



Pipeline Safety Division Investigation Report

Investigation regarding: **Rothenberger Company, Inc.**

UPPAC Database Record ID: 3718

Report Date: 9/11/2013

Investigator: Mike Orr

Damage Date: 9/6/2012 5:52:50 PM

Damage Address: 206 South St, Buffalo, White

The Parties

Excavator: **Rothenberger Company, Inc.**

Address: 13380 Spring Arbor Road, Concord, Mi 49237

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Unknown/Other

Type of Work Performed: Sewer

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes

Indiana 811 Ticket Number: 1208290154

Original Start Date:

Locate Instructions:

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing sewer work.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 9/14/2012. Excavator had a valid locate ticket; however, the gas operator provided facility locate marking for the wrong address.

Conclusion: There was a failure to provide accurate facility locate markings.

Violation: IC 8-1-26-18(f) Operator failed to locate or provided incorrect locate markings.



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

October 24, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3718
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3718

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 9/6/2012

Event Location: 206 South St, Buffalo

Facility Owner: Northern Indiana Public Service Company

Excavator: Rothenberger Company, Inc.

Other Party: N/A

Pipeline Division Case No. 3718

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3718	
Date of Event	9/6/2012
Event Location	206 South St, Buffalo
Facility Owner	Northern Indiana Public Service Company
Excavator	Rothenberger Company, Inc.
Date of IURC Information Request	9/18/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Rothenberger Company
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	13380 Spring Arbor Road
CITY/ STATE/ZIP	Concord, MI 49237
PREFERRED TELEPHONE	260-437-6051
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	206 South St
CITY/STATE/ZIP	Buffalo, IN 47925
NEAREST INTERSECTION	Calhoun St
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	N/A
INTERRUPTION IN SERVICE (YES/NO)	N/A
NUMBER OF CUSTOMERS AFFECTED	N/A
EVACUATION (YES/NO)	N/A
IF YES, HOW MANY EVACUATED	N/A
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	N/A
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	X
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	N/A
IGNITION AND/OR FIRE (YES/NO)	N/A
EXCAVATOR NOTIFY 811 (YES/NO)	Y- 1209063437
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1208290154
LOCATE MARKS VISIBLE (YES/NO)	N
LOCATE MARKS CORRECT (YES/NO)	N
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	N
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	N/A
NUMBER OF INPATIENT TREATED	N/A
NUMBER OF FATALITIES	N/A
FIRE DEPARTMENT RESPONSE (YES/NO)	N/A
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
Locator marked wrong house	

Fact Based Investigation Report

NOTIFICATION ID: 01820120906018 **DISTRICT:** Northern IN
DAMAGE DATE: 9/6/2012 5:55:00 PM **NOTIFICATION DATE:** 9/6/2012 5:53:59 PM
NOTIFIED BY: JAMILLA MARTIN 8003222806 Other
DAMAGE ADDRESS: 206 E S ST
CITY: BUFFALO **ST:** IN **ZIP:**

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 09/06/2012
FROM: 19:50:00 **TO:** 20:10:00

EXCAVATOR INVOLVED: ROTHENBERGER COMPANY
TYPE OF EXCAVATION: SEWER

ORIG. LOCATE REQ.: 1208290154 **START DATE/TIME:**
TYPE OF TICKET: **LOCATE REQ. INFO N/A:**

DIG UP/DAMAGE REQ.: 1209063437 **START DATE/TIME:**

PICTURES TAKEN BY: ROB PUENT **DATE/TIME:** 9/6/2012 8:00:00 PM
PHOTOGRAPHY TYPE: Digital **FRAME #:** NA

INVESTIGATOR EMP#: 117330 **INVESTIGATOR NAME:** BRAD WELLMAN
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? Possibly

Fact Based Investigation Customer Information

NOTIFICATION ID: 01820120906018
SELECT A CUSTOMER: NIPSCO
CUSTOMER #: *(optional)*

FACILITY DESCRIPTION: LOWPROF **FACILITY ID:** Gas Service
LOCATOR NAME & EMP #: Bednarz Tim - 116288
LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:
Other

Other: MARKED WRONG ADDRESS

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):
Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

CONTRACTOR CUT A PL. GAS SERVICE, NO MARKS ON PROPERTY, WE MARKED THE WRONG ADDRESS.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

NA

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

NA

LIST ANY OTHER INDIVIDUALS ON SITE:

NA

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? No

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS? No

EXTENT OF FACILITY DAMAGE CUT PL. SERV

REPLACEMENT FOOTAGE 2 FT.

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No

WHAT CONTRACTOR EQUIPMENT WAS USED? NA

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? No

IF YES, PLEASE LIST RECORD #(S)

NIPSCO 01138 IUPPSa 09/06/2012 17:52:51 1209063437-00A EMER DAMG STRT

DAMAGE

Ticket : 1209063437 Date: 09/06/2012 Time: 17:50 Oper: JCARTER Chan:009

State: IN Cnty: WHITE Twp: LIBERTY
Cityname: BUFFALO Inside: Y Near: N
Subdivision:

3718

Address : 206
Street : SOUTH ST
Cross 1 : CALHOUN ST Within 1/4 mile: Y
Location: LOCATE THE ENTIRE PROPERTY---
:
Grids : 4052A8644C 4052A8644B 4052A8644A
Boundary: n 40.882454 s 40.881268 w -86.747147 e -86.741615

Work type : INSTALLING A NEW SEWER SYSTEM
Done for : TWIN LAKES REGIONAL SEWER DIST.
Start date: 09/06/2012 Time: 17:50 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 20 DAYS Depth: 10 FEET

Company : ROTHENBERGER COMPANY INC Type: CONT
Co addr : 13380 SPRING ARBOR ROAD
City : CONCORD State: MI Zip: 49237
Caller : SCOTT RUSSELL Phone: (260)437-6051
Contact : SCOTT RUSSELL---CELL Phone:
BestTime:
Mobile : (260)437-6051
Fax : (517)524-6287

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER SCOTT RUSSELL - NIPSCO GAS SERVICE LINE CUT - NOT BLOWING BUT TAPED OFF -
DIGGING IN EAST SIDE YARD - CREW ON SITE - HAS CALLED NIPSCO - PRIOR TICKET
1208290154
Will you be white-lining the dig site area? NO
:

Submitted date: 09/06/2012 Time: 17:50
Members: ID5533 ID8338 NIPSCO SM

Audit History:

9/6/2012 4:53:25 PM: Received
DETAILS: Ticket received for registration code NIPSCO

Audit History: Distribution Lines

9/6/2012 4:53:25 PM: Put in Folder
DETAILS: Put in REGION 1 by auto process
NOTE: Auto Processed per State, County, and Place

Audit History: Transmission Lines

9/6/2012 4:53:25 PM: Responded
DETAILS: Transmission - N/A: added by auto process
NOTE: Auto Processed per Facility Location

NIPSCO 00028 IUPPSa 08/29/2012 07:30:21 1208290154-00A NORM NEW STRT

NORMAL NOTICE

Ticket : 1208290154 Date: 08/29/2012 Time: 07:25 Oper: CALEVI Chan:031

3718

State: IN Cnty: WHITE Twp: LIBERTY
Cityname: BUFFALO Inside: Y Near: N
Subdivision:

Address : 206
Street : SOUTH ST
Cross 1 : CALHOUN ST Within 1/4 mile: Y
Location: LOCATE THE ENTIRE PROPERTY---
:
Grids : 4052A8644C 4052A8644B 4052A8644A
Boundary: n 40.882454 s 40.881268 w -86.747147 e -86.741615

Work type : INSTALLING A NEW SEWER SYSTEM
Done for : TWIN LAKES REGIONAL SEWER DIST.
Start date: 08/31/2012 Time: 07:45 Hours notice: 48/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 20 DAYS Depth: 10 FEET

Company : ROTHENBERGER COMPANY INC Type: CONT
Co addr : 13380 SPRING ARBOR ROAD
City : CONCORD State: MI Zip: 49237
Caller : SCOTT RUSSELL Phone: (260)437-6051
Contact : SCOTT RUSSELL---CELL Phone:
BestTime:
Mobile : (260)437-6051
Fax : (517)524-6287

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO

Submitted date: 08/29/2012 Time: 07:25
Members: ID5533 ID8338 NIPSCO SM

Audit History:

8/29/2012 6:30:34 AM: Received
DETAILS: Ticket received for registration code NIPSCO
8/29/2012 6:30:35 AM: Ticket Queued
DETAILS: Ticket queued for delivery
8/29/2012 6:30:36 AM: Ticket Delivered
DETAILS: Ticket successfully sent to onecall7+indy-nipsco2@smptickets.com

Audit History: Distribution Lines

8/29/2012 6:30:34 AM: Put in Folder
DETAILS: Put in REGION 1 by auto process
NOTE: Auto Processed per State, County, and Place
8/29/2012 4:38:15 PM: Moved to Folder
DETAILS: Moved from REGION 1 to On-Hold folder by Steve Noffsinger
8/29/2012 4:43:11 PM: Responded
DETAILS: CLEAR - AUTO SEND: added by Steve Noffsinger, Locate Time: 8/29/2012 4:42:51 PM

Audit History: Transmission Lines

8/29/2012 6:30:34 AM: Responded
DETAILS: Transmission - N/A: added by auto process
NOTE: Auto Processed per Facility Location