STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

http://www.in.gov/iurc
Office: (317) 232-2701
Facsimile: (317) 232-6758

Pipeline Safety Division Investigation Report

Investigation regarding: Community Natural Gas, Inc.

UPPAC Database Record ID: 3721

Report Date: 5/22/2013 Investigator: Mike Orr

Damage Date: 8/29/2012 Damage Address: 67 Sunnyside Ln, Spencer, Owen

The Parties

Excavator: **Dave O'mara Contractor, Inc.**

Address: 2520 West Industrial Dr., Bloomington, In 47404

Facility Owner: **Community Natural Gas, Inc.**

Pipeline Facility

Facility Type: Natural Gas Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe Type of Work Performed: Water

Damage Impact

Product Release: Yes Ignition: No

Service Interruption: True Number of Customers Affected: 1

Injuries: 0 Fatalities: 0 Repair Cost (if known): $0

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes Indiana 811 Ticket Number: 120814022 Original Start Date:

Locate Instructions:

Follow-Up Locate Instructions (if applicable):

Synopsis: A natural gas service was damaged during excavation for a water line.

Findings: Reported by Community Natural Gas, Inc.; excavator's response to initial notice was received on 12/5/2012. The excavator had a valid locate request; however, the operator failed to provide locate markings.

Conclusion: The operator failed to provide timely locate markings.

Violation: IC 8-1-26-18(f) Operator failed to locate or provided incorrect locate markings.

Community
Natural Gas Co., Inc.

LOCAL OFFICE:
116 N. Main St.
P. O. Box 459
Owensville, IN 47665
(812) 729-7905

LOCAL OFFICE:
303 N. Washington St.
P. O. Box 320
Dale, IN 47523
(812) 937-2376

LOCAL OFFICE:
261 W. Clay St.
P. O. Box 615
Spencer, IN 47460
(812) 829-3505

BUSINESS OFFICE:
118 N. Division St.
Mt. Carmel, IL 62863
(618) 262-5108

Subject:Notice of Pipeline Operator Violation
ID: 3721 dated 8/29/12

Response of Community Natural Gas Co., Inc.

This locate was the responsibility of our serviceman, Scott Chandler. At a meeting on 2/7/13, Mr. Chandler, Bill Herrington (supervisor) and Donald Kieffer (President) discussed the decision by Mr. Chandler to not return to check his locate marks. He said he was in a hurry to perform another task. Both Mr. Kieffer and Mr. Herrington admonished Mr. Chandler for his decision. Mr Chandler said that he would pay more attention in the future.

A copy of this report will be placed in his file. Mr. Chandler agreed that any similar future violation would disqualify him from location tasks, require additional training and requalification on OQ modules related to line location.

Sincerely,

Donald Kieffer

Donald Kieffer
Community Natural Gas Co., Inc.

DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Sep 7, 2012

Who is submitting this information?

Name of person providing this information: Scott Chandler (Community Natural Gas)

Business address *(number and street)*: 261 W Clay St.

City, State, and ZIP code: Spencer, IN 47460

Telephone number *(area code)*: (812) 829-3505

Fax number *(area code)*: (812) 829-4033

E-mail address: commgas@sbcglobal.net

Excavator Information, if known

Full name: Dave O'Mara Contracting

Business address *(number and street)*: 2520 West Industrial Dr.

City, State, and ZIP code: Bloomington, IN 47404

Telephone number *(area code)*: (812) 334-7940

Fax number *(area code)*: (812) 334-7941

E-mail address: unknown

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Water

Date and Location of Damage

Date of damage (*month, day, year*): Aug 29, 2012

County: Owen

City: Spencer, IN 47460

Street address (*number and street, city, state, and ZIP code*):
67 Sunnyside Ln Spencer, IN 47460

Nearest intersection: SR 46

Right of way where damage occurred: Public - City Street

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated?

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 0.25

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate $0

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 16

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1207300230

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Utility Owner

If a contractor locator, enter the company name, if known: _____

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Yes

Type of markings used: Paint

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? No

Were maps used to complete the locate request? No

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? No

Description of Cause

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

Additional Comments

The marking had faded due to rain and the fact that the homeowner had mowed. CNG's employee Bill Herrington was on site prior to the dig and called Scott Chandler who performed the initial locate. Since the lines had faded, Bill called Scott to see if the contractor was clear to dig. Scott misunderstood Bill and said the contractor was clear. Bill left and the contractor proceeded to dig, hitting the line.

Excavator did NOT report damage to IN811 having an expired locate resulting in a determination of violation. MAO 9/8/2012.

INFORMATION REQUEST
State Form 54909 (2-12)
INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 3721

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: Dave O'Mara Contracting

Responsible Party Personal Name: Chris Love

Title (*if any*): Foreman

Address (*number and street*): 2520 West Industrial Park Drive

City, State and ZIP Code: Bloomington, IN 47402

Preferred Telephone Number (area code): (812)334-7940

Cellular Telephone Number (area code): (812)592-4418

Email Address: crissl@daveomara.com

Facility Information:

Business Name: Community Natural Gas Inc

Responsible Party Personal Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Locator Service Information:

Business Name: _____

Responsible Party Personal Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Cause of Damage Information

Type of Equipment *(select one)*: Backhoe/Trackhoe

Type of Work Performed *(select one)*: Water

Other Information (Witness, Police, Fire, Other):

Personal Contact: _____

Business/Organization Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Utility Line Impact

Location of Damage:

Address (*number and street*): 67 Sunnyside Ln

City, State and ZIP Code: Spencer ,Owen County

Nearest Intersection: Sunnyside& State RD 46

Product Type *(select one)*: Natural Gas

Facility Type *(select one)*: Service/Drop

Size (Diameter/etc.): 1"

Pressure (PSIG/Inches): 30psi

Interruption in Service: ☒ Yes ☐ No **Number of Customers Affected:** 1

Evacuation: ☐ Yes ☒ No **If yes, How Many Evacuated?** _____

Repair Cost (if known): $_____

Release of Product: ☒ Yes ☐ No

Ignition and/or Fire: ☐ Yes ☒ No

Excavator Notify 811: ☒ Yes ☐ No

Locate Information

Excavator Request Locate: ☒ Yes ☐ No

Indiana 811 Locate Ticket Number: 120814022

Locate Marks Visible: ☐ Yes ☒ No

Locate Marks Correct: ☐ Yes ☒ No

Excavator "White Lined": ☒ Yes ☐ No

Maps Used to Mark Facilities: ☐ Yes ☒ No

Was Locate Provided within Two (2) Working Days: ☐ Yes ☒ No

Operator Employees On-site during Excavation: ☒ Yes ☐ No

Incident Impact Information

Number of Outpatient Treated: _____

Number of Inpatient Treated: _____

Number of Fatalities: _____

Fire Department Response: ☐ Yes ☒ No

Police Department Response: ☐ Yes ☒ No

Ambulance Response: ☐ Yes ☒ No

Additional Information / Comments

Line was not marked or they could not locate it

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 3721

Your Full Name: Jeffery McCain

Full Name of Business / Entity (*if applicable*): Dave O'Mara Contracting

Your Business Title (*if applicable*): Gen SUPT

Address (*number and street*): 2520 w Industrial Drive

City: Bloomington, IN 47402 State: IN ZIP Code: 47402

Your E-mail Address: jeffm@daveomara.com

Today's Date *(month, day, year)*: 12/05/12

Your Signature: _____ Title (*if any*) GEN SUPT

Please return your Narrative Statement to:

Pipeline Safety Division – Case Number _____
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov