



## Pipeline Safety Division Investigation Report

### Investigation regarding: **Bob Buescher Homes**

UPPAC Database Record ID: 3697

Investigator: Mike Orr

Report Date: 3/6/2013

Damage Date: 8/31/2012

Damage Address: 13330 San GIOVENE PI

City: Fort Wayne

County: Allen

### The Parties

Excavator: **Bob Buescher Homes**

Contact: Bonnie Wilcher

Address: 1206 Ruston Pass, Fort Wayne, In 46825

Telephone:

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 150 W Market Street, Indianapolis, IN 46204

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

**Investigation regarding: Bob Buescher Homes**

UPPAC Database Record ID: 3697

**Damage Impact**

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries:

Fatalities:

Repair Cost (if known): \$

**Excavator Activities/Cause of damage information:**

Excavator request locates: Yes Indiana 811 ticket Number: 1208242490

Type of Equipment: Probing Device

Type of work performed: Drainage

**Synopsis:** Damage to a natural gas service occurred during a probing procedure for drainage.

**Findings:** Reported by Indiana 811; excavator did not respond to initial notice mailed 9/14/2012. Gas operator reported the facility was accurately located; however, the excavator did not attempt to expose the facility; but, excavator was probing within the marked area whereby the gas service line was compromised.

**Conclusion:** Excavator failed to plan the excavation to avoid compromising the underground facility.

**Violation: IC 8-1-26-20(b): RE: violation (a)(1): Failure to plan excavation to avoid damage or interference with underground facilities.**



101 West Ohio Street, Suite 1707  
Indianapolis, IN 46204

October 24, 2012

*Via Electronic Transmission – PipelineDamageCase@urc.in.gov*

Pipeline Safety Division – Case No. 3697  
Indiana Utility Regulatory Commission  
101 West Washington Street, Suite 1500 East  
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3697

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 8/31/2012

Event Location: 13330 San GIOVENE PL, Fort Wayne

Facility Owner: Northern Indiana Public Service Company

Excavator: Bob Buescher Homes

Other Party: N/A

Pipeline Division Case No. 3697

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle  
NiSource Corporate Services - Legal  
Phone: 317-684-4904  
Fax: 317-684-4918  
Email: [cearle@nisource.com](mailto:cearle@nisource.com)

<b>IURC INFORMATION REQUEST</b>	
<b>Pipeline Safety Division Case No. 3697</b>	
Date of Event	8/31/2012
Event Location	13330 San GIOVese Pl, Fort Wayne
Facility Owner	Northern Indiana Public Service Company
Excavator	Bob Buescher Homes
Date of IURC Information Request	9/18/2012
<b>THE PARTIES</b>	
<b>EXCAVATOR:</b>	
BUSINESS NAME	Bob Buescher Homes
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	1206 Ruston Pass
CITY/ STATE/ZIP	Fort Wayne, IN 46825
PREFERRED TELEPHONE	260-490-3355
CELL PHONE TELEPHONE	260-410-3147
EMAIL ADDRESS	SHERRY@BOBBUESCHERHOMES.COM
<b>FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:</b>	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
<b>LOCATOR SERVICE INFORMATION</b>	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
<b>OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION</b>	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>UTILITY LINE IMPACT</b>	
<b>LOCATION OF DAMAGE</b>	
ADDRESS	13330 San GIOVese Pl
CITY/STATE/ZIP	Fort Wayne, IN 46845
NEAREST INTERSECTION	Bolinni Ln
<b>PRODUCT TYPE (Select One)</b>	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
<b>FACILITY TYPE (Select One)</b>	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	3/4"
PRESSURE (PSIG/INCHES)	45
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
<b>CAUSE OF DAMAGE INFORMATION:</b>	
<b>TYPE OF EQUIPMENT (Select One)</b>	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	X

Trencher	
Vacuum Equipment	
Unknown/Other	
<b>TYPE OF WORK PERFORMED (Select One)</b>	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	X
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	Yes- 1208310770
<b>LOCATE INFORMATION:</b>	
EXCAVATOR REQUEST LOCATE (YES/NO)	Yes

INDIANA 811 LOCATE TICKET NUMBER	1208242490
LOCATE MARKS VISIBLE (YES/NO)	Yes
LOCATE MARKS CORRECT (YES/NO)	Yes
EXCAVATOR "WHITE LINED" (YES/NO)	No
MAPS USED TO MARK FACILITIES (YES/NO)	Yes
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
<b>INCIDENT IMPACT INFORMATION</b>	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
<b>ADDITIONAL INFORMATION/COMMENTS</b>	
<p>Excavator hit accurately marked facility  Damage occurred on 8/30/12. Ticket was called in following day  Nipsco emergency repair ticket #: 1208301646</p>	

**Fact Based Investigation Report**

**NOTIFICATION ID:** 01820120830012                      **DISTRICT:** Northern IN  
**DAMAGE DATE:** 8/30/2012 11:00:00 AM      **NOTIFICATION DATE:** 8/30/2012 11:57:19 AM  
**NOTIFIED BY:** RW One Call Center  
**DAMAGE ADDRESS:** 13330 Sangiovese Pl  
**CITY:** Ft Wayne                      **ST:** IN    **ZIP:**

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**DAMAGED CUSTOMER:** NIPSCO

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**INVESTIGATION DATE:** 08/30/2012  
**FROM:** 11:40:00                                      **TO:** 12:05:00

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**EXCAVATOR INVOLVED:** BOB BUESCHER HOMES  
**TYPE OF EXCAVATION:** Probing

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**ORIG. LOCATE REQ.:** 1208242490                      **START DATE/TIME:** 8/28/2012 4:30:00 PM  
**TYPE OF TICKET:** Routine                      **LOCATE REQ. INFO N/A:**

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**DIG UP/DAMAGE REQ.:** 1208301646                      **START DATE/TIME:**

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**PICTURES TAKEN BY:** rob wermuth      **DATE/TIME:** 8/30/2012 12:00:00 PM  
**PHOTOGRAPHY TYPE:** Digital                      **FRAME #:**

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**INVESTIGATOR EMP#:** 132169                      **INVESTIGATOR NAME:** Rob Wermuth  
**BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?** No

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**Fact Based Investigation Customer Information**

**NOTIFICATION ID:** 01820120830012  
**SELECT A CUSTOMER:** NIPSCO  
**CUSTOMER #:** (optional)

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**FACILITY DESCRIPTION:** LOWPROF                      **FACILITY ID:** Gas Service  
**LOCATOR NAME & EMP #:** Wermuth Robert - 132169  
**LOCATOR NOT KNOWN:**

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**CHECK ALL THAT APPLY TO INVESTIGATION:**  
Facility Marked Accurately

**Other:**

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**CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):**  
Visual, Facility Exposed At Time Of Investigation,

Investigator Verified Existing Marks By Hooking Up,  
Investigation Results Verified By Utility Representative

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**INVESTIGATOR STATEMENT/CAUSAL FACTORS:**

Nipsco on site, said marks were within inches, contractor also said marks were right on. Pierced with probe. Paint and flags line up with dmg..

**NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:**

Nipsco

**NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:**

na

**LIST ANY OTHER INDIVIDUALS ON SITE:**

na

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**WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?** Yes

**WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?** Yes

**WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?** Yes

**EXTENT OF FACILITY DAMAGE** puncture

**REPLACEMENT FOOTAGE** spl

**WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?** No na

**WHAT CONTRACTOR EQUIPMENT WAS USED?** na

**IS THE FACILITY SHOWN ON THE UTILITY RECORDS?** No

**IF YES, PLEASE LIST RECORD #(S)** na

NIPSCO 00272 IUPPSa 08/31/2012 09:49:09 1208310770-00A EMER DAMG GRID

DAMAGE DAMAGE

Ticket : 1208310770 Date: 08/31/2012 Time: 09:47 Oper: RJOHNSON Chan:002

State: IN Cnty: ALLEN Twp: PERRY  
Cityname: FORT WAYNE Inside: N Near: Y  
Subdivision: SORRENTO

# 3697

Address : 13330  
Street : SAN GIOVESE PL  
Cross 1 : BOLINNI LN Within 1/4 mile: Y  
Location: LOCATE THE SOUTH SIDE OF THE PROPERTY AND THE BACK YARD  
:  
Grids : 4112C8504B 4112B8504B 4112C8504A 4112B8504A 4112C8505D  
Grids : 4112B8505D 4112C8505C 4112B8505C  
Boundary: n 41.211330 s 41.204720 w -85.091263 e -85.076477

Work type : TRENCHING  
Done for : BOB BUESCHER HOMES  
Start date: 08/31/2012 Time: 09:47 Hours notice: 0/0 Priority: EMER  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
Duration : 1 WEEK Depth: 4 FEET

Company : BOB BUESCHER HOMES Type: CONT  
Co addr : 1206 RUSTON PASS  
City : FORT WAYNE State: IN Zip: 46825  
Caller : BONNIE WILCHER Phone: (260)490-3355  
Contact : FRED SCHULTZ CELL Phone:  
BestTime:  
Mobile : (260)410-3147  
Fax : (260)490-5544  
Email : SHERRY@BOBBUESCHERHOMES.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
GAS LINE HAS BEEN DAMAGED--NIPSCO IS THE UTILITY COMPANY INVOLVED--GAS LINE IS  
NOT BLOWING--LINE IS DAMAGED ON THE SOUTH SIDE OF THE PROPERTY--UNKNOWN  
DESCRIPTION OF THE DAMAGED LINE--CALLED 911--CREW IS NOT ON SITE--HAVE REPORTED  
THE DAMAGED LINE TO NIPSCO--PREVIOUS TICKET 1208242490  
Will you be white-lining the dig site area? NO  
:

Submitted date: 08/31/2012 Time: 09:47  
Members: AEPIN CC FW ID2885 ID5693 ID6111 ID8000 NIPSCO SM

NIPSCO 00851 IUPPSa 08/24/2012 16:20:00 1208242490-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1208242490 Date: 08/24/2012 Time: 16:11 Oper: CSCOTT Chan:001

# 3697

State: IN Cnty: ALLEN Twp: PERRY  
Cityname: FORT WAYNE Inside: N Near: Y  
Subdivision: SORRENTO

Address : 13330  
Street : SAN GIOVESE PL  
Cross 1 : BOLINNI LN Within 1/4 mile: Y  
Location: LOCATE THE SOUTH SIDE OF THE PROPERTY AND THE BACK YARD  
:  
Grids : 4112C8504B 4112B8504B 4112C8504A 4112B8504A 4112C8505D  
Grids : 4112B8505D 4112C8505C 4112B8505C  
Boundary: n 41.211330 s 41.204720 w -85.091263 e -85.076477

Work type : TRENCHING  
Done for : BOB BUESCHER HOMES  
Start date: 08/28/2012 Time: 16:30 Hours notice: 96/48 Priority: NORM  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N  
Duration : 1 WEEK Depth: 4 FEET

Company : BOB BUESCHER HOMES Type: CONT  
Co addr : 1206 RUSTON PASS  
City : FORT WAYNE State: IN Zip: 46825  
Caller : SHERRY WEEKS Phone: (260)490-3355  
Contact : FRED SCHULTZ CELL Phone:  
BestTime:  
Mobile : (260)410-3145  
Fax : (260)490-5544  
Email : SHERRY@BOBBUESCHERHOMES.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
Will you be white-lining the dig site area? NO  
:

Submitted date: 08/24/2012 Time: 16:11  
Members: AEPIN CC FW ID2885 ID5693 ID6111 ID8000 NIPSCO SM

NIPSCO 00272 IUPPSa 08/31/2012 09:49:09 1208310770-00A EMER DAMG GRID

DAMAGE DAMAGE

Ticket : 1208310770 Date: 08/31/2012 Time: 09:47 Oper: RJOHNSON Chan:002

State: IN Cnty: ALLEN Twp: PERRY  
Cityname: FORT WAYNE Inside: N Near: Y  
Subdivision: SORRENTO

# 3697

Address : 13330  
Street : SAN GIOVESE PL  
Cross 1 : BOLINNI LN Within 1/4 mile: Y  
Location: LOCATE THE SOUTH SIDE OF THE PROPERTY AND THE BACK YARD  
:  
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City : FORT WAYNE State: IN Zip: 46825  
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DESCRIPTION OF THE DAMAGED LINE--CALLED 911--CREW IS NOT ON SITE--HAVE REPORTED  
THE DAMAGED LINE TO NIPSCO--PREVIOUS TICKET 1208242490  
Will you be white-lining the dig site area? NO

Submitted date: 08/31/2012 Time: 09:47  
Members: AEPIN CC FW ID2885 ID5693 ID6111 ID8000 NIPSCO SM

NIPSCO 00851 IUPPSa 08/24/2012 16:20:00 1208242490-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1208242490 Date: 08/24/2012 Time: 16:11 Oper: CSCOTT Chan:001

# 3697

State: IN Cnty: ALLEN Twp: PERRY  
Cityname: FORT WAYNE Inside: N Near: Y  
Subdivision: SORRENTO

Address : 13330  
Street : SAN GIOVESE PL  
Cross 1 : BOLINNI LN Within 1/4 mile: Y  
Location: LOCATE THE SOUTH SIDE OF THE PROPERTY AND THE BACK YARD  
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Grids : 4112C8504B 4112B8504B 4112C8504A 4112B8504A 4112C8505D  
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