: 786 PIN OAK CT, FRANKLIN

1" PLASTIC SERVICE SEVERED BY BORE. NOT HAND EXPOSE.

Material:	\$86.96
Company Labor:	\$262.31
Contract Labor:	\$0.00
Transportation/Equipment:	\$115.94
Misc:	\$0.00
Gas Loss:	\$63.34
Adjustments:	\$0.00
Payments:	\$0.00
<b>Total:</b>	<b>\$528.55</b>

5835 103.0510

Remember, call two (2) working days before digging. Contact I.U.P.P.S. at 1-800-382-5544.

Vectren Claim Number: \_\_\_\_\_

FDS 0016964

Task No: 103.0510 Capital / O & M (circle one)

Police Report / MO #: \_\_\_\_\_

Date of Damage 9 / 18 / 12

Cost Center # 5835

Time Occurred 1:00 am (pm)

Time Found 1:27 am (pm)

Latitude 31.469490 Longitude: -86.063580

# FACILITIES DAMAGE REPORT

## GAS

Vectren Claims Camera:

VE02112  
4

DAMAGE SITE: 786 Pin Oak Ct.  
Address \_\_\_\_\_ Lot # \_\_\_\_\_  
County Johnson City Franklin State IN Township Franklin

FACILITY TYPE:  
 Distribution  Propane  
 Service  Storage  
 Transmission: (include supplemental report)

FACILITIES DAMAGED:	ORIFICE SIZE(S):	(1)	(2)	(3)
<input type="checkbox"/> Farm Tap	0.50 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Heater	5/8 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Main	0.75 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Meter (Residential)	1.00 inch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Meter (Industrial / Commercial)	1.25 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Odorizer	2.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Regulator Station	3.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Relief Valve	4.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Riser	5.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Service Line	6.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Valve	10.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	12.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	16.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	20.00 inch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other _____	Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

VISUAL OBSERVATION AT DAMAGE SITE: 9/20  
 Visual Observation:  Above Ground  Below Ground  
 Locate Applicable  Yes  No  N/S  
 Facilities Properly Marked  Yes  No  N/S  
 Marking Methods:  Conventional  Flags  None  Whiskers  
 Offset  Paint  Stakes  
 Locate Marking Faded:  Yes  No  N/S  
 Wrong Address Requested  Yes  No  N/S

TYPE OF MATERIAL:  Cast Iron  Plastic (HDPE)  Plastic (MDPE)  Steel  Other \_\_\_\_\_  
 DAMAGE TYPE:  Severed  Not Cut  Severed  
 Size 1" x 1"  
 PRESSURE:  25 PSIG  40 PSIG  50 PSIG  55 PSIG  60 PSIG  6 WC (.2163)  7 WC (.252)  Other \_\_\_\_\_

FACILITIES IMPROPERLY LOCATED:  
 Qualified Locator Could Not Have Accurately Located  
 Inaccurate Maps / Cards  
 Broken or No Tracer Wire (Plastic)  
 Insulation Preventing Accurate Locate  
 Locator Error:  
 Failure to Follow Policy  
 Inappropriate Site Markings  
 Incomplete Locate  
 No Locates Performed  
 Qualified Locator Could Have Accurately Located  
 Wrong Address Located  
 Marking Off By: \_\_\_\_\_ (Feet / Inches)

PROTECTION IN PLACE:  Building  Fence  None  Post  Rail  Vault  N/A  Other \_\_\_\_\_  
 DURATION OF ESCAPING GAS:  
 Minutes: 30

Were Facility Marks Visible  Yes  No  Destroyed  
 Was Area White Lined  Yes  No  Destroyed  
 Positive Response  Yes  No  Destroyed  
 Tolerance Zone Violated  Yes  No  
 Part of Project  Yes  No  
 Company Representative On-Site  Yes  No

LEAK REPORT NUMBER: \_\_\_\_\_  
 EFV Activated  Yes  No  N/S

Observation by (ID#): 5476

FEED TYPE:  One-Way Feed  Two-Way Feed  
 Number of Customers Affected: 1  
 Total Hours Service Was Off: 1 1/2

Name of Locator: Duane Botkins  
 LOCATING ORGANIZATION:  
 Contract Locator  Unknown / Other  Utility Owner

SERVICE ORDER NUMBER: N5369304

DAMAGED BY:  Company Crew  Contractor  County  Developer  Farmer  Municipality  Property Owner/ Tenant  Railroad  State  Unknown  Utility  Vehicle Accident  Other \_\_\_\_\_  
 TYPE OF CONSTRUCTION:  
 Agriculture  Building Construction  Building Demolition  Cable TV  Curbs / Sidewalk  Drainage  Driveway  Electric  Engineering / Surveying  Fencing  Grading  Irrigation  Landscaping  Liquid Pipeline  Milling  Pole  Natural Gas  Public Transit Authority  Railroad Maintenance  Other \_\_\_\_\_

NOTIFICATIONS AND OTHER DETAILS OF LOCATE:  
 Locate Ticket: 1209131929  
 Date: 9-18-12 Time: 1:15 am (pm)

WORKING FOR:  City  County  Developer  State  Property Owner  Utility

TYPE OF REQUEST:  
 Regular Request  Emergency Request  
 Locate Company Notified  
 Contact Name: \_\_\_\_\_  
 Time Called: \_\_\_\_\_ am / pm  
 Time Locator Arrived at the Site: \_\_\_\_\_ am / pm

Company Notified of Locate Near Critical Facilities  Yes  No  N/S  
 Copy of Mark Out Request Provided Within 2 Working Days  Yes  No  N/S

ONE-CALL CENTER:  
 PUPS  OUPS  Unknown

Vectren Claim Number: \_\_\_\_\_

**TYPE OF EQUIPMENT:**

- Auger
- Backhoe / Track hoe
- Boring
- Drilling
- Explosives
- Farm Equipment
- Grader / Scraper
- Hand Tools
- Milling Equipment
- Plow
- Probing Device
- Trencher
- Vacuum Equipment
- Vehicle

Other \_\_\_\_\_

**ROOT DAMAGING CAUSE:**

- Abandoned Facility
- Deteriorated Facility
- Facility Could Not be Found/ Located
- Facility Was Not Located / Marked
- Failure to Maintain Clearance
- Failure to Maintain Marks
- Failure to Support Exposed Facility
- Failure to Use Hand Tools Where Required
- Improper Backfilling
- Incorrect Records / Maps
- Marking or Location Not Sufficient
- No Notification Made to One-Call
- One-Call Notification Error
- Previous Damage
- Wrong Information Provided

Other \_\_\_\_\_

Did Excavator Notify You

- Yes  No

Excavation Required

- Yes  No

Media at Site

- Yes  No

Was There Ignition of Gas?

- Yes  No

INVOICE:

- Yes  No  N/S

**CONTRACTOR REPAIRS:**

- Contractor Working for Vectren Made Repairs at Own Expense
  - Yes  No  N/S
- Contractor Repaired Damage
  - Yes  No  N/S

Name of Contractor: Vectren

# of Regular Hours; \_\_\_\_\_

# of Overtime Hours; \_\_\_\_\_

# of Regular Hours; \_\_\_\_\_

Crew Type: \_\_\_\_\_

**MATERIALS OR ROAD WORK:**

- Meter was replaced N/A (Stores Code)
- Regulator Was Replaced \_\_\_\_\_ (Stores Code)
- Temporary Asphalt Repair: \_\_\_\_\_ (sq. ft.)
- Permanent Asphalt Repair: \_\_\_\_\_ (sq. ft.)

**RIGHT OF WAY:**

- Dedicated Utility Easement
- Federal Utility Easement
- Pipeline
- Power / Transmission Line
- Private - Business
- Private - Easement
- Private - Land Owner
- Public - County Road
- Public - Interstate Highway
- Public - Other
- Public - State Highway
- Public - City Street
- Unknown

**DAMAGING PARTY:**

Name: QC Communications  
 Address: 7925 W 100S  
 City/ State/ Zip: Walton IN. 46992  
 Phone: 1-800-436-9582  
 Prepared / Investigated By: [Signature] Date: 9-18-12

**PARTY TO INVOICE:**

Name: Same  
 Address: \_\_\_\_\_  
 City/ State/ Zip: \_\_\_\_\_  
 Phone: ( \_\_\_\_\_ ) \_\_\_\_\_  
 Reviewed by Field Supervisor: [Signature] Date: 9-20-12

Nathan Kelley  
 1209131929 1:15p.m.

Duane Botkin locator

Operator Error

Ticket Text and Map display for Ticket: # 1209131929

NORMAL NOTICE

Ticket : 1209131929 Date: 09/13/2012 Time: 12:59 Oper: SLUCAS Chan:060

State: IN Cnty: JOHNSON Twp: FRANKLIN  
 Cityname: FRANKLIN Inside: Y Near: N  
 Subdivision: FRANKLIN LAKES

Address : 738  
 Street : PIN OAK LN  
 Cross 1 : N SHORE BLVD Within 1/4 mile: Y  
 Location: AT THE ADDRESS OF 738 PIN OAK LN - LOCATE THE FRONT OF THE PROPERTY -  
 THEN LOCATE GOING WEST ALONG THE NORTH SIDE OF PIN OAK LN FOR 500 FEET ENDING AT  
 N SHORE BLVD  
 \*\*\*Boring Where = FRONT EASEMENT  
 :  
 Grids : 3928D8603A 3928D8603B

Work type : FIBER OPTIC EXTENSION  
 Done for : CINERGY METRONET  
 Start date: 09/17/2012 Time: 13:15 Hours notice: 96/048 Priority: NORM  
 Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N  
 Duration : 2 WEEKS Depth: 8 FEET

Company : QC COMMUNICATIONS Type: CONT  
 Co addr : 7925 WEST 100 SOUTH  
 City : WABASH State: IN Zip: 46992  
 Caller : NATE KELLEY Phone: (800)421-0582  
 Contact : NATE KELLEY--CELL Phone:  
 BestTime:  
 Mobile : (574)870-5317  
 Fax : (260)563-0963

Remarks : All tickets are taken and processed on Eastern Daylight Time  
 Will you be white-lining the dig site area? YES  
 :

Submitted date: 09/13/2012 Time: 12:59  
 Members: ID0002 ID0270 ID1683 ID2034 ID3640 ID4378 ID7131 ID7288 ID5857 ID6921  
 SM

Member Name	Facility Types
CENTURYLINK	TELEPHONE
CINERGY METRONET, INC.	FIBER OPTIC
COMCAST CENTRAL (GREENWOOD)	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
FRANKLIN DPW, CITY OF	
IN AMERICAN WATER JOHNSON COUNTY WATER	
JOHNSON COUNTY R.E.M.C.	ELECTRIC
VECTREN - FRANKLIN	GAS

[View Map](#)

[Close Map](#)

DAMAGE

Ticket : 1209182093 Date: 09/18/2012 Time: 13:07 Oper: CJODOM Chan:056

State: IN Cnty: JOHNSON Twp: FRANKLIN  
 Cityname: FRANKLIN Inside: Y Near: N  
 Subdivision: FRANKLIN LAKES

Address : 738  
 Street : PIN OAK LN  
 Cross 1 : N SHORE BLVD Within 1/4 mile: Y  
 Location: AT THE ADDRESS OF 738 PIN OAK LN - LOCATE THE FRONT OF THE PROPERTY -  
 THEN LOCATE GOING WEST ALONG THE NORTH SIDE OF PIN OAK LN FOR 500 FEET ENDING AT  
 N SHORE BLVD  
 \*\*\*Boring Where = FRONT EASEMENT  
 :  
 Grids : 3928D8603A 3928D8603B

Work type : FIBER OPTIC EXTENSION  
 Done for : CINERGY METRONET  
 Start date: 09/18/2012 Time: 13:07 Hours notice: 0/000 Priority: EMER  
 Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: Y  
 Duration : 2 WEEKS Depth: 8 FEET

Company : QC COMMUNICATIONS Type: CONT  
 Co addr : 7925 WEST 100 SOUTH  
 City : WABASH State: IN Zip: 46992  
 Caller : NATE KELLEY Phone: (800)421-0582  
 Contact : NATE KELLEY--CELL Phone:  
 BestTime:  
 Mobile : (574)870-5317  
 Fax : (260)563-0963

Remarks : All tickets are taken and processed on Eastern Daylight Time  
 PER NATE KELLEY -- HIT VECTREN GAS LINE IN FRONT OF 786 PIN OAK LN -- LINE IS  
 A 1 INCH ORANGE PLASTIC -- LINE IS BLOWING -- HAS CALLED 911 AND VECTREN -- CREW  
 IS ON SITE -- PREVIOUS TICKET 1209131929 -- THANK YOU  
 Will you be white-lining the dig site area? YES  
 :

Submitted date: 09/18/2012 Time: 13:07  
 Members: ID0002 ID0270 ID1683 ID2034 ID3640 ID4378 ID7131 ID7288 ID5857 ID6921  
 SM

Member Name	Facility Types
CENTURYLINK	TELEPHONE
CINERGY METRONET, INC.	FIBER OPTIC
COMCAST CENTRAL (GREENWOOD)	CABLE TV
DUKE ENERGY / FORMERLY CINERGY	ELECTRIC
FRANKLIN DPW, CITY OF	
IN AMERICAN WATER JOHNSON COUNTY WATER	
JOHNSON COUNTY R.E.M.C.	ELECTRIC
VECTREN - FRANKLIN	GAS

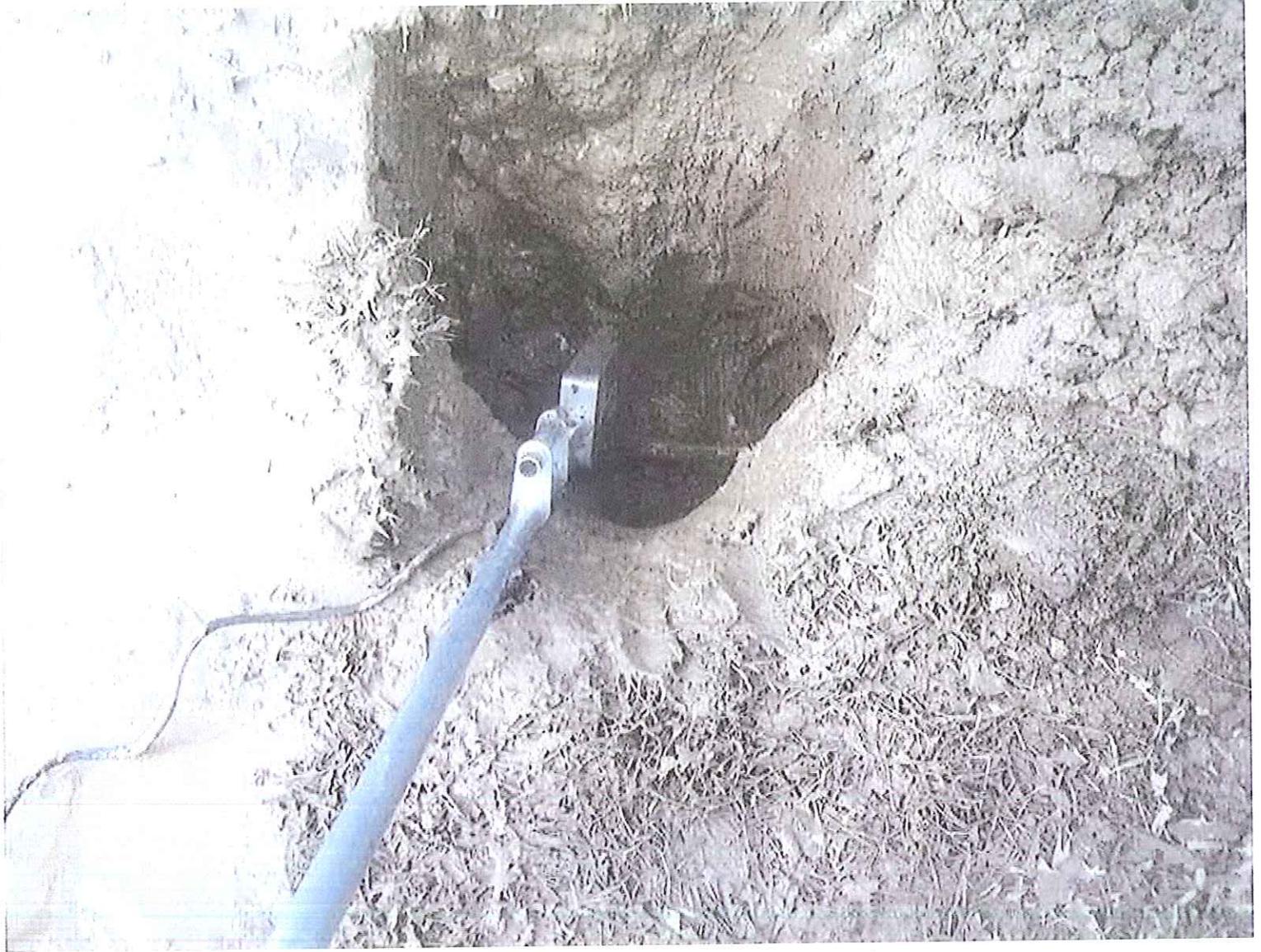
[View Map](#) | [Close Map](#)



Property of United States Infrastructure Corporation  
Photo taken on 9/18/2012 1:42:06 PM



Property of United States Infrastructure Corporation  
Photo taken on 9/18/2012 1:42:32 PM



Property of United States Infrastructure Corporation  
Photo taken on 9/18/2012 1:43:00 PM



Property of United States Infrastructure Corporation  
Photo taken on 9/18/2012 1:44:24 PM



Property of United States Infrastructure Corporation  
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# Service Order Status

Wednesday, October 3, 2012

**Enter Service Order Number:**

5369304



[Clear Form](#) [Refresh Data](#)

**Banner Instance:**  CS03PROD  CS01PROD  CS02PROD

**Order Number:** N5369304

**Order Type:** INVE

**Order Status:** Completed

**Customer:** 008888888 - INACTIVE CUSTOMER

**Prem:** 5724545 - PIN OAK CT & NORTH SHORE BLVD

**Technician:** 5476 - Johnson, David

**Order Dates and Times**

**Need Date:** 9/18/2012 1:36:00 PM  
**Time Created:** 9/18/2012 1:05:32 PM  
**Time Dispatched:** 9/18/2012 1:05:32 PM  
**Time In Route:** 9/18/2012 1:11:03 PM  
**Time On-Site:** 9/18/2012 1:28:32 PM  
**Tech Complete:** 9/18/2012 2:45:02 PM  
**Time Closed:** 9/18/2012 2:45:02 PM

**Events Performed/Completion Code**

IVEG - CMP

**Meter Information**

**Current ReadStatus**

**Old Meter:**

**New Meter:**

**Completion Notes**

QC Communications hit 1" pl service to 786 Pin Oak Ct. crew on site to fix and d  
 o relite, everything ok

**Request Notes**

HIT 1" PL SERVICE IN FRONT EASEMENT OF PIN OAK COURT AND NORTH SHORE BLVD..LINE BLOWING PER NATHAN K  
 ELLY WITH UC COMMUNICATION CONT 574-870-5317LINES LOC 1209131929

**MDSI Event Dates and Times**

Event	Date/Time	User
AsnAssignmentManualAck_evt	9/18/2012 1:10:56 PM	Johnson, David
AsnAssignmentEnRoute_evt	9/18/2012 1:11:03 PM	Johnson, David
AsnAssignmentOnSite_evt	9/18/2012 1:28:32 PM	Johnson, David
OrdOrderComplete_evt	9/18/2012 2:45:02 PM	Johnson, David

NOTE:The Reporting database replicates in near real-time; it has been approximately 3 minute(s) since the last transaction replicated.