



Pipeline Safety Division Investigation Report

Investigation regarding: **Kreager Brothers Excavating, Inc.**

UPPAC Database Record ID: 3696

Investigator: Howard Friend

Report Date: 12/14/2012

Damage Date: 8/30/2012 3:43:02 PM

Damage Address: S Main St

City: Summitville

County: Madison

The Parties

Excavator: **Kreager Brothers Excavating, Inc.**

Contact: Mike Carter, Foreman

Address: Po Box 80187, Fort Wayne, In 46898

Telephone:

Facility Owner: Vectren

Contact: Darlene Kulhanek

Address: 1 N Main Street, Evansville, IN 47702

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Kreager Brothers Excavating, Inc.

UPPAC Database Record ID: 3696

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$1159

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1208210771

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Curb / Sidewalk

Synopsis: A natural gas service was damaged during excavation for a curb and sidewalk.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 9/24/2012. The excavator had a valid locate request and the operator provided accurate locate markings. The excavator had the facility spotted and elected to excavate along the gas line with the backhoe and causing damage to the gas line.

Conclusion: Excavator failed to maintain the required clearance with mechanized equipment.

Violation: IC 8-1-26-20(b): Failure to plan excavation to avoid damage or interference with underground facilities; Failure to maintain two (2) feet clearance with mechanized equipment.



INFORMATION REQUEST

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 3696

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: Kreager Brothers Excavating

Responsible Party Personal Name: Mike Carter

Title (if any): Foreman

Address (number and street): 4512 Newaygo road

City, State and ZIP Code: Fort Wayne IN 46898

Preferred Telephone Number (area code): 260-482-4445

Cellular Telephone Number (area code): _____

Email Address: _____

Facility Information:

Business Name: Vectren Energy

Responsible Party Personal Name: Josh Loewen

Title (if any): _____

Address (number and street): 16000 Allisonville RD

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Locator Service Information:

Business Name: USIC _____

Responsible Party Personal Name: Mark Hann _____

Title (if any): Locator _____

Address (number and street): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): 765-425-7072 _____

Cellular Telephone Number (area code): _____

Email Address: _____

Cause of Damage Information

Type of Equipment (select one): Backhoe/Trackhoe

Type of Work Performed (select one): Curb/Sidewalk

Other Information (Witness, Police, Fire, Other):

Personal Contact: Doug Henkel _____

Business/Organization Name: Kreager Brothers _____

Title (if any): Labor _____

Address (number and street): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): (419) 307-0908 _____

Cellular Telephone Number (area code): _____

Email Address: _____

Utility Line Impact

Location of Damage:

Address (*number and street*): 127 Main street

City, State and ZIP Code: Summitville IN 46070

Nearest Intersection: Church street

Product Type (*select one*): Natural Gas

Facility Type (*select one*): Service/Drop

Size (Diameter/etc.): 1/2"

Pressure (PSIG/Inches): _____

Interruption in Service: Yes No **Number of Customers Affected:** 0

Evacuation: Yes No **If yes, How Many Evacuated?** 0

Repair Cost (if known): \$ _____

Release of Product: Yes No

Ignition and/or Fire: Yes No

Excavator Notify 811: Yes No

Locate Information

Excavator Request Locate: Yes No

Indiana 811 Locate Ticket Number: 1208210771

Locate Marks Visible: Yes No

Locate Marks Correct: Yes No

Excavator "White Lined": Yes No

Maps Used to Mark Facilities: Yes No

Was Locate Provided within Two (2) Working Days: Yes No

Operator Employees On-site during Excavation: Yes No

Incident Impact Information

Number of Outpatient Treated: ⁰ _____

Number of Inpatient Treated: ⁰ _____

Number of Fatalities: ⁰ _____

Fire Department Response: Yes No

Police Department Response: Yes No

Ambulance Response: Yes No

Additional Information / Comments

While excavation was in progress, 1/2" gas service was located by hand excavation. From point of visual on gas line shot up at 30 degree angle. while sweeping across with side of excavator bucket. contact was made with service and broke. Gas line was crimped and shut down by foreman a safe distance from leak.

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 3696

Your Full Name: Mike Carter

Full Name of Business / Entity (*if applicable*): Kreager Brothers Excavating

Your Business Title (*if applicable*): Foreman

Address (*number and street*): 16127 Bhur dr.

City: Huntertown State: IN ZIP Code: 46748

Your E-mail Address: mcarter@kreagerbrothers.com

Today's Date (*month, day, year*): Sept. 18, 2012

Your Signature: _____ Title (*if any*) Foreman

Please return your Narrative Statement to:

Pipeline Safety Division – Case Number 3696
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 3696

Your Full Name: MIKE CARTER

Full Name of Business / Entity (if applicable): KREAGER BROTHERS EXCAVATING

Your Business Title (if applicable): FOREMAN

Address (number and street): 16127 BAYVIEW DR

City: HUNTERTOWN State: IN ZIP Code: 46778

Your E-mail Address: MCarter@kreagerbrothers.com

Today's Date (month, day, year): SEPT. 18, 2012

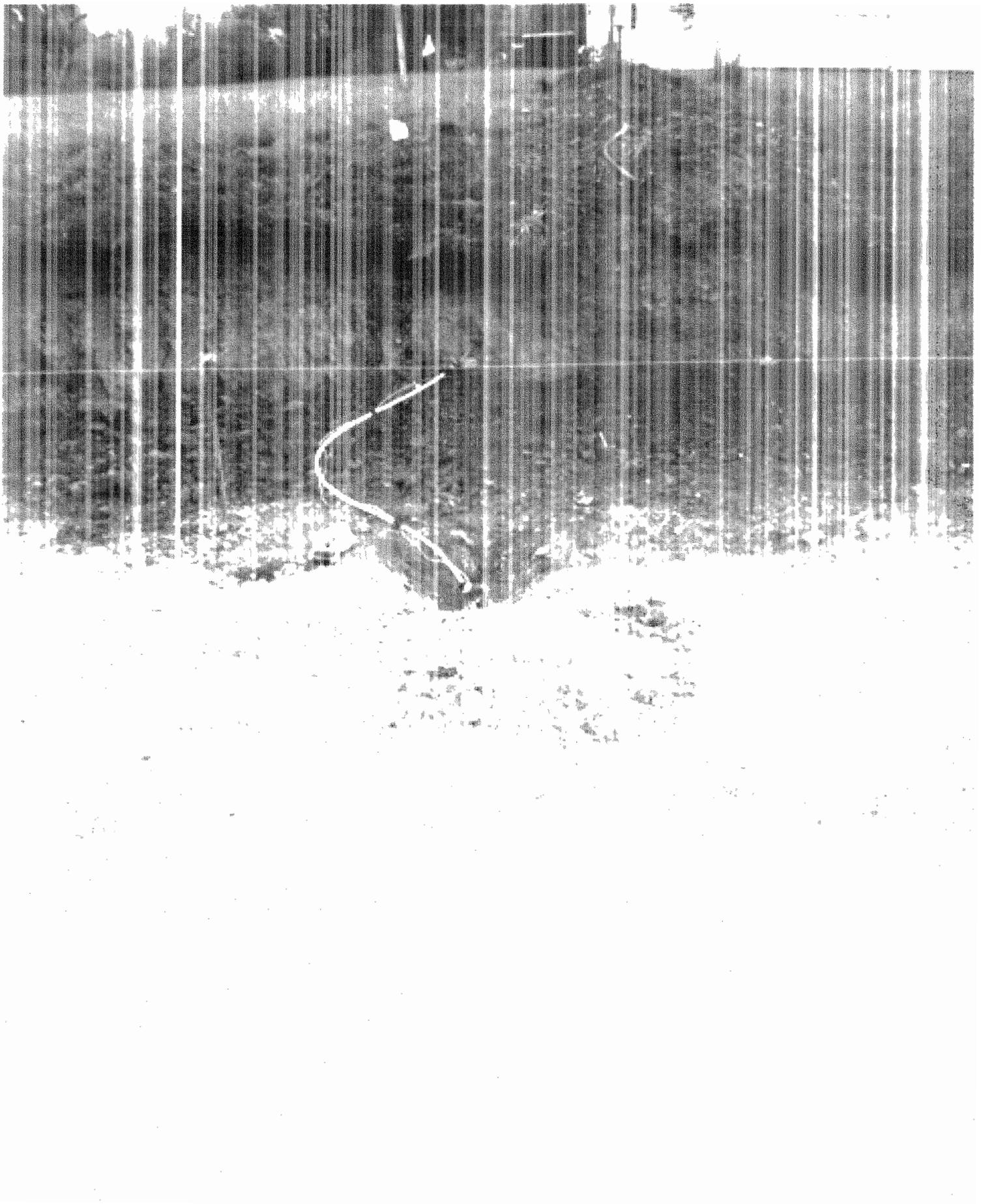
Your Signature: Mike Carter Title (if any): FOREMAN

Please return your Narrative Statement to:

Pipeline Safety Division – Case Number 3696
Indiana Utility Regulatory Commission
101 West Washington Street, 15002
Indianapolis, IN 46204

Or scan the statement and email to:

PipelineDamage@asc.ure.in.gov





INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

<http://www.in.gov/iurc>
Office: (317) 232-2701
Facsimile: (317) 232-6758

September 18, 2012

Ms. Darlene Kulhanek
Vectren
1 N Main Street
Evansville, IN 47702

Subject: Investigation Request for Information

Date of Event: 8/30/2012

Event Location: S Main St, Summitville

Facility Owner: Vectren

Excavator: Kreager Brothers Excavating, Inc.

Other Party: N/A

Pipeline Division Case No. 3696

Dear Ms. Kulhanek:

Pursuant to Indiana Code 8-1-26, the *Indiana Damage to Underground Facilities Act*, the Pipeline Safety Division of the Indiana Utility Regulatory Commission ("Pipeline Division") is required to investigate reported incidents of alleged statutory violations involving underground pipeline safety. The purpose of this statute is to promote excavation and pipeline safety and to reduce the imminent danger to life, health, property, or loss of service associated with unsafe digging practices. Please note that the investigation does not entail determining criminal liability or a civil determination of fault or damages; however, it does determine whether any statutory violations were committed regarding public safety.

The Pipeline Division received information regarding potential statutory violations regarding the date and location referenced above. You were identified as a person or entity that might have information that would assist the Pipeline Division in its investigation. Therefore, we have contacted you in order to receive the full account of information in order to make a fair determination related to the circumstances of this incident.

We have asked all involved parties, entities and witnesses to provide *written* information within *30 days* in order to meet legal deadlines to conclude our investigation. **Please consider this letter as a formal request to receive any and all information and evidence (including a narrative, documentation, maps, photographs or any other written information) you can access regarding anything you may know about the incident referenced above.**



DAMAGE INFORMATION REPORT -- PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: 9-28-2012

Who is submitting this information?

Name of person providing this information: Darlene Kulhanek

Business address (*number and street*): 1 Main Street

City, State, and ZIP code: Evansville, IN 47711

Telephone number (*area code*): 812-491-4227

Fax number (*area code*): 812-491-4504

E-mail address: dkulhanek@vectren.com

Excavator Information, if known

Full name: Kreager Brothers Excavating Inc.

Business address (*number and street*): PO Box 80187

City, State, and ZIP code: FT Wayne, IN 46898

Telephone number (*area code*): 260-482-4445

Fax number (*area code*): 260-482-4576

E-mail address: Unknown

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Drainage

Date and Location of Damage

Date of damage (month, day, year): 8-30-2012

County: Madison

City: Summitville

Street address (number and street, city, state, and ZIP code):
127 Main Street, Summitville, IN

Nearest intersection: Unknown

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (in hours): 2

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ 1,159.08

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches?

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1208210771

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint

If other, please specify:

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? No

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Failure to use hand tools where required

Additional Comments

1/2" plastic service severed by hoe. Not hand exposed.



2 VECTREN ENERGY DELIVERY OF INDIANA - NORTH

NOW DUE

\$1,159.08

KREAGER BROTHERS EXCAVATING INC
PO BOX 80187,
FT WAYNE, IN 46898

Type: GAS
Invoice: FDS0016816
BillToID: 32481
Billing Date: 9/12/2012
Date of Loss: 8/30/2012
5834 103.0510

Please return this portion with your remittance.



Mail Payment To:
Vectren Utilities Holdings Corporation
1239 Reliable Parkway
Chicago, IL 60686-0012
Inquiries: 1-877-902-2934, Mon.-Fri., 8-5
Risk Management/Claims Department

NOW DUE

\$1,159.08

KREAGER BROTHERS EXCAVATING INC
PO BOX 80187,
FT WAYNE, IN 46898

Type: GAS
Invoice: FDS0016816
BillToID: 32481
Billing Date: 9/12/2012
Date of Loss: 8/30/2012

Invoice For Costs to Repair and Reconstruct Damaged Property

Address: 127 MAIN STREET, SUMMITVILLE

1/2" PLASTIC SERVICE SEVERED BY HOE. NOT HAND EXPOSED.

Material:	\$26.65
Company Labor:	\$1,056.26
Contract Labor:	\$0.00
Transportation/Equipment:	\$73.44
Misc:	\$0.00
Gas Loss:	\$2.73
Adjustments:	\$0.00
Payments:	\$0.00
Total:	\$1,159.08

5834 103.0510

Remember, call two (2) working days before digging. Contact I.U.P.P.S. at 1-800-382-5544.

FACILITIES DAMAGE REPORT GAS

Task No.: 10310510

Capital / O&M (circle one)

FDS 00102816

FACILITY TYPE

- DISTRIBUTION
PROANE
SERVICE
STORAGE
TRANSMISSION (include supplemental report)

5802

TIME OCCURRED: 3:30 AM/PM
TIME FOUND: 4:00 AM/PM

DATE OF DAMAGE: 8/30/12

Cost Center No.: 5821

DAMAGE SITE ADDRESS: 127 MAIN ST LOT #

COUNTY MADISON CITY: Summitville STATE: IN TOWNSHIP VANBUREN

Table with columns: FACILITIES DAMAGED, ORIFICE SIZE(S), (1), (2), (3). Rows include Farm Tap, Heater, Main, Meter Residential, etc.

Table with columns: TYPE OF MATERIAL, DAMAGE TYPE, PRESSURE. Rows include Cast Iron, Plastic (HDPE), Plastic (MDPE), Steel, etc.

PROTECTION IN PLACE: BUILDING, FENCE, NONE, POST, RAIL, VAULT, N/A

LEAK REPORT NUMBER #, EFV ACTIVATED YES/NO

FEED TYPE: ONE-WAY FEED, TWO-WAY FEED

SERVICE ORDER #

Table with columns: DAMAGED BY, TYPE OF CONSTRUCTION. Rows include Company Crew, Contractor, County, etc.

WORKING FOR: CITY, COUNTY, DEVELOPER, PROPERTY/OWNER, STATE, UTILITY

VISUAL OBSERVATION AT DAMAGE SITE: VISUAL OBSERVATION ABOVE/BELow GROUND, LOCATE APPLICABLE?, MARKING METHODS, etc.

COMPANY REPRESENTATIVE ON SITE YES/NO, OBSERVATION BY: Y. House, NAME OF LOCATOR, LOCATING ORGANIZATION

COPY OF MARKOUT REQUEST PROVIDED WITHIN 2 WORKING DAYS YES/NO/N/S

NOTIFICATION AND OTHER DETAILS OF LOCATE: LOCATE TICKET #, DATE, TIME, REGULAR REQUEST, EMERGENCY REQUEST

CONTACT NAME, TIME CALLED, TIME LOCATOR ARRIVED AT SITE, LOCATE COMPANY NOTIFIED YES/NO/N/S

COMPANY NOTIFIED OF LOCATE NEAR CRITICAL FACILITIES YES/NO/N/S

ONE CALL CENTER: IUPPS, OUPS, UNKNOWN

- TYPE OF EQUIPMENT
- AUGER
 - BACKHOE/TRACKHOE
 - BORING
 - DRILLING
 - EXPLOSIVES
 - FARM EQUIPMENT
 - GRADER/SCRAPER
 - HAND TOOLS
 - MILLING EQUIPMENT
 - PLOW
 - PROBING DEVICE
 - TRENCHER
 - VACUUM EQUIPMENT
 - VEHICLE
 - IF OTHER _____

- DAMAGING CAUSE
- ABANDON FACILITY
 - DETERIORATED FACILITY
 - FACILITY COULD NOT BE FOUND/LOCATED
 - FACILITY WAS NOT LOCATED/MARKED
 - FAILURE TO MAINTAIN CLEARANCE
 - FAILURE TO MAINTAIN MARKS
 - FAILURE TO SUPPORT EXPOSED FACILITY
 - FAILURE TO USE HAND TOOLS WHERE REQ
 - IMPROPER BACKFILLING
 - INCORRECT RECORDS/MAPS
 - MARKING OR LOCATIONS NOT SUFFICIENT
 - NO NOTIFICATION MADE TO ONE-CALL CENT
 - ONE-CALL NOTIFICATION ERROR
 - PREVIOUS DAMAGE
 - WRONG INFORMATION PROVIDED
 - IF OTHER _____

- CONTRACTOR REPAIRS
- CONTRACTOR WORKING FOR VECTREN MADE REPAIRS AT OWN EXPENSE
 - YES NO N/S
 - CONTRACTOR REPAIRED DAMAGE
 - YES NO N/S

NAME OF CONTRACTOR: _____
 # OF REGULAR HOURS _____
 # OF OVERTIME HOURS _____
 # OF REGULAR HOURS _____
 CREW TYPE _____

- MATERIALS OR ROAD WORK
- METER WAS REPLACED _____ (STORES CODE)
 - REGULATOR WAS REPLACED _____ (STORES CODE)
 - TEMPORARY ASPHALT REPAIR _____ (SQ.FT.)
 - PERMANENT ASPHALT REPAIR _____ (SQ.FT.)

DID EXCAVATOR NOTIFY YOU? YES NO
 EVACUATION REQUIRED? YES NO
 MEDIA AT SITE? YES NO
 WAS THERE IGNITION OF GAS? YES NO
 INVOICE: YES NO N/S

- RIGHT OF WAY
- DEDICATED UTILITY EASEMENT
 - FEDERAL UTILITY EASEMENT
 - PIPELINE
 - POWER/TRANSMISSION LINE
 - PRIVATE - BUSINESS
 - PRIVATE - EASEMENT
 - PRIVATE - LAND OWNER
 - PUBLIC - COUNTY ROAD
 - PUBLIC - INTERSTATE HIGHWAY
 - PUBLIC - OTHER
 - PUBLIC - STATE HIGHWAY
 - PUBLIC - CITY STREET
 - UNKNOWN

DAMAGING PARTY NAME: Brooks Cons.
 ADDRESS: UNKNOWN
 CITY/STATE/ZIP: _____
 PHONE NUMBER: _____
 PREPARED BY: K. House DATE: 8-30-12

PARTY TO INVOICE NAME: _____
 ADDRESS: _____
 CITY/STATE/ZIP: _____
 PHONE NUMBER: _____
 REVIEWED BY FIELD SUPERVISOR: [Signature] DATE: 9-8-12

CONT. HAD SER. TAPED OFF AND
 NOT ON SITE HOME OWNER SAID
 Brooks Contr. Doing Work.

We will be lowering 3 exposed services by
 Brooks Construction. I met w/ foreman onsite
 9-1-12 K. Thompson.

NORMAL NOTICE REMARK

Ticket : 1208210771 Date: 08/21/2012 Time: 09:12 Oper: BEN.MEAD Chan:000
 Old Tkt: 1208073637 Date: 08/07/2012 Time: 22:01 Oper: BEN.MEAD Rev: 00A

State: IN Cnty: MADISON Twp: VAN BUREN
 Cityname: SUMMITVILLE Inside: Y Near: N
 Subdivision:

Address :
 Street : S MAIN ST
 Cross 1 : LAKE ST Within 1/4 mile: Y
 Location: BEGIN AT THE INTERSECTION OF MAIN STREET AND LAKE STREET AND LOCATE
 THE EAST SIDE OF MAIN STREET NORTH TO WALNUT STREET
 :
 Grids : 4020D8538B 4020C8538B 4020D8538A

Work type : SEWER INSTALLATION
 Done for : BROOKS CONSTRUCTION
 Start date: 08/23/2012 Time: 09:30 Hours notice: 48/48 Priority: NORM
 Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
 Duration : 6 MONTHS Depth: 18 FEET

Company : KREAGER BROTHERS EXCAVATING INCORPORATED Type: CONT
 Co addr : PO BOX 80187
 City : FORT WAYNE State: IN Zip: 46898
 Caller : BEN MEAD Phone: (260)482-4445
 Contact : MIKE CARTER Phone:
 BestTime:
 Mobile : (260)410-0253
 Fax : (260)482-4576
 Email : BMEAD@KREAGERBROTHERS.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
 Will you be white-lining the dig site area? NO
 :

Submitted date: 08/21/2012 Time: 09:12
 Members: AEPIN ID4353 ID6661 ID7053 ID8051 ID9108 SBCIN SM

Member Name	Facility Types
AMERICAN ELECTRIC POWER	ELECTRIC
AT&T - DISTRIBUTION	COMMUNICATIONS
AT&T - TRANSMISSION	FIBER OPTIC
COMCAST NORTHEAST (ANDERSON)	CABLE TV
IN AMERICAN WATER WABASH/SUMMERSET/SUMMITVILLE SUMMITVILLE, TOWN OF	
VECTREN - ANDERSON	GAS

[View Map](#)
[Close Map](#)

DAMAGE SEE REMARKS

Ticket : 1208303105 Date: 08/30/2012 Time: 15:37 Oper: BLIEVERTZ Chan:025

State: IN Cnty: MADISON Twp: VAN BUREN
 Cityname: SUMMITVILLE Inside: Y Near: N
 Subdivision:

Address :

Street : S MAIN ST

Cross 1 : LAKE ST Within 1/4 mile: Y

Location: BEGIN AT THE INTERSECTION OF MAIN STREET AND LAKE STREET AND LOCATE
 THE EAST SIDE OF MAIN STREET NORTH TO WALNUT STREET

:

Grids : 4020D8538B 4020C8538B 4020D8538A

Work type : SEWER INSTALLATION

Done for : BROOKS CONSTRUCTION

Start date: 08/30/2012 Time: 15:37 Hours notice: 0/000 Priority: EMER

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y

Duration : 6 MONTHS Depth: 18 FEET

Company : KREAGER BROTHERS EXCAVATING INCORPORATED Type: CONT

Co addr : PO BOX 80187

City : FORT WAYNE State: IN Zip: 46898

Caller : MIKE CARTER Phone: (260)482-4445

Contact : MIKE CARTER Phone:

BestTime:

Mobile : (260)410-0253

Fax : (260)482-4576

Email : BMEAD@KREAGERBROTHERS.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
 A VECTREN GAS LINE WAS HIT IN FRONT OF THE PROPERTY AT 127 MAIN ST ON THE EAST
 SIDE OF MAIN ST IN FRONT OF THE PROPERTY - GAS LINE IS NOT BLOWING - LINE IS
 PLASTIC/ORANGE/HALF INCH - CALLERS CREW IS ON SITE - CALLER HAS NOTIFIED VECTREN
 - ADVISED CALLER TO CALL 911 - PREVIOUS TICKET NUMBER IS 1208210771 - THANK YOU
 Will you be white-lining the dig site area? NO

:

Submitted date: 08/30/2012 Time: 15:37

Members: AEPIN ID4353 ID6661 ID7053 ID8051 ID9108 SBCIN SM

Member Name**Facility Types**

Member Name	Facility Types
AMERICAN ELECTRIC POWER	ELECTRIC
AT&T - DISTRIBUTION	COMMUNICATIONS
AT&T - TRANSMISSION	FIBER OPTIC
COMCAST NORTHEAST (ANDERSON)	CABLE TV
IN AMERICAN WATER WABASH/SUMMERSET/SUMMITVILLE SUMMITVILLE, TOWN OF	
VECTREN - ANDERSON	GAS

[View Map](#)[Close Map](#)



Property of United States Infrastructure Corporation
Photo taken on 8/30/2012 4:11:12 PM



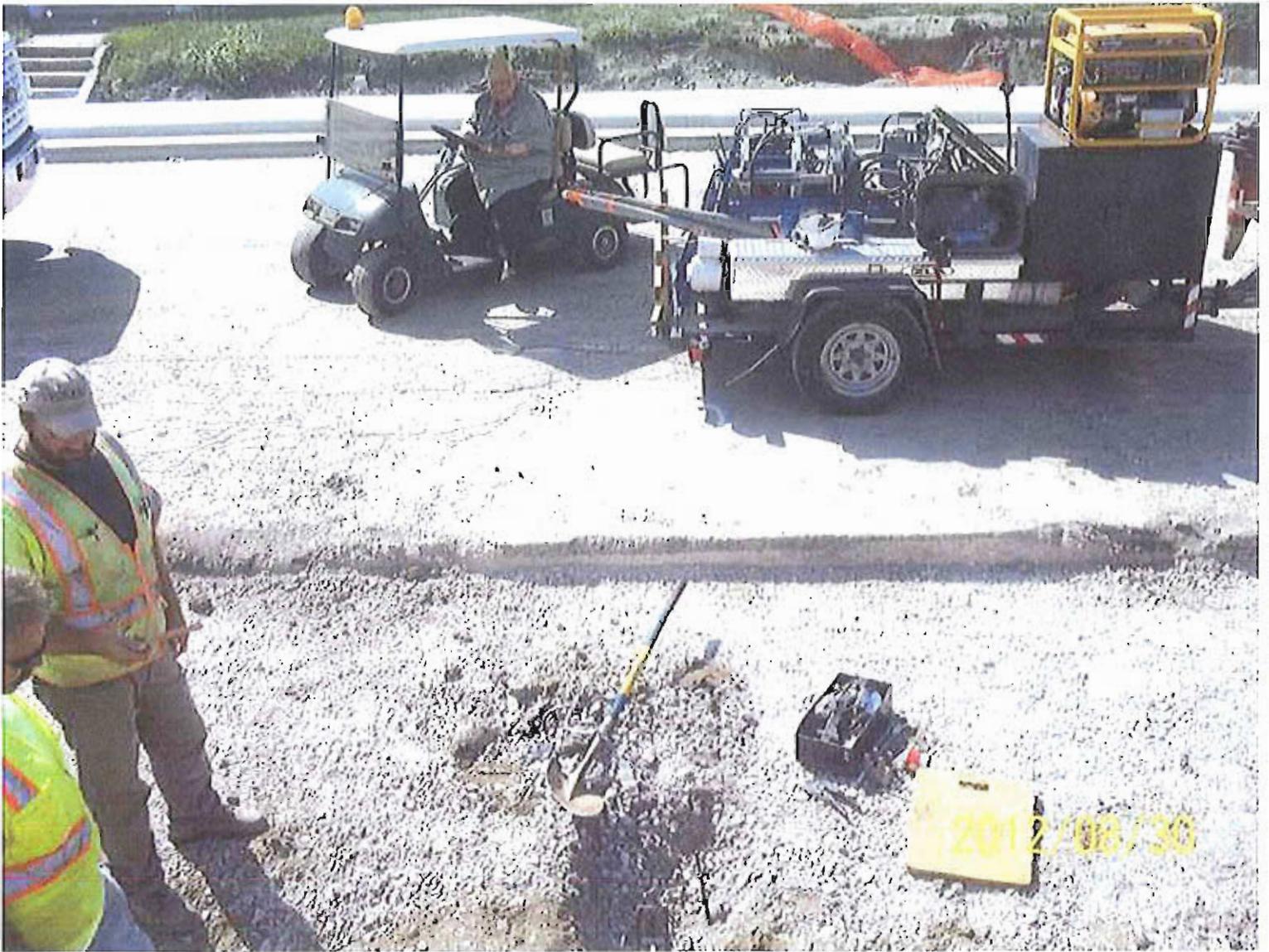
Property of United States Infrastructure Corporation
Photo taken on 8/30/2012 4:11:16 PM



Property of United States Infrastructure Corporation
Photo taken on 8/30/2012 4:11:18 PM



Property of United States Infrastructure Corporation
Photo taken on 8/30/2012 4:11:26 PM



Property of United States Infrastructure Corporation
Photo taken on 8/30/2012 4:11:36 PM



Property of United States Infrastructure Corporation
Photo taken on 8/30/2012 4:12:04 PM

Service Order Status

Monday, September 10, 2012

Enter Service Order Number:

5353616



[View Order](#) | [Print Order](#)

Banner Instance: CS03PROD CS01PROD CS02PROD
Order Number: N5353616
Order Type: LEAK
Order Status: Completed

Customer: 600101056 - COATS CHARLES D
Prem: 5104572 - 127 S MAIN ST

Technician: 2250 - Harper, Mike

Order Dates and Times

Need Date: 8/30/2012 4:37:00 PM
Time Created: 8/30/2012 4:03:33 PM
Time Dispatched: 8/30/2012 4:03:34 PM
Time In Route: 8/30/2012 4:08:30 PM
Time On-Site: 8/30/2012 4:33:01 PM
Tech Complete: 8/30/2012 6:51:08 PM
Time Closed: 8/30/2012 6:51:08 PM

Events Performed/Completion Code

LKOT - CRT

Meter Information

	Current Read	Status
Old Meter:	9321	Active
New Meter:		

Completion Notes

when arived comp. crew had service tested and back together, for lite up.barred and checked area ok.did paper work on FDS unable to find contr. that cut line.re d tagged wh r-6, crew that was here did syclo work on cut line

Request Notes

PER SUZANNE WITH 811 CALL IN HIT LINE. HIT BY KREAGER BROTHERSESCAVATING...POC MIKE CARTER 260-410 -0253...X/ST LAKE

MDSI Event Dates and Times

Event	Date/Time	User
AsnAssignmentEnRoute_evt	8/30/2012 4:08:30 PM	Harper, Mike
AsnAssignmentManualAck_evt	8/30/2012 4:08:31 PM	Harper, Mike
AsnAssignmentOnSite_evt	8/30/2012 4:33:01 PM	Harper, Mike
OrdOrderComplete_evt	8/30/2012 6:51:08 PM	Harper, Mike

NOTE:The Reporting database replicates in near real-time; it has been approximately 0 minute(s) since the last transaction replicated.