



## Pipeline Safety Division Investigation Report

### Investigation regarding: NIPSCO

UPPAC Database Record ID: 3717

Report Date: 5/22/2013

Investigator: Mike Orr

Damage Date: 9/6/2012 4:55:56 PM

Damage Address: 2058 E Wilckens Rd, Columbia City, Whitley

### The Parties

Excavator: **Bolinger Contracting**

Address: 3888 North 100 East, Bluffton, In 46714

Facility Owner: **NIPSCO**

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Electric

### Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$251

### Excavator Activities/Cause of Damage Information:

Excavator Request Locates: Yes

Indiana 811 Ticket Number: 1208302743

Original Start Date:

Locate Instructions:

Follow-Up Locate Instructions (if applicable):

**Synopsis:** A natural gas service line was damaged by a backhoe while performing electric work.

**Findings:** Reported by Indiana 811; excavator's response to initial notice was received on 1/4/2013. The excavator had a valid locate; however, the service line for another property crossed the dig location and was unmarked.

**Conclusion:** There was a failure to provide a proper facility locate.

**Violation: IC 8-1-26-18(f) Operator failed to locate or provided incorrect locate markings.**



101 West Ohio Street, Suite 1707  
Indianapolis, IN 46204

October 24, 2012

*Via Electronic Transmission – [PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)*

Pipeline Safety Division – Case No. 3717  
Indiana Utility Regulatory Commission  
101 West Washington Street, Suite 1500 East  
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3717

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 9/6/2012

Event Location: 2058 E Wilckens Rd, Columbia City

Facility Owner: Northern Indiana Public Service Company

Excavator: Bolinger Contracting

Other Party: N/A

Pipeline Division Case No. 3717

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher Earle".

Christopher C. (Kit) Earle  
NiSource Corporate Services - Legal  
Phone: 317-684-4904  
Fax: 317-684-4918  
Email: [cearle@nisource.com](mailto:cearle@nisource.com)

<b>IURC INFORMATION REQUEST</b>	
<b>Pipeline Safety Division Case No. 3717</b>	
Date of Event	9/6/2012
Event Location	2058 E Wilckens Rd, Columbia City
Facility Owner	Northern Indiana Public Service Company
Excavator	Bolinger Contracting
Date of IURC Information Request	9/18/2012
<b>THE PARTIES</b>	
<b>EXCAVATOR:</b>	
BUSINESS NAME	Bolinger Contracting
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	3888 N 100 E
CITY/ STATE/ZIP	Bluffton, IN 46714
PREFERRED TELEPHONE	260 655-2626
CELL PHONE TELEPHONE	
EMAIL ADDRESS	KKUNZE333@GMAIL.COM
<b>FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:</b>	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
<b>LOCATOR SERVICE INFORMATION</b>	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
<b>OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION</b>	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>UTILITY LINE IMPACT</b>	
<b>LOCATION OF DAMAGE</b>	
ADDRESS	2056 E. Wilchen Road – Correct Address of Damage
CITY/STATE/ZIP	Columbia City, IN 46725
NEAREST INTERSECTION	E Fox Dr
<b>PRODUCT TYPE (Select One)</b>	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
<b>FACILITY TYPE (Select One)</b>	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8 plastic
PRESSURE (PSIG/INCHES)	45
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	251.46
<b>CAUSE OF DAMAGE INFORMATION:</b>	
<b>TYPE OF EQUIPMENT (Select One)</b>	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	
<b>TYPE OF WORK PERFORMED (Select One)</b>	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	X
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	Y- 1209063314
<b>LOCATE INFORMATION:</b>	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1208302743
LOCATE MARKS VISIBLE (YES/NO)	No
LOCATE MARKS CORRECT (YES/NO)	
EXCAVATOR "WHITE LINED" (YES/NO)	
MAPS USED TO MARK FACILITIES (YES/NO)	
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
<b>INCIDENT IMPACT INFORMATION</b>	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
<b>ADDITIONAL INFORMATION/COMMENTS</b>	
Nipsco internal report shows 2056 service was on 2058 property and 2056 service was not located	

**Fact Based Investigation Report**

**NOTIFICATION ID:** 01820120906020                      **DISTRICT:** Northern IN  
**DAMAGE DATE:** 9/6/2012 5:55:00 PM    **NOTIFICATION DATE:** 9/6/2012 5:56:04 PM  
**NOTIFIED BY:** JAMELLA MARTIN 8003222806 Other  
**DAMAGE ADDRESS:** 2056 E WILCKEN RD  
**CITY:** COLUMBIA CITY    **ST:** IN    **ZIP:**

---

**DAMAGED CUSTOMER:** NIPSCO

---

**INVESTIGATION DATE:** 09/06/2012  
**FROM:** 21:45:00    **TO:** 23:55:00

---

**EXCAVATOR INVOLVED:** BOLINGER CONTRACTING  
**TYPE OF EXCAVATION:** SEWER

---

**ORIG. LOCATE REQ.:** 1208302743                      **START DATE/TIME:**  
**TYPE OF TICKET:**    **LOCATE REQ. INFO N/A:**

---

**DIG UP/DAMAGE REQ.:** M63010804                      **START DATE/TIME:**

---

**PICTURES TAKEN BY:** JEFF JAGGER    **DATE/TIME:** 9/6/2012 10:00:00 PM  
**PHOTOGRAPHY TYPE:** Digital                      **FRAME #:** N/A

---

**INVESTIGATOR EMP#:** 113190                      **INVESTIGATOR NAME:** JEFF JAGGER  
**BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?** No

---

**Fact Based Investigation Customer Information**

**NOTIFICATION ID:** 01820120906020  
**SELECT A CUSTOMER:** NIPSCO  
**CUSTOMER #:** *(optional)*

---

**FACILITY DESCRIPTION:** LOWPROF                      **FACILITY ID:** Gas Service  
**LOCATOR NAME & EMP #:** Jagger Jeff - 113190  
**LOCATOR NOT KNOWN:**

---

**CHECK ALL THAT APPLY TO INVESTIGATION:**

Contractor Dug Outside Marking Instructions,  
Other

**Other:** Not Marked Far enough

---

**CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):**

Visual, Facility Exposed At Time Of Investigation,  
Investigator Verified Existing Marks By Hooking Up

---

**INVESTIGATOR STATEMENT/CAUSAL FACTORS:**

TICKET CALLED FOR 10 FOOT RADIUS OF HOUSE. CONTRACTOR DUG 30-40FT AWAY FROM HOUSE AND HIT NEIGHBORS SERVICE THAT RUNS ON HIS PROPERTY. HOMEOWNER TOLD ME THEY ARE GOING FROM THE HOUSE ALL THE WAY TO THE GARAGE/APARTMENT BY THE ROAD AND I TOLD HIM THE TICKET DIDN'T CALL FOR THAT, HE DIDN'T SEEM TO CARE.

**NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:**

NONE

**NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:**

NONE

**LIST ANY OTHER INDIVIDUALS ON SITE:**

HOMEOWNER-KEN KUNZE

---

**WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?** Yes

**WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?** Yes

**WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?** No

**EXTENT OF FACILITY DAMAGE** HIT 5/8" SERVICE

**REPLACEMENT FOOTAGE** 3FT

**WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?** No N/A

**WHAT CONTRACTOR EQUIPMENT WAS USED?** N/A

**IS THE FACILITY SHOWN ON THE UTILITY RECORDS?** No

**IF YES, PLEASE LIST RECORD #(S)** N/A

NIPSCO 01108 IUPPSa 09/06/2012 16:56:00 1209063314-00A EMER DAMG STRT

DAMAGE SEE REMARKS

Ticket : 1209063314 Date: 09/06/2012 Time: 16:54 Oper: SPOPE Chan:044

State: IN Cnty: WHITLEY Twp: THORNCREEK  
Cityname: COLUMBIA CITY Inside: N Near: Y  
Subdivision:

#3717

Address : 2058  
Street : E WILCKENS RD  
Cross 1 : E FOX DR Within 1/4 mile: Y  
Location: THIS IS THE HOUSE AND NOT THE GARAGE--THE HOUSE IS BEHIND THE  
GARAGE--LOCATE--ENTIRE EAST SIDE OF THE PROPERTY--INCLUDING LOCATE--10 FEET  
RADIUS OF THE ENTIRE HOUSE--

:  
Grids : 4114B8526B 4114A8526B 4114B8526A 4114A8526A  
Boundary: n 41.246731 s 41.245056 w -85.447380 e -85.444077

Work type : INSTALLING SEWER/ELECTRIC AND GAS  
Done for : KENNETH KUNZE  
Start date: 09/06/2012 Time: 16:54 Hours notice: 0/0 Priority: EMER  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
Duration : 2 WEEKS Depth: 4 FEET

Company : BOLINGER CONTRACTING Type: HOME  
Co addr : 3888 NORTH 100 EAST  
City : BLUFFTON State: IN Zip: 46714  
Caller : KENNETH KUNZE Phone: (260)615-2626  
Contact : KENNETH KUNZE--CELL Phone:  
BestTime:  
Mobile : (260)241-2256  
Email : KKUNZE333@GMAIL.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
NIPSCO GAS LINE HAS BEEN CUT--LINE IS NOT BLOWING--NIPSCO HAS BEEN  
NOTIFIED--LINE WAS CUT ALONG THE NORTH PROPERTY LINE--ORANGE LINE--APPROX HALF  
INCH--CREW ON SITE--PREV TICKET 1208302743--THANK YOU  
Will you be white-lining the dig site area? NO  
:

Submitted date: 09/06/2012 Time: 16:54  
Members: AEPIN ID2034 ID2696 ID7634 NIPSCO ID5857 SM

NIPSCO 01337 IUPPSa 09/04/2012 16:47:47 1208302743-01A NORM 2NDR GRID

SECOND NOTICE 2ND NOTICE

Ticket : 1208302743 Date: 09/04/2012 Time: 16:39 Oper: SHARRIS Chan:089  
Old Tkt: 1208302743 Date: 08/30/2012 Time: 14:29 Oper: DWILSON Rev: 00A

#3717

State: IN Cnty: WHITLEY Twp: THORNCREEK  
Cityname: COLUMBIA CITY Inside: N Near: Y  
Subdivision:

Address : 2058  
Street : E WILCKENS RD  
Cross 1 : E FOX DR Within 1/4 mile: Y  
Location: THIS IS THE HOUSE AND NOT THE GARAGE--THE HOUSE IS BEHIND THE  
GARAGE--LOCATE--ENTIRE EAST SIDE OF THE PROPERTY--INCLUDING LOCATE--10 FEET  
RADIUS OF THE ENTIRE HOUSE--

:  
Grids : 4114A8526A 4114A8527D  
Boundary: n 41.248402 s 41.245857 w -85.451759 e -85.446831

Work type : INSTALLING SEWER/ELECTRIC AND GAS  
Done for : KENNETH KUNZE  
Start date: 09/04/2012 Time: 14:45 Hours notice: 0/0 Priority: NORM  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N  
Duration : 2 WEEKS Depth: 4 FEET

Company : BOLINGER CONTRACTING Type: HOME  
Co addr : 3888 NORTH 100 EAST  
City : BLUFFTON State: IN Zip: 46714  
Caller : KENNETH KUNZE Phone: (260)615-2626  
Contact : KENNETH KUNZE--CELL Phone:  
BestTime:  
Mobile : (260)241-2256  
Email : KKUNZE333@GMAIL.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
NEED NIPSCO MEDIACOM LLC AND CENTURYLINK TO RESPOND TO THIS TICKET - THANK YOU

PER KENNETH KUNZE PLEASE CONTACT UPON ARRIVAL 260-241-2256 - THANK YOU  
Will you be white-lining the dig site area? NO  
:

Submitted date: 09/04/2012 Time: 16:39  
Members: AEPIN ID2034 ID2696 ID6111 ID7634 NIPSCO ID5857 SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY  
FACILITY DAMAGE REPORT

\*\* COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES \*\*

REPORTING OPERATING AREA 220 MAXIMO WO# N 551087  
OPERATING AREA CONTACT Dwight Wagner JOB ORDER # 573862  
TRACKING NUMBER 018-2012-0906002 LOCATE REF # \_\_\_\_\_  
Locate Performed By: USIC

DATE AND TIME OF ACCIDENT 9/6/2012 1930 M DATE OF REPORT 9/6/12  
PLACE OF DAMAGE (INCLUDE CITY) 2056 E Wilcher RD Columbia City

DAMAGE WAS TO:  
ELECTRIC - POLE / TRANSFORMER: # \_\_\_\_\_ SIZE \_\_\_\_\_ YEAR INSTALLED \_\_\_\_\_ BROKEN YES ( ) NO ( )

OTHER (DESCRIBE) \_\_\_\_\_

GAS: SERVICE  MAIN ( ) SIZE 98 MATERIAL: PLASTIC  STEEL ( ) METER ( ) REG STATION ( ) STUB ( )  
OTHER (DESCRIBE) \_\_\_\_\_

DEPTH OF FACILITY (inches) 11" PRESSURE (PSI) 45 Lbs.

RELEASE OF GAS: YES ( ) NO ( ) IGNITION OF GAS: YES ( ) NO ( ) EVACUATION REQUIRED: YES ( ) # \_\_\_\_\_ NO ( )

INTERRUPTION OF SERVICE: YES  NO ( ) NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 1651 TIME SHUT OFF \_\_\_\_\_ TIME RESTORED 1845

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: Cut in 1/2 off when set above

LOCATE MARKS ON SITE: YES  DISTANCE BETWEEN FACILITY AND LOCATE MARKS 6" NO ( )  
HOW LOCATED: PAINT  FLAGS  BOTH ( ) WHITE LINED ( )

PARTY THAT CAUSED DAMAGES (NAME) Bolinger Contracting

ADDRESS OF PARTY (INCLUDE CITY) (260) 615-2826

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE \_\_\_\_\_

WITNESS NAME AND ADDRESS \_\_\_\_\_

WITNESS REMARKS \_\_\_\_\_

AGENCIES NOTIFIED / ONSITE: POLICE ( ) AGENCY \_\_\_\_\_ REPORT # \_\_\_\_\_

FIRE ( ) AGENCY \_\_\_\_\_ REPORT # \_\_\_\_\_

OTHER ( ) \_\_\_\_\_ Any Injuries? ( ) YES # \_\_\_\_\_ ( ) NO

PHOTOS TAKEN: YES ( ) NO  TAKEN BY: \_\_\_\_\_ (ATTACH PHOTOS TO REPORT)

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW  
 AGRICULTURE/FARMING  CABLE TV  CURB/SIDEWALK  TELECOMMUNICATIONS  
 BLDG CONSTRUCTION  DEMOLITION  DRAINAGE  WATER  
 DRIVEWAY  ELECTRIC  SURVEYING  DRAINS/CULVERTS  
 FENCING  GRADING  IRRIGATION  MOWING  
 LANDSCAPING  PIPELINE  MILLING  OTHER \_\_\_\_\_  
 POLE/SIGN POST  ROAD WORK  SEWER

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW  
 AUGER  HAND TOOLS  BACKHOE/TRACKHOE  
 MILLING EQUIPMENT  PROBING DEVICE  BORING / DRILLING  
 EXPLOSIVES  TRENCHER  FARM EQUIPMENT  
 VACCUUM EQUIPMENT  GRADER  OTHER

REASON DAMAGE OCCURRED- CHECK APPROPRIATE CHOICE BELOW  
 AUTOMOTIVE ACCIDENT  EXCAVATING BEFORE LOCATES DUE  CARELESS MACHINE OPERATOR  
 NO NOTIFICATION  MARKS DISTURBED  STUB  OTHER

COMMENTS: Gas line for 2056 WAS INSTALLED ON  
Property of 2058 while work was being  
done. ONE SERVICE LINE LOCATED ONLY.

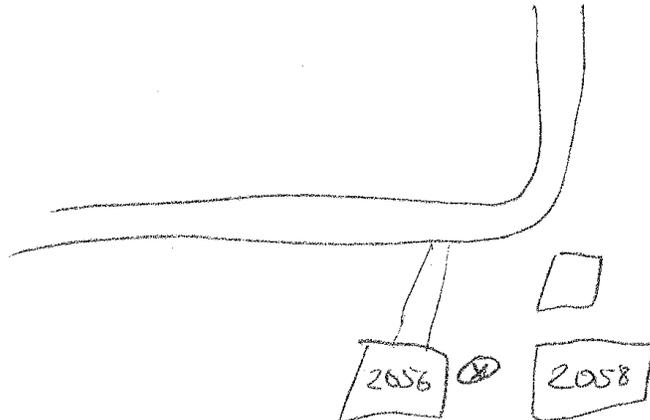
PERSON PREPARING REPORT E. Hottel

FIELD SUPERVISOR J.P.H.

FIELD MANAGER Randall Damm

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



**FOR OFFICE USE ONLY:**

- |   |     |    |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE  | YES | NO |
| • NO IN 811 LOCATE CALLED IN                    | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE                                | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST  | YES | NO |

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_



150 West Market Street, Suite 600  
Indianapolis, IN 46204

February 15, 2013

[Via Electronic Transmission – PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)

Pipeline Safety Division – Case No. 3717  
Indiana Utility Regulatory Commission  
101 West Washington Street, Suite 1500 East  
Indianapolis, Indiana 46204

RE: Notification of Possible Violations; Pipeline Division Case No. 3717  
Date of Event: 9/6/12  
Event Location: 2058 E WILCKENS RD, COLUMBIA CITY  
Excavator: BOLINGER CONTRACTING  
Other Party: N/A

To Whom It May Concern:

This letter responds to the Indiana Utility Regulatory Commission, Division of Pipeline Safety, Notification of Possible Violations for Case No. 3717 (as detailed above) identifying potential violations of Indiana law dated January 16, 2013.

NIPSCO has attached post-locate and damage photos taken by USIC at the time the original locate was performed and on the day of the damage. Those photos clearly show that although the USIC Fact Based Investigation report indicates that the damage occurred 30-40' from the home and outside the 10' scope of the locate ticket, the excavation and resulting damage took place almost on top of the locate marks. NIPSCO denies that it was in violation of the law.

If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher C. Earle".

Christopher C. (Kit) Earle  
NiSource Corporate Services - Legal  
Phone: 317-684-4904  
Fax: 317-684-4918  
Email: [cearle@nisource.com](mailto:cearle@nisource.com)

# Ticket

# M63010804



\*\*\*\*\* Manual Ticket \*\*\*\*\*

Ticket Number: M63010804  
Ticket Type: EMERGENCY  
Feed: MAN-IN  
  
Address: 256 E WILCKEN RD  
Intersection:  
City: COLUMBIA CITY  
County: WHITLEY/THORN CREEK  
State: IN  
ZIP:  
  
Call Date: Thu Sep 06 17:02:00 CDT 2012  
Work Date: Thu Sep 06 17:02:00 CDT 2012  
Due Date: Thu Sep 06 17:02:00 CDT 2012

Caller: JAMILLA MARTIN  
Phone: 8003222806  
Fax:  
Email:  
Mobile:

Excavator: NIPSCO  
Excavator Contact: JAMILLA MARTIN  
Excavator Phone: 8003222806  
Excavator Fax:  
Excavator Email:  
Excavator Mobile:

Type Of Work: HIT GAS LINE  
Work Done For:  
Map Location /  
Legal Land Description:

Utility: NLOC (MAN-IN)

Additional Information:  
256 E WILCKEN RD  
HIT GAS LINE

\*\*\*\*\*

Ticket

M63010804



Ticket Position: 40.4469471,-86.0449219



Attachments

Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket M63010804	20120906195622_10 01597.jpg	Sep 6, 2012 7:42 PM CDT	Jagger, Jeff	9/6/12 7:56 PM	



Property of United States Infrastructure Corporation  
Photo taken on 9/6/2012 7:56:22 PM

Ticket

M63010804



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket M63010804	20120906195626_10 01598.jpg	Sep 6, 2012 7:42 PM CDT	Jagger, Jeff	9/6/12 7:56 PM	



Property of United States Infrastructure Corporation  
Photo taken on 9/6/2012 7:56:26 PM

Ticket

M63010804



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket M63010804	20120906195630_10 01599.jpg	Sep 6, 2012 7:42 PM CDT	Jagger, Jeff	9/6/12 7:56 PM	



Property of United States Infrastructure Corporation  
Photo taken on 9/6/2012 7:56:30 PM

Ticket

M63010804



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket M63010804	20120906195648_10 01601.jpg	Sep 6, 2012 7:42 PM CDT	Jagger, Jeff	9/6/12 7:56 PM	



Property of United States Infrastructure Corporation  
Photo taken on 9/6/2012 7:56:48 PM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket M63010804	20120906200754_10 01602.jpg	Sep 6, 2012 7:42 PM CDT	Jagger, Jeff	9/6/12 8:07 PM	



Property of United States Infrastructure Corporation  
Photo taken on 9/6/2012 8:07:54 PM

Ticket

M63010804



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket M63010804	20120906200818_10 01603.jpg	Sep 6, 2012 7:42 PM CDT	Jagger, Jeff	9/6/12 8:08 PM	



Property of United States Infrastructure Corporation  
Photo taken on 9/6/2012 8:08:18 PM

Ticket

M63010804



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket M63010804	20120906200826_10 01604.jpg	Sep 6, 2012 7:41 PM CDT	Jagger, Jeff	9/6/12 8:08 PM	



Property of United States Infrastructure Corporation  
Photo taken on 9/6/2012 8:08:26 PM

Ticket

M63010804



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket M63010804	20120906200836_10 01605.jpg	Sep 6, 2012 7.42 PM CDT	Jagger, Jeff	9/6/12 8:08 PM	



Property of United States Infrastructure Corporation  
Photo taken on 9/6/2012 8:08:36 PM

Ticket

M63010804



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket M63010804	20120906200844_10 01606.jpg	Sep 6, 2012 7:42 PM CDT	Jagger, Jeff	9/6/12 8:08 PM	



Property of United States Infrastructure Corporation  
Photo taken on 9/6/2012 8:08:44 PM

Ticket

M63010804



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket M63010804	20120906200858_10 01607.jpg	Sep 6, 2012 7:42 PM CDT	Jagger, Jeff	9/6/12 8:08 PM	



Property of United States Infrastructure Corporation  
Photo taken on 9/6/2012 8:08:58 PM

Ticket

M63010804



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket M63010804	20120906200906_10 01608.jpg	Sep 6, 2012 7:42 PM CDT	Jagger, Jeff	9/6/12 8:09 PM	



Property of United States Infrastructure Corporation  
Photo taken on 9/6/2012 8:09:06 PM

Ticket

M63010804



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket M63010804	20120906200914_10 01609.jpg	Sep 6, 2012 7:42 PM CDT	Jagger, Jeff	9/6/12 8:09 PM	



Property of United States Infrastructure Corporation  
Photo taken on 9/6/2012 8:09:14 PM

# Ticket

# M63010804



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket M63010804	callout_2012-09-06-17-12-19.mp3	Sep 6, 2012 5.40 PM CDT	Jagger, Jeff		
Ticket M63010804	callout_2012-09-06-17-18-06.mp3	Sep 6, 2012 5.40 PM CDT	Jagger, Jeff		

Ticket

1208302743



ID2034 00409 IUPPSa 09/04/2012 16:45:52 1208302743-01A NORM 2NDR GRID

SECOND NOTICE 2ND NOTICE

Ticket : 1208302743 Date: 09/04/2012 Time: 16:39 Oper: SHARRIS Chan:089  
Old Tkt: 1208302743 Date: 08/30/2012 Time: 14:29 Oper: DWILSON Rev: 00A

State: IN Cnty: WHITLEY Twp: THORNCREEK  
Cityname: COLUMBIA CITY Inside: N Near: Y  
Subdivision:

Address : 2058  
Street : E WILCKENS RD  
Cross 1 : E FOX DR Within 1/4 mile: Y  
Location: THIS IS THE HOUSE AND NOT THE GARAGE--THE HOUSE IS BEHIND THE  
GARAGE--LOCATE--ENTIRE EAST SIDE OF THE PROPERTY--INCLUDING LOCATE--10 FEET  
RADIUS OF THE ENTIRE HOUSE--  
:  
Grids : 4114A8526A 4114A8527D  
Boundary: n 41.248402 s 41.245857 w -85.451759 e -85.446831

Work type : INSTALLING SEWER/ELECTRIC AND GAS  
Done for : KENNETH KUNZE  
Start date: 09/04/2012 Time: 14:45 Hours notice: 0/0 Priority: NORM  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N  
Duration : 2 WEEKS Depth: 4 FEET

Company : BOLINGER CONTRACTING Type: HOME  
Co addr : 3888 NORTH 100 EAST  
City : BLUFFTON State: IN Zip: 46714  
Caller : KENNETH KUNZE Phone: (260)615-2626  
Contact : KENNETH KUNZE--CELL Phone:  
BestTime:  
Mobile : (260)241-2256  
Email : KKUNZE333@GMAIL.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
NEED NIPSCO MEDIACOM LLC AND CENTURYLINK TO RESPOND TO THIS TICKET - THANK YOU

PER KENNETH KUNZE PLEASE CONTACT UPON ARRIVAL 260-241-2256 - THANK YOU  
Will you be white-lining the dig site area? NO  
:

Submitted date: 09/04/2012 Time: 16:39  
Members: AEPIN ID2034 ID2696 ID6111 ID7634 NIPSCO ID5857 SM

-----  
Email\_From: IRTN.Net@qwest.com  
Email\_Subject: Seq# 348: 1208302743 for ID2034  
Email\_Sent\_Date: 2012-09-04 16:34:43 CDT  
Email\_MessageID: <201209042134.q84LYhrs029646@suomp6li.qintra.com>  
Email\_host: tickets6.811tickets.com  
Email\_user: 811.in.ctl  
Email\_To: 811.in.ctl@tickets.811tickets.com  
Email\_ContentType: text/Plain; charset=US-ASCII

Ticket

1208302743



Ticket Position: 41.2484020,-85.4517590

Ticket

1208302743



Attachments

Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1208302743	20120905083458_10 01434.jpg	Sep 5, 2012 7:36 AM CDT	Jagger, Jeff	9/5/12 8:34 AM	



Property of United States Infrastructure Corporation  
Photo taken on 9/5/2012 8:34:58 AM

Ticket

1208302743



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1208302743	20120905083506_10 01435.jpg	Sep 5, 2012 7:37 AM CDT	Jagger, Jeff	9/5/12 8:35 AM	



Property of United States Infrastructure Corporation  
Photo taken on 9/5/2012 8:35:06 AM

Ticket

1208302743



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1208302743	20120905083510_10 01436.ipc	Sep 5, 2012 7:37 AM CDT	Jagger, Jeff	9/5/12 8:35 AM	



Property of United States Infrastructure Corporation  
Photo taken on 9/5/2012 8:35:10 AM

Ticket

1208302743



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1208302743	20120905083514_10 01437.jpg	Sep 5, 2012 7:36 AM CDT	Jagger, Jeff	9/5/12 8:35 AM	



Property of United States Infrastructure Corporation  
Photo taken on 9/5/2012 8:35:14 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1208302743	20120905083520_10 01438.ipa	Sep 5, 2012 7:36 AM CDT	Jagger, Jeff	9/5/12 8:35 AM	



Property of United States Infrastructure Corporation  
Photo taken on 9/5/2012 8:35:20 AM

Ticket

1208302743



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1208302743	20120905083602_10 01439.jpg	Sep 5, 2012 7:37 AM CDT	Jagger, Jeff	9/5/12 8:36 AM	



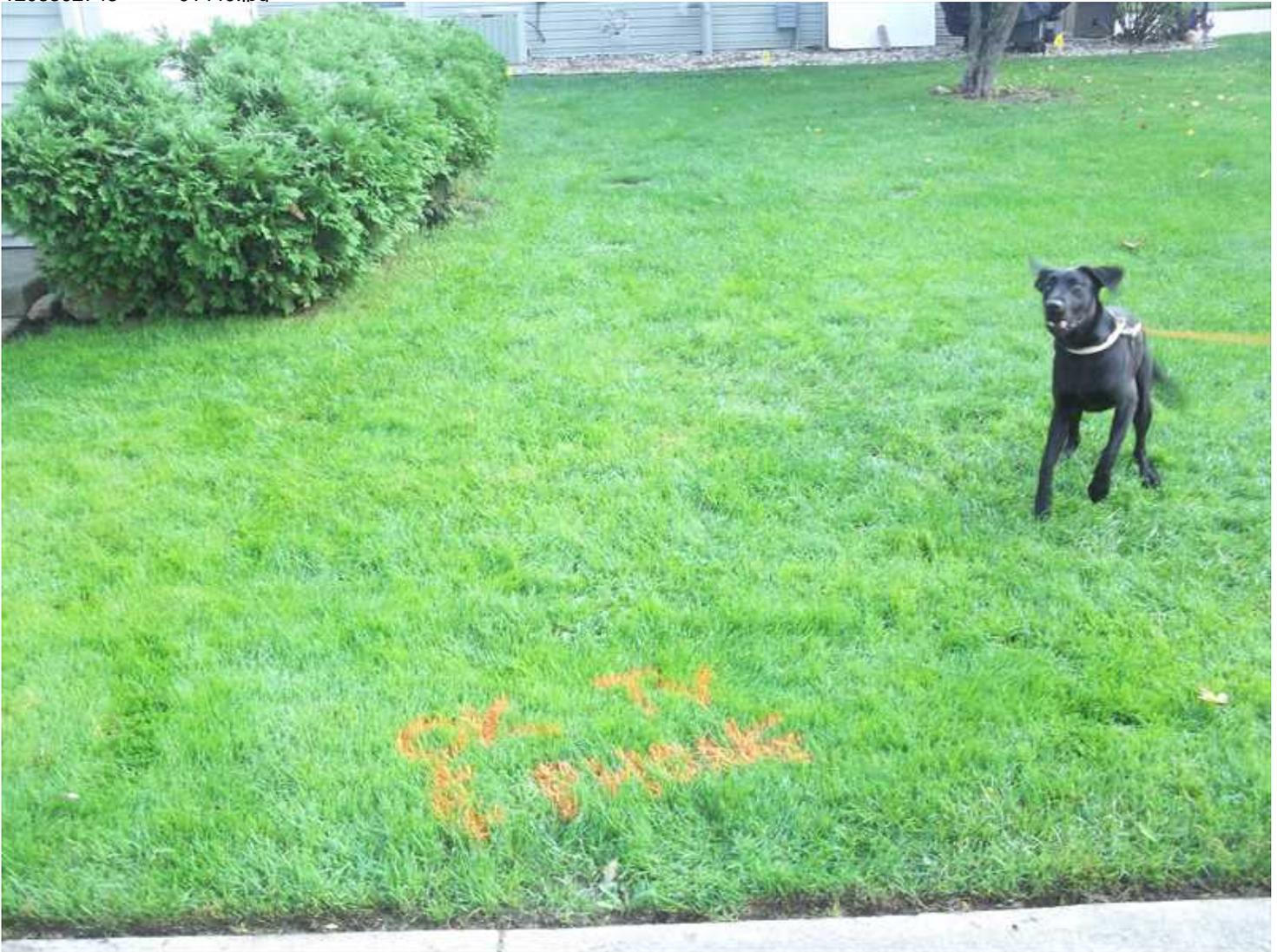
Property of United States Infrastructure Corporation  
Photo taken on 9/5/2012 8:36:02 AM

Ticket

1208302743



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1208302743	20120905083606_10 01440.jpg	Sep 5, 2012 7:37 AM CDT	Jagger, Jeff	9/5/12 8:36 AM	



Property of United States Infrastructure Corporation  
Photo taken on 9/5/2012 8:36:06 AM

# Ticket

# 1208302743



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 1208302743	response_sent_54904 486.txt	Sep 4, 2012 7.05 AM CDT	System		
Ticket 1208302743	response_sent_55044 030.txt	Sep 5, 2012 8.30 AM CDT	System		

**INFORMATION REQUEST**

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION - PIPELINE SAFETY DIVISION

RECEIVED  
JAN 04 2013  
INDIANA UTILITY  
REGULATORY COMMISSION

Case Number: 3717

*The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.*

*Upon completion of answers select email button for submission.*

**The Parties**

**Excavator Information:**

Business Name: Bolinger Contracting LLC

Responsible Party Personal Name: Andy Bolinger

Title (if any): Owner

Address (number and street): 3888 North 100 East

City, State and ZIP Code: Bluffton, IN 46714

Preferred Telephone Number (area code): 260-827-0013

Cellular Telephone Number (area code): 260-615-8514

Email Address: jerica@bolingercontracting.com

**Facility Information:**

Business Name: (Residence) of:

Responsible Party Personal Name: Ken Kunze

Title (if any): HOMEOWNER

Address (number and street): 2058 E Wilkens Rd.

City, State and ZIP Code: Columbia City, IN 4

Preferred Telephone Number (area code): 260-291-2256

Cellular Telephone Number (area code): " "

Email Address: KKunze333@gmail.com

**Locator Service Information:**

Business Name: Indiana 811

Responsible Party Personal Name: \_\_\_\_\_

Title (if any): \_\_\_\_\_

Address (number and street): PO Box 219 Greenwood, IN 46142

City, State and ZIP Code: \_\_\_\_\_

Preferred Telephone Number (area code): 811, 317-893-1400

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

**Cause of Damage Information**

Type of Equipment (select one):

Type of Work Performed (select one):

Other Information (Witness, Police, Fire, Other):

Personal Contact: Frank Kimmel

Business/Organization Name: \_\_\_\_\_

Title (if any): \_\_\_\_\_

Address (number and street): \_\_\_\_\_

City, State and ZIP Code: \_\_\_\_\_

Preferred Telephone Number (area code): 260-229-2704

Cellular Telephone Number (area code): \_\_\_\_\_

Email Address: \_\_\_\_\_

**Utility Line Impact**

**Location of Damage:**

Address (number and street): 2058 E Wildken RD

City, State and ZIP Code: 46725

Nearest Intersection: \_\_\_\_\_

Product Type (select one): Natural Gas

Facility Type (select one): \_\_\_\_\_

Size (Diameter/etc.): 3/4"

Pressure (PSIG/Inches): ~~20~~ ?

Interruption in Service:  Yes  No Number of Customers Affected: 1

Evacuation:  Yes  No If yes, How Many Evacuated? \_\_\_\_\_

Repair Cost (if known): \$ \_\_\_\_\_

Release of Product:  Yes  No

Ignition and/or Fire:  Yes  No

Excavator Notify 811:  Yes  No

**Locate Information**

Excavator Request Locate:  Yes  No

Indiana 811 Locate Ticket Number: \_\_\_\_\_

- Locate Marks Visible:**  Yes  No
- Locate Marks Correct:**  Yes  No
- Excavator "White Lined":**  Yes  No
- Maps Used to Mark Facilities:**  Yes  No
- Was Locate Provided within Two (2) Working Days:**  Yes  No
- Operator Employees On-site during Excavation:**  Yes  No

---

**Incident Impact Information**

**Number of Outpatient Treated:** N/A

**Number of Inpatient Treated:** N/A

**Number of Fatalities:** N/A

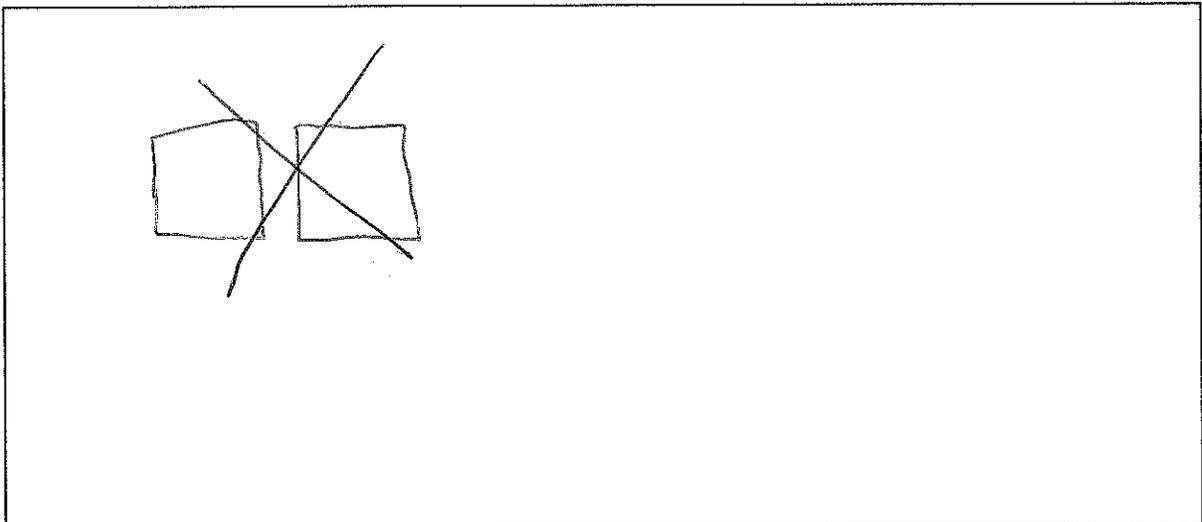
**Fire Department Response:**  Yes  No

**Police Department Response:**  Yes  No

**Ambulance Response:**  Yes  No

---

**Additional Information / Comments**



**NARRATIVE STATEMENT**

Your Pipeline Safety Division Case Number: 3717

Your Full Name: Andy Bolinger

Full Name of Business / Entity (if applicable): Bolinger Contracting LLC

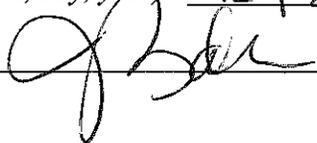
Your Business Title (if applicable): owner

Address (number and street): 3888 N 100 E

City: Bluffton IN State: IN ZIP Code: 46714

Your E-mail Address: jerica@bolingercontracting.com

Today's Date (month, day, year): 12/28/12

Your Signature:  Title (if any) \_\_\_\_\_

Please return your Narrative Statement to:

**Pipeline Safety Division – Case Number \_\_\_\_\_**  
**Indiana Utility Regulatory Commission**  
**101 West Washington Street, 1500E**  
**Indianapolis, IN 46204**

Or scan the statement and Email to:

[PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)